

DEUTSCHE TELEKOM AG

Form 20-F

March 30, 2004

As filed with the Securities and Exchange Commission on March 30, 2004

---

---

SECURITIES AND EXCHANGE COMMISSION

Form 20-F

**REGISTRATION STATEMENT PURSUANT TO SECTION 12(B) OR (G) OF THE  
SECURITIES EXCHANGE ACT OF 1934**

**OR**

**ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES  
EXCHANGE ACT OF 1934**

**for the fiscal year ended December 31, 2003**

**OR**

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(D) OF THE SECURITIES  
EXCHANGE ACT OF 1934**

Commission file number 1-14540

---

Deutsche Telekom AG

(Exact Name of Registrant as Specified in its Charter)

Germany

(Jurisdiction of Incorporation or Organization)

Friedrich-Ebert-Allee 140, 53113 Bonn, Germany

(Address of Registrant's Principal Executive Offices)

Securities registered or to be registered pursuant to Section 12(b) of the Act.

Title of each class  
American Depositary Shares, each  
representing one Ordinary Share

Name of each exchange on which registered  
New York Stock Exchange

Ordinary Shares, no par value

New York Stock Exchange\*

Securities registered or to be registered pursuant to Section 12(g) of the Act.

NONE

(Title of Class)

Securities for which there is a reporting obligation pursuant to Section 15(d) of the Act.

NONE

(Title of Class)

Indicate the number of outstanding shares of each of the issuer's classes of capital or common stock as of the close of the period covered by the annual report:

Ordinary Shares, no par value: 4,195,081,597 (as of December 31, 2003)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes      No

Indicate by check mark which financial statement item the registrant has elected.

Item 17      Item 18

\* Not for trading, but only in connection with the registration of American Depositary Shares.

---

## TABLE OF CONTENTS

|   | Page |
|---|------|
| <b>PART I</b>   |      |
| Item 1. Identity of Directors, Senior Management and Advisors                         | 6    |
| Item 2. Offer Statistics and Expected Timetable                                       | 6    |
| Item 3. Key Information   | 6    |
| Item 4. Information on the Company  | 15   |
| Item 5. Operating and Financial Review and Prospects                                  | 83   |
| Item 6. Directors, Senior Management and Employees                                    | 146  |
| Item 7. Major Shareholders and Related Party Transactions                             | 164  |
| Item 8. Financial Information   | 168  |
| Item 9. The Offer and Listing   | 176  |
| Item 10. Additional Information   | 178  |
| Item 11. Quantitative and Qualitative Disclosures About Market Risk                   | 190  |
| Item 12. Description of Securities Other than Equity Securities                       | 199  |
| <b>PART II</b>  |      |
| Item 13. Defaults, Dividend Arrearages and Delinquencies                              | 200  |
| Item 14. Material Modifications to the Rights of Security Holders and Use of Proceeds | 200  |

|           |  |     |
|-----------|--|-----|
| Item 15.  | Controls and Procedures  | 201 |
| Item 16A. | Audit Committee Financial Expert                                       | 201 |
| Item 16B. | Code of Ethics   | 201 |
| Item 16C. | Principal Accountant Fees and Services                                 | 202 |
| Item 16D. | Exemptions from the Listing Standards for Audit Committees             | 203 |
| Item 16E. | Purchases of Equity Securities by the Issuer and Affiliated Purchasers | 203 |

### PART III

|          |                      |     |
|----------|----------------------|-----|
| Item 17. | Financial Statements | 204 |
| Item 18. | Financial Statements | 204 |
| Item 19. | Exhibits             | 204 |

#### DEFINED TERMS

Deutsche Telekom AG is a corporation organized under the laws of the Federal Republic of Germany. As used in this Annual Report, unless the context otherwise requires, the term "Deutsche Telekom" refers to Deutsche Telekom AG and the terms "we," "us" and "our" refer to Deutsche Telekom and, as applicable, Deutsche Telekom and its direct and indirect subsidiaries as a group.

#### GERMAN GAAP

Unless otherwise indicated, the financial information contained in this Annual Report has been prepared in accordance with the requirements of the German Commercial Code (HGB — German GAAP). See notes (41) through (44) to our consolidated financial statements for the years ended December 31, 2003, 2002 and 2001 included in this Annual Report for a description of the principal differences between German GAAP and U.S. generally accepted accounting principles (U.S. GAAP), as they relate to us and our consolidated subsidiaries, and a reconciliation of net income and shareholders' equity to U.S. GAAP.

#### FORWARD-LOOKING STATEMENTS

This Annual Report contains forward-looking statements. Forward-looking statements are statements that are not historical facts. Examples of forward-looking statements include:

- financial projections and estimates and their underlying assumptions;
- statements regarding plans, objectives and expectations relating to future operations, products and services;
- statements regarding the potential consequences of our debt reduction and liquidity improvement initiatives;
- statements regarding the potential impact of regulatory actions on our financial condition and operations;
- statements regarding our prospective share of new and existing markets;
- statements regarding the possible effects of adverse determinations in litigation, investigations, contested regulatory proceedings and other disputes;
- statements regarding general industry and macroeconomic growth rates and our performance relative to them; and
- statements regarding our future performance.

Forward-looking statements generally are identified by the words "expects," "anticipates," "believes," "intends," "estimates," "aims," "plans," "will," "will continue," "seeks" and similar expressions. The "Risk Factors" discussion in Item 3, "Strategy" discussion in Item 4, "Operating and Financial Review and Prospects — Outlook for 2004" discussion in Item 5 and "Quantitative and Qualitative Disclosures About Market Risk" discussion in Item 11 in particular contain numerous forward-looking statements, although such statements also appear elsewhere in this Annual Report.

Forward-looking statements are based on current plans, estimates and projections, and therefore you should not place too much reliance on them. Forward-looking statements speak only as of the date they are made, and we undertake no obligation to update any forward-looking statement in light of new information or future events, although we intend to continue to meet our ongoing disclosure obligations under the U.S. securities laws (such as our obligations to file annual reports on Form 20-F and reports on Form 6-K) and under other applicable laws. Forward-looking statements involve inherent risks and uncertainties, most of which are difficult to predict and are generally beyond our control. We caution you that a number of important factors could cause actual results or outcomes to differ materially from those expressed in, or implied by, the forward-looking statements. These factors include, among other factors:

- risks and uncertainties relating to the benefits anticipated from our international expansion, particularly in the United States;
- risks and costs associated with integrating our acquired businesses and with selling or combining businesses or other assets;

3

- 
- the progress of our domestic and international investments, joint ventures and alliances;
  - the level of demand for telecommunications services, particularly for wireless telecommunications services, access lines, traffic and new higher-value products and services;
  - competitive forces, including pricing pressures, technological developments and alternative routing developments;
  - our ability to gain or retain market share in the face of competition from existing and new market entrants;
  - our ability to secure the licenses needed to offer new services given the cost of these licenses and related network infrastructure build-outs, particularly with respect to our Universal Mobile Telecommunications System (UMTS) licenses;
  - the effects of price reduction measures and our customer acquisition and retention initiatives, particularly in the fixed-line voice telephony business, the mobile telecommunications business and our other interconnection businesses;
  - regulatory developments and changes, including with respect to the levels of tariffs, terms of interconnection, customer access and international settlement arrangements;
  - the outcome of litigation, disputes and investigations in which we are involved or may become involved;
  - the success of new business, operating and financial initiatives, many of which involve substantial start-up costs and are untested, and of new systems and applications, particularly with regard to the integration of service offerings;
  - concerns over health risks associated with the use of wireless handsets and other health and safety risks related to radio frequency emissions;
  - the effects of industry consolidation on the markets in which we operate, particularly with respect to our mobile and leased lines businesses;
  - the progress and degree of success of our debt reduction and liquidity improvement initiatives;
  -

the availability, terms and deployment of capital, particularly in view of our debt refinancing needs, actions of the rating agencies and the impact of regulatory and competitive developments on our capital outlays;

- the level of demand in the market for our debt instruments and our shares and for the debt instruments and shares of our subsidiaries and associated companies, as well as for assets which we may decide to sell, which may affect our financing and acquisition strategies;
- the development of the German real estate market in view of our goal of monetizing a portion of our real estate portfolio;
- our ability to achieve cost savings and realize productivity improvements;
- our ability to attract and retain qualified personnel, particularly in light of our cost reduction efforts;
- risks of infrastructure failures or damage due to external factors, including natural disasters, intentional wrongdoing, sabotage, acts of terrorism or similar events;
- the effects of foreign exchange rate fluctuations, particularly in connection with subsidiaries operating outside the euro zone; and
- changes in general economic conditions, government and regulatory policies, new legislation and business conditions in the markets in which we and our affiliates operate.

Certain of these factors are discussed in more detail elsewhere in this Annual Report, including, without limitation, in Item 3, Item 4 and Item 5. We caution investors that the foregoing list of important factors is not exhaustive. When reviewing forward-looking statements contained in this document, investors and others should carefully consider the foregoing factors as well as other uncertainties and events and their potential impact on our operations and businesses.

Certain information in this Annual Report was provided by external sources. Due to the rapid changes in our industry, it is possible that some of this information is no longer accurate. Assessments

4

---

of market share in particular involve the use of information released or estimated by regulatory authorities, our competitors, third parties or us.

Web addresses contained in this Annual Report are for explanatory purposes only and they (and the content contained therein) do not form a part of and are not incorporated by reference into this Annual Report.

5

---

## PART I

### ITEM 1. Identity of Directors, Senior Management and Advisors

Not applicable.

### ITEM 2. Offer Statistics and Expected Timetable

Not applicable.

### ITEM 3. Key Information

#### SELECTED FINANCIAL DATA

The following table presents selected consolidated financial and operating information. This selected consolidated financial and operating information should be read together with "Item 5. Operating and Financial Review and Prospects" and our consolidated financial statements and the notes thereto that are included elsewhere in this Annual Report. Unless otherwise indicated, all amounts are in accordance with German GAAP.

The selected consolidated financial information as of and for each of the five years ended December 31, 1999 through 2003 are extracted or derived from our consolidated financial statements and the notes thereto, which have been audited by Ernst & Young Deutsche Allgemeine Treuhand AG Wirtschaftsprüfungsgesellschaft and PwC Deutsche Revision Aktiengesellschaft Wirtschaftsprüfungsgesellschaft in the case of the periods ended and at December 31, 2003, 2002 and 2001, and by PwC Deutsche Revision Aktiengesellschaft Wirtschaftsprüfungsgesellschaft in the case of the periods ended and at December 31, 2000 and 1999.

6

#### Selected Consolidated Financial Data of the Deutsche Telekom Group

|  | %  |       |        |       |        |        |
|--|--|-------|--------|-------|--------|--------|
|  | Change   |       |        |       |        |        |
|  | 2003/2002 <sup>(1)</sup>                       | 2003  | 2002   | 2001  | 2000   | 1999   |
|  | (billions of €, except as otherwise indicated) |       |        |       |        |        |
| <b>Income Statement Data</b>                             |  |       |        |       |        |        |
| Net revenue  | 4.0%   | 55.8  | 53.7   | 48.3  | 40.9   | 35.5   |
| Results from ordinary business activities                | n.m.   | 1.4   | (27.2) | (2.5) | 6.4    | 3.1    |
| Net income (loss)  | n.m.   | 1.3   | (24.6) | (3.5) | 5.9    | 1.3    |
| <b>Balance Sheet Data</b>                                |  |       |        |       |        |        |
| Total assets   | (7.7)%   | 116.1 | 125.8  | 164.5 | 124.2  | 94.6   |
| Debt (in accordance with the consolidated balance sheet) | (12.1)%  | 55.4  | 63.0   | 67.0  | 60.4   | 42.3   |
| Shareholders' equity                                     | (4.5)%   | 33.8  | 35.4   | 66.3  | 42.7   | 35.7   |
| <b>Cash Flow Data<sup>(3)</sup></b>                      |  |       |        |       |        |        |
| Net cash provided by operating activities                | 14.9%  | 14.3  | 12.5   | 11.9  | 10.0   | 9.6    |
| Net cash used for investing activities                   | 79.4%  | (2.1) | (10.0) | (5.4) | (27.7) | (18.7) |
| Net cash provided by (used for) financing activities     | (52.1)%  | (5.2) | (3.4)  | (4.8) | 17.9   | 8.0    |
| <b>U.S. GAAP Data</b>                                    |  |       |        |       |        |        |
| Net income (loss)  | n.m.   | 2.9   | (22.1) | 0.5   | 9.3    | 1.5    |
| Shareholders' equity                                     | (0.9)%   | 45.0  | 45.4   | 73.7  | 46.1   | 37.6   |
| Total assets   | (2.3)%   | 145.9 | 149.4  | 180.7 | 135.2  | 97.5   |

**Ratios and Selected Data**

|   |        |       |        |        |        |       |
|---|--------|-------|--------|--------|--------|-------|
| Investment in intangible assets (excluding goodwill) and property, plant and equipment                | 21.4%  | (6.2) | (7.9)  | (11.2) | (23.5) | (5.9) |
| Capital expenditures  | 20.9%  | (6.0) | (7.6)  | (10.9) | (23.5) | (6.0) |
| Equity ratio (%) <sup>(4)</sup>   | 3.6%   | 29    | 28     | 39     | 33     | 36    |
| Number of employees averaged over the year (full-time employees excluding trainees) (thousands)       | (1.8)% | 251   | 256    | 242    | 205    | 198   |
| Revenue per employee (thousands of euro) <sup>(5)</sup>   | 5.7%   | 222   | 210    | 199    | 201    | 183   |
| Earnings (loss) per share/ADS in accordance with German GAAP — basic and diluted (eur) <sup>(6)</sup> | n.m.   | 0.30  | (5.86) | (0.93) | 1.96   | 0.43  |
| Earnings (loss) per share/ADS in accordance with U.S. GAAP — basic and diluted (eur) <sup>(6)</sup>   | n.m.   | 0.70  | (5.31) | 0.14   | 3.06   | 0.53  |
| Dividend per share/ADS (euro) <sup>(7)</sup>  | —      | —     | —      | 0.37   | 0.62   | 0.62  |
| Dividend per share/ADS (USD) <sup>(7)(8)</sup>  | —      | —     | —      | 0.34   | 0.53   | 0.58  |

n.m. — not meaningful

(1)Change from 2002 to 2003 on the basis of the more exact figures expressed in millions.

(2)Increases in the size of negative numbers are expressed in percentage terms with negative percentage amounts, and decreases are expressed with positive percentage amounts.

(3)In accordance with the statement of cash flows.

(4)Total stockholders' equity divided by total assets.

(5)Calculated on the basis of the average number of employees for the year without trainees/student interns.

(6)Based on dividing net income (loss) by the weighted average number of ordinary shares outstanding. The share/ADS ratio is 1:1.

(7)Dividends per share are presented on the basis of the year in respect of which they are declared, not the year in which they are paid.

(8)Dividend amounts have been converted into U.S. dollars at the noon buying rate for the relevant dividend payment date, which occurs during the second quarter of the following year.

7

**Exchange Rates**

Beginning the first quarter of 1999, we began publishing our consolidated financial statements in euros and, unless otherwise indicated, all amounts in this document are expressed in euros. Amounts stated in euros appearing in this document for periods prior to December 31, 1998, have been converted from Deutsche marks at the official fixed conversion rate of EUR 1.00 = DM 1.95583.

As used in this document, "euro" or "EUR" means the single unified currency that was introduced in the Federal Republic of Germany (referred to as the Federal Republic) and ten other participating member states of the European Union on January 1, 1999. "Deutsche mark" or "DM" means the currency that was the lawful currency of the Federal Republic before it was replaced by the euro. "U.S. dollar" or "USD" means the lawful currency of the United States of America. As used in this document, the term "noon buying rate" refers to the rate of exchange for either Deutsche mark or euro, expressed in U.S. dollar per Deutsche mark or euro, as announced by the Federal Reserve Bank of New York for customs purposes as the rate in The City of New York for cable transfers in foreign currencies. Unless

otherwise stated, conversions of euro into U.S. dollars have been made at the rate of EUR 1.00 to USD 1.2597, which was the noon buying rate on December 31, 2003.

Amounts appearing in this report that were translated into euros from other currencies were translated in accordance with the principles described in the consolidated financial statements under "Consolidation Principles — Foreign Currency Translation."

In order that you may ascertain how the trends in our financial results might have appeared had they been expressed in U.S. dollars, the table below shows the average noon buying rates in The City of New York for cable transfers in foreign currencies as certified for customs purposes by the Federal Reserve Bank of New York for U.S. dollar per euro for the fiscal years presented.

The following table sets forth, for the periods indicated, the average, high, low or period-end noon buying rates for the euro expressed in U.S. dollars per EUR 1.00.

| Year or month                  | Average <sup>(1)</sup> | High           | Low    | Period-End |
|--------------------------------|------------------------|----------------|--------|------------|
|                                |                        | (in USD per €) |        |            |
| 1999                           | 1.0588                 | 1.1812         | 1.0016 | 1.0070     |
| 2000                           | 0.9207                 | 1.0335         | 0.8270 | 0.9388     |
| 2001                           | 0.8909                 | 0.9535         | 0.8370 | 0.8901     |
| 2002                           | 0.9495                 | 1.0485         | 0.8594 | 1.0485     |
| 2003                           | 1.4111                 | 1.2597         | 1.0361 | 1.2597     |
| 2003                           |                        |                |        |            |
| October                        |                        | 1.1833         | 1.1596 | 1.1609     |
| November                       |                        | 1.1995         | 1.1417 | 1.1995     |
| December                       |                        | 1.2597         | 1.1956 | 1.2597     |
| 2004                           |                        |                |        |            |
| January                        |                        | 1.2853         | 1.2389 | 1.2452     |
| February                       |                        | 1.2848         | 1.2426 | 1.2441     |
| March (through March 26, 2004) |                        | 1.2428         | 1.2088 | 1.2092     |

(1)The average of the noon buying rates on the last business day of each month during the relevant period.

On March 26, 2003, the noon buying rate was USD 1.2092 per EUR 1.00.

Since January 4, 1999, our shares have traded on the German stock exchanges in euro. Fluctuations in the exchange rate between the euro and the U.S. dollar will affect the U.S. dollar equivalent of the euro price of the shares on the German stock exchanges and, as a result, are likely to affect the market price of the Deutsche Telekom American Depositary Shares, or ADSs, on the New York Stock Exchange. If we were to declare cash dividends, they would be declared in euros, and exchange rate fluctuations would affect the U.S. dollar amounts you would receive if you are a holder of American Depositary Receipts ("ADR") evidencing ADSs on conversion of cash dividends on the shares represented by your ADSs.



## RISK FACTORS

In addition to the other information contained in this Annual Report, investors in our securities should consider carefully the risks described below. Our financial condition or results of operations could be materially adversely affected by any of these risks.

The following discussion contains a number of forward-looking statements. Please refer to the "Forward-Looking Statements" discussion at the front of this Annual Report for cautionary information.

An economic downturn or a substantial slowdown in economic growth could adversely affect our customers' purchases of our products and services, which would have a negative impact on our operating results and financial condition.

Our business depends on general economic conditions in Germany, other European countries and the United States. The climate for and values of investments in the telecommunications sector have worsened in recent years. This was reflected in particular in the restrained investment activities by key customers. Although there were signs of a moderate revival in activity in our sector during the second half of 2003, there is a risk that key customers' willingness to invest in information and communication technology services will not increase to the extent we expect, which may adversely affect our business plan and outlook for 2004, including possibly resulting in a reduction in revenues.

If the economy remains weak and consumer behavior does not improve, the achievement of our growth targets will be endangered especially with regard to the level of demand for innovative services such as multimedia services in mobile communications and higher-value accesses in the fixed-line network. Over the medium- and long-term this could have a negative impact on our results of operations.

Since we operate in a heavily regulated environment, decisions by regulatory authorities may impose significant limits on our flexibility to manage our business and may force us to offer services to competitors and reduce prices of our products and services, which may have a material negative impact on our revenues and our market shares.

### T-Com (fixed-line telephony networks)

The German Regulatory Authority for Telecommunications and Post (Regulierungsbehörde fuer Telekommunikation und Post) (the "German telecommunications regulator"), considers us, through our T-Com division, to be a market-dominant provider in several markets, especially in the market for fixed-line telephony services. In 2003, many decisions of the German telecommunications regulator were implemented to increase competition in the markets for local calls and for narrow and broadband access to the T-Com fixed-line telecommunications network. These regulatory decisions have had and others that may follow are expected to have significant effects on the level of competition in the markets for regional and local calls and local access to our fixed-line network and will continue to have a negative impact on T-Com's revenues in these markets. Risks also emanate from the possible regulatory authorization of an increase in charges for the termination of calls from our T-Com network into the networks of city carriers without a corresponding increase in charges for the termination of calls from city carriers into our T-Com network (through the elimination of reciprocity for call termination charges).

Additionally, the German government is required to amend the German Telecommunications Act to implement the new European Union telecommunications regulatory framework. We believe the proposed amendments will considerably extend regulation, particularly in the area of access service obligations, which could have a material negative impact on our revenues. Even though the new EU regulatory framework is aimed at reducing government regulation, the proposed amendments to the German Telecommunications Act may result in additional legal

obligations for us and a continued reduction in pricing and market share.

We are also subject to the laws and regulations of other countries where we or our affiliates have fixed-line network operations. The business impact of increased regulation on our subsidiaries in Eastern Europe will depend on the way in which national regulatory authorities use their newly acquired powers and on whether competitors take advantage of regulatory decisions designed to foster increased competition. New telecommunications legislation has been or will be adopted in Hungary, Croatia and Slovakia in 2004, which will have the effect of reducing prices and market share in these countries.

9

---

#### T-Mobile (mobile communications)

Although the current draft of the German Telecommunications Act does not explicitly provide for regulation in the area of mobile communication, regulatory intervention, particularly with respect to call termination charges, cannot be excluded. Regulatorily mandated reductions in call termination charges in the United Kingdom and elsewhere have already had a negative impact on revenues for call termination.

Our mobile communications operations in the United States, the United Kingdom, the Netherlands, the Czech Republic, Croatia, and Austria are supervised by regulatory authorities. We expect possible tightening of regulatory control in the area of mobile communications by the European Union with a probable negative effect of price reductions in international roaming and call termination charges. In the United States, potential new consumer protection regulations could cause T-Mobile USA to incur considerable additional expenses in the future in the area of customer data administration.

Our telecommunications systems and operations in the United States are regulated by the U.S. Federal Communications Commission (FCC) and by various other federal, state and local government bodies. Various other federal, state and local governmental agencies may also exercise jurisdiction over mobile communications operators. Any of the aforementioned agencies could adopt regulations or take other actions that could adversely affect our business. If we fail to comply with applicable regulations, we may be subject to sanctions, which may have an adverse effect on our wireless business in the United States. FCC regulations applicable to mobile communications operators include, among other things, regulations concerning required service features and capabilities, such as number pooling and portability and emergency 911 service.

T-Mobile USA's capacity and coverage expansion is dependent on its ability to acquire additional spectrum licenses, which are granted by the FCC or otherwise regulated by the FCC if acquired from third party operators. The failure to obtain sufficient capacity and spectrum coverage would have a material adverse impact on the quality of services in the United States and our ability to provide future services in some markets.

#### T-Online (internet access)

Although the new regulatory framework does not provide for an extension of sector-specific regulation to the online communications market, there are some indications that the German telecommunications regulator may change its legal approach to regulation of prices for access to online services in the future. It is not yet determinable what impact, if any, such regulation may have on our T-Online division. Additionally, Internet subscribers are indirectly affected by the regulation of access tariffs, as wholesale costs include charges for telecommunications services that are regulated by the German Telecommunications Act.

For further information regarding these requirements and other aspects of the regulatory regimes to which our businesses are subject, see "Item 4. Information on the Company — Regulation."

We face intense competition in all areas of our business, which could lead to reduced prices for our products and services and a decrease in market share in certain service areas, thereby having an adverse effect on our revenues and financial condition.

#### T-Com (fixed-line networks)

Our fixed-line network voice telephony service revenues have been declining in recent years due to price reductions imposed by regulatory authorities to increase competition and also due to substitution of fixed-line usage by mobile communications. Although we expect the increasing trend towards broadband lines and other forms of upgraded access lines to continue, such increase could be affected by entry of new competitors and saturation of the market. Competition has become fiercer due to decisions of the German telecommunications regulator in 2003 (in particular, the launch of "call-by-call" and "carrier pre-selection" in the local network in Germany). This increased competition may result in a further drop in prices and continued loss of our market share. The increase in competition from mobile operators and other fixed-line carriers is expected to continue for the foreseeable future, resulting in an erosion in our market share in certain areas and also resulting in continued decrease in revenues from these markets.

For more information, see "Item 4. Information on the Company — Description of Business and Divisions — T-Com" and "Item 4. Information on the Company — Regulation."

10

---

#### T-Mobile (mobile communications)

Despite its disproportionately strong growth in terms of customer additions, T-Mobile USA still maintains a relatively small market share in the United States compared to other national mobile operators. Consolidation among U.S. mobile telecommunications operators, such as the recently announced acquisition by Cingular of AT&T Wireless, may have a negative effect on growth and profitability for the company over the medium- and long- term. T-Mobile USA shares a network with Cingular Wireless in California, Nevada and the New York City metropolitan area, through a joint venture. T-Mobile USA would likely have to incur significant capital expenditures or other costs to service its customers in California and Nevada and to enhance the network in the New York City market if this joint venture terminates as a result of the merger between Cingular and AT&T Wireless announced in February 2004 or otherwise. The joint venture has a two-year service tail after termination. We are monitoring the potential effects of the merger between Cingular and AT&T Wireless very closely. However, we have not as yet determined the effect, if any, that this merger will have on the operations of T-Mobile USA or its arrangement with Cingular. Unanticipated termination of the joint venture with Cingular could have a material adverse effect on our North American mobile operations.

In most of our European markets, competition based on handset subsidies has diminished, but competition based on price, subscription options offered, applications offerings, coverage and service quality remains intense. As European markets have become increasingly saturated, the focus of competition has been shifting from customer acquisition to customer retention. Since customer acquisition and retention expenses are substantial, significant customer defections would have an adverse effect on our results of operations. See also "Item 4. Information on the Company — Description of Business and Divisions — T-Mobile."

T-Systems (information and communication technology)

In its capacity as a provider of solutions covering the entire value chain of information and communications technology, T-Systems is subject to risks associated with the general and regional economies of its customers and the willingness of its customers to invest in information and communication technology services and products. Additionally, the current economic climate has resulted in a decrease in prices and longer sales cycles, which results in lower revenues and higher costs due to under-utilization of capacity and infrastructure.

In addition, the growth potential of our T-Systems division may be limited by its limited international presence compared to some of our other competitors, especially as it relates to maintaining and increasing business with multinational companies. See also "Item 4. Information on the Company — Description of Business and Divisions — T-Systems."

T-Online (internet access)

In addition to the risk of more intense competition as a result of possible decisions by the German telecommunications regulator with regard to broadband access, T-Online's competitive position will be affected by pricing, network speed and reliability, services offered, customer support and its ability to be technologically adept and innovative. We expect that T-Online's competitors will pursue new broadband customers aggressively. In the market for portal services and content, competition is intense due to low barriers to entry. Increased competition may have the effect of reducing T-Online's market share and revenues. See also "Item 4. Information on the Company — Description of Business and Divisions — T-Online" and "Item 4. Information on the Company — Regulation."

We may realize neither the expected level of demand for our products and services nor the expected level or timing of revenues generated by those products and services as a result of lack of market acceptance, technological change or delays from suppliers.

As a result of rapid technological progress and the trend towards technological convergence, there is a danger that new and established technologies or products will not only complement one another, but that they also serve as substitutes for one another. Voice over IP and W-LAN are new technologies that have the potential to replace existing technologies and products and reduce our market share and revenues.

Potential risks arise from our dependence on suppliers in each of our divisions, especially in conjunction with the launch of UMTS services ("UMTS" stands for "Universal mobile

11

---

telecommunications system" and is a next generation mobile telecommunications standard). The roll-out of UMTS services in certain markets has been delayed as a result of, among other things, technical issues relating to handsets and as a result of the unavailability of handsets in sufficient quantity and quality. Continued significant delays could adversely affect the level or timing of revenues generated by UMTS services. The lack of market acceptance of UMTS services, which could also have a negative impact on revenues and results of operations, including the possibility of impairment of the value of UMTS licenses.

In addition, there is a risk that we will not succeed in making customers sufficiently aware of existing and future value added new services and creating customer acceptance of these services. This risk exists in particular with respect to our anticipated future growth drivers in the mobile communications area (e.g. mobile data services provided via

UMTS or other technologies) and in the fixed line communications area (e.g. broadband and T-DSL). If our marketing strategy is to be successful, a crucial element will be to make it possible for consumers to experience the value-added offered by our new products and services. This also applies to the area of paid content at T-Online.

Our involvement in the Toll Collect project in Germany entails a range of risks for us which could have a considerable negative impact on our net worth, financial position, and results of operations.

In September 2002, Deutsche Telekom AG, DaimlerChrysler Services AG, and Compagnie Financière et Industrielle des Autoroutes S.A. (Cofiroute) (individually, the "partners" and collectively, the "consortium") entered into an agreement with the Federal Republic of Germany (represented by the Federal Ministry of Transport) relating to a project to create and operate an innovative system for the collection of highway toll charges for heavy vehicles (the "operating agreement"). The toll collection system is to be created and operated by the joint venture Toll Collect GmbH ("Toll Collect"). DaimlerChrysler Services and we each hold a 45% stake in Toll Collect, with the remaining 10% being held by Cofiroute. Our involvement with Toll Collect includes our equity interest in Toll Collect that is recognized in our consolidated financial statements using the equity method of accounting, and certain financial guarantees. Additionally, certain of our divisions may act as sub-contractors of services to Toll Collect.

The start of operations initially was scheduled for August 31, 2003, but was delayed. On February 25, 2004, we received a 60-day notice of termination of the operating agreement. Although the consortium members reached an agreement with the Federal Republic on February 29, 2004 to continue the toll collection project, there still exist certain risks and uncertainties until the definitive details have been worked out.

Our involvement in Toll Collect entails a range of risks for us which could have a negative impact on our net worth, financial position, and results of operations. We believe our maximum exposure to loss as a result of our interest in Toll Collect could extend beyond the amounts we have invested because of other risks associated with the financial guarantees issued for Toll Collect. This includes the possibility of contractual penalties due to further postponement of the start of operations, claims for damages and losses of revenue from the project, as well as additional expenses. The termination of the agreement by the Federal Ministry of Transport would also have a considerable negative impact on our net worth, financial position, and results of operations. Additionally, it may have a negative effect on our image.

For further information about Toll Collect, see also "Item 5. Operating and Financial Review and Prospects — Liquidity and Capital Resources — Guarantees and Commitments" and "Item 8. Financial Information — Litigation."

Failures in the planned reduction of our staff levels could negatively affect our financial objectives.

We are continuing with our planned reductions in the number of staff. A majority of our staff in Germany, however, are protected against dismissal as a result of their status as civil servants or under statutory provisions and collective bargaining agreements, which situation is having a negative affect on our ability to reduce staff and associated costs.

There is also a risk that individual placements of employees and apprentices transferred to Vivento, our personnel services agency, to jobs in the external labor market will not be possible to the extent originally planned due to the difficult current economic and labor situation in Germany. This would jeopardize our goal to reduce personnel costs. The transfer of employees to Vivento may

improve the cost structure of the divisions from which they are transferred, but does not immediately reduce our overall employee costs since the transferred employees remain on our payroll. It is, therefore, important to our cost reduction efforts that employees transferred to Vivento either find alternative productive employment within the group or with third parties. In the case of employees with civil servant status, however, it may be difficult to induce them to surrender their protected status for employment elsewhere in the private sector.

In order to reduce the group's personnel cost ratio, we reached a new collective bargaining agreement with the main labor unions representing employees in March 2004. This agreement includes, among other things, a reduction in wages beginning in March 2004. We intend to simultaneously implement this agreement also for civil servants. There are various risks to meet this target, especially because of the need for a required change in existing statutory regulations to accomplish this.

For further information, see "Item 4. Information on the Company — Description of Business and Divisions — Group Headquarters and Shared Services" and "Item 6. Directors, Senior Management and Employees — Employees and Labor Relations — Other Employees."

Alleged health risks of wireless communications devices have led to litigation affecting us and could lead to decreased wireless communications usage or increased difficulty in obtaining sites for base stations and thus adversely affect the financial condition and results of operations of our mobile communication services business.

Media reports have suggested that radio frequency emissions from wireless handsets and cell sites may raise various health concerns, including cancer, and may interfere with various electronic medical devices, including hearing aids and pacemakers. Research and studies are ongoing. Whether or not such research or studies conclude there is a link between radio frequency emissions and health, these concerns over radio frequency emissions may discourage the use of wireless handsets and may result in significant restrictions on the location and operation of transmission facilities and antennae "base stations" either or both of which could have a material adverse effect on our mobile communication services business. T-Mobile USA is involved in certain litigation relating to these issues. See "Item 8. Financial Information — Litigation — Other Proceedings."

We cannot offer assurance that legislators, regulators or private litigants will refrain from taking other actions adverse to our business based on purported health-related risks associated with radio frequency emissions, which actions may result in significant costs and may adversely affect the financial condition and results of operations of our mobile communication services business.

In addition, our mobile operations are subject to potential litigation, legislation or adverse publicity relating to damage caused by persons who use mobile telephones while driving. Such litigation, legislation or adverse publicity may result in additional costs and loss of revenues from our T-Mobile division.

For further information about health effects of wireless handsets, wireless data devices and cell sites, see also "Item 4. Information on the Company — Regulation — International Mobile Regulation — USA: T-Mobile USA."

System failures due to natural or man-made disruptions could result in reduced user traffic and reduced revenues and could harm our reputation and results.

Our technical infrastructure (including our network infrastructure for fixed-line network services and mobile telecommunications services) may be damaged or disrupted by fire, lightning, flooding and other calamities, technology failures, human error, terrorist attack, hacker attacks and malicious actions, and other similar events. Although we have taken certain measures to guard against such problems, we cannot be sure they will be effective under all circumstances. Damage or disruption to our infrastructure may result in reduced user traffic and reduced revenues, increased costs, and damage to our reputation.

We are continuously involved in other disputes and litigation with regulators, competitors and other private parties. We cannot guarantee that the ultimate outcome of such legal proceedings will not have a material adverse effect on our results of operations or financial condition.

We are subject to numerous risks relating to legal and regulatory proceedings in which we are currently a party or that could develop in the future. We cannot guarantee that the ultimate outcome

13

---

of such legal proceedings will not have a material adverse effect on our results of operations or financial condition. For information concerning some of the litigation in which we are involved, see "Item 8. Financial Information — Litigation." For information concerning our regulatory environment, see "Item 4. Information on the Company — Regulation."

Future sales of our shares by the Federal Republic or Kreditanstalt fuer Wiederaufbau ("KfW") may adversely affect the trading price of our shares and ADSs.

The Federal Republic, together with KfW, a public-sector entity 80% of which is owned by the Federal Republic, owns approximately 43% of our shares at December 31, 2003.

The Federal Government has sold shares of Deutsche Telekom in the past and may sell additional shares in the future. Significant sales of Deutsche Telekom shares by the Federal Republic or KfW or rumors to that effect could have a negative impact on the market price of our shares and ADSs.

Risks related to changes in exchange rates and interest rates may have an adverse effect on our financial situation

We are exposed to currency risks due to our international business activities. Generally, our treasury department hedges currency risks that have an impact on cash flows. We are also exposed to interest risks primarily in the euro, U.S. dollar and British pound sterling currencies. Interest rate risks arise as a result of fluctuations in interest rates affecting the level of interest payments due in each of these currencies. Once per year, our Board of Management specifies the ratio of fixed and variable debt in these three currencies. Our treasury department takes appropriate measures using derivative instruments to implement the interest-risk management decisions of the Board of Management.

For further information about our hedging activities and market risks, see "Item 11. Quantitative and Qualitative Disclosures about Market Risk."

Developments in the technology and telecommunications sectors have resulted and may in the future result in substantial writedowns of the carrying value of certain of our assets.

We review on a regular basis the value of each of our subsidiaries and their assets. In addition to our regular valuations, whenever indications exist (due to changes in the economic, regulatory, business or political environment) that goodwill, intangible assets or fixed assets may be impaired, we consider the necessity of performing certain valuation tests that may result in impairment charges. The recognition of impairments of tangible, intangible and financial assets could cause us to take large non-cash charges against net income, which may lead to a drop in the trading price of our shares.

In 2002, we recognized substantial impairment charges primarily related to T-Mobile USA and our UMTS licenses. The impairment charges related primarily to nonscheduled amortization of goodwill and other intangible assets of certain of our subsidiaries. Such charges were based on changes in expectations of future cash flows attributable to these assets. These nonscheduled amortization charges became necessary as we considered the fair value of these assets to be below their respective carrying values. In 2003 we did not recognize substantial impairment charges.

For more information, please refer to "Item 5. Operating and Financial Review and Prospects — Critical Accounting Estimates."

14

---

#### ITEM 4. Information on the Company

##### INTRODUCTION

The legal and commercial name of our company is Deutsche Telekom AG. We are a private stock corporation organized under the laws of the Federal Republic of Germany. Our registered office is at Friedrich-Ebert-Allee 140, 53113 Bonn, Germany, telephone number +49-228-181-0. Our agent in the United States is Deutsche Telekom, Inc., 101 East 52nd Street, 17th Floor, New York, NY, 10022.

##### HISTORICAL BACKGROUND

Historically, the provision of public telecommunications services in Germany was a state monopoly as formerly provided by the German constitution. In 1989, the Federal Republic began to transform the postal, telephone and telegraph services administered by the former monopoly provider into market-oriented businesses and divided the former monopoly provider into three distinct entities along lines of business, one of which was our predecessor. At the same time, the Federal Republic also started the liberalization of the German telecommunications market. We were transformed into a private law stock corporation at the beginning of 1995.

The operation of networks (including cable networks) for all telecommunications services other than public fixed-line voice telephony was opened to competition in Germany on August 1, 1996. The telecommunications sector in Germany was further liberalized on January 1, 1998. Since then, we have faced intense competition and have been required to offer competitors access to our fixed-line network at regulated interconnection rates.

Other important events in the development of our business include:

- the expansion and modernization of the telecommunications infrastructure in the former East Germany in the 1990s;
- the complete digitalization of our German telecommunications network in 1997;
- the expansion of our business in Eastern Europe through the acquisition in 1993 of a substantial interest in Matáv, the Hungarian national telecommunications company, and the acquisition of telecommunications subsidiaries in Slovakia, Macedonia, the Czech Republic and Croatia during 2000 and 2001;
- a joint venture with France Telecom and Sprint from 1996 through 2000 and a cooperation agreement with France Telecom from 1998 through 2000;
- the acquisition of One 2 One (now T-Mobile UK) in 1999;



- disengagement from our former strategic alliance with France Telecom and Sprint Corporation commencing in 1999;
- the acquisition of debis Systemhaus (now T-Systems IT-services) in 2000 and 2002;
- the initial public offering of T-Online International in 2000;
- the purchase of licenses allowing T-Mobile to operate UMTS wireless networks in Germany, the United Kingdom, Austria and the Netherlands in 2000 and the Czech Republic in 2001;
- the divestment of our cable assets in 2001 and 2003;
- the acquisition of VoiceStream and Powertel in 2001 (now T-Mobile USA);
- the acquisition of Ben Nederland Holding in 2000/2002 (now T-Mobile Netherlands); and
- the refocusing of our business on our core divisions and debt reduction in 2002 and 2003.

## STRATEGY

One of our strategic objectives for the coming years is to become the leading service company in the telecommunications and information technology industry. Another of our strategic objectives is to build on our position as one of the world's leading connectivity providers for fixed and mobile telecommunications services. We also want to capitalize on our online portal and information technology businesses. To accomplish these goals, we have organized our businesses into four main divisions:

15

- 
- T-Com (for fixed-line network access and services),
  - T-Mobile (for mobile communications),
  - T-Systems (for data communications and systems solutions for large business customers) and
  - T-Online (for Internet services).

In 2003, we reduced debt, increased cash flows and improved our liquidity position. We reorganized our headquarters to increase the operational responsibility of our divisions. For 2004, we have developed our "Agenda 2004," program consisting of six cross-divisional initiatives:

- Broadband – expand T-DSL penetration in Germany.
- Personnel – increase personnel cost efficiencies through Vivento (our internal personnel service agency) and working hour reductions in the fixed-line segment.
- Innovation – generate new revenues from new services and supply state-of-the-art technologies.
- Quality – provide higher quality to the customer.
- Efficiency – further tighten cost controls and realize synergies in IT, platforms, and procurement.
- Corporate Customers – focus on the growth potential of domestic small and medium sized firms, as well as global accounts.

Although debt reduction remains an important part of our planning, the measures we have already taken in 2003 provide us now with additional flexibility to make capital expenditures and pursue acquisitions, joint ventures or combinations of businesses on a selective basis, where we perceive real opportunity for profitable growth. Transactions may be conducted using newly issued shares of Deutsche Telekom or shares of our affiliates, cash or a combination of cash and shares, and may individually or in the aggregate be material to us. Discussions with third parties may be commenced, on-going or discontinued at any time or from time to time.

16

## SIGNIFICANT SUBSIDIARIES

The following table shows significant subsidiaries, in terms of revenues, we owned, directly or indirectly, as of December 31, 2003.

| Name of Company   | Percentage Holding |
|---|--------------------|
| T-Mobile Deutschland GmbH (T-Mobile Deutschland) <sup>(1)</sup>       | 100.00             |
| T-Mobile USA, Inc. (T-Mobile USA) <sup>(1)</sup>                      | 100.00             |
| T-Mobile Holdings Ltd. (T-Mobile UK) <sup>(2)</sup>                   | 100.00             |
| T-Mobile Austria GmbH (T-Mobile Austria) <sup>(3)</sup>               | 100.00             |
| T-Mobile Netherlands B.V. (T-Mobile Netherlands) <sup>(2)</sup>       | 100.00             |
| T-Mobile Czech Republic a.s. (T-Mobile Czech Republic) <sup>(4)</sup> | 60.77              |
| T-Systems International GmbH (T-Systems International)                | 100.00             |
| T-Systems CDS GmbH <sup>(5)</sup>                                     | 100.00             |
| T-Online International AG (T-Online International)                    | 73.94              |
| DeTeImmobilien, Deutsche Telekom Immobilien und Service GmbH          | 100.00             |
| GMG Generalmietgesellschaft mbH (GMG)                                 | 100.00             |
| Deutsche Telekom Network Projects and Services GmbH                   | 100.00             |
| Magyar Tavkozlesi Rt. (Matáv) <sup>(6)</sup>                          | 59.49              |
| Slovak Telecom (formerly: Slovenske Telekomunikacie)                  | 51.00              |
| Hrvatski Telecom HT-Hrvatski telekomunikacije d.d. (Hrvatski Telecom) | 51.00              |

(1)Indirect shareholding via T-Mobile International AG & Co. KG (Deutsche Telekom share: 100%).

For purposes of this Annual Report, T-Mobile USA includes T-Mobile USA, Inc. (formerly Voicestream Wireless Corporation) and Powertel, Inc.

(2)Indirect shareholding via T-Mobile Global Holding GmbH (Deutsche Telekom indirect share: 100%).

(3)Indirect shareholding via T-Mobile Global Holding Nr. 2 GmbH (Deutsche Telekom indirect share: 100%).

(4)Indirect shareholding via CMobil B.V. (Deutsche Telekom indirect share: 92.14%).

CMobil B.V. direct share in T-Mobile Czech Republic a.s.: 60.77%.

(5)Indirect shareholding via T-Systems International GmbH (Deutsche Telekom share: 100%).

(6)Indirect shareholding via MagyarCom Holding GmbH (Deutsche Telekom share: 100%).

Please refer to our consolidated financial statements for a list of our principal subsidiaries. A list of our subsidiaries as of December 31, 2003 is filed as Exhibit 8.1 to this Annual Report.

## DESCRIPTION OF BUSINESS AND DIVISIONS

T-Com

Our T-Com division is responsible for our fixed-line telecommunications services in Germany and Eastern Europe. Our Eastern Europe subsidiaries also provide mobile and online telecommunications services.

### Principal Activities

The principal services offered by our T-Com division are narrow and broadband access to our fixed-line telecommunications network, and domestic and international public fixed-line network voice telephony products and services for individual and business customers (small- to medium-sized enterprises). T-Com operates one of the largest fixed-line networks in Europe with approximately 57.9 million access channels (thereof 51.1 million access channels in Germany, including 23.6 million Integrated Services Digital Network, or ISDN, channels) as of December 31, 2003.

T-Com's telecommunications products and services include:

- network communications services (products and services relating to the fixed-line network, including access and other ancillary telecommunications services, such as Internet protocol-based services and wireless local area networks (W-LAN connections));
- data communications services and solutions to business customers;
- value-added and enabling services (special purpose telephony services);
- terminal equipment sales (the sale, lease and service of telecommunications equipment to its customers and third party maintenance services);
- other fixed-line network services (i.e. installation, maintenance, educational and cable services);
- domestic carrier services (wholesale products (i.e., interconnection services)) to domestic network operators and service providers);
- systems integration and consulting;
- other domestic services, including publishing services and customer programs; and
- network communications, mobile and online services to certain countries in Eastern Europe, through its subsidiaries Matáv (Hungary), Slovak Telecom (Slovakia) and Hrvatski Telecom (Croatia).

Most of T-Com's revenues in 2003 were derived from fixed-line network telephony services (access and call revenue) provided within Germany. For more information, see "Item 5. Operating and Financial Review and Prospects — Segment Analysis — T-Com." On March 13, 2003, T-Com sold its remaining cable television operations. For more information, see "— Broadband Cable."

In August 2003, we began marketing our fixed-line network services in Germany under the "T-Com" brand to create a more distinct market profile for our fixed-line services.

### Germany

#### Network Communications

#### Network Infrastructure

T-Com has made substantial investments in its telecommunications networks since 1990, including the installation of a new network in the former East Germany. T-Com has introduced asynchronous transfer mode (ATM) technology and wavelength division multiplexing (WDM) technology. ATM is a special type of technology which permits the transmission of a large amount of data (voice, text, audio and video) in high quality using a standard platform. T-Com offers it under the brand name "T-ATM." WDM technology multiplies the transmission capacity of existing fiber optic cables by allowing higher bandwidths than most other technologies.

As of December 31, 2003, T-Com's domestic fixed-line telephone network and ISDN network in Germany consisted of approximately 5,200 local networks (local exchange areas) with approximately

18

---

7,900 access areas connected by a long-distance transmission network containing approximately 600 switched network nodes. Local networks, access areas and switched network nodes are the basis for setting tariffs for the local and long-distance calls in Germany.

As of December 31, 2003, the transmission network linking T-Com's German local networks consisted of approximately 195,000 kilometers of fiber optic cable. During 2003, T-Com continued to expand the use of WDM and Synchronous Digital Hierarchy (SDH) infrastructure in its network. SDH is the transport platform upon which T-Com will base its primary digital communications services in the future.

#### Network Access

In Germany, T-Com offers access to its transmission network for individual customers and business customers. Typically, T-Com customers have access to the transmission network by means of a copper wire that runs from the transmission network into the home or office of a customer. These access lines can either be standard analog access lines or digital access lines. Digital access lines also are called ISDN lines. In addition, analog and digital access lines can be enhanced by increasing broadband capacity through asymmetric digital subscriber line or ADSL technology, which T-Com markets under the brand name "T-DSL." In the larger German cities, T-Com offers its customers access via glass fiber access networks capable of higher bit rates, which increase broadband capacity.

T-Com offers its customers a variety of line packages that generally consist of a monthly fixed payment for access and a variable, usage-based component for traffic volumes. With T-DSL services, T-Com offers an access connection for a monthly fixed payment to its individual customers, who — in addition — have to sign a contract with Internet Service Providers, such as T-Online, in order to get access to the Internet. For business customers using T-DSL, T-Com not only offers basic access but also ISP services.

In addition to making access lines available to our direct customers, we are also required to make access lines available to competitors at rates that are below the rates we charge to our customers.

#### Analog Access Lines

An analog access line — the traditional telephone line — provides a single telecommunications channel. As of December 31, 2003, approximately 27.5 million analog lines were connected to T-Com's network platform, marketed under the brand name "T-Net."

As of February 1, 2003, regulatory price cap provisions governing the prices for the provision of our fixed-line services resulted in a decrease in traffic charges and an increase in access charges. The monthly access charge for an analog telephone line increased by EUR 0.39 to EUR 13.72. The German telecommunications regulator approved a change of the price cap regime as of September 1, 2003. This allowed T-Com to make a further increase in the access charge for analog lines. Since September 1, 2003, the basic monthly access charge for a T-Net analog line has been EUR 15.66. As part of this price measure, the basic monthly charge for T-Net 100 (a T-Net analog line including an optional call plan) increased to EUR 18.45. Since September 1, 2003, the one-time activation fee has been EUR 59.95 and the charge for assuming service on an existing line is EUR 29.94. These prices apply both to analog and ISDN

lines. As part of the price cap-related changes, however, there have been decreases in traffic and call charges mandated by the German telecommunications regulator. We expect this rebalancing trend to continue for the foreseeable future. For more information, see "— Regulation."

To protect our customer base and market shares in Germany, T-Com offers a range of calling plans. For example, for an additional monthly fee, customers can take advantage of particularly low tariffs for local and national calls within Germany or get an allowance of free minutes. To be eligible for most of these new rate plans, customers must have either an analog T-Net or T-ISDN line from T-Com. Some of our competitors have filed complaints relating to two T-Com rate plans ("AktivPlus xxl" and "AktivPlus basic call time 120") approved by the German telecommunications regulator. For further information, see "Item 8. Financial Information — Litigation."

The number of analog lines has decreased in the last few years, primarily as a result of the migration to ISDN. The decline in the number of T-Net lines can also be attributed, to a lesser extent, to losses of market share to other providers and substitution effects from mobile communications. We expect that the number of analog lines will continue to decline due to the migration to more advanced lines, increased competition, and substitution by mobile phones.

19

The following table provides information concerning the number of T-Com analog and digital access lines in Germany at the dates indicated.

|  | At December 31, |      |      | % change  |           |
|--|-----------------|------|------|-----------|-----------|
|  | 2003            | 2002 | 2001 | 2003/2002 | 2002/2001 |
|  | (in millions)   |      |      |           |           |
| Analog access lines<br>(including public phones)       | 27.5            | 28.9 | 30.3 | (4.8)%    | (4.6)%    |
| ISDN digital access lines<br>(including public phones) | 10.4            | 9.8  | 8.7  | 6.1%      | 12.6%     |

#### ISDN Access Lines

T-Com's ISDN services are marketed under the brand name "T-ISDN," and permits a single access line with 64k/bit per second to be used simultaneously for multiple products and services, including voice, data and facsimile transmission. T-ISDN also provides highly reliable connections with faster transmission of signals and increases the capacity of the access network. T-ISDN also offers various convenient features such as caller identification and T-NetBox, the network-based virtual answering machine.

T-Com offers two types of T-ISDN access lines- basic and primary. Basic T-ISDN access lines provide two telecommunications channels per access line and are offered to individual customers and to business customers. Primary T-ISDN access lines provide thirty telecommunications channels per access line and are offered primarily to business customers. In 2003, the number of basic T-ISDN access lines increased approximately 6.1% to 10.3 million as at December 31, 2003. As of December 31, 2003, T-Com had installed approximately 98,000 primary T-ISDN access lines. Through these basic and primary access lines, T-Com provided a total of 23.6 million T-ISDN channels. The number of ISDN lines has continuously grown in the last few years. We expect that the growth in T-ISDN lines

will slow down as the market becomes saturated.

The following table shows the number of ISDN access lines and channels currently used by T-Com customers in Germany.

| Year | Basic connections | Primary connections | Total ISDN channels |
|------|-------------------|---------------------|---------------------|
| 2001 | 8.6 million       | 105,000             | 20.4 million        |
| 2002 | 9.7 million       | 102,000             | 22.4 million        |
| 2003 | 10.3 million      | 98,000              | 23.6 million        |

Increasing T-ISDN penetration is a part of T-Com's strategy. Therefore, to attract T-ISDN customers, protect its customer base and market share, T-Com offers multiple ISDN tariff models.

#### T-DSL

ADSL is a telecommunications technology that permits the transmission of data at very high rates. Most T-DSL customers use 768 k/bit per second connections. T-Com offers standard analog and ISDN access lines enhanced by means of ADSL technology under the brand name "T-DSL." At December 31, 2003, there were approximately 4.0 million T-DSL lines currently in operation.

| Year | T-DSL lines in operation |
|------|--------------------------|
| 2001 | 1.8 million              |
| 2002 | 2.8 million              |
| 2003 | 4.0 million              |

One of the principal benefits of DSL technology is that it permits customers to use standard copper access lines for high-speed access to the Internet. As T-Com expects the Internet to grow in importance as a means of communication in the future, T-Com considers continued growth in the number of T-DSL access lines to be an important strategic priority. In this regard, its broadband product portfolio was expanded to meet the varying demands of individual and business customers and the marketplace through the introduction of additional T-DSL service features.

To further increase broadband penetration throughout Germany, T-Com is required by the German telecommunications regulator to make DSL resale offerings to its competitors in Germany. T-Com competitors will thus be able to market DSL products under their own brands to their customers. In addition, T-Com currently offers line-sharing at no cost. These offerings to its

---

competitors are aimed at strengthening Germany's position in the European and international broadband market. These line-sharing and DSL pricing measures are also a reaction to the critical view of the European Commission concerning the margin between our DSL and line-sharing tariffs.

In April 2004, T-Com expects to offer its individual and business customers "T-DSL with 1, 2 or 3 megabit/s downstream." The asymmetric T-DSL Business product variations with download speeds of 1, 2 or 3 Mbit/s are designed especially for small and medium-sized businesses. The complete Internet solution from T-Com makes it possible to search cost-effectively on the Internet, send and receive e-mails quickly and create webpages. T-Com also offers corresponding attractive flat rate offers for all asymmetric T-DSL Business product variations. T-Com is in the process of migrating its customer base to new DSL products.

Under the T-DSL Business brand, T-Com also offers a product variation using SDSL (symmetric digital subscriber line) technology that permits upstream and downstream transmission of data at the same (symmetric) high speeds. This product was introduced in 2002 and has been available nationally since 2003 in all existing T-DSL service areas.

#### Wireless LAN

T-Com offers to individual and business customers a range of products for wireless local area networks (LAN) and complete Internet solutions. Wireless LAN services provide wireless communications based on international broadcasting standards. Transmission rates of up to 54 Mbit/s provide customers with high levels of network performance. A number of the wireless LAN technologies offered complement T-Com's T-DSL broadband offerings. Wireless LAN was until recently an alternative only for business customers. However, recent price reductions for wireless LAN products have made wireless LAN increasingly affordable for individual customers.

In December 2003, T-Com launched a public wireless LAN service aimed at individual customers. In the pilot project, 30 T-Com "Hotspots" were launched. The primary intention is to equip buildings open to the public, such as restaurants and hotels, with wireless LAN in order to give customers wireless access to the Internet. T-Com offers maintenance and equipment to the location owners. Through attractive customer tariffs and simplicity of use, T-Com wants to achieve a high level of acceptance. T-Com intends to introduce a standard tariff with a monthly fee and usage-based pricing. In addition, credit card vouchers will be offered for "try only" use. For the implementation of this service, T-Com cooperates with T-Mobile. Both, T-Com and T-Mobile will offer a networked public wireless LAN service to their customers based on one common network. This means that T-Com customers can also use T-Mobile's Hotspots. T-Com views wireless LAN as another broadband service and an extension of its T-DSL product offerings.

#### Calling Services

T-Com provides comprehensive local and regional calling services as well as national and international long-distance calling services for individual and business customers that have access to T-Com's fixed-line network.

In the market for long-distance and international calls, T-Com's competitors have made considerable inroads into the market since 1998. Fixed terms for interconnection, which particularly favor competitors that have not invested heavily in infrastructure, enabled competitors to benefit from our infrastructure investments. In Germany, individual and business customers have been free since 1998 to choose providers either through pre-selection (selecting one long-distance carrier to handle all domestic long-distance and international calls on a default selection basis) or through call-by-call selection (selecting a carrier when such a call is made by dialing the carrier's numeric prefix before dialing the telephone number) for long-distance and international calls.

Pre-selection and call-by-call selection for local calls commenced in 2003, which inevitably led to reduced market share for local calls.

We have countered the challenge posed by competitors and alternative networks with reduced tariffs and innovative, customer-oriented and reliable products and services. The introduction of calling plans (calling plans provide customers with attractive, reduced call charges for a monthly fee) was an important element, particularly with regard to call charges, of the response to the competitive environment.

Under the regulatory framework applicable to the German telecommunications sector, T-Com's tariffs for fixed-line network calling services are subject to regulatory approval for as long as we are

21

---

considered to be a market-dominant provider. Furthermore, competitors have taken legal action against the new rate plans. For further information, see "— Regulation."

#### Data Communications

T-Com offers business customers a full portfolio of data communications services, including:

- Leased lines (marketed under the brand names "SFV" and "DDV") — SFV and DDV are trunk lines offering high levels of security and predefined bandwidths for the construction of corporate networks.
- Ethernet products — The new Ethernet product line, including DDV-M Ethernet 100 and HSE (High Speed Ethernet), provides business customers with innovative, low-priced plug-and-play products for interconnecting customer sites in line with the worldwide Ethernet standard and with high transmission rates (up to 1,000 Mbit/sec).
- VPN products — which connect customer sites as if they were in a private closed network. Many attractively priced or individually tailored services are possible, from standard solutions to large, individually configurable ATM or IP networks, offering high-speed transmission rates and elevated security standards.
- Internet communications applications (marketed under the brand name "CompanyConnect") — CompanyConnect is a professional broadband Internet connection with numerous line variants, such as high availability, guaranteed bandwidth and fixed IP addresses. In addition, IP-Transit, a professional paid peering service, offers worldwide Internet connectivity for Internet service providers. Intranet communications applications are also part of our data services.
- TDN (installation and operation of customized voice and data communications networks for individual and business customers).

#### Value-Added Services

In Germany, T-Com offers a range of value-added telephone services for business and private use. These services include toll-free numbers and shared cost numbers for customer relationship management as well as directory assistance numbers and public telephones.

T-Com provides contact routing solutions, primarily to large call center operators. In the media sector, TV and radio stations use T-Com's services, such as "T-VoteCall," to enable viewers and listeners to participate actively in programs and to extend audience loyalty. T-VoteCall and the "Mass Calling Platform" are used to process a large volume of calls. In the entertainment sector, T-Com's premium rate services (0190 and 0900 exchanges) enable information and entertainment packages to be sold and billed by telephone or via the Internet.

#### Terminal Equipment

Through its terminal equipment business, T-Com distributes an extensive range of telecommunications equipment under its own brand. Products range from individual telephone sets and facsimile machines, targeted at individual



customers, to more complex telephones, private branch exchanges (PBXs) and complex network systems (including DSL access devices), targeted at business customers.

T-Com's terminal equipment can be purchased or rented.

#### Other Fixed-Line Network Services

T-Com also provides installation, maintenance, hotline, customer education, software installation and network management services. Product-related maintenance service levels are offered to individual customers under the brand names "Compact-Service" and "Comfort-Service." Tailored services are available to business customers.

#### Broadband Cable

On March 13, 2003, T-Com sold its interest in the six remaining regional cable companies in Hamburg/Schleswig-Holstein/Mecklenburg-Western Pomeranian, Lower Saxony/Bremen,

22

---

Berlin/Brandenburg, Rhineland-Palatinate/Saarland, Bavaria and Saxony/Saxony-Anhalt/Thuringia. In July 2003, T-Com also sold its remaining 40% interest in the regional cable company in Baden-Wuerttemberg.

#### Domestic Carrier Services (Wholesale Services)

T-Com's business with other telecommunications carriers is conducted through T-Com and T-Systems. Since January 1, 2002, T-Com has had business responsibility for services for domestic network operators and service providers. T-Systems has been responsible for the international carrier services business.

Wholesale Services not only provides the products and services for domestic network operators and service providers (or carriers), but also supplies — subject to regulatory constraints — Deutsche Telekom's other divisions. Wholesale services consist primarily of interconnection services for operators of fixed-line networks and mobile communications networks, carrier-specific transmission paths, access to the unbundled subscriber lines that run into an end-customer's premises (the "unbundled local loop") and IP-services, these being the transport of broadband and narrowband internet traffic to Internet service providers.

In the domestic market, the German telecommunications regulator determines the terms on which T-Com provides interconnection to competitors as well as access to the unbundled local loop so that competitors have direct access to customers. The terms for interconnecting T-Com's telephone network with the networks of other national network operators and service providers are contained in bilateral contracts. At December 31, 2003, T-Com had 93 interconnection partners; interconnection agreements existed with 61 of these partners, while in 32 cases interconnection was conducted on the basis of an interconnection order from the German telecommunications regulator.

There was slight growth in leased lines provided to other carriers. Our method of determining the number of leased lines changed within Wholesale Services during 2003. Prior to 2003, the number of leased lines was calculated in accordance with the total number of channels provided over all lines. In 2003, we began a new method of counting only the lines (products) irrespective of the number of channels. For more information, see "— Regulation — Regulation in Germany — Special Network Access and Interconnection — Fixed-Fixed Interconnection."

## System Integration and Consulting

### T-Lan

T-Com offers local area networking and communications services to increase planning and operation services for computer networks.

### E-Business

T-Com offers e-business products to business customers. Revenues from e-business services have been increasing in recent years. T-Com offers business customers web hosting products and solutions designed to provide our customers with an Internet presence (websites) and facilitate e-business for T-Com's customers. T-Com provides the platforms and manages the software needed for integration into the relevant communications networks. The e-business products and solutions provided to T-Com's customers are modular in structure, affording flexibility and ease with respect to the incorporation of additional modules and features. We see particular potential for growth in the areas of eHealth (an introduction of patient records management in Germany in 2004), eGovernment (a solution for local and state governments targeted at public administration), and eTraffic (a solution targeted at integrated traffic control from technology and freight carriers).

### Other Domestic Services

### Publishing Services

Our business activities focus on the marketing of advertising in paper and online telephone directories and the publication and distribution of telecommunications directories in Germany in cooperation with small and medium-sized publishing companies. These products are published in a

23

---

variety of media formats, including print, online and CD-ROM. We receive most of its revenues from advertisements contained in these products. In recent years, our products have been subject to increasing pressure from competitors.

### Sales Channels

T-Com provides toll-free numbers where customers can obtain information and order products and services. This sales channel is mostly used by individual customers. Additionally, T-Com markets its products and services to individual and business customers through its network of "T-Punkt" retail outlets. The T-Punkt outlets offer an extensive product portfolio including T-ISDN and T-DSL business products, as well as products from T-Online and T-Mobile. Furthermore, products from leading IT manufacturers are offered. At December 31, 2003, T-Com had 412 T-Punkt outlets in Germany, of which 102 were business outlets. T-Com also markets its products and services in Germany via its website.

T-Com also serves business customers through a direct sales force. For targeted customer canvassing geared to specific business needs, business customers are assigned to three defined sales units. Within these sales units, the customer approach ranges from telephone support/canvassing (outbound/inbound) to personal calling and direct meetings with customers.

Furthermore, T-Com markets its domestic carrier services, as well as individual and business products and services to network operators and service providers (and internal divisions) through a special sales unit with six regional offices. Specific managers maintain a customer relationship with carrier customers.

In addition, T-Com offers its products and services through a broad range of sales partners.

#### Eastern Europe

##### Matáv

We hold a 59.5% equity interest in Matáv, the leading (in terms of revenues) full service telecommunications provider in Hungary. Matáv also owns Westel, a Hungarian mobile communications provider. Westel maintained its leading position in an expanding mobile market characterized by intense competition. Westel's customer base was 3.8 million subscribers at December 31, 2003, an increase of 10.8% as compared with 2002. In addition, in 2000, Matáv acquired a 51% interest in Stonebridge, a company that owns 86.5% of the Macedonian telecommunications company Makedonski Telekomunikacii (Maktel). On June 30, 2003, Matáv's share in Stonebridge was increased to 89.51%. Maktel is the sole fixed-line and the leading mobile operator in Macedonia with 0.6 million fixed-lines (including ISDN channels) and 0.5 million mobile customers.

In 2003, Matáv's fixed-line network penetration and the total number of access channels marginally declined. The total number of access channels decreased by 1.8% from 2.88 million to 2.83 million year over year due to increased competition mainly from mobile services. However, the number of ISDN channels increased to approximately 528,000, a 3.2% increase year over year. At December 31, 2003, approximately 18.6% of Matáv's total fixed lines were ISDN channels. Matáv was successful in broadband applications, with the number of installed ADSL lines growing from 34,127 in 2002 to 103,803 in 2003.

Matáv's Internet subsidiary, Axelero, maintained its leading position among ISPs in the Hungarian dial-up market with a market share of approximately 44% and almost 211,000 Internet subscribers at December 31, 2003.

Although T-Com has the power to appoint a majority of Matáv's board of directors, the Republic of Hungary retains significant influence over Matáv's activities as the holder of the Series B share, the regulator of the Hungarian telecommunications sector and Matáv's largest customer. The Series B share gives the Hungarian state certain rights exercised through the Minister of Informatics and Telecommunications. These rights include, among others, the right to nominate and have elected one member of the Management Board, one member of the Supervisory Board, and to require the Ministry's consent for certain decisions (listed in the Articles of Association) taken at the general shareholders' meeting.

Matáv's monopoly in the Hungarian market for long-distance and international telecommunications services expired at the end of 2001. Even though alternative carriers emerged,

24

---

Matáv retained its leading role in the voice services market. Matáv's data transmission services continue to be subject to strong competition since a number of Hungarian companies have set up private data transmission networks.

##### Slovak Telecom

In July 2000, we acquired a 51% equity interest in the state-owned Slovak Telecom, the leading full-service telecommunications service provider in Slovakia, for a purchase price of EUR 1 billion. Slovak Telecom offers local, long-distance and international fixed-line telephone services, data communications services, distribution and broadcast radio and television signals and mobile communications services via its majority-owned subsidiary, Eurotel, which is not fully consolidated within T-Com. Although, pursuant to Eurotel's Shareholders Agreement, Slovak Telecom has a 51% economic interest in the profits and net assets of Eurotel, control of Eurotel is shared between Slovak Telecom and another company (Atlantic West B.V.) and neither party has unilateral control over major decisions affecting Eurotel. Therefore, this investment is considered a joint venture.

In May 2003, the other Slovak Telecom shareholders and T-Com signed an agreement relating to further cooperation, including providing for the extension of the deadline for the fulfillment of the initial investment commitments from the year ending 2003 to the year ending 2005.

Fixed-line network penetration and the total number of access channels declined in 2003. Due to the increased competition from mobile services, the number of access channels decreased by 4.9% year over year from 1.4 million to 1.3 million at the end of 2003. While analog access lines decreased by 7.2% from 1.3 to 1.2 million, the number of ISDN channels increased by 42% to approximately 75,600 from 53,000. Since July 1, 2003, Slovak Telecom has offered broadband applications and at December 31, 2003, had installed approximately 4,200 ADSL lines.

Slovak Telecom is the leading provider of online services in Slovakia through its subsidiary, ST Online. As of December 31, 2003, ST Online had a 56.2% market share of dial-up traffic and approximately 91,620 customers, a 35.8% increase year on year.

A new Slovak Telecommunications Act based on the European regulatory framework became effective on January 1, 2004. Slovak Telecom had a 99% market share of local and national calls in 2003. We expect that Slovak Telecom will be subject to increased regulation and that revenues and market share with respect to calls and interconnection will decline significantly as a result of the new Slovak Telecommunications Act. For more information, see "— Regulation."

#### Hrvatski Telecom

In October 1999, T-Com acquired a 35% equity interest in the then state-owned Hrvatski Telecom, the leading (in terms of revenues) full-service telecommunications service provider in Croatia for USD 850 million. In October 2001, T-Com acquired an additional 16% interest in Hrvatski Telecom for EUR 500 million and increased its aggregate ownership to 51%.

Hrvatski Telecom operates mainly digitalized fixed-line and mobile networks. Hrvatski Telecom pursued restructuring and market repositioning projects in 2002 and 2003, including the transformation of telecommunications centers, the continuation of the outsourcing of non-core business activities and defining a "go to market" strategy in order to counter erosion of market share by competitors. The mobile business was separated out into a self-supporting wholly owned subsidiary of Hrvatski Telecom.

The number of access channels increased by 2% from approximately 1.8 million in 2002 to approximately 1.9 million in 2003 due primarily to a shift of customers from analog access to ISDN lines. HT Mobile's subscriber base increased from approximately 1.19 million in 2002 to approximately 1.34 million in 2003, with a mobile market share of approximately 52.5% in 2003, a slight increase as compared to 2002. Hrvatski Telecom's online subscribers increased to approximately 480,000 in 2003 from approximately 370,000 in 2002.

A new Telecommunications Act in Croatia based on the European regulatory framework became effective on January 1, 2003. We expect that Hrvatski Telecom's will be subject to increased regulation, which will have an adverse effect on revenues and market share. For more information, see "— Regulation."

## Toll collection system

As previously reported, in September 2002, Deutsche Telekom AG, DaimlerChrysler Services AG, and Compagnie Financière et Industrielle des Autoroutes S.A. (Cofiroute) (individually, the

25

---

"partners" and collectively, the "consortium") entered into an agreement dated September 2002 and last amended in November 2002 (the "operating agreement") with the Federal Republic of Germany (represented by the German Federal Ministry of Transport, Building and Housing) relating to a project to create and operate an innovative system for the collection of toll charges for the use by heavy vehicles of the German high-speed highway system. We refer to this project as the "Toll Collect project." The toll collection system is to be created and operated by the joint venture Toll Collect GmbH ("Toll Collect"). DaimlerChrysler Services and we each hold a 45% stake in Toll Collect, with the remaining 10% being held by Cofiroute. Our involvement with Toll Collect includes our equity interest in Toll Collect that is recognized in our consolidated financial statements using the equity method of accounting, and certain financial guarantees. Additionally, certain of our divisions may act as sub-contractors of services to Toll Collect. We believe our maximum exposure to loss as a result of our interest in Toll Collect could extend beyond the amounts we have invested because of other risks associated with the financial guarantees issued for Toll Collect.

Pursuant to the provisions of the operating agreement, we, together with our partners, have, on a joint and several basis, guaranteed that Toll Collect will duly perform its duties in line with the operating agreement for the period of one year after the agreed start of operations.

The start of operations initially was scheduled for August 31, 2003, but has been delayed. Commencing on December 2, 2003, the consortium, or Toll Collect (provided it joins as a party to the operating agreement) has become liable for contractual penalties of EUR 250,000 per day until the end of February 2004 and EUR 500,000 per day thereafter until the toll collection system is operational.

Specific circumstances may entitle the parties to terminate the operating agreement. For termination to be effective, notice of termination must generally be given at least two months before the termination takes effect. This period may be used to rectify the reasons for termination. Termination of the operating agreement may have significant consequences for us as financial guarantor of certain obligations of Toll Collect. On February 17, 2004, the Federal Ministry of Transport sent us a letter advising that a notice of termination of the operating agreement was imminent. On February 25, 2004, we received such notice of termination of the operating agreement, dated February 19, 2004. While the notice of termination has not been formally retracted, on February 29, 2004, the consortium members reached an agreement with the Federal Republic to continue the Toll Collection project on the basic terms described in "Item 5. Operating and Financial Review and Prospectus — Liquidity and Capital Resources — Guarantees and Commitments."

Toll Collect and the consortium are currently in discussions with the Federal Ministry of Transport to implement the agreement reached on February 29, 2004.

For information relating to possible arbitration proceedings with the Federal Republic, see "Item 8. Financial Information — Litigation — Other Proceedings."

## Seasonality

The business of the T-Com division is not materially affected by seasonal variations.

### Suppliers

The principal types of equipment purchased by the T-Com division are network components such as switching systems, transmission systems, access network components and customer premises equipment, such as telephones and fax machines, T-DSL modems and similar items. Although we do not believe that T-Com is dependent on any single supplier, due to the multiple supplier strategy that we have implemented, there may be occasions when a particular product from a particular supplier is delayed or back-ordered. Major suppliers of T-Com are Alcatel SEL AG, Cisco Systems International B.V., Corning Cable Systems GmbH & Co. KG, ECI Telecom GmbH, Lucent Technologies Network Systems GmbH and Siemens AG.

### Dependence on Patents, Licenses, Customers, Industrial, Commercial or Financial Contracts

We do not believe that T-Com is dependent on any patent or other intellectual property right. For a description of patent infringement litigation that is relevant for T-Com's business relating to ATM technology, see "Item 8. Financial Information — Litigation — Other Proceedings." We do not believe that T-Com is dependent on any individual third party customer, or on any industrial, commercial or financial contract.

26

---

Similar to other fixed-line operators, T-Com is dependent on telecommunications licenses from the governments of the countries in which it operates. For more information, see "— Regulation."

### Competition

#### Fixed-Line Network Voice Telephony and Local Access

Since the full liberalization of the German telecommunications market in January 1998, we have faced intense competition, based primarily on price, in the market for fixed-line network voice telephony. During the last three years, the competition has intensified, particularly in the local and broadband markets.

#### Effect of Regulatory Decisions

In the market for international and domestic long-distance calling services, the level of competition is influenced by the fact that we are required to permit other telecommunications companies to interconnect with our fixed-line network at rates that are set by the German telecommunications regulator. As a result, decisions of the German telecommunications regulator regarding the maximum rate that we are permitted to charge for interconnection have a very significant impact on the level of competition in the market for fixed-line network voice telephony. When the maximum permitted interconnection rate is below the price charged by us for calling services, competitors can interconnect with fixed-line network and offer calling services for a lower price, forcing us to lower our prices for calling services or to lose market share or both. The price structure for interconnection rates particularly benefits those competitors that have not made substantial investments in their own infrastructure. As a result of several decisions of the German telecommunications regulator between 1998 and 2003 that reduced the maximum permitted interconnection rate, we reduced our tariffs substantially from 1998 on, particularly in the areas of international and domestic long-distance calls. After large-scale price reductions in the standard rate at the start of 1999, we introduced optional tariffs that enable the customer to make inexpensive local, regional and international calls for a monthly fee.

In 2003, we further reduced our prices of city calls as a result of mandatory (regulatory) price-cap targets. T-Com's fixed-line network market share as measured by call time in minutes declined from approximately 67.2% in 2001 to 61.2% in 2002, and continued to fall to 57.6% in 2003.

Future decisions of the German telecommunications regulator could require us to lower our prices further, cause us to lose additional market share, or both. The German telecommunications regulator has issued a decision that reduced the permitted fixed-fixed interconnection rate by an average of approximately 14% in 2002 and by an additional average of 9.5% in 2003. A reduction in interconnection rates means more advantageous advance payment costs for competitors and thus the opportunity to reduce end user prices or to increase their margins. Some competitors have used the reduction to increase their own margins on calls, and other competitors have passed these reductions on to end users. As part of the current price cap regime (2002–2004), we will again be required to reduce charges for long distance calls. In order to meet requirements of the EU Commission relating to an alleged unfair pricing practice in connection with the provision of local access to our fixed-line telecommunications network, we requested that the German telecommunications regulator approve a modification of the price cap regime that would allow us to increase the monthly fee for basic charges for analog access. On July 28, 2003 the regulator approved our application. For further information regarding actions of the German telecommunications regulator and the new price cap, see "— Regulation."

Regulatory decisions also play a critical role in the level of competition in the markets for regional and local calls and for local access. We are required by law to rent subscriber access lines to competitors at prices determined by the German telecommunications regulator. We are required to permit "line sharing," which means renting to a competitor only that portion of the subscriber access line that is required for high-bandwidth services, such as high-speed Internet access. As a result of a decision by the German telecommunications regulator, we are also required to offer local access and local call minutes to competitors at wholesale prices for purposes of resale. In addition, we were implemented local carrier selection alternatives for our customers commencing on April 25, 2003, as well as preselection of local call carriers by our customers beginning from July 9, 2003. For further information in this regard, see "— Regulation — Regulation in Germany — Special Network Access and Interconnection — Fixed-Fixed Interconnection

27

---

Further regulatory initiatives in Germany or the European Union aimed at increasing competition in the markets for local calls and for access may be expected in the coming years, which may have an adverse impact on our operations and our competitive position. For further information on these regulatory requirements and initiatives, see "— Regulation."

#### Effect of Investments by Other Companies

We also face significant competition in the markets for international and domestic long-distance calls, regional calls and access lines from competitors that have made investments in their own infrastructure, such as Arcor AG & Co., Colt Telecom Group Plc., MCI Worldcom Inc. and BT Group Plc. In addition, national network operators, such as Arcor AG & Co., and local network operators, such as HanseNet Telekommunikation GmbH, KomTel GmbH and NetCologne Gesellschaft fuer Telekommunikation mbH, have made substantial investments in local network infrastructure and compete with us in major urban centers throughout Germany. Furthermore, as prices for mobile telephony decline, our local and other calling services, as well as access services, face increasing competition from mobile telephone operators. Additionally, as alternative technologies, such as voice-over-IP and use of the Internet, gain market acceptance, our fixed-line network telephone usage may be adversely affected.

#### Other Fields of Business Activity.

Although we do not manufacture our own equipment, we do resell telecommunications equipment under our own label that has been manufactured for us. The terminal equipment sector has been open to full competition since 1990 and is characterized by falling prices, low margins, rapid technological innovation and intense competition. The basis for competition in this field is primarily price. T-Com's most significant competitors in this area are Siemens AG, Alcatel S. A., Philips Electronics N. V. and Tenovis GmbH & Co. KG (formerly Bosch Telecom GmbH/Telenorma AG). Most of these competitors are also suppliers to T-Com.

#### T-Systems

T-Systems International GmbH provides information and communication technology (ICT) services worldwide to large German and international accounts, non-profit organizations and governmental agencies. T-Systems commenced operations under its reorganized structure in 2000 by combining a number of Deutsche Telekom business units, including debis Systemhaus (50.1% of which was acquired in October 2000 and the remaining 49.9% was acquired in the first quarter of 2002).

During 2003, T-Systems continued its strategy of divesting non-core businesses, including TeleCash Kommunikations-Service GmbH, T-Systems SIRIS S.A.S., T-Systems MultiLink SA and T-Systems Card Services AG. For further information, see "Item 5. Operating and Financial Review and Prospects — Segment Analysis — T-Systems."

#### Principal Activities

T-Systems' ICT services and solutions are targeted primarily at large national and international corporations. The servicing of major national and international accounts also benefits other divisions of the Deutsche Telekom group with respect to the provision of additional services to these customers. In this way, T-Systems plays a key strategic role within the Deutsche Telekom group.

T-Systems uses advanced information technology and telecommunications expertise to supply the required ICT infrastructure to its customers, to provide tailored ICT solutions and, if required, to take over complete business processes based on these solutions. T-Systems provides support for customers through its global telecommunications network in more than twenty countries.

T-Systems' international business units support many German-based multinational customers as well as customers headquartered outside of Germany. Although the majority of T-Systems' customers are headquartered in Germany, as of December 31, 2003, roughly one quarter of T-Systems' 40,833 employees are based outside of Germany. T-Systems' primary markets are in Western Europe, North America and Asia. In 2003, German-based operations contributed approximately 73% of total revenues. For the year ended December 31, 2003, the telecommunications (TC) services group contributed approximately 47.4% of T-Systems' total revenues and the information technology (IT)

28

---

services group contributed approximately 52.6% of T-Systems' total revenues. Total revenues include inter-segment revenues from other Deutsche Telekom divisions and affiliates. For more information, see "Item 5. Operating and Financial Review and Prospects — Segment Analysis — T-Systems."



## Business Model

In 2003, T-Systems established and implemented a strategic program referred to as "Focus & Execution." Through this program, T-Systems focused on both its structure and its go-to-market model in four industry sectors or Industry Lines (ILs). T-Systems combines competencies in the ILs: Telecommunications, Services & Finance, Public & Healthcare and Manufacturing.

Sales and service teams assigned to these ILs are responsible for supporting high-revenue customers, focusing on key account management, and ensuring that customers receive ICT services that are oriented to their specific industry-sector requirements. Innovative solutions form the basis for long-term business relationships with these customers, not only for T-Systems but for the entire Deutsche Telekom group. All other customers, who for the most part use disparate as well as combined T-Systems services, are maintained by sales and service teams assigned by Service Lines (SLs).

T-Systems' Service Lines include International Carrier Sales & Solutions, Network Services, Computing and Desktop Services and Systems Integration. These Service Line teams have the ICT expertise to develop top-quality solutions for both the customers they service directly, as well as to the Industry Lines' key accounts. The following graphic illustrates this new business model.

Another important component of the strategic program is the establishment of Strategic Project Acquisition Teams (S-PAT), responsible for winning large orders. These project groups possess all the skills needed to win large orders in the national and international markets.

Additionally, T-Systems restructured its service offering in the fourth quarter of 2003. This new portfolio addresses three increasing value-added levels:

- **ICT Infrastructure Management:** customers receive tailored and cost-optimized services through flexible management of ICT infrastructures, such as complete management of SAP applications, including operating and maintaining mainframe computers and desktop systems.
- **Business Solution Design & Implementation:** Customers are provided with complete ICT solutions for their business processes. These applications contribute to optimizing their specific processes and raising their value added, such as providing turnkey applications and systems that permit efficient operation and oversight of entire supply chains (supply chain management) for the automotive industry.
- **Business Process Management:** T-Systems assumes responsibility for customers' complete process chains, enabling them to concentrate on their core business while at the same time benefiting from improved processes and cost optimization. For example, complete responsibility for management and operation of invoicing and payroll accounting functions on behalf of a customer, including equipment and personnel.

These value-added levels or Focus Solutions are the primary drivers of the T-Systems solutions portfolio. They offer customers a high degree of flexibility and enable them to concentrate on their core business. Thus they contribute significantly to a customer's success.

active customers. The focus is not on global physical presence, but on global reach and deliverability. T-Systems provides this through international account management in each of the Industry Lines and Service Lines.

### **Telecommunications Services (TC)**

Telecommunications Services encompass a global network infrastructure for voice and data communications and a range of related solutions and consulting services, including "Network Services" (NWS), which consists of "Hosting and ASP Services" (H&ASP), "Global Synergy, Strategy and Solutions" (GSSS) and "Media and Broadcast" (MB). Telecommunications services also include "International Carrier Sales and Solutions" (ICSS) and "Global Network Factory" (GNF).

The Deutsche Telekom group (other than T-Systems) accounted for approximately 18.3% of the total revenues of the TC services area in 2003 and 25.7% in 2002. For further information, see "Item 5. Operating and Financial Review and Prospects — Segment Analysis — T-Systems."

#### **Network Services (NWS)**

The Service Line, Network Services, is responsible for the installation and operation of customized voice and data communications networks for T-Systems' customers, including large corporate accounts, non-profit organizations and governmental agencies. NWS provides fast, secure and reliable communications solutions for customers worldwide, with a special focus on Western Europe and North America.

The services offered by NWS include the IP/VPN (Internet Protocol-based Virtual Private Networks) and voice VPN solutions combined with hosted services such as:

- "Global Frame Relay/Global ATM" – a high-speed communications technology that provides businesses with a cost-effective, flexible way to connect local area networks, system network architecture, voice and Internet protocol-based applications.
- "Global Business Link" – an international private leased circuit ("private" = point to point connection for retail customers at the customer location) service with a bandwidth range from 64/56 Kbps to 622 Mbps that provides high-speed, high-quality leased-line connectivity between two endpoints.
- "IntraSelect MPLS" (Multi Protocol Label Switching) – a virtual private network (VPN) solution for any-to-any connectivity (each location in a network can communicate with the other), Internet access, dedicated firewall services, encryption services and remote dial-in services with standardization class of services (class of services = differentiated quality parameters for different applications, such as voice, data and multimedia) backed up with cross services level agreements (connectivity, IP access, firewall, etc.)
- "Global Internet" – Internet connectivity at a range of access speeds which complements the "IntraSelect MPLS" service by extending it to provide public Internet services, such as e-mail and file-transfer, together with private Intranet services within a VPN.

NWS also offers a broad range of services, including customized voice communication networks and complex call center solutions that assist customers with management of their incoming calls, faxes and e-mails.

Contracts relating to NWS have an average duration of approximately three years. Voice services provided are billed on a per minute basis, while data services are billed in terms of bandwidth provided per month.

#### **Hosting and ASP Services (H&ASP)**

Hosting and ASP Services (H&ASP) enable customers to employ Internet technologies in their businesses. H&ASP

services provide the underlying infrastructure that enables a customer's business to operate more efficiently and seamlessly.

The H&ASP services group arranges (or "hosts") the Internet presence of customers by providing a reliable connection to T-Systems' network and manages the customer's website. In addition, H&ASP services provide the software necessary to maintain a reliable Internet connection.

30

---

The collaborative services provided by the H&ASP group also enable electronic marketplaces and portals to conduct business transactions electronically, either within a single industry or between enterprises from different industries. With these electronic marketplaces and portals, customers can enhance their relationships with suppliers ("supply chain management") or with their customers ("customer relationship management").

T-Systems is one of the market leaders in Germany for hosted solutions. Internationally, T-Systems has expanded its footprint for hosted solutions to Austria, Switzerland and Spain. In 2004, T-Systems will introduce its hosting solutions products and services to the North American market.

In Germany, T-Systems' H&ASP services are also marketed by the T-Com division to business customers not directly addressed by T-Systems. Outside Germany, these services are also marketed through arrangements with third parties.

Contracts involving H&ASP services have an average duration of approximately three years.

#### Global Synergy, Strategy and Solutions (GSSS)

In January 2003, T-Systems established the Global Synergy, Strategy and Solutions (GSSS) unit, which is responsible for the growing and innovative business of telecommunications outsourcing. Since July 2003, GSSS is also responsible for indirect sales of retail telecommunications products through reselling arrangements with other telecommunications operators.

The GSSS mission is to leverage T-Systems to become the leading global telecommunications outsourcing partner and synergy provider.

In furtherance of its mission, the GSSS team is responsible for obtaining and managing outsourcing (transfer of operation of networks and network services to T-Systems) and outtasking (transfer of business functions such as international traffic routing to T-Systems) arrangements with telecommunications operators. GSSS also manages the implementation of these agreements and provides partner sales management and sales support.

Benefits to customers of outsourcing and out-tasking include a reduction in capital expenditures (i.e., decreased investment in infrastructure) and a reduction in operating expenses (i.e., decreased personnel maintenance and network costs). T-Systems benefits through increased utilization rates (scale effects) of existing capacity and equipment and improved coverage of the global network.

Additionally, GSSS contracts and manages the relationship with telecommunications operators relating to the resale of T-Systems' retail telecommunication products and services. Through this arrangement, telecommunications operators and system integrators can offer many more products and services to their customer base and expand their reach by leveraging T-Systems' global operations. This indirect sales channel is a strategic complement to T-Systems'

international direct sales force and strengthens the relationship with outsourcing and outtasking customers.

#### Media and Broadcast (MB)

In Europe, T-Systems is one of the largest service-providers of broadcast services, including analog and digital terrestrial broadcasting, satellite broadcasting and innovative digital applications. As of December 31, 2003, the broadcast network of T-Systems in Germany included more than 8,000 analog television and radio transmitters and 97 digital television and radio transmitters. T-Systems has expertise in providing systems equipment technology and digital radio transmitters.

Media and Broadcast provides services, such as broadcast contribution networks, distribution networks and studio and production solutions, to public broadcasters and private companies that provide content for broadcast media, including traditional (analog and digital) terrestrial broadcasting, satellite broadcasting and innovative digital applications. Media and Broadcast also provides services relating to planning, building and operating multi-media platforms for customers. In order to provide optimal service and retain customers, Media and Broadcast emphasizes the maintenance of a dedicated service and sales staff.

T-Systems' Media and Broadcast customers consist of public and private broadcast companies in Germany, as well as television production companies and international audio broadcasters. Customers pay for media and broadcast services corresponding to the use of the services offered. Most contracts have an average duration of four to six years.

31

---

#### International Carrier Sales and Solutions (ICSS)

ICSS provides wholesale customers – typically other fixed-line and mobile carriers as well as Internet service providers (ISPs) – with direct access to T-Systems' international telecommunications networks, including those networks that are leased from other carriers. During 2003, ICSS managed total worldwide voice traffic of more than 14 billion minutes. In addition, ICSS provides innovative solutions based on IP. For example, IP Transit provides the customer with a transport medium for worldwide access to Internet content, and Carrier Managed Network Solutions provides voice and wireless access to telecommunications carriers (including former incumbent or dominant regional/national carriers, emerging regional and long-distance carriers, Internet service providers and mobile carriers).

Competitive rates and individual leases allow ICSS to provide customized solutions targeted to individual carriers' needs. The primary responsibility of ICSS is its bilateral business, where T-Systems and another carrier agree to terminate international voice traffic into Germany on Deutsche Telekom's network and to purchase termination arrangements of outgoing traffic to international destinations from these same carriers. ICSS also provides carrier termination and transit services to other fixed-line and mobile carriers for calls that originate outside Germany and are routed through T-Systems International's networks for termination in Germany or a third country. ICSS purchases termination services from foreign carriers for termination of T-Systems' outbound international traffic. ICSS offers international carriers wholesale solutions via T-Systems International's networks. These solutions are offered to fixed and mobile carriers, ISPs, ASPs (Application Service Providers), content providers and cable TV operators. In 2003, ICSS had arrangements with approximately 900 major international carrier customers in 192 countries.

Supporting this range of solutions and services is a modern network infrastructure that connects major international business centers over a fiber optic network (more than 150,000 kilometers) worldwide. Network operators can access T-Systems' global backbone network from all over the world. As T-Systems continues to build its international

network infrastructure, ICSS will be able to offer expanding global network coverage.

#### Global Network Factory (GNF)

The Global Network Factory unit (GNF) plans, builds and operates the global telecommunications platforms of T-Systems and the national and international corporate networks of many of our customers. Through T-Systems' global network platform and through the operation of our customers' networks, the GNF unit is responsible for providing equipment and services relating to the planning, implementation and operation of telecommunications networks and other related telecommunications services. For further information about the GNF unit, see "— Description of Property, Plant and Equipment — Cable and Satellite Transmission Infrastructure."

#### Information Technology Services (IT)

The information technology (IT) services group has broad expertise relating to computer software and hardware and information technology systems solutions. The IT group provides information technology services, including both Systems Integration (SI), including consulting services, and Computing and Desktop Services (CDS), to large and multinational enterprises. CDS encompasses three delivery units, called "factories" — the "Global Computing Factory" (GCF), the "Global Desktop Operations" (GDO) and the "Product Supply Center" (PSC).

In 2003, other divisions of the Deutsche Telekom group accounted for approximately 45.0% of total revenues of the IT services group as compared to 41.4% in 2002. For further information, see "Item 5. Operating and Financial Review and Prospects — Segment Analysis — T-Systems."

#### Systems Integration and Consulting (SI)

The Service Line, Systems Integration (SI), which includes consulting services, provides customers with consulting, implementation and applications support relating to systems solutions in the areas of information and communications technology (ICT). SI develops software solutions customized for the needs of individual customers and integrates those solutions into the customer's ICT infrastructure. Examples of the services offered include security solutions, migration services, application management, software development, as well as solutions that assist users in managing their business processes (e.g., supply chain management solutions that enable businesses to use ICT to organize and optimize their relationships with suppliers).

32

---

In cooperation with other Service Lines, SI supports T-Systems' "Plan-Build-Run" process. This process covers with individually tailored end-to-end solutions the entire value chain from strategic business consulting ("Plan") to systems development and implementation ("Build"), right through to the on-going management of entire application and network systems ("Run"). "Plan-Build-Run" means a turn-key solution for the customer's planning, construction and operating ICT needs on a global basis. Based on cutting-edge project-management methods, projects of any size and level of complexity can be managed successfully.

In order to improve its ability to service customers' core processes and secondary business processes such as billing, SI has recently consolidated its 22 business units in Germany. These consist of technology and software development centers, as well as branch offices. SI will continue reorganizing its structures and process model in 2004.

Contracts involving SI services have an average duration of approximately one year and are charged on the basis of hourly rates or a fixed payment agreed upon in advance.

Through its wholly-owned subsidiary, Detecon International GmbH, T-Systems also offers customers comprehensive management consulting services. This unit focuses on providing services to the telecommunications markets worldwide and related sectors such as media, regulation and suppliers. Detecon provides services to software and hardware suppliers of telecommunication systems and to the fixed and mobile carriers that use such systems.

#### Computing and Desktop Services (CDS)

CDS is responsible for the operation of complete or partial customer IT infrastructures. Externally, CDS consists of two service lines, Computing Services (CS) and Desktop Services (DS). However, internally, both service lines are managed as one due to the overlap and bundling of services provided by these two service lines. CDS manages centralized and distributed information systems, infrastructure components, applications and business software solutions.

CDS is represented in a considerable number of locations throughout Germany and throughout the world. It has a total of about 17,000 employees, approximately two-thirds of whom are based in Germany. It is organized centrally and consists of five customer service units that are organized around industry sectors and regions and the three delivery units – GCF, being the CS delivery unit, and GDO and PSC, being the DS delivery units.

#### Computing Services (CS)

The IT unit provides our customers with the ability to outsource their entire information technology operations. The services offered include the operation of data centers, applications management, user support and network management. CS can also facilitate the transfer of information technology assets and personnel from the customer to T-Systems. The primary goal for such outsourcing of complete IT solutions and data centers to T-Systems is the creation of a competitive advantage for customers. Services offered by CS also include the installation, operation and administration of central computer systems (mainframes), open computer systems (UNIX, Windows NT) including billing-services, data center infrastructure services and business applications on behalf of the customers.

Generally, contracts involving computing services have an average duration of four years or more. Customers pay for computing services based on contractually agreed service levels. These agreements describe the quantity and quality of services to be provided (for example, 99.9% reliability) and the extent of services to be provided. Customer contracts are serviced by customer service units.

#### Desktop Services (DS)

The Service Line, Desktop Services, provides the services of its delivery units, GDO and PSC, to T-Systems' customers. These services include development and implementation of complete office systems solutions for customers with wide-ranging responsibility for the IT infrastructure. Other core competencies are office systems solutions, including desktop operations, call center and help-desk services, as well as the operation of computing services infrastructures, consulting and IT design. These services may include sales or leasing contracts of desktop computer hardware produced by third parties.

In general, desktop services contracts have an average duration of two years. Customers pay for desktop services based on contractually agreed service level agreements. These agreements describe

quantities of goods (i.e., the number of computers leased and maintained) as well as customer-specific availability and quality requirements for the services provided.

#### Global Computing Factory (GCF)

T-Systems operates a very large computer network, called the "Global Computing Factory," as a platform for the information technology services offered to customers. The primary responsibilities of the GCF include the operation of mainframe computers, open system servers and storage arrays for outsourcing projects, including operating systems, database software, data communication software, systems automation. The Global Computing Factory provides the personnel, servers and infrastructure necessary to operate the information technology resources of its customers. For further information about the Global Computing Factory, see "— Description of Property, Plant and Equipment — Global Computing Factory."

#### Global Desktop Operations (GDO)

The business mandate and objective of GDO is to provide desktop services that are cost-effective and meet market demands primarily for large customers and nationwide orders. Services provided by GDO cover the entire life-cycle of the workstations provided to the customer. GDO ensures the proper operation of the workstations and services hardware and software products. More than 300,000 workstations in Germany are serviced by GDO.

GDO is responsible for providing help-desk services primarily through a services office platform and call center platform management (CCPM). The services office platform supports one of the largest and most sophisticated Microsoft exchange applications worldwide with more than 230,000 mailboxes and file, fax and SMS services. CCPM includes services that are required for the smooth operation of a call center platform. In addition to constantly monitoring essential components, GDO provides all operating and support relating to help-desk services.

#### Product Supply Center (PSC)

Desktop Services also provides Product Supply, Product Life Cycle and E-Supply services through its Product Supply Center. PSC is the central IT hardware purchasing unit for customers and also for divisions and affiliates within our group. PSC is responsible for the logistics of delivery of products (product supply) and for the transportation of desktop hardware and software from the supplier to the customer (product life cycle). In this way, PSC is able to achieve significant efficiencies and cost savings with regard to product purchasing.

To minimize supply chain costs, PSC provides an electronic link between customers and suppliers so that orders can be routed directly to the manufacturer or dealer (E-Supply), thereby reducing manual work and improving efficiency as well as enhancing error prevention.

#### Principal Markets

T-Systems' business model is primarily focused on large business customers, German and non-German multinational corporations, and international telecommunication carriers and broadcasters (including companies that provide content for broadcast media). During 2003, T-Systems provided services to more than 1,500 large business customers (and approximately 10,000 subsidiaries of such customers) in Germany. T-Systems services customers according to T-Systems' Industry Lines: manufacturing, public and healthcare, services and finance and telecommunications. Most of these customers are German or European-based with operations in various countries around the world.

•

Manufacturing — includes manufacturers of automobiles, aircraft, electronics and manufacturers of component parts used by other manufacturers. T-Systems provides electronic supply chain management, product life cycle management and information technology outsourcing services.

- Public and Healthcare — includes government agencies, state pension funds, the armed forces of the Federal Republic of Germany, research and teaching institutions, as well as international organizations. T-Systems enables public entities (e.g., Federal Ministries and state agencies) to establish innovative business processes, such as services to individuals through the Internet and the management of data and voice networks.

34

- 
- Services and Finance — includes banks and insurance companies as well as services business such as wholesale distribution, air transport, rail transport, logistics and retail industry.

T-Systems develops a variety of solutions, including sales support systems for banking and insurance companies, electronic banking solutions, billing solutions, shops for direct sales via the Internet, Internet-based reservation and booking systems and data management systems.

- Telecommunications — includes other network operators and companies offering fixed-line, mobile and Internet telecommunications services. T-Systems provides, among other services, customer relationship management systems, customer care and call center systems and billing systems.

#### Seasonality

The revenues of the T-Systems division are not materially affected by seasonal variations. However, T-Systems' revenues may be subject to quarterly fluctuations depending upon sales cycles (currently ranging between six and eighteen months) and purchasing patterns and resources of customers, which are subject to general economic conditions and are difficult to predict. Accordingly, revenues received in a particular quarter may not be indicative of future revenues to be received in any subsequent quarter.

#### Suppliers

The principal goods and services purchased by the T-Systems division are computer hardware for client servers and mainframes, computer standard and applications software, network capacity and network services, telecommunications network components and IT consulting services. T-Systems manages, on behalf of customers, the risk in the supplier relationship as well as quality and cost considerations. We do not believe that T-Systems is dependent on any single supplier.

#### Dependence on Intellectual Property

T-Systems does not believe that it is dependent on any individual patents, licenses or industrial, commercial or financial contracts. However, T-Systems is subject to third party software licenses in connection with the services provided to customers. Any breach, violation or misuse of any of such third party software licenses could result in additional costs with respect to the particular project that is the subject of such licenses.

#### Dependence on Material Contracts

T-Systems aims to become less dependent on internal customers and to improve its market position with external customers. In 2003, other operating divisions of Deutsche Telekom (primarily T-Com and T-Mobile) accounted for approximately 32% of total revenues of T-Systems. No other customer accounted for a significant portion of



T-Systems' total revenues in 2003.

### Competition

T-Systems operates in markets that are subject to intense competitive pressures. T-Systems faces a significant number of competitors, ranging from large IT and telecommunications providers to an increasing number of relatively small, rapidly growing and highly specialized organizations. T-Systems believes that its combination of service, performance, quality, reliability and price are important factors in maintaining its strong competitive position.

The principal competitors of T-Systems in the telecommunications area include AT&T, MCI, France Telecom/Equant, British Telecom, Cable & Wireless and Colt. The principal competitors of T-Systems in the information technology area include IBM Global Services, EDS, CSC, Cap Gemini Ernst & Young and Siemens Business Services (Siemens SBS).

T-Systems holds different market positions in different regions of the world. In Germany, T-Systems is the market leader in the IT and TC areas. In Western Europe, T-Systems is one of the five largest vendors, together with IBM Global Services, EDS and Siemens SBS in IT, and with BT Global Services, FT/Equant and Telefonica in the telecommunication industry. Globally, T-Systems ranks among the top ten IT and TC companies. IT competitors include IBM, EDS, CSC, Cap Gemini Ernst & Young and Siemens SBS. In the TC area, T-Systems competes with AT&T, MCI, NTT, FT/Equant and BT-Global Services.

35

---

Competition in the telecommunications area (including IP services, network services, voice and data communications) is very intense. The competitive landscape in 2003 was characterized by suppliers attempting to reduce their indebtedness and increase profitability by a strategic refocusing and concentrating on their core businesses, increased efficiency and processes. In the marketplace, customers view financial stability as important criteria for choosing a supplier. In addition to the concentration on core businesses, all global competitors, including T-Systems, developed a portfolio of IP-based (Internet Protocol) business solutions on a quality-of-service platform (IP-MPLS). The IP-based solutions are more efficient and cost-effective and provide a high level of flexibility.

In the information technology area, competition is intense and the current market is characterized by strong pricing pressures, reduced IT budgets of customers and an extension of customers' sales cycles. As a result of these competitive pressures, many companies, including T-Systems, are attempting to maintain or expand market share through improved productivity, cost-cutting and efficiency measures, reliance on IT expertise and maintenance of existing customer relationships. This situation has also led to consolidation of the IT sector, which is expected to continue for the foreseeable future. T-Systems believes, based in part on independent market analyst reports, that global IT services markets during 2004 will recover slowly with higher market growth rates thereafter. However, T-Systems believes that markets will not achieve growth rates of the past and that competition will remain intense.

Like many of its competitors, T-Systems provides outsourcing services to large enterprises and therefore must allocate significant resources to projects for these customers. Although the allocation of resources in this way has not adversely affected T-Systems' business in the past, it is possible that intensified competitive and cost reduction pressures may result in reduced profit margins and/or loss of market opportunities.

T-Systems believes that it can compete effectively, largely due to its strategy of providing comprehensive solutions (planning, building and operating) to its customers' needs across a broad spectrum of IT and telecommunications

activities. T-Systems believes that through its focus on solutions with higher margin potential and in which the company has substantial industry specific expertise, it can respond to customers' requirements acting as a telecommunications and information technology partner able to support customers in the most effective and efficient manner possible.

## T-Mobile

### Principal Activities

The principal services offered by the T-Mobile division are digital mobile telephony services based on the mobile telecommunications technology known as GSM (or Global System for Mobile Communications) and non-voice services such as SMS (Short Message Services), MMS (Multimedia Messaging Services) and other data services to residential and business subscribers based on CSD (Circuit Switched Data) or GPRS (General Packet Radio Service) technologies. T-Mobile also operates "HotSpots" (wireless local area networks or W-LAN) which can be used currently by customers in more than 4,500 public locations in Germany, Austria, the Czech Republic, the United Kingdom, the Netherlands and the United States.

Our T-Mobile division offers international roaming services for GSM and GPRS to subscribers through a large number of international roaming agreements with third-party operators, so that subscribers can access mobile services while they are outside their home network service area. The T-Mobile division also sells mobile handsets to subscribers in conjunction with its service offerings.

Mobile voice and data services are offered both on a prepay basis and on a contract basis. Subscribers purchase contract services on the basis of fixed monthly fees and pay time-based airtime, or per message, fees. Some contract service offerings include a limited amount of airtime, data volume or messages in the monthly fee. Prepay services are purchased on the basis of monetary increments that are recorded on the subscribers' cards and then deducted based on airtime or messaging usage fees as the cards are used. W-LAN services are sold on both a monthly subscription basis and on various usage based plans.

Usage fees can vary according to the tariff plan selected by the customer, the day and time of day when a call is made, the destination of the call, the location where the call originates and, in some cases, other provisions applicable to the tariff plan and whether the called party is also a customer of the same network.

36

---

### Global Branding, Integration and Alliances

Following the introduction of the T-Mobile brand across international markets in 2002 and 2003, the key focus for 2003 has been to achieve a strong and uniform brand positioning and customer experience in all of the markets where T-Mobile has a majority shareholding.

T-Mobile is implementing a strategy intended to make its national operations function more like a single integrated business across borders. We call this the "One Company Strategy." In addition to rebranding the division's majority-owned mobile telecommunications subsidiaries with the T-Mobile brand, we have developed a functionally integrated business organization in Europe that features a single shared approach to marketing, technology and network, and sales and service.

In July 2003, T-Mobile entered into an alliance with Telefonica Moviles, Telecom Italia Mobile (TIM) and Orange S.A. The alliance came into effect with the establishment of an association as legal entity in the Netherlands in December 2003. It is open to other mobile communication companies. The alliance aims to make mobile services more widely available and seamless in all countries in which the alliance members operate. Alliance members seek to cooperate in several key areas, including the development of joint services relating to roaming, voice, data and the development and purchasing of handsets. Initial products of the alliance include seamless services across markets like GPRS, Virtual Direct Interconnect and MMS, and the alliance focuses on multi-national customers across Europe.

#### New Services

T-Mobile launched its mobile data services across our European markets and in the United States between 2000 and 2003. In April 2003, T-Mobile's mobile multimedia services, such as surfing, messaging, and downloads, were bundled and branded as "t-zones." Messaging (SMS and MMS), Internet browsing and downloads are the main portion of mobile data services.

SMS is still the most widely used data service with 22 billion SMS sent worldwide in 2003. Within the t-zones, the entertainment channels (t-news, t-sport, t-games, t-movies and t-music) are the most frequented zones and account for over 70% of the t-zone traffic across all European markets.

Mobile data services can be used through handsets using GSM/GPRS and in the future also Universal Mobile Telecommunications System or "UMTS." T-Mobile, as an international network operator, has various technologies in place that all support the network evolution. We aim to provide mobile broadband access across these and other relevant technologies. In the United States, the company is upgrading its network with Enhanced Data Rates for Global Evolution (with EDGE) capabilities. In addition, T-Mobile uses W-LAN to offer mobile data services.

T-Mobile has made substantial investments in the next generation mobile communications standard known as UMTS. T-Mobile invested EUR 8.5 billion in UMTS licenses in Germany, EUR 171 million in Austria, EUR 395 million in the Netherlands, EUR 6.6 billion in the United Kingdom and EUR 103 million in the Czech Republic. These investments in licenses do not include the costs of UMTS network build-out in these countries. Through 2003, T-Mobile has invested over EUR 300 million in UMTS networks. We expect to invest amounts in excess of our 2003 investments during each of the next three years. The investments should enable us to meet the minimum coverage requirements established under our UMTS licenses. To reduce costs and increase efficiency, T-Mobile has entered into network sharing agreements with other operators.

T-Mobile has met or exceeded all regulatory requirements with respect to its UMTS licences in the United Kingdom, Germany and Austria. Regarding regulatory approval and for further details with respect to roll-out requirements and network sharing, please see "— Regulation." For information regarding tax refund proceedings relating to the purchase of UMTS licenses, see "Item 8. Financial Information — Litigation — Other Proceedings."

#### Principal Markets

The T-Mobile division's principal markets include Germany, the United States, the United Kingdom, Austria, the Czech Republic, the Netherlands, Poland and Russia.

T-Mobile Deutschland and our other mobile communications subsidiaries count contract customers as subscribers for the length of their contracts and count prepay customers as subscribers as long as they continue to use our service and then for a prescribed period thereafter, which differs

according to the particular market. Generally, at the end of this time, or in the case of payment default or voluntary disconnection, the subscribers are canceled or "churned." The churn rate for any given period represents the number of subscribers whose service was discontinued during that period, expressed as a percentage of the average number of subscribers during that period, based on beginning and period-end figures. Our competitors may calculate their churn rates using methods different from ours. In addition, because we use different calculation methodologies in different jurisdictions, our own churn figures are not comparable across all national operations.

#### Germany

Through T-Mobile Deutschland, we offer mobile communications services to individual and business subscribers in Germany. At December 31, 2003, T-Mobile Deutschland had approximately 26.3 million subscribers as compared to approximately 24.6 million subscribers at December 31, 2002. Of the total subscribers at December 31, 2003, approximately 12.6 million were contract subscribers, as compared to approximately 11.5 million at December 31, 2002. T-Mobile Deutschland had approximately 13.8 million prepay subscribers at December 31, 2003, as compared to approximately 13.1 million at December 31, 2002.

T-Mobile Deutschland's average churn rate for 2003 was 1.4% per month compared to 1.5% per month in 2002. In 2003 for the first time, the average prepay churn rate did not exceed the average contract churn rate. This is mainly due to the fact that, after years of fast prepay growth, the portfolio of prepay subscribers has become more stable.

Generally, a prepay customer in Germany is churned after a period of 15 months if the customer has neither originated nor received a data or voice communication in that period.

#### North America

In May 2001, we acquired all of the outstanding equity securities of VoiceStream Wireless Corporation and of Powertel, Inc., two formerly independent U.S. mobile operators, in exchange for an amount of our shares having a market value on the acquisition date of EUR 28.7 billion plus EUR 4.9 billion in cash. As of May 31, 2001, these companies became fully consolidated within the T-Mobile division. VoiceStream Wireless Corporation was renamed T-Mobile USA, Inc. in August 2002. Shortly thereafter, both T-Mobile USA and Powertel began marketing their services under the T-Mobile brand. On December 31, 2003, Powertel, Inc., became a wholly owned subsidiary of T-Mobile USA, Inc. As used in this Annual Report, T-Mobile USA refers to both T-Mobile USA, Inc. and Powertel, Inc.

Through T-Mobile USA, we offer mobile communications services to individual and business subscribers in the United States. At December 31, 2003, T-Mobile USA had approximately 13.1 million subscribers, as compared to approximately 9.9 million at December 31, 2002. Of the total subscribers at December 31, 2003, approximately 11.7 million were contract subscribers, as compared to approximately 8.6 million at December 31, 2002, and approximately 1.4 million were prepay subscribers, approximately the same as at December 31, 2002.

T-Mobile USA's average churn rate for 2003 was 3.1% per month, down from 4.0% per month in 2002. The improvement reflects lower churn of prepay subscribers as the average churn rate for contract subscribers was stable at 2.5% in both 2003 and 2002. During 2003, T-Mobile USA introduced a number of changes in its prepay service offering that were successful in extending subscriber tenure and thereby reduced the prepay churn rate. One such change, introduced in September 2003, was the extension of expiry periods for certain denominations of prepay vouchers. Prior to September 2003, vouchers with a value of USD 10 expired 15 days after activation and vouchers with a value of USD 25 expired 30 days after activation. Vouchers with a value of USD 10 now expire 30 days after activation and vouchers with a value of USD 25 expire 60 days after activation. As a result, prepay churn rate

decreased in the fourth quarter to 6.8%, compared to the 2003 annual average of 7.6%. This decrease in the prepay churn rate in the fourth quarter caused the annual churn rate for prepay and contract combined to decline from 3.2% to 3.1%.

Generally, the churn result in 2002 was negatively affected by the integration of Powertel, whose subscriber base was mainly prepay. The higher average churn rate of our U.S. operations compared to our European operations is primarily a reflection of a higher average churn rate for the U.S. wireless industry compared to Europe. Competitive differences, differences in features and services due to the

38

---

use of multiple wireless technologies and general differences in consumer behavior between the United States and Europe factor in to the higher industry churn rate seen in the U.S. The churn rate of our U.S. operations is higher than the U.S. industry average due in part to the higher proportion of prepay subscribers in T-Mobile USA's customer base relative to its U.S. competitors. Prepay subscribers in the United States typically churn at substantially higher rates than contract subscribers.

Wireless Local Number Portability (WLNP) was started in late November 2003 for the 100 largest markets in the United States. WLNP enables customers to keep their number when changing their wireless provider and when changing from fixed-line service to wireless service. T-Mobile, the other U.S. wireless carriers and the fixed-line carriers have all experienced technical and other execution problems in implementing this process, which prevented or slowed a significant number of porting transactions. These problems are being addressed by the carriers and the other parties supporting the porting process and significant progress has been made toward their resolution, as evidenced by significant improvements in porting execution. To date, T-Mobile has experienced fewer problems than other carriers based on published reports of the number of complaints received by the FCC. To date, WLNP has had a positive net effect on T-Mobile because more customers have ported their numbers to and signed up for service with T-Mobile, than have ported from T-Mobile to other carriers. For more information see "— Regulation."

T-Mobile USA entered into an agreement with Cingular Wireless LLC ("Cingular") in November 2001 to share in the ownership and operation of certain GSM network infrastructures. We contributed our network assets in the New York City market, and Cingular contributed its network assets which cover most of California and parts of Nevada (the "California/Nevada market"), to a newly formed joint venture entity, GSM Facilities. Both parties retained the ownership and control of their spectrum licenses. T-Mobile USA and Cingular manage and maintain the assets previously owned by each company on behalf of the joint venture. The monthly cash operating expenses of GSM Facilities are shared by T-Mobile USA and Cingular based on the proportionate minutes of use by each party's subscribers in each market. Non-cash expenses, including depreciation on the network assets and interest charges on capitalized tower leases, are not recovered by GSM Facilities and result in net losses to the entity. These losses are shared by T-Mobile USA and Cingular based on their relative economic interests in GSM Facilities and are reported as loss from companies accounted for under the equity method. Capital expenditure requirements of the joint venture are funded through capital contributions from T-Mobile USA and Cingular based generally on incremental minutes of use by each parties' subscribers in each market.

Contractual termination provisions provide for an orderly unwinding of GSM Facilities over a two year period in the event of notice of termination by either party following a change in control of a party, material breach or at the discretion of either party. In an unwinding, the New York City market network assets would be returned to T-Mobile USA and the California/Nevada market network assets would be returned to Cingular, with a settlement between the parties to adjust for contribution differences. Under some circumstances, an unwinding would also include the

exchange of certain predetermined spectrum licenses between Cingular and T-Mobile USA, although the spectrum licenses are not held by GSM Facilities. Additionally, an unwinding caused by certain actions of either party may result in a substantial cash termination payment by that party. In the event of such termination, T-Mobile USA would incur substantial capital expenditures or other costs to service its customers in the California/Nevada market and to enhance the network in the New York City market which could materially impact the company's operating results and debt levels. In February 2004, Cingular announced an agreement to acquire AT&T Wireless. We are not able to judge if and when this transaction will close. Such transaction may be deemed a qualifying consolidation event permitting Cingular to exercise its right to terminate the GSM Facilities arrangement, as noted above. Thus, as further noted above, such proposed acquisition by Cingular of AT&T Wireless may require T-Mobile to incur substantial capital expenditures or other costs to service its customers in the California/Nevada market and to enhance the network in the New York City market which could materially impact the company's operating results and debt levels.

#### United Kingdom

In October 1999, we purchased T-Mobile UK (formerly One 2 One) in the United Kingdom, for a purchase price of EUR 10.9 billion (including the assumption of outstanding shareholder loans).

Through T-Mobile UK, we offer mobile communications services to individual and business subscribers in the United Kingdom. At December 31, 2003, T-Mobile UK had approximately 13.6

39

---

million subscribers, as compared to approximately 12.4 million at December 31, 2002. Of the total subscribers at December 31, 2003, approximately 2.7 million were contract subscribers, as compared to approximately 2.2 million at December 31, 2002, and approximately 11.0 million were prepay subscribers, as compared to approximately 10.2 million at December 31, 2002.

Of the total number of T-Mobile UK subscribers at December 31, 2003, approximately 3.6 million were subscribers of Virgin Mobile, a joint venture between T-Mobile UK and the Virgin Group. Virgin Mobile is a so-called mobile virtual network operator (MVNO) established jointly by T-Mobile UK and the Virgin Group. As a virtual network operator, Virgin Mobile purchased airtime minutes and basic mobile services from T-Mobile UK and resells these minutes and services under the "Virgin Mobile" brand name. On January 29, 2004, T-Mobile UK, Virgin Group and Virgin Mobile entered into a new agreement pursuant to which Virgin Group acquired T-Mobile's stake in Virgin Mobile. At the same time, all outstanding litigation are settled and a new telecom supply agreement was signed running for a minimum of 10 years, including improved access to GPRS and UMTS services for Virgin Mobile and the end of the monthly marketing support contribution by T-Mobile. Under the new agreement, Virgin Mobile will receive inbound and outbound call revenues. In addition, in the event Virgin Mobile consummates a public offering of its equity securities, we will receive a specified amount of the proceeds up to certain limits.

T-Mobile UK's average monthly churn rate during 2003 was 2.9%, as compared to 2.2% per month in 2002. The increase in churn was predominantly caused by a significant clean up of the inactive prepay customer base. Prepay churn rate was 3.1% on average in 2003 compared to 2.0% in 2002. Contract churn decreased to 2.3% in 2003 compared to 2.7% in 2002.

#### Austria

Through T-Mobile Austria, the T-Mobile division offers mobile communications services to individual and business subscribers in Austria. At December 31, 2003, T-Mobile Austria had approximately 2.0 million mobile communications subscribers, essentially unchanged as compared to the number of subscribers at December 31, 2002. Of the total subscribers at December 31, 2003, approximately 1 million were contract subscribers and approximately 1 million were prepay subscribers.

T-Mobile Austria's average churn rate during 2003 was 1.7% per month, as compared to 2.3% in 2002. The churn rate in 2002 was significantly affected by the disconnection of a high number of prepay subscribers. T-Mobile Austria churns prepay subscribers twelve months after their last charged data/voice communication and last reload of their prepay cards.

#### Czech Republic

T-Mobile International holds an equity interest of approximately 92% in Cmobil, which owns an equity interest of 61% in the Czech mobile communications network operator T-Mobile Czech Republic. Until April 2001, Cmobil owned 49% of T-Mobile Czech Republic (then RadioMobil). T-Mobile Czech Republic has been fully consolidated in our financial statements since April 1, 2001. As of May 2003, RadioMobil was rebranded to T-Mobile Czech Republic.

At December 31, 2003, T-Mobile Czech Republic had approximately 3.9 million subscribers, as compared to approximately 3.5 million at December 31, 2002. Of the total subscribers at December 31, 2003, approximately 0.9 million were contract subscribers, as compared to approximately 0.7 million at December 31, 2002. T-Mobile Czech Republic had approximately 3.1 million prepay subscribers at December 31, 2003, as compared to approximately 2.8 million at December 31, 2002.

T-Mobile Czech Republic's average churn rate during 2003 was 1.0% per month, as compared to 0.9% in 2002. The overall rise was driven by an increase in the prepay churn rate, while a lower contract churn rate partly compensated for this effect. Generally, a prepay customer is churned after a period of twelve months if no originating or receiving communication is recorded.

#### The Netherlands

In October 2000, T-Mobile International acquired an equity interest of 50.0% minus one share in Ben Nederland Holding, B.V., whose wholly-owned subsidiary, Ben Nederland B.V. was one of five operators in the Dutch mobile communications market. In September 2002, T-Mobile acquired the remaining share in Ben. T-Mobile Netherlands (formerly Ben) has been fully consolidated in Deutsche Telekom's financial statements since October 1, 2002.

40

---

At December 31, 2003, T-Mobile Netherlands had approximately 2.0 million subscribers, as compared to approximately 1.4 million at December 31, 2002. At the end of 2003, about 0.9 million subscribers were on contract and 1.1 million on prepay compared to 0.6 million contract subscribers and 0.8 million prepay subscriber end of 2002.

The average churn rate for 2003 was 2.6% per month, as compared to an average churn rate of 2.8% in 2002. Improved network quality in the Netherlands is the main reason for this reduction. If they have not originated or received a call for a period of 180 days, prepay subscribers at T-Mobile Netherlands are churned and removed from the subscriber base.

#### Minority Shareholdings: Poland

T-Mobile International holds a 49.0% equity interest in Polska Telefonia Cyfrowa Sp. z o.o. ("PTC"). At December 31, 2003, PTC had approximately 6.2 million subscribers, as compared to approximately 4.9 million at December 31, 2002.

On August 25, 2003 we made the other shareholders of PTC a cash offer to acquire the remaining shares of PTC. A general agreement was reached on September 14, 2003 concerning a revised offer for EUR 1.1 billion. On September 26, 2003 we announced that no definite agreement on increasing our stake in PTC had been reached. For a discussion of a dispute concerning our investment in PTC, please refer to "Item 8. Financial Information — Litigation."

#### Minority Shareholdings: Russia

T-Mobile International currently holds an equity interest of approximately 25.1% in Mobile TeleSystems OJSC ("MTS"), a Russian mobile telecommunications company. On April 15, 2003, T-Mobile sold a 5% stake in MTS as part of a block trade. In addition, on April 21, 2003, T-Mobile's co-shareholder of MTS, AFK Sistema JCSC (Sistema) exercised a call option granted in March 2003 to purchase approximately 10% of the MTS shares held by T-Mobile. The total proceeds from these two transactions amounted to approximately EUR 500 million.

At December 31, 2003, MTS had approximately 16.7 million subscribers, as compared to approximately 6.6 million at December 31, 2002. The large increase in subscriber base was primarily attributable to several acquisitions made in 2003 and organic growth.

#### Seasonality

T-Mobile's business in some markets is affected by seasonal factors, with a general increase in sales of products and services during the fourth calendar quarter due to holiday purchases. As a result, T-Mobile's performance during the fourth quarter can have a significant influence on its performance for the full year.

#### Suppliers

T-Mobile purchases IT and network components, as well as mobile handsets for purposes of resale, from a number of different suppliers. T-Mobile seeks to address the risk of delays in the supply of equipment and other technologies by using multiple suppliers where appropriate and by negotiating contractual penalties to be enforced if the supplier does not meet the agreements in time and quality. Such penalty provisions, even if obtained, may not fully mitigate the harm to our business by such delays or poor quality.

T-Mobile believes it has reduced its technological risks by contracting with multiple suppliers who have a significant market share in UMTS infrastructure and handset business.

#### Marketing

Each of the principal subsidiaries in our T-Mobile division uses its own combination of distribution channels to market products and services to customers. In each of the principal markets, third-party distributors, who typically market the products and services of multiple mobile phone network operators, play a significant role in marketing. Our mobile communications subsidiaries use a variety of incentives to encourage third-party vendors to sell T-Mobile products and services, such as payment of marketing expenses and special commissions. In addition, T-Mobile markets its products and services to retail customers through direct sales outlets, particularly in Germany and Austria, and



markets products and services to business customers through a direct sales force. The T-Mobile Internet pages being predominantly used for customer relationship management are also access routes to sales and services. T-Mobile also sells products and services through its Internet pages. In Germany, an important distribution channel is our group's T-Punkt retail shops. Mobile telecommunications re-sellers are also an important distribution channel. Mobile telecommunications re-sellers purchase network access at wholesale conditions as well as handsets at a discount from network operators, resell packaged services and handsets under their own brand through their own distribution channels, charge their customers at rates that they set independently and provide customer service and technical support.

T-Mobile provides access to third party content services to its customers through its mobile data service called "t-zones." Content provided to customers is either standard content, in which case the customer only has to pay the normal transportation charges to view or surf the content, or it is premium content, where a customer pays a specific charge through the customer's mobile phone bill for the content.

#### Dependence on Patents, Licenses, Industrial, Commercial or Financial Contracts

T-Mobile owns a large number of registered patents and has a number of patent applications outstanding for technical innovations in the area of mobile telecommunications applications resulting from its development activities. Patent protection activity is focused on countries with T-Mobile operations. We do not believe that our T-Mobile division is dependent on any one patent or group of patents.

To offer mobile telecommunications services in the different jurisdictions in which we operate, we require and therefore are dependent on licenses from the relevant authorities in each of these jurisdictions. For further information, please refer to "— Regulation."

We do not believe that our T-Mobile division is dependent on any third party industrial, commercial or financial contract.

#### Competition

##### General

Competition in mobile communications is generally intense and conducted on the basis of price, subscription options offered, offers of subsidized handsets, coverage, range of services offered, innovation and quality of service.

In the past, competition in the European mobile communications market has been conducted at the national level. Increasingly, however, competition in this market is being conducted on a more international basis as international services are being introduced and as the number of mobile brands in Europe is shrinking.

In Germany, the United Kingdom, Austria, the Czech Republic and the Netherlands, the rate of mobile phone penetration is quite high. As a result, growth in the number of T-Mobile subscribers in these markets is expected to be significantly lower than in past years, and the focus of competition will shift from customer acquisition to customer retention and to increasing average revenues per user by stimulating demand for voice usage and new data products and services. In this connection, the timely introduction of new technologies that permit faster data transmission and enhanced services is highly significant. Churn rates could rise as mobile network operators seek to acquire subscribers of other mobile network operators. While the focus of competition is shifting, we expect that competition will intensify. Large numbers of subscribers in Europe have taken advantage of prepay tariff packages. Since these prepay

subscribers are not bound to T-Mobile or other operators by contract, this trend may generate additional competitive pressure in the future.

The global mobile communications industry has been undergoing consolidation in recent years, which may increase competitive pressure and it is expected that consolidation will continue in the coming years.

In addition, new technologies, whether introduced by us or by others, can be expected to draw subscribers from existing technologies, including those of Deutsche Telekom. The competitive dynamics of the mobile telecommunications industry therefore could change in ways that we cannot predict and that could adversely affect our results of operations and thus our financial position.

42

---

## Germany

In Germany, T-Mobile Deutschland faces intense competition from the network operators Vodafone D2 (formerly Mannesmann D2), E-Plus and O2 (formerly Viag Interkom). In 2003, T-Mobile Deutschland maintained its market leadership position in terms of number of subscribers, although our competitors gained some ground.

We believe T-Mobile Deutschland had a subscriber market share of approximately 40.6% at December 31, 2003, while Vodafone D2 had a subscriber market share of approximately 38.1%, E-Plus had a subscriber market share of approximately 12.7% and O2 had a subscriber market share of approximately 8.6% at that date. The penetration rate in the German mobile communications market was approximately 78.3% at December 31, 2003.

In 2003, T-Mobile and Vodafone tended to focus on subscriber growth and increasingly on the improvement of subscriber quality. E-Plus offered prepay and contract products comparable to those of T-Mobile and Vodafone. O2 emphasized niche products, such as O2Genion. As a result of its strategy, O2 is the only German mobile network operator having more contract than prepay subscribers.

In the retail market, in addition to competition from other network operators, T-Mobile Deutschland faces significant competition from resellers.

In August 2000, six UMTS licenses were awarded to the four existing mobile communication network operators, the reseller Mobilcom and Quam, a joint venture owned by Telefonica and Sonera. On December 23, 2003, Mobilcom returned its UMTS license to the German telecommunications regulator. For further details, see "— Regulation — Regulation in Germany."

## North America

T-Mobile USA faces intense competition in the United States mobile telecommunications market from the other five national mobile providers, Verizon Wireless, Cingular, AT&T Wireless, Sprint PCS and Nextel, and from various regional operators. The six national carriers are estimated to represent over 80% of the total U.S. mobile telephony subscriber base. T-Mobile USA's subscriber market share measured against the other nation-wide operators was approximately 10.3% at December 31, 2003, as compared to approximately 8.9% at December 31, 2002. Most of these competitors had been operating in the U.S. mobile telecommunications market for a considerable time prior to the entry of T-Mobile USA's predecessors into the market.

In February 2004, Cingular announced an agreement to acquire AT&T Wireless. Although we are not able to judge if and when this transaction will close, the completed transaction would create the largest wireless services provider in the United States based on the number of subscribers. A combined Cingular/AT&T and Verizon Wireless, our largest competitors in the United States, have potential advantages of size and scale that could allow them to deliver services in a more cost efficient manner and thereby negatively affect our competitive situation. As described above, the potential unwind of our network sharing joint venture with Cingular may also negatively affect our competitive situation.

The U.S. mobile telecommunications market is quite different in a number of respects from the European telecommunications mobile markets. The nationwide network operators use no single communications standard. T-Mobile USA was the only national mobile provider using GSM, prior to the initiation by Cingular Wireless and AT&T Wireless of the overlay of their existing networks with GSM networks. Licenses to provide wireless services cover numerous localities, rather than the entire nation. It can be difficult for network operators to obtain the spectrum needed in some localities to expand subscriber bases, upgrade the quality of service and add new services, particularly in densely populated urban areas. Low population density in other areas can cause problems with network efficiency and result in large geographic areas with no or limited coverage. For these and other reasons, including the extremely high penetration level of reliable, low cost, fixed-line telephony services, penetration levels for mobile telephony services in the United States are generally lower than penetration levels in Western European countries, with an estimated 55% mobile penetration rate as of December 31, 2003. As a result, operators in the United States market generally continue to invest heavily in order to encourage and capture growth in subscriber numbers.

Usage and pricing practices in the U.S. mobile market also differ significantly from those typically seen in European markets. Average voice usage per subscriber per month is generally much higher in

43

---

the United States than in Europe. Contract pricing in the United States is typically in the form of a fixed monthly charge at various price points for specified bundles of features and services which permit usage up to prescribed limits with no incremental charges. Usage in excess of the limits results in incremental charges. Prepay usage is generally priced solely on a usage basis. Typically both inbound and outbound usage counts against the contract usage limits and are subject to incremental charges for excess contract usage and prepaid usage. Average revenue per user is typically higher in the United States. Average revenue per minute of use is substantially lower in the United States than in Europe.

The differences between the U.S. and European mobile telephony markets result in different competitive pressures in the markets. In the United States, coverage is a key competitive factor as is the perceived value of bundles of minutes, features and services at the popular price points. To the extent that the competitive environment requires us to decrease prices or increase service and product offerings, our revenues could decline, our costs could increase and our customer retention could be adversely affected.

#### United Kingdom

In the United Kingdom, T-Mobile UK faces intense competition, principally from Vodafone, mmo2 and Orange, a subsidiary of France Telecom. We believe T-Mobile UK had a subscriber market share of approximately 25.0% at year end 2003 compared to 24.0% at the end of 2002. Compared to its competitors, T-Mobile UK's customer base, including customers of Virgin Mobile, has a lower proportion of business subscribers. The penetration rate in the British mobile communications market was approximately 86.2% at December 31, 2003.

In the retail market, in addition to competition from other network operators, T-Mobile UK faced significant competition from resellers and virtual network operators.

In addition to the existing mobile operators, T-Mobile UK faces competition from "3" (a brand name of Hutchison 3G UK Limited), which started operation in 2003, aiming mainly at customers for UMTS services.

#### Austria

In Austria, T-Mobile Austria faces competition from Mobilkom (A1), Connect Austria (One), tele.ring, H3G and tele2. We believe T-Mobile Austria's year-end 2003 subscriber market share to be 31%, decreasing from 32% at the end of 2002 mainly due to strong and price aggressive competition from tele.ring and due to the entrance of H3G and tele2 in the Austrian mobile market. We believe the subscriber market shares of A1 to be 40%, 20% for One and 9% for tele.ring. The penetration rate in the Austrian mobile communications market was approximately 83% at December 31, 2003, compared to approximately 80% at December 31, 2002.

#### Czech Republic

In the Czech Republic, T-Mobile Czech Republic faces competition from Eurotel Praha, spol s.r.o. and Cesky Mobil. We believe T-Mobile Czech Republic had a subscriber market share of approximately 41%, which is the same as in 2002. Eurotel Praha, spol s.r.o. had about 43% compared to 45% in 2002 and Cesky Mobil had 16% compared to 14% at the end of 2002. The penetration rate in the Czech mobile communications market was approximately 94% at December 31, 2003, up by approximately 10 percentage points in comparison to December 31, 2002.

#### The Netherlands

In the Netherlands, T-Mobile Netherlands faces intense competition from KPN Mobile, Vodafone, Telfort (formerly O2) and Orange (formerly Dutchtone). We believe KPN Mobile and Vodafone had subscriber market shares of 38% and 26% at the end of 2003, compared to 42% and 27% at December 31, 2002. The subscriber market share of T-Mobile Netherlands increased to approximately 15% at December 31, 2003, compared to approximately 12% at December 31, 2002. Compared to its competitors, T-Mobile Netherlands has a higher proportion of contract subscribers, generally leading to a more stable subscriber base, and higher average usage and revenues per user. The penetration rate in the Dutch mobile telecommunications market was approximately 78% at December 2003, compared to 76% at December 31, 2002.

44

---

In the Dutch retail market, in addition to competition from other network operators, T-Mobile Netherlands competes with an increasing number of MVNO's.

#### T-Online

##### General

We offer Internet services in Europe for residential customers and for small- and medium-sized business customers through our majority-owned subsidiary, T-Online International AG. T-Online provides its customers access to the Internet and, through its own Internet portal, an extensive range of products and value-added services, such as e-mail, online chats, web hosting, web organizer and international Internet access.

T-Online International AG was first listed on the Neuer Markt segment of the Frankfurt Stock Exchange in April 2000 through a public offering of newly issued shares representing approximately 10% of its then equity capitalization. Our interest was subsequently diluted through new share issuances to approximately 81.7%. In December 2002, we sold an additional 9.81% of our T-Online shares. As of December 31, 2002, we had a controlling ownership interest of approximately 71.9 % in T-Online. On November 12, 2003, we acquired the 2% stake (approximately 24.9 million shares) in T-Online previously held by Commerzbank under the terms of a contractual agreement between Commerzbank and us. Pursuant to the terms of the agreement, Commerzbank was required to offer these shares to us if Commerzbank wanted to sell them. Accordingly, as of December 31, 2003, we had a controlling ownership interest in T-Online International AG of approximately 73.9%.

On March 24, 2003, T-Online's stock was incorporated into the TecDAX index established in the course of segment restructuring by the operator of the Frankfurt Stock Exchange, Deutsche Boerse AG.

On December 10, 2003, the supervisory board of T-Online International AG approved the acquisition of 100% of the shares of the Internet portal operator Scout 24 AG from Beisheim Holding Schweiz. Subject to agreed closing adjustments, the total purchase price for Scout 24 AG is expected to be approximately EUR 180 million, including the purchase price of a shareholder loan.

#### Principal Markets

The T-Online division includes the activities of our majority-owned T-Online International AG subsidiary in Germany, which contributes almost 90% of the revenues of the division. T-Online also operates through wholly owned subsidiaries in France, Spain and certain other European countries.

With more than 13.1 million subscribers at December 31, 2003, T-Online is one of the largest European Internet service providers, or ISPs, based on revenues and number of subscribers. T-Online estimates that approximately 3.6 million, or 27.2%, of its total customers had broadband access to the Internet in 2003.

Broadband refers most commonly to the new generation of high-speed transmission services, which allow users to access the Internet and Internet-related services at significantly higher speeds than traditional dial-up service is capable of supporting. T-Online uses the term "broadband " to refer to high-speed access to the Internet based on ADSL technology ("Asymmetric Digital Subscriber Line"). Broadband access is generally fast enough to support new applications, such as high quality streaming video. T-Online, like other ISPs, defines broadband as any ADSL connection for which the data rate is greater than 128 kbit/s. The Deutsche Telekom T-DSL service offering starts at 768 kbit/s. Deutsche Telekom T-DSL service offering is expected to migrate to a minimum of one Mbit/s during 2004. Narrowband usually refers to a dial-up connection and offers a transmission rate of up to 128 kbit/s (ISDN with channel bundling).

45

---

#### Subscribers

|                       | December 31, |      |
|-----------------------|--------------|------|
| 2003                  | 2002         | 2001 |
| <b>(in thousands)</b> |              |      |

|                   |               |               |               |
|-------------------|---------------|---------------|---------------|
| <b>Broadband</b>  |               |               |               |
| Germany           | 3,308         | 2,642         | 1,358         |
| Rest of Europe    | 264           | 156           | 28            |
| <b>Group</b>      | <b>3,572</b>  | <b>2,798</b>  | <b>1,386</b>  |
| <b>Narrowband</b> |               |               |               |
| Germany           | 7,477         | 7,320         | 7,406         |
| Rest of Europe    | 2,084         | 2,127         | 1,867         |
| <b>Group</b>      | <b>9,561</b>  | <b>9,447</b>  | <b>9,273</b>  |
| <b>Total</b>      | <b>13,133</b> | <b>12,245</b> | <b>10,659</b> |

### Germany

In the past year, T-Online International AG retained its leading position in the German ISP market with 10.8 million subscribers at December 31, 2003. By the end of 2003, T-Online's broadband customer base in Germany had increased to approximately 3.3 million, representing over 30% of T-Online's total customer base in Germany. These customers generally use the Internet more frequently and for longer periods of time than narrowband users. They are also heavier users of e-commerce. T-Online considers broadband customers one of the key growth drivers in the Internet industry.

The high level of demand for the T-DSL flat rate plan — unlimited usage for a monthly fee — continued during 2003. The T-DSL flat rate subscriber base increased by 21% to approximately 2.0 million at the end of 2003 as compared to the end of 2002. Narrowband access continued the trend of slower growth in 2003 compared to broadband access due to increasing demand for broadband access.

T-Online continues to offer Internet access via wireless local area networks (W-LANs) in specific public places. The focus of the W-LAN strategy is cooperation with strong regional and national partners, with T-Online relying on these partners' existing technologies rather than setting up its own W-LAN infrastructure. T-Online's W-LAN partners include MainSurf, the leading local W-LAN supplier in the Rhine-Main region, and BerlinNet. In the future, T-Online plans to cooperate with T-Com and T-Mobile to provide greater W-LAN coverage. Customers of all three divisions will be able to use HotSpots branded with the "T-HotSpot" logo.

Since 2000, T-Online has focused on becoming Europe's leading Internet media network. In this context, T-Online developed its own portal into a multi-access theme portal. Numerous content offers of T-Online are available not only through personal computers, but also on mobile devices such as mobile phones, smart phones and PDAs. Themed content with respect to news, sport, finance, entertainment and games are available for mobile users as well.

In August 2003, T-Online presented the new structure and graphic design of its homepage to conform to T-Online's combined business model, which focuses on access, content, services, and e-commerce. T-Online's Internet portal now combines new product areas for current topics, services, and shopping, offering information and entertainment, services and access products, and a variety of e-commerce services.

The goal of these measures is to increase the amount and quality of the content provided on T-Online's portal and thereby to increase the time spent on the portal by visitors. Accordingly, T-Online seeks to provide attractive content and new services through its portal network. T-Online's content partners include ZDF television, Axel Springer publishers and the Burda People Group. In 2003, T-Online expanded its media network strategy and benefited from the increase in paid content and service offers.

The product portfolio of the broadband portal, T-Online Vision, was expanded to include for the first time productions of the major U.S. film studios Dreamworks, Metro-Goldwyn-Mayer and Universal, as well as Germany's Constantin

Film AG. Through the broadband portal, T-Online Vision — ([www.t-online-vision.de](http://www.t-online-vision.de)), T-DSL users can access films in streaming mode and view them for a fee.

46

---

T-Online believes that e-commerce is going to become more important over the next few years and is therefore a key element in its strategy. For direct trading with consumers, T-Online established its T-Online Shop in December 2002, which offers a range of computer and multimedia products. T-Online will be seeking to increase the value-creation potential of its T-Online Shop by trading directly in a few selected areas. As a pure marketplace activity, T-Online offers its e-commerce partners the opportunity to reach their targeted groups through its shopping portal for a prearranged fee.

With the launch of the new [www.musicload.de](http://www.musicload.de) portal, T-Online has its own offering for the legal downloading of digital music. With musicload, T-Online provides its users in Germany with a product range from the catalog of major record companies, such as Sony Music, BMG EMI, Warner, Kontor and EDEL, and is strengthening its position in the e-commerce sector and lending important momentum to the digital distribution of music products.

T-Online also offers e-mail, online banking, chatting and international access, among other services. The strategic importance of these services is to strengthen customer relationships. During 2003, the existing service portfolio was expanded and new Internet services were developed and launched, such as web-hosting, office applications, security and business information.

#### Rest of Europe

The T-Online division took a significant step in the development of its international business in March 2000, when T-Online acquired a 99.9% equity interest in T-Online France, the online service business of the French Lagardère group, in exchange for 5.69% of T-Online's shares (after giving effect to the listing of T-Online shares that took place in April 2000 and to the acquisition of an interest in comdirect). In May 2003, T-Online acquired the remaining 0.1% of T-Online France's shares from Lagardère.

T-Online France, operating under the name of Club Internet, has continued to develop its Internet business beyond simple Internet access. In September 2002, Club Internet was the first ISP in France to present a live portal with ADSL-specific content ("Club Haut Débit"). The product range of this portal includes video-on-demand, music download and games-on-demand, and has been expanded with products such as web-radio and live streaming TV channels. Club Internet's cooperation with the Internet shopping platform "Best of micro-Buy-central" is intended to grow its e-commerce revenues. This shopping platform encompasses the product range of more than 300 retailers. Club Internet also launched a range of new services on a pay-per-use basis, such as firewall software, antivirus software, mobile e-mail, paid services (horoscopes, IQ-tests) and photo services.

In October 2000, T-Online acquired Ya.com in exchange for cash and approximately 1.25% of T-Online shares. Ya.com is one of the three leading ISPs in Spain. Besides providing narrowband and broadband Internet access in Spain, Ya.com develops content, services and e-commerce offerings for Internet users in Spain and Portugal. In addition to its main portal ([www.ya.com](http://www.ya.com)), the Ya.com network in Spain is comprised of several integrated portals, such as travel ([Viajar.com](http://Viajar.com)), music and DVDs ([Discoweb.com](http://Discoweb.com)), finances ([Finanzas.com](http://Finanzas.com)), automotive ([supermotor.com](http://supermotor.com)) and computer sales ([TiendaPC.com](http://TiendaPC.com)), aimed at generating revenues from Internet traffic.

Through its Ya.com Travel S.L. subsidiary, operating under the name Viajar.com, Ya.com has already become one of Spain's top three online travel agencies in terms of revenues. During 2003, Ya.com also extended the scope of its paid services. The introduction of downloadable cell phone logos, for example, was very popular among Spanish users.

T-Online France and Ya.com also capitalized on the expansion of the broadband market in their respective countries to increase their customer bases. At December 31, 2003, the broadband customer base in our activities in the rest of Europe was approximately 264,000 subscribers, compared with approximately 156,000 at the end of 2002. T-Online France increased its base of ADSL subscribers by approximately 67% compared with the same period last year, while Ya.com's ADSL customer base increased by more than 72% in 2003 compared with 2002.

## Competition

The German and European markets for Internet access and portal services have been and will continue to be highly competitive. In the market for Internet access services, competition occurs in several areas, including pricing, brand recognition, network speed and reliability, customer support and

47

---

timely introduction of new products and services. The regulatory environment can also exert a significant influence on the level of competition. For Internet access providers, the terms on which they and their customers are able to secure telecommunications network services from carriers are important factors in the development of the market, and these services are generally regulated to promote competition. In the market for portal services, T-Online faces competition from websites maintained by Internet service providers, Internet information retrieval services, online community websites, home page services, e-commerce retailers and shopping portals, among others, as well as from traditional media, including newspapers, magazines, radio and television.

## Group Headquarters and Shared Services

As part of our four-pillar strategy, we assigned our telecommunications industry activities to our four corresponding divisions. Our internal reorganization was completed, both in terms of organization and staffing, in the first half of 2003. Accordingly, although our T-Com division and a number of our departments do not have legal identity separate from that of Deutsche Telekom AG, we manage them as though they are separate legal entities or assigned to specific divisions. As part of our strategic reorganization, many of the central departments (e.g., treasury, legal and accounting) were included in "Group Headquarters and Shared Services" (formerly "Other Activities"). Managing our group headquarters in this way is intended to enhance the competitive strength of all divisions in our group. Under the division of responsibilities between Group Headquarters and Shared Services and the operating divisions, the latter assume full responsibility for managing operational businesses, while Group Headquarters and Shared Services is now primarily responsible for strategic and cross-divisional management functions. Group Headquarters and Shared Services, through various departments, focuses on administrative, governance, treasury and finance matters relating to the group as a whole. Operating activities not directly related to the core businesses of the divisions, such as the administration of our real estate within Germany, domestic billing services, domestic fleet management, Vivento (formerly known as the Personnel Services Agency (PSA)) and our domestic training center, are also included in Group Headquarters and Shared Services.

## Activities in Germany



The real estate unit is, based on revenues, the largest shared service within Group Headquarters and Shared Services. The real estate unit is responsible for renting and selling commercial real estate and for providing facility management services for our group in Germany. Our real estate unit was restructured in 2002 by reassigning responsibilities of the unit into four companies. Such real estate operations are carried out on our behalf by the following entities:

- GMG Generalmietgesellschaft mbH (GMG), which is responsible for the internal and external group leasing and rental business;
- DeTe Immobilien, Deutsche Telekom Immobilien und Service GmbH (DeTe Immobilien), which is responsible for providing facility management services;
- Sireo Real Estate Asset Management GmbH (Sireo), a joint venture of Deutsche Telekom AG (51%), Corpus Immobiliengruppe GmbH & CO KG (24.5%) and Morgan Stanley Bank AG (24.5%), which is responsible for the administration and disposition of our real estate interests; and
- DFMG Deutsche Funkturm GmbH (DFMG), which was established at the beginning of 2002 to act as the service provider for all of our radio towers and transmitter masts in Germany and manages such towers and transmitter masts (the towers and transmitter masts are primarily used in mobile, radio, and satellite communications as well as for television broadcasting).

For more information about our real estate management activities and portfolio, please refer to "— Description of Property, Plant and Equipment — Real Estate."

The Billing Services unit provides billing services for our divisions (except T-Mobile) within Germany. In 2004, the Billing Services unit intends to broaden its service portfolio by integrating our accounts receivable department, our debt collection business (SAF Forderungsmanagement GmbH), and our risk and credit rating provider (Solventec GmbH). This will enable the Billing Services unit to operate as a full service provider with end-to-end capabilities in business process management for the billing and management of accounts receivable.

48

---

Our fleet management company, DeTeFleetServices GmbH, was established in July 2002 to capitalize on synergy effects throughout our company. It manages fleet operations with approximately 39,000 vehicles throughout all our divisions in Germany. It operates as a full service provider of fleet management and mobility services.

With the goal of efficiently implementing our staff restructuring measures in a socially responsible manner, we established the PSA in the fourth quarter of 2002. In the second half of 2003, the PSA was repositioned under the name Vivento, with new management and a new business mandate. The agency employs displaced workers, and trains and equips them with other employment qualifications for redeployment within the Deutsche Telekom group or other companies, or for project or temporary assignments. In addition to individual placements, Vivento staffs major projects and workforce-intensive operations and services. In 2004, Vivento took over the call center unit operations of T-Com and intends to expand this operation as a new service within the group and externally.

Through December 31, 2003, approximately 19,240 of our employees had been transferred to Vivento. Approximately 75% of our employees transferred to Vivento originated from T-Com, and were transferred as part of that division's program to increase efficiency. The remaining transferred employees were primarily apprentices who had finished their professional training within the group.

Through December 31, 2003, of approximately 3,710 employees had left Vivento, of which approximately 2,200 were placed outside the group. As of December 31, 2003, approximately 3,300 additional employees had been given temporary employment within the group, and a further 700 outside the group. At the end of 2003, approximately 15,530 employees were in Vivento, and a further 440 were Vivento's permanent staff.

|  | As of <sup>(1)</sup> |          |               |              |
|--|----------------------|----------|---------------|--------------|
|  | March 31,            | June 30, | September 30, | December 31, |
|  | 2003                 | 2003     | 2003          | 2003         |
| Number of transferred employees <sup>(2)</sup> | 5,150                | 8,240    | 11,770        | 19,240       |
| Number of employees leaving <sup>(2)</sup>     | 250                  | 860      | 2,000         | 3,710        |
| Actual number of employees in Vivento          | 4,900                | 7,380    | 9,770         | 15,530       |
| Operational staff of Vivento                   | 200                  | 310      | 350           | 440          |

(1) Figures are rounded.

(2) Including 2002 figures.

For more information on Vivento, please refer to "Item 6. Directors, Senior Management and Employees — Employees and Labor Relations — Other Employees."

In the second quarter of 2003, the activities of the Telekom Training Center and T-Systems Deutsche Telekom Trainings GmbH were merged and renamed Telekom Training. The Telekom Training unit is responsible for providing professional training and qualification services for our employees within Germany. It trains existing staff and employees of Vivento, and provided training for approximately 10,000 apprentices during 2003.

The treasury unit is primarily responsible for cash management, investments in securities, leasing arrangements and the refinancing of indebtedness through a variety of financial arrangements, including, among other things, bank loans and other credit arrangements, as well as the issuance of debt in the capital markets, the handling of payments and clearing transactions, and foreign exchange and hedging activities.

T-Venture Holding GmbH ("T-Venture") is also included in the Group Headquarters and Shared Services. T-Venture's mission is to scout for new products, technologies and services and to acquire access to them. Accordingly, a corporate venture capital investment fund has been established to make investments beyond those made directly by our divisions.

Group Headquarters and Shared Services also includes the establishment and maintenance of international intellectual property rights for the Deutsche Telekom group, including the T-Com, T-Mobile, T-Online and T-Systems brands.

49

## International Activities

In 2003, we continued to sell certain of our minority and non-core shareholdings. In December 2003, we sold our interest in the satellite operator Inmarsat Venture Plc. In October 2003, we sold most of our interest in Globe Telecom in the Philippines. The remaining shares of our interest in Globe Telecom were sold in February 2004. In June 2003,

we sold our remaining interest in Celcom (Malaysia) Berhad. Additionally, in February 2003, we sold our interest in Eutelsat S.A. and the UMC (Ukrainian Mobile Communications) joint venture. The sale of those minority interests generated aggregate proceeds of approximately EUR 0.7 billion.

50

## INNOVATION MANAGEMENT (RESEARCH AND DEVELOPMENT)

Innovation management focuses on innovation strategy, research and development, innovation transparency throughout our group, intellectual property rights, asset management and T-Venture. Our research and development activities are performed primarily in the divisions and are coordinated centrally. Corporate innovation was repositioned within our headquarters and works closely with corporate strategy and corporate technology under the responsibility of our CEO.

### Research and Development Expenditures

In 2003, we incurred approximately EUR 0.9 billion of innovation expenditures. As in the preceding years, the majority of such expenditures was invested in the development and upgrading of the necessary software systems and architectures relating to our T-Com and T-Mobile divisions. This amount was similar to the expenditures invested in 2002. In 2003, central innovation management focused on restructuring and reorganizing the central research and development project portfolio. The time horizon for these research and development projects was refocused from 5-10 years to 2-5 years. The divisions are responsible for product roadmaps and the research and development pipeline for the next two years. All projects and activities combined involved approximately 6,400 employees.

### Intellectual Property

More than 400 patent applications were submitted in 2003 in Germany. The number of assigned patents (intellectual property rights), which have been filed increased by approximately 70% in comparison to the previous year (2003: 308; 2002: 182). At the end of 2003, we held approximately 5,000 intellectual property rights. Many of these intellectual property rights have been strategically implemented within our company and the marketing of others to third parties has been successfully continued.

## ACQUISITIONS AND DIVESTITURES

As part of our strategic plans, we have been selling certain non-core assets to reduce our indebtedness and improve liquidity. We have announced our intention to sell, in whole or in part, certain other non-core assets, including various real estate holdings in Germany. The following list contains each of the principal acquisitions and dispositions made by us since January 1, 2000.

| Year | Segment   | Event  | Amount<br>(billions<br>of €) |
|------|-----------|--|------------------------------|
| 2003 | T-Systems | Sale of shares in TeleCash                                 | 0.1                          |
| 2003 | GHS       | Sale of shares in Inmarsat                                 | 0.1                          |
| 2003 | GHS       | Purchase of additional shares of T-Online International AG | 0.2                          |

Edgar Filing: DEUTSCHE TELEKOM AG - Form 20-F

|      |           |  |      |
|------|-----------|--|------|
| 2003 | GHS       | Sales of shares in Celcom  | 0.1  |
| 2003 | GHS       | Sales of shares in Globe Telecom                                       | 0.4  |
| 2003 | T-Systems | Purchase of PragoNet   | 0.01 |
| 2003 | T-Com     | Sale of interest in Kabel Baden-Wuerttemberg                           | 0.1  |
| 2003 | T-Systems | Sale of SIRIS, Multilink, T-Systems Card Services                      | 0.04 |
| 2003 | GHS       | Sales of shares in Eutelsat and Ukrainian Mobile Communications        | 0.2  |
| 2003 | T-Mobile  | Sale of receivables in an asset-backed securitization transaction      | 0.5  |
| 2003 | T-Mobile  | Sale of shares in MTS  | 0.5  |
| 2003 | GHS       | Sales of real estate   | 0.8  |
| 2003 | T-Com     | Sale of six regional cable companies                                   | 1.7  |
| 2002 | GHS       | Sales of real estate   | 1.3  |
| 2002 | GHS       | Sale of shares in T-Online International AG to institutional investors | 0.7  |
| 2002 | T-Systems | Sale of receivables in an asset-backed securitization transaction      | 0.3  |
| 2002 | GHS       | Sale of interest in Satelindo  | 0.3  |
| 2002 | GHS       | Sale of interest in France Telecom                                     | 0.3  |

51

---

| Year | Segment   | Event  | Amount<br>(billions<br>of €) |
|------|-----------|--|------------------------------|
| 2002 | T-Mobile  | Exercise of call option to acquire 51% of Ben Nederland Holdings B.V                             | (1.7)                        |
| 2002 | T-Systems | Acquisition of remaining 49.9% of debis Systemhaus   | (4.7)                        |
| 2001 | T-Com     | Sale of receivables in an asset-backed securitization transaction                                | 1.4                          |
| 2001 | GHS       | Sales of real estate   | 0.7                          |
| 2001 | T-Com     | Sale of interest in regional cable television company for Baden-Wuerttemberg                     | 0.9                          |
| 2001 | GHS       | Sale of interests in Sprint, FON and PCS   | 3.4                          |
| 2001 | GHS       | Sale of interest in WIND (net of withholding tax)  | 2.1                          |
| 2001 | T-Com     | Acquisition of interest in Hrvatski Telecom (Croatia)  | (0.5)                        |
| 2001 | T-Mobile  | Acquisition of T-Mobile USA and Powertel   | (33.8)*                      |
| 2001 | T-Mobile  | Acquisition of interest in RadioMobil  | (0.6)                        |
| 2001 | T-Com     | Acquisition of interest in Macedonia Telecom (Maktel)  | (0.3)                        |
| 2000 | GHS       | Sale of logistic center  | 0.4                          |
| 2000 | T-Com     | Sale of interest in the regional cable television companies for North Rhine-Westphalia and Hesse | 3.0                          |
| 2000 | GHS       | Sale of interest in Global One   | 2.9                          |
| 2000 | T-Mobile  | Acquisition of UMTS licenses in Germany, UK and Austria  | (15.3)                       |
| 2000 | T-Mobile  | Initial investment in T-Mobile USA   | (5.6)                        |
| 2000 | T-Com     | Acquisition of interest in Slovak Telecom  | (1.0)                        |
| 2000 | T-Mobile  | Acquisition of interest in Ben Nederland Holdings BV   | (1.1)                        |
| 2000 | T-Com     | Acquisition of interest in Matáv   | (2.3)                        |
| 2000 | T-Online  | Acquisition of Club Internet   | (1.9)*                       |
| 2000 | T-Online  | Acquisition of interest in comdirect   | (0.7)*                       |

|      |          |   |        |
|------|----------|---|--------|
| 2000 | T-Online | Acquisition of ya.com                             | (0.4)* |
| 2000 | T-Mobile | Acquisition of interest in PTC                    | (1.1)  |
| 2000 | T-Com    | Acquisition of interest in Westel 900 (Media One) | (1.0)  |

---

\* amount invested includes market values of shares exchanged.

## REGULATION

### Regulation in Germany

Our T-Com division, in particular, is influenced by the decisions of the Regulatory Authority for Telecommunications and Post (Regulierungsbehoerde fuer Telekommunikation und Post) (the "German telecommunications regulator"), a supervisory body established within the German Economics Ministry (Bundesministerium fuer Wirtschaft und Arbeit) to carry out regulatory functions under the German Telecommunications Act. The German telecommunications regulator considers T-Com to be a market dominant provider in several markets, especially in fixed-line networks calling services. In 2003, many of the decisions of the German telecommunications regulator were implemented to increase competition in the markets for local calls and for narrow and broadband access to the T-Com fixed-line telecommunications network. These regulatory decisions have had and will continue to have significant effects on the level of competition in the markets for regional and local calls and local access to our fixed-line network.

The other divisions and affiliates of the Deutsche Telekom group within Germany are also influenced by the German regulatory regime relating to telephone services and data transmission services, and a number of them are also directly or indirectly subject to the regulatory provisions and decisions of the German telecommunications regulator.

### Liberalization

The legal framework for the regulation of the telecommunications sector in Germany was completely transformed through the German Telecommunications Act, which became effective on August 1, 1996. The German Telecommunications Act required the complete liberalization of the German telecommunications market by January 1, 1998, as mandated by the directives of the EU Commission. This represented the final step in the liberalization effort that began in 1989.

52

---

In March 2004, the Federal Parliament approved a draft bill relating to amendments to the German Telecommunications Act to take into account the changed market conditions in Germany and the new EU regulatory framework. For further information on the EU framework see "— The European Union Regulatory Framework—The New Regulatory Framework." These proposed amendments to the German Telecommunications Act are likely to affect our business materially. The future regulatory and competitive environment for Deutsche Telekom in Germany will be largely determined by the implementation and interpretations relating to the proposed amendments to the German Telecommunications Act, which are difficult to predict. The draft bill has yet to be approved by the Chamber of Federal States. The amended German Telecommunications Act is not expected to become effective prior to mid-2004.

The following sections refer primarily to the present telecommunication laws in Germany. However, where appropriate, we will also refer to the recently proposed amendments to the German Telecommunication Act.

### The Regulatory Framework

The German Telecommunications Act allows virtually unrestricted market access by qualified entrants. The principal objectives of the German Telecommunications Act are to promote competition in the telecommunications sector through regulatory measures, to guarantee appropriate and adequate telecommunications services throughout Germany and to provide for the regulation of frequencies. The German Telecommunications Act aims to achieve these objectives principally by requiring licenses for the carrying out of certain telecommunications activities, allocating frequencies, securing universal service and subjecting enterprises having dominant positions in particular telecommunications markets (so-called "market-dominant providers", such as Deutsche Telekom) to a special regulatory framework.

#### Regulatory Supervision

The German telecommunications regulator has various powers under the German Telecommunications Act, including the authority to grant and revoke licenses, control network access and interconnection, and approve or review the tariffs and tariff-related general business terms and conditions of market-dominant providers. It also has the authority to assign and supervise frequencies and to impose universal service obligations.

#### Licensing and Notification Requirements; Allocation of Frequencies

As of July 25, 2003, the German telecommunications regulator abolished the requirement to obtain special licenses for telecommunications services. However, approvals are still required to obtain scarce telecommunications frequencies. Prior to July 25, 2003, licenses were required for the following activities:

- the operation of transmission lines for mobile telecommunications services for the public (Class 1 licenses),
- the operation of transmission lines for satellite services for the public (Class 2 licenses),
- the operation of transmission lines for public telecommunications services (Class 3 licenses),
- and
- the provision of voice telephony services to the public on the basis of self-operated telecommunications networks (Class 4 licenses).

Any entity providing telecommunications services is required to notify the German telecommunications regulator of its operations. Frequencies are to be allocated upon request on a non-discriminatory basis according to objective and verifiable criteria. Frequencies may be awarded by auction or competitive bidding if the German telecommunications regulator determines that frequencies are not available in sufficient quantity for all applicants or if multiple applications are submitted for the same frequency. The German telecommunications regulator may exclude a company from taking part in an auction or competitive bid for licenses or frequencies if the success of that company in an auction or bid would endanger competition based on principles of equal opportunity. The German telecommunications regulator may also deny approval of an application to transfer frequencies on the same basis if scarce frequencies are involved.

53

---

Payment of an initial frequency fee is required in connection with the grant or allocation of frequencies. In addition, annual contributions to cover the costs incurred by the German telecommunications regulator in planning and administering efficient and interference-free frequency usage are also required.

Under the proposed amendments to the German Telecommunications Act, regulatory fees may be imposed based on the revenues of telecommunication companies. Although still under discussion, this proposal, if adopted, may have a disproportionate effect on large companies like Deutsche Telekom, and may have a material adverse effect on our results of operations.

Since 1992, T-Mobile Deutschland has held a mobile (class 1) license to establish and operate a public digital telecommunications network based on the GSM standard with 2x12.5 MHz spectrum in the 900 MHz band. This license was originally awarded to Deutsche Telekom (then called Deutsche Bundespost Telekom) in 1990. Following an auction in 1999, T-Mobile Deutschland's GSM license was extended by 2 x 5 MHz in the 1800 MHz band. The license will expire on December 31, 2009. Procedures relating to the extension of this license beyond its current expiration date have not yet been established.

In 2000, T-Mobile Deutschland acquired a UMTS/IMT-2000 license with a frequency allocation of 2 x 10 MHz paired spectrum and 5 MHz unpaired spectrum in the 2 GHz band. This license will remain in force through the end of 2020, provided that T-Mobile Deutschland complies with the general requirements of the German Telecommunications Act and the specific conditions of the license. T-Mobile Deutschland's population coverage obligations under the license is 25% by December 31, 2003 (which has been achieved) and 50% by December 31, 2005.

The proposed amendments to the German Telecommunications Act contain rules relating to spectrum trading. It is not known at this time whether and how this will affect the use of spectrum rights under 2G and 3G licenses by us and our competitors.

One of the six UMTS licenses that were allocated in 2000 was returned to the German telecommunications regulator at the end of 2003. The relevant spectrum (2 x 5 MHz paired spectrum and 5 MHz unpaired spectrum) will be reallocated in the future. However, it is not yet known under what timeframe and conditions such reallocation will take place.

#### Special Requirements Applicable to Market-Dominant Providers

##### General

Market-dominant providers and their affiliates are subject to special rules and obligations, including the following:

- The prior approval or retroactive review of tariffs and tariff-related general business terms and conditions by the German telecommunications regulator, insofar as such tariffs and conditions relate to a market in which the provider is dominant. See "— Pricing."
- The obligation to offer competitors unbundled special network access (including interconnection) as well as access to essential services and facilities used by the market-dominant provider internally on a non-discriminatory basis. See "— Special Network Access and Interconnection."
- Potentially, the obligation to provide universal services in a market. See "— Leased Lines — Universal Services."
- The possible inclusion of restrictive conditions in licenses, such as, in the case of scarce frequencies, a condition not to cooperate with another provider in the same market or the rejection of bids for licenses and frequencies in case of scarce frequency capacity to the extent that equal competition on the relevant market is endangered.

In addition, market-dominant providers must maintain segregated accounting systems to allow for transparency with respect to various licensed telecommunications services, and between such services and license-free services, in order to prevent, among other things, the cross-subsidization of services. In this regard, the German telecommunications

regulator may specify the structure of internal accounting for particular telecommunications services subject to licenses. Furthermore, under general competition law principles, market-dominant enterprises may not abuse their dominant position. See "— Competition Law."

54

---

Market dominance under the German Telecommunications Act is determined by reference to the German Act Against Restraints of Competition (Gesetz gegen Wettbewerbsbeschränkungen). See "— Competition Law."

Current law provides that a company is presumed to have a dominant position if its share of a particular market equals or exceeds one-third of such market. The determination of the product and geographic markets affected and the criteria relating to market-dominance under the German Telecommunications Act are made by the German telecommunications regulator in agreement with the German Federal Competition Authority.

Pursuant to the proposed amendments to the German Telecommunications Act, the concept of market dominance will likely be replaced by the EU concept of significant market power. Accordingly, if this concept is adopted, the German telecommunications regulator and those companies affected will have to look to European law and practice for additional guidance in this area. The question of which telecommunications markets the German Telecommunications Act applies will for most aspects not be governed in the act itself anymore but will be subject of a market analysis procedure which shall be revised on a two years cycle. The starting point for this market analysis procedure is the "EU recommendation on relevant markets" that specifies a list of telecommunications markets which shall be subject to sector specific regulation. The first recommendation concerns retail markets for fixed public telephone service and leased lines and wholesale markets for unbundled local loop, fixed network interconnection, broadband access, mobile termination/access + origination/international roaming and broadcasting transmission services (see also "— The European Union Regulatory Framework — The New Framework."). The German telecommunications regulator is in the process of reviewing these markets with the results expected by the end of 2004.

We believe that for the foreseeable future, the German telecommunications regulator is likely to view us as holding a dominant position in the German market for public voice telephony services in the fixed network and in other markets, including most of those in which we held monopoly rights in the past. As a result, we expect that the provisions of the German Telecommunications Act relating to the regulation of market-dominant providers will be applied to our activities in those markets. Considering that in many markets our competitors are unlikely to reach dominant positions in the near future, we expect that we will have to compete in significant markets with providers not subject to the requirements applicable to market-dominant providers (or those with significant market power). These competitors may therefore have more flexibility than we have in terms of the selection of services offered and customers served, pricing and the grant of access to their networks.

At the end of 2003, the German telecommunications regulator and the Monopoly Commission (Monopolkommission) reported to the German federal legislature on the developments of competition in the German telecommunications market. Although both reports state that overall competition is developing positively in the German telecommunications market, they conclude that promotion of competition through regulatory intervention continues to be necessary.

#### Pricing

Under the German Telecommunications Act, tariffs and tariff-related business terms and conditions for the telecommunications services of market-dominant providers and their affiliates are subject to regulation insofar as they



relate to a market in which such dominance is determined to exist. Other tariffs are essentially unregulated under the German Telecommunications Act. The tariffs of all providers in Germany are, however, generally subject to European and German law, including competition and consumer protection laws and ordinances. In addition, tariffs for universal services must be set at an "affordable price." See "— Leased Lines — Universal Services."

The German Telecommunications Act distinguishes between tariffs that require prior regulatory approval and tariffs which do not require prior approval but are subject to retroactive review. Prior approval is required for the tariffs of a market-dominant provider in the areas of public voice telephony services, the operation of transmission lines for telecommunications services to the public, and access and interconnection services. All other tariffs, including tariffs in respect of mobile telephony, subscription fees for cable transmission services and fees for satellite services, may be established without prior approval. However, in markets in which a provider is considered to have a market-dominant position, such tariffs are subject to retroactive review to the extent that facts become known which indicate that the tariffs are inconsistent with the German Telecommunications Act.

With regard to pricing issues regulatory, changes are likely to occur according to the draft for a new telecommunication law. In the future, prices for end-customers are in general likely not to require

55

---

prior approval anymore. Nevertheless, the regulatory authority may oblige market dominant providers to notify new end-customer prices two months before they become effective. Any such price change will also remain subject to retroactive review by the German telecommunications regulator. Finally the draft embodies an obligation for market dominant providers to simultaneously offer with the introduction of end-customer prices corresponding wholesale products to competitors.

#### Prior Approval of Tariffs

The German Telecommunications Act provides for two basic approaches to prior approvals of tariffs: a price-cap approach and an approach involving individual approvals based on an assessment of the costs of providing a particular service (the "cost-based approach"). The Tariff Regulation Ordinance (Telekommunikations-Entgeltregulierungsverordnung) requires that priority be given to the price-cap approach. The cost-based approach generally applies to tariffs for services that may not be, or are not, combined in a "basket" or "bundled" together with other services in accordance with the price-cap approach.

Tariffs may not be approved if they (1) contain surcharges which prevail solely as a result of the applicant's market-dominant position, (2) include discounts which prejudice the competitive opportunities of other companies in a telecommunications market or (3) discriminate among customers for the same or similar services in a telecommunications market, unless such surcharges, discounts or discriminatory features are objectively justified.

#### Price-Cap Approach

The price-cap approach to tariff regulation has been applied to voice telephony services to the public. Under the price-cap approach, the German telecommunications regulator establishes baskets or bundles of services, establishes an initial price benchmark for each basket or bundle and limits tariffs for the blend of services within that basket or bundle through the use of a price-cap formula. This formula allows for price increases or requires price decreases from the initial benchmark level, based on the difference between the general inflation rate and a factor that reflects expected productivity improvements. In establishing the price-cap formula, the German telecommunications regulator

is required to consider a range of factors, including the relationship of the initial tariff levels to the costs of efficient service provision and the productivity improvements being achieved by other enterprises in similar markets. The price-cap formula has the effect of requiring the affected company to reduce, or limiting the extent to which it can increase, the aggregate tariffs for services within a basket or bundle.

In December 2001, the German telecommunications regulator established the second price-cap regime that was intended to be applicable to the years 2002 through 2004, being divided into three one-year periods. On December 19, 2002, the German telecommunications regulator approved (amongst other pricing measures) price increases as to the monthly retail charge for analogue lines from EUR 11.49 (excluding VAT) to EUR 11.82.

In July 2003, the German telecommunications regulator approved a modification of the price-cap regime that increased our scope for pricing measures within the access basket substantially. In the same month Deutsche Telekom applied for allowance to further increase the monthly fee for analog access by EUR 1.68 (excluding VAT) to EUR 13.50 in addition to increases in one-time charges. These measures became necessary because of a decision of the EU Commission alleging that we abused our dominant position of local access to our fixed-line telecommunications network. The European Commission obliged us to end the allegedly unfair pricing practices immediately. For further information in this regard, see "The European Regulatory Framework — Competition Law." On July 28, 2003, the German telecommunications regulator approved the above mentioned measures with effect from September 1, 2003.

On December 15, 2003, we applied for new pricing measures to take effect on April 1, 2004. These pricing measures generally include an extension of the currently approved tariffs, except with respect to long-distance calls, which are subject to a price reduction of 1% in 2004. The regulator approved our application without any changes on January 29, 2004.

#### Cost-Based Approach

Tariffs requiring prior approval that are not subject to the price-cap approach are based on the costs of efficient provision of the relevant service. The German telecommunications regulator bases its

56

---

determination of the costs of efficient provision of service on the long-run incremental costs of providing a particular service, with an additional amount in respect of overhead costs (including an appropriate return on capital employed), to the extent such costs are necessary for the provision of the service. The applicant is required to submit extensive documentation as to its costs and the methods and parameters on which its determination of costs is based in respect of the service. The German telecommunications regulator has broad discretion in deciding whether to accept an applicant's attribution of costs to a particular service. In recent years, in determining tariffs under the cost-based approach, the German telecommunications regulator has declined to take into account costs that we believe were properly attributed to certain services. Discussions continue concerning the appropriate methodology to be used in the calculation of the long-run incremental costs of the services subject to cost-based pricing. In the proposed amendments to the German Telecommunication Act, service prices are not only to be based on the costs of efficient provision of the relevant service, but are also not allowed to exceed the costs of efficient provision of the relevant service.

#### Retroactive Review of Tariffs

All tariffs of market-dominant providers in markets in which such dominance occurs are subject to retroactive regulatory examination, even if the tariffs were initially subject to prior approval. The German telecommunications regulator must initiate examination proceedings if it becomes aware of facts indicating that tariffs that were initially subject to prior approval contain discounts or discriminatory features that are not objectively justified. In addition, with respect to tariffs not subject to prior approval, the German telecommunications regulator may initiate examination proceedings if it becomes aware of facts indicating that such tariffs contain surcharges, discounts or discriminatory features that are not objectively justified. The German telecommunications regulator may object to such tariffs and declare them invalid.

In 2001, the German telecommunications regulator decided that the rates for external telecommunications services for closed user group members are subject to regulatory approval. We initiated legal proceedings seeking to enjoin this decision and for other relief. The Cologne Administrative Court granted the requested injunction, which was affirmed by the Appellate Court in Muenster. The proceedings in the main action are still pending. For further information in this regard, see "Item 8. Financial Information — Litigation."

In December 2002, the German telecommunications regulator imposed on us the obligation to raise our contractually-agreed rates with two closed user groups. The German telecommunications regulator decided that part of the tariff structure does not comply with cost-based standards. The application of such standards could affect the competitiveness of our services in this market and could lead to a material loss in market share. We initiated legal proceedings seeking to enjoin this decision and for other relief. The Cologne Administrative Court granted us injunctive relief, which decision was affirmed by the Appellate Administrative Court. The proceedings in the main action are still pending. For further information in this regard, see "Item 8. Financial Information — Litigation."

#### Special Network Access and Interconnection

The German Telecommunications Act imposes specific obligations concerning access to networks and interconnection. The Network Access Ordinance (Netzzugangsverordnung) under the German Telecommunications Act provides details concerning these obligations and specifies the manner in which special network access (including interconnection) is to be accomplished.

#### General Principles and Practice

Every operator of a public telecommunications network, irrespective of the operator's market position, is obligated, upon request, to make an offer to other network operators for interconnection to its network. If the parties cannot reach an agreement on such interconnection, the German telecommunications regulator will order the interconnection upon application of one of the parties. To date, numerous interconnection orders have been issued. The contents of all agreements on special network access must comply with certain requirements of the Network Access Ordinance. Under the proposed amendments to the German Telecommunication Act, the Network Access Ordinance will be integrated into the German Telecommunication Act which will, among other changes, enumerate specific access obligations (for example resale, billing and collection).

#### Provisions Applicable to Market-Dominant Providers

A network operator that offers telecommunications services to the public and is market-dominant in a particular market must allow every user access to its network or parts thereof. Such access may

be granted via connections provided for all users (general network access) or via special connections (special network access), which includes the interconnection of networks. Limitations on access may be based only on the "essential requirements" set forth in the Open Network Provision Directive of the European Union, which include the preservation of the security of network operations, the maintenance of network integrity, the interoperability of services and the protection of data.

A provider that is dominant in a market for telecommunications services to the public must also grant to competitors active in the same market access to essential services that it uses internally for the provision of such services. Such access must be provided under the same conditions it applies to itself, unless the offer of different conditions can be objectively justified.

A market-dominant provider generally is required to unbundle its services for special network access, and must therefore offer its internally used essential services, including transmission, switching and operational interfaces, in such a way that other users need not purchase services they do not want. In addition, a market-dominant provider generally is obligated to allow other network operators to use transmission, switching and operational interfaces to its network on its premises on the same conditions it applies to itself.

Agreements on special network access (including interconnection) must be provided to the German telecommunications regulator immediately following their execution. Conditions in such agreements must be based on objective criteria, be comprehensible and guarantee equal access.

#### Fixed-Fixed Interconnection

Since January 2002, we have in Germany an "element-based" interconnection tariff system, which is the international norm. Under this system, the tariff for transmission of traffic is based on the number and type of network elements used in transmission and not on the distance over which the traffic is transmitted. As a result of the implementation of the element-based tariff system, we had to lower our interconnection rates by an average of approximately 14%, enabling our competitors to lower their prices for fixed-line international and domestic long-distance calls. We initiated legal proceedings against the implementation of the element-based tariff system, which proceedings are still pending. For further information, see "Item 8. Financial Information — Litigation."

The German telecommunications regulator approved the current interconnection pricing level in November 2003. The tariffs are valid from December 1, 2003 until May 2006. The decision has required us to lower our interconnection rates by an average of approximately 9.5%. For more information, see "Item 8. Financial Information — Litigation." The decision of the German telecommunications regulator favors those competitors who do not invest in their own infrastructure. See "— Description of Business and Divisions — T-Com."

Additionally, 15 local carriers have applied to the German telecommunications regulator to increase their call termination charges. Deutsche Telekom pays these charges for calls that terminate in the network of the other carrier. These charges were always billed on a reciprocal basis, i.e. at the respective rate approved for Deutsche Telekom. A unilateral increase in termination charges by the local carriers would mean a potentially significant rise in Deutsche Telekom's costs for such services without a corresponding rise in price for the local carriers for the reciprocal service. Accordingly, Deutsche Telekom's costs would increase. On December 5, 2003, the German telecommunications regulator approved the application of the 15 local carriers for higher termination charges. With effect from December 15, 2003 until October 31, 2004 local carriers would be allowed to charge 0.5 cent per minute more for their termination calls than Deutsche Telekom can charge such carriers for the same service. We filed a complaint seeking to enjoin this action and for other relief with respect to this decision. The Cologne Administrative Court granted the injunction in February 2004. In case the injunction will be withdrawn in the main action, we will examine whether price increases for our end-customers will become necessary. For further information, see "Item 8. Financial Information — Litigation."

## Fixed-Mobile Interconnection

Following major price cuts in 1998 and in 2000, national termination rates of the German GSM mobile network operators have remained stable since the beginning of 2001. Termination rates of T-Mobile Deutschland are among the lowest in Europe. Further price cuts may be required as a result of the ongoing market analysis procedure currently being conducted by the German telecommunications regulator. For more information see "— Provisions Applicable to Market-Dominant Providers." Such regulatory intervention may have a material impact on our termination revenues.

58

---

T-Com is required to offer interconnection partners access to all German mobile operators at regulated rates. These rates consist of the termination rate paid to the mobile operator plus an amount for transport within the fixed network at the level of fixed interconnection rates. Since mobile operators have interconnected with each other and allow for direct termination of alternative fixed network operators, we consider T-Com's transit service for interconnection no longer to be an essential facility for competitors. However, the German telecommunications regulator still insists upon prior approval of these rates.

## Local Loop Access

As indicated above with regard to special network access, market-dominant providers are obligated to unbundle their service offerings to the extent demanded by their competitors in a public telecommunications market unless the market-dominant provider can demonstrate that unbundling is not objectively justified under the particular circumstances. In light of this obligation, various competitors have asked us to provide unbundled access to our subscriber lines (i.e., the local loop). By allowing competitors to connect to customer access lines in local networks, unbundling of the local loop allows competitors to gain direct access to subscribers without having to build local networks of their own. In this way, competitors are able to use our customer access lines to offer a wide range of local services directly to the customer. The proposed amendments to the German Telecommunications Act do not appear to change the general obligation to offer competitors fully unbundled access to the local loop.

There are a number of legal proceedings pending relating to decisions of the German telecommunications regulator concerning access charges to the local loop that resulted in severe reductions of our charges for such access. We believe that the German telecommunications regulator did not take into account a number of costs that were justifiable costs for these services. For more information, see "Item 8. Financial Information — Litigation."

On April 29, 2003, the German telecommunications regulator reduced monthly line rental charge to competitors from EUR 12.48 to EUR 11.80. The new charges are valid from May 1, 2003 until March 31, 2005. Furthermore, on June 30, 2003, the German telecommunications regulator decided upon the one-time charges that we may collect from competitors with respect to customers switching out of our network. With effect from July 1, 2003, the one-time basic fee we may charge to competitors when German fixed-line customers switch from using Deutsche Telekom to another carrier for certain telephone services (switching without installation or access work performed at the customer's point of access) was reduced from EUR 70.56 to EUR 56.60. Also with effect from July 1, 2003, the fee we may charge to competitors terminating use of the local loop was reduced from EUR 34.94 to EUR 31.21 (from EUR 50.71 to EUR 47.09 if there is no concurrent switch to another carrier).

Since January 2001, we have been making line sharing offers (i.e. using a single access line for multiple purposes, including sharing access with competitors), in accordance with European Union requirements. In September 2003, the German telecommunications regulator approved our application for the extension of the current monthly line sharing

tariff of EUR 4.77 while at the same time requiring us to slightly reduce certain one-time tariffs. In 2002, following a competitor's complaint with respect to an alleged price squeeze between line sharing and T-DSL tariffs, the EU Commission approached us with several requests for information. The EU Commission requested extensive data on the tariffs for cost of line sharing and T-DSL services. On the basis of the provided data, the EU Commission came to the conclusion that there was a negative margin between our line sharing and T-DSL tariffs. The Commission informed us that in its preliminary view the charging of those tariffs was abusive pursuant to Article 82 of the EC Treaty since they would not allow our line sharing customers to effectively compete with us in the DSL-retail market. In order to remedy the EU Commission's concerns, we committed ourselves vis-à-vis the EU Commission to close the alleged price squeeze by (i) refraining from charging the line sharing fees from April 1, 2004 until December 31, 2004, (ii) restructuring our T-DSL tariffs and (iii) applying at the regulator for a reduction of our (monthly and/or one-off) line sharing fees effective as of January 1, 2005. In return the EU Commission informed us that it would not open formal proceedings provided that we comply with the commitments.

In July 2002, the German telecommunications regulator set rules for fair access to the unbundled local loop within our network. Among other things the regulator introduced penalties in order to enforce the time limits set for the provision of local loop access and required us to give competitors

59

---

access to certain elements of our electronic information systems. We initiated legal proceedings in order to cancel a few of the obligations the regulator imposed upon us (especially the contractual penalties). We obtained injunctive relief, but the proceedings in the main action are still pending. For more information, see "Item 8. Financial Information — Litigation."

#### Local Carrier Selection

Commencing on April 25, 2003, we were required to implement local carrier selection alternatives for our customers (referred to as "call-by-call"). In addition, pre-selection of local call carriers by our customers commenced on July 9, 2003. On June 4, 2003 the German telecommunications regulator approved a fee of EUR 4.40 for the service of pre-selection for local calls, pre-selection for long-distance calls and for a service where pre-selection for local and long-distance calls are ordered together.

#### Leased Lines

In May and July 2002, the German telecommunications regulator imposed upon us the obligation to modify our contractual conditions for the provision of leased lines. We are required, among other things, to include in our contracts clauses to pay penalties in the case of delays, to expand wholesale supply, and to warrant certain delivery periods. We initiated legal proceedings. Our request for an injunction was granted by the Cologne Administrative Court and affirmed by the Appellate Administrative Court in Muenster. Both courts confirmed explicitly that Deutsche Telekom's leased line provisioning practices are not discriminatory. The proceedings in the main action are still pending. For more information, see "Item 8. Financial Information — Litigation."

#### Resale

The German telecommunications regulator decided in 1999 that regulatory approval is required for our offers of services for purposes of resale. In May 2001, the German telecommunications regulator issued an order requiring us to offer subscriber network services (i.e., access and local services including DSL) to a particular competitor for

purposes of resale. We initiated legal proceedings with respect to this decision. In July 2002, the Cologne administrative court corroborated the regulator's position towards the obligation of Deutsche Telekom to offer wholesale products for the purpose of resale in the main legal proceeding. We appealed this decision before the German Federal Administrative Court, which confirmed our obligation on December 3, 2003. Accordingly, we now must offer our access and local call services, including DSL access, for resale by our competitors.

On July 18, 2003, in response to an impasse in discussions with a competitor regarding the resale of telecommunications services, the German telecommunications regulator imposed on us the formal obligation to submit an offer that would permit telecommunications services resellers in Germany to acquire from us line access services (including DSL) unbundled from conveyance services. On December 1, 2003, we submitted the offering containing the demanded features to the competitor. The offering is still being scrutinized by our competitor. In the end, the possible reduction of revenues and margins for us will depend on the discount we will have to grant our competitors on the prices of our retail products. The amount of the discount is likely to be determined in the course of a regulatory proceeding.

These decisions relating to resale allow our competitors effectively to engage in the risk-free arbitrage of price differentials in a market where Deutsche Telekom and other network operators have made considerable investments in telecommunications access infrastructure. The decision may therefore provide a disincentive to further investment in infrastructure and future technologies.

Although the demand for resale products is small today, this may change as a result of proposed amendments to the German Telecommunications Act. As currently proposed, the German telecommunications regulator would be authorized, at its option, to require us to offer to our competitors conveyance services or line access services bundled with conveyance services for purposes of resale by those competitors. It is possible that in the ongoing parliamentary process a provision requiring us to provide such services to resellers will be reintroduced into the draft legislation. We would expect that the financial consequences of our becoming required by statute or regulatory order to provide such services would be significant, because resale enables our competitors without their own networks to compete quickly with our retail products by offering one of our products at a lower cost.

60

---

### Tariff Packages

There were no requirements concerning prior approvals of tariff packages by the German telecommunications regulator in the past (packages including tariffs, access charges and additional features). The German telecommunications regulator is currently considering complaints from our competitors that call for the regulatory prior approval of certain tariff packages in the future. We believe that regulator is questioning whether the additional features and hardware bundles that are included in some of packages are actually being priced based on cost, and so is questioning whether the tariffs are cross-subsidizing these elements of the packages. A misuse of market-dominant power is in the future likely to be presumed if products are packaged unreasonably. According to the proposed amendments to the German Telecommunication Act, prices for end-customers are likely no longer to require prior approval.

### Internet Access

On December 15, 2000, we began offering access to our public switched telephone network to Internet platform providers at flat ("unmetered") rates in response to a decision of the German telecommunications regulator requiring

us to offer such a flat rate product. In March 2001, we successfully applied for a preliminary injunction against the obligation to offer a flat rate to Internet platform providers, with the effect that we are currently not obliged to offer such a flat rate product. We still offer unmetered access to our public switched telephone network to Internet platform providers voluntarily. The German telecommunications regulator has suspended the related proceeding at present. The proposed amendments to the German Telecommunications Act contain an option for the German telecommunications regulator to obligate market dominant providers to offer access using certain tariff arrangements (for example, flat rate tariffs).

Apart from access to the unbundled local loop and shared access/line sharing, we are currently offering several DSL wholesale products which provide competitors different opportunities for their own individual DSL-offers depending on their own network structure. To meet market demand, we plan to introduce further wholesale DSL products this year, such as DSL-Resale and Bitstream Access. A DSL resale offer is already being negotiated with competitors. Bitstream Access will be a combined product including T-DSL resale (as the access part of Bitstream Access) and one of the existing wholesale products.

T-Online is not subject to the regulation of its tariffs under the German Telecommunications Act. However, Internet subscribers are indirectly affected by the regulation of tariffs, including wholesale costs and charges for telecommunications services. In June 1999, the German telecommunications regulator ruled that the Internet access charges of T-Online are not subject to price regulation because the dominant feature of online services is not telecommunications, but so-called "tele-services" (Teledienste). Nevertheless, there are some indications that the German telecommunications regulator may change its regulation of prices for access to online services in the future. In the new regulatory framework, an extension of sector-specific regulation to online communications markets cannot be ruled out.

#### Universal Services

The German Telecommunications Act includes provisions to ensure the availability of certain basic telecommunications services (referred to as "universal services") throughout Germany. Additional details concerning universal service requirements are provided in the Universal Service Ordinance and in the Telecommunications Customer Protection Ordinance. For more information, see "— Customer Protection Ordinance."

The Universal Service Ordinance defines "universal services" to include public fixed-network voice telephony with certain ISDN features, directory services, telephone books, public pay phones and certain categories of transmission lines. These services must be universally available to all customers at a price determined by the German telecommunications regulator to be an "affordable price."

Under the German Telecommunications Act, if a universal service in a particular product and geographic market is not being appropriately and adequately provided, or where there is reason to believe that such provision will not be accomplished, each licensee with a share of at least 4% of the product market for such service or a dominant position in the relevant product and geographic market

61

---

can be required to contribute through payments to the cost of providing such universal service. Contributions are required if the provider of a universal service proves that the long-term additional costs of providing the service efficiently in the relevant geographic market, including adequate interest on capital employed, exceed the revenues from providing that service at an affordable price.



Under the Universal Service Ordinance, which came into effect at the beginning of 1998, market-dominant providers in the relevant markets may be required to provide universal services. We provide customers with voice telephony and other universal services within the framework of the law and our General Terms and Conditions. We currently provide the universal services specified by the Universal Service Ordinance without compensation. If we decide to stop providing any of the services referred to in the Universal Service Ordinance, we must give at least one year's advance notice. We expect that we will, for some time to come, be the only provider considered suitable to be subjected to the obligation to offer universal services. Accordingly, it may prove difficult for us to cease providing universal services in some markets, although we may be able to claim special compensation.

If we become required to offer a universal service, and if the revenues from providing that service are insufficient to cover its additional costs, the compensation granted under the German Telecommunications Act may be insufficient to cover our full costs of providing that service. This results from the fact that we, like other licensees, are required to contribute to the cost of providing these services in proportion to our market share.

Amendments to the German Telecommunications Act that change the scope of universal service obligations are a possible outcome of the ongoing legislative process. Currently, however, we do not expect such changes, since the current draft of such proposed amendments does not materially extend or curtail the scope of universal service obligations.

#### Customer Protection Ordinance

The Telecommunications Customer Protection Ordinance ("Customer Protection Ordinance") covers the special rights and obligations between providers of telecommunications services to the public and their customers, who may be either end customers or competitors to the extent that they have concluded a contract or intend to conclude a contract with the relevant telecommunications provider. As a result, nearly all our products and services, with only a few exceptions, such as the marketing of telephones, are subject to the provisions of the Customer Protection Ordinance.

Under the provisions of the Customer Protection Ordinance, market-dominant providers must make their services available to everyone on the same terms. Exceptions must be objectively justified. Further, although telecommunications providers generally have some flexibility in determining whether to offer services in "bundles," the dominant provider is required to offer individual services on an unbundled basis when there is a "general demand" for those individual services in the market. This requirement applies to the description of individual services and the relevant service specifications, as well as the billing for such services. However, offering individually listed services as a package is still allowed.

In addition, the market-dominant provider must, upon request, eliminate or repair any malfunction immediately, including at night or on Sundays or holidays. Customers can request a free itemized statement of their calls, which must be detailed enough to allow them to check and monitor the accuracy of their bills. In the event that a customer has made no other arrangements with another provider, the customer will receive a combined bill from his local carrier. In such cases, the charges for all calls that the customer has made via other providers must be listed separately. Finally, as of January 1, 2001, telecommunications service providers have been under an obligation to ensure that any customer who has set a ceiling for its calling charges does not exceed it. The Customer Protection Ordinance also allows for certain limitations on the liability of telecommunications service providers.

The Customer Protection Ordinance is currently under legislative review. In April 2003, the Ministry of Economics published a first draft of a revised Customer Protection Ordinance. Upon review of this draft legislation it is possible that the new Customer Protection Ordinance will expand certain customer rights, such as the right to receive free itemized bills for services beyond voice telephony calls.

The Federal Government enacted separate legal requirements in response to the misuse of certain value-added and premium rate services by some of our customers, who offer such services under specific prefixes within our network.

Such services are billed directly to the customer. The

62

---

new law adopted in the summer of 2003 gives expanded monitoring powers to the German telecommunications regulator and imposes strict and potentially costly requirements on network operators and providers. In view of the forthcoming amendment of the German Telecommunications Act, and the lobbying of consumer protection associations, further tightening of existing legal regulations in the coming months cannot be ruled out.

#### Billing and Collection

Contrary to our view that mandatory billing services under the Customer Protection Ordinance do not include the collection of bills on behalf of competitors, the German telecommunications regulator ruled on February 21, 2000 that we must continue to offer billing and collection services for dial-up voice telephony, directory inquiry, value-added services and dial-up Internet-by-Call. According to these rulings, however, we were no longer obligated to manage customer complaints, send late payment warnings or enforce late payments on behalf of competitors after January 1, 2001. We initiated legal proceedings, which are still pending. For more information, see "Item 8. Financial Information — Litigation." The proposed amendments to the German Telecommunications Act provide an explicit option for the German telecommunications regulator to require us to offer billing and collection services. The proposed amendments to the German Telecommunications Act are likely to clarify the range of the obligation to offer billing and collection services and to deliver customer data for accounting purposes. The draft explicitly excludes an obligation to send and enforce late payment warnings. It expands the range of billing services to products that are only based on telecommunication services and sets upper Euro-limits for the billing and collection of unmetered services. According to the proposed amendments to the German Telecommunications Act, prices for billing and collection are not regulated if an agreement is concluded with the predominant part of the relevant market.

#### Use of Public Rights of Way

Under the pre-German Telecommunications Act laws, we were entitled to utilize the Federal Republic's rights of way over public property free of charge. Pursuant to the German Telecommunications Act, the Federal Republic's right to use such rights of way free of charge was transferred to licensed operators of transmission lines for public telecommunications services. Our right to utilize such rights of way has been carried over under our license. The German Telecommunications Act requires that operators of transmission lines obtain the consent of the authority responsible for the maintenance of the relevant public ways before laying new transmission lines or modifying existing transmission lines. We have agreed on a cost-saving and delay-avoiding procedure with federal associations of municipal authorities to simplify the process of obtaining the required consent.

Under the German Telecommunications Act, if the establishment of new transmission lines by an operator through the use of public rights of way is not feasible or technically possible or if the cost is disproportionately high, an operator of an existing transmission line using those public rights of way may be obligated to grant to the operator of those new transmission lines the joint use of its installations, such as ducts, for adequate compensation, provided no major construction work is required and such joint use is economically feasible.

#### Competition Law

The requirements imposed upon us by German competition law should also be viewed in the context of European Union competition rules. For more information in this regard, see "— The European Union Regulatory Framework —

Competition Law."

The German Act Against Restraints of Competition prohibits the abuse of a market-dominant position as well as the distortion of competition through agreements or collusive behavior by market participants.

Notice of mergers, including the creation of joint ventures, must be provided to the German Competition Authority before they can be executed if the concerned undertakings' turnover reaches a certain threshold but remains below the threshold above which proposed mergers must be notified to the EU Commission. The German Competition Authority will prohibit mergers if they create or strengthen a market-dominant position. The German Competition Authority is empowered to enforce these laws and may impose sanctions if their orders are contravened. Before taking action against

63

---

abuses of a market-dominant position in the telecommunications sector, the German Competition Authority must consult with the German telecommunications regulator. Market participants damaged by abusive practices on the part of a market-dominant provider may sue for compensation under the German Telecommunications Act as well as under the German Act Against Restraints of Competition.

On August 8, 2003, the German federal competition authority opened formal proceedings against us following a complaint by Vodafone D2 and info.portal. The German telecommunications regulator opened parallel proceedings. We provided the complainants and other parties with access to the "NDIS" online directory information database. The operators of Vodafone D2 and info.portal use this database for providing voice directory services. In June 2003, we installed a filter in NDIS that grants access only to external users for whom the German Telecommunications Act obliges us to make directory services openly available. Hence, directory information that we do not obtain in our function as a carrier but from other sources is not being provided to external NDIS users. The complainants assert that this practice limits their possibilities to provide operator-based voice directory services and thus constitutes an abuse of a dominant position. Seeing that most companies providing operator-based voice directory services use the NDIS technology or comparable software of at least two other companies we have argued that we do not have a dominant position in the first place. Furthermore, we contend that the filter complies with the relevant article of the German Telecommunications Act. If the complainants succeed, we would be obliged to adapt the filter in accordance with the regulator's decision and deliver value added data to third parties.

The European Union Regulatory Framework

General

Germany is a member state of the EU. As such, it is required to enact EU legislation in its domestic law and to take EU legislation into account in applying its domestic law. EU legislation can take a number of forms. Regulations have general application, and are binding in their entirety and directly applicable in all member states. Directives are also binding, but national authorities may choose the form and method of implementation.

Over the past fifteen years, the EU Commission has opened the telecommunications markets to competition through a series of liberalization directives that gradually abolished the monopoly rights of state-owned telecommunications operators. Public voice telephony services became open to full competition in the majority of EU member states, including Germany and Austria, with effect from January 1, 1998, and had been open to full competition in the United Kingdom before 1998.

Between 1989 and 2001, the European Union adopted a number of directives and recommendations regarding open and efficient access to, and use of, public telecommunications networks and services. These were intended to harmonize technical interfaces, usage conditions, mandatory minimum service standards for all fixed-line users, and a general framework for tariffs throughout the European Union. Specific measures have been adopted in a number of areas including licensing and interconnection. Additional obligations in relation to special network access, interconnection charging, accounting separation and cost accounting, publication and non-discrimination are imposed on operators which are designated by the national regulatory authorities (NRAs) in the telecommunications sector as having significant market power in a telecommunications market.

#### The New Regulatory Framework

At the end of 1999, the EU Commission initiated a review of the European Union telecommunications regulatory framework focusing on the development of competition in the European telecommunications sector and the increasing convergence of media, telecommunications and information technology. In February and July 2002, legislative measures were adopted consisting of a general framework directive and four specific directives regarding (i) access to and interconnection of electronic communications networks, (ii) mandatory minimum service standards for all users ("universal service") and users' rights, (iii) authorization and licensing regimes and (iv) telecommunications data protection as well as a decision on a regulatory framework for radio spectrum policy in the European Union. Member states are under an obligation to implement the directives into their domestic law within 15 months of adoption. So far, the directives have been adopted in 8 of 15 member states. All other member states, including Germany, are expected to implement these directives in the course of 2004. See "— Provisions Applicable to Market-Dominant Providers — General."

64

---

The directives of the EU Commission are intended to:

- establish the rights, responsibilities, decision-making powers and procedures of the NRAs and the EU Commission, including an NRA's obligation to submit to the EU Commission and the NRAs of other European Union member states, prior to adoption, proposed regulatory measures relating to market definition and significant market power, and the EU Commission's power to require NRAs to withdraw such proposed measures to the extent the EU Commission considers such measures to form a barrier to the single European market or are incompatible with EU law.
- identify specific policy objectives that NRAs must achieve in carrying out their responsibilities (namely, to promote an open and competitive European market for communications services, to promote the interests of European citizens and to consolidate the European Union's internal market in a converging technological environment).
- provide that operators with significant market power in relevant communications markets can be subject to certain obligations, such as obligations relating to the cost-orientation of prices, transparency, non-discrimination between their own subsidiaries and competitors, accounting separation and mandated access to, and use of, network facilities as set out in the directives on universal service and access. Significant market power is defined on the basis of the concept of dominance as developed in the case law of the European Court of Justice and the Court of First Instance of the European Communities.

A European Union regulation on unbundled access to the local loop entered into force in January 2001. It contains the obligations to provide full unbundled access to the copper paired wire lines and at the same time unbundled access to

the high frequency spectrum (line-sharing).

The EU Commission issued a recommendation on relevant product and services markets in February 2003. The recommendation identifies certain markets having characteristics which may justify the imposition of regulatory obligations. The first recommendation concerns retail markets for fixed public telephone service and leased lines and wholesale markets for unbundled local loop, fixed network interconnection, broadband access, mobile termination/access + origination/international roaming and broadcasting transmission services. NRAs are obliged to carry out new market analyses on all communications markets included in the EU Commission's recommendation or that NRAs have decided to include in the scope of sector-specific regulation with the agreement of the EU Commission. The EU Commission will regularly review its recommendation. The preparation of the first review may start at the end of 2004.

Whether the new regulatory framework will increase or decrease our regulatory burden will largely depend on the manner in which the directives are implemented in member states, how the new framework will be applied by the EU Commission and NRAs and how the newly established European Regulators Group (ERG), a body composed of representatives of NRAs, will influence the NRAs' decisions.

In the context of the new regulatory framework, pressure is also rising to regulate wholesale broadband access as the EU Commission has identified "wholesale broadband access" as a separate market. The EU Commission has also stated that "bitstream access," which is considered as one alternative of the wholesale broadband access market, has not been made available to all participants in Germany. The ERG is currently investigating whether a harmonized approach by the NRAs is necessary. In November 2003, the ERG determined that bitstream access is essential to the development of competition in the wholesale broadband access market and that the NRAs should mandate a bitstream access product. The German telecommunications regulator is in the process of reviewing bitstream access, thereby commencing the process of market analysis in the German broadband access market. The findings of the ERG, to be finalized in the second half of 2004, may result in additional pressure on the German telecommunications regulator to adopt further regulation relating to bitstream access and products. Any such actions may have negative effects on our operations and market share in this area.

The new regulatory framework will result in increased co-operation between the EU Commission and the ERG and NRAs, with the EU Commission taking a lead role in determining key regulatory issues, such as market definition and market power analysis. The ERG assists in establishing a joint approach with the EU Commission relating to the application of specific regulatory remedies to operators with significant market power. This will in turn influence NRA decisions on the imposition

65

---

of regulatory obligations for specific market failures. The currently discussed joint proposal of the EU Commission and the ERG contains several specific recommendations (e.g., relating to mobile termination rate regulation and wholesale access regulation) that would result in a more rigid regulatory regime.

The new telecommunications data protection directive allows member states to adopt legislative measures concerning traffic data retention where it is proportionate and necessary to, among other things, safeguard national and public security and to prevent and prosecute criminal offences or unauthorized uses of electronic commerce systems. An obligation to retain traffic data could, depending on scope and duration of the retention, result in significant costs for us as a network operator. The proposed amendments to the German Telecommunications Act — as proposed by the Federal Parliament — do not currently contain data retention obligations. However, European Union member states as

well as the federal states in Germany are currently discussing whether to adopt legislation on traffic data retention for law enforcement purposes.

In March 2004, the European Parliament and Council reached a compromise agreement on a directive on measures and procedures to ensure the enforcement of intellectual property rights. The proposal contains a number of measures aimed at facilitating the prosecution of copyright infringements in the context of file-sharing of music and video files via peer-to-peer platforms. These measures need to be applied only for breaches committed on a commercial scale, i.e., consumers acting in good faith will be excluded. Although the directive provides for wide-ranging claims against third parties such as ISPs and network operators, no further obligations or liability claims against ISP and network operators were established on the EU level. However regulatory requests to ISP and network operators for data concerning customers who are linked to alleged infringements might increase and cause further costs. The requests for information are, however, constrained as they can only be pursued within a pending court procedure.

The EU Commission has recently launched a consultation concerning the Legal Framework for Payment in the Internal Market. Financial regulation was originally designed to deal with high-value payments, person-to-person transactions and higher risks for consumers. Current EU legislation already provides for regulation of e-money but has been interpreted in many different ways by national financial regulators. The purpose of the EU Commission's consultation is to harmonize the application of the existing framework. Harmonization could lead to an intensified application of financial regulation in countries in which we are active. As a result it, may become necessary for companies in our group to obtain banking or e-money licences. Increased regulation could have a detrimental effect on current business models, such as prepaid mobile services, premium rate services or micropayment systems, as well as potentially also on future business models.

#### Infringement Proceedings Against Germany

The EU Commission has launched infringement proceedings against Germany, which can also affect the regulatory situation of Deutsche Telekom.

On October 30, 2000, the EU Commission commenced proceedings against the Federal Republic alleging that the Federal Republic has failed to fully implement the European Union interconnection directive with regard to local carrier selection. The German government required us to offer carrier pre-selection and call-by-call selection for local calls from December 1, 2002. Following a suspension of this obligation for technical reasons by the German telecommunications regulator, Deutsche Telekom has offered call-by-call since April 2003 and local pre-selection since July 2003. The EU Commission has announced that it intends to close the proceedings relating to local carrier selection.

In December 2002, the EU Commission commenced a further proceeding against Germany, claiming that the partial revision of the German Telecommunications Act with regard to carrier selection unduly limits the obligation to offer carrier pre-selection and call-by-call selection for local calls because operators that want to offer local calls on the basis of carrier selection are obliged to connect with the local network operator on a local level. The EU Commission is of the view that a network operator connected at any level of the network should be able to offer carrier selection for local calls. In July 2003, the EU Commission extended its proceedings relating to the imposition of access deficit charges. These proceedings may have a negative impact on the regulatory environment with respect to local competition. Since the proposed amendments to the German Telecommunications Act do not provide for access deficit charges to be levied, we believe that this portion of the proceedings will be closed.

## Competition Law

The European Union competition rules have the force of law in the member states and are therefore applicable to our operations. The main principles of the European Union competition rules are set forth in Articles 81 and 82 of the Treaty of Rome and in the European Merger Regulation.

Article 81(1) of the Treaty of Rome prohibits concerted practices or other agreements between competitors that may affect trade between member states and which restrict, or are intended to restrict, competition within the European Union. Article 82 prohibits any abuse of a market-dominant position within a substantial part of the European Union that may affect trade between member states. The EU Commission enforces these rules in cooperation with the national competition authorities (in Germany, the German Competition Authority). The German Competition Authority may also directly enforce the competition rules of the Treaty of Rome. In addition, the national courts have jurisdiction over alleged violations of European Union competition law.

We periodically receive requests for information from the EU Commission. Through inquiries of this kind, the EU Commission monitors the development of competition in the telecommunications markets in all member states of the European Union. Further investigations and other remedial measures of the EU Commission aimed at promoting competition in the European telecommunications sector may be expected. Other telecommunications providers and we are currently subject to sector-specific inquiries in the fields of local loop unbundling, leased lines and roaming.

The European Merger Regulation (amended effective May 1, 2004) requires that all mergers, acquisitions and joint ventures involving participants meeting certain turnover thresholds be submitted to the EU Commission for review, rather than to the national competition authorities. Under the amended Merger Regulation, concentrations will be prohibited if they significantly impede effective competition in the common market or a substantial part of it, in particular as a result of the creation or strengthening of a dominant position.

On July 11, 2001, the EU Commission issued a press release confirming that EU Commission inspectors and officials from national competition authorities had started carrying out simultaneous inspections at the premises of nine European mobile telephony operators located in the United Kingdom and Germany. Our subsidiaries T-Mobile Deutschland and T-Mobile UK were among the companies inspected. The EU Commission asserted that a European Union-wide sector inquiry had established serious competition concerns regarding pricing practices for mobile roaming services that warranted further investigations, particularly in the United Kingdom and Germany. The EU Commission statement indicated that the inspections in the United Kingdom and Germany were to ascertain whether there is consumer price fixing by mobile operators in both countries. The statement further indicated that the inspections intended to verify whether German operators have illegally fixed the wholesale prices they charge to other operators, and whether these prices are excessive or discriminatory. The EU Commission has been focusing its inquiry on the UK operators, resulting in a number of further requests for information. While the EU Commission has not yet opened formal proceedings against any of the operators, it has alluded that it may do so in the course of 2004. We are cooperating fully in the investigation. If the EU Commission were to establish that any anti-competitive activities have occurred, it could impose fines of up to 10% of prior year group global sales on each company participating in the violation, although we believe that the EU Commission has not as of yet imposed a fine to the maximum extent permissible. In addition, we could be obliged to lower the wholesale prices we charge to other operators. We do not believe that our subsidiaries T-Mobile Deutschland or T-Mobile UK have engaged in anti-competitive activities regarding mobile roaming services. This proceeding, however, if determined adversely, or if it results in other regulatory action relating to mobile roaming services, could have a negative impact on T-Mobile's and our results of operations. Lower wholesale prices to other operators may also result from a market analysis procedure regarding the market position of T-Mobile Deutschland and T-Mobile UK with respect to wholesale international roaming services. For more information, see "— The European Regulatory Framework."

T-Mobile and mmO2 have concluded an agreement concerning UMTS infrastructure sharing and roaming arrangements for their operations in Germany and the United Kingdom. The arrangements have been cleared by the

EU Commission in April/July 2003, subject to time limits for roaming in the areas where UMTS licenses require licensees to build out their own network infrastructure. Similar arrangements have been put in place by T-Mobile's T-Mobile Austria and T-Mobile Netherlands

67

---

subsidiaries. The arrangement in Austria, which has a limited scope, is currently not subject to notification with the Austrian national competition authority. The arrangement in the Netherlands has been cleared by the Dutch Competition Authority.

In December 2003, T-Mobile formed an alliance of mobile phone operators with Telefonica Moviles, Telecom Italia Mobile and Orange (see "— Description of Business and Divisions — T-Mobile — Integration and Alliances"). The alliance has engaged in a number of cooperation projects between the parties which have been summarized in a notification to the EU Commission. The parties believe that the cooperation does not result in a significant restriction of competition. The EU Commission is currently reviewing the cooperation projects. Should the EU Commission identify significant restrictions of competition, the parties to the alliance may have to alter their cooperation arrangements.

On March 17, 1999, Mannesmann Arcor filed a complaint with the EU Commission against the Federal Republic and against us. The complaint is primarily related to our prices for unbundled access to the local loop, which were set by the German telecommunications regulator, and to our subscriber line prices which are subject to the German price-cap regime. Other competitors jointly filed two further complaints to the EU Commission containing similar allegations. On May 21, 2003, the EU Commission adopted a decision against us for allegedly abusing our dominant position by charging to our competitors and end-users unfair monthly and one-off charges for access to our local network. The EU Commission directed us to end the alleged unfair pricing practices immediately and to refrain from repeating the alleged abusive behavior. In addition, the EU Commission imposed a fine of EUR 12.6 million. To comply with the EU Commission's decision, we requested that the German telecommunications regulator approve a modification of the price cap regime that would allow us to increase the monthly fee for basic charges for analog access, which request was granted. Additionally, in July 2003, we filed a lawsuit with the Court of First Instance of the European Communities to obtain reversal of the EU Commission's decision and fine.

## International Regulation

### Regulatory Regime

We are subject to the regulatory regimes of those countries where we or our subsidiaries or affiliates are offering services and/or operating networks. Regulation in these countries includes, for instance, procedures for granting or renewing licenses to use scarce resources (mainly frequencies), coverage conditions and other conditions contained in licenses, universal service obligations, price approval and product launch procedures, regulation of the terms of interconnection and network access for other network operators, requirements to permit customers to select a different carrier for individual calls or to reselect a different carrier, number portability requirements, regulation relating to potential health effects of mobile communications devices and related regulatory cases. In some countries, the general legal framework and the regulatory framework relating to telecommunications are less well developed than in Germany. This leads to legal and regulatory uncertainty that could have an impact on our operations in those countries. Certain regulations may limit the flexibility of our subsidiaries to respond to market conditions. This is especially true for the mobile sector.

### Licenses



To provide services and to operate our network internationally, a network operator license or a service provider's license, or both, is required from the regulatory authorities in the respective countries in which we are offering services and/or have network operations. The duration of any particular license depends, in part, on the requirements of the respective countries. In some countries, there are no time restrictions, and in others the duration of the license is between 3 and 25 years. Normally, the renewal of a license in Europe and in the United States and Canada will be granted at low cost upon application. We do not anticipate any significant difficulties in renewing our licenses.

In addition, T-Systems co-operates with duly licensed operators and service providers in those countries where T-Systems does not maintain its own operators licenses. In the event that T-Systems has not obtained a required license or otherwise entered into a cooperation arrangement with a licensed operator, T-Systems may be subject to penalties and sanctions, including criminal prosecution, in some countries.

The new regulatory framework of the European Union, which was required to be implemented by July 2003 by European Union member states, but which has not yet been implemented in Germany, is expected to have significant impact on our operations.

68

---

#### Eastern Europe

Central and Eastern European states that are candidates for accession to the European Union by May 1, 2004, are required to implement the new European Union regulatory framework by this date. For further information regarding this new legal regime, see "— The European Union Regulatory Framework — New Regulatory Framework." We are subject to the laws and regulations of other countries where we or our affiliates have operations. For fixed-line communications, these countries are Slovakia, Hungary, Croatia and Macedonia. Deutsche Telekom's fixed-line subsidiaries in Central and Eastern Europe are facing strong competition from mobile phone operators and, to a lesser degree, from Voice-over-Internet Protocol operators.

The business impact of increased regulation on Deutsche Telekom's subsidiaries in Central and Eastern Europe will depend on the way in which national regulatory authorities use their newly acquired powers and on whether competitors take advantage of regulatory decisions in their favor. However, increased pressure on prices and market shares is to be expected.

#### Slovakia

Slovakia, an EU accession country, is required to implement the EU's New Regulatory Framework no later than the date of accession, which is scheduled for May 2004. On December 3, 2003, the Slovak Parliament adopted a new Slovak Telecommunications Act as part of the preparation for EU accession. This new Slovak Telecommunications Act became effective on January 1, 2004. Under the new legislation, the regulatory authority in Slovakia can now impose the full range of remedies provided by EU law, especially those contained in the Access Directive on telecommunications providers with significant market power. Among the remedies available are obligations to disclose information on the terms of interconnection and network access to competitors, to treat competitors in a non-discriminatory manner, to keep separate accounts for activities related to interconnection and network access, to grant competitors network access, and to comply with wholesale and — under certain additional conditions — retail price controls. Furthermore, operators with significant market power may be required to implement carrier selection and carrier pre-selection, which allow end users to choose a provider other than the incumbent to route and bill their calls. However, all of these remedies may only be applied after the national regulatory authority has conducted a market

analysis showing that regulatory intervention is justified and proportionate. Given that competition within the fixed network is only beginning in Slovakia, it is likely that Slovak Telecom will be found to have significant market power on a large number of the markets subject to regulation. As a consequence, it is likely that certain obligations to grant network access at regulated terms and conditions will be imposed on the company. Network access obligations are likely to also include, for the first time, access to the unbundled local loop. For interconnection and access to the unbundled local loop, Slovak Telecom will have to submit reference offers, which are currently being prepared. In this manner, the new Slovak Telecommunications Act facilitates market entries of alternative carriers. In the event of increased competition, Slovak Telecom is likely to lose market shares in at least some segments of the markets in which the company is operating. That fixed line competition is about to start is underlined by the fact that several competitive carriers are currently negotiating interconnection agreements with Slovak Telecom.

#### Hungary

Hungary, also an EU accession country, is required to implement the EU's new regulatory framework no later than the date of its accession, which is scheduled for May 1, 2004. On November 24, 2003 the Hungarian Parliament adopted a new Hungarian Telecommunications Act, most of which became effective on January 1, 2004. Under the new legislation, the Hungarian regulatory authority can impose the full range of remedies provided by EU law, especially those contained in the Access Directive on telecommunications providers with significant market power. Among the remedies available are obligations to disclose information on the terms of interconnection and network access to competitors, to treat competitors in a non-discriminatory manner, to keep separate accounts for activities related to interconnection and network access, to grant competitors network access, and to comply with wholesale and — under certain additional conditions — retail price controls. Furthermore, operators with significant market power may be required to implement carrier selection and carrier pre-selection, which allow end users to choose a provider other than the incumbent to route and bill their calls. However, all of these remedies may only be applied after the national regulatory authority has conducted a market analysis showing that regulatory intervention is justified

69

---

and proportionate. In addition to the aforementioned remedies, the Hungarian regulatory authority is empowered to check whether the relationship between Matáv's wholesale and retail prices constitutes a "price squeeze" for competitors. If a price squeeze were found to exist, the company would have to change its prices correspondingly, and could be fined for its past behavior.

Although some competition within the fixed network has existed in Hungary for several years now, Matáv still possesses substantial market shares in many telecommunications markets. Therefore, it is likely that Matáv will be found to have significant market power on a large number of the markets subject to regulation. As a consequence, it is likely that regulatory obligations, especially regarding network access at regulated terms and conditions, will be imposed on the company. In this manner, the new Hungarian Telecommunications Act facilitates market entries of alternative carriers. In the event of increased competition, Matáv is likely to lose market shares in at least some segments of the markets in which it is operating. However, many of the regulatory instruments provided by the new Act are not new. Already under the Hungarian Telecommunications Act of 2001, Matáv was required, for example, to grant access to the unbundled local loop and has concluded a number of interconnection agreements with competitors. To this end, the company was and is under an obligation to submit reference offers, which are subject to regulatory approval.

#### Croatia

Croatia has officially submitted an application to join the European Union, but is not yet scheduled for accession. A new Croatian Telecommunications Act was adopted on August 1, 2003. It confers new powers on the regulatory authority, bringing the country's legal framework roughly in line with the pre-2002 regulatory framework of the European Community.

The scope of these new powers is somewhat less far-reaching than in Hungary and Slovakia. The new Croatian Telecommunications Act does not allow the regulatory authority to impose unbundling of the local loop, carrier pre-selection, and number portability before January 1, 2005. However, the authority can, among other things, regulate access and connection charges as well as conditions for interconnection, which may have a detrimental impact on revenues especially as competition in the fixed network begins to unfold. Finally, Hrvatski Telecom is negatively affected by provisions of the new Croatian Telecommunications Act that exclude financial compensation for universal service if the obligated provider has a market share of more than 80%, and require telecommunications network operators to carry out wiretapping requests without getting their costs reimbursed.

#### Macedonia

Macedonia is not a candidate for EU accession at the present time. A new Macedonian Telecommunications Act is in preparation, but Makedonski Telekomunikacii still benefits from monopoly rights until January 1, 2005. However, interconnection agreements have already been concluded with mobile phone operators. Moreover, the need to prepare for a competitive environment could require some rebalancing of the company's retail prices.

#### International Mobile Regulation

##### USA: T-Mobile USA

Our telecommunications systems and operations in the United States are regulated by the FCC pursuant to the Communications Act of 1934 (the "U.S. Communications Act") and the Telecommunications Act of 1996 (the "U.S. Telecommunications Act") (collectively, the "Acts") and by various other federal, state and local government bodies. Various other federal, state and local governmental agencies may also exercise jurisdiction over Commercial Mobile Radio Service (CMRS) operators. Any of the aforementioned agencies could adopt regulations or take other actions that could adversely affect our business. If we fail to comply with applicable regulations, we may be subject to sanctions, which may have an adverse effect on our wireless business in the United States. FCC regulations applicable to CMRS operators include, among other things, required service features and capabilities, such as number pooling and portability and emergency 911 service. The FCC does not regulate the rates charged by CMRS operators.

The FCC allocates spectrum licenses for radio frequency spectrum through competitive bidding, or auctions. T-Mobile USA operates exclusively in the PCS frequency bands at 1900 MHz. The FCC

70

---

generally allows all qualified applicants to bid on spectrum licenses, with the exception of certain spectrum licenses that are reserved. The FCC divided the United States into 51 Major Trading Areas (MTAs) and 493 Basic Trading Areas (BTAs) for purposes of auctioning PCS spectrum, with the result that six or more CMRS licensees frequently compete against one another in a given market. Spectrum licensees are generally allowed to divide their licenses further, either spectrally ("disaggregation"), geographically ("partitioning"), or both, in private transactions after an auction, subject to certain restrictions.

T-Mobile USA's ability to expand coverage and provide additional capacity to handle its growing customer base and new service offerings is limited to those markets where we have obtained or can obtain licenses with sufficient spectrum to provide voice, data and other services, or where we economically can become resellers of these services or enter into roaming arrangements with other GSM carriers. T-Mobile USA will continue to seek opportunities where appropriate to acquire additional spectrum licenses, systems and/or operators, or enter into joint ventures, which will add to our current footprint or increase our spectrum capacity. The FCC periodically makes additional spectrum available via competitive bidding, and has specifically identified 90 MHz of spectrum in the 1.7 GHz/2.1 GHz range for "advanced wireless services," including third generation wireless services, that it intends to auction.

Spectrum licensees are also subject to other FCC and other regulatory rules and various recent industry developments that may affect U.S. operations as follows:

- **Renewal and construction requirements of spectrum licenses:** Spectrum licenses have a ten-year term, after which they must be renewed with the FCC. The renewal generally will be granted to a spectrum licensee that has: (1) provided substantial service during its past spectrum license term and (2) substantially complied with applicable FCC rules and policies and the Acts. The FCC also mandates that spectrum licensees construct facilities that provide adequate service to a certain percentage of the population of their spectrum licensed service areas within five, and in some cases, ten years of the initial spectrum license grant.
- **Compliance with antenna structure and other technical requirements:** PCS systems are subject to certain Federal Aviation Administration regulations with respect to location, lighting and construction of transmitter towers and antennas and are subject to regulation under the National Environmental Policy Act and environmental regulations of the FCC. The FCC also mandates various technical parameters, and state or local zoning and land use regulations also apply to wireless systems.
- **Transfers and assignments of spectrum licenses:** Subject to certain exceptions, the FCC's approval must be obtained prior to assigning or transferring control of a spectrum license. Any acquisition or sale of spectrum licenses may also require prior review by the Federal Trade Commission and the Department of Justice if the transaction is over a certain size, as well as state or local regulatory authorities having jurisdiction.
- **FCC wireless spectrum cap:** Although the FCC eliminated effective January 1, 2003 the restrictions on holding spectrum licenses totaling more than 55 MHz in all markets where there was a significant overlap in a particular geographic area, the FCC indicated that it would engage in a case-by-case review of any anti-competitive effects of spectrum acquisitions to determine whether a particular transaction is in the public interest, balancing the benefits of the transaction against potential harms. It is not clear at this time what specific criteria the FCC will use in reviewing the competitive impacts of spectrum acquisitions.
- **Foreign ownership:** The U.S. Communications Act limits direct foreign ownership in a FCC spectrum license to 20%. The U.S. Communications Act also mandates that no more than 25% of a FCC spectrum licensee's capital stock may be indirectly owned or voted on by non-United States citizens or their representatives, by a foreign government, or by a foreign corporation, absent an FCC finding that a higher level of foreign ownership is not inconsistent with the public interest. In connection with the VoiceStream and Powertel mergers, the FCC authorized indirect foreign ownership of T-Mobile USA's licenses in excess of 25%.
- **Enhanced 911:** The FCC has established timetables for making emergency 911 services available by cellular, PCS, and other commercial mobile service providers, including enhanced 911 ("E911") services that provide the caller's telephone number, location and other useful information. Fundamentally, such carriers have an ongoing obligation to comply with various

implementation standards and deadlines imposed by the FCC relating to E911. In July 2003, T-Mobile USA entered into a consent decree with the FCC governing the deployment and provision of E-911 Phase II services, and the FCC required as part of the decree that T-Mobile USA make a voluntary contribution in the amount of USD 1.1 million to the U.S. Treasury. The consent decree contains a number of equipment deployment activation benchmarks commencing in 2004 and stretching into 2005. Failure to meet the benchmarks contained in the consent decree could result in initiation of additional enforcement actions against T-Mobile USA, including significant monetary fines.

- **Local Exchange Carrier (LEC)/CMRS interconnection:** FCC rules require LECs to provide CMRS carriers interconnection within a reasonable time after it is requested, unless such interconnection is not technically feasible or not economically reasonable. Interconnection allows the completion of calls between wireless and wireline phones. CMRS providers are entitled to reciprocal compensation arrangements with LECs, in which CMRS providers can collect the same charges for terminating wireline-to-wireless traffic on their systems that the LECs charge for terminating wireless-to-wireline calls, or are entitled to the Internet Service Provider ("ISP") rate, whichever is lower, and prohibits LECs from charging CMRS providers for terminating LEC-originated traffic in its local area. The FCC is currently re-examining all of its currently regulated forms of intercarrier compensation, including the existing reciprocal compensation mechanism for LEC-CMRS interconnection, which may result in substantial modification of its interconnection rules, and may materially affect our U.S. operations. The impact of such modifications cannot be determined until the FCC issues its decision in this proceeding.
- **Universal service:** The goal of universal service is to ensure the provision of basic and enhanced telecommunications services to all areas in the United States, including high-cost and low-income areas. Wireless service providers are eligible to receive universal service subsidies, but are also required in a number of states to contribute to universal service funds. At this time, all 50 states have created universal service programs covering, at a minimum, services for deaf or disabled customers. Contributions are based on a percentage of interstate and international end-user revenues as determined on a quarterly basis by the FCC.
- **Wireless local number portability/Numbering resources:** CMRS carriers are required under FCC rules to provide wireless local number portability ("LNP"), which enables customers to migrate their landline telephone numbers to a CMRS carrier and vice versa, and to migrate their CMRS telephone numbers from one CMRS carrier to another CMRS carrier. CMRS carriers were required to implement LNP in the top 100 Metropolitan Service Areas (MSAs) by November 24, 2003. We have incurred substantial costs in complying with this requirement, and it is too early to ascertain what the long-term impact on our business will be of the increased ability of customers to change their wireless service providers. Regulators have closely monitored the initial deployment of wireless portability and operators' compliance with the LNP rules, and such scrutiny will continue throughout 2004.
- **CALEA:** The Communications Assistance for Law Enforcement Act ("CALEA") requires telecommunications carriers to ensure that their facilities are technically capable of assisting law enforcement officials' use of wiretaps and like devices to intercept or isolate customer communications. All CMRS carriers must comply with CALEA. In addition, T-Mobile is subject to an agreement with the Federal Bureau of Investigation and Department of Justice, which imposes on us certain operational and other requirements designed to ensure that we can effectively respond to, and implement, such wiretap and other information requests by law enforcement agencies.

- Regulation on the state and local level: Some states, through their public service or utility commissions, or through other means, have taken, or are seeking to take actions to regulate various aspects of wireless operations, including customer billing, termination of service arrangements, advertising, the filing of "informational" tariffs and certification of operations. For example, the California Public Utilities Commission ("PUC") has proposed extensive consumer protection and privacy regulations for all telecommunications carriers. If adopted, the rules will significantly alter T-Mobile USA's business practices in California with respect to nearly every aspect of the carrier-customer relationship, including solicitations, marketing, activations, billing and customer care. The California PUC is also contemplating rules to address other service quality issues, including service repair, service outages and toll operator

72

---

answering time that could apply to CMRS providers. Such regulations, if approved, could expose carriers to increased risk of litigation and may materially impact operating costs. At the local level, wireless facilities typically are also subject to zoning and land use regulation, and may be subject to fees for use of public rights-of-way.

- Mobile termination rates: On March 11, 2004, the FCC announced that it would initiate a Notice of Inquiry ("NOI") later this year to evaluate the effect of high foreign mobile termination rates on U.S. consumers and competition. Mobile termination rates are the charges a mobile operator charges for completing calls originating on another carrier's network. It is still too early to determine whether this proceeding will ultimately result in any material change to termination rates outside the United States including those charged by Deutsche Telekom.

United Kingdom: T-Mobile UK

#### Legal Framework

The principal legislation governing mobile telecommunications networks and services in the United Kingdom is the Communications Act 2003 (the "CA") and the Wireless Telegraphy Acts 1949-1998, as amended by the Communications Act ("WTA"). Under these Acts, regulation of the telecommunications industry was, until December 29, 2003, conducted by the Secretary of State for Trade and Industry together with Oftel and the Radio Communications Agency, and since December 29, 2003, has been conducted by the Office of Communications (Ofcom), with a much reduced role for the U.K. Secretary of State.

Under the CA, implementing the new EU regulatory framework, Oftel undertook a market review of mobile access and call origination and has concluded in its submission to the EU Commission on August 4, 2003 that no supplier has significant market power, either individually or in combination with one or more other suppliers. The findings of the market review were provided to the EU Commission on August 4, 2003 and subsequently accepted by the EU Commission. The final results of the market review on call termination were provided to the EU Commission in December 2003. A further market review conducted by Oftel on wholesale termination is described below.

#### Licensing and Frequency Allocation

T-Mobile UK holds a WTA license to operate digital telecommunications systems for frequencies in the 1800 MHz band. Following an auction, T-Mobile UK was awarded a UMTS license allocating frequency packages of 2 x 10 MHz paired spectrum and 5MHz unpaired spectrum.

#### WTA GSM License

T-Mobile UK GSM license will remain in force until T-Mobile UK surrenders it, and is subject to variation or revocation on one year's notice by the U.K. Secretary of State in the event of failure to pay license fees, in the interests of national security, to comply with EU obligations, for breach of the license terms or for reasons relating to the management of the radio spectrum. T-Mobile UK is also licensed under the WTA to run microwave links.

T-Mobile UK's WTA licenses specify the performance and technical requirements with which it must comply. The Secretary of State may restrict the operations of mobile telegraphy stations or may close stations temporarily or permanently if T-Mobile UK breaches the WTA license conditions. T-Mobile UK may also be required to modify or restrict its use of, or permanently close down, radio equipment if a state of emergency is declared or in the interests of long-term spectrum planning.

WTA licences are not currently transferable although Ofcom is currently consulting on the introduction of spectrum trading. The current proposals are that spectrum trading would be introduced for GSM and UMTS licences in 2007.

T-Mobile UKs most recent annual license fee for GSM spectrum was GBP £16.6 million. T-Mobile UKs most recent annual license fee for microwave links was GBP £3.5 million. Ofcom is expected to consult on proposals to revise fees in 2004; this could result in increased fees.

#### WTA UMTS License

T-Mobile's UMTS license was one of five licenses issued following the UMTS auction in the UK. T-Mobile's license was issued on May 9, 2000 and will remain in force until December 31, 2021, unless

73

---

it is revoked by the Secretary of State or surrendered earlier. The UMTS license may be revoked in similar circumstances to the WTA GSM license but also due to material breach of the UK UMTS auction rules or if the UMTS network does not cover 80% of the UK population by the end of 2007. It cannot be revoked for reasons relating to the management of radio spectrum.

T-Mobile UK does not have any obligations to provide national roaming to third parties. However, Oftel in 2003 undertook a consultation on proposals to require T-Mobile and other operators to offer national roaming if requested by 3. All UK GSM licensees objected to this proposal and it is unclear if Ofcom will proceed with this consultation.

#### Interconnection and Price Regulation

Oftel published the results of its EU market review of call termination on December 19, 2003. The period for public comment expired on February 6, 2004. Ofcom is expected to publish its final proposals soon. Under the December 2003 proposals, T-Mobile UK would be required to reduce its termination rates as follows:

For the year April 1, 2004 to March 31, 2005, the average termination rates should be at or below 6.38 pence per minute; and

For the year April 1, 2005 to March 31, 2006, the average termination rates should be below 6.38 pence per minute less RPI (U.K. retail price index) minus 11 percentage points (around 5.8 pence per minute).

In addition, the Director General of Telecommunications proposed imposing conditions requiring the provision of network access for GSM call termination, no undue discrimination in the provision of such access, a requirement to provide Ofcom with copies of new or amended access agreements and prior notification of price changes.

#### UK Competition Law

The Competition Act 1998 became effective on March 1, 2000 and the Enterprise Act 2002 became effective on June 20, 2003. The U.K. Office of Fair Trading and other sector-specific regulators, including Ofcom, are responsible for applying and enforcing both Acts. The Competition Act prohibits agreements between undertakings or decisions by associations of undertakings or concerted practices that have the effect of preventing or distorting competition in the United Kingdom, and also prohibits conduct that amounts to abuse of a dominant position in a market in the United Kingdom. The Enterprise Act prohibits cartels and creates criminal offenses for breach of provisions of the Act, including for directors and other officers involved in prohibited conduct. T-Mobile UK has implemented a Competition Act Compliance, Program which includes procedures to review agreements and conduct to ensure that they are lawful.

Both the Enterprise Act and the Competition Act give Ofcom and the Office of Fair Trading concurrent jurisdiction to apply and enforce the Acts in the telecommunications sector. Ofcom is, among other things, empowered to carry out investigations into suspected breaches, including requiring the production of documents and information and searching premises. The Competition Act also enables affected third parties to bring enforcement actions directly against telecommunications operators who are in breach of the Act's prohibitions in the UK courts and seek damages.

#### The Netherlands: T-Mobile Netherlands

##### Regulatory Framework

Regulatory supervision of the Dutch Telecommunications Act (1998) is mainly carried out by the Independent Post and Telecommunications Authority ("OPTA"). The Dutch Telecommunications Act is based on the European Open Network Directives from the European Union. The Dutch Ministry of Economic Affairs is now in the process of implementing the new EU regulatory framework for electronic communications by amending the Dutch Telecommunications Act. The new framework is expected to become effective by the beginning of the second quarter of 2004.

Following the new regulatory framework, OPTA will have to analyze several markets within the mobile telecommunications market, which could have negative consequences for T-Mobile Netherlands' business. For example, the analysis of the market for wholesale voice call termination may lead to regulation of T-Mobile Netherlands' mobile termination tariffs by OPTA.

74

---

#### Licensing and frequency allocation

In 1998, national and regional licenses were awarded for the commercial use of frequencies on the basis of the GSM standard (DCS 1800 MHz). T-Mobile Netherlands has acquired six of these regional licences, which together allow for nationwide coverage. These licenses will expire in 2013. There are four additional national GSM licenses assigned to other mobile operators in the Netherlands.



In 2000, T-Mobile Netherlands was granted one of five national UMTS licenses, which license will expire in 2016. Coverage is required to reach all cities with more than 25,000 inhabitants as well as all major highways by January 1, 2007.

Since the granting of T-Mobile Netherlands' UMTS license, Versatel (a fixed-line operator that has entered the mobile market in March 2004 as a service provider on the Telfort network) has been trying to have the results of the auction annulled. In 2002, Versatel appealed a decision by the Rotterdam court upholding the grant of the license to T-Mobile Netherlands. The case is now pending before the Trade and Industry Appeals Board, where we have submitted our view as an interested third party. We expect a final decision in the second quarter of this year.

The Ministry of Economic Affairs has indicated that it is considering a change to the Dutch Telecommunications Act, in order to facilitate the desires of several parties regarding broader possibilities to trade, transfer and combine all or a portion of frequency lots. We expect the Ministry to present proposals during 2004.

#### Interconnection

Since December 2001, in response to complaints by fixed-line operators, both the Dutch telecommunications regulator OPTA as well as the Dutch competition authority have been investigating mobile call termination tariffs with respect to suspected excessive pricing. OPTA issued rules on March 28, 2002, indicating the levels at which OPTA was intending to regulate the mobile call termination tariffs. This led to a number of legal proceedings which, in April 2003, resulted in the suspension by the Court of Rotterdam of OPTA's intervention. The Court ruled that OPTA was not authorized to regulate indirect interconnection relationships. OPTA appealed this decision before the Trade and Industry Appeals Board, which appeal is still pending.

In August 2002, the Dutch competition authority determined that call termination on each mobile network is a separate market, leaving further regulatory interventions to the jurisdiction of OPTA. As of April 2003, after suspension of OPTA's intervention by the Court of Rotterdam, the Dutch competition authority reopened the investigation into call termination practices and required detailed information on costs from the mobile operators. Indications by the Dutch competition authority that it would issue a report on excessive pricing coming out against the mobile operators resulted in an agreement between the mobile operators in which they voluntarily agreed to regulate call termination tariffs from January 1, 2004 to December 1, 2006. Under this agreement the Dutch mobile operators may not exceed flat rate/minute tariffs in accordance with a specific schedule.

As a result of these voluntary decreases, the Dutch competition authority has formally ceased its investigation into suspected excessive pricing. OPTA has decided to adhere to the voluntarily set tariffs until December 1, 2005, and has adopted the voluntary tariffs in its own policy recommendations. After December 1, 2005, on the basis of the New Regulatory Framework, OPTA may impose further decreases based on market analysis. Other fixed operators may try to challenge this voluntary decrease and continue to request lower tariffs retroactively and in the future.

#### Access

On December 1, 2001 T-Mobile Netherlands was required by OPTA to negotiate an interconnection agreement with Yarosa (a SMS service provider), both for providing originating access and terminating access services. Measures against this decision (various legal proceedings against OPTA's decisions) are pending or currently being prepared. If Yarosa is ultimately successful, this would give SMS services providers a "carrier preselect" status on the T-Mobile Netherlands network and create a precedent for other services providers to demand origination or termination services thereby having a material adverse affect on the business of T-Mobile Netherlands due to increased competition and possibly lower wholesale tariffs.

#### Competition Law

The Dutch Competition Act became effective January 1, 1998 and simultaneously the Netherlands Competition Authority (NMa) was created. The Dutch Competition Act is based on and

75

---

closely linked to European competition law. The Act is based on a system very similar to that of Articles 81 and 82 of the EC Treaty. The Dutch Competition Act also includes a system of preventive concentration control, which is very similar to the EC Merger Regulation.

According to Article 6 of the Dutch Competition Act, agreements, decisions and concerted practices are prohibited if they have as their objective or effect the prevention, restriction or distortion of competition. According to Article 24 of the Dutch Competition Act undertakings are prohibited from abusing a dominant position. The criteria of Article 82 of the Treaty of Rome apply.

As part of the enforcement of the Dutch Competition Act, the Netherlands Competition Authority can impose fines which may not exceed the higher of Euro 450,000 or 10% of the undertaking's turnover, which makes Dutch competition law consistent with European competition law. In addition to the imposition of administrative fines, the Netherlands Competition Authority is authorized to impose interim measures and sanctions that are designed to ameliorate a violation.

According to a decision by the Netherlands Competition Authority on December 30, 2002, T-Mobile Netherlands will be fined EUR 15.2 million for alleged involvement in an anti-competitive scheme regarding dealer commissions carried out together with the four other Dutch mobile phone operators. T-Mobile Netherlands and other affected companies have filed an appeal relating to the decision of the Netherlands Competition Authority on a variety of grounds. T-Mobile Netherlands and other affected companies believe that, even if the findings of the Netherlands Competition Authority are upheld, the fines imposed with respect to the alleged violation are disproportionate.

Czech Republic: T-Mobile Czech Republic

#### Legal Framework

The legal framework for telecommunications is set by the Telecommunications Act No. 151/2000 which introduced full liberalization of the telecommunications sector in the Czech Republic on January 1, 2001. Regulatory supervision is carried out by the independent Czech Telecommunication Office ("CTO"). The Chairman of the CTO is appointed and dismissed by the Government at the recommendation of the Minister of Informatics. The CTO is a two-tier administrative body (first tier consisting of department Directors of the CTO, whose decisions can be reversed or amended by the Chairman as the second tier). The decisions of the CTO can be challenged in Court (with the exception of price regulation decisions, which are issued by the Chairman and are final).

The Czech Republic is obliged to implement the new EU regulatory framework for electronic communications by May 1, 2004 (day of accession to the European Union). The Ministry of Informatics has been preparing a draft bill but its implementation will most likely be delayed. Once the new framework is implemented, the CTO will start market analysis procedures on the three mobile markets included in the recommendation on relevant product and services markets. See "— The European Union Regulatory Framework."

Licensing and Frequency Allocation

Frequencies and numbers are to be allocated upon request on a non-discriminatory basis. There is a one-off allocation fee and further usage fees paid to the CTO. The CTO can refuse frequency allocation if there are more requests than available number of frequencies. In that case, an auction or a beauty contest must be held. Frequency and number allocations are non-transferable and there is no secondary market for allocations. T-Mobile Czech Republic holds allocation of frequencies in the 900 and 1800 MHz band and based on an auction was awarded a UMTS license for 2x19.8 MHz FDD + 5 MHz TDD of spectrum and a part of the 28 GHz band. UMTS services must be launched by January 1, 2006, covering at least 90 % of the city of Prague.

T-Mobile Czech Republic is a holder of the following individual licenses:

- Establishment and operation of public GSM telecommunications network
- Establishment and operation of public UMTS telecommunications network
- Provision of public telephone service via a public fixed telecommunications network
- Provision of public telephone service via a public mobile telecommunications network

Significant Market Power Designations

Operators designed as having a significant market power on a relevant market are subject to specific regulation:

76

- 
- Provision of universal service (only fixed network SMP),
  - Obligation to allow access to the network.

In the Czech Republic, T-Mobile Czech Republic is considered to have significant market power by the CTO relating to the market for the operation of a public mobile telephony network and the provision of public telephony service via public mobile telephony network. This designation obliges T-Mobile Czech Republic to agree on access to its network for all authorized service providers. There is no authorization/license for "non-infrastructure" mobile telephony providers. As a result, virtual mobile network operators cannot be introduced through this obligation.

Interconnection

All individually licensed network operators are obliged to interconnect upon request. If the requested operator refuses to interconnect (or to extend services included in interconnection agreement) or the negotiations take more than 90 days, the CTO will make a decision on interconnection which is binding for both interconnection parties. The majority of interconnection services are price regulated by the CTO (even when the interconnection was agreed to without any intervention of the CTO). Fixed-mobile interconnection is regulated in the same way as fixed-fixed interconnection. See below under "— Price Regulation." T-Mobile Czech Republic has signed interconnection agreements and currently has interconnection in place with the other two mobile network operators and with all major fixed network operators.

Price Regulation

Price regulation can be imposed on interconnection prices, prices of the services within the universal service obligation and, in case of abuse of dominant position, on any price that is anticompetitive. There is no specific price regulation approach defined by the Act, but the CTO determined that interconnection prices must be based on cost — either long run incremental costing methodology or fully allocated historical cost approach.

Termination and origination charges for fixed networks are currently set upon long term incremental costs, whereas termination and origination charges for mobile networks are currently based upon fully allocated historical costs. In

March 2004, CTO has lowered mobile termination charges by 13% as compared to the price level determined in November 2001 based upon fully allocated historical costs. Further price decreases could be the result of the implementation of the EU regulatory framework in the Czech Republic which is not expected until 2005.

#### Competition Law

The competition law framework in the Czech Republic is defined by the Act on Protection of Economic Competition No. 143/2001. This Act focuses on the protection of economic competition, restrictive or other practices endangering economic competition by: (1) agreements between competing companies, (2) abuse of a dominant position by competing undertakings, or (3) concentrations of competing companies. The Act prohibits the conclusion of agreements between competing undertakings leading to, or which may lead to, the distortion of economic competition. This Act also prohibits abuse of a dominant position by competing companies. The protection of economic competition falls within the competence of the Antimonopoly Office. The Antimonopoly Office is entitled, in particular, to impose sanctions for the breach of obligations under the Act. The penalty may amount to as much as 10% of the net turnover of the breaching entity.

The issue of the protection of economic competition is also included in the Act on Prices No. 526/1990 Coll. This Act stipulates that price regulation may be applied only in cases in which the market is threatened by the effects of restriction of economic competition or if an extraordinary market situation requires such regulation. If the defined conditions are met, prices are most often regulated in the form of an issued price decision which stipulates the maximum price. In the Czech Republic, the prices for interconnection are frequently regulated.

Austria: T-Mobile Austria

#### Legal Framework

On August 20, 2003, the EU New Regulatory Framework was implemented in Austria through the new Austrian Telecommunications Act. Regulatory supervision is carried out by a regulatory authority that consists of the Telekom-Control-Kommission (TCK) and the Rundfunk und Telekom Regulierungs-GmbH (RTR).

77

---

On October 20, 2003, the regulatory authority commenced investigations into the following mobile markets:

- mobile access and call origination in public mobile networks (wholesale markets)
- call termination in individual public mobile networks (wholesale markets)

Depending on the outcome of these investigations, the regulatory authority may impose remedies against operators with significant market power. See "— The European Regulatory Framework — The New Regulatory Framework."

#### Mobile Number Portability

The new Austrian Telecommunications Act required implementation of mobile number portability in Austria. The experience in other European countries shows that number portability had no significant effect on churn.

#### Allocation of Frequencies

Due to the new Austrian Telecommunications Act, frequency trading is permitted in Austria, including for GSM and UMTS frequencies. This may make it easier for T-Mobile Austria or its competitors to acquire additional frequencies.

#### Licensing and Frequency Allocation

T-Mobile Austria holds GSM frequencies in the 900 and 1800 MHz bandwidth as well as UMTS frequencies. In accordance with the license conditions, T-Mobile Austria took up UMTS commercial service in December 2003. T-Mobile Austria's population coverage obligations under the license is 25% by December 31, 2003 (which has been achieved) and 50% by December 31, 2005.

#### Price Regulation and Interconnection

Price regulation may be applied to wholesale and retail prices. Currently there is no price regulation for retail prices in the Austrian mobile market. In terms of wholesale prices, the regulatory authority regulated T-Mobile Austria's call termination prices until September 30, 2003. As of October 1, 2003, T-Mobile Austria signed bilateral agreements with the main mobile and fixed operators. Further regulatory measures relating to termination prices may be the result of either applications before the regulatory authority by other operators or the market analysis procedure.

#### Other International Matters

Over 70 member countries of the World Trade Organization, including European Union member states and the United States, have entered into the Basic Telecommunications Agreement (BTA), to provide market access to some or all of their basic telecommunications services. This agreement took effect on February 5, 1998. The BTA is part of the General Agreement on Trade in Services, which is administered by the World Trade Organization. Under the BTA, signatories have made commitments to provide market access. Under such commitments, they are to refrain from imposing certain quotas or other quantitative restrictions in specified telecommunications services sectors, and to treat foreign telecommunications service suppliers no differently than national service suppliers. In addition, a number of signatories have agreed to the pro-competitive principles set forth in a reference paper relating to anti-competitive behavior, interconnection, universal service, transparency of licensing criteria, independence of the regulator and scarce resources.

In complaints filed by U.S. associations in January 2004, the U.S. Trade Representative (USTR) has been asked to determine whether certain aspects of the telecommunications regulatory situation in Germany comply with Germany's obligations under the BTA. The criticism involved relates to, among other things, long provisioning times for leased lines, excessive and discriminatory fixed-to-mobile termination rates, and no regulated bitstream access offer. Concerning the proposed amendments to the German Telecommunications Act, the criticism is related, inter alia, to the "functional competition" and "double dominance" tests and the lack of an independent regulator. The USTR probably will publish its 2004 annual report in April 2004.

In April 2004, the OECD is expected to publish a report about regulatory reforms in Germany that investigates, among other sectors, the telecommunications sector. It can be expected that the

---

OECD will be influential as to the development of competition, the market behaviour of Deutsche Telekom and regulatory policy in Germany.

In October 2002, the U.S. Federal Communications Commission (FCC) commenced another review of termination rate policies for international calls. Such policies define how telephone companies offset tariffs charged for terminating calls within their network that originated in a competitor's network. On March 11, 2004, the FCC announced that it will issue a notice of inquiry to evaluate the effect of high foreign mobile termination rates on U.S. consumers and competition.

## DESCRIPTION OF PROPERTY, PLANT AND EQUIPMENT

### Network Infrastructure

We have made substantial investments in our telecommunications and cable networks since 1990, including the installation of a new network in the former East Germany. As a result, our fixed-line network in Germany is one of the most technologically advanced networks in the world, with full digital switching and nearly 100% digital transmission. We have introduced asynchronous transfer mode (ATM) technology and wavelength division multiplexing (WDM) technology on the basis of our advanced network. These advanced technologies provide much faster voice and data transmissions.

As of December 31, 2002, our domestic fixed-line telephone network and ISDN network in Germany consisted of approximately 5,200 local networks (including approximately 8,000 local exchange areas) connected by a long-distance transmission network. As of December 31, 2002, the transmission network linking our German local networks consisted of approximately 173,000 kilometers of fiber optic cable. The transport network is based on the WDM and SDH (Synchronous Digital Hierarchy) backbone. In the fall of 2002, the 10,000th network element for SDH was connected to the Deutsche Telekom network. SDH is the transport platform of our T-Com division upon which practically all digital communications (from leased lines through the Internet to traditional telephone traffic) are based. SDH provides nearly 100% availability to the network.

For more information about our network infrastructure, see "— Description of Business and Divisions — T-Com."

In 1998, T-Systems' Global Network Factory commenced the development, building and operation of telecommunications networks outside Germany, including its own 2.5Gb SDH-network to major European cities. These international networks have partially migrated onto fiber optic and WDM systems. These newer networks include leased wavelengths up to multiples of 10GB leased capacity (e.g. leased lines from providers other than Deutsche Telekom), with state of the art SDH, Sonet, IP, MPLS and ATM Frame Relay, as well as digital Voice and VoIP, platforms.

### Cable and Satellite Transmission Infrastructure

T-Systems' international transmission infrastructure consists of both cable (underground and submarine cables) and satellite transmission systems, which, as of December 31, 2003, link its German national network directly to approximately 900 other telecommunications service providers worldwide. T-Systems owns substantially all of the technical equipment, such as switches and routers, for this transmission network.

As of December 31, 2003, T-Systems held interests in approximately 80 fiber-optic submarine and terrestrial cable networks worldwide. Restoration contracts with other cable operators and telecommunications carriers are entered into to prevent network failures from affecting the company's network availability. T-Systems' German domestic telecommunications network is connected to submarine cables via five cable landing points, the largest being in the city of Norden, Germany. T-Systems also operates and maintains for third parties the submarine cables in German landing stations.

T-Systems operates two large satellite earth stations in Usingen and Raisting (both situated in Germany), which are connected directly to the company's German telecommunications network. The station in Usingen is mainly used for

media and broadcast services and the station in Raisting is mainly used as a gateway for international telecommunications services (voice, data and IP).

In 2002, T-Systems finalized the extension of our wholly-owned terrestrial network in major European countries as well as in the Americas and in Asia. This network is mainly a so-called

79

---

international backbone and has a ring structure that ensures high performance and connectivity throughout the network. It consists of both purchased and leased network capacities and of technical equipment that is installed at various points of presence locations ("PoP," a space or room in a building where technical equipment is stored and maintained). T-Systems is the primary owner of the technical equipment (fixed assets). The worldwide total leased space housing the technical equipment within all of the PoPs amounts to approximately 3,630 square meters. As of December 31, 2003, T-Systems was a party to an aggregate of approximately 570 PoPs (owned or leased), including 149 PoPs of the Telekom Global Net. These PoPs are situated in 52 countries worldwide (including Germany), of which 33 countries are located in Europe, 12 countries in Asia, and 5 countries in the Americas, Australia and South Africa. Over this network, voice, data and IP services are provided for domestic customers, large national and international corporations, and other telecommunications carriers.

Currently, T-Systems does not have plans to extend its existing international transmission facilities or network to anticipate future growth that has not yet materialized. T-Systems expects that if the coverage of the network needs to be extended to accommodate new customers, this will be done either by partnering (network to network interface with other major carriers) or by actual customer demand-driven expansion of the network.

T-Systems leased some parts of our international network backbone from Global Crossing which had filed for Chapter 11 bankruptcy protection in the United States. Global Crossing has since emerged from bankruptcy protection. Due to the availability of sufficient cable capacity for the rerouting of network traffic, we do not anticipate that the loss of parts of our international network backbone as a result of prior or future bankruptcies of network operators would result in disruptions for our customers. However, securing such alternative capacity may result in increased costs for T-Systems.

#### Internet Platforms

The number of broadband users (cable and DSL) in Germany has increased from 638,000 in 2000 to 4,000,000 in 2003. To serve broadband users, T-Systems has employed extensive switching differentiated services in the global IP network that provide Internet solutions incorporating Internet platforms throughout Germany with high-capacity bandwidth connections into Western and Eastern Europe and North America, as well as certain high-capacity connections into Asia. T-Systems has a network presence in major North American cities such as New York, Washington, San Francisco, Los Angeles, Miami and Toronto. A further milestone has been reached for T-Systems' business customers with the deployment of MPLS (multi-protocol label of service principles). MPLS allows different applications (e.g. e-mail, file transfer) to be assigned priorities to maximize performance over shared network resources. T-Systems MPLS backbone carries 32 petabytes of IP traffic per month. A petabyte is a unit of measurement for physical data storage (32 petabytes = 32 billion megabytes).

To allow the free exchange of Internet traffic with other IP networks, T-Systems negotiated interconnection agreements with other carriers operating IP networks of similar size, scope and reach. T-Systems has settlement free peering agreements with approximately 60 major IP carriers around the world and has established a total peering

capacity of 100+ Gbps (gigabytes per second). A peering agreement is an agreement to directly interconnect to another carrier's network and thus carry each others traffic. The following table sets forth our peering capacity in the regions and for the periods indicated:

| Year                 | Peering Capacity<br>(Gbps) US/ Europe |
|----------------------|---------------------------------------|
| 2001 (since 06/2001) | 2,488/14,768                          |
| 2002                 | 44,966/52,873                         |
| 2003                 | 45,213/64,746                         |

T-Online does not own any network infrastructure assets. Instead, T-Online uses T-Com's Internet platform to provide its customers with access to the Internet. T-Online International AG supports its portal and value added services as well as all customer care functions with its servers that are hosted in its own data processing centers operated by T-Systems. The servers are dual-connected to the Internet backbone load-balanced leased line connections, which enables several servers to support one service. T-Online employs high levels of security, including firewalls to protect against unauthorized access to its computer systems. The servers employ load-balancing systems to manage users' requests, which enables T-Online's systems to respond to user requests in an effective manner.

80

#### Global Computing Factory (GCF)

GCF possesses the server equipment, software tools and expertise employed in the operation of the computer network infrastructure described above. As of December 31, 2003, the GCF's global mainframe systems performance had combined total computing power of 113,723 millions of instructions per second (MIPS).

The mainframe computing power in Germany, Austria and Switzerland (approximately 81% of T-Systems' total worldwide computing power) is based on a leasing contract with IBM. T-Systems only purchases the computing capacity actually required following a flexible demand-driven business agreement.

The mainframe systems are located in Germany, Italy, Switzerland, South Africa, Austria, France, Brazil, Spain and the United Kingdom.

As of December 31, 2003, a total of 28,399 servers (most of which are not leased) were operated worldwide in the following countries: Germany, Italy, Switzerland, Austria, Spain, Czech Republic, the United States, South Africa, France, Denmark, Brazil, Hungary, Turkey, Singapore, Benelux, Australia, the United Kingdom, Philippines, Russia and Poland.

#### Mobile Network Infrastructure

At December 31, 2002, the mobile communications network of Deutsche Telekom's controlled mobile subsidiaries in Germany, the United States, the United Kingdom, Austria, the Czech Republic and the Netherlands consisted of approximately 50,000 base station cells.

#### Real Estate



The German real estate portfolio of Deutsche Telekom is managed and serviced through Sireo, GMG, DeTe Immobilien and DFMG.

The real estate portfolio of our consolidated group had a book value of EUR 10.4 billion at December 31, 2003. Approximately 81% of the book value of the real estate portfolio (EUR 8.4 billion) of the Deutsche Telekom group relates to properties held directly by Deutsche Telekom AG (on an unconsolidated basis) and are allocated to the division "GHS." The majority of the remaining book value of real estate in the Deutsche Telekom group is related to the T-Mobile division and Eastern European subsidiaries of the T-Com division. For more information with respect to Deutsche Telekom AG's real estate portfolio, please refer to "Item 5. Operating and Financial Review and Prospects — Segment Analysis — Group Headquarters and Shared Services."

The real estate portfolio of Deutsche Telekom AG consists of approximately 11,000 properties. The total area of land on which these properties are situated amounts to approximately 48.0 million square meters. The total rentable area relating to these properties amounts to approximately 10.3 million square meters. Our rentable area in leased properties adds up to approximately 5.0 million square meters. These do not include the rentable area in technical buildings and facilities managed by DFMG. The majority of these properties are used for telecommunications installations, research centers, service outlets, computer centers and offices.

To improve operational efficiencies, achieve our goal of disposing of non-core assets to support investment in core growth areas, and increase our ability to reduce our debt, we continued our strategy to monetize certain of our real estate assets and to terminate some of our existing leases in 2003. Such monetization may be accomplished by direct sales, through the use of structured transactions, sale-and-lease-back transactions, or through the application of various other financing techniques. The pace and manner of this strategy depends on a number of factors, including, among other things, prevailing market conditions within Germany, and the demand for the types and locations of properties we have available.

In 2003, we entered into agreements for the sale of certain properties for an aggregate of about EUR 553 million. Of the EUR 779 million in proceeds received in 2003, EUR 507 million related to properties transferred in 2003, EUR 272 million related to transactions in 2002 and prior years. The sold properties are located on land with an area of approximately 1.6 million square meters and have 0.5 million square meters of rentable area. We leased back a part of these properties. Although we will incur rent expense related to the leased back properties, we will have a reduction in interest payments and other costs related to the properties sold. For more information with respect to these

81

---

transactions, please refer to "Item 5. Operating and Financial Review and Prospects — U.S. GAAP — Reconciling Differences between German GAAP and U.S. GAAP."

The headquarters of Deutsche Telekom AG are located in a leased building in Bonn, Germany.

Our radio transmission sites in Germany, including towers, masts and rooftops, are owned or leased by our subsidiaries DFMG Deutsche Funkturm GmbH as well as Erste DFMG Deutsche Funkturm Vermoegens — GmbH & Co. KG and Zweite DFMG Deutsche Funkturm Vermoegens GmbH & Co. KG respectively. DFMG manages these radio transmission sites and the related technical infrastructure facilities to provide antenna space for T-Mobile Deutschland, T-Com and T-Systems in Germany. DFMG also offers these services to third party radio network operators. DFMG currently manages and owns approximately 22,000 radio transmission sites. Excluded are radio transmission sites for AM, short and long wave radio transmission owned by T-Systems.

---

## ITEM 5. Operating and Financial Review and Prospects

You should read the following discussion in conjunction with our annual consolidated financial statements, including the notes to those financial statements, that appear elsewhere in this report. Our financial statements have been prepared in accordance with the requirements of the German Commercial Code (HGB-German GAAP), which differ in certain significant respects from U.S. generally accepted accounting principles (U.S. GAAP). For a discussion of the principal differences between German GAAP and U.S. GAAP as they relate to us and a reconciliation of net income (loss) and total shareholders' equity to U.S. GAAP, see "Reconciling Differences between German GAAP and U.S. GAAP" and notes (41) through (44) to the consolidated financial statements.

The strategies and expectations referred to in this discussion are considered forward-looking statements and may be strongly influenced or changed by shifts in market conditions, new initiatives we implement and other factors. We cannot provide assurance that the strategies and expectations referred to in this discussion will come to fruition. Forward-looking statements are based on current plans, estimates and projections, and therefore you should not place too much reliance on them. Forward-looking statements speak only as of the date they are made, and we undertake no obligation to update any forward-looking statement in light of new information or future events. Forward-looking statements involve inherent risks and uncertainties, most of which are difficult to predict and are generally beyond our control. We caution you that a number of important factors could cause actual results or outcomes to differ materially from those expressed in, or implied by, the forward-looking statements. Please refer to "Forward-Looking Statements," "Item 3. Key Information — Risk Factors" and "Item 5. Operating and Financial Review and Prospects — Factors Affecting Our Business" for descriptions of some of the factors relevant to this discussion and other forward-looking statements in this report.

## INTRODUCTION

The 2003 financial year was very satisfactory overall for Deutsche Telekom. Our group achieved one of its most important goals for the year well before year's end. The objectives of the "6 plus 6" debt reduction program launched in the fourth quarter of 2002 was achieved in the third quarter of 2003. The success of our debt reduction efforts was mainly due to strong net cash provided by operating activities, reduced investments, cash inflows from the sale of non-core activities, and exchange rate effects. By the end of the year, we had reduced our debt by EUR 7.6 billion to EUR 55.4 billion.

Our net revenues increased by EUR 2.1 billion year-on-year in 2003 to EUR 55.8 billion. This increase is primarily a result of growth in the T-Mobile, T-Systems, and T-Online divisions. The Group's main growth and revenue driver was once more the T-Mobile division, which recorded a double-digit percentage increase in revenue despite unfavorable exchange rate trends. In addition to the effect of the first full-year consolidation of T-Mobile Netherlands, the considerable increase in the number of T-Mobile subscribers also a positive impact. Our T-Systems division succeeded in increasing its revenue year-on-year despite the unfavorable economic environment and the effects of the sale of shareholdings in 2003. The increase at T-Systems was mainly driven by the Telecommunication services unit, which offset the slight decline in information technology business. Revenue growth at T-Online was driven by continued growth of the customer base, especially for broadband services, coupled with stronger demand for content and services, and the resulting increase in time spent online. The development of T-Com's revenue was significantly affected by a weak economic environment and regulatory and competition-related influences. Lower call revenues in particular — partly as a result of the introduction of call-by-call and carrier preselection in the local network and the ensuing losses of market share — led to a decrease in revenues that even the dynamic trend towards more advanced lines

such as T-DSL could not offset. The drop in net revenue was exacerbated by the deconsolidation of the cable companies.

Deutsche Telekom generated net income amounting to EUR 1.3 billion in the 2003 financial year. This represents a year-on-year improvement of EUR 25.9 billion from a net loss of EUR 24.6 billion in 2002. This development is mainly the result of the nonscheduled write-downs on goodwill and licenses at mobile communications companies in 2002, for which there were no comparable write-downs in 2003. Other factors contributing to this development were efficiency enhancements, increased levels of income from the disposal of noncurrent assets, and a considerable improvement in net financial expense.

83

---

Following on from our considerable progress in debt reduction during 2003, our focus for the 2004 financial year will be on profitable growth. For 2004, we intend to position our group as a growth leader in the IT/TC sector. But this growth is not to be at the expense of profitability. To achieve our goal, we have developed our "Agenda 2004." This agenda defines six cross-divisional areas that will be our top priorities during 2004: broadband, human resources, innovation, quality, efficiency, and business customers. We expect that, as "Agenda 2004" is implemented, it will significantly enhance the business potential of our group's divisions. We expect that it will also play an active role in strengthening coordination among our divisions. We intend to maintain the position of our T-Mobile and T-Online divisions as growth drivers in their respective markets. At the same time, we expect the T-Com division to benefit from the intensified broadband drive and once again to generate significant revenues for the Group. With an additional contribution from the T-Systems division, we currently expect net revenue to grow again this year. We also expect an increasing proportion of revenue growth to come from our international affiliates, especially T-Mobile USA.

#### OUTLOOK FOR 2004

In 2004, we intend to focus on profitable growth. We expect to employ our cash flows flexibly to take advantage of possibilities that present themselves, including to further reduce debt and — if we perceive opportunities to further enhance the group's value — to increase capital expenditures and also make selective acquisitions. We intend to accomplish our financial and operating objectives by, among other things, increasing consolidated net revenues and operating efficiencies. Accordingly, we intend to invest in areas of our business that we believe offer the best potential for sustainable and profitable growth. A central part of our strategy to accomplish these objectives consists of six cross-divisional initiatives: broadband, personnel, innovation, quality, efficiency and corporate customers. The following discussion provides a brief explanation of our outlook for 2004.

#### Net Revenues

In keeping with our strategy of profitable growth, we expect a further increase in our consolidated net revenues for 2004, based on our current outlook and current market and regulatory conditions. However, since each division is affected by its individual business environment, and we are subject to circumstances and events as yet unforeseen or beyond our control. The following reflects our current expectations with respect to our divisional plans and initiatives for 2004.

- T-Com — continued growth in net revenues from ISDN and T-DSL access through increases in the number of access lines or charges relating to access lines or both, offset in part by expected price declines in calling charges in Germany due to the continued introduction of mandated carrier selection alternatives for local calls and the decrease of interconnection fees to be paid by

competitors in 2004. Additionally, the regulatory decision concerning the resale of T-DSL access lines is expected to lower attainable revenues and margins. We hope to stabilize net revenues based on our broadband and innovation initiatives, which are to stimulate additional growth potential through higher demand for broadband access as well as to encourage the development of attractive and innovative new services. Additionally, we intend to improve the quality of our products and services to enhance customer retention. Our goal is to support the migration of customers to higher-priced access lines and tariff options and to achieve net revenues on approximately the same level as in 2003.

- T-Mobile — we expect continued growth in net revenues at T-Mobile, especially from T-Mobile USA. In the U.S. market, net revenue growth is primarily determined by subscriber growth. T-Mobile believes the mobile market in the United States has not yet reached saturation, and that it still holds ample opportunities for significant growth. In contrast, market penetration in Western Europe has reached or nears saturation levels and we expect weaker growth rates due to a limit on available subscribers. This trend may be partly offset by future growth potential of increased voice and data services usage and migration to higher-value services. Adverse actions by regulators may negatively affect our net revenues development. For further information, please refer to "Item 4. Information on the Company — Regulation."
- T-Systems — we expect that the lackluster market will continue throughout 2004. However, in 2004, we currently target a moderate increase in net revenues. We intend to realize growth opportunities by focusing on corporate customers and further developing our sales and

84

---

distribution model. Growth is primarily driven by outsourcing projects and we expect to compete effectively and efficiently in our core areas of computing services and network services.

- T-Online — continued growth in net revenues is expected primarily through increase in the subscriber base and increased usage of our products and services. Additionally, our focus on the broadband business is expected to be a key driver of growth relating to our combined business model in 2004.

#### Costs

In keeping with our strategy of profitable growth, through our efficiency and personnel initiatives, we expect to improve measures to control operating expenses in each of our divisions. One of our primary goals is to achieve high operating efficiencies. However, our management may determine that additional investment and increased operating expenses will have the potential to yield increased revenues in the future. For these and other reasons, an absolute reduction in costs may not be achieved and would not be an appropriate measure of the successful attainment of our objectives.

Although we currently expect net revenue growth in 2004, we anticipate that costs of goods sold will remain relatively constant. We believe that this will be supported through our coordinated purchasing system among our divisions, which is part of our efficiency initiative. We aim to further improve our buying position and realize savings on volume purchases of goods and services. Additional plans are being developed to optimize our working capital and to increase our productivity in all areas that will complement our efficiency initiative.

We expect that our personnel costs will rise slightly in 2004 because anticipated wage increases are only partially offset by the projected decrease in headcount. Within our personnel cost management initiative, we define five principal objectives: working time reduction with corresponding salary reduction as a result of decreased hours, a

voluntary redundancy program offering layoffs with corresponding compensation, review of annual pay raises, natural attrition and continued development of Vivento (formerly the Personnel Service Agency). Employees transferred to Vivento will still remain on our group payroll. However, we will continue to seek ways to reduce headcount on a group level through external placements of our Vivento employees. Furthermore, we will bear retirement and severance costs for some of the employees who leave our active employee payrolls. For additional information relating to personnel matters, please refer to "Item 3. Key Information — Risk factors" and "Item 6. — Directors, Senior Management and Employees — Employees and Labor Relations."

Depreciations and amortizations in 2004 are expected to be comparable to 2003. Based on our current outlook, we anticipate a stable level of scheduled write-downs and do not expect the very large unscheduled amortizations that were taken in the context of our strategic review in 2002.

We intend to continue the reduction of our debt obligations. Assuming no major changes in market conditions, we expect our interest costs to decrease moderately due to decreased levels of indebtedness.

#### Capital Expenditures

Our 2004 capital expenditures are budgeted to be higher than in 2003. The increase is expected to be driven by T-Mobile's focus on the continued roll-out of our UMTS infrastructure in Europe as well as by the quality and capacity enhancement of our GSM network in North America. The total capital expenditures of T-Mobile are expected to amount to approximately EUR 3.5 billion. The majority of capital expenditures of the T-Com division are expected to relate to voice and data transmission capacity and the continued extension and improvement of our network infrastructure. T-Com's total capital expenditures are expected to reach approximately EUR 2.5 billion.

#### Other Factors

We do not intend to duplicate the large sales of non-core assets in 2004 that were made in 2003. Nevertheless, we expect that the sale of certain real estate holdings may contribute positively to cash flows in 2004. However, no assurance can be given that such sales will actually occur in budgeted volumes in 2004 or that any such sales will yield anticipated proceeds. We are aiming for an increase in net income through improved operations notwithstanding the anticipated lower proceeds from the disposition of assets in 2004 compared to the significant earnings relating to sales of non-core assets in 2003.

85

---

## FACTORS AFFECTING OUR BUSINESS

Our business has been affected in recent years by a number of important factors. Investments in new markets and technologies, sales of non-core assets, declines in calling charges in the traditional fixed-line network voice telephony business, increased competition and regulatory constraints all have influenced and are expected to have significant continued influence on our business. In addition, the expanding market for mobile and Internet communications, growth in the volume of data transmissions and rapid technological change are continuously reshaping our business and our focus. In addition to the matters discussed under "Item 3. Key Information — Risk Factors," we note the following items that have had and may continue to have an impact on our business.

#### Investment in UMTS Licenses and Infrastructure

We have made substantial investments in UMTS licenses and are making significant investments in establishing UMTS networks. The economic success of these investments will depend upon the availability of handsets and services based on UMTS technology that will be attractive enough to customers to generate sufficient traffic volume at profitable levels. The demand for UMTS services, however, that will prevail in the future is unknown and may not justify the cost of developing and providing UMTS services. These costs include the costs of acquiring UMTS licenses and constructing, maintaining and upgrading UMTS networks. If we find that our current expectations concerning future cash flows from UMTS services are not likely to be met, the carrying value of our UMTS licenses and infrastructure will be adversely affected. For further information relating to our UMTS investments, please refer to "Item 3. Key Information — Risk Factors" and "Item 4. Information on the Company — Regulation."

#### Deleveraging

We have made substantial progress in reducing our indebtedness by increasing operating efficiencies, improving operating results and selling non-core assets. We intend to continue the reduction of our indebtedness. Although, in 2004, our strategy focuses on profitable growth, the management of our business will continue to be affected by our deleveraging objectives.

#### Effects of Acquisitions, Dispositions and Nonscheduled Depreciation and Amortization on Our Statements of Operations for the Three Years Ended December 31, 2003

The comparison of our statements of operations for the years 2003, 2002 and 2001 is complicated by several acquisitions and dispositions that we made during those years and by nonscheduled depreciation and amortization of the carrying values of certain assets that affected items such as other operating income, depreciation and amortization and financial income (expense), net. These effects are often unpredictable and can significantly affect financial results, particularly net income, in any given period. The effects of acquisitions, dispositions and nonscheduled depreciation and amortization on our results of operations are discussed below and under the caption "— Consolidated Results of Operations."

#### Other Operating Income

Other operating income was influenced by the sale of non-core businesses in 2003. These mainly relate to the sale of the cable business, including the shares of the remaining regional cable business (EUR 0.4 billion), TeleCash (EUR 0.1 billion), Eutelsat (EUR 0.1 billion), Globe Telecom and Inmarsat (in total EUR 0.1 billion), UMC, T-Systems SIRIS and Celcom (in total EUR 0.1 billion), as well as shares in MTS (EUR 0.4 billion).

In 2002, other operating income was influenced by gains on the sale of a portion of our shares in T-Online International AG (EUR 0.3 billion) and gains on the sale of our interest in Satelindo (EUR 0.2 billion).

In 2001, other operating income included gains on the sale of our interest in Sprint (EUR 2.0 billion), gains on the sale of our interest in the regional cable television company for the German state of Baden-Wuerttemberg (EUR 0.9 billion), gains on the sale of other regional cable service companies (EUR 0.1 billion) and nonscheduled depreciation relating to buildings on owned real estate (EUR 0.3 billion) that was offset by gains in an equal amount (EUR 0.3 billion) on the reversal of provisions for general real estate risks.

Depreciation and amortization in 2003 included nonscheduled amortization of EUR 0.3 billion, primarily relating to buildings.

Depreciation and amortization in 2002 were affected by the results of our impairment testing of certain of our assets that was conducted in the context of our strategic review. The testing resulted in nonscheduled amortization of goodwill and mobile communication licenses as follows: T-Mobile USA/Powertel (EUR 17.7 billion total nonscheduled amortization, of which EUR 8.3 billion related to goodwill and EUR 9.4 billion related to licenses), T-Mobile UK's nonscheduled amortization of UMTS licenses (EUR 2.2 billion), T-Mobile Netherlands' nonscheduled amortization of goodwill (EUR 1.0 billion), T-Systems (EUR 0.6 billion total nonscheduled amortization of which EUR 0.5 billion related to Siris goodwill and EUR 0.1 billion related to restructuring charges). In addition, we recorded nonscheduled depreciation of EUR 848 million relating to property plant and equipment consisting primarily of buildings (EUR 250 million), submarine cables (EUR 230 million) and property, plant and equipment at T-Systems (EUR 245 million).

Depreciation and amortization in 2001 included nonscheduled amortization of the book value of trade names relating to One 2 One and max.mobil (EUR 1.0 billion) in connection with a rebranding campaign conducted by T-Mobile, a nonscheduled depreciation of the book values of certain real property assets (EUR 0.5 billion) and nonscheduled depreciation of certain buildings (EUR 0.3 billion), which was offset by gains in an equal amount on the reversal of provisions relating to general real estate risks.

#### Financial Income (Expense), Net

Financial income (expense), net in 2003 was positively affected by the write-up of the net carrying amount of the stake in comdirect (EUR 0.1 billion).

Financial income (expense), net in 2002 was affected by nonscheduled writedowns of the book values of shares in France Telecom (EUR 0.6 billion) and the note receivable from Telewest (EUR 0.4 billion), deferred payments owed to us relating to the sale of regional cable companies (EUR 0.3 billion), interests in comdirect bank (EUR 0.1 billion) and the UMTS license of T-Mobile Netherlands (EUR 0.2 billion) relating to the period that T-Mobile Netherlands was not consolidated.

Financial income (expense), net in 2001 included writedowns in the book value of shares in France Telecom (EUR 0.3 billion) and in comdirect Bank (EUR 0.1 billion), debenture bonds we received in connection with the sale of regional cable companies (EUR 0.4 billion) and writedowns in the book value of shares we held in a regional cable company (EUR 0.1 billion).

#### Fixed-line Network Communications

One of the most important trends in recent years has been the decline in the percentage of our revenues accounted for by the traditional fixed-line voice telephony business. That business accounted for 29.5% of our external revenues in 2003, as compared to 31.3% in 2002. This trend results from the increasing contribution of other activities to our group's revenues, as well as from the effects of strong competition in the local and long-distance voice telephony business and the continued substitution of mobile telephone calls for fixed-line calls.

Competition within the fixed-line voice telephony business in Germany is significantly influenced by decisions of the German telecommunications regulator. On the basis of interconnection rates fixed by the German telecommunications regulator, numerous competitors are able to compete against us with minimal or modest investments in network infrastructure and with prices that often undercut our pricing. Additionally, changes in our pricing policy for public fixed-line voice telephony services are subject to regulatory pre-approval. Beginning in 2003, we were required to offer our competitors unbundled access to our local loop (the wire that connects the premises of our customers to our network), which resulted in increasing pressure on tariffs for local calls and a loss of market share.

In 2003, the local call market was opened to competition relating to call-by-call and pre-selection of carriers. We expect a further loss of market share for calls based on minutes of traffic as a result of this regulatory action. In November 2003, the German telecommunications regulator ruled that interconnection tariffs were to be lowered by 9.5% as of December 2003. Although we plan the voluntary introduction of a resale offer for DSL in mid-2004 (bitstream access) as favored by the

87

---

German and European telecommunications regulators, these measures to strengthen market penetration concerning broadband will still be subject to regulatory scrutiny and review. It is expected that margins will be lower in this DSL resale business.

For more details concerning the effects of regulation on our fixed-line voice telephony business, see "Item 4. Information on the Company — Regulation — Regulation in Germany — Special Network Access and Interconnection" and "Item 3. Key Information — Risk Factors."

Increasing competition has resulted in a decline in our market share. While our market share for access lines in Germany decreased to 94% in 2003 from 96% in 2002, our market share for voice minutes declined to 58% in 2003 from 61% in 2002. We expect a continuing decline in our market shares in Germany for access lines as well as for voice minutes.

In response to regulatory and competitive pressure on tariffs, we developed a variety of pricing plans. These plans offer customers lower traffic prices in return for an additional monthly fee. To compensate for the reduction of tariffs and the loss of market share, we have focused on migrating customers from analog to higher-priced T-ISDN access lines and the broadband T-DSL access lines. For 2004, we expect customers to continue to switch from analog to higher-priced T-ISDN and T-DSL access lines. We intend to emphasize our broadband initiative with attractive products like the combination with W-LAN (wireless local area network).

#### Regulation and Litigation

Our business has been strongly influenced by the regulatory regime applicable to telecommunications operators and service providers in Germany. We are viewed by the German telecommunications regulator as dominant in markets that form a significant part of our business, particularly the market for fixed-line voice telephony services. Following the adoption of the new European Union telecommunications regulatory framework, amendments to the German Telecommunications Act are likely to be passed and become effective in mid-2004. These amendments could affect our business materially. Our international expansion has also made us subject to regulation in other jurisdictions, including in the mobile communications sectors in the United Kingdom and the United States. For further information on these topics, please see "Item 4. Information on the Company — Regulation."

We are continuously involved in litigation and other forms of dispute resolution with regulators, competitors and other parties, the outcomes of which may have a material adverse effect on our results of operations or financial condition during the years in which such lawsuits and disputes are resolved. For further information concerning these disputes, see "Item 8. Financial Information — Litigation."

#### Technology



Our business is profoundly influenced by technological developments. The selection and commercialization of promising technologies is a significant challenge for us. We have to balance the opportunities of new technologies with the effectiveness and efficiency of the installed base in order to optimize the timing and intensity of investment activities.

The correctness of the timing of the introduction of new technologies will have an important impact on the competitiveness and cost structure of our company.

Investments in transmission technologies are mainly driven by the increasing IP-traffic. The economic success of investments in this area will largely depend on accurate estimates of the future traffic development. The growth will be strongly influenced by changes in the legal environment relating to peer-to-peer traffic (issue of copyrights) and developing expectations concerning the rate of increase of e-business and internet usage.

These future market development uncertainties may undermine the achievement of the balance mentioned above.

#### Real Estate

We plan to continue the monetization of certain real estate holdings in 2004, though to a lesser extent compared to 2003. While making extensive use of real property in the operation of our business, we do not view the ownership and management of real estate as one of our core activities.

88

---

Our ability to dispose of the budgeted portion of these assets will be influenced by, among other things, the development of the German real estate market, economic growth expectations, the availability of financing and prevailing interest rate levels. For additional information concerning our real estate holdings, please refer to "Item 4. Information on the Company — Description of Property, Plant and Equipment."

#### CRITICAL ACCOUNTING ESTIMATES

Our consolidated financial statements prepared in accordance with accounting principles generally accepted in Germany ("German GAAP") and the reconciliation of our consolidated financial statements from German GAAP to accounting principles generally accepted in the United States ("U.S. GAAP") are dependent upon and sensitive to accounting methods, assumptions and estimates that we use as a basis for the preparation of the consolidated financial statements and reconciliation. We have identified the following critical accounting estimates and related assumptions and uncertainties inherent in our accounting policies which we believe are essential to an understanding of the underlying financial reporting risks and the impact that these accounting estimates, assumptions and uncertainties have on our consolidated financial statements under German GAAP and our reconciled U.S. GAAP financial statements information.

#### Accounting for and Recovery of Long-Lived Assets

Our accounting for long-lived assets and intangible assets involves the use of estimates for determining the fair value at the acquisition date, especially in the case of such assets acquired in a business combination, and the useful lives of the assets over which the costs of acquiring these assets are reflected in the financial statements.

#### Initial Valuation

We record purchased property, plant and equipment and purchased intangible assets other than goodwill at acquisition or construction cost. When these assets are acquired in a business combination, the purchase price is allocated to the estimated fair value of the acquired property, plant and equipment and intangible assets. Property, plant and equipment and intangible assets, including mobile communication licenses, are depreciated or amortized on a straight-line basis over their estimated useful lives.

Property, plant and equipment are valued at acquisition or construction cost, less depreciation. Construction costs include directly allocable costs, an appropriate allocation of material and production overhead and interest accruing during the construction period. However, general administration expenses are not capitalized. As permitted by Postreform II, the legislation by which the former Deutsche Bundespost Telekom was legally transformed into a stock corporation, property, plant and equipment transferred to Deutsche Telekom AG on January 1, 1995, were recorded in the opening balance sheet of Deutsche Telekom AG at fair market values at that date. However, due to the short period of time between the acquisition dates and January 1, 1995, property, plant and equipment acquired during 1993 and 1994 were valued at their remaining book value. The remaining useful lives and the depreciation methods applicable to these assets were not changed. Except as otherwise described in this Annual Report, the fair market values shown in the opening balance sheet have been carried forward as the acquisition costs.

We decided in late 2000 to introduce a real estate strategy oriented toward the monetization of our real estate portfolio. As a consequence, a new valuation approach based on the current replacement costs of individual plots of land owned by us was adopted for German GAAP, whereby the lower of the net book value or replacement cost was recorded. The comparison of the newly calculated replacement costs with the carrying amounts resulted in downward adjustments to book value totaling EUR 2.5 billion.

#### Recoverability

Under German GAAP, when an impairment in the value of assets occurs, nonscheduled depreciation and amortization charges are incurred. Further, nonscheduled charges may be reversed when the conditions giving rise to the impairment no longer exist. We assess the impairment of identifiable intangibles and long-lived assets whenever there is reason to believe that the carrying

89

---

value may exceed the fair value and where a permanent impairment in value is anticipated. The determination of impairments of long-lived and intangible assets involves the use of estimates that include but are not limited to the cause, the timing and the amount of the impairment. Impairment is based on a broad measure of factors. In evaluating assets for impairment, we apply the German commercial law principle of prudence (Vorsichtsprinzip) (Sec. 252(1)(4) of the German Commercial Code) in conjunction with the individual valuation principle (Einzelbewertungsgrundsatz). We typically consider, among other things, technological obsolescence, discontinuance of services, current replacement costs and other changes in circumstances that indicate an impairment.

In the strategic review undertaken in 2002, we used a discounted cash flow approach to estimate the fair value of our mobile communication licenses, including our FCC licenses in the United States. Assumptions regarding mid- and long-term business development prospects were reassessed in light of changes in current competitive conditions, future expectations of growth in the wireless communications industry, increased costs of capital and changes in the future availability of financing. The use of this valuation method represents a change in valuation methodology, as previously we had used a market approach based primarily on the prices for mobile communication licenses established in relevant auctions for the initial recognition of these licenses in the acquisition of T-Mobile USA. Due to

the length of time that had elapsed since these auctions took place, along with the general lack of an active marketplace for mobile communication licenses, we concluded that there was insufficient basis to use a market-based approach.

Under U.S. GAAP, we review long-lived assets, including property, plant and equipment and amortizing intangible assets, for impairment whenever events or changes in circumstances indicate that the carrying value of an asset may not be recoverable. Recoverability of assets that are held and used is measured by comparing the sum of the future undiscounted cash flows derived from an asset (or a group of assets) to their carrying value. If the carrying value of the asset (or the group of assets) exceeds the sum of the future undiscounted cash flows, impairment is considered to exist. If an impairment is considered to exist on the basis of undiscounted cash flows, the impairment charge is measured using an estimation of the assets' fair value, typically using a discounted cash flow method. The identification of impairment indicators, the estimation of future cash flows and the determination of fair values for assets (or groups of assets) requires management to make significant judgments concerning the identification and validation of impairment indicators, expected cash flows and applicable discount rates. Specifically, the estimation of cash flows underlying the fair values of our mobile businesses consider the continued investment in network infrastructure required to generate future revenue growth through the offering of new data products and services, for which we have limited historical information on customer demand. If the demand for these products and services does not materialize as we expect, we will generate less revenue and cash flows and potential impairment charges to writedown these investments to net realizable value, which could adversely affect our future operating results.

#### Accounting for Valuation and Recovery of Goodwill and Intangible Assets with Indefinite Lives

Goodwill usually arises in business combinations. The amount of goodwill initially recognized is dependent on the allocation of the purchase price of an entity to all identifiable assets acquired and the liabilities assumed. Such allocations are based on the fair values of those assets. The determination of the fair values of assets and liabilities is based to a considerable extent on management's judgment. In addition, for German GAAP, the useful life assigned to goodwill is an estimate that is based on the judgment of management at the time of acquisition. Goodwill is then amortized on a straight-line basis over its useful life. For U.S. GAAP, goodwill is not amortized, but periodically tested for impairment.

We review, on a regular basis, the performance of our subsidiaries. Nonscheduled amortization charges are recorded under German GAAP when there is reason to believe that goodwill associated with a subsidiary is impaired and that the impairment is of a permanent nature. The amount of the nonscheduled amortization is determined by comparing the carrying amount of that subsidiary to its fair value. The determination of the fair value of a subsidiary involves extensive use of estimates by management. Methods commonly used to determine the fair value of a subsidiary include discounted cash flow based methods and methods that use quoted stock market prices as a basis. Factors affecting estimated fair values typically include discount rates, future cash flows, growth rates, industry developments, market prices and control premiums. These estimates, including the methodologies used, can have a material impact on the fair value and ultimately the amount of any goodwill amortization.

90

---

U.S. GAAP requires that goodwill and other indefinite lived intangible assets be tested for impairment at least annually using a two-step approach at the reporting unit level. In the first step, the fair value of the reporting unit is compared to its book value, including goodwill and intangible assets. The determination of fair value of each reporting unit, which requires significant judgment, is generally based on the present value of future cash flows. In the case that the fair value of the reporting unit is less than its book value, a second step is performed, which compares the fair

values to the book values of the reporting units' goodwill and intangible assets. The fair value of goodwill is determined based upon the differences between the fair value of the reporting unit and the net of the fair values of the identifiable assets and liabilities of the reporting unit. The fair value of indefinite lived intangible assets is determined based on expected discounted future cash flows. If the fair value of goodwill and other indefinite lived intangible assets are less than their book values, the differences are recorded as impairment charges.

#### Recovery of Financial Assets

We hold as financial assets minority interests in foreign telecommunications service providers that are principally engaged in the mobile, fixed line, Internet and data communications businesses, some of which are publicly traded and have highly volatile share prices. We record an investment impairment charge when we believe an investment has experienced a decline in value that is "permanent" under German GAAP or "other than temporary" under U.S. GAAP. Determining whether an impairment is permanent involves judgment and relies heavily on an assessment by management regarding the future development of the investee. In measuring impairments, we use quoted market prices, if available, or other valuation methods, based on information available from the investee.

Future adverse changes in market conditions or poor operating results of underlying investments could result in losses or an inability to recover the carrying value of the investments that may not be reflected in an investment's current carrying value, thereby possibly requiring an impairment charge in the future.

The most significant investments are PTC in which we own a 49% interest, MTS in which we own a 25.1% interest, and GSM Facilities in which we own a 29.2% interest.

For U.S. GAAP, our minority interest ownership in shares of publicly traded companies are classified as available-for-sale and reflected in the balance sheet at fair value. Changes in the fair value are reported in a separate component of shareholders' equity. For the remaining investments in financial assets, our accounting policy is to record an impairment of such investments to net realizable value when the decline in fair value below carrying value is deemed to be other than temporary. To the extent that these investments are not publicly traded, fair value is determined based on judgments and estimates of expected future cash flows. In determining if a decline in value is other than temporary, we consider factors such as the length of time and magnitude of the excess of carrying value over market value, the forecasted results of the investee, the regional geographic economic environment and state of the industry, and our ability and intent to hold the investment.

A prolonged downturn in the telecommunications industry could negatively affect the operations of these investments and their ability to generate future cash flows. This could result in changes to the forecasted cash flows and potential impairment charges, which could adversely affect our future operating results.

#### Allowance for Doubtful Accounts

Management maintains an allowance for doubtful accounts for estimated losses resulting from the inability of our customers to make required payments. Management bases its estimates on the aging of our accounts receivable balances and our historical write-off experience, customer credit-worthiness and changes in our customer payment terms when evaluating the adequacy of the allowance for doubtful accounts. If the financial condition of our customers were to deteriorate, actual write-offs might be higher than expected.

#### Deferred Taxes

We are required to estimate our income taxes in each of the jurisdictions in which we operate. This process involves the jurisdiction-by-jurisdiction estimation of actual current tax exposure and the assessment of temporary differences resulting from differing treatment of items, such as accruals and

---

amortization, for tax and financial reporting purposes. These differences result in deferred tax assets and liabilities, which are included within our consolidated balance sheet. We must assess in the course of our tax planning procedures the fiscal year of the reversal of our deferred tax assets and liabilities and if there will be future taxable profits in those periods. We reverse in the current year deferred tax assets and liabilities for timing differences that have been recorded if we anticipate that the future reversal will take place in a tax loss year. If we estimate that timing differences of a current year will be reversed in a later tax loss year, we do not record deferred tax assets and liabilities for those timing differences.

Significant management judgment is required in determining our provision for income taxes, deferred tax assets and liabilities. Under German GAAP, we do not record deferred tax assets consisting of net operating losses carried forward and foreign tax credits. The analysis is based on the estimates of taxable income in the jurisdictions in which the group operates and the period over which the deferred tax assets and liabilities will be recoverable. If actual results differ from these estimates, or we adjust these estimates in future periods, our financial position and results of operations may be affected materially.

Under U.S. GAAP, we record a valuation allowance to reduce the deferred tax assets to an amount that we believe is more likely than not to be realized. In assessing the need for the valuation allowance, we considered future taxable income and ongoing prudent and feasible tax planning strategies. In the event that our estimates of projected future taxable income and benefits from available tax strategies are lowered, or changes in current tax regulations are enacted that would impose restrictions on the timing or extent of our ability to utilize the tax benefits of net operating loss carryforwards in the future, an adjustment to the recorded amount of net deferred tax assets would be made, with a related charge to income.

#### Pension Accounting

Our pension obligations for benefits to non-civil servants are generally satisfied by defined benefit plans. Our pension benefit costs for non-civil servants are determined in accordance with actuarial assumptions, which rely on assumptions including discount rates, life expectancies, and to a limited extent, expected return on plan assets. Estimations of the expected return on plan assets have a limited impact on our pension cost since the amount of funded plan assets is small in relation to our outstanding pension obligation. Other key assumptions for our pension costs are based in part on actuarial valuations, which rely on assumptions, including discount rates used to calculate the amount of our pension obligation. Due to the underfunded status of certain pension plans at their respective measurement dates, a charge representing an additional minimum liability is recorded in net income under German GAAP. During 2003, we recorded an increase to our additional minimum pension liability. This increase was mainly attributable to a 0.5 percent decrease of the discount rate used in the calculation of our pension liability to 5.25% in 2003. In addition, plan assets increased by EUR 77 million to approximately EUR 490 million at December 31, 2003. Our assumptions concerning the expected return on plan assets are determined on a uniform basis, considering long-term historical returns, asset allocation, and future estimates of long-term investment returns. In the event that further changes in assumptions are required with respect to discount rates and expected returns on invested assets, the future amounts of our pension benefit costs may be affected materially.

Our pension plan obligations with respect to civil servant employees and retirees are subject to a special regime that effectively fixes our annual costs at 33% of the pensionable gross remuneration of active civil servants and the notional pensionable gross remuneration of civil servants on leave of absence. The funding of this annual contribution is recognized as a period expense. In accordance with both U.S. and German GAAP, no liability or accrual has been

recorded in respect of future payments.

For further information concerning our pension plan arrangements for civil servants and non-civil servants, please refer to note (28) to our consolidated financial statements and "Item 6. Directors, Senior Management and Employees — Employees and Labor Relations."

#### Civil Service Health Insurance Fund

We are obligated, under Postreform II, to pay for our share of any operating cost shortfalls between the sources of regular income of the Civil Service Health Insurance Fund (Postbeamtenkrankenkasse, PBeaKK) and benefits paid. The PBeaKK provides healthcare and

92

---

medical benefits for its members and their relatives, who are civil servants employed by or retired from Deutsche Telekom, Deutsche Post AG and Deutsche Postbank AG. When Postreform II came into effect, the PBeaKK was closed to new members. The insurance premium collected by the PBeaKK may only be increased by the amount by which healthcare costs in Germany rise on average and therefore does not reflect the changing age structure of the PBeaKK. We have accrued the actuarially determined present value of the fund's future deficit which we have to cover using a discount rate, assumptions about life expectancy and projections for contributions and future increases in general health care costs. During 2003, we recorded an increase to our accrual to fund our portion of the expected shortfalls. This increase was mainly attributable to a 0.75% decrease of the discount rate used, in line with long-term interest rates. Because the calculation of this accrual involves long-term projections over periods of more than 50 years, the present value of the liability is sensitive to small variations in the changes used for the calculation.

#### Accrued Liabilities

We exercise considerable judgment in recording our accrued liabilities and our exposure to contingent liabilities related to pending litigation or other outstanding claims subject to negotiated settlement, mediation, arbitration or government regulation as well as other contingent liabilities. Judgment is necessary in assessing the likelihood that a pending claim will succeed or a liability will arise and to quantify the possible range of the final settlement. Where we expect that the occurrence of a contingency is reasonably likely, we accrue an amount for the contingent liability under German GAAP that represents management's estimate at the balance sheet date considering all anticipated risks and losses up to that date, even if they became known after the balance sheet date but prior to the preparation of the financial statements. Under U.S. GAAP, we record an accrual for liabilities when a loss contingency is considered to exist and when a loss is considered probable and can be reasonably estimated. Because of the inherent uncertainties in this evaluation process, actual losses may be different from the originally estimated amount accrued.

Significant estimates are involved in the determination of provisions related to taxes, environmental liabilities and litigation claims. These estimates are subject to change as new information becomes available to us, primarily with the support of internal specialists, if available, or with the support of outside consultants, such as actuaries or legal counsel. Revisions to our estimates of these loss contingencies may significantly affect future operating results.

93

## Revenue Recognition

### Customer Activation Fees

Our T-Com and T-Mobile divisions receive certain installation and activation revenues from new customers. For U.S. GAAP we defer the recognition of these revenues (and related costs) and amortize them over the expected duration of the customer relationship. The estimation of the expected average duration of the relationship is based on historical customer turn-over. If management's estimates are revised, material differences may result in the amount and timing of Deutsche Telekom's revenue for any period.

### Long-Term Service Contracts

Our T-Systems division conducts a significant portion of its business under long-term contracts with customers. We account for certain long-term service contracts using the percentage-of-completion method, recognizing revenue as performance on a contract progresses. This method places considerable importance on accurate estimates of the extent of progress towards completion. Depending on the methodology used to determine contract progress, the significant estimates may include total contract costs, remaining costs to completion, total contract revenues, contract risks and other judgments. We regularly review all estimates involved in such long-term contracts and adjust them as necessary.

## CONSOLIDATED RESULTS OF OPERATIONS

Until the end of 2002, we classified our condensed consolidated statements of income using the total-cost method. Beginning with the first quarter of 2003, we published our condensed consolidated statements of income using the cost-of-sales method, which is more common for international financial statements. Besides allocating operational expenses to functional areas, this also involves including other taxes in the operating results, or results from ordinary business activities. The prior-year comparative financial information has been revised to conform to the current year presentation.

The following table shows information concerning our consolidated statements of operations for the periods indicated.

|   | For the year ended December 31, |          |          |
|---|---------------------------------|----------|----------|
|   | 2003                            | 2002     | 2001     |
|   | (millions of €)                 |          |          |
| Net revenue   | 55,838                          | 53,689   | 48,309   |
| Cost of sales                                       | (31,402)                        | (44,477) | (29,766) |
| <b>Gross profit (loss)</b>                          | 24,436                          | 9,212    | 18,543   |
| Selling costs                                       | (13,505)                        | (13,264) | (11,675) |
| General and administrative costs                    | (4,976)                         | (6,062)  | (5,622)  |
| Other operating income                              | 4,558                           | 3,901    | 6,619    |
| Other operating expenses                            | (5,084)                         | (14,915) | (5,078)  |
| <b>Operating results</b>                            | 5,429                           | (21,128) | 2,787    |
| Financial income (expense), net                     | (4,031)                         | (6,022)  | (5,348)  |
| <b>Results from ordinary business activities</b>    | 1,398                           | (27,150) | (2,561)  |
| Income taxes  | 225                             | 2,847    | (751)    |
| <b>Income (loss) after taxes</b>                    | 1,623                           | (24,303) | (3,312)  |
| (Income) losses applicable to minority shareholders | (370)                           | (284)    | (142)    |

|                          |       |          |         |
|--------------------------|-------|----------|---------|
| <b>Net income (loss)</b> | 1,253 | (24,587) | (3,454) |
|--------------------------|-------|----------|---------|

94

---

## Operating Results

In 2003, our operating results increased by approximately EUR 26.6 billion to operating results of EUR 5.4 billion. This improvement was largely attributable to EUR 21.4 billion in non-scheduled amortization of goodwill and mobile communications licenses recorded in 2002 that did not recur in 2003, as explained in greater detail below. Overall, operating costs (cost of sales, selling costs and general and administrative costs) as well as the other operating expenses declined in comparison with 2002 by a total of EUR 23.8 billion. Also influencing the improvement in our operating results was an increase in net revenues of EUR 2.1 billion. A decline in net revenues at our T-Com division was more than offset by increases at our other divisions, particularly T-Mobile.

In 2002, operating results decreased by approximately EUR 23.9 billion to operating results of EUR 21.1 billion as compared with 2001. This development was influenced by several factors. In 2002, net revenues increased by EUR 5.4 billion compared with the previous year, in particular in the T-Mobile and T-Online divisions. However, operating costs (cost of sales, selling costs and general and administrative costs) and other operating expenses increased by a total of EUR 26.6 billion. This increase was primarily attributable to the strategic review in the third quarter of 2002, which resulted in nonscheduled amortization of goodwill at T-Mobile USA (EUR 8.3 billion), T-Mobile Netherlands (EUR 1.0 billion) and T-Systems SIRIS (EUR 0.5 billion). Additionally, nonscheduled amortization was recorded with respect to the mobile communications licenses of T-Mobile USA (EUR 9.4 billion) and the UMTS license of T-Mobile UK (EUR 2.2 billion). The total nonscheduled amortization of goodwill and mobile communications licenses as a result of our strategic review amounted to EUR 21.4 billion. The inclusion of newly consolidated companies generated an increase in scheduled depreciation and amortization (EUR 1.7 billion), mainly attributable to the consolidation of T-Mobile USA for a full-year in 2002. Scheduled amortization of goodwill increased by EUR 0.7 billion, amortization of UMTS and U.S. mobile communications licenses increased by EUR 0.5 billion and depreciation of property plant and equipment increased by EUR 0.5 billion. The decrease in operating results relating to changes in the composition of our consolidated group amounted to EUR 2.1 billion, mainly attributable to the first-time full-year consolidation of T-Mobile USA and the first-time consolidation of T-Mobile Netherlands in 2002. In 2001, we recorded nonscheduled amortization of EUR 0.5 billion relating to the book values of real estate in 2001 and nonscheduled amortization of EUR 1.0 billion relating to goodwill associated with the trademarks of T-Mobile UK (formerly One 2 One) and T-Mobile Austria (formerly max.mobil) in connection with the T-Mobile rebranding campaign. In addition, in 2001 nonscheduled depreciation of EUR 0.4 billion was taken with respect to buildings for which no further commercial use was expected. This nonscheduled depreciation was offset by a gain of the same amount on the reversal of provisions for general risks relating to such buildings. Further, nonscheduled depreciation on property, plant and equipment was taken in the amount of EUR 0.2 billion, relating principally to portions of the mobile communications network of T-Mobile UK (EUR 0.1 billion).

## Net Revenues

We generated consolidated net revenues of EUR 55.8 billion in 2003. This equates to a year-on-year increase of EUR 2.1 billion, or 4.0 %, despite negative exchange rate effects. A decline in net revenues at our T-Com division was more than offset by a rise in aggregate net revenues from our other operating divisions. T-Mobile was the main contributor to net revenue growth. The first-time full-year consolidation of T-Mobile Netherlands in 2003 accounted for EUR 0.6 billion increase in group net revenues. This positive influence was offset by a decrease in net revenues at T-Com of approximately EUR 0.5 billion as a result of the deconsolidation of the cable businesses and at T-System of



approximately EUR 0.2 billion as a result of the deconsolidation of TeleCash and T-Systems SIRIS.

Our net revenues in 2002 amounted to EUR 53.7 billion, representing an increase of EUR 5.4 billion, or 11.1%, over 2001. Of this increase, changes in the composition of the Deutsche Telekom consolidated group in 2002 due to acquisitions accounted for EUR 3.3 billion of the increase, relating to the first-time full consolidations of T-Mobile USA starting from May 2001 (EUR 2.2 billion), T-Mobile Czech Republic starting from April 2001 (EUR 0.2 billion), Hrvatski Telecom starting from November 2001 (EUR 0.7 billion) and T-Mobile Netherlands starting from September 2002 (EUR 0.2 billion). Without regard to these changes in the composition of our consolidated group in 2002, net revenues increased by EUR 2.1 billion, or 4.3%, from 2001. This increase consisted of increased net revenues in the T-Mobile, T-Online and T-Com divisions (before acquisitions) that were partially offset by decreased net revenues in the T-Systems division.

95

---

For further information on our net revenue development and trends, see "— Segment Analysis."

#### Cost of Sales

Our cost of sales comprises the aggregate cost of products and services sold in the year under review. In addition to directly attributable costs, such as direct material and labor costs, it also includes indirect costs, such as depreciation and amortization (other than goodwill).

The cost of sales, which mainly relates to the T-Com and T-Mobile divisions, fell by EUR 13.1 billion to EUR 31.4 billion in 2003. This is primarily due to a decrease in the amortization of mobile communications licenses that is included in the cost of sales. As a result of the strategic review carried out in 2002, the cost of sales was affected nonscheduled write-downs of mobile communications licenses held by T-Mobile USA and T-Mobile UK totaling EUR 11.6 billion. Changes in the composition of the Deutsche Telekom Group in 2003 further reduced the cost of sales by EUR 0.1 billion.

In 2002, cost of sales increased compared with 2001, mainly attributable to the strategic review in 2002, which resulted in nonscheduled depreciation and amortization on mobile phone licenses of T-Mobile USA (EUR 9.4 billion) and the UMTS license of T-Mobile UK (EUR 2.2 billion). In 2001, no similar nonscheduled depreciation and amortization charges were recorded. Cost of sales relating to changes in the composition of our consolidated group amounted to EUR 2.3 billion, mainly attributable to the first-time full-year consolidation of T-Mobile USA and Hrvatski Telecom in 2002.

#### Selling Costs

Our selling costs include all expenses for activities, that do not directly increase the value of the company's products or services, but help to secure sales. Selling costs generally include all expenses relating to the sales, advertising and marketing departments and other sales promotion activities.

In 2003, our selling costs were EUR 0.2 billion higher than in the previous year, mainly due to an increase at T-Mobile. This increase is attributable to the full-year consolidation of T-Mobile Netherlands for the first time and higher expenses for marketing and commissions. This increase was partially offset by lower losses on accounts receivable and provisions for doubtful accounts, in particular at T-Com.

In 2002, selling costs were EUR 1.6 billion higher than in 2001, mainly attributable to the first-time full-year consolidation of T-Mobile USA in 2002 (EUR 1.1 billion).

### **General and Administrative Costs**

Our general and administrative costs generally include all costs attributable to the core administrative functions that are not directly attributable to production or selling activities.

In 2003, general and administrative costs declined by EUR 1.1 billion. This development includes efficiency improvements and a decrease in other taxes. See note (12) to our consolidated financial statements.

General and administrative costs increased by EUR 0.4 billion in 2002 as compared to 2001. The increase in general and administrative costs was partially attributable to the first-time full-year consolidation of T-Mobile USA and Hrvatski Telecom in 2002 (EUR 0.2 billion).

### **Other Operating Expenses**

Other operating expenses consist of amortization of goodwill, foreign currency transactions, losses from disposals and miscellaneous items.

In 2003, the reduction in other operating expenses (EUR 9.8 billion) compared with 2002 was primarily attributable to the strategic review in the third quarter of 2002, which resulted in nonscheduled amortization of goodwill at T-Mobile and T-Systems (EUR 9.8 billion). In 2003, no similar nonscheduled amortization of goodwill was recorded. The increase of the miscellaneous items is mainly attributable to the personnel expenses resulting from the transfer of employees to Vivento. Other operating expenses relating to changes in the composition of our consolidated group amounted to EUR 0.2 billion, mainly attributable to T-Mobile Netherlands and the cable companies.

In 2002, the increase in other operating expenses (EUR 9.8 billion) compared to 2001 was primarily attributable to the strategic review in the third quarter of 2002, which resulted in

96

---

nonscheduled amortization of goodwill at T-Mobile USA (EUR 8.3 billion), T-Mobile Netherlands (EUR 1.0 billion) and at T-Systems for T-Systems SIRIS (EUR 0.5 billion). In 2001, nonscheduled amortization of EUR 1.0 billion was recorded, relating to goodwill associated with the trademarks of T-Mobile UK (formerly One 2 One) and T-Mobile Austria (formerly max.mobil) in connection with the T-Mobile rebranding campaign. Of the increase in other operating expenses in 2002, EUR 1.6 billion were attributable to the first-time consolidation of T-Mobile Netherlands and the full-year consolidation of T-Mobile USA.

Of the operating expenses, EUR 395 million (2002: EUR 463 million, 2001: EUR 534 million) relates to transactions consummated in prior years.

### **Other Operating Income**

Other operating income consists of tax refunds, reversals of allowances and accruals, cost reimbursements, gains from sales of marketable securities and assets, foreign currency gains and other miscellaneous items.

In 2003 the increase in other operating income is due primarily to higher income from asset dispositions amounting to approximately EUR 1.5 billion, including the remaining shares of the regional cable companies (EUR 0.4 billion), TeleCash Kommunikations-Service GmbH (EUR 0.1 billion), Eutelsat S.A. (EUR 0.1 billion), Globe Telecom Inc. (0.1 billion), Joint Venture UMC (Ukrainian Mobile Communications), T-Systems SIRIS S.A.S. and Celcom, (Malaysia) Sdn. Bhd, (in total EUR 0.1 billion), as well as shares in MTS (EUR 0.4 billion).

Other operating income amounted to EUR 3.9 billion in 2002, representing a decrease of EUR 2.7 billion, or 41.1%, compared to 2001. Other operating income for 2002 was affected by gains from the sale of a portion of the shares of T-Online (EUR 0.3 billion) and Satelindo (EUR 0.2 billion). These gains were modest, however, compared to the 2001 gains from the sale of our shares held in Sprint Corporation (EUR 2.0 billion) and from the sale of the regional cable company in Baden-Wuerttemberg (EUR 0.9 billion). Leaving aside dispositions, the decline in other operating income from 2001 to 2002 was largely a result of lower realized foreign currency gains in 2002 (2002: EUR 0.2 billion; 2001: EUR 0.5 billion).

Of the total amount of other operating income, EUR 2,680 million (2002: EUR 1,342 million; 2001: EUR 1,897 million) relates to income recognized on transactions consummated in prior years.

#### Financial Income (Expense), Net

The following table presents information concerning our financial income (expense), net.

|  | 2003           | For the year ended December 31, |                |              |                |
|--|----------------|---------------------------------|----------------|--------------|----------------|
|  |                | 2002                            | 2001           | 2003/2002    | 2002/2001      |
|  |                | (millions of €)                 |                | (% change)   |                |
| Results related to companies accounted for under the equity method | (247)          | (430)                           | (547)          | 42.6%        | 21.4 %         |
| Other investments  | (8)            | (1,544)                         | (663)          | 99.5%        | (132.9)%       |
| Loss from financial activities                                     | (255)          | (1,974)                         | (1,210)        | 87.1%        | (63.1)%        |
| Net interest expense   | (3,776)        | (4,048)                         | (4,138)        | 6.7%         | 2.2 %          |
| <b>Financial income (expense), net</b>                             | <b>(4,031)</b> | <b>(6,022)</b>                  | <b>(5,348)</b> | <b>33.1%</b> | <b>(12.6)%</b> |

#### Net Interest Expense

In 2003, our net interest expense decreased by EUR 272 million to EUR 3.8 billion at year-end 2003, largely attributable to a reduction in debt and the recognition of interest income from the reversal of interest rate derivatives which were no longer necessary.

Our net interest expense slightly decreased during 2002 by EUR 90 million to EUR 4.0 billion at year-end 2002, largely attributable to the reversal of interest rate derivatives that were no longer necessary.

The effective weighted average interest rate applicable to our outstanding indebtedness related to bonds and debentures was 6.8% in 2003, 6.7% in 2002 and 6.8% in 2001. The effective weighted

average interest rate applicable to outstanding indebtedness related to bank liabilities was 6.1% in 2003, 5.7% in 2002 and 5.8% in 2001. A portion of our debt instruments have provisions that could cause the interest rate on such investments to increase upon the occurrence of certain downgrades in our long-term unsecured debt ratings. For more information, see "— Liquidity and Capital Resources — Capital Resources."

#### Loss from Financial Activities

Loss from financial activities includes our share of the income or losses on investments accounted for under the equity method and losses relating to write-downs of other investments. Results related to companies accounted for under the equity method includes the amount of annual amortization of goodwill relating to these investments, which is essentially the amortization of goodwill arising from the difference between the purchase price we paid and our share of the shareholders' equity for each of these investments. Income and loss from other investments consists primarily of dividends received from our investments as well as provisions for write-downs of the carrying amounts of other investments.

#### Other Investments

In 2003, results from other investments improved, mainly due to a decline from the high level of write-downs on financial assets and marketable securities in 2002. The main factors with a negative impact on results from other investments in the previous year were the share price-related write-downs of the net carrying amount of the shareholding in France Telecom (EUR 0.6 billion), and valuation adjustments on investments in non-current securities (EUR 0.4 billion).

#### Results Related to Companies Accounted for Under the Equity Method

Overall, results related to companies accounted for under the equity method developed positively in 2003. In particular, the non-recurrence, due to consolidation, of the expense relating to companies that were accounted for using the equity method in the previous year and the positive effect of the write-up of the net carrying amount of the stake in comdirect bank AG (EUR 0.1 billion) had a positive impact on loss relating to associated and related companies. Losses relating to Toll Collect (EUR 0.4 billion) had a negative effect.

In 2002, results related to companies accounted for under the equity method improved, mainly due to the reduction of the high level of expenses resulting from associated companies and the depreciation of goodwill of associated companies in 2001.

#### Income Taxes

|              | For the year ended December 31, |         |      |            |           |
|--------------|---------------------------------|---------|------|------------|-----------|
|              | 2003                            | 2002    | 2001 | 2003/2002  | 2002/2001 |
|              | (millions of €)                 |         |      | (% change) |           |
| Income taxes | (225)                           | (2,847) | 751  | 92.1%      | (479.1)%  |

Loss from ordinary business activities of EUR 27.2 billion in 2002 improved to positive earnings from ordinary business activities of EUR 1.4 billion in 2003. We had net operating loss carryforwards affecting corporate income tax and trade tax net operating loss carryforwards, with the result that we were able to utilize these tax loss carryforwards within our domestic tax consolidated group. The tax benefit reported relates to the 2002 corporate income tax benefit of EUR 0.4 billion at T-Mobile International AG & Co. KG as a result of the change of the legal form of T-Mobile from a stock corporation to a partnership. This tax benefit was partially offset by tax expense relating to domestic and foreign shareholdings not included in the domestic tax consolidation group.

In 2003, income taxes decreased by EUR 2.6 billion compared to the previous year. This was mainly attributable to the decrease in deferred tax benefits due to the reversal of deferred tax liabilities in 2002 as a result of the strategic review and the ensuing write-downs of U.S. mobile licenses. There were no comparable effects in 2003. Deferred taxes result primarily from temporary differences between income determined under German GAAP and under applicable tax law.

Effective January 1, 2004, the deductibility of tax loss carryforwards in Germany became limited to 60% of current taxable income. Due to this limitation, 40% of future taxable income of Deutsche Telekom AG's tax consolidation group in any year will be subject to corporate income tax.

98

---

Loss from ordinary business activities increased to EUR 27.2 billion in 2002. The resulting income tax benefit amounts to EUR 2.8 billion, compared with an expense of EUR 0.8 billion in 2001. This effect was mainly attributable to the reversal of deferred tax liabilities relating to the nonscheduled amortization of mobile communications licenses of T-Mobile USA, which generated income from deferred taxes of EUR 3.0 billion. In 2002, the Federal Finance Court confirmed our legal position concerning Deutsche Telekom AG's recognition of goodwill for tax reporting purposes. The retroactive amortization of goodwill to be carried for the years 1996-1999 resulted in an income tax reduction of approximately EUR 1.0 billion. In addition, amortization of goodwill increased net operating loss carry-forwards (corporate income tax and trade tax) for the years 2000-2002 by EUR 2.2 billion (EUR 741 million per year).

Our effective income tax rate (income taxes as a percentage of pre-tax income (loss)) was approximately (16)% in 2003, 11% in 2002 and (30)% in 2001. The German statutory income tax rate for us was approximately 40.4% in 2003, and 39% in 2002 as well as in 2001. It included corporate income tax of 25%, increased over one year by 1.5% to 26.5% to fund reparations resulting from the 2002 floods in Eastern Germany, a trade earnings tax (at a German national average rate) and a solidarity surcharge on corporate income tax (Solidaritaetszuschlag) levied at 5.5% on corporate income tax.

#### Net Income (Loss)

In 2003, we increased our net income to EUR 1.3 billion from a loss of EUR 24.6 billion in 2002. This was primarily a result of the factors set forth above.

99

---

#### SEGMENT ANALYSIS

The following table presents total revenues (the sum of external (net) revenues and inter-segment revenues), net revenues and inter-segment revenues of our segments for the years indicated.

Edgar Filing: DEUTSCHE TELEKOM AG - Form 20-F

|  | For the year ended December 31, |          |          |          |          |          |          |          |          |
|--|---------------------------------|----------|----------|----------|----------|----------|----------|----------|----------|
|  | 2003                            |          |          | 2002     |          |          | 2001     |          |          |
|  | Net                             | Inter-   | Total    | Net      | Inter-   | Total    | Net      | Inter-   | Total    |
|  | revenues                        | segment  | revenues | revenues | segment  | revenues | revenues | segment  | revenues |
|  |                                 | revenues |          |          | revenues |          |          | revenues |          |
|  | (millions of €)                 |          |          |          |          |          |          |          |          |
| T-Com                                  | 25,116                          | 4,090    | 29,206   | 26,491   | 4,068    | 30,559   | 26,427   | 3,401    | 29,828   |
| T-Mobile                               | 21,572                          | 1,206    | 22,778   | 18,339   | 1,396    | 19,735   | 13,101   | 1,536    | 14,637   |
| T-Systems                              | 7,184                           | 3,430    | 10,614   | 6,895    | 3,594    | 10,489   | 7,121    | 3,700    | 10,821   |
| T-Online                               | 1,662                           | 189      | 1,851    | 1,391    | 193      | 1,584    | 1,027    | 113      | 1,140    |
| Group Headquarters and Shared Services | 304                             | 3,964    | 4,268    | 573      | 3,838    | 4,411    | 633      | 4,481    | 5,114    |
| Reconciliation                         | —                               | (12,879) | (12,879) | —        | (13,089) | (13,089) | —        | (13,231) | (13,231) |
| Group                                  | 55,838                          | —        | 55,838   | 53,689   | —        | 53,689   | 48,309   | —        | 48,309   |

Reclassifications

The segment information for 2002 and 2001 in the table above and throughout this Annual Report (including in note (36) to the consolidated financial statements included herein) has been reclassified to reflect the 2003 organizational changes among our segments. The structure of the segments was adapted to the new reporting structure for the T-Com and T-Online segments in the first quarter of 2003. Specifically, DeTeMedien is no longer included under T-Online, but has been reported under T-Com since January 1, 2003. Similarly, dilution gains resulting from the issuance of shares of T-Online, which affect income/loss related to associated and related companies, as well as depreciation and amortization, is no longer reported under the T-Online segment but in the reconciliation to consolidated amounts.

The internal accounting for and recording of transactions involving standard products that are sold and supported by T-Systems, but settled and billed by other divisions in the group ("agency business"), were simplified. This new arrangement has led to higher net revenues being reported at T-Com in particular, and to a lesser extent at T-Mobile, while the net revenues reported by T-Systems has decreased by a corresponding amount. T-Systems remains the primary contact to the customer, and continues to receive a selling or agency commission for acquisition and support services. These commissions increase the inter-segment revenues of T-Systems. These new structures do not affect consolidated results. The amounts reported for 2002 and 2001 were restated to aid comparability.

The following table presents 2002 and 2001 segment net revenues before and after these reclassifications.

|  | For the year ended December 31, |        |              |          |         |              |
|--|---------------------------------|--------|--------------|----------|---------|--------------|
|  | 2002                            |        |              | 2001     |         |              |
|  | Previous                        | Change | Reclassified | Previous | Change  | Reclassified |
|  | (millions of €)                 |        |              |          |         |              |
| T-Com                                  | 25,422                          | 1,069  | 26,491       | 25,028   | 1,399   | 26,427       |
| T-Mobile                               | 18,229                          | 110    | 18,339       | 12,994   | 107     | 13,101       |
| T-Systems                              | 7,793                           | (898)  | 6,895        | 8,316    | (1,195) | 7,121        |
| T-Online                               | 1,672                           | (281)  | 1,391        | 1,338    | (311)   | 1,027        |
| Group Headquarters and Shared Services | 573                             | —      | 573          | 633      | —       | 633          |
| Group                                  | 53,689                          | —      | 53,689       | 48,309   | —       | 48,309       |

The following table shows the components of net revenues affected by the reclassification.

|                           | For the year ended<br>December 31,<br>2002          2001<br>(millions of €) |         |
|---------------------------|---|---------|
| <b>T-Com</b>              |   |         |
| Previous net revenues     | 25,422  | 25,028  |
| Agency business           | 788   | 1,088   |
| DeTeMedien                | 281   | 311     |
| Reclassified net revenues | 26,491  | 26,427  |
| <b>T-Mobile</b>           |   |         |
| Previous net revenues     | 18,229  | 12,994  |
| Agency business           | 110   | 107     |
| Reclassified net revenues | 18,339  | 13,101  |
| <b>T-Systems</b>          |   |         |
| Previous net revenues     | 7,793   | 8,316   |
| Agency business           | (898)   | (1,195) |
| Reclassified net revenues | 6,895   | 7,121   |
| <b>T-Online</b>           |   |         |
| Previous net revenues     | 1,672   | 1,338   |
| DeTeMedien                | (281)   | (311)   |
| Reclassified net revenues | 1,391   | 1,027   |

#### T-Com

The following table presents selected financial information concerning T-Com.

|                        | For the years ending December 31, <sup>(1)</sup> |        |        |            |           |
|------------------------|--|--------|--------|------------|-----------|
|                        | 2003   | 2002   | 2001   | 2003/2002  | 2002/2001 |
|                        | (millions of €)                                  |        |        | (% change) |           |
| Net revenues           | 25,116   | 26,491 | 26,427 | (5.2)%     | 0.2%      |
| Inter-segment revenues | 4,090  | 4,068  | 3,401  | 0.5 %      | 19.6%     |
| Total revenues         | 29,206   | 30,559 | 29,828 | (4.4)%     | 2.5%      |

(1) Information for 2002 and 2001 has been reclassified to conform to 2003 organizational changes, including adjustments to reflect the reorganization of the agency business as of January 1, 2003. For more information, please refer to "— Reclassifications."

#### Net Revenues

In 2003, T-Com was again the main contributor to revenues in the Deutsche Telekom group. Net revenues decreased by EUR 1,375 million, or 5.2%, to EUR 25,116 million in 2003 from EUR 26,491 million in 2002. The sale of the remaining cable companies in March 2003 had a negative affect on net revenues in 2003 since these companies are no

longer included in the consolidated group. T-Com's total cable operations (including the six cable company operations deconsolidated in 2003) contributed EUR 167 million to net revenues in 2003, EUR 897 million in 2002, and EUR 1,065 million in 2001. Net revenues in 2003 were also negatively affected by a decrease of 6.6% in the call traffic volume from end customers, which resulted in a reduction in average market share in T-Com's domestic fixed-line network from 61.2% in 2002 to 57.6 % in 2003. We believe that the decline in our market share will continue throughout 2004.

Primarily as a result of the introduction of call-by-call in April 2003 and carrier pre-selection in July 2003, our local market share as at December 31, 2003 measured in call volume decreased from 99.3% 2002 to 81.3%. We believe that the decline in our market share will continue throughout 2004. Additionally, net revenues decreased in the data communications and the terminal equipment business.

In Eastern Europe, net revenues decreased by EUR 29 million in 2003. The decrease was primarily due to the effects of exchange rates in Hungary and Croatia as well as a decrease in revenues at Slovak Telecom.

101

---

Net revenues increased by EUR 64 million, or 0.2%, to EUR 26,491 million in 2002 from EUR 26,427 million in 2001. This increase was primarily a result of the full-year consolidation of Hrvatski Telecom in 2002 (EUR 981 million) and increased network communications revenues. Additionally, net revenues in 2002 were positively affected by increased data communications revenues due to increases in demand, as well as subscriber growth in Matáv's mobile communications business.

#### Inter-Segment Revenues

In 2003, revenues from business with other Deutsche Telekom divisions and affiliates (inter-segment revenues) amounted to EUR 4,090 million, an increase of EUR 22 million, or 0.5%, compared to inter-segment revenues of EUR 4,068 million in 2002. The increase was partially due to higher revenues from T-Online and T-Systems. Revenues from T-Online increased largely due to the growth in ISP origination services due to a higher demand for bandwidth and a growing number of online subscribers. The increase in revenues from T-Systems is attributable to the increased services purchased by T-Systems as a result of the customer relocation from T-Com to T-Systems. In addition, T-Com's revenues from T-Mobile decreased due to the direct interconnection among the networks of mobile carriers. The migration to direct interconnection has decreased the amount of traffic among the mobile carriers that is routed by T-Com through its fixed-line network. We expect the trend to direct interconnection to continue throughout 2004.

In 2002, inter-segment revenues increased by EUR 667 million to EUR 4,068 million from EUR 3,401 million in 2001. Revenues from T-Online increased by approximately EUR 86 million and from T-Systems by approximately EUR 750 million. These increases were primarily due to increases in the demand for bandwidth by T-Online as well as the increase of domestic carrier services, network communications and data communications services provided to T-Systems.

#### Total Revenues

The following table reflects total revenues by geographic area:



|                       | For the years ending December 31, |               |               |               |              |
|-----------------------|-----------------------------------|---------------|---------------|---------------|--------------|
|                       | 2003                              | 2002          | 2001          | 2003/2002     | 2002/2001    |
|                       | (millions of €)                   |               |               | (% change)    |              |
| Domestic              | 25,351                            | 26,682        | 27,079        | (5.0)%        | (1.5)%       |
| Eastern Europe        | 3,855                             | 3,877         | 2,749         | (0.6)%        | 41.0 %       |
| <b>Total revenues</b> | <b>29,206</b>                     | <b>30,559</b> | <b>29,828</b> | <b>(4.4)%</b> | <b>2.5 %</b> |

In 2003, T-Com's total revenues decreased by EUR 1,353 million, or 4.4%, to EUR 29,206 million from EUR 30,559 million in 2002. Domestic revenues accounted for approximately 86.8% of total revenues in 2003. Matáv, Hrvatski Telecom and Slovak Telecom account for all Eastern European revenues and contributed EUR 3,855 million, or approximately 13.2%, of total revenues in 2003.

In 2002, total revenues increased by EUR 731 million, or 2.5%, to EUR 30,559 million from EUR 29,828 million in 2001. Domestic revenues accounted for approximately 87.3% of total revenues during 2002. Matáv, Hrvatski Telecom and Slovak Telecom contributed EUR 3,877 million, or approximately 12.7%, of total revenues in 2002.

### Components of Total Revenues

Total revenues are derived principally from domestic fixed-line network revenues (primarily revenues from network communications, data communications, value-added services and terminal equipment sales), domestic carrier services, systems integration and consulting services in Germany and results from T-Com's Eastern European subsidiaries, which include revenues from the fixed-line networks, mobile communications business and online services of these subsidiaries.

102

|  | For the years ending December 31, |               |               |               |               |
|--|-----------------------------------|---------------|---------------|---------------|---------------|
|  | 2003                              | 2002          | 2001          | 2003/2002     | 2002/2001     |
|  | (millions of €)                   |               |               | (% change)    |               |
| <b>Domestic</b>                          |                                   |               |               |               |               |
| Network communications                   | 15,103                            | 15,154        | 14,840        | (0.3)%        | 2.1%          |
| Data communications                      | 1,979                             | 2,392         | 2,564         | (17.3)%       | (6.7)%        |
| Value-added services                     | 1,380                             | 1,426         | 1,451         | (3.2)%        | (1.7)%        |
| Terminal equipment                       | 798                               | 927           | 991           | (13.9)%       | (6.5)%        |
| Other fixed line network revenue         | 406                               | 1,173         | 1,440         | (65.4)%       | (18.5)%       |
| <b>Total fixed-line network revenues</b> | <b>19,666</b>                     | <b>21,072</b> | <b>21,286</b> | <b>(6.7)%</b> | <b>(1.0)%</b> |
| Domestic carrier services                | 4,670                             | 4,399         | 4,709         | 6.2%          | (6.6)%        |
| System integration and consulting        | 175                               | 261           | 260           | (33.0)%       | 0.4%          |
| Other domestic revenues                  | 840                               | 950           | 824           | (11.6)%       | 15.3%         |
| <b>Total domestic revenues</b>           | <b>25,351</b>                     | <b>26,682</b> | <b>27,079</b> | <b>(5.0)%</b> | <b>(1.5)%</b> |

### Eastern Europe

|                                      |               |               |               |               |              |
|--------------------------------------|---------------|---------------|---------------|---------------|--------------|
| Matáv                                | 2,392         | 2,429         | 2,136         | (1.5)%        | 13.7%        |
| Hrvatski Telecom <sup>(1)</sup>      | 1,034         | 1,007         | 153           | 2.7%          | 558.2%       |
| Slovak Telecom                       | 429           | 441           | 460           | (2.7)%        | (4.1)%       |
| <b>Total Eastern Europe revenues</b> | <b>3,855</b>  | <b>3,877</b>  | <b>2,749</b>  | <b>(0.6)%</b> | <b>41.0%</b> |
| <b>Total revenues</b>                | <b>29,206</b> | <b>30,559</b> | <b>29,828</b> | <b>(4.4)%</b> | <b>2.5%</b>  |

(1)First consolidated in November 2001.

#### Total Domestic Revenues

In 2003, total domestic revenues (total revenues derived from within Germany) decreased by EUR 1,331 million, or 5.0%, to EUR 25,351 million, from EUR 26,682 million in 2002. The decrease in total domestic revenues was primarily attributable to the deconsolidation of the cable companies, the continued negative pressures on revenues as a result of price reductions imposed by the German telecommunications regulator and increased competition in most areas of the fixed-line business. All components of domestic revenues, with the exception of domestic carrier services, have been subject to a reduction in revenues, as discussed in more detail below.

Total domestic revenues decreased by EUR 397 million, or 1.5%, to EUR 26,682 million in 2002 from EUR 27,079 million in 2001. This decrease was largely due to weakness in the data communications business, terminal equipment sales and other fixed-line network revenues, as discussed in more detail below.

#### Network Communications

Revenues from network communications consist of revenues from telephone communications originated in Germany. These revenues include primarily initial installation fees, monthly access charges and call charges. Call charges originate from local, regional and domestic long-distance calls, international calls, calls to mobile networks and calls to Internet service providers and SMS services.

In 2003, network communications total revenues decreased by EUR 51 million, or 0.3%, to EUR 15,103 million, from EUR 15,154 million in 2002. The decrease in revenues was primarily the result of a reduction in revenues from call charges, which were also impacted by the introduction of call-by-call and carrier pre-selection, and the withdrawal of AktivMobil (a product offering that combined fixed-line and mobile network access) from the market in 2003. This decrease in revenues was partially offset by price increases in access lines, the migration of customers to more advanced lines with higher prices and the increase in sales of broadband lines.

103

Revenues from call charges decreased in 2003 compared to the previous year. T-Com recorded lower revenues from local call charges in 2003. The introduction of call-by-call in the local network in April 2003 resulted in a substantial reduction in T-Com's market share for extended local calls.

In 2003, T-Com's fixed-line network market share as measured by call time in minutes decreased from 61.2% to 57.6%. T-Com launched innovative rate plan options in an attempt to minimize this decrease. However, it is expected that T-Com's market share in this area will continue to decrease primarily as a result of the introduction of call-by-call and carrier pre-selection.

Price reductions for call minutes were introduced on February 1, 2003 as part of the price-cap regime mandated by the German telecommunications regulator. As a result of these price reductions and a decrease in the total volume of customer minutes billed (related to a lengthening of the time increment used to bill customers), local call revenues decreased.

In 2003, the growth in revenues from monthly access charges exceeded the decrease in revenues from call charges. On February 1, 2003 and September 1, 2003, the prices of analog telephone lines were increased as part of the price-cap adjustments. Prices for the installation of T-DSL lines were also increased on January 1, 2003, which resulted in an increase in installation fee revenues, which partially offset the decline in network communications revenues.

Although the total number of access lines decreased in 2003 by 2.1% compared to 2002, revenues from monthly access charges increased due to growth in the number of higher priced T-ISDN lines. In addition, the number of T-DSL lines in operation grew by approximately 42.9% in 2003, which had a positive affect on revenues.

The number of analog lines decreased by 4.8% in 2003, from 28.9 million at the end of 2002 to 27.5 million at the end of 2003. We expect that the number of analog lines will continue to decline because of the migration to more advanced lines, increased competition, and increased use of mobile phones.

The total number of T-ISDN lines increased by 6.1% in 2003, from 9.8 million at the end of 2002 to 10.4 million at the end of 2003. In 2004, the growth in T-ISDN lines is expected to slow as the market becomes saturated.

The number of T-DSL lines in operation increased by 42.9% in 2003, from 2.8 million at the end of 2002 to 4.0 million at the end of 2003. T-Com believes that growth will remain largely stable throughout 2004. The strategic goal for T-Com is to increase the penetration of broadband lines.

Network communications revenues increased by EUR 314 million, or 2.1%, to EUR 15,154 million in 2002, from EUR 14,840 million in 2001. The growth in revenues from monthly access charges exceeded the decrease in revenues from call charges. Price increases for access lines of between 2% and 5% approved by the German telecommunications regulator during 2002 contributed to the increase in revenues from monthly access charges as well as an increase in T-DSL and T-ISDN access lines.

The decrease in revenues from call charges was primarily attributable to decreases in tariffs, market share and volume, particularly local traffic volume. Increased competition was the main reason for the significant decline in tariffs and loss of market share. According to the German telecommunications regulator, our fixed-line network market share, based on call times in minutes, decreased from 67.2% in 2001 to 61.2 % in 2002. The increased use of mobile telephones also led to lower levels of call minutes in the fixed-line network.

#### Data Communications

Revenues from data communications services decreased by EUR 413 million, or 17.3%, to EUR 1,979 million in 2003 from EUR 2,392 million in 2002. This decrease is primarily the result of customer transfer from T-Com to T-Systems and changes in the product offering of T-Com. The transfer of customers to T-Systems relates to our corporate business solutions, in which we are migrating certain customers to T-Systems' service platform where they can be serviced more effectively. In addition, revenues relating to Telekom Design Networks decreased primarily due to lower customer demand for Carrier Service Network products as well as lower revenues for separate customer network solutions for business clients. The decrease in revenues from Telekom Design Networks is a result of the substitution of Carrier Service Network products due to changes in customer preferences for standard products rather than standard solutions. In 2002, the decrease in revenues for data communications services resulted from the decrease in revenues for leased lines.

### Value-Added Services

Revenues from value-added services include revenues from public telephones, toll free lines, shared cost services, mass calling services, premium rate services, information services, the directory assistance service and other operator services, such as call center services.

Revenues from value-added services decreased by EUR 46 million, or 3.2%, to EUR 1,380 million in 2003, from EUR 1,426 million in 2002. The decrease is mainly attributable to lower revenues from public telephone booths and premium-rate services. The decrease in revenues contributed by public telephone booths is largely attributable to the substitution effect of increased use of mobile telephones instead of fixed-line telephones. T-Com had reduced the number of telephone booths in service from 2002 to 2003 in expectation of further reductions in the usage of public telephone booths and the resulting revenues. The reduction in revenues from premium-rate services was primarily due to a declining market demand and a shift in customer traffic from services provided by T-Com to services provided by third-party content providers. In the future, T-Com believes these trends will continue.

This decrease in revenues in 2003 was partially offset by an increase in the revenues from T-Vote Call. T-Vote Call is a value-added telephone service offered to customers slightly cheaper than premium rate-services to run telephone campaigns such as contests, or for voting on quiz shows, which was in greater demand from customers in 2003.

Revenues from value-added services remained relatively constant from 2001 to 2002. The continued decline in revenues from the traditional public telephone business was offset by increasing revenues from other value-added services, such as toll-free lines. The decrease in revenues contributed by public telephone booths was largely attributable to the substitution effect of mobile telephones. As a result, T-Com had reduced the number of telephone booths in service from 2001 to 2002.

### Terminal Equipment

Revenues from sales of terminal equipment consist of revenues from the sale and rental of analog telephones, ISDN telephones and private branch exchanges relating to the fixed-line network and personal computers.

Revenues from sales of terminal equipment decreased by EUR 129 million, or 13.9%, to EUR 798 million in 2003, from EUR 927 million in 2002, due primarily to a reduction in demand for terminal equipment as a result of stagnant market conditions and the accompanying deterioration in the investment climate, and intense competition for such products.

Revenues from sales of terminal equipment decreased from 2001 to 2002, primarily due to lower demand for terminal equipment and accessories as a result of the unfavorable economic environment, and declines in sales of new equipment due to lower growth rates for ISDN lines. As in 2001, prices for terminal equipment continued to decrease in 2002. These decreases were partially offset by increases in revenues related to data communications equipment, which were attributable primarily to initial sales of T-DSL modems. T-DSL modems were given to customers free of charge in 2001.

### Other Fixed-Line Network Revenues

Other fixed-line network revenues consist mainly of support services for the installation, maintenance and repair of telecommunications equipment and related service support.

Other fixed-line network revenues decreased by EUR 767 million, or 65.4%, to EUR 406 million in 2003, from EUR 1,173 million in 2002. This decrease is largely attributable to the sale of the cable companies in March 2003.

Other fixed-line network revenues decreased by EUR 267 million, or 18.5%, to EUR 1,173 million in 2002, from EUR 1,440 million in 2001. This decrease is largely attributable to the deconsolidation of the broadband cable business in Baden-Wuerttemberg.

#### Domestic Carrier Services

The domestic carrier services business consists primarily of interconnection services for operators of fixed-line networks and mobile communications networks, carrier-specific transmission paths, access to the unbundled local loop and ISPs.

105

---

Revenues from the domestic carrier services business increased by EUR 271 million, or 6.2%, to EUR 4,670 million in 2003 from EUR 4,399 million in 2002. This was largely due to increases in revenues from ISP services, carrier leased lines and broadband cable services, which increase was offset in part as a result of a decrease in revenues from interconnection services for operators of fixed-line networks and mobile communications networks. The decrease in revenues from interconnection services for fixed-line and mobile communication networks was due primarily to direct interconnection between the networks of T-Mobile and other mobile carriers.

The increase in ISP services resulted from the growth in volume due to increased usage of online services, which resulted in an increase in demand for services provided by T-Com to online service providers. In addition, revenues relating to data communications services provided by T-Com to other telecommunications carriers was recorded under Domestic Carrier Services in 2003.

Revenues from access to T-Com's unbundled local loop, which allows competitors to have direct access to telecommunications customers, increased in 2003 due to a 43% increase in the number of customer connections requested by competing carriers.

Revenues from Domestic Carrier Services are expected to decline in the future as a result of a decrease in transit services (calls via the Deutsche Telekom network to other fixed-line and mobile networks) and a shift in call usage from long-distance to cheaper short-distance due to other carriers that may provide cheaper long distance and other services.

Driven by the creation and expansion of their own infrastructures by competitors in Germany, the decrease in revenues is partially offset by the increasing growth in carrier selection local call minutes, but not in sufficient volumes to reverse this trend.

Revenues from the domestic carrier business decreased by EUR 310 million, or 6.6%, to EUR 4,399 million in 2002, from EUR 4,709 million in 2001. This decrease was due primarily to a reduction in interconnection charges and lower sales volumes resulting from the direct interconnection between the networks of mobile communications operators. This direct interconnection caused a significant decrease in traffic routed through T-Com's network. Also, the demand for carrier services products decreased in 2002 due to market consolidation and the insolvency of a number of carriers. Further declines in revenues during 2002 from domestic carrier services resulted from reductions in the demand for shared space related to telecommunications equipment, lower volumes of call minutes generated through pre-selection

and transfers of carriers from standard leased lines to lower priced carrier leased lines.

#### Systems Integration and Consulting

Systems integration and consulting consists of implementation, support and consulting in the area of telecommunications applications, and also include service solutions for T-LAN and communications networking, wiring and network expansion, as well as fault clearance and E-Business Solutions.

Revenues decreased by EUR 86 million, or 33.0%, to EUR 175 million in 2003, from EUR 261 million in 2002. The revenue trend from ongoing business was characterized by a difficult market environment and lack of investment activities due to the weak economy.

From 2001 to 2002, T-Com's total revenues from systems integration and consulting remained relatively stable.

#### Other Domestic Revenues

Other domestic revenues consist mainly of sales commissions from other segments for the sale of their products through our outlets, such as T-Punkt shops, and charges for support functions. They also include revenues from the publication and sale of subscriber data to telecommunications services (e.g. yellow pages), from the production and sale of prepaid cards for online-shopping and prepaid cards for mobile phones.

Other domestic revenues decreased by EUR 110 million, or 11.6%, to EUR 840 million in 2003 from EUR 950 million in 2002. This decrease was primarily the result of higher levels of non-product-specific rebates in the current year as well as lower revenues from the publishing and directory business. The decrease in revenues from the publishing and directory business was largely due to a consolidation of our portfolio of certain low-margin business customers, as well as a decline in advertising revenues due to the weakness in the German economy.

106

---

Other domestic revenues increased by EUR 126 million from 2001 to 2002. This increase is mainly attributable to higher sales from third-party products through our sales channels. Additionally, in 2002, for the first time, other Deutsche Telekom divisions were charged fees for administration and support functions provided through T-Com's sales channels.

#### Total Eastern Europe Revenues

Total revenues from Eastern European subsidiaries were EUR 3,855 million in 2003, slightly lower than the EUR 3,877 million in 2002. This decrease was largely due to the negative currency exchange rate effects in Hungary and Croatia. When measured in local currencies, revenues at Matáv and Hrvatski Telecom increased year-on-year. Revenues from the fixed-line networks have continued to decline in 2003, offset in part by the continuing trend towards strong growth in the mobile businesses. Demand for online services and fixed-network broadband applications has also grown in Eastern Europe in 2003, although from a lower initial base.

Total revenues increased by EUR 1,128 million, or 41.0%, to EUR 3,877 million in 2002, from EUR 2,749 million in 2001. Of this increase, Hrvatski Telecom contributed approximately EUR 854 million as a result of its full-year consolidation in 2002. The increase was also a result of the growth in the mobile communications and data communications businesses.

## Matáv

Matáv generates its revenues from the fixed-line network, mobile communications business, carrier services business, online services, and from cable businesses. In 2003, total revenues decreased from EUR 2,429 million to EUR 2,392 million, or 1.5% primarily as a result of currency translation effects. In local currency, Matáv's total revenues increased from HUF 591 billion to HUF 607 billion, or 2.7%. The growth rate was slower than the previous year mainly due to the impact of stricter regulation affecting fixed-line network services.

Fixed-line network revenues fell by 6.7%, from EUR 1,297 million to EUR 1,210 million. Although more traffic was generated from the fixed-line network into the mobile network, this was not sufficient to offset the deterioration in international traffic — resulting from fewer minutes — and the less favorable currency exchange rate. In 2003, minutes in the fixed-line network fell appreciably and total number of access channels marginally declined.

Revenues from mobile communications increased by approximately 7%, due to an increase in call minutes and an increase in the number of subscribers. The number of subscribers increased from 3.4 million to 3.8 million. Prepaid customers represent 73.9% of the total Westel customers as of December 31, 2003.

Revenues from carrier services decreased by approximately 27%, primarily as a result of decreased termination and interconnection charges mandated by the regulatory authority.

Revenues from online services increased, primarily as a result of an increase in the number of subscribers, which grew by 14%, from 185,000 to 211,000, and an increase in the number of broadband customers.

Revenue from the fixed-line network and interconnection services is expected to continue to decrease in 2004. The mobile segment is still growing but at a slower pace, because of saturation of the market and competition.

Matáv's total revenues increased by EUR 293 million, or 13.7%, to EUR 2,429 million in 2002, from EUR 2,136 million in 2001, attributable primarily to higher growth in the mobile communications business (through Matáv's Westel and MakTel subsidiaries), online services and data communications business.

## Hrvatski Telecom

Hrvatski Telecom generates its revenues from the fixed-line network, mobile communications business, carrier services business and online services. Total revenues increased by 2.7% to EUR 1,034 million in 2003, from EUR 1,007 million in 2002, despite a negative currency translation effect of 2.0%. In local currency, total revenues increased 4.8%. Although the fixed-line network revenues reflected a slight downward trend, mainly due to a decrease of analog access lines by 28,000 to 1.6 million and minutes of use from 5,166 billion to 5,120 billion, the mobile communications revenues

107

---

increased by approximately 14%, primarily as a result of an increase in subscribers from 1,242 million to 1,340 million. Revenues from carrier services increased by 10.7%, while online service revenues increased by nearly 100%, although from a lower initial base, due mainly to an increase in subscribers from approximately 370,000 to approximately 480,000.

In connection with the acquisition of the second tranche of 16% of the shares of Hrvatski Telecom, a commitment was signed to invest an amount of EUR 748 million in Hrvatski Telecom from 2002 to 2004. The goal of this investment program was primarily the expansion of the fixed-line and mobile network infrastructures.

Primarily as a result of its full-year consolidation, Hrvatski Telecom's total revenues increased by EUR 854 million to EUR 1,007 million in 2002, from EUR 153 million in 2001. Apart from this consolidation effect, Hrvatski Telecom's total revenues increased primarily due to increased subscriber growth in the mobile communications business, in particular with prepaid customers.

#### Slovak Telecom

Slovak Telecom generates its revenues from the fixed-line network, carrier services, online services and broadcasting services. Slovak Telecom's total revenues decreased by EUR 11 million, or 2.7%, to EUR 429 million in 2003 from EUR 441 million in 2002. The Slovak crown strengthened during 2003, so the decrease in euros was not as severe as in local currency, where the revenue decline amounted to 5.5%. The decrease in revenue is mainly attributable to the continuing decrease in analog access lines in the fixed-line network, which is primarily the result of competition from mobile operators, which decline could not be offset by the growth in ISDN and ADSL access lines and data communications. Furthermore, the decreasing prices for international traffic in combination with the increasing competition for termination of international calls led to a decrease of international carrier services revenues.

Slovak Telecom's total revenues decreased by EUR 19 million, or 4.1% to EUR 441 million in 2002 from EUR 460 million in 2001. The decrease is primarily attributable to the substitution of fixed-line business by increased usage of mobile communications.

#### Operating Expenses

##### Cost of Sales

Cost of sales decreased by EUR 1,381 million, or 7.5%, to EUR 16,958 million in 2003 when compared to EUR 18,339 million in 2002. This decrease is primarily attributable to lower depreciation and amortization as well as costs associated with the termination of customer traffic in the networks of other carriers. In addition, costs related to repair and network maintenance as well as rental costs related to housing for technical equipment decreased. A decrease in personnel costs due to a reduction in staff levels resulting from the transfer of T-Com employees to Vivento also contributed to the decrease in cost of sales. T-Com will not incur additional costs relating to employees transferred to Vivento. For more information see "—Group Headquarters and Shared Services." Furthermore, costs associated with purchases of terminal equipment decreased due to the decline in customer demand in this area. For more information see "— Terminal Equipment." In addition, costs decreased due to the sale of Kabel Deutschland GmbH in 2003, which had the effect of reducing costs in 2003, when compared to 2002.

Cost of sales increased from 2001 to 2002 primarily as a result of increases in personnel costs due to wage increases as well as the first full-year consolidation of Hrvatski Telecom. Cost of sales at Hrvatski Telecom was EUR 544 million in 2002 compared to EUR 82 million in 2001.

##### Selling Costs

Selling costs decreased slightly in 2003 to EUR 6,115 million primarily as a result of the decrease in write-downs of receivables related to carrier services. In addition, advertising and marketing costs decreased compared to the previous year. Further, levels of personnel in our sales organization were reduced due to the transfer of these employees to Vivento. In addition, costs decreased due to the sale of Kabel Deutschland GmbH in 2003, which had the effect of reducing costs in 2003, when compared to 2002.



The increases in selling costs in 2002 and 2001 were the result of tariff increases in personnel costs and the first full-year consolidation of Hrvatski Telecom. The effect of the first full-year

108

---

consolidation of Hrvatski Telecom was in 2002. Selling costs at Hrvatski Telecom were EUR 106 million in 2002 compared to EUR 39 million in 2001.

#### Administrative Costs

In 2003, general administrative costs decreased slightly to EUR 1,707 million. The decrease was largely the result of reductions in travel and training costs. In addition, certain centralized personnel and organizational responsibilities were transferred into T-Com's operational areas. The costs associated with these activities have been shown under cost of sales and selling costs in the current year. This decrease was partially offset by increased costs from activities relating to press and communication, trademark protection, regulation, controlling and IT Services. T-Com assumed these additional responsibilities relating to T-Com businesses from Group Headquarters and Shared Services. In addition, costs decreased due to the sale of Kabel Deutschland GmbH in 2003, which had the effect of reducing costs in 2003, when compared to 2002.

The increase in administrative costs in 2002 from 2001 was primarily the result of additional personnel costs and the first full-year consolidation of Hrvatski Telecom. Administrative costs at Hrvatski Telecom were EUR 87 million in 2002 compared to EUR 29 million in 2001.

#### Financial Income (Expense) Net

Net financial expense decreased in 2003 by EUR 140 million, or 16.1%, to EUR 727 million, from EUR 867 million in 2002. This decrease was primarily the result of reductions in net interest expense (EUR 247 million) reflecting the decline in T-Com's debt in 2003. This decrease was partially offset by increases in losses related to associated and related companies, which were largely due to the effects of write-downs, assumption of losses and loss accruals relating to our investment in the Toll Collect project company (EUR 442 million). These losses primarily related to delays in the scheduled completion of the toll collection system. Furthermore, non-recurring valuation adjustments for loans to associated companies of Kabel Deutschland GmbH (EUR 322 million) in 2002 had the effect of reducing net financial expenses in 2003, when compared to 2002. Net financial expense for 2002 remained relatively stable compared to 2001.

#### Income Before Taxes

Income before taxes increased by EUR 643 million, or 17.8%, to EUR 4,247 million in 2003. The decrease in revenues was offset by decreases in maintenance and rental expenses for T-Com's fixed-line network, reductions of losses on accounts receivable and reductions in costs due the transfer of T-Com employees to Vivento. In addition the gain on the sale of the six cable companies EUR 320 million also contributed to the increase in income before taxes. Increases in accruals for employee severance and pensions had a negative effect in 2003.

Income before taxes decreased by EUR 1,069 million, or 22.9%, to EUR 3,604 million in 2002 as compared to EUR 4,673 million in 2001. This decrease was primarily the result of lower gains from divestitures of approximately EUR 975 million and additional net interest expense of EUR 215 million. This was partially offset by a reduction in valuation adjustments for loans to associated companies as well as increases in the equity values in certain associated

companies.

#### Depreciation and Amortization

Depreciation and amortization decreased by EUR 370 million, or 6.7%, to EUR 5,169 million in 2003 from EUR 5,539 million in 2002. This decrease was primarily due to the reduced volume of depreciation following the disposal of the remaining cable companies in 2003. In addition reductions in capital expenditures led to lower depreciation and amortization costs in 2003.

The increase in depreciation and amortization in 2002 was largely due to the first full-year consolidation of Hrvatski Telecom. This was partly offset by reductions in capital expenditures for the fixed-line network in Germany, which led to lower depreciation and amortization costs in 2002.

#### Personnel Costs

Personnel costs primarily consist of wages and salaries, but also include social security, pension costs and other employee benefits.

109

---

Personnel costs increased from 2002 to 2003 primarily as a result of increases in accruals for employee severance in Germany and Croatia, increases in pension accruals due to changes in interest rates as well as increases in wages and salaries as compared to the previous year. These increases were only partially offset by reductions in T-Com's headcount by approximately 19,500 employees of which approximately 12,500 were transferred to Vivento during 2003. during the year. T-Com will not incur further costs relating to employees transferred to Vivento. For more information, see

"— Group Headquarters and Shared Services."

Personnel costs increased from 2001 to 2002 primarily as a result of increases in wages and salaries as well as the first full-year consolidation of Hrvatski Telecom. Personnel costs in 2002 were also affected by restructuring measures related to Matáv and Slovak Telecom and additions to pension accruals attributable to changes in the life expectancy tables underlying certain actuarial calculations.

#### Capital Expenditures

Capital expenditures decreased by EUR 948 million (29.0%) in 2003 as compared to the previous year. This is mainly attributable to reduction in expenditures related to the extension of our SDH transmission platform in 2002. Other factors included a slow down in the expansion of the fixed-line network partially due to weak market conditions and a reduction in real estate construction in Germany. The increase in capacity utilization for ISDN access lines, declining growth rates and minimized capital expenditure in the PSTN network also led to a reduction in overall capital expenditures as well.

There was a decrease in capital expenditures in 2002 compared to 2001 primarily resulting from lower investments in core business areas.

#### T-Systems

The following table presents selected financial information concerning T-Systems.

|                        | 2003   | For the year ended December 31 <sup>(1)</sup> , |        |            |           |
|------------------------|--------|---|--------|------------|-----------|
|                        |        | 2002  | 2001   | 2003/2002  | 2002/2001 |
|                        |        | (millions of €)                                 |        | (% change) |           |
| Net revenues           | 7,184  | 6,895   | 7,121  | 4.2%       | (3.2)%    |
| Inter-segment revenues | 3,430  | 3,594   | 3,700  | (4.6)%     | (2.9)%    |
| Total revenues         | 10,614 | 10,489  | 10,821 | 1.2%       | (3.1)%    |
| Loss before taxes      | (138)  | (1,990)   | (389)  | 93.1%      | (411.6)%  |

(1) Information for 2002 and 2001 has been reclassified to conform to 2003 organizational changes, including adjustments to reflect the reorganization of the agency business as of January 1, 2003. For more information, please refer to "— Segment Analysis — Reclassifications.

#### Net Revenues

Net revenues (total revenues excluding inter-segment revenues) amounted to EUR 7,184 million in 2003, representing an increase of EUR 289 million, or 4.2%, as compared with EUR 6,895 million in 2002 due to a large degree to a change in our business strategy in 2003. The increase of EUR 289 million was achieved despite the deconsolidation of companies, mainly T-Systems Siris SAS, T-Systems MultiLink SA and TeleCash GmbH. All deconsolidated companies contributed net revenues to T-Systems of approximately EUR 163 million in 2003, EUR 395 million in 2002 and EUR 376 million in 2001.

The 15.8% net revenue growth in 2003 in the Telecommunications services unit (TC) was partially offset by a 8.1% decline in net revenues of our Information Technology services unit (IT).

Net revenues decreased by EUR 226 million, or 3.1%, to EUR 6,895 million in 2002 as compared with EUR 7,121 million in 2001. This decrease in net revenues was primarily due to the impact of the difficult economic situation on T-Systems' various business activities and the corresponding decline in the market for telecommunications (TC) services and information technology (IT) services in all sectors. This decrease in net revenues was partially offset by the contribution to net revenues of EUR 86 million relating to the acquisition of DeTeCon International GmbH. Additionally, the sale of Groupe Spring and Marketech had a negative impact on net revenues.

110

#### Total Revenues

In addition to providing data processing, other information technology and services such as provision of computer center services, desktop services and application services to third parties, T-Systems is the primary provider of such services, within Germany, to the Deutsche Telekom group.

Approximately 32.3% of T-Systems' total revenues in 2003 were attributable to inter-segment revenues, as compared to 34.3% in 2002 and 37.8% in 2001. For 2003, approximately 18.3% of T-Systems' TC services revenues and approximately 45.0% of T-Systems' IT services revenues were from other segments within the Deutsche Telekom group.

Edgar Filing: DEUTSCHE TELEKOM AG - Form 20-F

For the year ended December 31, 2003, total revenues of T-Systems increased by EUR 125 million, or 1.2%, to EUR 10,614, as compared to EUR 10,489 million in 2002. This increase was due to the increase of EUR 289 million in net revenues offset by a decrease in inter-segment revenues in the amount of EUR 164 million, or 4.6%. The increase in total revenues of EUR 125 million was achieved despite the deconsolidation of companies, mainly T-Systems Siris SAS, T-Systems MultiLink SA and TeleCash GmbH. All deconsolidated companies contributed to total revenues approximately EUR 165 million in 2003, EUR 418 million in 2002 and EUR 392 million in 2001. Inter-segment revenues amounted to EUR 3,430 million in 2003, as compared to EUR 3,594 million in 2002. In addition, the decrease in inter-segment revenues was affected by our ongoing group-wide cost efficiency program, which resulted in reduced budgets for IT services at other divisions and in reduced prices for IT services. The price reductions were partially offset by increasing volumes delivered by T-Systems.

Inter-segment revenues of the Deutsche Telekom group decreased by EUR 106 million, or 12.9%, to EUR 3,594 million in 2002 as compared to EUR 3,700 million in 2001, primarily as a result of reduced prices for IT services. For 2002, approximately 25.7% of T-Systems' TC services revenues and approximately 41.4% of T-Systems' IT services revenues were from other segments within the Deutsche Telekom group. Due to the high proportion of inter-segment revenues combined with its dependence on the purchase of services from other divisions, T-Systems' operating results before consolidation depend to a large degree on the conditions and prices employed in its dealings with our other divisions.

T-Systems expects a stabilization of inter-segment revenues in 2004. T-Systems also expects further growth in TC net revenues and a slight growth in IT net revenues in 2004.

|                                    | 2003   | For the year ended December 31, |        |            |           |
|------------------------------------|--------|---------------------------------|--------|------------|-----------|
|                                    |        | 2002                            | 2001   | 2003/2002  | 2002/2001 |
|                                    |        | (millions of €)                 |        | (% change) |           |
| <b>Total TC services revenues</b>  | 5,033  | 4,779                           | 4,911  | 5.3%       | (2.7)%    |
| <b>Total IT services revenues</b>  |        |                                 |        |            |           |
| Systems Integration and Consulting | 1,833  | 1,918                           | 2,023  | (4.4)%     | (5.2)%    |
| Computing Services                 | 2,427  | 2,366                           | 2,444  | 2.6%       | (3.2)%    |
| Desktop Services                   | 1,321  | 1,426                           | 1,443  | (7.4)%     | (1.2)%    |
| <b>Total IT services revenues</b>  | 5,581  | 5,710                           | 5,910  | (2.3)%     | (3.4)%    |
| <b>Total revenues</b>              | 10,614 | 10,489                          | 10,821 | 1.2%       | (3.1)%    |

#### TC Services

For the year ended December 31, 2003, TC total revenues increased by EUR 254 million, or 5.3%, to EUR 5,033 million, as compared to EUR 4,779 million in 2002. The increase of EUR 254 million was achieved despite the deconsolidation of T-Systems Siris SAS, T-Systems MultiLink SA and TeleCash GmbH, which contributed to total TC revenues approximately EUR 128 million in 2003, EUR 371 million in 2002 and EUR 337 million in 2001. The increase in TC total revenues in 2003 was mainly due to higher revenues from external domestic and international network services accompanied by slight growth in International Carrier Sales and Solutions (ICSS) amounting to EUR 120 million and Media Broadcast amounting to EUR 27 million. These higher revenues resulted primarily from increased sales activities as well as international expansion to offer such services to globally active customers. Domestic TC revenues achieved an increase in total revenues of EUR 162 million, or 5.1%, in line with overall market growth.

As a result of previous investments in international backbone capacities, ICSS together with T-Systems' international affiliates was able to route approximately 8% more traffic over its own

---

network, compensating for decreasing prices in the world market (14.1 billion minutes of voice traffic in 2003 compared with 13.0 billion minutes in 2002). Decreasing prices mainly resulted from increasing wire capacity and increasing competitive pressure due to shorter price change intervals.

In 2003, inter-segment revenues accounted for 18.3% of TC total revenues and decreased by EUR 307 million as compared to 2002 primarily due to increased technical capacity resulting in price declines. In addition, other price reductions, especially with T-Com, resulted mainly from regulatory pricing decisions. Additionally, the sale of the cable companies led to a reduction of inter-segment revenues of approximately EUR 27 million.

For the year ended December 31, 2002, TC total revenues decreased by EUR 132 million, or 2.7%, to EUR 4,779 million, as compared to EUR 4,911 million in 2001. This decrease is primarily due to the decrease of EUR 99 million in the international activities of TC Services. The TC business was negatively affected by the general economic slowdown. Additionally, price decreases primarily caused by reduced call termination rates in the ICSS unit resulted in a decrease in revenues. Traffic volume remained nearly constant in 2002 (13.0 billion minutes of voice traffic versus 12.9 billion minutes in 2001).

#### IT Services

##### Systems Integration and Consulting

Total revenues decreased by EUR 85 million, or 4.4%, to EUR 1,833 million as compared to EUR 1,918 million in 2002. This decrease resulted primarily from price pressure in contracting domestic and international markets. Despite reduced staff, invoiced hours remained nearly constant as compared to 2002. Inter-segment revenues accounted for approximately 46.5% of total system integration revenues in 2003 and remained nearly constant compared to the previous year.

For the year ended December 31, 2002, total revenues decreased by EUR 105 million, or 5.1%, to EUR 1,918 million, as compared to EUR 2,023 million in 2001. This decrease was primarily due to customers' discretionary spending reductions. In addition, the insolvency of other domestic customers added EUR 16 million to this decrease. The decrease was offset in part by the consolidation of Detecon International GmbH, which contributed revenues of EUR 86 million in 2002.

##### Computing Services

For the year ended December 31, 2003, total revenues increased by EUR 61 million, or 2.5%, to EUR 2,427 million as compared to EUR 2,366 million in 2002. This increase is primarily a result of increasing inter-segment revenues. In 2003, approximately 44.6% of Computing Services' total revenues resulted from inter-segment revenues.

Inter-segment revenues increased by EUR 137 million, or 14.5%, in 2003 as compared to a decline of EUR 183 million, or 16.2%, in 2002. Pricing pressure within the group was partially offset by increasing volumes in 2003. External revenues declined due to intense price pressure. The increase in inter-segment revenues was mainly due to outsourcing agreements with non-domestic companies within our T-Mobile division, which were entered into during the second half of 2002.

For the year ended December 31, 2002, total revenues decreased by EUR 78 million, or 3.2%, to EUR 2,366 million, as compared to EUR 2,444 million in 2001. This decrease is primarily attributable to a reduction in international

activities, which was partially offset by an increase in national inter-segment activities. In addition, the insolvency of some domestic customers and the resulting termination of outsourcing agreements with them contributed to the decrease in net revenues (EUR 12 million).

#### Desktop Services

Total revenues decreased by EUR 105 million, or 7.4%, to EUR 1,321 million as compared to EUR 1,426 million in 2002. A portion of this decrease related to revenues of Groupe Spring and Marketech, which were partially included in 2002 revenues and were no longer included in 2003 revenues. In 2003, total international revenues, including this deconsolidation effect, decreased by EUR 71 million, or 17.7%, to EUR 330 million as compared to EUR 401 million in 2002. Domestic revenues decreased by EUR 34 million from 2002 to 2003 mainly as a result of lower revenues from major customers due to the difficult general economic situation. Revenues in the reselling business decreased due to continuing low demand in the market while revenues from services such as user help desk and support activities increased to 61% of the total domestic revenues in 2003 from 58% in 2002.

112

Inter-segment revenues account for approximately 43.5% of Desktop Services' total revenues in 2003. From 2002 to 2003, inter-segment revenues remained at the previous year's level due to the effects of reduced prices (approximately EUR 37 million) and reduced number of desktops managed and amounted to EUR 574 million.

For the year ended December 31, 2002, total revenues decreased by EUR 17 million, or 1.2%, to EUR 1,426 million, as compared to EUR 1,443 million in 2001. The decrease was primarily due to the divestiture of the subsidiaries T-Systems Marketech and Groupe Spring. This decrease was partially offset by an increase in total revenues (EUR 26 million) from the reselling of workstations and desktops.

#### International Revenues

|                | For the year ended December, 31 |        |        |            |           |
|----------------|---------------------------------|--------|--------|------------|-----------|
|                | 2003                            | 2002   | 2001   | 2003/2002  | 2002/2001 |
|                | (millions of €)                 |        |        | (% change) |           |
| Total Revenues | 10,614                          | 10,489 | 10,821 | 1.2%       | (3.1)%    |
| Domestic       | 7,762                           | 7,584  | 7,783  | 2.3%       | (2.6)%    |
| International  | 2,852                           | 2,905  | 3,038  | (1.8)%     | (4.4)%    |

Total revenues from international operations declined over the period 2001 to 2003. International revenues decreased by EUR 53 million, or 1.8%, to EUR 2,852 million in 2003 as compared to EUR 2,905 million in 2002. The disposal of the non-core subsidiaries Siris and MultiLink led to a decline in international revenues in the amount of EUR 176 million, which was partly offset by increased revenues in the TC unit.

As a percentage of T-System's total revenues, international revenues declined from 28.1% in 2001, to 27.7% in 2002 and 26.9% in 2003.

#### Operating Expenses

The following table provides information regarding components of operating expenses of T-Systems.

|                          | 2003                                   |               | 2002          |               | 2001          |               | 2003/2002      | 2002/2001    |
|--------------------------|--|---------------|---------------|---------------|---------------|---------------|----------------|--------------|
|                          | (in millions of €, except percentages) |               |               |               |               |               |                |              |
| Cost of sales            | 9,183                                  | 79.0%         | 9,529         | 73.0%         | 9,315         | 79.2%         | (3.6)%         | 2.3%         |
| Selling costs            | 671                                    | 5.8%          | 876           | 6.7%          | 1,018         | 8.7%          | (23.4)%        | (13.9)%      |
| Administrative costs     | 751                                    | 6.5%          | 909           | 7.0%          | 767           | 6.5%          | (17.4)%        | 18.5%        |
| Other operating expenses | 1,011                                  | 8.7%          | 1,741         | 13.3%         | 662           | 5.6%          | (41.9)%        | 163.0%       |
| <b>Total</b>             | <b>11,616</b>                          | <b>100.0%</b> | <b>13,055</b> | <b>100.0%</b> | <b>11,762</b> | <b>100.0%</b> | <b>(11.0)%</b> | <b>11.0%</b> |

#### Cost of Sales

Cost of sales decreased in 2003 by EUR 346 million, or 3.6%, to EUR 9,183 million as compared to 2002. The cost of sales of the deconsolidated companies recorded by T-Systems were EUR 151 million in 2003 and EUR 481 million in 2002. In addition, the decrease in cost of sales was primarily a result of lower depreciation costs in 2003 as compared to 2002 resulting from the strategic review in 2002, which led to non-scheduled asset write-downs in 2002 and of the group-wide efficiency efforts such as reduced investments and related depreciation. In addition, the reduction of average staffing levels for the year led to a further decrease in costs of sales. The decrease in cost of sales was partially offset by increased expenses for goods and services purchased due to increased revenues.

Cost of sales increased in 2002 by EUR 214 million, or 2.3%, to EUR 9,529 million as compared to 2001. This increase resulted mainly from non-scheduled asset depreciation relating to telecommunications equipment at SIRIS and Multilink. In addition, T-Systems recorded non-scheduled write-downs relating to mainframe and storage equipment, servers and other assets in computer center operations. Further, EUR 33 million of the increase in depreciation was due to accelerated depreciation charges for storage equipment based on a reassessment of the useful life of the relevant equipment. Due to an oversupply of capacity in the telecommunications market, T-Systems recorded non-scheduled depreciation of submarine cable assets amounting to EUR 228 million, partly offset by a reduction in depreciation expense resulting from a decrease in capital expenditures, primarily in network services and computing services.

113

#### Selling Costs

Selling costs amounted to EUR 671 million in 2003, representing a decrease of EUR 205 million, or 23.4%, compared to 2002. This was mainly a result of staff reductions within T-Systems. The deconsolidation of companies contributed to the decrease in selling costs. The selling costs of deconsolidated companies recorded by T-Systems were EUR 18 million in 2003 and EUR 117 million in 2002. In addition, this decrease was partially attributable to an increase in allowances for accounts receivable recorded in 2002 with respect to the insolvency of some domestic customers amounting to EUR 21 million. The decrease in selling costs was partially offset by increased selling costs attributable to the establishment of international network sales organizations.

Selling costs amounted to EUR 876 million in 2002, representing a decrease of EUR 142 million, or 13.9%, compared to 2001. This decrease in selling costs was mainly a result of the cost efficiency program implemented during 2002.

### Administrative Costs

Administrative costs amounted to EUR 751 million in 2003, representing a decrease of EUR 158 million, or 17.4%, compared to 2002. The decrease was mainly a result of our cost efficiency program covering all functional areas. In addition, the reduction of average staffing levels for the year led to a further decrease in costs of sales. The deconsolidation of companies contributed to the decrease in administrative costs. The administrative costs of the deconsolidated companies recorded by T-Systems were EUR 14 million in 2003 and EUR 33 million in 2002.

Administrative costs amounted to EUR 909 million in 2002, representing an increase of EUR 142 million, or 18.5%, compared to 2001. This was mainly a result of increased staff.

### Other Operating Expenses

Other operating expenses amounted to EUR 1,011 million in 2003, representing a decrease of EUR 730 million, or 41.9%, as compared to 2002. This is mainly a result of lower amortization expenses amounting to EUR 640 million relating to the deconsolidated companies SIRIS, MultiLink and Telecash. This was partially offset by higher amortization expenses in the amount of EUR 44 million due to the full year amortization with respect to the acquisition the remaining stake of debis Systemhaus GmbH, which was merged into T-Systems International GmbH at the end of 2002. In addition, no further significant restructuring charges were recorded in 2003, as compared to 2002 leading to a decrease in other operating expenses.

Other operating expenses amounted to EUR 1,741 million in 2002, representing an increase of EUR 1,079 million, or 162.9%, as compared to 2001. This was mainly a result of amortization expenses affected by non-scheduled amortization (EUR 597 million) in conjunction with our 2002 strategic review and restructuring initiatives, primarily related to business activities in France and Switzerland, including nonscheduled amortization of the entire amount of goodwill (EUR 564 million) related to the SIRIS domestic carrier service business in France and EUR 32 million related to MultiLink SA, as a result of management's decision to refocus its strategy, to downsize and to exit specific business activities.

### Financial Income (Expense), Net

Net financial expense in 2003 decreased by EUR 76 million to EUR 42 million as compared to EUR 118 million in 2002. This decrease is in part due to a positive cash flow in 2003 resulting in improved interest income amounting to EUR 58 million.

Net financial expense increased by EUR 233 million to EUR 118 million in 2002 when compared to net financial income of EUR 115 million in 2001, primarily as a result of the acquisition of the remaining 49.9% of the shares of debis Systemhaus in the first quarter of 2002. T-Systems used its inter-segment financial receivables (approximately EUR 2,165 million) and also a loan from Deutsche Telekom AG in the amount of EUR 2,538 million to finance this transaction.

### Income (Loss) Before Taxes

T-Systems recorded a loss before taxes of approximately EUR 138 million in 2003 compared to a loss of EUR 1,990 million in 2002, which reflects a substantial year-on-year improvement. This is primarily the result of a decline in operating expenses across all cost areas. In addition, other



operating income increased by EUR 214 million, or 31.0%, from 2002 to 2003 mainly due to the sale of non-core businesses and assets and, to a lesser extent, gains from foreign currency translations.

T-Systems recorded a loss before taxes of approximately EUR 1,990 million in 2002 compared to a loss before taxes of EUR 389 million in 2001. This increase was primarily attributable to non-scheduled amortization of goodwill and depreciation of property, plant and equipment along with restructuring charges as described above. Additionally, 2002 was marked by fierce price competition due to overcapacities in the market. Due to the economic slowdown, many customers decreased their information technology budgets.

## T-Mobile

The following table presents selected financial information concerning T-Mobile.

|                            | For the year ended December 31, |                     |                     |            |           |
|----------------------------|---------------------------------|---------------------|---------------------|------------|-----------|
|                            | 2003                            | 2002 <sup>(1)</sup> | 2001 <sup>(1)</sup> | 2003/2002  | 2002/2001 |
|                            | (millions of €)                 |                     |                     | (% change) |           |
| Net revenues               | 21,572                          | 18,339              | 13,101              | 17.6%      | 40.0%     |
| Inter-segment revenues     | 1,206                           | 1,396               | 1,536               | (13.6)%    | (9.1)%    |
| Total revenues             | 22,778                          | 19,735              | 14,637              | 15.4%      | 34.8%     |
| Income (loss) before taxes | 831                             | (23,754)            | (6,441)             | n.m.       | n.m.      |

(1)Information for 2002 and 2001 has been reclassified to conform to 2003 organizational changes, including adjustments to reflect the reorganization of the agency business as of January 1, 2003. For more information, please refer to "— Reclassifications."

## Net Revenues

The net revenues from our T-Mobile division, which reflects revenues from customers outside of the Deutsche Telekom group, increased by EUR 3,233 million or 17.6% to EUR 21,572 million in 2003 from EUR 18,339 million in 2002. Continued growth in the number of subscribers was the dominant factor in the revenue development of the T-Mobile group in 2003, especially for the revenue growth at T-Mobile USA. Additionally, net revenues were affected by the full year consolidation in 2003 of T-Mobile Netherlands, which contributed to net revenues for only three months in 2002.

The aggregate number of subscribers increased from 53.9 million in 2002 to 61.1 million in 2003 (including Virgin Mobile subscribers of 2.4 million in 2002 and 3.6 million in 2003) or 13.2%. This increase was mainly a result of strong subscriber growth in the United States, and to a lesser extent, subscriber growth in Europe.

Net revenues increased by EUR 5,238 million, or 40.0%, to EUR 18,339 million in 2002 from EUR 13,101 million in 2001. The increase in T-Mobile's net revenues in 2002 was partly due to the effect of the full-year consolidation in 2002 of our U.S. subsidiary, T-Mobile USA, as compared to the seven-months consolidation in 2001. Additionally, net revenues were affected by the consolidation for a full year in 2002 of T-Mobile Czech Republic as compared to the nine-months consolidation in 2001 and the full consolidation of T-Mobile Netherlands since September 30, 2002.

## Total Revenues

Total revenues include both net revenues from external customers and revenues from other divisions within the Deutsche Telekom group. The most significant component of inter-segment revenues relates to revenues received from our T-Com division for terminating calls on our mobile network in Germany that originated from T-Com's fixed-line network in Germany.

Inter-segment revenues decreased by EUR 190 million, or 13.6%, to EUR 1,206 million in 2003 from EUR 1,396 million in 2002. This decrease was primarily due to a decline in the volume of calls through our fixed-line network in Germany. Inter-segment revenues decreased by EUR 140 million, or 9.1% to EUR 1,396 million in 2002 from EUR 1,536 million in 2001. This decrease was primarily due to a decline in the rates charged for terminating calls from the fixed-line network.

Revenues from mobile termination fees are primarily generated in our European operations. Revenues from European mobile termination fees were approximately 12.0% of total revenues in 2003 (14.0% of total revenues in 2002). In 2003, in the UK and the Netherlands, the regulatory bodies and

115

mobile operators agreed to decrease mobile termination fees. In other European countries, T-Mobile expects that termination fees will decrease in the future. T-Mobile further expects that the negative impacts on revenues will be somewhat mitigated by volume increases and revenues generated by other mobile services.

The following table reflects the number of T-Mobile subscribers by subsidiary.

| Subsidiary  | As of December 31,                |      |      |                         |                         |
|---|-----------------------------------|------|------|-------------------------|-------------------------|
|   | 2003<br>(Subscribers in millions) | 2002 | 2001 | 2003/2002<br>(% change) | 2002/2001<br>(% change) |
| T-Mobile Deutschland                                | 26.3                              | 24.6 | 23.1 | 6.9%                    | 6.5%                    |
| T-Mobile UK <sup>(1)</sup>                          | 13.6                              | 12.4 | 10.4 | 9.7%                    | 19.2%                   |
| T-Mobile USA <sup>(2)</sup>                         | 13.1                              | 9.9  | 7.0  | 32.3%                   | 41.4%                   |
| T-Mobile Austria                                    | 2.0                               | 2.0  | 2.1  | —                       | (4.8)%                  |
| T-Mobile Czech Republic (RadioMobil) <sup>(3)</sup> | 4.0                               | 3.5  | 2.9  | 14.3%                   | 20.7%                   |
| T-Mobile Netherlands (Ben) <sup>(4)</sup>           | 2.0                               | 1.4  | —    | 42.9%                   | n.m.                    |
| Total <sup>(5)</sup>                                | 61.1                              | 53.9 | 45.5 | 13.2%                   | 18.2%                   |

(1)Includes Virgin Mobile subscribers of 3.6 million for 2003, 2.4 million for 2002 and 1.4 million for 2001.

(2)First consolidated May 31, 2001.

(3)First consolidated March 31, 2001.

(4)First consolidated September 30, 2002.

(5)Percentage and total number of subscribers calculation based on actual figures.

116

The figures above represent the total number of contract and prepaid subscribers at year-end for the periods presented. The subscriber counting methodologies employed differ in some respects between national markets, so that the figures in the table above may not be directly comparable with one another. For further information relating to how we calculate our subscriber data, see "Item 4. Information on the Company — Description of Business and Divisions — T-Mobile."

T-Mobile expects that the number of subscribers in European markets will not grow significantly in the future, as most of the markets in Europe are relatively mature and at or near saturation. T-Mobile expects that the number of subscribers in the U.S. market will continue to increase as that market has not yet reached saturation, although usage patterns may differ from those prevalent in Europe.

#### Total Revenues by Geographic Area

The following table reflects T-Mobile's total revenues by geographic area.

|                                  | For the year ended December 31, |        |        |            |           |
|----------------------------------|---------------------------------|--------|--------|------------|-----------|
|                                  | 2003                            | 2002   | 2001   | 2003/2002  | 2002/2001 |
|                                  | (millions of €)                 |        |        | (% change) |           |
| Germany <sup>(1)</sup>           | 8,479                           | 7,801  | 7,075  | 8.7%       | 10.3%     |
| North America <sup>(1)(2)</sup>  | 7,416                           | 6,138  | 2,798  | 20.8%      | 119.4%    |
| United Kingdom <sup>(1)</sup>    | 4,303                           | 3,997  | 3,279  | 7.7%       | 21.9%     |
| Austria <sup>(1)</sup>           | 1,098                           | 1,034  | 1,052  | 6.2%       | (1.7)%    |
| Czech Republic <sup>(1)(3)</sup> | 768                             | 705    | 487    | 8.9%       | 44.8%     |
| Netherlands <sup>(1)(4)</sup>    | 861                             | 162    | —      | n.m.       | n.m.      |
| Other <sup>(1)</sup>             | 95                              | 6      | 6      | n.m.       | n.m.      |
| Intra-segment revenues           | (242)                           | (108)  | (60)   | n.m.       | 80.0%     |
| Total revenues                   | 22,778                          | 19,735 | 14,637 | 15.4%      | 34.8%     |

(1)These amounts relate to each mobile subsidiary's respective separate financial statements (single-entity financial statements adjusted for uniform group accounting policies and reporting currency) without taking into consideration consolidation effects at the division level or the group level, which consolidation effects are included under "Intra-segment revenues " in the table.

(2)First consolidated May 31, 2001.

(3)First consolidated March 31, 2001.

(4)First consolidated September 30, 2002.

#### Germany

|                         | For the year ended December 31, |       |       |            |           |
|-------------------------|---------------------------------|-------|-------|------------|-----------|
|                         | 2003                            | 2002  | 2001  | 2003/2002  | 2002/2001 |
|                         | (millions of €)                 |       |       | (% change) |           |
| Total revenues          | 8,479                           | 7,801 | 7,075 | 8.7%       | 10.3%     |
| less Terminal equipment | 809                             | 692   | 579   | 16.9%      | 19.5%     |

Edgar Filing: DEUTSCHE TELEKOM AG - Form 20-F

|                  |       |       |       |       |        |
|------------------|-------|-------|-------|-------|--------|
| less Other       | 325   | 227   | 241   | 43.2% | (5.8)% |
| Service revenues | 7,345 | 6,882 | 6,255 | 6.7%  | 10.0%  |

Through T-Mobile Deutschland, we offer mobile communication services to individual and business subscribers in Germany. In 2003, the total revenues of T-Mobile Deutschland increased by EUR 678 million, or 8.7%, as compared to 2002. This increase was primarily attributable to an increase in service revenues and terminal equipment sales. In 2002, the total revenues of T-Mobile Deutschland increased by EUR 726 million, or 10.3%, as compared to 2001. This increase was attributable primarily to an increase in service revenues and terminal equipment sales.

Service revenues increased by EUR 463 million, or 6.7%, to EUR 7,345 million in 2003 as compared to EUR 6,882 million in 2002. This increase was primarily attributable to an increase in non-voice revenues and subscription fee revenues due to a higher subscriber base. Non-voice and subscription fee revenues increased by EUR 258 million to EUR 2,735 million in 2003 from EUR 2,477 million in 2002. Also, as a result of the growth in the subscriber base, the voice revenues increased in 2003 by EUR 205 million to EUR 4,610 million as compared to EUR 4,405 million in

117

2002. The increase in voice revenues induced by the number of subscribers was partly offset by a lower usage per subscriber. The increase in service revenues was also partly offset by reduced inter-segment revenues primarily resulting from a decrease in termination of calls from T-Com's fixed-line network customers in Germany.

In 2002, service revenues increased by EUR 627 million, or 10.0%, as compared to 2001. This was due primarily to an increase in the number of subscribers. The increase in service revenues was partly offset by reduced inter-segment revenues primarily resulting from the termination of calls from T-Com's fixed-line network customers in Germany. Mobile termination revenues decreased by EUR 157 million, or 10.2%, to EUR 1,379 million in 2002 from EUR 1,536 million in 2001, primarily due to a decline in the rates charged for terminating calls from the fixed-line network.

Revenues from terminal equipment sales increased by EUR 117 million to EUR 809 million in 2003 compared to 2002 due to an increase in handsets sold to dealers and higher priced terminal equipment with functionalities such as multimedia messaging services ("MMS"). Revenues from terminal equipment sales increased by EUR 113 million to EUR 692 million in 2002 compared to EUR 579 million in 2001, primarily as a result of an increase in handsets sold to dealers and a reduction of handset subsidies.

Other revenues mainly comprise visitor revenues, virtual network operator (VNO) revenues and activation revenues and disconnection fees. VNO revenues are generated by O2 traffic being routed through the T-Mobile Deutschland network. VNO revenues account for approximately 25% of the total other revenues in 2003.

Other revenues increased by EUR 98 million to EUR 325 million in 2003 compared to 2002 primarily as a result of higher visitor revenues and higher VNO revenues caused by an increase in the subscriber base of O2. The reduction of EUR 14 million to EUR 227 million in 2002 compared to 2001 was influenced by the reduction of visitor revenues.

North America

For the year ended December 31,  
 2003      2002      2001<sup>(1)</sup>      2003/2002      2002/2001

Edgar Filing: DEUTSCHE TELEKOM AG - Form 20-F

|                         | (millions of €) |       |       | (% change) |        |
|-------------------------|-----------------|-------|-------|------------|--------|
| Total revenues          | 7,416           | 6,138 | 2,798 | 20.8%      | 119.4% |
| less Terminal equipment | 958             | 819   | 297   | 17.0%      | 175.8% |
| less Other              | 480             | 468   | 196   | 2.6%       | 138.8% |
| Service revenues        | 5,978           | 4,851 | 2,305 | 23.2%      | 110.5% |

(1)First consolidated May 31, 2001.

Total revenues increased by EUR 1,278 million, or 20.8%, to EUR 7,416 million in 2003 compared to EUR 6,138 million in 2002. The increase in revenues resulted primarily from an increase in service revenues due to an increase in the subscriber base and, to a lesser extent, from an increase in terminal equipment sales. Total revenues increased by EUR 3,340 million, or 119.4%, to EUR 6,138 million in 2002 compared to EUR 2,798 million in 2001, primarily due to the full-year consolidation in 2002 of T-Mobile USA (seven months consolidation in 2001), and an increase in the overall subscriber base in 2002. Expressed in local currency, the total revenue increase was higher on a percentage basis before currency translation effects as described in "Notes to the Consolidated Financial Statements – Summary of Accounting Policies."

Service revenues increased by EUR 1,127 million, or 23.2%, to EUR 5,978 million in 2003 compared to EUR 4,851 million in 2002, due primarily to an increase in subscribers. Service revenues increased EUR 2,546 million, or 110.5%, to EUR 4,851 million in 2002 compared to EUR 2,305 million in 2001, as a result of the full-year consolidation in 2002 of T-Mobile USA (seven months consolidation in 2001) and an increase in subscribers.

Revenues from terminal equipment sales increased by EUR 139 million to EUR 958 million in 2003 compared to EUR 819 million in 2002, due mainly to an increase in gross subscriber additions of 10.5%. Revenues from terminal equipment sales increased by EUR 522 million to EUR 819 million in 2002 compared to EUR 297 million in 2001, primarily as a result of growth in gross subscriber additions of 23.0% and the full-year consolidation of T-Mobile USA in 2002.

118

Other revenues include mainly visitor revenues and activation revenues. Other revenues increased to EUR 480 million in 2003 from EUR 468 million in 2002 mainly as a result of increased subscriber activation revenues and to a lesser extent an increase in visitor revenues. Other revenues increased to EUR 468 million in 2002 compared to EUR 196 million in 2001 primarily due to the full-year consolidation of T-Mobile USA in 2002 and an increase in subscriber activation revenues.

United Kingdom

|                         | For the year ended December 31, |       |       |            |           |
|-------------------------|---------------------------------|-------|-------|------------|-----------|
|                         | 2003                            | 2002  | 2001  | 2003/2002  | 2002/2001 |
|                         | (millions of €)                 |       |       | (% change) |           |
| Total revenues          | 4,303                           | 3,997 | 3,279 | 7.7%       | 21.9%     |
| less Terminal equipment | 422                             | 429   | 393   | (1.6)%     | 9.2%      |
| less Other              | 430                             | 332   | 204   | 29.5%      | 62.7%     |
| Service revenues        | 3,451                           | 3,236 | 2,682 | 6.6%       | 20.7%     |

Total revenues increased by EUR 306 million, or 7.7%, to EUR 4,303 million in 2003 compared to EUR 3,997 million in 2002, due primarily to an increase in subscribers. Expressed in local currency, the total revenue increase was higher on a percentage basis before currency translation effects as described in "Notes to the Consolidated Financial Statements — Summary of Accounting Policies." Total revenues in 2002 increased by EUR 718 million, or 21.9%, to EUR 3,997 million as compared to EUR 3,279 million in 2001, due primarily to an increase in subscribers.

Service revenues increased by EUR 215 million, or 6.6%, to EUR 3,451 million in 2003 as compared to EUR 3,236 million in 2002. Service revenues increased due to higher usage by subscribers. This income was offset, in part, by a decrease in termination fee rates mandated by the UK telecommunications regulator. Service revenues increased by EUR 554 million, or 20.7%, to EUR 3,236 million in 2002 as compared to EUR 2,682 million in 2001, due primarily to an increase in subscribers.

Revenues from terminal equipment sales decreased slightly in 2003 compared to 2002 mainly due to lower gross adds of subscribers. Revenues from terminal equipment sales increased in 2002 compared to 2001, mainly due to higher average revenue per terminal equipment sale.

Other revenues increased from 2001 through 2003 due primarily to the subscriber growth of the joint venture with Virgin Mobile. However, revenues will not continue to grow as T-Mobile UK has sold its stake in Virgin Mobile at the end of January 2004 and T-Mobile UK and Virgin have renegotiated both the shareholder and service agreement in 2004. It is expected that the new service agreement will impact revenue significantly as inbound revenues will decrease at T-Mobile UK and will be passed directly to Virgin. The marketing contribution payment of T-Mobile UK to Virgin will vanish, which will have a positive effect on overall results of T-Mobile UK.

#### Austria

|                         | 2003            | For the year ended December 31, |       |            |           |
|-------------------------|-----------------|---------------------------------|-------|------------|-----------|
|                         |                 | 2002                            | 2001  | 2003/2002  | 2002/2001 |
|                         | (millions of €) |                                 |       | (% change) |           |
| Total revenues          | 1,098           | 1,034                           | 1,052 | 6.2%       | (1.7)%    |
| less Terminal equipment | 70              | 70                              | 57    | —          | 22.8%     |
| less Other              | 275             | 238                             | 302   | 15.5%      | (21.2)%   |
| Service revenues        | 753             | 726                             | 693   | 3.7%       | 4.8%      |

Total revenues increased by EUR 64 million, or 6.2%, to EUR 1,098 million in 2003 from EUR 1,034 million in 2002. This increase was due to increases in service revenues and other revenues.

Service revenues increased by EUR 27 million to EUR 753 million in 2003. This increase was mainly due to higher usage.

Service revenues increased by EUR 33 million, or 4.8%, to EUR 726 million in 2002 from EUR 693 million in 2001. This increase was due primarily to increased usage.

Terminal equipment revenues remained stable at EUR 70 million in 2003 as compared to 2002. Terminal equipment revenues increased by EUR 13 million in 2002 compared to EUR 57 million in 2001.

Other revenues were derived substantially from revenues received from the sale of non-telecommunications products and services sold through Niedermeyer, an Austrian electronics retail chain owned by T-Mobile Austria. Revenues from Niedermeyer were EUR 153 million and revenues from visitors were EUR 85 million of other revenues in 2003. In January 2004, T-Mobile sold Niedermeyer to a third party. Accordingly, this disposal will have a negative effect on other revenues in the future.

#### Czech Republic

|                         | 2003            | For the year ended December 31, |                     |            |           |
|-------------------------|-----------------|---------------------------------|---------------------|------------|-----------|
|                         |                 | 2002                            | 2001 <sup>(1)</sup> | 2003/2002  | 2002/2001 |
|                         | (millions of €) |                                 |                     | (% change) |           |
| Total revenues          | 768             | 705                             | 487                 | 8.9%       | 44.8%     |
| less Terminal equipment | 29              | 30                              | 21                  | (3.3)%     | 42.9%     |
| less Others             | 65              | 74                              | 73                  | (12.2)%    | 1.4%      |
| Service revenues        | 674             | 601                             | 393                 | 12.1%      | 52.9%     |

(1)First consolidated March 31, 2001.

Total revenues increased by EUR 63 million, or 8.9%, to EUR 768 million in 2003 as compared to EUR 705 million in 2002. In local currency total revenues have increased. However, the strong value of the euro had a negative currency translation effect. The increase in total revenues is related mainly to an increase in service revenues due to a higher subscriber base, which increased by 14.3% from 3.5 million to 4.0 million subscribers. Total revenues increased by EUR 218 million, or 44.8%, to EUR 705 million in 2002 as compared to EUR 487 million in 2001, due primarily to the first-time consolidation of T-Mobile Czech Republic at the end of March 2001. Further, the number of subscribers increased significantly from 2.9 million at the end of 2001 to 3.5 million, or 20.7%, at the end of 2002.

Service revenues increased by EUR 73 million to EUR 674 million in 2003. This increase was mainly due to a higher subscriber base. Service revenues increased by EUR 208 million to EUR 601 million in 2002 from EUR 393 million in 2001. This increase was due primarily to the full-year consolidation of T-Mobile Czech Republic in 2002 (nine months in 2001), and a higher subscriber base.

Other revenues mainly include visitor and activation revenues. Variances between the years are influenced by variances in activation revenues being dependent on the number of new subscribers gained.

#### The Netherlands

|                         | 2003            | For the year ended December 31, |      |            |           |
|-------------------------|-----------------|---------------------------------|------|------------|-----------|
|                         |                 | 2002 <sup>(1)</sup>             | 2001 | 2003/2002  | 2002/2001 |
|                         | (millions of €) |                                 |      | (% change) |           |
| Total revenues          | 861             | 162                             | —    | n.m.       | n.m.      |
| less Terminal equipment | 42              | 7                               | —    | n.m.       | n.m.      |

|                  |     |     |   |      |      |
|------------------|-----|-----|---|------|------|
| less Other       | 60  | 13  | — | n.m. | n.m. |
| Service revenues | 759 | 142 | — | n.m. | n.m. |

(1) First consolidated September 30, 2002.

Total revenues, service revenues, terminal equipment revenues and other revenues, increased from 2002 to 2003 primarily as a result of twelve months of consolidated results in 2003 as compared to three months in 2002, and an increase in the number of subscribers to 2.0 million subscribers at the end of 2003 from 1.4 million subscribers at the end of 2002. Other revenues include mainly visitor revenues and subscriber activation revenues.

120

### Average Revenue Per User by Geographic Area

The following discussion provides additional revenue information by geographic area with respect to Average Revenue per User (ARPU). We use ARPU to measure the average monthly service revenues on a per subscriber basis. We believe that ARPU provides management with useful information concerning usage and acceptance of our product and service offerings and an indicator of our ability to attract and retain high-value customers. We calculate ARPU as services revenues generated by subscribers (revenues for originating and terminating voice calls and data revenues), including our subscribers' roaming revenues and monthly subscription fees, divided by our average subscribers for the period. The revenues we use in the calculation of ARPU exclude revenues from equipment sales and customer activation revenues because they do not represent ongoing subscriber revenue streams and revenues from visitor roaming, virtual network operators (VNO) and other revenues because they are not generated directly by our subscribers. Non-GAAP financial measures, such as the ARPU discussions below, are not prepared in accordance with German GAAP or U.S. GAAP and are not uniformly defined and utilized by all companies in our industry group. Accordingly, such measures may not be comparable with similarly titled measures disclosed by other companies. Non-GAAP financial measures should not be viewed in isolation or as an alternative to other figures reported under German GAAP or U.S. GAAP. For a more detailed breakdown of subscribers by geographic area see "Item 4 — Description of Business and Divisions — T-Mobile." The calculation of the ARPU figures below is based on actual figures. Differences in calculating ARPU using the service revenues and average subscriber numbers below may be a result of rounding.

#### Germany

|                                     | For the year ended December 31,         |       |            |
|-------------------------------------|---|-------|------------|
|                                     | 2003                                    | 2002  | 2003/2002  |
|                                     | (millions of €, except where indicated) |       | (% change) |
| Total revenues                      | 8,479                                   | 7,801 | 8.7%       |
| thereof Service revenues            | 7,345                                   | 6,882 | 6.7%       |
| Average subscribers (in millions)   | 25.3                                    | 23.5  | 7.6%       |
| ARPU/month (in euro) <sup>(1)</sup> | 24                                      | 24    | —          |

(1)For comparative purposes, monthly ARPU using total revenues for the twelve months period



ended December 31, 2003 and 2002 was EUR 28 for both periods.

The ARPU per month decreased by EUR 0.20 in 2003 as compared to 2002 calculated based on actual figures. This decrease was due to a lower usage per subscriber in both the prepaid subscriber base and the contract subscriber base. In 2003, the share of contract subscribers grew in the total subscriber base which partly offset the decline in the average usage per subscriber.

#### North America

|                                     | For the year ended December 31,         |       |            |
|-------------------------------------|---|-------|------------|
|                                     | 2003                                    | 2002  | 2003/2002  |
|                                     | (millions of €, except where indicated) |       |            |
|                                     |   |       | (% change) |
| Total revenues                      | 7,416                                   | 6,138 | 20.8%      |
| thereof Service revenues            | 5,978                                   | 4,851 | 23.2%      |
| Average subscribers (in millions)   | 11.5                                    | 8.2   | 40.2%      |
| ARPU/month (in euro) <sup>(1)</sup> | 44                                      | 49    | (10.2)%    |

(1)For comparative purposes, monthly ARPU using total revenues for the twelve months ended December 31, 2003 and 2002 were EUR 54 and EUR 62 respectively.

ARPU per month decreased to EUR 44 in 2003 as compared to EUR 49 in 2002, due to changes in local currency exchange rates. In local currency ARPU per month increased primarily as a result of an increase in the proportion of contract subscribers in the overall subscriber base. Additionally, the increase in ARPU per month in local currency also reflects contract subscriber migration to higher-priced rate plans and increased usage of data and short message service by contract customers, and higher usage by prepaid subscribers.

121

#### United Kingdom

|  | For the year ended December 31,         |       |            |
|--|---|-------|------------|
|  | 2003                                    | 2002  | 2003/2002  |
|  | (millions of €, except where indicated) |       |            |
|  |   |       | (% change) |
| Total revenues                                   | 4,303                                   | 3,997 | 7.7%       |
| thereof Service revenues <sup>(1)</sup>          | 3,451                                   | 3,236 | 6.6%       |
| Average subscribers (in millions) <sup>(2)</sup> | 9.6                                     | 9.4   | 2.1%       |
| ARPU/month (in euro) <sup>(3)</sup>              | 30                                      | 29    | 3.4%       |

(1)Does not include revenues earned from Virgin Mobile subscribers, which revenues are not included in ARPU calculation.

(2)Does not include Virgin Mobile subscribers for purposes of ARPU calculation.

(3)For comparative purposes, monthly ARPU using total revenues for the twelve month period ended December 31, 2003 and 2002 were EUR 37 and EUR 35, respectively.

ARPU per month increased to EUR 30 in 2003 compared to EUR 29 in 2002 due to a higher share of contract subscribers in the total subscriber base and an increase in the usage per subscriber. Compared to ARPU measured in euro, ARPU per month in local currency increased at a higher rate in 2003 as compared to 2002 due to changes in local currency exchange rates. The increase in service revenues was offset, in part, by a decrease in termination fee rates mandated by the UK telecommunications regulator.

#### Austria

|                                     | For the year ended December 31,         |       |            |
|-------------------------------------|---|-------|------------|
|                                     | 2003                                    | 2002  | 2003/2002  |
|                                     | (millions of €, except where indicated) |       | (% change) |
| Total revenues                      | 1,098                                   | 1,034 | 6.2%       |
| thereof Service revenues            | 753                                     | 726   | 3.7%       |
| Average subscribers (in millions)   | 2.0                                     | 2.0   | —          |
| ARPU/month (in euro) <sup>(1)</sup> | 31                                      | 30    | 3.3%       |

(1)For comparative purposes, monthly ARPU using total revenues for the twelve month period ended December 31, 2003 and 2002 were EUR 46 and EUR 43, respectively.

ARPU per month increased to EUR 31 in 2003 from EUR 30 in 2002. This increase is mainly due to increasing usage and a relatively higher proportion of contract subscribers in 2003.

#### Czech Republic

|                                     | For the year ended December 31,         |      |            |
|-------------------------------------|---|------|------------|
|                                     | 2003                                    | 2002 | 2003/2002  |
|                                     | (millions of €, except where indicated) |      | (% change) |
| Total revenues                      | 768                                     | 705  | 8.9%       |
| thereof Service revenues            | 674                                     | 601  | 12.1%      |
| Average subscribers (in millions)   | 3.6                                     | 3.2  | 12.5%      |
| ARPU/month (in euro) <sup>(1)</sup> | 15                                      | 16   | (6.3)%     |

(1)For comparative purposes, monthly ARPU using total revenues for the twelve month period ended December 31, 2003 and 2002 was EUR 18 for both periods.

ARPU per month decreased to EUR 15 in 2003, from EUR 16 in 2002 as a result of local currency exchange rates. In local currency the ARPU in 2003 was virtually the same as in 2002. The ARPU was negatively impacted in 2003 due

to decreases in both the tariffs for and volume of terminating calls received from other operators. These decreases were offset by an increase in data usage, excluding SMS, and by an increase in the average monthly subscription fee per subscriber due to the higher share of contract subscribers.

#### The Netherlands

|                                     | For the year ended December 31,         |                     |            |
|-------------------------------------|---|---------------------|------------|
|                                     | 2003                                    | 2002 <sup>(1)</sup> | 2003/2002  |
|                                     | (millions of €, except where indicated) |                     | (% change) |
| Total revenues                      | 861                                     | 162                 | n.m.       |
| thereof Service revenues            | 759                                     | 142                 | n.m.       |
| Average subscribers (in millions)   | 1.7                                     | 1.4                 | n.m.       |
| ARPU/month (in euro) <sup>(2)</sup> | 37                                      | 33                  | n.m.       |

n.m. — not meaningful

(1)First consolidated September 30, 2002.

(2)For comparative purposes, monthly ARPU using total revenues for the twelve month period ended December 31, 2003 and the three month period ended December 31, 2002 were EUR 42 and EUR 39, respectively.

ARPU per month increased to EUR 37 in 2003 from EUR 33 in 2002. This increase was primarily the result of an increase in the proportion of contract subscribers within the customer base, and an increase in usage per subscriber.

#### Operating Expenses

The following table provides information regarding components of operating expenses in our T-Mobile division.

|                                  | For the year ended December 31,     |        |        |        |        |        |            |           |
|----------------------------------|-------------------------------------|--------|--------|--------|--------|--------|------------|-----------|
|                                  | 2003                                |        | 2002   |        | 2001   |        | 2003/2002  | 2002/2001 |
|                                  | (millions of €, except percentages) |        |        |        |        |        | (% change) |           |
| Cost of sales                    | 12,893                              | 57.9%  | 24,009 | 56.0%  | 9,956  | 54.1%  | (46.3)%    | 141.2%    |
| Selling costs                    | 6,689                               | 30.0%  | 6,243  | 14.6%  | 4,816  | 26.2%  | 7.1%       | 29.6%     |
| General and administrative costs | 1,004                               | 4.5%   | 1,018  | 2.4%   | 653    | 3.5%   | (1.4)%     | 55.9%     |
| Other operating expenses         | 1,684                               | 7.6%   | 11,586 | 27.0%  | 2,991  | 16.2%  | (85.5)%    | 287.4%    |
| Total                            | 22,270                              | 100.0% | 42,856 | 100.0% | 18,416 | 100.0% | (48.0)%    | 132.7%    |

#### Cost of Sales

Cost of sales includes the purchase of goods such as mobile handsets and SIM cards, as well as the costs of services purchased, such as line rental and interconnection charges, international roaming charges, data processing charges, maintenance and other support services and information technology services. Main components include goods and services purchased, personnel costs as well as depreciation and amortization of mobile telecommunication licenses and other tangible and intangible assets related to the network.

In 2003, cost of sales decreased by EUR 11,116 million, or 46.3%, compared to 2002. This is a direct result of the 2002 strategic review and the resulting nonscheduled amortization of FCC licenses at T-Mobile USA and the UMTS license at T-Mobile UK in the year 2002. Amortization of mobile telecommunication licenses decreased by EUR 12,121 million, mainly because nonscheduled amortization of licenses in 2002 (EUR 11,549 million) was not repeated in 2003. As a result of the lower amortization basis and the weaker U.S. Dollar, scheduled amortization of mobile telecommunication licenses decreased by EUR 572 million from EUR 1,733 million to EUR 1,161 million. In contrast, goods and services purchased increased by EUR 1,001 million, partially as a result of the first full year consolidation of T-Mobile Netherlands which accounted for EUR 321 million of

123

---

the increase in 2003. In addition goods and services purchased at T-Mobile USA increased by EUR 366 million in 2003 mainly due to an increase in the quantity of terminal equipment sold, and to a lesser degree, the procurement of higher priced terminal equipment. T-Mobile Deutschland contributed EUR 197 million to the increase in goods and services purchased in 2003 mainly due to a higher volume of terminal equipment purchases.

In 2002 cost of sales increased by EUR 14,053 million compared to 2001 mainly as a result of nonscheduled amortization of mobile telecommunication licenses. Additionally, the increase in cost of sales reflected the full year consolidation of T-Mobile USA and T-Mobile Czech Republic, and the partial-year consolidation of T-Mobile Netherlands (three months). The nonscheduled amortization recognized in 2002 was a result of the group-wide strategic review. In the strategic review, a cash flow-based analysis of mobile telecommunication licenses was performed. The assumptions regarding middle and long-term business development prospects were reassessed in light of the changes in current competitive conditions, future expectations of growth in the wireless communications industry, increased costs of capital and changes in the future availability of financing. As a result, EUR 9,384 million relating to licenses at T-Mobile USA and EUR 2,165 million relating to the UMTS license at T-Mobile UK were recognized as nonscheduled amortization. Excluding nonscheduled amortization of the licenses, cost of sales increased by EUR 2,504 million or 25.2% mainly the result of the expanded scope of consolidated entities. At T-Mobile USA cost of sales increased by EUR 1,928 million (excluding EUR 9,384 million of nonscheduled amortization of the FCC licenses) primarily as a result of the full-year consolidation in 2002 (7 months in 2001). In addition cost of sales increased by EUR 107 million at T-Mobile Czech Republic primarily as a result of the full-year consolidation in 2002 (9 months in 2001) and T-Mobile Netherlands contributed EUR 139 million to the increase for three months of consolidation in 2002. Subscriber growth and the related increase in traffic also contributed to the increase in cost of sales.

#### Selling Costs

Selling costs are the second most important cost component after cost of sales, and accounted for 30% of the T-Mobile division's total operating expenses in 2003. Selling costs include all expenses relating to sales, including, among other things, commissions paid to resellers and third-party distributors, call center and customer care expenses, marketing costs and billing services.

The EUR 446 million increase from 2002 to 2003 was mainly attributable to a EUR 254 million increase in selling costs associated with the first full-year consolidation of T-Mobile Netherlands, as compared to only three months of full consolidation in 2002. Additionally, EUR 207 million of the increase resulted from T-Mobile Deutschland mainly driven by an increase in commissions. The increase in selling costs was offset in part by the currency translation effects relating to T-Mobile USA.

The increase in selling costs between 2002 and 2001 in the amount of EUR 1,427 million was mainly attributable to the consolidation of T-Mobile USA for a full twelve months in 2002 compared to seven months in 2001, the consolidation of T-Mobile Czech Republic for a full twelve months in 2002 compared to nine months in 2001 and the consolidation of T-Mobile Netherlands for a three-month period in 2002.

#### General and Administrative Costs

General and administrative costs include all costs allocated to core administrative functions which are not directly attributable to the cost of sales or selling activities, including, among other items, costs relating to accounting, finance, human resources, general management, communications, strategy and legal services.

General and administrative costs decreased by EUR 14 million in 2003 mainly as a result of the weaker U.S. Dollar, offset in part by the full-year consolidation of T-Mobile Netherlands, which increased general administrative costs by EUR 29 million.

The increase in general and administrative costs between 2002 and 2001 in the amount of EUR 365 million was mainly attributable to the consolidation of T-Mobile USA for a full twelve months in 2002 compared to seven months in 2001, the consolidation of T-Mobile Czech Republic for a full twelve months in 2002 compared to nine months in 2001 and the consolidation of T-Mobile Netherlands for a three-month period in 2002.

124

#### Other Operating Expenses

The following table provides information regarding other operating expenses.

|   | 2003  | For the year ended December 31, |       |           | 2002/2001<br>(% change) |
|---|-------|---------------------------------|-------|-----------|-------------------------|
|   |       | 2002<br>(millions of €)         | 2001  | 2003/2002 |                         |
| Losses on disposition of non-current assets | 26    | 34                              | 36    | (23.5)%   | (5.6)%                  |
| Transfers to accruals                       | —     | 6                               | 2     | n.m.      | 200.0%                  |
| Foreign currency transaction losses         | 18    | 20                              | 35    | (10.0)%   | (42.9)%                 |
| Amortization of goodwill                    | 1,435 | 11,447                          | 2,843 | (87.5)%   | 302.6%                  |
| Other operating expenses                    | 205   | 79                              | 75    | 159.5%    | 5.3%                    |
| Total                                       | 1,684 | 11,586                          | 2,991 | (85.5)%   | 287.4%                  |

Other operating expenses decreased to EUR 1,684 million in 2003 from EUR 11,586 million in 2002, primarily as a result of the non-recurrence of nonscheduled goodwill amortization in 2003. In addition, the lower basis for goodwill at T-Mobile USA after the 2002 nonscheduled amortization and the weaker U.S. Dollar contributed to the decrease in 2003. T-Mobile UK contributed EUR 638 million, or 44.5%, of the total goodwill amortization in 2003, while T-Mobile USA contributed EUR 542 million, or 37.8%, of total goodwill amortization in 2003. At T-Mobile USA, goodwill amortization decreased by EUR 8,971 million, or 94.3%, mainly as the result of the non-recurrence of nonscheduled amortization that amounted to EUR 8,288 million in 2002. The remaining goodwill amortization in 2003 is attributable to T-Mobile Netherlands (EUR 113 million), T-Mobile Austria (EUR 90 million), T-Mobile

Czech Republic (EUR 40 million) and others (EUR 12 million).

The increase of EUR 8,604 million between 2001 and 2002 in goodwill amortization was directly attributable to the nonscheduled goodwill amortization at T-Mobile USA as discussed above, and nonscheduled goodwill amortization at T-Mobile Netherlands in the amount of EUR 958 million. These nonscheduled goodwill amortizations were a result of the group-wide strategic review in 2002. In this strategic review, a cash flow-based analysis of mobile communication licenses and goodwill was performed. The assumptions regarding middle and long term business development prospects were reassessed in light of the changes in current competitive conditions, future expectations of growth in the wireless communications industry, increased costs of capital and changes in the future availability of financing. Scheduled amortization of goodwill totalled EUR 2,186 million in 2002, with T-Mobile USA contributing EUR 1,225 million and T-Mobile UK contributing EUR 788 million of this amount.

Total goodwill amortization amounted to EUR 2,843 million in 2001, of which EUR 1,040 million related to nonscheduled amortization associated with the brand names acquired with T-Mobile UK and T-Mobile Austria. We recognized scheduled goodwill amortization of EUR 1,803 million in 2001, primarily relating to T-Mobile USA (EUR 882 million) and T-Mobile UK (EUR 797 million).

125

## Other Operating Income

The following table provides information regarding other operating income.

|   | 2003  | For the year ended December 31, |      |            |           |
|---|-------|---------------------------------|------|------------|-----------|
|   |       | 2002                            | 2001 | 2003/2002  | 2002/2001 |
|   |       | (millions of €)                 |      | (% change) |           |
| Reversal of accruals  | 141   | 59                              | 50   | 139.0%     | 18.0%     |
| Income from reversal of valuation adjustments (including asset-backed securities) | 61    | 54                              | 7    | 13.0%      | n.m.      |
| Cost reimbursements   | 371   | 381                             | 137  | (2.6)%     | 178.1%    |
| Income from the disposals of noncurrent assets (including sales of investments)   | 359   | 8                               | 3    | n.m.       | 166.7%    |
| Insurance compensation  | 17    | 8                               | 4    | 112.5%     | 100.0%    |
| Foreign currency transaction gains  | 35    | 30                              | 22   | 16.7%      | 36.4%     |
| Other income  | 234   | 259                             | 326  | (9.7)%     | (20.6)%   |
| Total   | 1,218 | 799                             | 549  | 52.4%      | 45.5%     |

Other operating income consists of a number of items such as income from the disposal of non-current assets, cost reimbursements from Deutsche Telekom, reversal of accruals and foreign currency transaction gains.

The significant increase in income from the disposal of non-current assets in 2003 relates to the sale of part of T-Mobile's stake in the Russian mobile operator MTS, which amounted to EUR 352 million. Other significant components are subsidies received from handset suppliers and income from the reversal of accruals (especially the reversal of the accrual for service providers, for property rationalization accruals and "Universal Services").

The increase in other operating income for 2002 when compared to 2001 is mainly the result of the expanded scope of consolidated entities. Of the total increase of EUR 250 million, T-Mobile USA contributed EUR 170 million as a result of its first full year consolidation (7 months in 2001) and EUR 25 million related to T-Mobile Czech Republic's first full year consolidation (9 months in 2001). Other income in 2002 includes income relating to a purchase price adjustment (EUR 47 million) from the sale of Westel in 2001 and income from the sale of the Salzburg-Vienna data line (EUR 29 million).

For 2001, the main components of other operating income were income from the reversal of accruals and foreign currency transaction gains and a gain of EUR 25 million received from the sale of Westel to Matáv.

#### Financial Income (Expense), Net

The following table presents information concerning the net financial income (expense), of our T-Mobile division.

|  | 2003  | For the year ended December 31, |         |            |           |
|--|-------|---------------------------------|---------|------------|-----------|
|  |       | 2002                            | 2001    | 2003/2002  | 2002/2001 |
|  |       | (millions of €)                 |         | (% change) |           |
| Other income from investments                                      | 4     | —                               | —       | n.m.       | —         |
| Income (loss) from companies accounted for under the equity method | 93    | (355)                           | (204)   | n.m.       | 74.0%     |
| Write-downs on financial assets and marketable securities          | —     | (72)                            | —       | n.m.       | n.m.      |
| Income (loss) from financial activities                            | 97    | (427)                           | (204)   | n.m.       | 109.3%    |
| Net interest expense   | (992) | (1,005)                         | (3,008) | (1.3)%     | (66.6)%   |
| Total  | (895) | (1,432)                         | (3,212) | (37.5)%    | (55.4)%   |

126

Net financial expense in 2003 decreased to EUR 895 million from EUR 1,432 million in 2002. This decrease was primarily attributable to income from financial activities of EUR 97 million in 2003 compared to a loss of EUR 427 million in 2002, especially because income from companies accounted for under the equity method amounted to EUR 93 million in 2003 as compared to a loss of EUR 355 million in 2002. This positive increase of EUR 448 million was primarily the result of the full consolidation of T-Mobile Netherlands since September 30, 2002. Additionally, income from companies accounted for under the equity method in 2003 was primarily derived from T-Mobile's equity stake in MTS (EUR 121 million) and PTC (EUR 84 million), offset in part by losses mainly related to T-Mobile USA's equity investment in GSM Facilities (EUR 84 million) and scheduled goodwill amortization at PTC (EUR 76 million). Net interest expense in the amount of EUR 992 million decreased by 1.3% in 2003 compared to 2002.

Net financial expense in 2002 decreased to EUR 1,432 million from EUR 3,212 million in 2001. This decrease is primarily attributable to a decrease in net interest expense and an increase in loss from companies accounted for under the equity method. Net interest expense decreased significantly from 2001 to 2002, primarily due to the conversion of Deutsche Telekom AG loans in the amount of EUR 38 billion and related accrued interest to shareholders' equity effective December 31, 2001. A redemption premium of EUR 569 million was paid to Deutsche Telekom AG in 2001 relating to this conversion. Additionally, loss from companies accounted for under the equity method increased to

EUR 355 million in 2002, primarily due to losses of EUR 292 million relating to T-Mobile Netherlands, reflecting the nine-month period during which T-Mobile Netherlands was accounted for as an equity investment. This loss for 2002 also included EUR 171 million relating to the nonscheduled amortization of the T-Mobile Netherlands' UMTS license, EUR 40 million of goodwill amortization and EUR 81 million relating to T-Mobile's portion of the losses of T-Mobile Netherlands. In addition, losses from equity investments of T-Mobile USA (including write-downs on financial assets) amounted to EUR 173 million during 2002. These losses were partially offset by income related to MTS in the amount of EUR 99 million.

#### Income (Loss) before Taxes

Income before taxes improved from a loss of EUR 23,754 million in 2002 to a profit of EUR 831 million in 2003. This improvement is mainly due to the nonrecurrence of nonscheduled amortization of licenses and goodwill that effected 2002 in the amount of EUR 20,810 million. Additionally, total revenues increased from EUR 19,735 million to EUR 22,778 million, or 15.4%, while cost of sales (excluding nonscheduled amortization in 2002) only increased by 3.5% between 2002 and 2003. Other contributing factors to the 2003 income before taxes were an improvement in net financial expense in the amount of EUR 537 million, due to improved results from affiliates accounted for under the equity method, the improvement in other operating expenses in the amount of EUR 9,902 million, mainly as a result of lower goodwill amortization and an increase in other operating income mainly as a result of the EUR 352 million gain from the sale of part of the stake in the Russian mobile operator MTS.

In 2002 the loss before taxes amounted to EUR 23,754 million, representing a EUR 17,313 million increase from 2001. This increase was primarily a result of nonscheduled amortization on licenses and goodwill of EUR 20,810 million, primarily relating to T-Mobile USA and T-Mobile UK and the increase in cost of sales, excluding the effects of the nonscheduled amortization on licenses (EUR 2,504 million) offset in part by the increase in total revenues (EUR 5,098 million) and the decrease in financial expense (EUR 1,780 million), primarily due to the decline in net interest expense (EUR 2,003 million).

Loss before taxes amounted to EUR 6,441 million in 2001, especially as a result of the first-time consolidation of T-Mobile USA since June 2001, which accounted for EUR 2,765 million of the loss. Depreciation and amortization increased mainly due to scheduled goodwill amortization relating to T-Mobile USA (EUR 882 million); nonscheduled amortization of tradenames relating to T-Mobile UK and T-Mobile Austria in connection with T-Mobile's rebranding campaign (EUR 1,040 million) and the first time inclusion of amortization of UMTS licenses in results for a full year in 2001 (EUR 724 million).

127

#### T-Online

The following table presents selected financial information concerning our T-Online division.

|                        | For the year ended December 31, |       |       |            |           |
|------------------------|---------------------------------|-------|-------|------------|-----------|
|                        | 2003                            | 2002  | 2001  | 2003/2002  | 2002/2001 |
|                        | (millions of €)                 |       |       | (% change) |           |
| Net Revenues           | 1,662                           | 1,391 | 1,027 | 19.5%      | 35.4%     |
| Inter-segment revenues | 189                             | 193   | 113   | (2.1)%     | 70.8%     |



Edgar Filing: DEUTSCHE TELEKOM AG - Form 20-F

|                            |       |       |       |       |       |
|----------------------------|-------|-------|-------|-------|-------|
| Total revenues             | 1,851 | 1,584 | 1,140 | 16.9% | 38.9% |
| Income (loss) before taxes | 104   | (471) | (820) | n.m.  | 42.6% |

n.m.—not meaningful.

Revenues

As a result of its combined business model, which focuses on access, content, services, and e-commerce, the T-Online division generated consolidated total revenues of approximately EUR 1,851 million in fiscal 2003. This represents a year-on-year increase of 16.9%, or EUR 267 million. T-Online's revenues are generated primarily by Internet access fees, such as monthly charges and time-based usage charges, and, to a lesser extent, by services and fees in connection with content and e-commerce. Also during 2003, paid content offerings increased primarily as a result of the increased usage of broadband access.

T-Online's expanding subscriber base is the primary reason for the increase in net and total revenues. Total subscribers increased to 13.1 million as of December 31, 2003, an increase of 0.9 million, or 7.3%, as compared to 12.2 million subscribers as of December 31, 2002. Our subscriber base increased by 1.6 million subscribers from December 31, 2001 to December 31, 2002.

Of the total number of subscribers as of December 31, 2003, 3.6 million subscribers accessed the Internet via broadband (T-Online defines broadband as ADSL technology with a data rate greater than 128kb/s), an increase of 0.8 million subscribers, or 27.7%, since December 31, 2002. The broadband subscriber base increased by 1.4 million from December 31, 2001 to December 31, 2002. These customers generally use the Internet more frequently and for longer periods of time than narrowband users. They are also heavier users of e-commerce. T-Online considers broadband customers as one of the key growth drivers in the Internet industry.

The numbers of subscribers in Germany using the T-DSL flat rate increased by 0.3 million to 2.0 million subscribers at the end of 2003. The number of subscribers in Germany using the T-DSL volume tariff also increased by 0.2 million to 0.3 million registered subscribers as of December 31, 2003. In Rest of Europe there was also a significant increase in the level of broadband subscribers by approximately 69.2% to 0.3 million customers.

In addition, we believe that well-presented content and services, such as news, e-mail and online chats, were instrumental in boosting the time spent online and intensity of use, which contributed to the improved results. The average volume of minutes per month spent on the Internet per subscriber increased from 2,523 minutes in 2002 to 3,052 minutes in 2003. The average volume of minutes per month spent on the Internet for the T-Online division increased by 1,248 minutes per subscriber from December 31, 2001 to December 31, 2002.

128

The following table reflects T-Online's total revenues by geographic area.

|         | 2003            | For the year ended December 31, |            |           |       |
|---------|-----------------|---------------------------------|------------|-----------|-------|
|         | 2002            | 2001                            | 2003/2002  | 2002/2001 |       |
|         | (millions of €) |                                 | (% change) |           |       |
| Germany | 1,682           | 1,445                           | 1,044      | 16.4%     | 38.4% |

Edgar Filing: DEUTSCHE TELEKOM AG - Form 20-F

|                        |       |       |       |        |       |
|------------------------|-------|-------|-------|--------|-------|
| Rest of Europe         | 169   | 139   | 96    | 21.6%  | 44.8% |
| Total revenues         | 1,851 | 1,584 | 1,140 | 16.9%  | 38.9% |
| Inter-segment revenues | (189) | (193) | (113) | (2.1)% | 70.8% |
| Net revenues           | 1,662 | 1,391 | 1,027 | 19.5%  | 35.4% |

The increase in revenues in Germany of 16.4% and Rest of Europe of 21.6% was a result of further subscriber growth as well as an increase in the average revenue per subscriber. Revenues did not increase at the same rate in comparison to the prior year due to T-Online focusing more on effective revenues (revenues that result in a higher profit margin) and developing new products and designs intended to secure growth in the future, but which only had an impact on a portion of the current year.

A substantial portion of inter-segment revenues is generated pursuant to a portal advertising agreement between T-Online International AG and Deutsche Telekom AG. Under that agreement, T-Online International AG provides Internet-based links to the Deutsche Telekom website.

### Gross Margin

Gross margin (total revenues less cost of goods and services divided by total revenues) has improved during 2003 to 59.2%, as compared to 48.8% for fiscal 2002 and 39.8% for fiscal 2001. This increase in the gross margin was a result of the decrease in goods and services purchased.

### Operating Expenses

|                                      | For the year ended December 31, |       |       |            |           |
|--------------------------------------|---------------------------------|-------|-------|------------|-----------|
|                                      | 2003                            | 2002  | 2001  | 2003/2002  | 2002/2001 |
|                                      | (millions of €)                 |       |       | (% change) |           |
| Cost of sales                        | 1,053                           | 1,068 | 917   | (1.4%)     | 16.5%     |
| thereof goods and services purchased | 755                             | 811   | 686   | (6.9%)     | 18.2%     |
| Selling costs                        | 527                             | 477   | 378   | 10.5%      | 26.2%     |
| Administrative costs                 | 89                              | 90    | 85    | (1.1%)     | 5.9%      |
| Other operating income               | 77                              | 75    | 21    | 2.7%       | n.m.      |
| Other operating expenses             | 355                             | 358   | 384   | (0.8%)     | (6.8%)    |
| Financial income (expense), net      | 200                             | (137) | (217) | n.m.       | 36.9%     |
| Income (loss) before taxes           | 104                             | (471) | (820) | n.m.       | 42.6%     |

n.m.—not meaningful.

### Cost of Sales

Cost of sales mainly include goods and services purchased, which decreased from EUR 811 million in 2002 to EUR 755 million in 2003. The decrease was due to better utilization of capacity purchased from Deutsche Telekom through its T-Com division and the increasing prevalence of fixed basic rates, for example the T-DSL flat rate. Moreover, attractive content and service offerings ensured higher capacity utilization of traffic. Goods and services purchased increased from EUR 686 million in 2001 to EUR 811 million in 2002, due primarily to the growth in the use of access services by T-Online's customers.

### Selling Costs

Selling costs increased from EUR 378 million in 2001 to EUR 477 million in 2002 and to EUR 527 million in 2003 due to direct-marketing and marketing campaigns, as well as increased availability in T-Online's call centers resulting in increased costs relating to customer care services.

129

### Other Operating Income

The increase in other operating income in 2003 and 2002 has been influenced by the gain of EUR 26 million in 2003 resulting from the transfer of T-Online's 100% stake in t-info to DeTeMedien (included in the T-Com division). In 2002, T-Online recorded a gain of EUR 27 million from the transfer of its 40% stake in T-Motion plc. to T-Mobile International AG.

### Other Operating Expenses

Other operating expenses mainly include the amortization of goodwill which amounted to EUR 348 million in 2003, EUR 349 million in 2002 and EUR 364 million in 2001.

### Financial Income (Expense) Net

In 2003, T-Online recorded net financial income of approximately EUR 200 million which was mainly attributable to the partial reversal of prior write-downs of the net carrying value of T-Online's investment in comdirect bank AG in the amount of EUR 96 million. In the same year T-Online recorded interest income of EUR 111 million.

In 2002, T-Online recorded net financial expense of approximately EUR 137 million including a write-down of EUR 224 million against the carrying value of its investment in comdirect bank, offset in part by net interest income of EUR 128 million.

In 2001, T-Online recorded net financial expense of approximately EUR 217 million, reflecting losses relating to companies accounted for under the equity method in the amount of EUR 381 million, including a write-down of EUR 281 million against the carrying value of T-Online's investment in comdirect bank. These losses were offset in part by net interest income of EUR 163 million.

### Group Headquarters and Shared Services

The following table presents selected financial information concerning our segment "Group Headquarters and Shared Services."

|                            | 2003    | For the year ended December 31, |                     |            |           |
|----------------------------|---------|---------------------------------|---------------------|------------|-----------|
|                            |         | 2002 <sup>(1)</sup>             | 2001 <sup>(1)</sup> | 2003/2002  | 2002/2001 |
|                            |         | (millions of €)                 |                     | (% change) |           |
| Net revenues               | 304     | 573                             | 633                 | (46.9)%    | (9.5)%    |
| Inter-segment revenues     | 3,964   | 3,838                           | 4,481               | 3.3%       | (14.3)%   |
| Total revenues             | 4,268   | 4,411                           | 5,114               | (3.2)%     | (13.7)%   |
| Income (loss) before taxes | (4,071) | (4,690)                         | 402                 | 13.2%      | n.m.      |

---

n.m.—not meaningful

(1)Segment information for 2001 has been reclassified to conform to 2002 organizational changes among segments.

#### Net Revenues

Net revenues from Group Headquarters and Shared Services were EUR 304 million in 2003, a decrease of approximately EUR 269 million, as compared to 2002. The decrease is primarily attributable to lower real estate related revenues, in part due to the completion of a specific real estate development project and lower net revenues in Billing Services. Since January 1, 2003, net revenues generated with third party carriers formerly recorded in Billing Services were recorded at T-Com. This led to a corresponding increase of inter-segment revenues for Billing Services compared to 2002. Substantially all net revenues in 2003 were derived from real estate related services and debt collection services.

Net revenues from Group Headquarters and Shared Services amounted to EUR 573 million in 2002, representing a decrease of approximately EUR 60 million as compared to 2001. This decrease is primarily attributable to the deconsolidation of Deutsche Telekom Gesellschaft fuer Satellitenkommunikation GmbH (DeTeSat). Accordingly, DeTeSat contributed net revenues of approximately EUR 100 million in 2001 with no corresponding net revenues in 2002. Net revenues in 2002 were derived primarily from real estate services, Billing Services and a specific real estate development project.

130

---

#### Total Revenues

Total revenues in 2003 amounted to EUR 4,268 million and were derived principally from real estate services (EUR 3.2 billion), billing services (EUR 0.9 billion), fleet management services (EUR 0.2 billion) and debt collection service (EUR 0.1 billion). Total revenues for 2003 decreased by EUR 143 million compared to 2002. The decrease is primarily attributable to the lower real estate related revenues and lower revenues of Billing Services. The Billing Services and real estate related services provided by Group Headquarters and Shares Services continued to pass on its cost savings to the divisions as in the previous year. This led to a revenue decline of approximately EUR 200 million in 2003 as compared to 2002. Another factor contributing to the lower revenues relates to a specific real estate development project which generated most of its revenues last year.

The decrease in total revenues in 2003 was offset, in part, by the increased revenues from fleet services and debt collection services. The increased revenues from fleet services were the result of organizational changes in 2002. DeTeFleetServices GmbH was formed on July 1, 2002 to provide cross-divisional vehicle fleet management services. Accordingly, no comparative data exists for this service prior to that date.

Total revenues in 2002 amounted to EUR 4,411 million and were derived principally from real estate services (EUR 3.4 billion), Billing Services (EUR 1.0 billion), fleet management services (EUR 0.1 billion) and debt collection services (EUR 40 million). Total revenues in 2002 declined by EUR 703 million compared to 2001. This decrease is, in part, attributable to the deconsolidation of DeTeSat which accounted for approximately EUR 100 million in 2001 with no corresponding revenues in 2002. Also contributing to lower total revenues were cost efficiencies in Billing Services that were passed on to the divisions, resulting in a drop in revenues of approximately EUR 300 million in

2002. The remaining decrease in revenues relates to a decrease in demand for real estate services among the divisions. In addition, the real estate segment handled fewer projects in 2002 than in 2001.

#### Income (Loss) Before Taxes

Loss before taxes amounted to a loss of EUR 4,071 million in 2003. This marks a significant improvement over the loss before taxes of EUR 4,690 million in 2002.

Real estate, Billing Services and fleet management services generated profits before taxes of EUR 787 million, an increase of EUR 546 million as compared to EUR 241 million in 2002. The increase is attributable to higher net gains in connection with sale of real estate. Furthermore, the results for 2002 were negatively affected by one-time write-downs for real estate. In addition, fleet management services contributed profits for the full year in 2003 and only six months in 2002.

Costs relating to Deutsche Telekom's obligation for certain civil servants benefits amounted to approximately EUR 150 million in 2003, an amount unchanged from 2002. In addition, personnel costs for the group's apprentices were approximately EUR 229 million in 2003, which were only slightly increased from the previous year.

The results before taxes was negatively impacted in 2003 by higher interest costs of EUR 261 million for pensions and civil servants health insurance.

The costs for headquarter functions, supporting services and obligations, including communication and marketing activities, accounting and controlling and human resource management, amounted to approximately EUR 1,150 million in 2003, a decrease of around EUR 250 million as compared to 2002. The results of 2002 were negatively impacted by rebranding costs and costs that mainly related to credit risk discounts from the sale of receivables through the asset-backed securitization program in 2002.

With the treasury and financing function becoming part of headquarters, loss before taxes was also influenced in 2003 by net financial expense of EUR 2,877 million, which improved significantly as compared with net financial expense of EUR 3,603 million in 2002. The main reason for this improvement is that the results for 2002 were negatively impacted by write-downs on investment in France Telecom as well as other marketable securities. These write-downs were not repeated in 2003.

Gains in connection with sale of investments amounted to EUR 245 million in 2003, a decrease of EUR 215 million compared to 2002.

Loss before taxes in 2003 was also impacted by the considerable increase in personnel transferred to Vivento. Personnel and operating costs of EUR 544 million and a provision for a one-time

131

---

severance package program for 2003 were only partially offset by one-time transfer payments of EUR 131 million from T-Com in 2003 for employees who were transferred to Vivento.

For 2004, no further transfer payments from T-Com will be made, thereby resulting in a decrease in T-Com's personnel costs. We believe that the success of Vivento in placing surplus personnel will have a considerable effect on the results of Group Headquarters and Shared Services.

In 2002, loss before taxes amounted to EUR 4,690 million, as compared with income before taxes of 402 million in 2001. The higher level of pre-tax earnings in 2001 compared with 2002 was attributable in part to gains from the sale of Sprint-FON and Sprint-PCS (EUR 1.9 billion). Furthermore, in 2002 the net financial income deteriorated by EUR 2,126 million due to write-downs on investment in France Telecom as well as other marketable securities and higher interest expenses in 2002. The interest expenses compared to 2001 increased by EUR 1,408 million, largely attributable to loans to T-Mobile International AG (EUR 38 billion) that were converted from inter-group loans to equity.

In addition, 2002 expenses included approximately EUR 100 million of additional rent expense for real estate leases and approximately EUR 200 million of rebranding costs of the T-Mobile name. Loss before taxes in 2002 was negatively impacted by provisions of approximately EUR 200 million for doubtful accounts that relate mainly to the discount for credit risks from the sale of receivables in the T-Com asset-backed securitization program. The loss before taxes in 2002 was offset in part by gains from the sale of Satelindo and a portion of the shares in T-Online.

132

---

## LIQUIDITY AND CAPITAL RESOURCES

### Liquidity

Generally, we centrally manage the liquidity and capital resources for each segment within our consolidated group. The tables included in this section present a summary of the significant financing and investing events and transactions that have affected our liquidity over the past three years.

#### Net Cash Provided by Operating Activities

Net cash provided by operating activities in 2003 amounted to EUR 14.3 billion. This represented an increase of EUR 1.8 billion, or 14.4%, as compared with 2002. The increase was attributable to an increase in cash generated from operations of EUR 1.5 billion and a reduction in net interest payments of EUR 0.4 billion.

Our net income in 2003 was EUR 1.3 billion, an increase of EUR 25.8 billion from 2002. Our 2003 operating results included non-cash depreciation and amortization charges of EUR 12.9 billion, a EUR 24.0 billion decrease from that recorded in 2002. In addition, net results for 2003 included gains of EUR 0.8 billion from the sale of the remaining investments in our cable businesses and other financial investments, as compared with 2002 gains of EUR 0.5 billion from the sale of our investment in Satelindo and the sale of a portion of our interest in T-Online.

Net cash provided by operating activities in 2002 amounted to EUR 12.5 billion. This represents an increase of EUR 0.5 billion, or 4.2%, as compared with 2001. This increase was attributable to an increase in cash received from certain derivatives used to hedge our interest rate exposures on debt and improvements in working capital, partially offset by increases in interest paid.

In 2002, our net loss increased by EUR 21.1 billion, from a net loss of EUR 3.5 billion in 2001 to a net loss of EUR 24.6 billion. Our 2002 operating results were adversely affected by non-cash depreciation and amortization charges of EUR 36.9 billion, which were EUR 21.7 billion higher than in 2001. In addition, net results for 2002 included gains of EUR 0.5 billion from the sale of our investment in Satelindo and the sale of a portion of our interest in T-Online, as compared with the 2001 gains of EUR 1.9 billion from the sale of our interest in Sprint.

Net cash provided by operating activities in 2001 amounted to EUR 11.9 billion. Our operating results in 2001 included non-cash depreciation and amortization charges of EUR 15.2 billion.

#### Net Cash Used for Investing Activities

Net cash used for investing activities in 2003 amounted to EUR 2.1 billion, representing a decrease of EUR 8.0 billion, or 79.4%, when compared with 2002. The decrease primarily resulted from a EUR 6.3 billion reduction in acquisitions of consolidated companies, a EUR 1.6 billion reduction in cash outflows for investments in property, plant and equipment and from a EUR 1.0 billion increase in cash inflows from disposals of non current assets (primarily relating to the sale of our remaining cable businesses, financial assets and real estate). In addition, there was a reduction in cash outflows due to the reduction of our acquisition activity in 2003 from that in 2002.

Our net cash used for investing activities in 2002 amounted to EUR 10.0 billion, representing an increase of EUR 4.6 billion, or 87%, when compared with 2001. The increase in our cash usage was due in part to further cash investments in property, plant and equipment and consolidated companies. Specifically, our T-Systems division invested EUR 4.7 billion to acquire the minority interest in debis Systemhaus, and our T-Mobile division invested EUR 1.7 billion to acquire the remaining interest in T-Mobile Netherlands (Ben). In addition, our 2002 investing activities included lower proceeds from the disposals of short-term investments and marketable securities, offset in part by the proceeds received from sales of a portion of our real estate and sales of our trade receivables as part of the securitization program in our T-Systems division.

Our net cash used for investing activities in 2001 amounted to EUR 5.4 billion. In 2001, we made cash payments to acquire T-Mobile USA and to invest in property, plant and equipment, reduced by cash proceeds received from the disposals of Sprint, FON and PCS, WIND, and the proceeds received from the sales of T-Com trade receivables in connection with its securitization program.

133

#### Significant Investing Events

| Year Ended | Segment  | Event                               | Amount<br>(billions<br>of €) |
|------------|----------|-------------------------------------|------------------------------|
| 2003       | GHS      | Sale of real estate                 | 0.8                          |
| 2003       | T-Com    | Sale of cable businesses            | 1.7                          |
| 2003       | GHS      | Sale of interest in Eutelsat        | 0.1                          |
| 2003       | GHS      | Sale of interest in Telecash        | 0.1                          |
| 2003       | T-Mobile | Sale of interest in MTS             | 0.5                          |
| 2003       | GHS      | Sale of interest in Celcom          | 0.1                          |
| 2003       | GHS      | Sale of interest in Globe Telecom   | 0.4                          |
| 2003       | GHS      | Sale of interest in Inmarsat        | 0.1                          |
| 2003       | T-Mobile | Asset-backed securities transaction | 0.5                          |
| 2003       | GHS      | Buyback of T-Online shares          | (0.2)                        |

Edgar Filing: DEUTSCHE TELEKOM AG - Form 20-F

| Year Ended | Segment   | Event   | Amount<br>(billions<br>of €) |
|------------|-----------|---|------------------------------|
| 2002       | GHS       | Sales of real estate  | 1.3                          |
| 2002       | GHS       | Sale of shares in T-Online International AG                                       | 0.7                          |
| 2002       | T-Systems | Asset-backed securitization transaction   | 0.3                          |
| 2002       | GHS       | Sale of interest in Satelindo   | 0.3                          |
| 2002       | GHS       | Sale of interest in France Telecom  | 0.3                          |
| 2002       | T-Mobile  | Exercise of call option to acquire 51% of T-Mobile Netherlands (Ben)              | (1.7)                        |
| 2002       | T-Systems | Acquisition of remaining 49.9% of T- Systems ITS GmbH (formerly debis Systemhaus) | (4.7)                        |

| Year Ended | Segment  | Event  | Amount<br>(billions<br>of €) |
|------------|----------|--|------------------------------|
| 2001       | GHS      | Sale of interests in Sprint, FON and PCS                                     | 3.4                          |
| 2001       | GHS      | Sale of interest in WIND (net of withholding tax)                            | 2.1                          |
| 2001       | T-Com    | Sale of receivables in an asset-backed securitization transaction            | 1.4                          |
| 2001       | T-Com    | Sale of interest in regional cable television company for Baden-Wuerttemberg | 0.9                          |
| 2001       | GHS      | Sale of real estate  | 0.7                          |
| 2001       | T-Com    | Acquisition of interest in Macedonia Telecom (MakTel)                        | (0.3)                        |
| 2001       | T-Com    | Acquisition of interest in Hrvatski Telecom (Croatia) <sup>(1)</sup>         | (0.5)                        |
| 2001       | T-Mobile | Acquisition of interest in T-Mobile Czech Republic (RadioMobil)              | (0.6)                        |
| 2001       | T-Mobile | Acquisition of T-Mobile USA <sup>(1)</sup>                                   | (5.1)                        |

(1)Represents gross amounts paid or received for entities acquired or sold excluding the effects of cash and cash equivalents held by the entity acquired or sold.

Net Cash Provided by (Used for) Financing Activities

Net cash used for financing activities amounted to EUR 5.2 billion in 2003, representing an increase of EUR 1.8 billion, or 52.9%, when compared with 2002. Net additions to our medium-term and long-term borrowings decreased by EUR 4.1 billion to EUR 4.1 billion in 2003, primarily due to the issuance of U.S. dollar and mandatorily convertible bonds in the aggregate amounts of USD 2.0 billion (EUR 1.6 billion) and EUR 2.3 billion, respectively, offset in part by the repurchase of bonds previously issued by T-Mobile USA with a principal amount of USD 1.1 billion and the repayment of debt that was approaching maturity. The 2003 net decrease in short-term debt of EUR 9.2 billion represents a EUR 0.8 billion decrease, as compared with 2002. Net cash used for financial activities in 2003 and 2002 included the dividend payments of EUR 0.1 billion and 1.6 billion for 2002 and 2001, respectively. The dividend payments in 2003 represented payments distributed to minority interest holders in our consolidated subsidiaries.

Net cash used for financing activities amounted to EUR 3.4 billion in 2002, as compared with net cash used for



financing activities of EUR 4.8 billion in 2001. There were net cash inflows of EUR 11.7 billion from the increase in debt compared with EUR 13.9 billion in 2001. In May 2002, we issued EUR 2.5 billion in principal amount of 5-year bonds, EUR 2.0 billion in principal amount of 10-year bonds, and USD 0.5 billion (EUR 476 million) in principal amount of 30-year bonds. The issuances of this medium and long-term debt were used to refinance bank debt.

Net cash used for financing activities in 2001 amounted to EUR 4.8 billion. In 2001, we issued EUR 4.5 billion in principal amount of 5-year bonds, EUR 3.5 billion in principal amount of 10-year bonds, and JPY 160 billion (EUR 1.4 billion) in principal amount of 3 to 7-year bonds. New indebtedness incurred during 2001 was used primarily to refinance maturing bonds. The payment of dividends in respect of 2001 resulted in an outflow of cash and cash equivalents of EUR 1.6 billion.

#### Significant Financing Events

| Year Ended | Segment | Event  | Amount<br>(billions<br>of €) |
|------------|---------|--|------------------------------|
| 2003       | GHS     | Net repayments of short-term debt                      | (9.2)                        |
| 2003       | GHS     | Issuance of medium and long-term debt                  | 7.0                          |
| 2003       | GHS     | Repayments of medium and long-term debt                | (2.9)                        |
| 2003       | GHS     | Payment of dividends to minority interest shareholders | (0.1)                        |

| Year Ended | Segment | Event  | Amount<br>(billions<br>of €) |
|------------|---------|--|------------------------------|
| 2002       | GHS     | Net repayments of short-term debt                        | (10.0)                       |
| 2002       | GHS     | Issuances of medium and long-term debt                   | 11.7                         |
| 2002       | GHS     | Repayments of medium and long-term debt                  | (3.5)                        |
| 2002       | GHS     | Payment of dividends to Deutsche Telekom AG shareholders | (1.6)                        |

| Year Ended | Segment | Event  | Amount<br>(billions<br>of €) |
|------------|---------|--|------------------------------|
| 2001       | GHS     | Net repayments of short-term debt                        | (10.3)                       |
| 2001       | GHS     | Issuances of medium and long-term debt                   | 13.9                         |
| 2001       | GHS     | Repayments of medium and long-term debt                  | (6.6)                        |
| 2001       | GHS     | Payment of dividends to Deutsche Telekom AG shareholders | (1.9)                        |

#### Capital Resources

Our debt position on December 31, 2003, decreased from the 2002 year-end level of EUR 63.0 billion to EUR 55.4 billion due to the repurchase of T-Mobile USA bonds of EUR 1.0 billion and to redemptions of a EUR 2.6 billion fixed-rate bond of medium-term notes and borrower's note loans at maturity. Our debt position was also positively affected (EUR 2.5 billion) by changes in foreign currency exchange rates principally related to the ongoing weakening of the U.S. dollar against the euro. For further information concerning the development of our debt and liquid assets, see notes (20) and (30) to our consolidated financial statements. At December 31, 2003, the Federal Republic was the guarantor of EUR 11.6 billion of these liabilities. For further details, see "Item 7. Major Shareholders and Related Party Transactions." For a discussion of funding and treasury policies, see note (30) to our consolidated financial statements and "Item 11. Quantitative and Qualitative Disclosures About Market Risk."

In 2003, we increased our liquid assets from the 2002 year-end level of EUR 1.9 billion to EUR 9.1 billion through a combination of factors. Among the major contributors were cash generated from operations (EUR 14.3 billion), the cash inflow from the sale of the remaining regional cable companies and other consolidated companies (EUR 1.8 billion) and several minority interests (EUR 1.4 billion), real estate disposals (EUR 0.8 billion) and the sale of receivables under the T-Mobile International asset-backed securitization program (EUR 0.5 billion). These cashflows were partially offset by cash used for a buy-back in T-Online shares (EUR 0.2 billion), net decrease in short-, medium- and long-term debt (EUR 5.2 billion) and investments in fixed assets (EUR 6.4 billion). Additionally, our liquid assets were further reduced as a result of the deconsolidation of certain companies (EUR 0.3 billion). Our liquid assets are expected to be reduced within the first half of 2004 as a result of the redemption of bonds and medium-term notes amounting to EUR 5.3 billion.

135

---

We employ a variety of financing sources to fund our operations and liquidity needs. The principal financial instruments we use are bonds, medium term notes and commercial paper issued in various jurisdictions and in various currencies. Further sources of liquidity are committed credit facilities, consisting of bilateral credit agreements and syndicated loans.

#### Interest Step-Up Provisions and Credit Ratings

In March 2002, Moody's Investors Service lowered its rating of our long term senior unsecured debt from A3 to Baa1, and further downgraded its rating to Baa3 in January 2003. In April 2002, Standard & Poor's lowered its rating of our long term senior unsecured debt from A- to BBB+. The changes in credit rating in 2002 triggered a step-up of 50 basis points with effect from the next interest payment dates after April 2002 for future interest payments on Deutsche Telekom bonds of approximately EUR 21.8 billion at December 31, 2003, denominated in various currencies. This step-up will result in an increase in our interest expense on these bonds of approximately EUR 0.1 billion in 2004. In case of an upgrade to at least A- by Standard & Poor's and A3 by Moody's our interest expense on the respective outstanding bonds and loans would decrease accordingly.

From May 2002 to April 2003, we issued bonds and medium-term notes with step-up provision that would result in a 50 basis point increase in interest rates in the event of a lowering of our long-term senior unsecured debt ratings below Baa1 by Moody's and BBB+ by Standard & Poor's. The aggregate principal amounts were EUR 4.5 billion and USD 0.5 billion for the bonds and EUR 3.0 billion and GBP 1.0 billion for the medium-term notes. We estimate that such a step-up would result in an increase in our interest expense of approximately EUR 46.6 million per annum.

On June 24, 2003, Moody's changed its outlook from stable to positive for our Baa3 long-term senior unsecured debt rating. On March 3, 2004, Moody's raised the rating to Baa2 with a positive outlook. Standard and Poor's placed the BBB+ long-term senior unsecured debt rating on CreditWatch with positive implications on March 10, 2004. Definitions of the rating agencies are as follows:

#### Moody's: **Baa**

Moody's has nine generic long-term debt ratings, ranging from Aaa to C. The Baa rating is the fourth highest of the generic ratings. According to Moody's Global Rating Guide, obligations rated Baa are subject to moderate credit risk. They are considered medium-grade and as such may possess certain speculative characteristics. Moody's appends numerical modifiers 1, 2, and 3 to each generic rating classification from Aa through Caa. The modifier 1 indicates that the obligation ranks in the higher end of its generic rating category; the modifier 2 indicates a mid-range ranking;

and the modifier 3 indicates a ranking in the lower end of that generic rating category.

Standard & Poor's: **BBB**

Standard & Poor's has eleven generic long-term issuer credit ratings, ranging from AAA to SD or D. The BBB issuer rating is the fourth highest of the generic ratings. According to Standard & Poor's Ratings Handbook, an obligor rated 'BBB' has ADEQUATE capacity to meet its financial commitments. However, adverse economic conditions or changing circumstances are more likely to lead to a weakened capacity of the obligor to meet its financial commitments. Plus (+) or minus (-) the ratings from 'AA' to 'CCC' may be modified by the addition of a plus or minus sign to show relative standing within the major rating categories.

A securities rating is not a recommendation to buy, sell or hold securities and is subject to revision or withdrawal at any time by the assigning rating organization. Each rating should be evaluated independently of any other rating.

#### Lines of Credit

On December 31, 2003, we had committed credit facilities with banks totaling EUR 17.6 billion, as well as uncommitted credit facilities of EUR 0.5 billion. The credit facilities include two syndicated loan facilities: one having T-Mobile UK as borrower (the "T-Mobile UK loan facility") in the aggregate committed amount of GBP 2.8 billion (EUR 3.9 billion) and one having Deutsche Telekom AG and its Dutch finance subsidiary, Deutsche Telekom International Finance B.V. as borrowers (the "DT loan facility"). The aggregate committed amount of the DT loan facility is EUR 9.0 billion on December 31, 2003, compared to EUR 12.0 billion on December 31, 2002. Tranche B (EUR 3.0

136

---

billion) was cancelled by the company on August 11, 2003 and Tranche A (EUR 5.0 billion) was extended for one year to September 28, 2004. Under the T-Mobile UK loan facility, GBP 0.7 billion (EUR 1.0 billion) in borrowings were outstanding on December 31, 2003. There were no borrowings outstanding under the DT loan facility.

The tranches available under the DT loan facility expire at the following dates and in the following principal amounts:

| Tranche name | Maximum amount  | Maturity date      |
|--------------|-----------------|--------------------|
| Tranche A    | EUR 5.0 billion | September 28, 2004 |
| Tranche C    | EUR 2.0 billion | October 1, 2005    |
| Tranche D    | EUR 2.0 billion | October 1, 2007    |

Tranches available under the T-Mobile UK loan facility expire at the following dates and in the following principal amounts:

| Tranche name | Maximum amount  | Maturity date   |
|--------------|-----------------|-----------------|
| Tranche B    | GBP 1.8 billion | October 1, 2005 |
| Tranche C    | GBP 1.0 billion | October 1, 2007 |

Also included in our group's credit facilities are committed lines of credit through multiple bilateral unsecured credit agreements with various banks which are usually on a revolving basis. On December 31, 2003, we had committed lines of credit through these agreements totaling EUR 4.7 billion. The interest and commitment fees payable on these facilities are based upon the terms of each specific contract. Approximately EUR 0.2 billion in aggregate principal amount was outstanding under these agreements at December 31, 2003.

Our bank loan agreements contain customary provisions relating to defaults and material adverse changes affecting Deutsche Telekom AG and/or the relevant borrower. As a result of these provisions, the non-payment of a significant amount of debt when due or the acceleration of due dates can result in all or part of our bank debt becoming due or make our committed lines of credit unavailable. Our syndicated loan facilities and, at December 31, 2003, EUR 0.9 billion of our bilateral credit agreements, contain a financial covenant that requires us to maintain a ratio of EBITDA to net interest payable, each as defined therein, of 3:1, tested for each twelve month period ending in June and December of each year. EBITDA as defined for purposes of these covenants does not make reference to special effects and is calculated with reference to net interest payable, rather than to net financial income (expense). At December 31, 2003, we were in full compliance with these covenants. The covenants in our bank loan agreements also set conditions for permitted security interests, disposals and certain types of additional borrowings and guarantees.

#### Capital Expenditures and Investments

The following table provides information concerning capital expenditures and investments in subsidiaries, associated companies and related companies as well as proceeds from the sales of non-current assets and investments.

|   | 2003         | For the year ended December 31, |              |                |              |
|---|--------------|---------------------------------|--------------|----------------|--------------|
|   |              | 2002                            | 2001         | 2003/2002      | 2002/2001    |
|   |              | (millions of €)                 |              | (% change)     |              |
| Capital expenditures                                      | 6,031        | 7,625                           | 10,868       | (20.9)%        | (29.8)%      |
| Investments   | 648          | 6,973                           | 6,193        | (90.7)%        | 12.6%        |
| Proceeds from sales of non-current assets and investments | (4,158)      | (3,145)                         | (5,872)      | (32.2)%        | 46.4%        |
| Other   | (448)        | (1,413)                         | (5,824)      | 68.3%          | 75.7%        |
| <b>Net cash used for investing activities</b>             | <b>2,073</b> | <b>10,040</b>                   | <b>5,365</b> | <b>(79.4)%</b> | <b>87.1%</b> |

137

#### Capital Expenditures

The following table provides information about our capital expenditures for the years presented. Other capital expenditures include advanced payments and construction in progress, as well as plant and office equipment.

For the year ended December 31,

Edgar Filing: DEUTSCHE TELEKOM AG - Form 20-F

|  | 2003           | 2002         | 2001          | 2003/2002      | 2002/2001      |
|--|----------------|--------------|---------------|----------------|----------------|
|  | (millions of ) |              |               | (% change)     |                |
| Intangible assets (excluding goodwill) | 683            | 873          | 1,376         | (21.8)%        | (36.6)%        |
| Fixed networks                         | 1,604          | 2,609        | 3,831         | (38.5)%        | (31.9)%        |
| Mobile networks                        | 663            | 826          | 1,692         | (19.7)%        | (51.2)%        |
| Buildings                              | 199            | 177          | 159           | 12.4%          | 11.3%          |
| Other capital expenditures             | 2,882          | 3,140        | 3,810         | (8.2)%         | (17.6)%        |
| <b>Total capital expenditures</b>      | <b>6,031</b>   | <b>7,625</b> | <b>10,868</b> | <b>(20.9)%</b> | <b>(29.8)%</b> |

Capital expenditures for fixed networks relating to transmission and radio equipment (EUR 0.9 billion) and telecommunications networks (EUR 0.3 billion) decreased in 2003. In particular, the conversion to the SDH and WDM transmission technology from 2001 to 2002 meant that, in 2003, little investment had to be made in the fixed-line network backbone and that capital expenditures were needed primarily for the expansion of new technologies. Other capital expenditures decreased slightly, primarily as a result of the reduction in expenditures for plant and office equipment (EUR 0.4 billion). The reduction in capital expenditure in 2003 compared with 2002 is also attributable to the realization of purchasing advantages through reduced prices and the use of technological advances.

In 2002 capital expenditures decreased compared to 2001, mainly for switching and radio equipment (EUR 2.1 billion). In particular, T-Com in Germany recorded a capital expenditure decrease. The regional roll-out of T-DSL was to a large extent complete in 2002 and subscriber growth slowed after the initial boom. At T-Systems, the roll-out of the international network (TGS) was completed, and at T-Mobile network roll-out for GSM technology was also largely completed (with the exception of the United States). By comparison, the new UMTS technology required little pre-production capital expenditures.

For 2004, we expect to invest up to EUR 1.5 billion more than we invested in intangible assets (excluding goodwill) and property, plant and equipment in 2003. The precise amount for our capital expenditures will depend in part on the development of our cash flows in 2004. We are focusing our investments on business activities that we believe have the greatest capital expenditure needs and the best potential for rewarding growth. Accordingly, we expect to make the largest portion of our planned investments in our T-Com and T-Mobile divisions. We are emphasizing the extension of transmission capacity and the T-DSL business, as well as the build-out of our UMTS services in Europe and our networks in the United States. We plan to invest approximately one half of the capital expenditures budget in Germany and the other half outside Germany. We plan to finance these capital expenditures through a variety of sources, including cash flows from operations, proceeds from the sale of assets (including real estate) and through external financing in the debt markets.

Our 2004 capital expenditures are budgeted to be higher than in 2003. The increase is expected to be driven by T-Mobile's focus on the continued roll-out of our UMTS infrastructure in Europe as well as by the quality and capacity enhancement of our GSM network in North America. The total capital expenditures of T-Mobile are expected to amount to approximately EUR 3.5 billion. The majority of capital expenditures of the T-Com division is expected to relate to voice and data transmission capacity and the continued extension and improvement of our network infrastructure. T-Com's total capital expenditures are expected to reach approximately EUR 2.5 billion.

#### Investments

Investments in subsidiaries, associated companies and other financial assets amounted to EUR 0.6 billion in 2003. In particular, we invested in the associated companies GSM Facilities and MTS. The significant decrease is primarily attributable to high level of cash outflows for the full acquisition of T-System ITS GmbH (EUR 4.7 billion) and T-Mobile Netherlands (EUR 1.7 billion) in 2002. In

addition, in 2002 our investments in associated and related companies and other financial assets amounted to EUR 0.6 billion and related primarily to the joint venture Bild.t-online.de and GSM facilities.

Investments in subsidiaries, associated companies and other financial assets amounted to EUR 6.2 billion in 2001. Investments in fully consolidated companies, which accounted for EUR 5.7 billion, related primarily to T-Mobile USA, T-Mobile Czech Republic, Hrvatski Telecom and Matáv. Investments in associated and related companies and other financial assets, amounted to EUR 0.5 billion.

#### Contractual Obligations and Other Commitments

At December 31, 2003, we had accrued contractual cash obligations totaling EUR 15.7 billion and liabilities totaling EUR 65.9 billion. In addition, we have other contractual obligations for payments to special pension funds, capital lease obligations, operating leases and purchase commitments.

#### Contractual Cash Obligations

The following table summarizes our long-term debt as well as our obligations and commitments to make future payments under contracts as of December 31, 2003:

|   | Total         | Payments Due by Period |               |               | More than 5 Years |
|---|---------------|------------------------|---------------|---------------|-------------------|
|   |               | Less than 1 Year       | 1-3 Years     | 3-5 Years     |                   |
|   |               |                        |               |               |                   |
|   |               | (millions of €)        |               |               |                   |
| Long-term debt  |               |                        |               |               |                   |
| Bonds and debentures  | 51,613        | 12,295                 | 15,015        | 7,321         | 16,982            |
| Liabilities to banks  | 3,798         | 806                    | 1,567         | 361           | 1,064             |
|   | 55,411        | 13,101                 | 16,582        | 7,682         | 18,046            |
| Capital lease obligations   | 423           | 33                     | 60            | 58            | 272               |
| Other long-term debt  | 10,028        | 9,191                  | 198           | 13            | 626               |
| <b>Total long-term Debt</b>   | <b>65,862</b> | <b>22,325</b>          | <b>16,840</b> | <b>7,753</b>  | <b>18,944</b>     |
| Present value of payments to special pension fund   | 9,000         | 950                    | 1,618         | 1,393         | 5,039             |
| Operating leases  | 11,737        | 1,703                  | 2,862         | 2,120         | 5,052             |
| Purchase commitments for capital projects in progress, including obligations arising from future expenditures | 1,924         | 1,634                  | 285           | 5             | 0                 |
| Commitments arising from transactions not yet settled   | 869           | 783                    | 9             | 5             | 72                |
| Purchase commitments for interest in other companies  | 763           | 254                    | 0             | 0             | 509               |
| Other financial obligations   | 12            | 3                      | 6             | 0             | 3                 |
| <b>Total other contractual obligations</b>  | <b>24,305</b> | <b>5,327</b>           | <b>4,780</b>  | <b>3,523</b>  | <b>10,675</b>     |
| <b>Total contractual obligations</b>  | <b>90,167</b> | <b>27,652</b>          | <b>21,620</b> | <b>11,276</b> | <b>29,619</b>     |

For more information regarding our long-term debt, refer to "— Capital Resources" and note (30) to the consolidated financial statements.

Other long-term debt consists of liabilities arising from advances to consolidated and affiliated companies, bills, trading and other liabilities.

In accordance with Postreform II, we are required to make payments to our special pension fund for civil servants or its successor. The amounts currently due in each period are recognized as an expense in that period. The present value of such payments calculated using certain life expectancy tables as a basis amounted to EUR 9.0 billion at December 31, 2003.

139

---

The total future payment obligations under non-cancelable operating leases amounted to EUR 11.7 billion over varying terms of up to 25 years. In 2003, new lease agreements have been consummated and old lease agreements have been renewed, primarily for real estate and radio towers. The majority of the lease obligations are attributable to Group Headquarters and Shared Services and to T-Mobile.

The purchase commitments for capital projects in progress are primarily attributable to Deutsche Telekom AG (EUR 1.0 billion), T-Systems (EUR 0.4 billion), and T-Mobile (EUR 0.3 billion). A large number of different purchase commitments, most of which are short-term in nature, have been entered into by Deutsche Telekom AG. T-Systems has entered into commitments relating in particular to license agreements and software projects. T-Mobile's commitments include commitments to purchase network and UMTS equipment. There are agreements covering the purchase quantities and periods.

The commitments arising from transactions not yet settled relate primarily to short-term purchase commitments at T-Mobile (EUR 0.8 billion). The increase in commitments is due in particular to new contracts for mobile terminals at T-Mobile Deutschland and T-Mobile UK. There are detailed agreements covering the purchase quantities and periods.

The purchase commitments for interests in other companies relate mainly to Deutsche Telekom AG (EUR 510 million). During 2002, we sold real estate to a newly established real estate fund for EUR 525 million. In connection with the sale, we have committed to lease back the real estate sold for a period of 15 years. We have a "call" right to acquire all the shares of the real estate fund after 10 years and the shareholders of the fund have a "put" right to compel us to acquire all the shares of the real estate fund after 15 years. The call and put prices are based on formulas, determined on the then cash flow multiples generated by the transferred real estate, and adjusted for outstanding mortgage loans at the time of exercise. Based on current market conditions, the undiscounted future put price would be approximately EUR 394 million, net of mortgage loans assumed of approximately EUR 203 million. The slight decrease in the commitments is marked by offsetting effects. An arbitration panel decided that T-Mobile's obligation to purchase additional shares of PTC no longer applies (2002: EUR 128 million). In addition, T-Online no longer has an obligation to contribute to a venture fund due to the inclusion of the company in the group. New obligations result from the announcement by T-Online that it will acquire Scout24 AG (EUR 180 million).

Other financial obligations primarily concern contingent contractual obligations.

Guarantees and Commitments

The following table summarizes liabilities arising from warranty agreements and guarantees as of December 31, 2003:

|  | Total | Payments Due by Period |           |           |                   |
|--|-------|------------------------|-----------|-----------|-------------------|
|  |       | Less than 1 Year       | 1-3 Years | 3-5 Years | More than 5 Years |
|  |       | (millions of €)        |           |           |                   |
| Liabilities arising from warranty agreements | 2,199 | 1,486                  | 47        | 56        | 610               |
| Guarantees                                   | 28    | 4                      | 4         | 4         | 16                |
| Total  | 2,227 | 1,490                  | 51        | 60        | 626               |

The increase in liabilities arising from warranty agreements is due primarily to loan collateral guarantees by Deutsche Telekom AG for T-Mobile. This increase was partially offset by a decline in T-Mobile International AG's obligation under a QTE (Qualified Technology Equipment) lease, which decreased by EUR 140 million year-on-year to EUR 768 million due to exchange rate effects.

#### Toll collection system

As previously reported, in September 2002, Deutsche Telekom AG, DaimlerChrysler Services AG, and Compagnie Financière et Industrielle des Autoroutes S.A. (Cofiroute) (individually, the "partners" and collectively, the "consortium") entered into an agreement dated September 2002 and last amended in November 2002 (the "operating agreement") with the Federal Republic of Germany (represented by the German Federal Ministry of Transport, Building and Housing) relating to a

140

project to create and operate an innovative system for the collection of toll charges for the use by heavy vehicles of the German high-speed highway system. We refer to this project as the "Toll Collect project." The toll collection system is to be created and operated by the joint venture Toll Collect GmbH ("Toll Collect"). DaimlerChrysler Services and we each hold a 45% stake in Toll Collect, with the remaining 10% being held by Cofiroute. Our involvement with Toll Collect includes our equity interest in Toll Collect that is recognized in our consolidated financial statements using the equity method of accounting, and certain financial guarantees. Additionally, certain of our divisions may act as sub-contractors of services to Toll Collect. We believe our maximum exposure to loss as a result of our interest in Toll Collect could extend beyond the amounts we have invested because of other risks associated with the financial guarantees issued for Toll Collect.

Pursuant to the provisions of the operating agreement, we, together with our partners, have, on a joint and several basis, guaranteed that Toll Collect will duly perform its duties in line with the operating agreement for the period of one year after the agreed start of operations.

In addition, the partners of Toll Collect, on a joint and several basis, undertook to fund Toll Collect in order to maintain a minimum equity ratio for Toll Collect of 20% (based on German GAAP) until August 31, 2004, and 15% thereafter ("Equity Maintenance Undertaking") until the operating agreement expires. Toll Collect's total assets, financial liabilities and total liabilities at December 31, 2003, calculated on the basis of U.S. GAAP, were EUR 0.8 billion (EUR 1.3 billion under German GAAP), EUR 0.5 billion (EUR 0.5 billion under German GAAP) and EUR 1.1



billion (EUR 1.1 billion under German GAAP), respectively. Our involvement with Toll Collect includes our equity interest in Toll Collect that is recognized in the consolidated financial statements using the equity method of accounting. Under German GAAP, the share of the Toll Collect equity losses to be recorded under the equity method is limited to the value of the investment. Therefore, we recorded approximately EUR 108 million as our share of the equity in net losses. Due to the risks associated with the financial guarantees issued for Toll Collect, we recorded a provision of approximately EUR 334 million under German GAAP. In addition, we have provided a guarantee for bank loans to Toll Collect amounting to EUR 312 million as of December 31, 2003.

The start of operations initially was scheduled for August 31, 2003, but has been delayed. Commencing on December 2, 2003, the consortium, or Toll Collect (provided it joins as a party to the operating agreement) has become liable for contractual penalties of EUR 250,000 per day until the end of February 2004 and EUR 500,000 per day thereafter until the toll collection system is operational. Beside these penalties, we believe that further penalties or liability for fault are excluded in the operating agreement.

In case of a culpable violation of contractual duties during the operational phase, the Federal Republic of Germany would not be prevented from claiming damages from Toll Collect. If such penalties, revenue reductions, and other events eventually result in an equity ratio of Toll Collect below the ratio agreed upon in the Equity Maintenance Undertaking, the partners are obligated to fund operations to the extent needed to reach these equity levels.

Specific circumstances may entitle the parties to terminate the operating agreement. For termination to be effective, notice of termination must generally be given at least two months before the termination takes effect. This period may be used to rectify the reasons for termination. Termination of the operating agreement may have significant consequences for us as financial guarantor of certain obligations of Toll Collect. On February 17, 2004, the Federal Ministry of Transport sent us a letter advising that a notice of termination of the operating agreement was imminent. On February 25, 2004, we received such notice of termination of the operating agreement, dated February 19, 2004. While the notice of termination has not been formally retracted, on February 29, 2004, the consortium members reached an agreement with the Federal Republic to continue the Toll Collection project on the following basic terms:

- Toll collection will be introduced in two phases — the first to commence no later than January 1, 2005 (phase 1), and the second to commence no later than January 1, 2006 (phase 2). Phase 2 operation of the toll collection system will be as specified in the operating agreement. Phase 1 operation of the toll collection system will employ certain modified components, which allow for slightly less than full technical performance in accordance with original specifications. Due to this slight deficiency, the remuneration owed by the Federal Republic to Toll Collect in phase 1 will be 95% of the remuneration which will be payable in phase 2. The agreement provides that if the toll collection system is in stable operation, the one-year term of phase 1 may be extended by mutual agreement up to two years.

141

- 
- During phase 1, the consortium is required to make available a sufficient number of on-board units (OBUs) to meet demand, with no fewer than 500,000 OBUs available at the commencement of phase 1. OBUs are devices installed in vehicles in order to allow for the collection by satellite of highway travel data. The consortium is also required to ensure the availability of necessary OBU installation facilities in Germany and abroad.
  - During phase 1, the Federal Republic is guaranteed to receive net toll revenues (revenues less Toll Collect remuneration) in an amount equal to at least EUR 83.4 million per month, whether from toll revenues or from the agreed contractual liability for shortfall payments. The Federal

Republic is to pay during phase 1 the full 95% of the remuneration provided for in the original operating agreement for what is now phase 2 if the net toll revenues received by the Federal Republic from the toll collection system in a given month do not fall short of the gross revenues by more than 20%. No remuneration will, however, become payable when and if any given month total revenues exceed the guaranteed EUR 83.4 million by no more than 20% of the toll collection system gross revenues.

- Delays in the commencement of phase 1 operation of the toll collection system will result in monthly penalties of EUR 40 million increasing by EUR 5 million each month up to a maximum of EUR 80 million per month through the initial agreed phase 1 period of one year.
- During phase 1, the project company or the consortium will be liable in case of a toll shortfall to guarantee net toll revenues in an amount up to EUR 1 billion per year, but no more than EUR 83.4 million per month. Contractual penalties due to reduced performance of certain minimum parameters set out for the toll collection system in the operating agreement, certain maluses relating to less than full performance of the toll collection system or recourse claims against the consortium or the project company in the case of third party liability of the Federal Republic will not be counted against the liability cap.
- In the event of major deviations from the project plan that endanger the realization of the project, the consortium and the Federal Republic are obligated to reach a good faith agreement on mutually beneficial, appropriate and reasonable measures to minimize the disadvantages for either party. In the event that neither phase 1 testing operation nor the development of phase 2 technology has been successfully completed by June 1, 2005, the Federal Republic may take measures to initiate procurement of an alternative toll collection system without prior termination of the agreement, which action would then, however, not suspend Toll Collect's obligations to continue development of the phase 2 system, nor the Federal Republic's obligation to use the system after successful completion.
- Following the end of the agreed phase 1 operational period, the provisions governing penalties for delay of operation and liabilities contained in the original agreement shall continue to apply (i.e., a maximum of EUR 500,000 per day for delay, and potential unlimited liability under general principles of German law in the operating stage of phase 2).
- Phase 2, thus, contemplates full operation of the Toll Collect project in accordance with the specifications set forth in the original agreement, provided, however, that certain dates and deadlines, including with respect to grounds for termination, are to be modified to conform to the amended arrangement.

Toll Collect and the consortium are currently in discussions with the Federal Ministry of Transport to implement the agreement reached on February 29, 2004.

Additionally, the consortium and the Federal Republic have agreed to waive rights to mediation proceedings before arbitration with respect to any claims of the Federal Republic for damages and penalties. The Federal Republic is expected to assert claims for damages from the consortium of EUR 156 million per month for the period September 1, 2003 to December 31, 2003 and EUR 180 million per month from January 1, 2004 for lost toll revenues. In addition, the Federal Republic is expected to allege contractual penalties of EUR 680 million because the members of the consortium did not seek the necessary agreement of the Federal Ministry of Transport before concluding certain subcontractor agreements. Deutsche Telekom AG believes the claims of the Federal Republic are unfounded. Under the terms of the agreement, the Federal Republic may resort to arbitral proceedings for clarification of its legal position. The maximum future obligations arising from the Toll Collect project cannot be quantified with adequate certainty.

## Other Contingent Obligations

In July 2000, we acquired a 51% equity interest in the state-owned Slovak Telecom, the leading full-service telecommunications service provider in Slovakia, for a purchase price of EUR 1 billion. Slovak Telecom offers local, long-distance and international telephone services, data communications services, telex and telegraph services, distribution and broadcast radio and television signals and mobile communications services via its majority-owned subsidiary, Euro Tel Bratislava a.s. (Euro Tel). Pursuant to a Shareholders' Agreement dated July 2000 and an amendment in April 2003 with the Slovak Republic, we are obligated to make additional investments in the development of the core business activities of Slovak Telecom (currently at least EUR 1 billion by December 31, 2005). These additional investments include 51% of the capital expenditure of Euro Tel.

On May 3, 1999, Western Wireless Corporation (referred to herein as Western Wireless), distributed its entire 80.1% interest in T-Mobile USA's (formerly VoiceStream) common shares to its stockholders. Prior to this "spin-off," Western Wireless obtained a favorable ruling from the IRS indicating that the spin-off would not result in the recognition of a gain or taxable income to Western Wireless or its stockholders. However, Western Wireless could still recognize a gain upon the spin-off, notwithstanding the favorable IRS ruling, if it is determined that the spin-off was part of a "prohibited plan", that is, a plan or series of related transactions in which one or more persons acquire, directly or indirectly, 50% or more of T-Mobile USA's stock. Acquisitions of 50% or more of T-Mobile USA's stock occurring during the four-year period beginning two years before the spin-off could give rise to a rebuttable presumption that the spin-off was part of a prohibited plan. Although it is not assured, T-Mobile USA believes that the spin-off, subsequent mergers, including the T-Mobile merger in 2001, and certain investments by Hutchison Telecommunications PCS (USA) Limited and Sonera Corporation in 2000 were not pursuant to a "prohibited plan." T-Mobile USA has agreed to indemnify Western Wireless on an after-tax basis for any taxes, penalties, interest and various other expenses incurred by Western Wireless if it is required to recognize such a gain. The amount of such gain that Western Wireless would recognize would be equal to the difference between the fair market value of T-Mobile USA common shares at the time of the spin-off and Western Wireless' adjusted tax basis in such shares at the time. The estimated range of possible liability, not including interest and penalties, if any, is from zero to \$400 million.

## RECONCILING DIFFERENCES BETWEEN GERMAN GAAP AND U.S. GAAP

Our results are reported under German GAAP and differ from our results when reconciled to U.S. GAAP, as summarized below. A more detailed discussion and quantification of significant differences between German GAAP and U.S. GAAP applicable to our consolidated financial statements may be found in notes (41) through (44) to our consolidated financial statements contained in this Annual Report. The differences between German GAAP and U.S. GAAP that have a significant impact on net income (loss) and shareholders' equity are summarized below. Other differences may arise in future years, resulting from new transactions and/or the adoption of new accounting standards.

### Differences in Bases of Long-Lived Assets

#### Adjustments to Valuation of Fixed Assets

Under German GAAP, we previously recorded nonscheduled depreciation of fixed assets primarily relating to our real estate holdings. This nonscheduled depreciation was not required under U.S. GAAP for real estate classified as held and used. This results in a difference in the carrying basis of land and buildings between U.S. GAAP and German GAAP. This basis difference results in higher depreciation expense to be recorded under U.S. GAAP than under German GAAP. In addition, these basis differences will affect the gains or losses to be recognized upon sale of real

estate, to the extent these differences in carrying values relate to assets sold.

#### Real Estate Sale and Leaseback

We entered into a series of sale and leaseback transactions with respect to certain of our real estate holdings. These leasebacks generally qualify as off-balance sheet operating leases under German GAAP. However, these transactions have been accounted for as financings under U.S. GAAP due to our continuing involvement. This results in interest expense and the continuation of depreciation expense for U.S. GAAP, as compared with gains/losses on sales of real estate and rent expense for German GAAP.

143

---

#### Differences in Valuations of Goodwill and Other Assets

The differences between German GAAP and U.S. GAAP in the determination of total purchase consideration in purchase business combinations has resulted in differences in the initial valuation of goodwill and other intangible and tangible assets. Purchase price differences between German and U.S. GAAP have been generated from business combinations due to net assets acquired, valuation of shares and stock options issued (including subsidiary shares issued in a business combination), valuation of underlying assets and liabilities (including deferred taxes), dates used to calculate consideration paid as well as the date at which an acquisition is considered consummated. These differences have resulted in differences in amounts for depreciation and amortization expenses. In 2002, the U.S. GAAP accounting for goodwill and indefinite lived intangible assets changed, resulting in these intangibles no longer being amortized, but rather subject to an annual impairment test.

#### Capitalization and Amortization of Mobile Communication Licenses

Under German GAAP, we begin to amortize our communication licenses, primarily European UMTS licenses and U.S. mobile communications licenses, upon acquisition and continue to amortize these licenses through their expected period of use. Under U.S. GAAP, amortization begins at the time the network is placed into service, except for licenses deemed to have indefinite lives. In addition, interest on mobile network construction related to debt is expensed under German GAAP, whereas under U.S. GAAP this interest is capitalized during the period the mobile network is being constructed, and is subsequently amortized over the expected period of use. This results in deferrals of interest and amortization expenses for U.S. GAAP, and a higher carrying basis of our mobile network fixed assets. Once the networks are in use, capitalization of these costs will cease and related costs capitalized will be amortized into earnings over the remaining expected period of use.

#### Differences in Equity Transactions by Our Subsidiaries

##### Effects of Dilution Gains

Transactions conducted by our consolidated subsidiaries or associated companies, using their common equity as currency, directly result in a reduction of our ownership percentage. Under German GAAP, we recognize "dilution gains" from share issuances by subsidiary or associated companies for cash, but do not recognize gains for shares issued in non-cash transactions (for example, as consideration for a business acquisition). Under U.S. GAAP, we recognize dilution gains both for cash and non-cash transactions.

#### Differences in Revenue Recognition

#### Deferred Income

Under German GAAP, we recognize revenues in the period when earned by the delivery of goods or the rendering of services. Under U.S. GAAP, we defer certain activation and one-time fees and related direct costs (to the extent of revenues deferred), and amortize these revenues and expenses over the expected duration of our customer relationship. We expense any excess costs as customer acquisition expense. Additionally, we defer revenues on certain other contracts under U.S. GAAP, and amortize these revenues over their contract lives.

#### Differences in Income Taxes

##### Deferred Taxes

Under German GAAP, deferred taxes have not been recognized for temporary differences that arose during tax-free periods, and temporary differences that are not expected to reverse in the foreseeable future. Under U.S. GAAP, deferred taxes generally are recognized for all temporary differences, including temporary differences during tax-free periods. In addition, in contrast to German GAAP, U.S. GAAP requires the recognition of deferred taxes attributable to net operating losses.

##### Other Differences

In addition to the tax effects of the adjustments for differences between German GAAP and U.S. GAAP described in this section, other differences in our financial results between German GAAP and U.S. GAAP consist primarily of the accounting for capitalization of internally developed software,

144

---

unrealized gains on marketable securities, deferral of gains on divestitures valuation at residual interests in, asset-backed securitizations, hedge accounting from derivatives, additions to pension liabilities and investments in equity investees, which historically are recurring differences. In 2003, other differences also differences resulting from the adoption of a new U.S. GAAP accounting standard for asset retirement obligations.

#### NEW U.S. GAAP ACCOUNTING PRONOUNCEMENTS

In December 2002, the Emerging Issues Task Force reached a consensus in EITF Issue 00-21 ("EITF 00-21"), "Accounting for Revenue Arrangements with Multiple Deliverables." The Issue addresses a vendor's accounting for transactions involving the delivery of more than one product or service, and when it is necessary to separate the transaction into individual component deliverables, each with its own separate earnings process. If the conditions requiring separate revenue recognition exist, revenue is allocated among the different deliverables based on their relative fair values (the relative fair value of each of the component deliverables to the aggregated relative fair value of the bundled deliverables), with revenue for each component deliverable recognized when the revenue is realized and earned. We are required and plan to adopt the provisions of EITF 00-21, for revenue arrangements entered into on or after January 1, 2004. To accomplish this, we must identify and determine the fair value of the component deliverables. The determination of fair values in our mobile and systems business is complex, as some of the components are price sensitive and volatile in a competitive marketplace. Additionally, we will be required to develop processes to update the relative fair values based upon competitive market conditions. We are assessing the impact that the implementation of this standard will have on our results of operations, financial position and cash flows.

In January 2003, the FASB issued Interpretation No. ("FIN 46"), Consolidation of Variable Interest Entities ("VIEs"). This interpretation changes the accounting and requirements for consolidation and disclosure of certain entities, including special purpose entities ("SPEs"). Under FIN 46, an entity is considered a VIE (and subject to consolidation) if its total equity at risk is determined insufficient to finance its activities without additional subordinated financial support, or if its equity investors lack certain characteristics that represent a controlling financial interest. An entity that is considered a VIE would be required to be consolidated by the enterprise that holds a majority of its "variable interests" (that is, the enterprise that has the most exposure to the economic risks and the potential rewards from changes in the values of the VIE's assets and liabilities). We have adopted Interpretation's disclosure provisions, effective for all financial statements issued after January 31, 2003, which require all holders of variable interests in VIEs to disclose the nature, purpose, size and activities of the VIEs, including the maximum exposure to losses. The consolidation requirements apply to all new VIEs created on and after February 1, 2003, with transitional provisions for VIEs that existed prior to that date. On December 24, 2003, the FASB issued a revised interpretation to FIN 46 ("FIN 46 R") to modify some of the provisions of FIN 46 and to exempt certain entities from its requirement. We plan to adopt the provisions of FIN 46 R as of March 31, 2004, to all entities that existed prior to February 1, 2003. We have identified Toll Collect as a VIE, and are assessing whether we are the primary beneficiaries. To accomplish this, we must determine the expected loss and expected residual returns associated with our variable interests. The determination of expected losses and expected residual returns is complex and will require us to develop cash flow models. Other than our variable interest in Toll Collect, we hold variable interests in other VIE's which are not significant either individually or in the aggregate.

On May 28, 2003, The Financial Accounting Standards Board ratified the consensus reached in the Emerging Issues Task Force Issue No. 01-8, "Determining Whether an Arrangement Contains a Lease" ("EITF 01-8"). EITF 01-8 addresses the issue of how to determine whether an arrangement contains a lease that is within the scope of SFAS 13, "Accounting for Leases." EITF 01-8 requires lease accounting for contractual arrangements that explicitly or implicitly convey the right to use (or control the use of) specific property, plant or equipment. These "embedded lease" attributes exist in certain data processing outsourcing arrangements that require a substantial investment in computer hardware and terminals devoted solely to the use of a single customer, or where providers of network capacity grant rights to capacity on the basis of an indefeasible right of use. The adoption of EITF 01-8 will result in the applicability of lease accounting to agreements previously recorded as service revenues. We plan to adopt the provisions of EITF 01-8 for all agreements entered into after December 31, 2003, which is not expected to have a material impact on our results of operations, financial position and cash flows.

145

---

## NEW GERMAN ACCOUNTING REGULATION

No new German accounting standards (GAS) or accounting legislation became effective in 2003.

## ITEM 6. Directors, Senior Management and Employees

### GENERAL

In accordance with the German Stock Corporation Act, we have a Supervisory Board and a Management Board. The two Boards are separate, and according to the German Stock Corporation Act, no individual may simultaneously be a member of both Boards. The Management Board is responsible for managing our company and representing us in our dealings with third parties. The Supervisory Board appoints and removes the members of the Management Board and generally oversees the management of our company, but is not permitted to make management decisions. The Audit

Committee of the Supervisory Board will make recommendations to the Supervisory Board regarding the engagement of our auditors, however, our independent auditors are appointed by our shareholders (usually upon recommendation by the Supervisory Board) and are engaged by the Audit Committee subsequent to shareholder approval.

Both the members of the Management Board and the members of the Supervisory Board owe a duty of loyalty and a duty of care to our company and its constituents. In carrying out their duties, members of both the Management Board and the Supervisory Board must exercise the standard of care of a prudent and diligent businessman. The company's constituent interests are deemed to include the interests of our shareholders, the interests of our employees and, to some extent, the interests of the community. Both the Management Board and the Supervisory Board must take all these interests into account when taking actions or making decisions. Although there is no explicit obligation to act solely in the interests of shareholders, the Management Board is required to respect the shareholders' rights to receive equal treatment and equal information.

The Supervisory Board has comprehensive monitoring functions. To ensure that these functions are carried out properly, the Management Board must, among other things, regularly report to the Supervisory Board with regard to current business operations and future business planning, including any deviation of actual developments from formerly reported goals. The Supervisory Board is also entitled to request special reports at any time. Under German law, the Management Board is required to ensure appropriate risk management within our company and to establish an internal monitoring system.

Pursuant to our Articles of Association, the rules of procedure for the Supervisory Board contains a provision that the Management Board must obtain the consent of the Supervisory Board for certain actions, including decisions or measures that fundamentally change the assets, financial, earnings or risk situation of the company and measures concerning the corporate structure and acquisitions or dispositions of equity investments above a limit to be determined by the Supervisory Board. In addition, under the German Stock Corporation Act, the Supervisory Board is authorized to subject other actions of the Management Board to its consent.

Under German law, shareholders, like other persons, are prohibited from using their influence on Deutsche Telekom to cause a member of the Management Board or the Supervisory Board to act in a way that is harmful to Deutsche Telekom. A controlling enterprise may not cause us to take measures disadvantageous to us unless any resulting disadvantage is compensated. An individual shareholder or any other person exerting influence on us to cause a member of the Management Board or of the Supervisory Board or holders of special proxies to act in a way that is unfavorable to us or our shareholders is liable for damages to Deutsche Telekom and its shareholders. Board members who have neglected their duties in taking such actions are likewise jointly and severally liable for damages.

As a general rule, under German law, a shareholder has no direct recourse against the members of the Management Board or the Supervisory Board in the event that they are believed to have breached a duty to Deutsche Telekom. As a general rule, under German law, only the company has the right to claim damages from the members of the two boards. The company may only waive such damages or settle such claims if at least three years have passed and if the shareholders so approve at a shareholders' meeting with a simple majority of the votes, provided that the opposing shareholders do not hold, in the aggregate, one tenth or more of our nominal share capital and do not formally express their opposition at the shareholders' meeting by having their opposition noted in the minutes of the meeting.

146

In accordance with the German Stock Corporation Act and the Co-Determination Act of 1976, our Supervisory Board consists of twenty members, ten of whom represent the shareholders and ten of whom represent the employees. Members of the Supervisory Board may be elected for a term of up to five years. Re-election is permitted.

The Supervisory Board members representing the shareholders are elected at the General Meeting of the shareholders. The first election of shareholder representatives to the Supervisory Board took place at the shareholders' meeting in July 1996. The present shareholder representatives were elected at the shareholders' meeting in May 2001, except that two members resigned prior to the end of their terms and two new shareholder representatives have been appointed by a local court to replace them pursuant to section 104 of the German Stock Corporation Act. In general, the terms of office of the shareholder representatives expire at the end of the shareholders' meeting at which the shareholders discharge the Supervisory Board members in respect of the fourth financial year following the member's commencement of tenure of office. The financial year in which tenure of office commences is not counted for this purpose.

Supervisory Board members representing employees were last elected on November 6, 2002, by the employees in accordance with the provisions of the Co-Determination Act of 1976. In this election procedure, employees elect ten representatives made up of workers, regular employees, senior management employees and three union representatives. The terms of office of the employee representatives on the Supervisory Board expire at the end of the shareholders' meeting in 2007. Under the law that governed our conversion to a stock corporation, civil servants, who are not covered by the Co-Determination Act, are included in these groups of employee representatives for purposes of these elections.

A member of the Supervisory Board elected by the shareholders may be removed by a shareholders' resolution by simple majority of the votes cast. A member of the Supervisory Board elected by the employees may be removed by a majority of at least three quarters of the votes cast by the relevant class of employees.

The Supervisory Board must meet at least twice every six months. To achieve a quorum, at least ten of the members of the Supervisory Board must be present or cast their votes in writing. Except in situations in which a different majority is required by law, such as the appointment of Management Board members and the election of the Chairman and Co-Chairman of the Supervisory Board, the Supervisory Board makes decisions by simple majority of the votes cast. If, in the event of a deadlock, a second vote again results in a tie, the chairman of the Supervisory Board can cast a deciding vote.

#### Members of the Supervisory Board of Deutsche Telekom

The Supervisory Board met eleven times in 2003. No member attended less than 50% of the meetings of the Supervisory Board. The members of our Supervisory Board during 2003, the years in which they were appointed, the months in which their current terms expire and their principle occupations were as follows:

|  |   |  |
|--|---|--|
| Dr. Klaus Zumwinkel<br>Chairman (since March 2003) | Member since:<br>Expiration of Current<br>Term:<br>Principal Occupation:<br><br>Supervisory Board<br>Memberships/Directorships: | March 2003<br><br>Annual Meeting 2008<br>Chairman of the Board of Management<br>of Deutsche Post AG, Bonn<br><br>Allianz Versicherungs-AG, Munich<br>Deutsche Lufthansa AG, Cologne<br>Karstadt Quelle AG, Essen<br>Tchibo Holding AG, Hamburg |
|--|---|--|



Morgan Stanley, BoD, New York, USA  
 Deutsche Postbank AG, Bonn,  
 Chairman of the Supervisory Board\*  
 C.V. International Post Corp. U.A.,  
 Amsterdam, Netherlands; Deputy  
 Chairman Board of IPC \*  
 Danzas Holding AG, City, Switherland,

147

---

|  |   |   |
|--|---|---|
| Franz Treml<br>Vice Chairman (since August 2003) | Member since:<br>Expiration of Current Term:<br>Principal Occupation:<br><br>Supervisory Board Memberships/Directorships: | Chairman of the Administrative Board*<br>Deutsche Post Ventures GmbH, Bonn,<br>Investment Committee*<br>DHL Worldwide Express B.V., BoD,<br>City, Netherlands*<br>(*mandates (companies) within Deutsche Post group)<br>July 2003<br><br>2007<br>Deputy Chairman of the union ver.di,<br>Berlin<br><br>DeTeImmobilien Deutsche Telekom Immobilien und Service GmbH, Münster,<br>Deputy Chairman<br>DBV-Winterhur – Leben, Wiesbaden |
| Monika Brandl                                    | Member since:<br>Expiration of Current Term:<br>Principal Occupation:<br><br>Supervisory Board Memberships/Directorships: | 2002<br><br>Annual Meeting 2007<br>Member of the Central Works Council at Deutsche Telekom AG, Bonn<br><br>None   |
| Josef Falbisoner                                 | Member since:<br>Expiration of Current Term:<br>Principal Occupation:<br><br>Supervisory Board Memberships/Directorships: | 1997<br><br>Annual Meeting 2007<br>Chairman of the Bavarian District of the Union ver.di<br><br>PSD-Bank, Munich, Augsburg office   |
| Dr. Hubertus von Gruenberg                       | Member since:   | 2000<br>Annual Meeting 2006   |

Expiration of Current Term:  
 Principal Occupation: Serves as member on several Supervisory Boards  
 Supervisory Board  
 Memberships/Directorships: Allianz-Versicherungs AG, Munich  
 Continental AG, Hannover,  
 Chairman of the Supervisory Board  
 MAN AG, Munich  
 SAI Automotive, Frankfurt/Main until 6/2003  
 Schindler Holding AG,  
 Hergiswil/Switzerland, Administrative Board

Lothar Holzwarth

Member since: 2002  
 Expiration of Current Term: Annual Meeting 2007  
 Principal Occupation: Chairman of the Works Council of Deutsche Telekom AG, branch office South-Western, Stuttgart  
 Supervisory Board  
 Memberships/Directorships: PSD Bank RheinNeckarSaar e.G.,  
 Chairman of the Supervisory Board

148

Dr. sc. techn. Dieter Hundt

Member since: 1995  
 Expiration of Current Term: Annual Meeting 2006  
 Principal Occupation: Managing Shareholder of Allgaier Werke GmbH, Uhingen and President of the National Union of German Employers Associations, Berlin  
 Supervisory Board  
 Memberships/Directorships: EvoBus GmbH, Stuttgart  
 Stauferkreis Beteiligungs-AG,  
 Goeppingen, Chairman of the Supervisory Board  
 Stuttgarter Hofbraeu Verwaltungs-AG,  
 Stuttgart, Vice Chairman of the Supervisory Board  
 Landesbank Baden-Wuerttemberg,  
 Stuttgart, Administrative Board

Waltraud Litzenberger

Member since: 1999  
 Annual Meeting 2007

|                      |  |   |
|----------------------|--|---|
|                      | Expiration of Current Term:                  |   |
|                      | Principal Occupation:                        | Member of the Works Council of Deutsche Telekom AG, technical branch office Mitte, Mainz    |
|                      | Supervisory Board Memberships/Directorships: | PSD-Bank e.G., Koblenz  |
| Michael Loeffler     | Member since:                                | 1995  |
|                      | Expiration of Current Term:                  | Annual Meeting 2007   |
|                      | Principal Occupation:                        | Member of the Works Council of Deutsche Telekom AG, technical branch office Dresden         |
|                      | Supervisory Board Memberships/Directorships: | None  |
| Dr. Manfred Overhaus | Member since:                                | 2002  |
|                      | Expiration of Current Term:                  | Annual Meeting 2008   |
|                      | Principal Occupation:                        | State Secretary in the Federal Ministry of Finance (Bundesministerium der Finanzen), Berlin |
|                      | Supervisory Board Memberships/Directorships: | Deutsche Post AG, Bonn<br>GEBB mbH, Cologne   |

149

|               |  |   |
|---------------|--|---|
| Hans W. Reich | Member since:                                | 1999  |
|               | Expiration of Current Term:                  | Annual Meeting 2006   |
|               | Principal Occupation:                        | Speaker of the Management Board KfW Bankengruppe, Frankfurt/Main  |
|               | Supervisory Board Memberships/Directorships: | Aareal Bank AG, Wiesbaden<br>ALSTOM GmbH, Frankfurt/Main until 11/2003<br>DePfa Bank plc., Dublin, Ireland, BoD HUK-COBURG<br>Haftpflicht-Unterstuetzungs-Kasse kraftfahrender Beamter Deutschlands a.G., Coburg<br>HUK-COBURG Holding AG, Coburg<br>IKB Deutsche Industriebank AG, |

Edgar Filing: DEUTSCHE TELEKOM AG - Form 20-F

|                           |  |   |
|---------------------------|--|---|
|                           |  | Duesseldorf<br>RAG AG, Essen<br>Thyssen Krupp Steel AG, Duisburg  |
| Dr. Hans-Jürgen Schinzler | Member since:<br>Expiration of Current<br>Term:<br>Principal Occupation: | Annual Meeting 2003<br>Annual Meeting 2008<br><br>Member of the Supervisory Board<br>of Münchener Rückversicherungs AG,<br>Munich   |
|                           | Supervisory Board<br>Memberships/Directorships:                          | Bayerische Hypo- und VereinsbankAG,<br>Munich,<br>Deputy Chairman of the Supervisory<br>Board<br>ERGO Versicherungsgruppe AG,<br>Düsseldorf,<br>Chairman of the Supervisory Board<br>MAN AG, Munich, Deputy Chairman of<br>the<br>Supervisory Board<br>Metro AG, Düsseldorf<br>Aventis S.A., Schiltigheim, France |
| Dr. Klaus G. Schlede      | Member since:<br>Expiration of Current<br>Term:<br>Principal Occupation: | Annual Meeting 2003<br>Annual Meeting 2008<br><br>Member of the Supervisory Board of<br>Deutsche Lufthansa AG, Düsseldorf   |
|                           | Supervisory Board<br>Memberships/Directorships:                          | Deutsche Postbank AG, Bonn<br>Deutsche Lufthansa AG, Köln<br>Gerling-Konzern Globale<br>Rückversicherungs-<br>AG, Cologne until 12/2003<br>Thomas Cook AG, Oberursel until<br>11/2003   |
| Wolfgang Schmitt          | Member since:<br>Expiration of Current<br>Term:<br>Principal Occupation: | 1997<br>Annual Meeting 2007<br><br>Executive Vice President Deutsche<br>Telekom AG<br>Business Customer Branch Office South<br>West,<br>Stuttgart   |
|                           | Supervisory Board<br>Memberships/Directorships:                          | PSD-Bank, RheinNeckarSaar e.G.  |

|                              |   |
|------------------------------|---|
| Michael Sommer               | <p>Member since 2000<br/>                 Expiration of Current Term: Annual Meeting 2007<br/>                 Principal Occupation: President of the Trade Union Council, Berlin</p> <p>Supervisory Board<br/>                 Memberships/Directorships: BHW Bausparkasse, Hameln<br/>                 Postbank, Bonn, Vice Chairman of the Supervisory Board<br/>                 T-Systems International GmbH, Bonn, Vice Chairman of the Supervisory Board</p>   |
| Ursula Steinke               | <p>Member since: 1995<br/>                 Expiration of Current Term: Annual Meeting 2007<br/>                 Principal Occupation: Chairwoman of the Works Council at T-Systems CDS GmbH, Kiel</p> <p>Supervisory Board<br/>                 Memberships/Directorships: None</p>   |
| Prof. Dr. h.c. Dieter Stolte | <p>Member since: 1995<br/>                 Expiration of Current Term: Annual Meeting 2006<br/>                 Principal Occupation: Editor in Chief of "WELT" and "Berliner Morgenpost," Berlin</p> <p>Supervisory Board<br/>                 Memberships/Directorships: Out of home Media AG, Cologne<br/>                 ZDF Enterprises GmbH, Mainz</p>   |
| Bernhard Walter              | <p>Member since: 1999<br/>                 Expiration of Current Term: Annual Meeting 2006<br/>                 Principal Occupation: Dresdner Bank AG</p> <p>Supervisory Board<br/>                 Memberships/Directorships: Bilfinger + Berger Bau AG, Mannheim<br/>                 DaimlerChrysler AG, Stuttgart<br/>                 Henkel KGaA, Duesseldorf<br/>                 mg technologies ag, Frankfurt/Main<br/>                 Staatliche Porzellan-Manufaktur Meissen GmbH, Meissen<br/>                 Thyssen Krupp AG, Duesseldorf<br/>                 Wintershall AG, Kassel, Deputy Chairman<br/>                 of the Supervisory Board</p> |

Joint Stock Company  
 "Sibirsko-Uralskaya  
 Neftegazohimicheskaya Companiya"  
 (AK  
 "Sibur"), Moscow, until March 2003

151

---

|                        |  |
|------------------------|--|
| Wilhelm Wegner         | Member since: 1996<br>Expiration of Current Term: Annual Meeting 2007<br>Principal Occupation: Chairman of the Central Works Council at Deutsche Telekom AG, Bonn<br><br>Supervisory Board<br>Memberships/Directorships: VPV Allgemeine Versicherungs-AG, Cologne<br>VPV Holding AG, Stuttgart<br>Vereinigte Postversicherung VVaG, Stuttgart<br>PSD Bank Duesseldorf e.G.   |
| Dr. Wendelin Wiedeking | Member since: Annual Meeting 2003<br>Expiration of Current Term: Annual Meeting 2008<br>Principal Occupation: Chairman of the Management Board of Dr. Ing. h.c. F. Porsche AG, Stuttgart<br><br>Supervisory Board<br>Memberships/Directorships: Novartis AG, Basel, Schweiz<br>Eagle-Picher Industries Inc., Phoenix, Arizona, USA*<br>Porsche Business Services Inc., Wilmington/ Delaware, USA*<br>Porsche Cars Great Britain Ltd., Reading, England*<br>Porsche Cars North America Inc., Wilmington/ Delaware, USA*<br>Porsche Deutschland GmbH, Bietigheim-Bissingen*<br>Porsche Engineering Group GmbH, Weissach*<br>Porsche Enterprises Inc., Wilmington/ Delaware, USA*<br>Porsche Financial Services GmbH, Bietigheim- |

Bissingen\*  
 Porsche Financial Services Inc.,  
 Wilmington/  
 Delaware, USA\*  
 Porsche Iberica S.A., Madrid, Spain\*  
 Porsche Italia S.p.A., Padua, Italy\*  
 Porsche Japan K.K., Tokyo, Japan\*  
 Porsche Lizenz- und Handelsgesellschaft  
 mbH,  
 Bietigheim-Bissingen\*  
 (\*mandates (companies) within Dr. Ing.  
 h.c. F. Porsche group)

152

---

The following individuals resigned from the Supervisory Board in 2003:

|   |   |   |
|---|---|---|
| Gert Becker   | Member since:<br>Resigned:<br>Principal Occupation:<br><br>Supervisory Board<br>Memberships/Directorships | 1995<br>Annual Meeting 2003<br>Former Chairman of the Management<br>Board of Degussa AG, Duesseldorf<br><br>Bankhaus Metzler KGaA,<br>Frankfurt/Main, Chairman of the<br>Supervisory Board<br>Bilfinger + Berger Bau AG, Mannheim,<br>Chairman of the Supervisory Board |
| Dr. h.c. Andre Leysen                               | Member since:<br>Resigned:<br>Principal Occupation:<br><br>Supervisory Board<br>Memberships/Directorships | 1995<br>February 2003<br>Honorary Chairman of the<br>Administrative<br>Board of GEVAERT N.V., Antwerp,<br>Belgium<br><br>E.ON AG, Duesseldorf until 4/2003<br>Schenker AG, Essen until 5/2003   |
| Ruediger Schulze<br>Vice Chairman (until July 2003) | Member since:<br>Resigned:<br>Principal Occupation:<br><br>Supervisory Board                              | 1999<br>July 2003<br>Former Chairman of Division 9<br>"Telecommunication, Information<br>Technology and Data Processing" of<br>the Union ver.di, Berlin   |

|                         |                           |   |
|-------------------------|---------------------------|---|
|                         | Memberships/Directorships | T-Mobile Deutschland GmbH, Bonn<br>Vice Chairman of the Supervisory Board,<br>until 7/2003  |
| Prof. Dr. Helmut Sihler | Member since:             | 1996  |
|                         | Resigned:                 | Annual Meeting 2003   |
|                         | Principal Occupation:     | Vice Chairman of the Administrative<br>Board, Novartis AG, Basel  |
|                         | Supervisory Board         |   |
|                         | Memberships/Directorships | Dr. Ing. h.c. F. Porsche AG,<br>Stuttgart, Chairman of the<br>Supervisory Board<br>Novartis AG, Basel, Vice Chairman of<br>the Administrative Board |

153

|   |                           |  |
|---|---------------------------|--|
| Dr. Hans-Dietrich Winkhaus<br>Chairman (until March 2003) | Member since              | 1999   |
|   | Resigned:                 | Annual Meeting 2003  |
|   | Principal Occupation:     | Member of the Shareholders' Committee<br>of Henkel KGaA, Duesseldorf   |
|   | Supervisory Board         |  |
|   | Memberships/Directorships | BMW AG, Munich<br>Degussa AG, Duesseldorf<br>Deutsche Lufthansa AG, Cologne<br>ERGO Versicherungsgruppe AG,<br>Duesseldorf<br>Schwarz Pharma AG, Monheim,<br>Chairman of the Supervisory Board |

Deutsche Post AG and Kreditanstalt fuer Wiederaufbau (KfW) are both majority-owned by our largest shareholder, the Federal Republic. The Federal Ministry of Finance is a ministry of the Federal Republic. Among our current Supervisory Board members, Ms. Brandl, Mr. Holzwarth, Ms. Litzenberger, Mr. Loeffler, Mr. Schmitt, Ms. Steinke and Mr. Wegner are all employees of Deutsche Telekom group companies.

The shareholder representatives currently on our Supervisory Board are Dr. Zumwinkel, Dr. von Gruenberg, Dr. Hundt, Dr. Overhaus, Mr. Reich, Dr. Schinzler, Dr. Schlede, Prof. Dr. Stolte, Mr. Walter and Dr. Wiedeking.

The Supervisory Board maintains the following committees:

- The General Committee is responsible for deciding the terms of the service contracts and other contractual arrangements between Deutsche Telekom AG and the Management Board. In particular, the committee determines salaries and incentive compensation awards for members of the Management Board and establishes goals for performance-based compensation plans. Members of the Executive Committee are Dr. Klaus Zumwinkel (Chairman, since March 14, 2003, replaced former Chairman Dr. Hans-Dietrich Winkhaus), Dr. Manfred Overhaus (since



February 21, 2003, replaced Dr. Andre Leysen), Franz Treml (since August 21, 2003, replaced Ruediger Schulze), and Wilhelm Wegner. The Executive Committee met nine times in 2003.

- The Audit Committee is responsible for oversight of accounting and risk management, auditor independence, questions regarding the issuing of the audit mandate to the auditors, the determination of auditing focal points and the fee agreement with the auditors following approval of the auditors by the shareholders, and, as of November 2002, matters that the audit committee of a New York Stock Exchange-listed foreign private issuer is required to be responsible for pursuant to SEC and NYSE regulations and under U.S. law, including the Sarbanes-Oxley Act of 2002. The current members of the Audit Committee are Dr. Klaus G. Schlede (Chairman), Wolfgang Schmitt, Franz Treml, Bernhard Walter, Wilhelm Wegner and Dr. Manfred Overhaus. The Audit Committee met two times in 2003.
- The Finance Committee is responsible for reviewing and consulting on complex finance and business matters concerning Deutsche Telekom. Those matters are delegated by the Chairman of the Supervisory Board or the Supervisory Board itself to the Finance Committee. In addition, the Finance Committee also reviews our annual reports during a meeting with our auditors in preparation for the Supervisory Board's annual meeting relating to the approval of the our financial statements in accordance with the German Stock Corporation Act. The members of the Finance Committee are the same as the Audit Committee. The Finance Committee met once in 2003.

Prior to October 2003, the tasks of the Finance Committee and the Audit Committee were combined. These committees were separated in response to new U.S. law requirements applying to foreign private issuers. The combined Finance and Audit Committee met four times prior to October 2003, and its members were the same as listed for the Audit Committee above.

- The Personnel Committee is responsible personnel matters of Deutsche Telekom AG, in particular with staff structure and human resources development and planning. The members of this committee are Franz Treml (Chairman), Dr. Dieter Hundt, Wilhelm Wegner and Dr. Klaus Zumwinkel. The Personnel Committee met twice in 2003.

154

---

In addition to the committees mentioned above, the Supervisory Board has a Mediation Committee. This committee's function is to assist the Supervisory Board by making proposals for Management Board member nominees in the event that the two-thirds majority of employee votes needed to appoint a Management Board member is not met. Current members are Dr. Klaus Zumwinkel (Chairman), Dr. Dieter Hundt, Franz Treml and Wilhelm Wegner. The Mediation Committee did not have to meet in 2003.

Each of the committees of the Supervisory Board has an equal number of shareholder representatives and employee representatives. The chairman of the Supervisory Board also serves as chairman of the Executive Committee. The chairman has the deciding vote in case of a deadlock on matters voted on in the Executive Committee. The chairman of the Audit Committee and the Finance Committee is a representative of the shareholders. The chairman of the Personnel Committee is a representative of the employees.

## MANAGEMENT BOARD

Pursuant to our Articles of Association, the Supervisory Board determines the size of the Management Board, subject to the requirement that the Management Board must have at least two members. Since January 20, 2003, our

Management Board has had seven members. The Supervisory Board may appoint a chairman of the Management Board as well as a deputy chairman. The Supervisory Board appoints the members of the Management Board for a term of up to five years and they may be re-appointed or have their term extended for one or more terms of up to five years. Under certain circumstances, such as a material breach of duty or a bona fide vote of no confidence by the shareholders, the Supervisory Board may remove a member of the Management Board prior to the expiration of the term. A member of the Management Board may not deal with, or vote on, matters relating to proposals, arrangements or contracts between himself and our company. The Management Board takes action by simple majority unless otherwise provided by law, as in the case of a vote on the adoption of Rules of Procedure. In the event of a deadlock, the Management Board member in whose area of responsibility the resolution falls has a deciding vote. If the resolution falls in an area that is not allocated to a Management Board member, the vote of the chairman of the Management Board decides in case of a deadlock. The Management Board generally meets on a weekly basis.

#### Members of the Management Board of Deutsche Telekom

The name, age, term of office, current position and business experience of the members of our Management Board in 2003 are set forth below. The current members of the Management Board may be reached at our registered address.

**Kai-Uwe Ricke**, born in 1961, was appointed Chairman of the Management Board of Deutsche Telekom AG with effect from November 15, 2002. Following an apprenticeship at a bank and studies at the European Business School in Schloss Reichartshausen, Germany, Mr. Ricke started his career as assistant to the management board chairman of Bertelsmann AG in Guetersloh. He then took up the position as head of Sales and Marketing of its Swedish subsidiary Scandinavian Music Club AG in Malmoe, Sweden. From 1990 to June 1995, Mr. Ricke was CEO of Talkline and Talkline PS Phone Service in Elmshorn, Germany. From July 1995, he acted as that company's Chairman and CEO. In January 1998, Mr. Ricke left Talkline and took over as Chairman of the Board of Management of DeTeMobil Deutsche Telekom Mobilnet (today T-Mobile Deutschland GmbH). In February 2000, Mr. Ricke was appointed Chairman and CEO of the newly founded T-Mobile International AG, where Deutsche Telekom consolidated its principal mobile communications activities. In May 2001, he was appointed to the Board of Management of Deutsche Telekom. As Chief Operating Officer, he was responsible for Deutsche Telekom's mobile and online businesses.

Expiration of current term: November 14, 2007

Other board memberships outside Deutsche Telekom: none

**Josef Brauner**, born in 1950, has been Chairman and CEO of T-Com since February 1, 2003. From May 2001 through January 2003, he was head of CS, which included the divisions T-Com and T-Systems and the operational management of the Networks Infrastructure group and its field organization. He joined Deutsche Telekom in June 1997 as head of the Main Department for Sales and became head of the Sales and Customer Care Division and a member of the Management Board

155

---

in October 1998. He started his sales career with Avery as the U.S. company's branch manager for Germany, Austria and Switzerland. Mr. Brauner next joined Sony Deutschland, where he was appointed head of Sales in the Investment Goods division and afterwards became head of that division. In 1988, Mr. Brauner became a member of the Management Board of Sony Deutschland, and in 1993 was appointed Chairman. He left Sony Deutschland in 1997 to join Deutsche Telekom.

Expiration of current term: Mr. Brauner has submitted notice of resignation effective April 30, 2004.

Other board memberships outside Deutsche Telekom:  
FC Bayern München AG, Supervisory Board, Munich  
Karstadt Warenhaus AG, Supervisory Board, Essen

**Dr. Karl-Gerhard Eick**, born in 1954, has been head of the Finance and Controlling Division and a member of the Management Board of Deutsche Telekom AG since January 2000. In November 2002, he was appointed Deputy Chairman of the Management Board. After studying business administration and earning a doctorate, Dr. Eick worked in various positions for BMW AG between 1982 and 1988. From 1989 to 1991, he acted as head of Controlling at WMF AG in Geislingen. In 1991, he became head of the Controlling, Planning and IT Division for the Carl Zeiss group. From 1993 to 1999, he held top management positions with the Haniel group, where he was responsible for the Controlling, Business Administration and IT Division of the strategic management holding company of Franz Haniel & Cie. GmbH.

Expiration of current term: November 30, 2007

Other board memberships outside Deutsche Telekom:  
Dresdner Bank Luxembourg S.A., Administrative Board

**Thomas Holtrop** was born in 1954. After studying psychology in 1981, he embarked on a career with Club Mediterranee Deutschland. After various positions in the tourism and advertising world, he moved to American Express in 1989, where he advanced to become Vice President International Business Partners. In 1996, Mr. Holtrop helped set up BANK 24 AG as General Representative and in 1997 he became a member of the Management Board of Deutsche Bank 24 AG. Mr. Holtrop has been Chairman of the Management Board of T-Online International AG since January 1, 2001. He was appointed to the Management Board of Deutsche Telekom AG on December 1, 2002.

Expiration of current term: November 30, 2007

Other board memberships outside Deutsche Telekom: none

**Dr. Heinz Klinkhammer**, born in 1946, was appointed head of Deutsche Telekom's Personnel and Legal Affairs Division and a member of the Management Board in April 1996. Since May 1, 2001, he has been head of Human Resources and from May 1, 2001, until November 30, 2002, he was also head of the department Top Management Staff. Since November 2002 he has been head of Human Resources and the newly added departments of Organization and Sustainability. Dr. Klinkhammer received a doctorate in law and began his career at the Institute for German and European Labor, Social and Business Law before becoming a Labor Court judge. From 1979 to 1990, he worked at the Ministry of Labor, Health and Social Affairs of the state of North-Rhine/Westphalia. In 1991, he became Labor Director at Huettenwerke Krupp Mannesmann GmbH and, in 1992, board member of Mannesmannroehren-Werke AG.

Expiration of current term: March 31, 2006

Other board memberships outside Deutsche Telekom:  
Federal Posts and Telecommunications Agency, Administrative Board, Bonn

**René Obermann** was born in 1963. He set up the company ABC Telekom in Muenster after completing a business traineeship with BMW AG in Munich between 1984 and 1986. In 1991, he became Managing Partner of Hutchison Mobilfunk, successor of ABC Telecom. From 1993 to 1998, he was Chairman of that company's Management Board. Mr. Obermann was also Chairman of the former German Association of Mobile Communication Service Providers in 1995 and 1996. Between April 1998 and March 2000, Mr. Obermann was Managing Director of Sales at T-Mobile

Deutschland. From April 2000 until March 2002, Mr. Obermann was CEO of T-Mobile Deutschland. Mr. Obermann became a Member of the Management Board of T-Mobile International in June 2001, responsible for European Operations. Since December 1, 2002, he has been responsible for mobile operations on the Management Board and has served as CEO of T-Mobile International.

156

---

Expiration of current term: November 30, 2007

Other board memberships outside Deutsche Telekom: none

**Konrad F. Reiss**, born in 1957, was appointed to the Management Board of Deutsche Telekom AG and became Chairman of the Management Board of T-Systems International GmbH on January 20, 2003. He began his professional career in 1983 at Vereinigte Papierwerke Schickedanz (marketing and sales management), and in 1998 he was a management consultant at Gruber, Titze und Partner. From 1986 until 1993, Mr. Reiss was founder and Managing Partner of two Management Consultancies (GTP-IIT and TTP-IHRC). After selling both companies to Cap Gemini, Mr. Reiss held various management positions within the Cap Gemini group. Mr. Reiss joined the Management Board of DaimlerChrysler Services AG in 2000, where he was responsible for debis IT-Services (CEO debis Systemhaus). He founded BlueChipBusiness Laboratories in 2001 and was Managing Partner until the end of 2002.

Expiration of current term: January 19, 2008

Other board memberships outside Deutsche Telekom: none

## COMPENSATION

### Supervisory Board Compensation

The Articles of Association provide for annual compensation of EUR 50,000 for the Chairman, EUR 37,500 for the Deputy Chairman and EUR 25,000 for each remaining member of the Supervisory Board. In addition, members of the Supervisory Board are entitled to reimbursement of actual out-of-pocket expenses and to receive an attendance fee amounting to EUR 200 for each meeting of the Supervisory Board or its committees. The value-added tax payable on this compensation is borne by us. These compensation rules have been in effect since 1999. For Supervisory Board members who served on the Supervisory Board for only part of the year, we paid a proportionate share of their total compensation based on the number of months they served, rounding up to whole months. The remuneration for members of our Supervisory Board for 2003 amounted to an aggregate of EUR 656,573 inclusive of meeting expenses (and including value-added tax according to article 13 paragraph 3 of the Articles of Association). The remuneration for fiscal year 2003 has been paid out in two tranches: the first half in July 2003 and the second half in December 2003.

None of the members of the Supervisory Board has a service contract with us or any of our subsidiaries providing for benefits upon termination of employment.

For more detailed information concerning compensation to Supervisory Board members in 2003, see note (38) to the consolidated financial statements.

## Management Board Compensation

The aggregate remuneration of our Management Board for 2003 amounted to EUR 12,996,216. This amount includes fringe benefits and imputed income valued at EUR 928,387. The aggregate remuneration amount for 2003 reflects the reversal of a set-aside recorded in 2002 for estimated variable compensation in the amount of EUR 82,053.

The variable compensation of the Management Board is paid pursuant to a bonus arrangement. The bonus payment is determined by the Supervisory Board and is based upon two performance targets, each of which is weighted equally in determining the total bonus payment. These performance targets include:

- Company targets of Deutsche Telekom AG (consisting of financial and strategic targets);
- Individual targets of each Management Board member (a Management Board member's success in meeting particular goals set for his business area).

Company targets and individual targets are set by the Supervisory Board at the beginning of each fiscal year.

157

The members of the Management Board received or will receive the following total compensation (base salary, variable pay and long term incentive components) in respect of 2003:

| Name                  | Base Salary<br>in 2003<br>(amounts in €) | Variable<br>pay<br>for 2003<br>(amounts in €) | Long<br>Term<br>Incentive:<br>Stock<br>Options<br>Grants<br>for 2003 |
|-----------------------|--|---|--|
| Kai-Uwe Ricke         | 1,250,000                                | 1,375,000                                     | 0  |
| Dr. Karl-Gerhard Eick | 937,500                                  | 1,031,250                                     | 0  |
| Dr. Heinz Klinkhammer | 900,000                                  | 660,000                                       | 0  |
| Josef Brauner         | 900,000                                  | 546,000                                       | 0  |
| René Obermann         | 700,000                                  | 770,000                                       | 0  |
| Konrad F. Reiss       | 711,694                                  | 898,438                                       | 0  |
| Thomas Holtrop        | 700,000                                  | 770,000                                       | 0  |
| Total                 | 6,099,194                                | 6,050,688                                     | 0  |

The variable pay for 2003 is contingent on the approval of our 2003 financial statements at our annual shareholders' meeting in May 2004.

A proposal to establish a stock option program for the members of the Management Board and key employees was approved at the shareholders' meeting in May 2001. As shown above, no stock options were granted to members of our Management Board in 2003. For further information on this program, see "— Share Ownership" below and notes (27) and (44) to the consolidated financial statements.

Payments to former members of our Management Board or their surviving family members in respect of their service as members of the Management Board amounted to EUR 1,106,105 in 2003.

Accrued pension benefit obligations (ABO) for both active and former members of the Management Board amounted to EUR 56,629,974 as of December 31, 2003.

Obligations for pensions for former Management Board members for which no reserve is required to be established under the Post Labor Law Act (Postpersonalrechtsgesetz) amounted to EUR 3,393,899 as of December 31, 2003.

None of the members of the Management Board has a service contract with the company or any of its subsidiaries providing benefits upon termination of employment. The duration of employment contracts with Management Board members corresponds to the duration of their appointments to office. If a Management Board member leaves his or her post before the end of his or her term, then we will perform or otherwise discharge our remaining contractual obligations, unless the Management Board member has terminated the contract or we terminate the contract for material cause.

#### Stock Option Plans

At the shareholders' meeting on May 25, 2000, an amendment to the Articles of Association was approved that created conditional capital of up to EUR 64 million for the issuance of up to 25 million shares upon exercise of options granted to management and key employees in connection with a stock-based compensation plan adopted in May 2000 (the "Stock Option Plan 2000"). At the shareholders' meeting on May 29, 2001, an amendment to the Articles of Association was approved that cancelled the conditional capital created in May 2000, except for the nominal amount of EUR 2,621,237.76, which serves to grant subscription rights already issued to members of the Management Board and our executives, as well as members of the management boards and other executives of our second-tier and lower-tier subsidiaries under our Stock Option Plan 2000. Further, the shareholders' meeting on May 29, 2001, approved the cancellation of the authorized capital for our Stock Option Plan 2000 of up to EUR 12.8 million approved by the shareholders' meeting on May 25, 2000, for the purpose of issuing up to 5 million new shares for our Stock Option Plan 2000.

At the shareholders' meeting on May 29, 2001, a further amendment to the Articles of Association was approved that conditionally increased our registered share capital by up to a nominal amount of EUR 307.2 million by issuance of up to 120 million new shares. This conditional share capital may only be used if and to the extent that subscription rights granted pursuant to our Stock Option Plan 2001 described in notes (27) and (44) to the consolidated financial statements are exercised and new shares are delivered upon such exercise. Subscription rights that have not been or may not be exercised prior to the expiration of the exercise period will expire. Shares issued from the conditional share capital generally will be entitled to any dividends paid in respect of the year in

158

---

which they are issued. Shares that are issued after the end of any fiscal year, but before the ordinary general shareholders' meeting at which the appropriation of the net profit for the year will be decided upon, will be entitled to any dividends paid in respect of that year. The shareholders' resolution authorized our Supervisory Board to grant stock options to the members of its Management Board and authorized the Management Board to grant stock options to all other eligible participants.

The shareholders' resolution authorized our Supervisory Board to determine the detailed terms for the issuance of shares from the conditional share capital and for the grant of options as well as the other terms of the stock option plan if the Management Board is the beneficiary of the stock option plan. In all other cases, the Management Board is authorized to make these determinations.

For further information regarding stock-based compensation plans, including the numbers of options granted, exercise prices and expiration dates, please refer to notes (27) and (44) to the consolidated financial statements. See "Item 8. Financial Information — Litigation" for a description of litigation with respect to the Stock Option Plan 2000.

#### Loans to Supervisory Board and Management Board Members

Pursuant to the German Stock Corporation Act, a Supervisory Board member may not receive a loan from us unless approved by the Supervisory Board. A Management Board member may only receive a loan from us upon prior approval by the Supervisory Board. As a reporting issuer in the United States, we are subject to certain prohibitions on loans to officers and directors. At present there are no loans to our Supervisory Board or Management Board members.

#### SHARE OWNERSHIP

The members of our Management Board owned a total of 5,800 Deutsche Telekom shares and options in respect of a total of approximately 824,600. Deutsche Telekom shares as of January 30, 2004. No individual member of the Management Board beneficially owned 1% or more of our outstanding shares as of January 30, 2004.

On an individual basis, the members of our Management Board beneficially owned the following number of Deutsche Telekom shares as of January 30, 2004:

| Name                  | No. of<br>Shares<br>Beneficially<br>Owned |
|-----------------------|---|
| Current members       |   |
| Kai-Uwe Ricke         | none                                      |
| Josef Brauner         | 800                                       |
| Dr. Karl-Gerhard Eick | none                                      |
| Thomas Holtrop        | none                                      |
| Dr. Heinz Klinkhammer | 4,000                                     |
| Rene Obermann         | none                                      |
| Konrad F. Reiss       | 1,000                                     |
| Total                 | 5,800                                     |

The members of the Supervisory Board owned a total of 13,392 Deutsche Telekom shares as of January 30, 2004. No individual member of the Supervisory Board beneficially owned 1% or more of our outstanding shares at January 30, 2004.

Edgar Filing: DEUTSCHE TELEKOM AG - Form 20-F

On an individual basis the members of our Supervisory Board beneficially owned the following number of Deutsche Telekom shares as of January 30, 2004:

| Name                         | No. of<br>Shares<br>Beneficially<br>Owned |
|------------------------------|---|
| Current members              |   |
| Dr. Klaus Zumwinkel          | none                                      |
| Franz Tremel                 | none                                      |
| Monika Brandl                | 704                                       |
| Josef Falbisoner             | 256                                       |
| Dr. Hubertus von Gruenberg   | none                                      |
| Lothar Holzwarth             | 642                                       |
| Dr. sc. techn. Dieter Hundt  | none                                      |
| Waltraud Litzenberger        | 108                                       |
| Michael Loeffler             | 97  |
| Dr. Manfred Overhaus         | none                                      |
| Hans W. Reich                | none                                      |
| Dr. Hans-Jürgen Schinzler    | 2,200                                     |
| Dr. Klaus G. Schlede         | none                                      |
| Wolfgang Schmitt             | 2,510                                     |
| Michael Sommer               | none                                      |
| Ursula Steinke               | 360                                       |
| Prof. Dr. h.c. Dieter Stolte | none                                      |
| Bernhard Walter              | none                                      |
| Wilhelm Wegner               | 335                                       |
| Dr. Wendelin Wiedeking       | 3,000                                     |
| Total                        | 10,212                                    |

Former members who served on our Supervisory Board during 2003:

|                            |       |
|----------------------------|-------|
| Gert Becker                | none  |
| Dr. h.c. Andre Leysen      | none  |
| Rüdiger Schulze            | none  |
| Prof. Dr. Helmut Sihler    | none  |
| Dr. Hans-Dietrich Winkhaus | 3,180 |
| Total                      | 3,180 |

No stock options have been granted to members of our Supervisory Board.



## EMPLOYEES AND LABOR RELATIONS

## Employees

As of December 31, 2003, the companies within the Deutsche Telekom consolidated group employed a workforce of 248,519 people worldwide, excluding interns and apprentices. This represents a decrease of 2.9 % from year-end 2002.

The table below provides a geographic breakdown of our workforce at the dates indicated.

|   | For the year ended December 31, |         |         |
|---|---------------------------------|---------|---------|
|   | 2003                            | 2002    | 2001    |
| Deutsche Telekom group employees <sup>(1)</sup> | 248,519                         | 255,969 | 257,058 |
| Thereof:  |                                 |         |         |
| Germany   | 173,278                         | 177,823 | 178,336 |
| European Union outside of Germany               | 16,698                          | 17,647  | 16,538  |
| Other European countries                        | 35,336                          | 39,601  | 43,343  |
| North America                                   | 21,525                          | 19,144  | 16,909  |
| Rest of the world                               | 1,682                           | 1,754   | 1,932   |

(1)Employees excluding interns and apprentices.

The following table shows (i) the number of civil and non-civil servant employees within the Deutsche Telekom consolidated group as well as within Deutsche Telekom AG, and (ii) the total number of employees by division, at the dates indicated.

Deutsche Telekom Group Employees<sup>(1)</sup>

|  | As of December 31, |         |         |
|--|--------------------|---------|---------|
|  | 2003               | 2002    | 2001    |
| Deutsche Telekom AG                                | 118,669            | 120,009 | 124,328 |
| Thereof:   |                    |         |         |
| Civil servants                                     | 49,793             | 50,776  | 54,615  |
| Salaried employees and wage earners <sup>(2)</sup> | 68,876             | 69,233  | 69,713  |
| Deutsche Telekom group <sup>(3)</sup>              | 248,519            | 255,969 | 257,058 |
| Thereof:   |                    |         |         |
| Civil servants                                     | 49,793             | 50,776  | 54,615  |
| Salaried employees and wage earners                | 198,726            | 205,193 | 202,443 |
| Thereof: <sup>(4)</sup>                            |                    |         |         |
| T-Com  | 129,644            | 149,106 | 155,583 |
| T-Systems  | 40,833             | 43,292  | 43,449  |
| T-Mobile   | 43,427             | 41,597  | 38,025  |
| T-Online   | 2,615              | 2,608   | 2,719   |
| Other activities                                   | 32,000             | 19,366  | 17,282  |

During fiscal year 2003, we did not employ a significant number of temporary employees.

- 
- (1) Employees excluding interns and apprentices.
- (2) Thereof 8,256 "civil servants temporarily without civil servant status" at December 31, 2003. Civil servants temporarily without civil servant status have voluntarily suspended their civil servant status in order to take positions or accept employment conditions within the group that are for legal or practical reasons incompatible with civil servant status. They have the right to reclaim civil servant status and the benefits associated with that status when they have concluded their non-civil servant assignments.
- (3) Thereof 29,658 employees and civil servants that have been transferred from Deutsche Telekom AG to subsidiaries with the right to return to Deutsche Telekom AG.
- (4) The figures for 2001 and 2002 have been restated to correspond with the organizational structure of the Deutsche Telekom consolidated group for the year 2003.

#### Employee Relations

In Germany, works councils (Betriebsraete), whose members are elected by the employees, represent the interests of the employees vis-à-vis the employer in accordance with the Works Council Act of 1972, as amended. Works councils are established locally, as well as at a company level and at

161

---

the group level. Works councils must be notified in advance of, and have the right to comment on, proposed employee terminations, relocations and other matters, and have codetermination rights in respect of certain social matters, including work schedules and rules of conduct. In 2001, the German Federal Government enacted amendments to the Works Council Act that increase the influence of works councils in some matters, such as the obligation to exempt an additional number of members of the Works Councils from their regular work within companies with more than 200 employees (previously 300). Furthermore, as required by the EU Act on European Works Councils, we will establish in 2004 a European works council, which will only have the right to information and consultation and not the right to participate in the decision-making process.

Traditionally we had a good relationship with our works councils and the unions, and their cooperation is important to us, including with regard to our work force reduction plans. Constructive relations with our employees and their representatives are of importance to us.

#### Civil Servants

As of December 31, 2003, approximately 20.0% of our consolidated group's employees were German civil servants. No employees hired after January 1, 1995, have been granted civil servant status. Pursuant to the laws that applied to our conversion to a stock corporation, our civil servant employees retained their civil servant status when that conversion occurred. As such, the terms and conditions of their employment and the benefits owed to them continue to be governed by German regulations regarding civil servants. In particular, civil servant salaries are set by statute and not by us or by collective bargaining agreements. In addition, civil servants are tenured employees and may not be unilaterally terminated except in extraordinary, statutorily defined circumstances. Civil servants are not permitted to participate in work-related actions such as strikes, but are permitted to join labor unions. Although we are authorized pursuant to the law governing our privatization to exercise generally the rights and duties of the Federal Republic as the employer of civil servants, the Federal Postal and Telecommunications Agency (Bundesanstalt fuer Post und Telekommunikation) has a right of consultation in the implementation of certain aspects of the terms under which we employ civil servants.

Civil servants employed by us are entitled to pension benefits provided by the Federal Government pursuant to the German Civil Servant Pension Act. Pursuant to the law governing our privatization, we are required to make annual contributions to a special pension fund established to fund such pension obligations. The special pension fund was merged in 2000 with the special pension funds of Deutsche Post AG and Deutsche Postbank AG to form the joint pension fund Bundes-Pensions-Service fuer Post und Telekommunikation e.V. (BPS-PT). The BPS-PT works for the funds of all three companies and also handles financial administration for the Federal Republic on a trust basis. All transactions for pension and allowance payments to employees are made by BPS-PT for the companies Deutsche Post AG, Deutsche Postbank AG and Deutsche Telekom AG.

In accordance with the provisions of the Post and Telecommunications Reorganization Act, the special pension fund makes pension and allowance payments to retired employees and their surviving dependents who are entitled to pension payments as a result of civil servant status. Since 2000, we have been legally obligated to make an annual contribution to the special pension fund of 33% of the gross remuneration of active civil servants of Deutsche Telekom AG and the imputed gross remuneration of civil servants temporarily without civil servant status of Deutsche Telekom AG entitled to pension payments. These contributions amounted to approximately EUR 809 million in 2003, EUR 838 million in 2002 and EUR 845 million in 2001. A fixed annual contribution of EUR 1.5 billion was payable for the years 1995 through 1999.

The Federal Republic compensates the special pension fund for differences between the ongoing payment obligations of the special pension fund, amounts received from us and returns on assets, and guarantees that the special pension fund is always in a position to fulfill the obligations it has assumed. The Federal Republic cannot require reimbursement from us for amounts paid by it to the special fund.

#### Other Employees

As of December 31, 2003, approximately 80.0% of our group's employees were non-civil servants. In addition to being covered by collective bargaining agreements, the non-civil servant employees in Germany are in general covered by the German Termination Protection Act, which imposes various restrictions on the involuntary termination of employment.

162

---

The majority of our employees in Germany are organized in unions, principally the union ver.di (Vereinte Dienstleistungsgewerkschaft). We also have labor contracts negotiated with smaller unions. Due to our acquisition of debis Systemhaus GmbH in 2002, the union IG Metall (Industriegewerkschaft Metall) also represents some employees of T-Systems. The terms and conditions of employment and salary increases for non-civil servant employees are negotiated between the unions and us. Pursuant to the law governing our privatization, the Federal Postal and Telecommunications Agency is responsible for concluding collective bargaining agreements relating to certain statutorily defined non-wage benefits, rules of conduct and other general terms of employment. Such agreements only become effective with our consent. For further information regarding agreements between us and the Federal Postal and Telecommunications Agency, see "Item 7. Major Shareholders and Related Party Transactions — Related Party Transactions."

We and the union ver.di concluded a collective bargaining agreement in May 2001 that included the introduction of a new evaluation and pay system as of July 1, 2001. As a result, we completed the phase out of our old pay system, which was based on civil service regulations. Now, employee pay is based on the position in which an employee serves and no longer reflects criteria such as age, marital status or seniority. The new pay system increased the

performance-based component of employee pay. Furthermore, a single collective bargaining agreement now applies throughout all of Germany, in the same manner and with the same terms. The collective bargaining agreement signed in May 2000 had already introduced a performance pay component for all employees. As of July 2001, the existing performance-based component of 2.15% of total pay was increased to 6% and in July 2002 to 7%.

On March 23, 2004, we reached a new collective bargaining agreement with ver.di. This agreement includes among other things, a reduction in the weekly working time for the employees of Deutsche Telekom AG in the divisions T-Com and Group Headquarters & Shared Services from 38 hours to 34 hours, with a partial reduction in wages beginning in March 2004. As of January 1, 2005, a 2.7% increase in compensation will take effect. Further, we committed to avoid layoffs until the end of 2008. The new compensation agreement will be effective until March 31, 2006.

Collective bargaining agreements relating to remuneration between the German unions and us typically have a term of one year.

In June 2002, the ver.di union and we signed a collective agreement concerning employee rationalization matters within Germany. This agreement contains provisions providing protection in the case of rationalization-related job cuts affecting employees covered by collective agreements and our apprentices who have successfully completed their training. In accordance with these provisions, Vivento (formerly the Personnel Services Agency) has been established within Deutsche Telekom AG. This agency has as its primary task the absorption of covered employees affected by rationalization measures and, after appropriate retraining if necessary, the placement of those employees in vacant positions in and outside the Deutsche Telekom group. If no appropriate positions are vacant, the employees may, for limited periods, be assigned to third-party companies in or outside the group for a fee in accordance with the provisions of the German Law Concerning Employee Secondment. In this case, the employees remain employees of Deutsche Telekom AG and their contractual rights and obligations (under the terms of collective agreements) are not affected by the assignment. Apprentices who have successfully completed their training at Deutsche Telekom AG are transferred to Vivento for a limited period of a maximum of one year immediately after the completion of their training. In this case, too, the task and objective of Vivento is to find long-term positions for the apprentices in or outside the Deutsche Telekom group.

In addition to the above mentioned commitments contained in the new collective bargaining agreement signed on March 23, 2004, we also agreed to reduce the compensation level for inactive employees within Vivento from 100% to 85% starting July 1, 2004. There will be no layoffs for employees within Vivento until 2008.

Our intention in establishing Vivento was to facilitate our reduction of excess staffing and to achieve long-term, efficient management of our workforce, while avoiding compulsory redundancies. The transfer of employees to Vivento commenced in the fourth quarter of 2002. Until June 30, 2003, the divisions transferring employees to Vivento were obligated to make a one-time contribution to Vivento. Commencing in 2004, divisions transferring employees to Vivento, except T-Com, will be required to make certain one-time payments to Vivento relating to such transferred employees. The costs associated with future salaries of employees transferred to Vivento will be reflected in the results of our "Group Headquarters and Shared Services" segment.

For information concerning our pension plan arrangements for non-civil servant employees, refer to note (28) to our consolidated financial statements and to "Item 5. Operating and Financial Review and Prospects — Critical Accounting Estimates.

## ITEM 7. Major Shareholders and Related Party Transactions

## MAJOR SHAREHOLDERS

Historically, we were part of Deutsche Bundespost, a state-owned special asset (Sondervermoegeen des Bundes). In 1989, Deutsche Bundespost was divided into three distinct entities — Deutsche Bundespost Telekom, Deutsche Bundespost Postbank and Deutsche Bundespost Postdienst. Deutsche Bundespost Telekom was transformed, effective January 1, 1995, into Deutsche Telekom AG, a private law stock corporation, which initially remained wholly-owned by the Federal Republic. Our first public offering was in November 1996, followed by a second public offering in June 1999.

According to information supplied to us by the Federal Republic, at December 31, 2003, the Federal Republic's direct ownership interest in our company was approximately 26.03%. Kreditanstalt fuer Wiederaufbau (KfW), a development bank that is 80% owned by the Federal Republic and 20% owned by the German federal states, owned 16.74% of our shares at December 31, 2003.

The Federal Republic administers its shareholdings and exercises its rights as a shareholder of Deutsche Telekom through the Federal Post and Telecommunications Agency, which is subject to the supervision of the Finance Ministry. In their capacities as shareholders, the Federal Republic and KfW may exercise only those rights that they have under the German Stock Corporation Act and our Articles of Association. For further information regarding the Articles of Association, please refer to "Item 10. Additional Information — Articles of Association."

At present, the Finance Ministry and KfW each have one representative on our Supervisory Board. Furthermore, the Finance Ministry has one representative on the supervisory boards of our subsidiaries T-Systems International GmbH, T-Online International AG and T-Mobile International AG. See "Item 6. Directors, Senior Management and Employees — General — Supervisory Board" for a description of rights and responsibilities of the members of the Supervisory Board.

The table below sets forth the number of our ordinary shares held by holders of more than 5% of our ordinary shares and their percentage ownership, based on information supplied to us by the Federal Republic and KfW as of the dates indicated.

| Identity of Person or Group     | For the year ended December 31, |        |               |        |               |        |
|---------------------------------|---------------------------------|--------|---------------|--------|---------------|--------|
|                                 | 2003 <sup>(1)</sup>             |        | 2002          |        | 2001          |        |
|                                 | Shares owned                    | %      | Shares owned  | %      | Shares owned  | %      |
| Federal Republic of Germany     | 1,092,721,315                   | 26.03% | 1,290,835,401 | 30.75% | 1,297,986,644 | 30.92% |
| Kreditanstalt fuer Wiederaufbau | 702,704,750                     | 16.74% | 504,590,664   | 12.02% | 509,164,599   | 12.13% |
|                                 |                                 | 42.77% |               | 42.77% |               | 43.05% |

(1)Reflects the most recent acquisition that took place in November 2003, when KfW received approximately 199 million shares formerly held directly by the Federal Republic.

As noted above, KfW is 80% owned by the Federal Republic. The Federal Republic has publicly stated its intention to reduce its holdings of Deutsche Telekom shares. A reduction in the holdings of our shares by the Federal Republic or KfW will not have a material negative effect on our governance or business.

## RELATED PARTY TRANSACTIONS

### Relationship with the Federal Republic

For as long as the Federal Republic is a shareholder with controlling influence (beherrschender Einfluss), our Management Board is required to produce a report (Abhängigkeitsbericht) setting forth the relationships and the transactions entered into between us, on the one hand, and the Federal Republic or its affiliated agencies and enterprises, on the other hand. This related-party report, which is intended to protect minority shareholders and creditors, must include a declaration by the Management Board as to the fairness of transactions and dealings with the Federal Republic. Our independent auditors are required to confirm the accuracy of this report. The Supervisory Board is then required to review the related-party report and the auditor's findings thereon and to inform the shareholders as to the conclusion of both. In the 2003 related-party report, our Management Board declared that under the circumstances known to the Management Board, at the time of performing the business transactions between us and the Federal Republic and its affiliated enterprises, including the Federal Postal and Telecommunications Agency, we received appropriate remuneration for these transactions, and that we did not perform or omit any actions on behalf of or on the instructions of the controlling shareholder, in its capacity as such, or any other affiliated companies. Our independent auditors have confirmed the accuracy of the 2003 related-party report regarding relationships between our controlling shareholder and us.

### Coordination and Administrative Responsibilities of the Federal Agency

Pursuant to German law, the Federal Agency provides certain services to Deutsche Telekom, Deutsche Postbank and Deutsche Post and has certain rights and responsibilities with respect to the administration of the common affairs of these companies. For example, the Federal Agency is responsible for concluding general collective bargaining agreements (Manteltarifverträge) on behalf of these entities with employees relating only to certain non-wage benefits, rules of conduct and other general terms of employment. These agreements only become effective with the consent of the affected entity. The Federal Agency's right to conclude these agreements does not affect our right to negotiate particular terms of employment, including wages, salaries and conditions of employment, independently on our own behalf. The Federal Agency also administers the health insurance fund for civil servants (Postbeamtenkrankenkasse) and the pension fund for non-civil servants (VAP) employed by Deutsche Postbank, Deutsche Post, others and us. The Federal Agency has certain additional responsibilities and rights with respect to civil servants employed by us, Deutsche Post and Deutsche Postbank. The Federal Agency has the right to provide advice concerning the coordination of the activities of us, Deutsche Postbank and Deutsche Post, particularly, with respect to their public image, issues that may arise if the business plans of these entities conflict and, upon request, with respect to certain personnel issues.

Services provided by the Federal Agency pursuant to applicable law are rendered on the basis of service agreements between us, Deutsche Postbank or Deutsche Post, on the one hand, and the Federal Agency, on the other. Since German law currently requires that each of Deutsche Telekom, Deutsche Postbank and Deutsche Post enter into a service agreement with the Federal Agency covering the services described above, we have not considered entering into arrangements with third parties for the provision of these services. Costs of the Federal Agency incurred in connection with providing these services are financed out of fees agreed upon with us, Deutsche Post and Deutsche Postbank. We made a payment on account of EUR 62.9 million for these services in 2003 (as compared to EUR 64.5 million in 2002 and EUR 70.1 million in 2001).

The total costs of the Federal Agency, consisting mainly of personnel costs for its employees, are allocated pursuant to the cost attribution system of the Federal Agency in accordance with actual expenses.

### Federal Republic as Regulator

The Federal Republic's role as regulator is independent and distinct from its role as shareholder. This regulatory function is exercised by the German telecommunications regulator. Our telecommunications licenses held in Germany were acquired from the Federal Republic or its agencies. See "Item 4. Information on the Company — Regulation."

### Federal Republic and Affiliated Entities as Customers

Collectively, the Federal Republic is one of our largest customer and purchases services on an arm's-length basis. We deal with the various departments and agencies of the Federal Republic as

165

---

separate customers, and the provision of services to any one department or agency does not constitute a material part of our revenues. We have also entered into contracts to provide telecommunications services to entities affiliated with the Federal Republic on an arm's-length basis in the ordinary course of business.

In 2003, Deutsche Telekom purchased goods and services amounting to EUR 0.7 billion from Deutsche Post World Net group. These mainly relate to postage charges for letters and packages. In the same period, Deutsche Post purchased goods and services totaling EUR 0.5 billion from Deutsche Telekom. This amount primarily consists of IT products and services.

We are a partner in a consortium that has contracted with the Federal Republic to develop and operate a toll collection system for use with certain commercial vehicles traveling on roadways in Germany. Pursuant to this arrangement, we have, along with our partners, undertaken certain obligations, including relating to certain financial and performance obligations. For more information, see "Item 5. Operating and Financial Review and Prospects — Liquidity and Capital Resources — Guarantees and Commitments" and "Item 8. Financial Information — Litigation."

### Arrangements with Deutsche Post

We entered into an agreement with Deutsche Post in 2000 that calls for us to provide, among other things, information technology and corporate network services to Deutsche Post. In return, Deutsche Post provides distribution and transportation, printing, warehousing and other services. The objective of the arrangement is to allow each company to focus on its core competencies and dispose of peripheral activities. This arrangement resulted in a net transfer of around 1,500 of our employees to Deutsche Post in 2001 and 2000. The Chairman of our Supervisory Board is also the Chairman of the Management Board of Deutsche Post AG and Chairman of the Supervisory Board of Deutsche Post AG.

### Arrangements with Deutsche Postbank

We have a credit facility with Deutsche Postbank providing us with a line of credit of up to EUR 200 million. In 2003, that credit facility had been drawn upon in maximum in the amount of EUR 104 million with an interest rate of the average monthly Euro Overnight Index Average (EONIA) rate + 45 basis points per year.

We have agreements with a number of banks, including Deutsche Postbank, pursuant to which we can draw on credit facilities up to EUR 9 billion according to a consortium credit facility agreement. The level of the interest rates depends on our rating, the amount of the consortium credit and the London InterBank Offered Rate (LIBOR) rate plus

margin ranking to be applied, from 0.275% to 0.500%. The loan commitment fee is between 0.050% and 0.200% and also depends on our rating. There were no outstanding debts relating to the consortium credit facility at the end of 2003. See "Item 5. Operating and Financial Review and Prospects — Liquidity and Capital Resources — Capital Resources."

We engage in a variety of other routine commercial banking relationships with Deutsche Postbank.

#### Arrangements with KfW

In 2000, our Dutch finance subsidiary, Deutsche Telekom International Finance B.V., entered into three loan agreements with KfW in the amount GBP 150 million each, which are guaranteed by Deutsche Telekom AG. The level of the interest rates depends on our rating.

#### Federal Republic Guarantees

Under German law, all of our liabilities outstanding as of January 1, 1995, the date of Deutsche Telekom's registration in the Commercial Register (Handelsregister), became guaranteed by the Federal Republic. This guarantee replaced the Federal Republic's obligations with respect to our liabilities when it was a state-owned special asset. The Federal Republic does not guarantee liabilities we incurred after January 1, 1995. These guarantees amount to an aggregate of EUR 11.6 billion as of December 31, 2003.

#### Pension Contributions for Civil Servants

Civil servants (Beamte) employed by us are entitled to pension benefits provided by the Federal Republic. Under German law, we are required to make annual contributions to a special pension fund

166

---

(Unterstützungskasse) established to fund these pension obligations. For further information, see "Item 6. Directors, Senior Management and Employees — Employees and Labor Relations" and "Item 5. Operating and Financial Review and Prospects — Consolidated Results of Operations — Personnel Costs."

#### Investigation of Bonn Public Prosecutor

We are advancing funds to cover the legal expenses being incurred by current and former board members in connection with the Bonn public prosecutor's investigations of certain real estate valuation-related questions and other matters. See "Item 8. Litigation — Investigations" for a description of these investigations. These funds will be required to be repaid to us if there is a final determination that these individuals violated the law.

#### DT 3 Offering

In connection with the global offering by KfW of equity securities of Deutsche Telekom in June 2000, we agreed to bear certain offering-related expenses in view of the benefits accruing to us from the offering. We, the Federal Republic and KfW agreed to indemnify the underwriters for the offering against certain liabilities, including liabilities under the U.S. Securities Act of 1933, in the manner provided for in the underwriting agreement. The underwriting agreement allocated among us, the Federal Republic and KfW indemnification responsibility for different sections of the disclosure materials, with us taking responsibility vis-a-vis the underwriters for, among other things, the parts of



the disclosure materials concerning its business and financial statements. Additionally, we agreed with KfW to assume responsibility for errors, if any, in the translation of some of the prospectuses and for certain supplementary disclosure items that were required under local law in some offering jurisdictions. As issuer of the shares that were offered, we became subject to the prospectus liabilities, if any, associated with its registering or listing the securities offered in various jurisdictions. The underwriting agreement provides that its underwriter indemnification provisions are in addition to, and do not affect, any liability that we, KfW, the Federal Republic or the underwriters may otherwise have. For a description of pending litigation and an investigation relating to the global offering, see "Item 8. Financial Information — Litigation."

#### Other Transactions

We provide telecommunications services to numerous companies, mainly throughout Europe, in the ordinary course of business, including firms in which we hold an ownership interest and firms with which certain members of the Supervisory Board are affiliated. We also provide telecommunications services in the ordinary course of business to the Federal Republic and its agencies and instrumentalities (including corporations owned or controlled by or affiliated with the Federal Republic).

In May 2002, T-Systems CSM GmbH and matrix42 AG entered into an agreement for the provision of consulting services, under which T-Systems paid matrix42 AG approximately EUR 100,000 in 2002. This agreement was renewed in March 2003 for one year. Konrad F. Reiss, CEO of T-Systems and member of our Management Board, owns approximately 10% of the shares of matrix42 AG and was a member of matrix42 AG's supervisory board until 2002.

167

---

#### ITEM 8. Financial Information

##### CONSOLIDATED FINANCIAL STATEMENTS

See "Item 18. Financial Statements."

##### EXPORT SALES

See note (1) to our consolidated financial statements for a discussion of our revenues by geographic area.

##### LITIGATION

The companies in our group are involved in a number of legal proceedings in the ordinary course of our business. In addition, proceedings involving alleged abuse of a market-dominant position by us and alleged antitrust violations are pending before regulatory and competition law authorities. For additional information concerning pending proceedings before competition and regulatory authorities, see "Item 4. Information on the Company — Regulation."

##### Securities and Corporate Law-Related Proceedings

A number of purported class action lawsuits have been filed and consolidated in the United States District Court for the Southern District of New York by or on behalf of purported purchasers of our ADSs issued pursuant to a registration statement on Form F-3 filed with the Securities and Exchange Commission on May 22, 2000, and

pursuant to a prospectus dated June 17, 2000, and purported purchasers of our ADSs during the period from June 19, 2000, to and including February 21, 2001. The operative complaint in these consolidated actions asserts claims against us and the former Chairman of our Management Board, and others, under U.S. federal securities statutes based on allegations that statements made in the registration statement and prospectus were materially false and misleading because we allegedly failed adequately to disclose detailed information relating to merger negotiations between us and VoiceStream Wireless Corporation, and allegedly overstated the value of our real estate portfolio. The Court has certified the action as a class action and defined the class to include all purchasers of our ADSs during the period from June 19, 2000, to and including February 21, 2001. The selling shareholder in the offering, KfW, has been dismissed from the action. Fact discovery in the U.S. class action suits is largely complete, and we expect any remaining fact discovery to be completed during 2004. Deutsche Telekom and the former Chairman of its Management Board have filed motions for summary judgment seeking dismissal of all plaintiffs' claims with respect to nondisclosure of negotiations with VoiceStream and all plaintiffs' claims with respect to alleged overstatement of real estate values. Those motions have not yet been fully briefed or argued.

Purported purchasers of our shares sold pursuant to prospectuses dated May 28, 1999, and May 26, 2000, have filed approximately 1,920 lawsuits (with approximately 11,358 plaintiffs) in Germany. The plaintiffs predominantly allege that the book values we recorded for our real property portfolio were improperly established and maintained under German accounting principles. In many of these lawsuits, claims have also been made with respect to the VoiceStream transaction analogous to those made in the purported U.S. class action lawsuits described above. In the most recent series of lawsuits, which were mostly filed in May 2003, plaintiffs assert additional allegations. They allege, among other things, that the purchase price for the U.K. cellular phone carrier One2One was unreasonably high and the prospectus did not inform investors about necessary write-offs to goodwill, that our internal mid-term financial plan for 2000-2004 was inaccurate, that the prospectus did not properly inform investors about the general risks of international expansion, relations with our major shareholder, the Federal Republic of Germany, and the risks of the liberalization of the German telecommunication market. Further, they allege that our business prospects were described too positively and that the prospectus did not properly inform investors about the price to be paid for a UMTS license to be bought in an auction in August 2000.

These lawsuits are pending before the District Court in Frankfurt am Main. It is too early for us to express a view of the possible outcome of the lawsuits. The former presiding judge had issued a statement describing his preliminary view that it will be necessary to take evidence by obtaining an expert opinion. The former presiding judge also stated that he was inclined to order a stay of the civil

168

---

litigation until the prosecutorial investigation into the real estate matter has been resolved. However, the presiding judge changed in October 2003, and so far we have no indication how the new presiding judge intends to proceed. The aggregate euro amount of all shareholders' claims filed in Germany in these lawsuits is approximately EUR 73 million.

Many shareholders have also initiated conciliation proceedings with a state institution in Hamburg ("Oeffentliche Rechtsauskunfts- und Antragsstelle der Freien und Hansestadt Hamburg" or "OeRA"). According to information we have received orally from the OeRA, approximately 12,000 to 15,000 shareholders have instituted conciliation proceedings. Participation in these conciliation proceedings is voluntary, and we have declined to participate. We expect the claims made in these conciliation proceedings to be analogous to those made in the purported prospectus liability lawsuits described above.

We are contesting each of the aforementioned lawsuits vigorously. Because the lawsuits and the conciliation proceedings, which in the aggregate involve substantial damage claims, are in their preliminary stages, the plaintiffs in the U.S. class action suits have not yet responded to the motions for summary judgment and those motions have not been argued or decided, and the plaintiffs in the U.S. class action suits have not quantified the amount of damages they will seek, we are not in a position to predict the outcome or impact of the lawsuits or conciliation proceedings. However, we believe that the allegations in the lawsuits and the conciliation proceedings do not provide a basis for the recovery of damages because all required disclosures were made on a timely basis.

On June 26, 2000, two of our shareholders filed a suit with the District Court in Bonn (Landgericht Bonn) seeking to have declared void the shareholders resolutions authorizing both one of our stock option plans and a related conditional capital increase. The case was dismissed by the District Court in Bonn (Landgericht Bonn) on February 20, 2001. The Higher Regional Court in Cologne (Oberlandesgericht Koeln) dismissed the appeal against this decision. On February 4, 2002, plaintiffs lodged an appeal on points of law with the Federal Court of Justice (Bundesgerichtshof). The Federal Court of Justice dismissed the appeal on February 16, 2004, ending the proceedings.

On October 21, 1999, T-Mobile commenced arbitration proceedings in Vienna, Austria, against Elektrim S.A. and certain small shareholders of PTC. T-Mobile's claim alleges that these companies wrongfully failed to recognize our rights of first refusal over approximately 3% of PTC, and that this failure was a material breach of the PTC shareholders' agreement. These companies have denied T-Mobile's claim, and Elektrim has filed a counterclaim against T-Mobile alleging that T-Mobile materially breached the shareholders' agreement by, among other things, attempting to purchase PTC shares from several small shareholders and obstructing Elektrim's purchase of PTC shares. On April 9, 2003, the arbitration panel rejected all claims and counterclaims brought before the court by T-Mobile and the defendants.

In December 2000, T-Mobile filed a second set of arbitration proceedings against Elektrim and Elektrim Telekomunikacja (Telco) claiming that Elektrim and Telco breached the terms of the Deed of Foundation of PTC by transferring all but one share in PTC to Telco, a limited company under Polish law in which each of Elektrim and Vivendi S.A. has a shareholding of 49% (with Ymer holding another 2%). In particular, T-Mobile claims that (i) the transfer of shares required approval by the Supervisory Board of PTC, (ii) the shareholders' agreement permitted only the transfer of a party's entire interest and (iii) the consent of the Polish Ministry of Telecommunications to the transfer was required but not obtained. The witness and evidence hearings were completed in the autumn of 2003. The parties are awaiting the decision by the tribunal, which should be handed down in 2004.

The previously reported proceedings arising from T-Mobile's joint venture agreement with Virgin group companies and Virgin Mobile were settled on January 29, 2004. The Court of Appeal was requested not to deliver its judgment in the appeals heard in November 2003 and all parties were released from all accrued liabilities. As part of the settlement, the Shareholders' Agreement was terminated and the T-Mobile-appointed directors on the board of Virgin Mobile Telecoms Limited resigned. A new Telecommunications Supply Agreement was entered into, which became effective immediately. As part of the settlement accord, there was agreement that in the event of a sale or listing of Virgin Mobile within 30 months of the date of settlement, T-Mobile may receive a share of the proceeds of the sale up to a maximum of GBP 100 million.

#### Investigations

As previously disclosed, the Bonn public prosecutor is conducting an investigation into allegations in the press and elsewhere asserting that the book values we recorded for our real property portfolio

were improperly established and maintained under applicable accounting principles and so were substantially overvalued in our 1995 opening balance sheet and in later balance sheets. The Bonn public prosecutor has notified us that his investigation also goes into whether we underpaid our German corporate income and trade taxes because amortization and depreciation were higher than they should have been as a result of the alleged overstatement and whether we wrongfully paid dividends to our shareholders in 1998 in reliance on the overstatement. We believe that the book values of our fixed assets with respect to the real property portfolio have been correctly presented in accordance with applicable accounting principles, and dispute allegations to the contrary. We have nonetheless been cooperating fully in the investigation and are interested in seeing it expeditiously resolved. We cannot offer assurances as to the timing or outcome of the prosecutor's investigation. The investigations are being conducted with regard to certain individuals and are not directed against us as a corporate entity. Adverse consequences for our company could follow if any of the individuals who are or who become the subject of the investigation are found to have violated the law. We have been informed that the Bonn public prosecutor's investigation into allegations that the book values recorded for our fixed assets in general, including technical equipment and machinery, were improperly established and maintained under applicable accounting principles and so were substantially overvalued in our 1995 opening balance sheet and in later balance sheets, has been concluded without action.

The Bonn public prosecutor is also conducting other investigations. One investigation concerns allegations that members and former members of our Management Board breached their duties by causing us to pay excessive consideration for VoiceStream and Powertel. Another investigation concerns allegations, that we wrongfully bore liability risks in connection with the June 2000 global offering by KfW of our shares. A third investigation concerns allegations of prohibited insider transactions with respect to amendments in lock-up agreements with Sonera, allowing Sonera to sell a number of our shares before the expiration of the relevant lock-up period. We understand that these investigations are being conducted with respect to individuals and are not directed against us as a corporate entity. In each case, we believe that our board members and we acted appropriately. Adverse consequences for us could follow from these investigations, however, if the individuals who are the subjects of the investigations are found to have violated the law. We are cooperating in the investigations.

The Bonn public prosecutor is further investigating allegations in the press and elsewhere asserting that we are involved in systematic wrongful billing. We have denied these allegations, but have been cooperating fully in the investigation and are interested in seeing it expeditiously resolved. We cannot offer assurances as to the timing or outcome of the prosecutor's investigations.

As previously disclosed, purported purchasers of Deutsche Telekom shares sold pursuant to prospectuses dated May 28, 1999, and May 26, 2000, have filed a number of lawsuits in Germany that among other allegations allege, that Deutsche Telekom failed to disclose certain risks as well as ongoing discussions in the Management Board in anticipation of the One2One transaction (now T-Mobile UK). We understand, that the Bonn public prosecutor has declined to open criminal investigations with respect to these allegations.

We understand that the Bonn public prosecutor office has concluded without action its investigation into alleged breaches of duty by past and present members of the Supervisory Board and past and present members of the Management Board with regard to our 2001 stock option program, the issuance of stock options and other management compensation arrangements with the Management Board, benefits paid or to be paid to our former Management Board chairman in connection with his withdrawal from the company and other circumstances of his withdrawal.

Proceedings against Decisions of the German Telecommunications Regulator

Wholesale Markets

Interconnection

The German telecommunications regulator issued decisions in 1997 and 1999 establishing the rates applicable to voice telephony interconnection services which we provided from January 1, 1998, through December 31, 1999, and from January 1, 2000, through January 31, 2001, respectively. We filed complaints against these decisions with the Cologne Administrative Court (Verwaltungsgericht

170

---

Köln) claiming higher rates. As regards the rates for services provided in 1998 and 1999, the Appellate Administrative Court in Muenster (Oberverwaltungsgericht Münster) dismissed the case. We did not appeal the decision. Proceedings are still pending with respect to the rates for services provided in 2000 and January 2001.

In 2000, the German telecommunications regulator issued an order establishing a new tariff structure for interconnection, replacing the primarily distance-based tariff structure with an element-based tariff structure. We filed a complaint against this order and asked the courts for an injunction. In December 2000, the Cologne Administrative Court granted the requested injunction. The German telecommunications regulator applied for permission to appeal. The Appellate Administrative Court in Muenster rejected the appeal in May 2001. In the main action, the Cologne Administrative Court decided in our favor. One of our competitors, Arcor, has appealed the decision. The proceedings in the main action are still pending.

In 2001, the German telecommunications regulator issued a decision on the charges for interconnection services in the period from December 1, 2001, through November 2003, replacing the distance-based tariff-structure with an element-based tariff-structure. Certain of our competitors and we filed complaints and requests for injunction with the Cologne Administrative Court. The motions for injunctions were rejected. The proceedings in the main action are still pending.

In November 2003, the German telecommunications regulator issued a decision adjusting the rates applicable to interconnection services from December 1, 2003, through May 2006. We filed a complaint against this decision with the Cologne Administrative Court claiming higher rates. The proceedings are still pending. Also, a competitor filed a complaint avoiding the charges for certain interconnection services. The proceedings are still pending.

In December 2003, the German telecommunications regulator partly approved an application from 15 local carriers for higher call termination charges. We pay these charges for calls that are terminated in the networks of other carriers. Before this decision, these charges were always billed on a reciprocal basis, which is to say at the rate approved for Deutsche Telekom. Under the new decision, with effect from December 15, 2003, through October 31, 2004, local carriers would be allowed to charge 0.5 cent per minute more for the termination of calls in their networks than Deutsche Telekom can charge for the termination of calls in its network. A competitor and we filed a complaint against this decision and asked the court for an injunction. The competitors' request for an injunction was rejected. However, the Cologne Administrative Court granted our request for an injunction in February 2004. The German telecommunications regulator appealed this decision. The proceedings are still pending. Apart from that, 7 of the 15 local carriers have filed a complaint against the aforementioned regulator's decision claiming that the call termination charges they are allowed to charge should be higher. The proceedings are still pending.

In 2000, the German telecommunications regulator imposed upon us the obligation to offer Internet service providers and other enterprises Internet access to our fixed-line network at a flat rate by February 1, 2001. Additionally, the German telecommunications regulator barred us from charging different rates for peak and off-peak connections

outside the scope of the required flat rate. We filed a complaint against this decision and asked the court for an injunction. The Appellate Administrative Court in Muenster granted the injunction. The proceedings in the main action are still pending.

In 2002, the German telecommunications regulator imposed upon us the obligation to offer a wholesale flat rate for connections to Internet platforms. We asked the Cologne Administrative Court for an injunction against this decision and filed a complaint in the main action. The court granted the injunction. The German telecommunications regulator and a competing platform provider have appealed this decision. The Appellate Administrative Court in Muenster rejected the appeal. The proceedings in the main action are still pending.

In June 2003, the German telecommunications regulator issued a decision approving a surcharge of EUR 0.04 on our basic interconnection tariffs (access cost contribution). We filed a complaint against this decision with the Cologne Administrative Court claiming higher rates. The proceedings are still pending. Certain of our competitors filed complaints claiming the annulment of the decision and asked the courts for an injunction. The Appellate Administrative Court in Muenster rejected the competitors' request for an injunction. The proceedings in the main action are still pending.

In September 2003, the German telecommunications regulator revoked the aforementioned access cost contribution insofar as it applies to the future. We filed a complaint against this decision with the

171

---

Cologne Administrative Court. The proceedings are still pending. Two of our competitors also filed complaints against the revocation, claiming an extensive effect even for the past. The proceedings are still pending.

#### Local Loop

In 1998, the German telecommunications regulator issued a decision establishing rates for access to the local loop (the monthly rate for the main option was DM 20.65 (EUR 10.56) plus VAT), thereby rejecting our application and cost calculations. We filed a complaint against this order with the Cologne Administrative Court claiming higher rates. In 2003, we withdrew our complaint.

In 1999, the German telecommunications regulator issued a decision adjusting the rates for access to the local loop provided from April 1, 1999, through March 31, 2001 (the monthly rate for the main option was DM 25.40 (EUR 12.99) plus VAT). Certain of our competitors and we filed complaints against this decision with the Cologne Administrative Court. Dispute arose as to whether and to what extent our business secrets disclosed to the German telecommunications regulator may also be disclosed to competitors taking part in the proceedings. In August 2003, the Federal Administrative Court ordered the German telecommunications regulator to disclose all of its files in connection with this decision, including the disclosure of our business secrets. In October 2003, we filed a complaint with the Federal Constitutional Court (Bundesverfassungsgericht) and applied for a preliminary injunction. In February 2004, the Federal Constitutional Court granted the preliminary injunction in essence. The court decided that the German telecommunications regulator cannot disclose the files containing business secrets except for the regulators' decision. The proceedings in the main action are still pending. Although the outcome of these proceedings cannot be determined at this time, an adverse decision in the main action could subject our business secrets submitted to the German telecommunications regulator to public disclosure, which may have a material adverse effect on our competitive position or results of operations.

In 2001, the German telecommunications regulator issued a decision adjusting the rates for access to the local loop from April 1, 2001 through March 31, 2003 (the monthly rate for the main option was EUR 12.48 plus VAT. Certain of our competitors and we filed complaints against this decision with the Cologne Administrative Court in April, 2001. The proceedings in the main action are still pending.

In July 2002, the German telecommunications regulator imposed upon us the obligation to modify our contractual conditions for the provision of access to the local loop. We are required, among other things, to include in our contracts clauses requiring us to pay penalties in cases of delays. We asked the courts for an injunction and filed a complaint. The Appellate Administrative Court in Muenster granted an injunction. The proceedings in the main action are still pending.

In 2003, the German telecommunications regulator issued a decision adjusting the rates for access to the local loop from May 1, 2003, through March 31, 2005 (the monthly rate for the main option is now EUR 11.80 plus VAT). Certain of our competitors and we filed complaints against this decision with the Cologne Administrative Court. The proceedings are still pending.

#### Leased Lines

In 2002, the German telecommunications regulator imposed upon us the obligation to modify our contractual conditions for the provision of leased lines. We are required among other things, to include in our contracts clauses requiring us to pay penalties in case of delays, to expand our wholesale supply, and to warrant certain delivery periods. We asked the courts for an injunction and filed a complaint. The Cologne Administrative Court granted an injunction. The German telecommunications regulator has appealed the decision. The Appellate Administrative Court in Muenster rejected the appeal in essence. The proceedings in the main action are still pending.

#### Resale

In 1999, the German telecommunications regulator decided that the rates for resale services (local calls, regional calls and long-distance calls) we offered to other telecommunications service providers are subject to regulatory approval. We asked the courts for an injunction and filed a complaint. The Appellate Administrative Court in Muenster granted the injunction. However, in the main action the Appellate Administrative Court in Muenster rejected our complaint. We did not appeal this decision.

172

---

In March 2001, the German telecommunications regulator imposed upon us the obligation to offer certain resale services, including subscriber lines, local calls and city calls, to certain competitors. We asked the courts for an injunction and filed a complaint. The request for an injunction was rejected, but the Appellate Administrative Court in Muenster specified some important limitations on the imposed obligation. In the main action, the Federal Administrative Court decided that we are obliged to offer these resale services. The decision is final.

In 2003, the German telecommunications regulator imposed upon us the obligation to offer unbundled resale services that would permit telecommunications services resellers to acquire line access services (including DSL) unbundled from voice telephony calls. We asked the courts for an injunction and filed a complaint. The Appellate Administrative Court in Muenster rejected our request for an injunction. The proceedings in the main action are still pending.

#### Billing and Collection

In 2000, the German telecommunications regulator imposed upon us the obligation to continue providing billing and collection services to certain competitors providing their services to our fixed-line customers. The affected services included call-by-call services, pre-selection services, certain value-added services, Internet-by-call services and directory assistance services. We asked the courts for an injunction and filed a complaint. In July 2002, the request for an injunction was rejected. In November 2002, the Cologne Administrative Court decided in the main action partly in our favor by excluding value-added services, Internet-by-call services and directory services from the obligation. In December 2002, the German telecommunications regulator and Deutsche Telekom appealed the decision before the Appellate Administrative Court in Muenster. The proceedings in the main action are still pending.

In 2000, one of our competitors filed a complaint against the aforementioned obligation, claiming that we were also obliged to manage customer complaints, to send late payment warnings and to enforce late payments. In November 2002, the Cologne Administrative Court rejected this complaint. The competitor has appealed the decision. The proceedings are still pending.

#### Obligation to Provide Service Without Approved Rates

In 2001, the German telecommunications regulator imposed upon us the obligation to provide certain wholesale services (access to the local loop) even without the regulatory approval of the respective rates. We asked the courts for an injunction and filed a complaint. The Appellate Administrative Court in Muenster granted the requested injunction. In the main action, the Federal Administrative Court confirmed the aforementioned obligation. However, the court decided that we are allowed to bill retroactively the rates that ultimately receive regulatory approval. The decision is final.

#### Retail Markets

In 2001, the German telecommunications regulator decided that rates for external telecommunications of closed user group members are subject to regulatory approval. We asked the courts for an injunction and filed a complaint in the main action. The Cologne Administrative Court granted the requested injunction, which was affirmed by the Appellate Administrative Court in Muenster. The proceedings in the main action are still pending.

In 2002, the German telecommunications regulator imposed upon us the obligation to raise the rates we had contractually agreed upon with two closed user groups. We asked the courts for an injunction and filed a complaint in the main action. The Appellate Administrative Court in Muenster granted the requested injunction. The proceedings in the main action are still pending.

In 2003, the German telecommunications regulator approved our new "AktivPlus" tariffs, which offer our customers reduced price telephone services for an additional monthly fee. Certain of our competitors filed complaints against the approval of these tariffs and asked the courts for an injunction. The Cologne Administrative Court granted the requested injunction. We appealed this decision. The Appellate Administrative Court in Muenster granted our request. The proceedings in the main action are still pending.

173

---

#### Other Proceedings

In the first quarter of 2000, AOL Bertelsmann brought preliminary injunction proceedings and filed a complaint against T-Online and us before the Hamburg District Court (Landgericht Hamburg) claiming that T-Online had



engaged in an anti-competitive practice by bundling its "By-Call" Internet access charge with our ISDN telephone access. The Hamburg District Court decided in our favor in both proceedings. AOL Bertelsmann's appeal to the Hamburg Court of Appeals was rejected. AOL Bertelsmann lodged an appeal with the German Federal Court of Justice (Bundesgerichtshof). In March 2004, the German Federal Court of Justice has remanded the case to the Hamburg Court of Appeals for further proceedings in connection with certain factual determinations that may have a significant influence on the outcome of the appellate proceeding. We believe that these additional proceedings will not be concluded in the near term and that a determination with respect to a likely outcome cannot be made at this time.

In September 1998, Deutsche Post AG commenced an arbitration proceeding seeking contributions from us relating to the cost of employee housing for former Deutsche Bundespost employees, including a number of our employees. In 1995, responsibility for the housing of former employees of Deutsche Bundespost was assigned to Deutsche Post AG. The parties have different views as to the amount we are obliged to pay as cost reimbursement for the use of such employee housing by our employees. Deutsche Post AG currently is seeking payment in the amount of EUR 131 million from us, although we expect that Deutsche Post AG may claim further amounts in the event that its initial claim is successful. In March 2000, we raised counterclaims in the amount of EUR 62.6 million reclaiming down payments from 1995 and 1996. The outcome of the arbitration proceeding is uncertain.

The previously reported complaint filed by World Access, Inc. in the U.S. District Court for the Northern District of Georgia asserting claims for alleged damages was dismissed for failure to effect timely service of the complaint.

Media reports have suggested that radio frequency emissions from wireless handsets and cell sites may raise various health concerns, including cancer, and may interfere with various electronic medical devices, including hearing aids and pacemakers. Research and studies are ongoing. Whether or not such research or studies conclude there is a link between radio frequency emissions and health, these concerns over radio frequency emissions may discourage the use of wireless handsets and may result in significant restrictions on the location and operation of cell sites, either or both of which could have a material adverse effect on our or on T-Mobile USA's results of operations. T-Mobile USA is subject to current, and potentially future, litigation relating to these health concerns. Several amended class action lawsuits have been filed against T-Mobile USA and several other wireless service operators and wireless phone manufacturers, asserting products liability, breach of warranty and other claims relating to radio frequency transmissions to and from wireless handsets. The complaints seek substantial money damages as well as injunctive relief. The defense of these lawsuits may divert management's attention, and T-Mobile USA may be required to pay significant awards or settlement and may incur significant expenses in defending these lawsuits. In addition, T-Mobile USA could be subject to potential litigation, legislation or adverse publicity relating to damage caused by persons who use mobile telephones while driving.

In April 2001, QPSX Europe GmbH filed suit for a permanent injunction with the District Court in Munich (Landgericht Munich) against us and Siemens AG, alleging that we are both infringing on plaintiff's patent by providing services using Asynchronous Transfer Mode (ATM) technology. Since ATM technology is used in a number of products and services that we offer, e.g. T-DSL and T-ATM, an adverse outcome in this proceeding could have a substantial adverse effect on our business.

In connection with the current delay in the introduction of a toll collection system, the Federal Republic of Germany has indicated that it will initiate arbitration proceedings against us, DaimlerChrysler Services and Cofiroute for damages and penalties. The Federal Republic is expected to assert claims for damages from the consortium of EUR 156 million per month for the period September 1, 2003 to December 31, 2003 and EUR 180 million per month from January 1, 2004 for lost toll revenues. In addition, the Federal Republic is expected to allege contractual penalties of EUR 680 million because the members of the consortium did not seek the necessary agreement of the Federal Ministry of Transport before concluding certain subcontractor agreements. Deutsche Telekom AG believes the claims of the Federal Republic are unfounded. Under the terms of the agreement, the Federal Republic may resort to arbitral proceedings for clarification of its legal position. The

maximum future obligations arising from the Toll Collect project cannot be quantified with adequate certainty. For more information, see "Item 5. Operating and Financial Review and Prospects — Liquidity and Capital Resources—Guarantees and Commitments."

In 2000, we acquired UMTS licenses in auctions in Germany, the United Kingdom, the Netherlands and Austria for an aggregate amount of approximately EUR 15.8 billion. These purchases were invoiced by the respective countries without identifying whether a portion of the purchase price included the collection of value-added tax (VAT) from the purchaser. Subsequent to the acquisition of these licenses, we and other licensees initiated proceedings under the provisions of the EU Directives relating to the recovery of VAT in certain circumstances. We do not expect a decision regarding these claims for repayment of VAT in the near future. However, should we prevail in these proceedings, we may receive a significant tax refund.

#### DIVIDEND POLICY

The following table sets forth the annual dividends paid per share in respect of each of the financial years indicated. The dividends are paid during the year following the year with respect to which they relate.

| For the year ended December 31, | Dividend Paid per Ordinary Share |                    |
|---------------------------------|----------------------------------|--------------------|
|                                 | EUR                              | USD <sup>(1)</sup> |
| 2000                            | 0.62                             | 0.53               |
| 2001                            | 0.37                             | 0.34               |
| 2002                            | 0                                | 0                  |

(1) Dividend amounts have been converted into dollars at the Noon Buying Rate for the relevant dividend payment date, which occurred during the second quarter of the following year.

To support our debt reduction efforts, the Supervisory Board and the Management Board have recommended to our shareholders that a dividend in respect of the 2003 fiscal year be omitted. Our shareholders will make a final decision on this recommendation at the annual general shareholders' meeting scheduled for May 2004.

Shareholders determine the declaration, amount and timing of dividends based on our year-end unconsolidated stand-alone financial statements of Deutsche Telekom AG in respect of each year at their annual general meeting in the following year, upon the joint recommendation of the Management Board and the Supervisory Board.

Due to the completion of the Deutsche Telekom/VoiceStream merger and the Deutsche Telekom/Powertel merger in 2001, the Federal Republic and KfW no longer own a majority of our voting share capital. However, because approval of dividend distributions requires only a majority of votes present at a shareholders' meeting, the Federal Republic and KfW may be able to determine the level of dividends even though their combined interests in our shares have fallen below 50%. We may declare and pay dividends only from the distributable balance sheet profits (Bilanzgewinn) of Deutsche Telekom AG, as determined under German GAAP and as adjusted to reflect losses or gains carried over from prior years as well as transfers to or from retained earnings. Deutsche Telekom AG's retained earnings in its unconsolidated, stand-alone financial statements as of December 31, 2003 were EUR 9.1 billion, as compared to EUR

7.0 billion at the end of 2002. Certain reserves (Ruecklagen) are required by law to be made and deducted in calculating distributable balance sheet profits available for distribution as dividends.

The payment of future dividends depends on our earnings, our financial condition and other factors, including cash requirements, our future prospects and tax, regulatory and other legal considerations. However, the Board of Management intends to recommend reinstatement of the dividend for the 2004 financial year, payable in 2005.

## SIGNIFICANT CHANGES

Except as discussed elsewhere in this Annual Report, no significant change has occurred since the date of the annual financial statements included in this Annual Report.

175

---

## ITEM 9. The Offer and Listing

### TRADING MARKETS

The principal trading market for our shares is the Frankfurt Stock Exchange. The shares also trade on the other German stock exchanges in Berlin, Bremen, Duesseldorf, Hamburg, Hanover, Munich and Stuttgart and on the Tokyo Stock Exchange. Options on the shares trade on the German options exchange (Eurex Deutschland) and other exchanges.

American Depositary Shares ("ADSs"), each representing one share, are listed on the New York Stock Exchange (NYSE) and trade under the symbol "DT." Deutsche Telekom ADSs are also traded on the Frankfurt Stock Exchange under the title "DT Telekom ADR." The depository for the ADSs is Citibank N.A.. For information on our ADR holders in the United States, see "— Trading on the New York Stock Exchange" below.

### Trading on the Frankfurt Stock Exchange

Deutsche Boerse AG operates the Frankfurt Stock Exchange, which is the most significant of the eight German stock exchanges. It accounts for the vast majority of the turnover in exchange-traded shares in Germany. As of December 31, 2003, the shares of 5,730 companies traded on the official, regulated and unregulated markets. Of these, 829 were German companies and 4,901 were non-German companies.

Our shares are listed in the Prime Standard segment of the Frankfurt Stock Exchange. The Prime Standard imposes internationally accepted transparency and disclosure requirements, such as filing of quarterly reports, application of internationally accepted accounting standards (either IAS or US-GAAP), publication of a corporate calendar, covering key events of interest to investors, convening at least one analyst conference per year, period disclosure and ongoing financial communications in English.

Trading on the floor of the Frankfurt Stock Exchange begins every business day at 9:00 a.m. and ends at 8:00 p.m., Central European Time. Securities listed on the Frankfurt Stock Exchange generally trade in the auction market, but also change hands in interbank dealer markets both on and off the Frankfurt Stock Exchange. Publicly commissioned stockbrokers who are members of the Frankfurt Stock Exchange, but who do not as a rule deal with the public, note prices, which are determined by out-cry. The prices of actively traded securities, including the shares of large corporations, are continuously quoted during trading hours.

Our shares are also traded on Xetra (Exchange Electronic Trading). Xetra is an electronic exchange trading platform. Xetra is available daily between 9:00 a.m. and 5:30 p.m. to brokers and banks that have been admitted to Xetra by the Frankfurt Stock Exchange. Private investors can trade on Xetra through their banks or brokers.

Transactions on the Frankfurt Stock Exchange (including transactions through the Xetra system) settle on the second business day following the trade. Transactions off the Frankfurt Stock Exchange (for example, large trades or transactions in which one of the parties is foreign) generally also settle on the second business day following the trade, although the parties may agree to a different period. Under standard terms and conditions for securities transactions employed by German banks, customers' orders for listed securities must be executed on a stock exchange unless the customer gives specific instructions to the contrary.

The Frankfurt Stock Exchange can suspend a quotation if orderly trading is temporarily endangered or if a suspension is deemed to be necessary to protect the public.

The trading supervisory offices (Handelsueberwachungsstellen) at the stock exchanges and the exchange supervisory authorities (Boersenaufsichtsbehoerden) of the German federal states monitor trading activities on the German stock exchanges. The Federal Agency for Financial Services Supervision (Bundesanstalt fuer Finanzdienstleistungsaufsicht) monitors compliance with the insider trading rules.

176

The table below sets forth, for the periods indicated, the high and low closing sales prices for our shares on the Frankfurt Stock Exchange, as reported by the Frankfurt Stock Exchange Xetra trading system, together with the highs and lows of the DAX (Deutscher Aktienindex).

|                          | Price Per<br>Ordinary Share (€) |       | DAX <sup>(1)</sup> |          |
|--------------------------|---------------------------------|-------|--------------------|----------|
|                          | High                            | Low   | High               | Low      |
| Yearly highs and lows    |                                 |       |                    |          |
| 1999                     | 71.00                           | 31.35 | 6,958.14           | 4,678.72 |
| 2000                     | 103.50                          | 31.48 | 8,064.97           | 6,200.71 |
| 2001                     | 38.75                           | 14.50 | 6,795.14           | 3,787.23 |
| 2002                     | 20.16                           | 8.42  | 5,462.55           | 2,597.88 |
| 2003                     | 14.51                           | 9.13  | 3,965.16           | 2,202.96 |
| Quarterly highs and lows |                                 |       |                    |          |
| 2002                     |                                 |       |                    |          |
| First Quarter            | 20.16                           | 15.00 | 5,462.55           | 4,745.58 |
| Second Quarter           | 17.12                           | 8.59  | 5,343.88           | 4,099.05 |
| Third Quarter            | 12.60                           | 8.42  | 4,883.03           | 2,769.03 |
| Fourth Quarter           | 13.26                           | 8.74  | 3,380.20           | 2,597.88 |
| 2003                     |                                 |       |                    |          |
| First Quarter            | 14.26                           | 9.13  | 3,157.25           | 2,202.96 |
| Second Quarter           | 13.50                           | 10.33 | 3,304.15           | 2,450.19 |
| Third Quarter            | 13.92                           | 12.44 | 3,668.67           | 3,146.55 |
| Fourth Quarter           | 14.51                           | 12.36 | 3,965.16           | 3,276.64 |

## Monthly highs and lows

2003

|           |       |       |          |          |
|-----------|-------|-------|----------|----------|
| September | 13.29 | 12.44 | 3,668.67 | 3,256.78 |
| October   | 13.55 | 12.36 | 3,655.99 | 3,276.64 |
| November  | 13.85 | 13.34 | 3,797.40 | 3,638.04 |
| December  | 14.51 | 13.79 | 3,965.16 | 3,806.54 |

2004

|                                |       |       |          |          |
|--------------------------------|-------|-------|----------|----------|
| January                        | 16.55 | 14.96 | 4,151.83 | 3,995.91 |
| February                       | 16.78 | 15.63 | 4,141.53 | 3,991.47 |
| March (through March 26, 2004) | 16.08 | 14.40 | 4,145.99 | 3,726.07 |

(1)The DAX is a weighted performance index of the shares of thirty large German corporations. The composition of the DAX and the weighting of different corporations in the DAX has changed in the period covered by this table and may change in the future. Because a significant number of institutional investors adjust their stock portfolios to correspond to the composition of important stock indices, changes in the weighting of our shares in these indices have led to fluctuations in our share price in the past and could cause similar fluctuations in the future.

On March 26, 2004, the closing sales price per ordinary share on the Frankfurt Stock Exchange was EUR 14.70, which was equivalent to USD 17.78 per share, converted into U.S. dollars using the noon buying rate in New York City for cable transfers in euros as certified for customs purposes by the Federal Reserve Bank of New York for March 26, 2004. On March 26, 2004, the noon buying rate was 1.2092 U.S. dollar per Euro.

## Trading on the New York Stock Exchange

American Depositary Shares (ADSs), each representing one of our ordinary shares, are listed on the New York Stock Exchange and trade under the symbol "DT." The depository for the ADSs is Citibank N.A.

177

The table below sets forth, for the periods indicated, the high and low closing sales prices for our ADSs on the NYSE:

|                          | Price per ADS (\$) |         |
|--------------------------|--------------------|---------|
|                          | High               | Low     |
| Yearly highs and lows    |                    |         |
| 1999                     | 71                 | 36 1/16 |
| 2000                     | 98 5/8             | 29 1/4  |
| 2001                     | 36.56              | 13.39   |
| 2002                     | 18.01              | 8.27    |
| 2003                     | 18.13              | 10.11   |
| Quarterly highs and lows |                    |         |
| 2002                     |                    |         |
| First Quarter            | 18.01              | 13.15   |
| Second Quarter           | 15.15              | 8.58    |
| Third Quarter            | 12.49              | 8.27    |

|                                |       |       |
|--------------------------------|-------|-------|
| Fourth Quarter<br>2003         | 13.52 | 8.35  |
| First Quarter                  | 15.09 | 10.11 |
| Second Quarter                 | 15.38 | 11.30 |
| Third Quarter                  | 15.70 | 13.96 |
| Fourth Quarter                 | 18.13 | 14.48 |
| Monthly highs and lows<br>2003 |       |       |
| September                      | 14.98 | 14.17 |
| October                        | 15.90 | 14.48 |
| November                       | 16.48 | 15.31 |
| December                       | 18.13 | 16.73 |
| 2004                           |       |       |
| January                        | 20.78 | 18.87 |
| February                       | 21.17 | 19.63 |
| March (through March 26, 2004) | 20.06 | 17.50 |

On March 26, 2004, the closing sales price per ADS on the NYSE was US\$17.76.

Based on the share register, as of March 26, 2004, we had approximately 2,655,134 registered holders of our ordinary shares, including holders of record of our shares with addresses in the U.S.

As of March 26, 2004, there were 156,930,461 of our ADSs outstanding, with 1,468 holders of record of our ADSs with addresses in the United States and 39 holders of record of ADSs with addresses outside the United States.

#### ITEM 10. Additional Information

##### ARTICLES OF ASSOCIATION

This Item provides a summary of certain information relating to our share capital and certain provisions of our Articles of Association and German law. This summary is not complete and is qualified by reference to our Articles of Association and German law as in effect at the date of this filing. Copies of the Articles of Association are publicly available at the Commercial Register in Bonn, and an English translation has been filed as an exhibit to our Annual Report on Form 20-F/A filed with the U.S. Securities and Exchange Commission on June 27, 2003.

##### Organization and Register

We are a stock corporation organized in the Federal Republic of Germany under the German Stock Corporation Act (Aktengesetz). We are registered in the Commercial Register (Handelsregister) maintained by the local court in Bonn, Germany, under the entry number "HR 6794."

##### Object of Deutsche Telekom AG

According to our Articles of Association, our object is activity in all areas of telecommunications, information technology, multimedia, information and entertainment, as well as security services and

any service connected to these areas and also in related areas in Germany and abroad. We are entitled to enter into all other transactions and take all other measures deemed appropriate to serve the object of the enterprise. We may also set up, acquire and participate in other undertakings of the same or similar kind in Germany and abroad, as well as run such undertakings or confine ourselves to the administration of our participations. We may spin off our operations wholly or partly to affiliated undertakings, provided that applicable legal requirements, such as requisite shareholder resolutions, are satisfied.

#### Information relating to Supervisory Board and Management Board Members

Pursuant to the German Stock Corporation Act, a Supervisory Board member may not receive a loan from us unless approved by the Supervisory Board. A Management Board member may only receive a loan from us upon prior approval by the Supervisory Board.

#### Class of Stock

Our capital stock consists of 4,197,752,425 ordinary shares in registered form with no par value (Stueckaktien). The individual shares do not have a par value as such, but they do have a notional par value that can be determined by dividing the share capital amount by the number of shares.

#### Authorized Capital

At the shareholders' general meeting on May 25, 2000, an amendment to the Articles of Association was approved that created authorized capital of up to EUR 3,865,093,163.52 for the issuance of up to 1,509,802,017 shares. That authorization was used to the extent of EUR 2,990,459,880.96 for the issuance of new shares to effect the acquisition of T-Mobile USA (formerly VoiceStream and Powertel) in 2001.

#### Conditional Capital

The shareholders' general meeting on May 2001 resolved upon conditional capital authorizing our Management Board to increase the capital stock by up to EUR 500,000,000, divided into up to 195,312,500 shares (Conditional Capital I), to the extent that:

- the holders or creditors of conversion rights or warrants attached to the convertible bonds or bonds with warrants issued prior to May 28, 2006 by Deutsche Telekom AG or a company in which it has a direct or indirect majority holding on the basis of the authorization granted by resolution of the shareholders' meeting of May 29, 2001, exercise their conversion or option rights or
- holders or creditors obligated to convert the convertible bonds issued prior to May 28, 2006 by Deutsche Telekom AG or companies in which it has a direct or indirect majority holding pursuant to the authorization granted by resolution of the shareholders' meeting of May 29, 2001, fulfill their conversion obligation.

The new shares participate in profits starting at the beginning of the financial year in which they are issued.

In February 2003, approximately EUR 2.3 billion of convertible bonds were issued out of this conditional capital. The bonds are mandatorily convertible into common shares of Deutsche Telekom AG at the latest by maturity on June 1, 2006. The bonds were issued by our Dutch finance subsidiary, Deutsche Telekom International Finance B.V., and guaranteed by Deutsche Telekom AG. The bonds were priced at par with a 6.5% coupon and a conversion ratio that, depending on the share price performance, may vary from a ratio of 3,417.1679 shares to 4,237.2881 shares for each bond (EUR 50,000 nominal amount). Except as is otherwise described in their terms and conditions, the bonds allow for voluntary conversion into common shares of Deutsche Telekom during the period from July 1, 2003 until April 30, 2006 at a conversion ratio that is equal to 3,417.1679 shares for each EUR 50,000 nominal amount of bonds. The

bonds that remain outstanding on June 1, 2006, are then subject to mandatory conversion.

The share capital also may be increased by up to EUR 307,200,000, divided into up to 120,000,000 shares (Contingent Capital II), for the purpose of granting subscription rights to members of our Management Board, executives at levels below our Management Board and other executives,

179

---

managers and specialists of Deutsche Telekom AG and to management board members, and other executives of second- and lower-tier affiliates on the basis of the 2001 Stock Option Plan as provided for in the resolution of the shareholders' meeting of May 29, 2001. The capital increase will only be effected to the extent such options are exercised. Any new shares issued participate in profits starting at the beginning of the financial year in which they are issued. If new shares are issued after the end of a financial year but before the shareholders' meeting that adopts a resolution appropriating net income for the financial year ended, the new shares participate in the profits starting at the beginning of the financial year ended.

In addition, the share capital may be increased by up to EUR 2,621,237.76, divided into up to 1,023,921 shares (Conditional Capital III) exclusively to grant subscription rights to members of our Management Board and other executives of Deutsche Telekom AG, as well as management board members and other executives of second- and lower-tier affiliates on the basis of a Stock Option Plan as provided for in the resolution of the Shareholders' Meeting of May 25, 2000. The capital increase will only be effected to the extent such options are exercised. The new shares participate in profits starting at the beginning of the financial year in which they are issued. If new shares are issued after the end of a financial year but before the shareholders' meeting that adopts a resolution appropriating net income for the financial year ended, the new shares participate in the profits starting at the beginning of the financial year ended.

For further information regarding our stock-based compensation plans, including the numbers of options granted and exercised, exercise prices and expiration dates, please refer to notes (27) and (44) to the consolidated financial statements.

#### Voting Rights and Shareholders' Meetings

Each share entitles its holder to one vote at our general shareholders' meetings. Shareholders may pass resolutions at a general meeting by a majority of the votes cast, unless a higher vote is required by law or by our Articles of Association. Neither the German Stock Corporation Act nor the Articles of Association provide for minimum quorum requirements for passing resolutions at shareholders' meetings. The German Stock Corporation Act requires that significant resolutions be passed by a majority of the votes cast and with at least three-quarters of the share capital represented at a meeting.

These significant resolutions include:

- capital increases which provide for an exclusion of preemptive rights;
- capital decreases;
- the creation of authorized capital (genehmigtes Kapital) or conditional capital (bedingtes Kapital);
- our dissolution;



- our merger into or consolidation with another corporation;
- split-off or spin-off pursuant to the German Transformation Act (Umwandlungsgesetz);
- transfer of all our assets;
- conclusion of intercompany agreements (Unternehmensvertraege), including, in particular, control and profit transfer agreements (Beherrschungs und Gewinnabfuehrungsvertraege);
- amendments to the statement of corporate purpose in our Articles of Association; and
- a change in our corporate form.

A general meeting of our shareholders may be called by our Management Board or by shareholders holding in the aggregate at least 5% of our issued share capital. If required in our interest, the Supervisory Board must call a shareholders' meeting. Shareholders holding in the aggregate at least EUR 500,000 or at least 5% of our issued share capital may require that particular items be placed on the agenda. The annual general meeting must take place within the first eight months of the fiscal year and is called by the Management Board upon the receipt of our Supervisory Board's report on the annual financial statements. Under the Articles of Association, the right to participate in and to vote at a shareholders' meeting will only be given to those shareholders who have timely registered with the company to participate at the shareholders' meeting (either in person

180

---

or represented by an agent) and who are included in the share register (Aktienbuch) when their registration for the shareholders' meeting is received. There must be at least six days between receipt of the registration and the date of the shareholders' meeting, unless our Management Board shortens the time period. We must publish notice of shareholders' meetings in the Federal Gazette (Bundesanzeiger) at least one month prior to the date by which shareholders have to register for the shareholders' meeting. The day of publication and the last date by which shareholders have to register for the shareholders' meeting are not counted for this purpose. In addition, we must publish a notice in a national authorized stock exchange journal.

Holders of shares (but not holders of ADSs) need to provide to us their names, addresses and birth dates (or, in the case of business entities, their names, business addresses and registered seats) as well as the number of shares held, so that they can be entered into our share register. ADEUS Aktienregister-Service-GmbH (a company not related to us) is the transfer agent and registrar for our shares in Germany.

#### Dividends and Other Distributions

We may pay dividends immediately following the resolution by the general meeting of shareholders on the distribution of profits. Shareholders participate in profit distributions in proportion to their shareholdings.

Under German law, we may declare and pay dividends only from balance sheet profits as shown in the unconsolidated annual financial statements of Deutsche Telekom AG. In determining the distributable balance sheet profits, our Management Board and Supervisory Board may allocate to profit reserves (andere Gewinnruecklagen), either in whole or in part, the annual surplus (Jahresueberschuss) that remains after allocation to statutory reserves and losses carried forward. Under our Articles of Association, transferring more than one-half of the annual surplus to profit reserves is not permissible if, following the transfer, the accumulated reserves out of surplus would exceed one-half of our share capital. The shareholders, in determining the distribution of profits, may allocate additional amounts to profit reserves and may carry forward profits in part or in full. Our shareholders may also decide by resolution to pay dividends in kind if the assets to be distributed are such as can be traded on a market.

Dividends approved at a shareholders' meeting are payable on the first stock exchange trading day after that meeting, unless otherwise decided at the shareholders' meeting. Details regarding paying agents are published in the Federal Gazette (Bundesanzeiger). Shareholders holding shares through Clearstream Banking AG receive dividends by credit to their respective accounts.

#### Record Dates

In accordance with the German Stock Corporation Act, the record date for determining which holders of our ordinary shares are entitled to the payment of dividends, if any, or other distributions, whether in cash, stock or property, will be the date of the general meeting of shareholders at which such dividends or other distributions are declared. The record date for determining which holders of our ordinary shares are entitled to vote at a general meeting will be the date of such general meeting, provided that holders of our ordinary shares who are registered in the share register on the date of the meeting will be entitled to attend and vote at the meeting only if we have received from such holders notice of their desire to attend early enough so that there are at least six days between the day the notice is received and the day of the shareholders' meeting, unless the Management Board shortens the time period.

#### German Requirements to Disclose Shareholdings

The German Securities Trading Act (Wertpapierhandelsgesetz) requires each person whose shareholding reaches, exceeds or, after exceeding, falls below the 5%, 10%, 25%, 50% or 75% voting rights thresholds of a listed company to notify the company and the Federal Agency for Financial Services Supervision (Bundesanstalt fuer Finanzdienstleistungsaufsicht) in writing within seven calendar days after they have reached, exceeded or fallen below such a threshold. In their notification, they must, among other things, state the number of votes they have and the relative voting power that the number of shares they hold represent. Such holders cannot exercise any rights, including voting rights and the rights to receive dividends from those shares, until they have satisfied this disclosure requirement. Failure to notify may also trigger a penalty provided for by law. In addition, the German

181

---

Securities Trading Act contains various rules designed to ensure the attribution of shares to the person who has effective control over the exercise of the voting rights attached to those shares.

Furthermore, the German Securities Trading Act stipulates that any dealings by members of our Management Board or Supervisory Board or their close relatives in securities or derivatives of Deutsche Telekom AG must be disclosed to us and to the Federal Agency for Financial Services Supervision, if the dealings within a period of 30 days exceed a value of EUR 25,000. We are obligated to publish such dealings either on the Internet or in a national newspaper designated for stock exchange notices and then send proof of this publication to the Federal Agency for Financial Services Supervisory.

#### Repurchase of Shares

Under the German Stock Corporation Act, we may not purchase our own shares, subject to certain limited exceptions.

On May 20, 2003, our shareholders approved a resolution that authorizes Deutsche Telekom AG to purchase up to 419,775,242 of its own shares, which is slightly less than 10% of our registered share capital. The purchase price for the shares (excluding purchasing costs) must not exceed or fall below the market price by more than 5%, in the case of a purchase on the stock exchange, or 20%, in the case of an offer made to all shareholders.

Pursuant to the resolution, our Management Board is authorized to:

- (1) resell the acquired shares through a stock exchange;
- (2) with the consent of the Supervisory Board, to use the acquired shares for the purpose of listing our shares on a foreign stock exchange where they are not listed;
- (3) with the consent of the Supervisory Board, offer the acquired shares to third parties in the context of mergers or acquisitions of other companies, business units or interests in other companies;
- (4) with the consent of the Supervisory Board, redeem the acquired shares. With the consent of the Supervisory Board, the Management Board may determine, i.e., that the capital stock remains unchanged upon redemption and instead that the proportion of the remaining shares in the capital stock is increased through redemption pursuant to §8(3) of the German Stock Corporation Act;
- (5) to offer the acquired shares to shareholders for subscription on the basis of an offer sent to all the shareholders without prejudice to their subscription right and without prejudice to the principle of equal treatment of the shareholders (according to §53a of the German Stock Corporation Act);
- (6) with the consent of the Supervisory Board, sell the acquired shares other than through the stock exchange or by offering them to all shareholders, if the shares are sold against cash settlement at a price which is not significantly lower than the market price of the shares on the date of sale.

Shareholders' preemptive rights are excluded for the purposes listed in clauses (2), (3) and (5) above. Furthermore, the Management Board may, with the consent of the Supervisory Board, exclude the preemptive rights of shareholders for fractional amounts if shares are sold to our shareholders by offering them for sale as described in clause (6) above.

#### Preemptive Rights

Under the German Stock Corporation Act, every shareholder generally has preemptive rights with respect to an issuance of new shares (including securities convertible into shares, securities with warrants to purchase shares, profit-sharing certificates and securities with a profit participation). Preemptive rights are freely transferable and may be traded on the German stock exchanges for a limited number of days prior to the final date for the exercise of the rights. Shareholders may exclude preemptive rights through a resolution passed by a majority of votes cast and a majority of at least three-quarters of the share capital represented in the shareholders' meeting. In addition, an exclusion of preemptive rights requires a report by the Management Board, which must justify the exclusion by establishing that our interest in the exclusion outweighs the shareholders' interest in exercising their preemptive rights. Preemptive rights related to the issuance of new shares may be excluded without justification if:

182

- 
- we increase share capital for cash contributions; and
  - the amount of the increase does not exceed 10% of the issued share capital; and
  - the shares are sold at a price not substantially lower than the current quoted share price.

#### Rights upon Liquidation

In accordance with the German Stock Corporation Act, upon a liquidation of Deutsche Telekom AG, shareholders will receive, in proportion to the ordinary shares held, any liquidation proceeds remaining after paying off all of our liabilities.

## Corporate Governance

We are obligated under German law to declare compliance and non-compliance with the new German Corporate Governance Codex at least once per year. The relevant declaration and the text of the German Corporate Governance Codex are published in the English language on our Internet homepage accompanied by a short description of the German corporate governance concept.

### Significant Differences in Corporate Governance Practices

German corporate governance practices generally derive from the provisions of the German Stock Corporate Act, the German Codetermination Act and the German Corporate Governance Code, which was most recently revised by a German government-appointed commission in May 2003. German corporate governance standards differ from the corporate governance listing standards applicable to U.S. domestic companies that have been adopted by the New York Stock Exchange (NYSE). The following is a brief, general summary of the significant differences between German corporate governance standards and the NYSE listing standards relating to corporate governance practices.

A German stock corporation (an Aktiengesellschaft or AG) has three basic governance groups — a management board (Vorstand), a supervisory board (Aufsichtsrat) and its shareholders. The German Stock Corporation Act requires a clear separation of management and oversight functions and therefore prohibits simultaneous membership on both boards. Members of the management board and the supervisory board must exercise the standard of care of a prudent and diligent business person when carrying out their duties. In complying with this standard of care, members must not only take into account the interests of shareholders, as would typically be the case with a U.S. board of directors, but also the interests of other constituents, such as the company's employees, and, to some extent, the public interest.

The management board is responsible for managing the company and representing it in its dealings with third parties. The members of the management board of a German stock corporation, including its chairman or speaker, are regarded as peers and share a collective responsibility for all management decisions.

The supervisory board oversees the company's management board and appoints and removes its members. Members of the supervisory board cannot be involved in the day-to-day management of the company. However, the company's articles of association or its supervisory board must specify matters of fundamental importance which will require the approval of the supervisory board. Matters requiring such approval include decisions or actions which would fundamentally change the company's assets, financial position or results of operations.

Supervisory boards of large German stock corporations consist of shareholder representatives and a certain percentage of employee representatives. Traditionally, the shareholder representatives on the supervisory board are knowledgeable about the operations of the company. One rationale was that these individuals would have knowledge of the company's internal affairs and as such would be better suited to oversee the company's management. Depending on the company's total number of employees, up to one half of the supervisory board members may be elected by the company's employees. Traditionally, the chairman is a representative of the shareholders. In case of a tie vote, the supervisory board chairman may cast the tie-breaking vote.

German law also has several rules applicable to supervisory board members which are designed to ensure a certain degree of independence of the board's members. German law also requires members of the supervisory board to act in the best interest of the company. They do not have to

follow direction or instruction from third parties. Any service, consulting or similar agreements between the company and any of its supervisory board members must be approved by the supervisory board.

The German Corporate Governance Code contains additional corporate governance rules applicable to German corporations. While these rules are not legally binding, companies failing to comply with the Corporate Governance Code's recommendations must disclose publicly how their practices differ from those recommended by the Corporate Governance Code. Some of the Corporate Governance Code's recommendations are also directed at ensuring the independence of supervisory board members. Specifically, the Corporate Governance Code recommends that the supervisory board should take into account potential conflicts of interest when nominating candidates for election to the supervisory board. Similarly, if a material conflict of interest arises during the term of a member of the supervisory board, the Corporate Governance Code recommends that the term of that member be terminated. The Corporate Governance Code further recommends that at any given time not more than two former members of the management board should serve on the supervisory board. For nominations for the election of members of the Supervisory Board, care must be taken that the Supervisory Board, at all times, is composed of members who have the required knowledge, abilities and expert experience to complete their tasks properly. The Corporate Governance Code furthermore includes the suggestion that the supervisory board members meet without any representatives of the management board attending, whenever necessary. Deviations from suggested practices are, however, not required to be disclosed publicly.

With one exception, German corporate law does not mandate the creation of specific supervisory board committees. German corporations with more than 2,000 employees are only required to establish a mediation committee to assist the Supervisory in connection with disputes among the members of the supervisory board that may arise in connection with the appointment or dismissal of members of the management board. The Corporate Governance Code recommends, however, that the supervisory board establish an audit committee which would handle the formal engagement of the company's independent auditors once they have been approved by the general meeting of shareholders. The audit committee would also address issues of accounting, risk management and auditor independence. In practice, many supervisory boards constitute committees to facilitate the work of the supervisory board. Under German law, members of the supervisory board elected by the employees may serve on any committee established by the supervisory board.

The NYSE Listing Manual only requires U.S. companies to seek shareholder approval for certain equity compensation plans and issuances of common stock. Under the Stock Corporation Act and other applicable German laws, shareholder approval is required for amendments to the articles of association, certain corporate measures (including inter-company agreements and material restructurings), the issuance of new shares and of convertible bonds or bonds with warrants attached, the authorization to purchase the corporation's own shares and other essential issues, such as transfers of important assets by the stock corporation, including shareholdings in subsidiaries. However, we might not be required to seek shareholder approval for issuances of shares in some circumstances in which a U.S. company would be required to do so under the NYSE rules applicable to domestic companies (e.g., an acquisition of another company for shares representing more than 20% of our shareholders' voting power using previously authorized capital available for the acquisition).

## EXCHANGE CONTROLS

There are currently no legal restrictions in Germany on international capital movements and foreign exchange transactions, except in limited embargo circumstances relating to certain areas, entities or persons as a result of applicable resolutions adopted by the United Nations and the European Union. Restrictions currently exist with respect to, among others, Iraq, the Taliban and Osama bin Laden. The Deutsche Bundesbank publishes information concerning financial sanctions programs at [www.bundesbank.de/finanz/index.en.php](http://www.bundesbank.de/finanz/index.en.php).

For statistical purposes, there are, however, limited reporting requirements regarding transactions involving cross-border monetary transfers. With some exceptions, every corporation or individual residing in Germany must

report to the German Central Bank (i) any payment received from or made to a non-resident corporation or individual that exceeds EUR 12,500 (or the equivalent in a foreign currency) and (ii) any claim against or liability payable to, a non-resident or corporation in excess of EUR 5 million at the end of any calendar month (or the equivalent in a foreign currency).

184

---

Residents are also required to report annually to the German Central Bank any shares or voting rights of 10% or more they hold in non-resident corporations with total assets of more than EUR 3 million. Corporations residing in Germany with assets in excess of EUR 3 million must report annually to the German Central Bank any shares or voting rights of 10% held by a non-resident.

## TAXATION

The following is a summary of the material German tax and U.S. federal income tax considerations relating to the ownership and disposition of our ADSs or shares by a U.S. Holder. In general, a U.S. Holder, as referred to here in, is any beneficial owner of ADSs or shares (1) who is a resident of the United States for purposes of the income tax treaty between the United States and Germany (referred to here in as the "Treaty"), (2) who is not also a resident of the Federal Republic of Germany for purposes of the Treaty, (3) who owns the ADSs or shares as capital assets, (4) who does not hold shares or ADSs as part of the business property of a permanent establishment or a fixed base in Germany, and (5) who is entitled to benefits under the Treaty with respect to income and gain derived in connection with the ADSs or shares.

**The following is not a comprehensive discussion of all German and U.S. tax consequences that may be relevant for U.S. Holders. Therefore, each U.S. Holder is strongly urged to consult his or her own tax advisers regarding the United States federal income and German tax consequences of the purchase, ownership and disposition of our ADS's or shares in light of his or her particular circumstances, including the effect of any state, local, or other foreign or domestic laws.**

## GERMAN TAXATION

This summary is based on German tax laws as in effect on the date hereof and is subject to changes in German tax laws or treaties. This summary reflects the changes made by the German Tax Reduction Act (Steuersenkungsgesetz) applicable to us for fiscal years beginning January 1, 2001, and the changes introduced through the Act for the Further Development of Business Tax Law (Gesetz zur Fortentwicklung des Unternehmenssteuerrechts), effective as of January 1, 2002. Moreover, the Flood Victim Solidarity Act (Flutopfersolidaritätsgesetz), which was enacted in September 2002, and the Tax Incentive Reduction Act (Steuervergünstigungsabbaugesetz), which was enacted in May 2003, are applicable to us for the fiscal year beginning January 1, 2003.

Additionally, on December 19, 2003, the Federal Council of Germany (Bundesrat) adopted the Act concerning the Implementation of the Protocol Notice of the Federal Government referring to the Recommendation for Mediation regarding the Tax Incentive Reduction Act (Gesetz zur Umsetzung der Protokollerklärung der Bundesregierung zur Vermittlungsempfehlung zum Steuervergünstigungsabbaugesetz) and the Trade Tax Reform Act (Gesetze zur Aenderung des Gewerbesteuergesetzes). These laws are applicable to us for the fiscal year beginning January 1, 2004.

Taxation of the Company in Germany

In general, German corporations are subject to German corporate income tax at a flat rate of 25%, regardless of whether such income is distributed or not. A solidarity surcharge of 5.5% is imposed on the net assessed corporate income tax liability, resulting in an aggregate effective German corporate income tax charge of 26.375%, which does not include German local trade tax. The corporate income tax rate was increased by the Flood Victim Solidarity Act enacted in September 2002. As a result of the new law, the German corporate income tax rate was increased from 25% to 26.5% for fiscal year 2003 only. As of 2004, the tax rate regarding German corporate income tax will again amount to 25%.

For the fiscal year 2003, losses generally can be accumulated for corporate income tax as well as for trade tax purposes. To the extent losses cannot be offset against taxable income, the remaining portion can be carried forward indefinitely. For corporate income tax purposes only there is an optional carryback to the previous year of up to EUR 511,500.

According to the Act concerning the Implementation of the Protocol Notice of the Federal Government referring to the Recommendation for Mediation regarding the Tax Incentive Reduction Act, the offset of 100% of profits for a particular year against tax loss carryforwards will only be possible up to an amount of EUR 1,000,000. Further, profits exceeding the EUR 1,000,000 threshold can only be offset up to 60% against the loss carryforwards so that the remaining 40% will remain taxable income (so-called minimum taxation) for corporate income and trade tax purposes.

185

---

In addition, a German resident company is subject to profit-related trade tax, which is levied on taxable income for trade tax purposes. The effective rate of the trade tax depends on the rate set by each municipality where the company maintains its business establishment(s). It generally ranges from 15 to 21%. In computing the taxable income of a corporation for corporate income as well as trade tax purposes, the trade tax on income is deductible as a business expense.

The Trade Tax Reform Act introduced a minimum taxation regime also for trade tax purposes so that the utilization of loss carryforwards is limited in the same way as for German corporate income tax purposes.

#### German Withholding Tax on Dividends

The full amount of a dividend distributed by a company is generally subject to German withholding tax at the domestic rate of 20%, plus a solidarity surcharge of 5.5% (effectively 1.1% of the dividend before taxes) resulting in an aggregate rate of withholding of 21.1%.

From January 1, 2001, as a result of the German Tax Reduction Act, the abolition of the corporate income tax credit system eliminated certain benefits previously available to U.S. Holders under the Treaty.

#### Taxation of Capital Gains

Under German domestic law as currently in effect, capital gains derived by a U.S. Holder from the sale or other disposition of shares or ADSs are subject to tax in Germany if such U.S. Holder has held, directly or indirectly, shares or ADSs representing 1% or more of the registered share capital of a company at any time during the five-year period immediately preceding the disposition. In computing the relevant size of a U.S. Holder's shareholding, shareholdings existing prior to the effective date of the German Tax Reduction Act are also taken into account.

In general, pursuant to the German Tax Reduction Act, corporate U.S. Holders will be fully exempt from German tax on capital gains derived on or after January 1, 2002 from the sale or other disposition of shares or ADSs. Please note that, according to the Act concerning the Implementation of the Protocol Notice of the Federal Government referring to the Recommendation for Mediation regarding the Tax Incentive Reduction Act, as of January 1, 2004, corporate U.S. Holders will not be fully exempt from German tax on capital gains since 5% of the capital gains will be treated as non-deductible business expenses and will be subject to German corporate income tax and solidarity surcharge so that 95% of capital gains will be tax exempt. However, please refer to "— U.S. Taxation and U.S.-German Double Tax Agreement of August 29, 1989" explaining that under a tax treaty a U.S. Holder will not be liable for German tax on capital gains.

#### Inheritance and Gift Tax

Under German law, German gift or inheritance tax will be imposed only on transfers of shares or ADSs by a U.S. Holder at death or by way of gift, if:

- (i) the decedent or donor, or the heir, donee or other transferee, has his residence in Germany at the time of the transfer;
- (ii) the decedent or donor, or the heir, donee or other transferee, is a citizen of Germany, is not resident in Germany, but has not been continuously outside of Germany for a period of more than five years; or
- (iii) the shares or ADSs subject to such transfer form part of a portfolio that represents 10% or more of the registered share capital of a company and has been held, directly or indirectly, by the decedent or donor, respectively, actually or constructively together with related parties.

The right of the German government to impose inheritance or gift tax on a U.S. Holder may be further limited by the U.S.-German Inheritance and Gifts Tax Treaty of December 21, 2000.

#### Other German Taxes

No German transfer, stamp or other similar taxes apply to the purchase, sale or other disposition of shares or ADSs by a U.S. Holder. Currently, net worth tax is not levied in Germany.

186

---

#### German Taxation of Bonus Shares

The German tax authorities issued a release dated December 13, 2002 stating that the receipt of bonus shares in January 2002 with respect to shares purchased in our third public offering in 2000 should constitute other taxable income within the meaning of Section 22 No. 3 German Income Tax Act (Einkommensteuergesetz). U.S. Holders are therefore not subject to German income tax with respect to bonus shares received in connection with our third public offering. The German tax authorities will therefore treat the receipt of bonus shares in connection with the third public offering differently than the receipt of bonus shares in connection with the second public offering.

According to a circular of the Federal Ministry of Finance (Bundesministerium der Finanzen) dated December 10, 1999, bonus shares received in 2000 with respect to shares purchased in the second public offering in 1999 should be taxed as taxable dividend income to the shareholders although no withholding tax was to be retained.



However, the local tax court in Duesseldorf held in a ruling dated July 17, 2002, that the receipt of bonus shares should be treated as a purchase price adjustment for German tax purposes. This decision has been appealed and is now pending before the German Federal Finance Court (Bundesfinanzhof). Shareholders may consider appealing any German income tax assessment that treats the receipt of bonus shares as a taxable dividend.

U.S. TAXATION AND U.S.—GERMAN DOUBLE TAXATION AGREEMENT  
OF AUGUST 29, 1989

Special Tax Rules for U.S. Holders

This section applies only if you hold your shares or ADSs as capital assets for tax purposes. It does not address all material tax consequences of owning shares or ADSs. This section does not address special classes of holders that are subject to special rules, including:

- tax-exempt entities;
- life insurance companies;
- dealers in securities;
- traders in securities that elect a mark-to-market method of accounting for securities holdings;
- investors liable for the alternative minimum tax;
- investors that actually or constructively own 10% or more of our voting stock;
- investors that hold shares or ADSs as part of a straddle or a hedging or conversion transaction;
- or
- investors whose functional currency is not the U.S. dollar.

Imposition and Refund of German Withholding Tax and Taxation of Dividends in the U.S.

Under the Treaty, a U.S. Holder will be entitled to claim a refund to the extent the amount withheld exceeds the 15% rate provided under the Treaty, but will not be entitled to the additional payment associated with 2001 dividends.

Accordingly, for a declared dividend of 100, a U.S. Holder initially will receive 78.9 (100 minus the 21.1% withholding tax). The U.S. Holder is then entitled to a partial refund from the German tax authorities in the amount of 6.1% of the gross dividend, which is equal to the difference between the amount withheld at the German domestic dividend withholding rate (plus solidarity surcharge) and the amount computed under the applicable treaty rate (21.1% aggregate German withholding tax minus 15% Treaty withholding tax rate). As a result, the U.S. Holder will effectively receive a total of 85 (i.e., 85% of the declared dividend). The U.S. Holder will be deemed to have received a dividend of 100, subject to German withholding tax of 15.

The gross amount of dividends that a U.S. Holder receives (prior to the deduction of German withholding tax), generally will be subject to U.S. federal income taxation as foreign source dividend income, and will not be eligible for the dividends received deduction generally allowed to U.S. corporations. Subject to certain exceptions for positions that are hedged or held for less than 61 days, an individual U.S. holder generally will be subject to U.S. taxation at a maximum rate of 15% in respect of dividends received after 2002 and before 2009. German withholding tax at the 15% rate provided under the Treaty will be treated as a foreign income tax that, subject to applicable

limitations under U.S. tax law, is eligible for credit against a U.S. Holder's U.S. federal income tax liability or, at the holder's election, may be deducted in computing taxable income. A U.S. Holder will not be able to claim credits for German taxes that would have been refunded if the holder had filed a claim for a refund. For foreign tax credit purposes, dividends we pay will be foreign source "passive income" or, in the case of certain U.S. Holders, "financial services income." Foreign tax credits will not be allowed for withholding taxes imposed in respect of certain short-term or hedged positions in securities or in respect of arrangements in which a U.S. Holder's expected economic profit is insubstantial. U.S. tax authorities have indicated an intention to use existing law and to issue new regulations to limit the creditability of foreign withholding taxes in certain situations, including where the burden of foreign taxes is separated inappropriately from the related foreign income. You should consult your own tax advisor if you have questions about whether such rules may affect your ability to utilize foreign tax credits.

Dividends will be paid in euros and will be included in the income of a U.S. Holder in a U.S. dollar amount calculated by reference to the exchange rate in effect on the date of receipt by the holder or, in the case of ADSs, by the depository, regardless of whether the payment is in fact converted into U.S. dollars. If such a dividend is converted into U.S. dollars on the date of receipt, a U.S. Holder generally should not be required to recognize foreign currency gain or loss in respect of the dividend income. A U.S. Holder may be required to recognize foreign currency gain or loss on the receipt of a refund in respect of German withholding tax to the extent the U.S. dollar value of the refund differs from the U.S. dollar equivalent of that amount on the date of receipt of the underlying dividend.

#### Taxation of Capital Gains

Under the Treaty, a U.S. Holder will not be liable for German tax on capital gains realized or accrued on the sale or other disposition of shares or ADSs provided that the shares or ADSs subject to such transfer are not held as part of a permanent establishment or a fixed base in Germany.

For U.S. federal income tax purposes, gain or loss realized by a U.S. Holder on the sale or disposition of shares or ADSs will be capital gain or loss, and will be long-term capital gain or loss if the shares or ADSs were held for more than one year. The net amount of long-term capital gain recognized by an individual U.S. Holder generally is subject to taxation at a maximum rate of 20%; however, net long-term capital gain recognized by an individual U.S. Holder after May 5, 2003 and before January 1, 2009 generally is subject to taxation at a maximum rate of 15%. A U.S. Holder's ability to offset capital losses against income is subject to limitations. Deposits and withdrawals of shares in exchange for ADSs will not result in the recognition of gain or loss for U.S. federal income tax purposes.

#### German Inheritance and Gift Tax

Under the estate tax treaty between the United States and Germany, a transfer of shares or ADSs by gift or at death is generally not subject to German inheritance or gift tax if the donor or the transferor is domiciled in the United States. However, this does not apply if the heir, donee or other beneficiary is domiciled in Germany. In this case, the transferred shares or ADSs are subject to German inheritance or gift tax. However, the amount of federal estate tax paid in the United States with respect to the transferred shares or ADSs will be credited against the German inheritance or gift tax liability pursuant to the estate tax treaty.

#### Bonus Shares

Certain holders who acquired shares or ADSs at the time they were offered in our third public offering in 2000 were entitled to receive bonus shares if they continued to hold their shares or ADSs up to a specified date. The receipt of bonus shares will be treated differently for U.S. and German tax purposes. From a U.S. tax perspective, the receipt of bonus shares should be treated as a purchase price adjustment. Accordingly, U.S. Holders would not include any amount in income upon the receipt of bonus shares, and instead would reallocate their tax basis between the prior shareholding and the bonus shares.

Because the German tax authorities now take the view that the receipt of the bonus shares with respect to our third public offering constitutes other taxable income within the meaning of Section 22 No. 3 German Income Tax Act, U.S. Holders are not subject to German income tax with respect to these particular bonus shares. For further information, see "— German Taxation of Bonus Shares" above.

188

---

The German tax authorities currently treat the receipt of bonus shares with respect to our second public offering as a taxable dividend. Although the delivery of bonus shares was not subject to German withholding tax, a recipient who is a U.S. Holder would in principle still be liable for German tax at the 15% rate applicable to dividend income under the Treaty. A U.S. Holder must therefore file a tax return and report this income to the German tax authorities. For further information, see "— German Taxation of Bonus Shares" above. For purposes of the U.S. foreign tax credit limitation, it is possible that any German taxes paid with respect to bonus shares may be allocated to general limitation income. In that event, a U.S. Holder who does not receive sufficient foreign-source general limitation income from other sources may not be able to derive effective foreign tax credit benefits in respect of those German taxes.

In the case of a U.S. Holder's sale or other disposition of the bonus shares or ADSs representing such bonus shares, the rules described above under "Taxation of Capital Gains" apply.

#### Refund Procedures for U.S. Holders

Pursuant to administrative procedures introduced on a trial basis (and which therefore could be amended or revoked at any time), a simplified collective refund procedure currently is available to certain U.S. Holders of ADSs that are held through brokers participating in the Depository Trust Company ("DTC"). Under these procedures, DTC provides the German tax authorities with electronic certification of the U.S. taxpayer status of such U.S. Holders based on information it receives from its broker participants, and collectively claims a refund on behalf of those U.S. Holders. This combined claim need not include evidence of a U.S. Holder's entitlement to Treaty benefits. The German tax authorities will issue refunds on a preliminary basis to DTC, which in turn will issue corresponding refund checks to the participating brokers. Under audit procedures that apply for up to four years, the German tax authorities may require brokers to provide evidence regarding the entitlement of their clients to Treaty benefits. In the event of such an audit, brokers must submit to the German tax authorities a list containing names and addresses of the relevant holders of ADSs, and official certifications on IRS Form 6166 of the last filed United States federal income tax returns of such holders (discussed below). Brokers participating in the DTC arrangements may require that holders provide documentation establishing their eligibility for Treaty benefits.

Claims for Treaty refunds by U.S. Holders of ADSs who do not participate in the DTC procedures discussed above may be submitted to the German tax authorities by the depository on behalf of those holders. Holders who are entitled to refunds in excess of EUR 153.39 for the calendar year normally must file their refund claim on an individual basis; however, the depository may be in a position to make a refund claim on behalf of such holders. Details of the refund procedures for holders of ADSs can be obtained from the depository.

If a U.S. Holder does not submit a claim for a Treaty refund pursuant to the collective refund procedures described above, then it must submit a claim for refund on an individual basis on a special German form which must be filed with the German tax authorities at the following address: Bundesamt fuer Finanzen, Friedhofstrasse 1, 53221 Bonn, Germany. Copies of the required form may be obtained from the German tax authorities at that address or from the Embassy of the Federal Republic of Germany, 4645 Reservoir Road, N.W., Washington, D.C. 20007-1998.

As part of the individual refund claim, a U.S. Holder must submit to the German tax authorities the original bank voucher (or certified copy thereof) issued by the paying entity documenting the tax withheld, and an official certification on IRS Form 6166 of its last filed U.S. federal income tax return. IRS Form 6166 may be obtained by filing a request for certification (generally on IRS Form 8802) with the Internal Revenue Service Center in Philadelphia, Pennsylvania, Foreign Certificate Request, P.O. Box 16347, Philadelphia, PA 19114-0447. (Additional information, including IRS Publication 686 and Form 8802, can be obtained from the Internal Revenue Service website at [www.irs.gov](http://www.irs.gov)). Requests for certification must be in writing and must include the U.S. Holder's name, social security number or employer identification number and tax return form number, and the tax period for which the certification is requested. Requests for certification can include a request to the Internal Revenue Service to send the certification directly to the German tax authorities. If no such request is made, the Internal Revenue Service will send a certificate on IRS Form 6166 to the U.S. Holder, who then must submit the certification with its claim for refund. A certification is valid for three years and need only be resubmitted in a fourth year in the event of a subsequent application for refund.

All claims for refund must be filed within four years of the end of the calendar year in which the dividend was received.

189

---

Refunds under the Treaty are not available in respect of shares or ADSs held in connection with a permanent establishment or fixed base in Germany.

#### Information Reporting and Backup Withholding

Dividends on shares or ADSs, and payments of the proceeds of a sale of shares or ADSs, paid within the United States or through certain U.S.-related financial intermediaries are subject to information reporting and may be subject to backup withholding unless the U.S. Holder (1) is a corporation or other exempt recipient or (2) provides a taxpayer identification number and certifies that no loss of exemption from backup withholding has occurred.

#### DOCUMENTS ON DISPLAY

We are subject to the reporting requirements of the Securities Exchange Act of 1934, as amended. In accordance with these requirements, we file Annual Reports on Form 20-F and furnish periodic reports on Form 6-K with the Securities and Exchange Commission. These materials, including this Annual Report and the exhibits thereto, may be inspected and copied at the Commission's Public Reference Room at 450 Fifth Street, N.W., Washington, D.C. 20549 and at the Commission's regional offices at 500 West Madison Street, Suite 1400, Chicago, Illinois 60661-2511, and 233 Broadway, New York, New York 10274. Copies of the materials may be obtained from the Public Reference Room of the Commission at 450 Fifth Street, N.W. Washington, D.C. 20549 at prescribed rates. The public may obtain information on the operation of these Commission's Public Reference Room by calling the Commission in the United States at 1-800-SEC-0330. The Commission also maintains a website at <http://www.sec.gov> that contains reports and proxy information regarding registrants that file electronically with the Commission. In addition, material filed by us can be inspected at the offices of the New York Stock Exchange at 20 Broad Street, New York, New York 10005.

#### ITEM 11. Quantitative and Qualitative Disclosures About Market Risk

The following discussion should be read in conjunction with "Summary of Accounting Principles" in the notes to the consolidated financial statements, with note (35) to the consolidated financial statements which provides a summary of the nominal amounts of and terms for derivative financial instruments, a summarized comparison of carrying values and fair values of derivative and non-derivative financial instruments and other information relating to those instruments.

## RISK IDENTIFICATION AND ANALYSIS

We are exposed to market risks primarily from changes in foreign exchange rates, interest rates and share prices associated with assets, liabilities or anticipated transactions that may affect our operating results and financial conditions. We seek to minimize market risk through our regular operating and financing activities and, following the evaluation of the exposures, selectively enter into derivative or non-derivative hedging instruments. Hedging instruments are entered into as a rule with major financial institutions with at least a BBB+ credit rating or equivalent, thereby minimizing the risk of credit loss. We do not enter into derivative financial instruments for trading purposes or other speculative purposes.

The activities of our Central Treasury are subject to policies approved by the Management Board and are monitored by the Supervisory Board. The Central Treasury's policies address the use of derivative financial instruments, including the approval of counterparties, and the investment of excess liquidity. These policies are intended to minimize financial risks and to generate financial advantages for the entire group, such as the central management of cash resources and needs, cost reduction and the improvement of results from financial transactions. Central Treasury regularly informs the Management Board of the level and value of current market risk exposures. Certain transactions require prior approval by the Management Board. We regard effective market risk management as an important element of our treasury function. Simulations are carried out using market and worst-case scenarios in order to evaluate the effects of different market situations on our financial position. Our Central Treasury, operating as a service center, supplies financial services to individual Deutsche Telekom group entities corresponding to their requirements and local circumstances. Central Treasury management activities can be complex, and sometimes involve assumptions about the future or assessments of products, strategies or counterparty creditworthiness that may prove to be inaccurate. In such circumstances, unexpected losses or missed opportunities may result.

190

---

The following discussion and tables, which include forward-looking statements that involve risk and uncertainties, summarize our market-sensitive financial instruments and include fair values, maturity and contract terms.

## FOREIGN EXCHANGE RATE RISK

Currency risks arise from our investment, financing and operating activities. Since our corporate objectives are pursued through our commercial operations — meaning the sale of telecommunications and IT services — foreign currency exposures are normally hedged, provided the risks would affect our cash flows (transaction risk). Foreign currency risks that do not affect our cash flows (these are risks resulting from the translation of the assets and liabilities of our consolidated group members outside the euro-zone into our reporting currency) generally remain unhedged. However, in specific circumstances, we may hedge the foreign currency conversion risk inherent in certain foreign assets, liabilities and results.

Foreign currency transaction risks in the investment area arise, for example, from the acquisition and sale of investments in foreign entities. The Central Treasury hedges these exposures. If the exposure exceeds EUR 100

million the Management Board decides about the hedging based on a proposal by Central Treasury. We were not subject to material foreign currency transaction risk in the investment area at December 31, 2003. In July 2003, we changed the hedging instruments related to our investment in shares of redeemable preferred stock of T-Mobile USA. Before the change, we hedged the foreign currency exposure inherent in the shares with short-term foreign currency forward contracts, five-year cross-currency interest rate swaps (we pay U.S. dollars at fixed rates and receive euros at fixed rates) and U.S. dollar-denominated long-term debt. Since the change, we have hedged our U.S. dollar investment in T-Mobile preferred stock almost entirely with U.S. dollar-denominated long-term debt. The hedging instruments are:

| Hedging Instrument | Nominal<br>USD in<br>millions | Maturity       |
|--------------------|-------------------------------|----------------|
| Sell USD/Buy EUR   | 30                            | August 4, 2004 |
| Fixed-rate bond    | 785                           | June 15, 2005  |
| Fixed-rate bond    | 1,685                         | June 15, 2030  |
| Fixed-rate bond    | 500                           | June 1, 2032   |
| Fixed-rate bond    | 750                           | July 22, 2008  |
| Fixed-rate bond    | 1,250                         | July 22, 2013  |
| Total              | 5,000                         |                |

At the end of December 2003, there were not additional investment-related hedges in place.

Central Treasury hedges foreign currency risks in the financing area to the maximum extent possible. We use cross-currency interest rate swaps and foreign currency forward contracts in order to effectively convert foreign currency denominated financial liabilities into the group companies' functional currencies (primarily euros, U.S. dollars and British pounds). At December 31, 2003, foreign currency denominated liabilities for which foreign currency is hedged consist primarily of bonds and medium-term notes in Japanese yen, British pounds, Czech koruna and Polish zloty. A variety of short-term foreign currency inter-company loans are typically hedged with forward contracts by Central Treasury. As a result of these hedging activities, we believe that we were not subject to material foreign exchange risk in the financing area at December 31, 2003.

In the operating area, individual group entities conduct most of their activities in their respective functional currencies. Therefore, foreign currency transaction risk from our ongoing operations is considered low. Some group entities are, however, exposed to foreign currency transaction risk related to certain anticipated foreign exchange payments. These anticipated foreign exchange payments relate primarily to capital expenditures and expense payments to international telecommunications carriers for completing international calls made by our domestic customers. We occasionally enter into foreign currency forward contracts or foreign currency options to hedge these anticipated payments up to a maximum of one year. These payments are small compared to the group's consolidated cash flows and did not expose the group to material foreign currency transaction risk at December 31, 2003.

The table below provides information about foreign currency derivative instruments as of December 31, 2003. The non-derivative foreign currency denominated assets and liabilities are indicated in the interest rate tables below.

## Derivative instruments subject to foreign exchange risk

|   | Maturities <sup>(3)</sup> |        |      |      |      |            | Total <sup>(4)</sup> | Fair Value |
|---|---------------------------|--------|------|------|------|------------|----------------------|------------|
|   | 2004                      | 2005   | 2006 | 2007 | 2008 | Thereafter |                      |            |
|   | (millions of €)           |        |      |      |      |            |                      |            |
| <b><u>Foreign currency forward contracts</u></b>            |                           |        |      |      |      |            |                      |            |
| <b>Buy USD/sell EUR<sup>(2)</sup></b>                       | 358                       | 231    | 172  | 386  | 11   | —          | 1,157                | (110)      |
| Average contractual exchange rate (EUR/USD)                 | 1.12                      | 1.11   | 1.11 | 1.14 | 0.94 | —          | 1.12                 |            |
| <b>Sell USD/buy EUR<sup>(2)</sup></b>                       | 776                       | 1      | 1    | —    | —    | —          | 778                  | 28         |
| Average contractual exchange rate (EUR/USD)                 | 1.21                      | 0.89   | 0.90 | —    | —    | —          | 1.21                 |            |
| <b>Sell GBP/buy EUR<sup>(2)</sup></b>                       | 150                       | —      | —    | —    | —    | —          | 150                  | 2          |
| Average contractual exchange rate (EUR/GBP)                 | 0.70                      | —      | —    | —    | —    | —          | 0.70                 |            |
| <b>Sell JPY/buy EUR<sup>(2)</sup></b>                       | 6                         | 0      | —    | —    | —    | —          | 6                    | 0          |
| Average contractual exchange rate (EUR/JPY)                 | 129.23                    | 117.13 | —    | —    | —    | —          | 128.51               |            |
| <b>Buy CHF/sell EUR<sup>(2)</sup></b>                       | —                         | 4      | —    | —    | —    | —          | 4                    | 0          |
| Average contractual exchange rate (EUR/CHF)                 | —                         | 1.40   | —    | —    | —    | —          | 1.40                 |            |
| <b>Sell CHF/buy EUR<sup>(2)</sup></b>                       | —                         | 7      | —    | —    | —    | —          | 7                    | 0          |
| Average contractual exchange rate (EUR/CHF)                 | —                         | 1.44   | —    | —    | —    | —          | 1.44                 |            |
| <b>Buy HUF/sell EUR<sup>(2)</sup></b>                       | 24                        | —      | —    | —    | —    | —          | 24                   | 1          |
| Average contractual exchange rate (EUR/HUF)                 | 276.43                    | —      | —    | —    | —    | —          | 276.43               |            |
| <b>Sell HUF/buy EUR<sup>(2)</sup></b>                       | 5                         | —      | —    | —    | —    | —          | 5                    | 0          |
| Average contractual exchange rate (EUR/HUF)                 | 269.15                    | —      | —    | —    | —    | —          | 269.15               |            |
| <b>Sell CZK/buy EUR<sup>(2)</sup></b>                       | 9                         | —      | —    | —    | —    | —          | 9                    | 0          |
| Average contractual exchange rate (EUR/CZK)                 | 32.30                     | —      | —    | —    | —    | —          | 32.30                |            |
| <b>Sell SKK/buy EUR<sup>(2)</sup></b>                       | 25                        | —      | —    | —    | —    | —          | 25                   | 0          |
| Average contractual exchange rate (EUR/SKK)                 | 41.76                     | —      | —    | —    | —    | —          | 41.76                |            |
| <b>Buy ZAR/sell EUR<sup>(2)</sup></b>                       | 6                         | —      | —    | —    | —    | —          | 6                    | 0          |
| Average contractual exchange rate (EUR/ZAR)                 | 8.27                      | —      | —    | —    | —    | —          | 8.27                 |            |
| <b>Sell ZAR/buy EUR<sup>(2)</sup></b>                       | 2                         | —      | —    | —    | —    | —          | 2                    | 0          |
| Average contractual exchange rate (EUR/ZAR)                 | 8.84                      | —      | —    | —    | —    | —          | 8.84                 |            |
| <b><u>Foreign Currency Options</u></b>                      |                           |        |      |      |      |            |                      |            |
| <b>Buy USD-Put/EUR-Call<sup>(2)</sup></b>                   | 5                         | —      | —    | —    | —    | —          | 5                    | 1          |
| Average strike rate (EUR/USD)                               | 0.88                      | —      | —    | —    | —    | —          | 0.88                 |            |
| <b><u>Cross-Currency interest rate swaps</u></b>            |                           |        |      |      |      |            |                      |            |
| <b>Receive variable USD, pay variable EUR<sup>(2)</sup></b> | —                         | —      | —    | —    | —    | 38         | 38                   | (13)       |

Edgar Filing: DEUTSCHE TELEKOM AG - Form 20-F

|   |   |   |   |   |   |      |      |
|---|---|---|---|---|---|------|------|
| Average contractual exchange rate       | — | — | — | — | — | 0.85 | 0.85 |
| Average receive rate (%) <sup>(1)</sup> | — | — | — | — | — | 1.19 | 1.19 |
| Average pay rate (%) <sup>(1)</sup>     | — | — | — | — | — | 2.37 | 2.37 |

192

|   | Maturities <sup>(3)</sup> |        |        |      |        |            |                      | Fair Value |
|---|---------------------------|--------|--------|------|--------|------------|----------------------|------------|
|   | 2004                      | 2005   | 2006   | 2007 | 2008   | Thereafter | Total <sup>(4)</sup> |            |
|   | (millions of €)           |        |        |      |        |            |                      |            |
| <b>Receive fixed GBP, pay variable EUR<sup>(2)</sup></b>    | —                         | —      | —      | —    | —      | 761        | 761                  | (81)       |
| Average contractual exchange rate                           | —                         | —      | —      | —    | —      | 0.66       | 0.66                 |            |
| Average receive rate (%) <sup>(1)</sup>                     | —                         | —      | —      | —    | —      | 6.71       | 6.71                 |            |
| Average pay rate (%) <sup>(1)</sup>                         | —                         | —      | —      | —    | —      | 4.23       | 4.23                 |            |
| <b>Receive variable EUR, pay variable GBP<sup>(2)</sup></b> | 393                       | —      | —      | —    | —      | —          | 393                  | 3          |
| Average contractual exchange rate                           | 0.70                      | —      | —      | —    | —      | —          | 0.70                 |            |
| Average receive rate (%) <sup>(1)</sup>                     | 2.35                      | —      | —      | —    | —      | —          | 2.35                 |            |
| Average pay rate (%) <sup>(1)</sup>                         | 4.20                      | —      | —      | —    | —      | —          | 4.20                 |            |
| <b>Receive fixed EUR, pay variable CHF<sup>(2)</sup></b>    | —                         | 19     | —      | —    | —      | —          | 19                   | 2          |
| Average contractual exchange rate                           | —                         | 1.48   | —      | —    | —      | —          | 1.48                 |            |
| Average receive rate (%) <sup>(1)</sup>                     | —                         | 4.31   | —      | —    | —      | —          | 4.31                 |            |
| Average pay rate (%) <sup>(1)</sup>                         | —                         | 1.45   | —      | —    | —      | —          | 1.45                 |            |
| <b>Receive variable CHF, pay variable EUR<sup>(2)</sup></b> | 35                        | —      | —      | —    | —      | —          | 35                   | 0          |
| Average contractual exchange rate                           | 1.55                      | —      | —      | —    | —      | —          | 1.55                 |            |
| Average receive rate (%) <sup>(1)</sup>                     | 2.61                      | —      | —      | —    | —      | —          | 2.61                 |            |
| Average pay rate (%) <sup>(1)</sup>                         | 0.75                      | —      | —      | —    | —      | —          | 0.75                 |            |
| <b>Receive fixed JPY, pay fixed EUR<sup>(2)</sup></b>       | 326                       | —      | 233    | —    | 93     | —          | 652                  | (161)      |
| Average contractual exchange rate                           | 107.30                    | —      | 107.30 | —    | 107.30 | —          | 107.30               |            |
| Average receive rate (%) <sup>(1)</sup>                     | 1.50                      | —      | 1.95   | —    | 2.40   | —          | 1.79                 |            |
| Average pay rate (%) <sup>(1)</sup>                         | 5.92                      | —      | 6.36   | —    | 6.81   | —          | 6.20                 |            |
| <b>Receive fixed JPY, pay variable EUR<sup>(2)</sup></b>    | —                         | —      | 38     | —    | —      | 246        | 285                  | (61)       |
| Average contractual exchange rate                           | —                         | —      | 130.50 | —    | —      | 121.75     | 122.93               |            |
| Average receive rate (%) <sup>(1)</sup>                     | —                         | —      | 1.80   | —    | —      | 3.65       | 3.40                 |            |
| Average pay rate (%) <sup>(1)</sup>                         | —                         | —      | 4.25   | —    | —      | 5.01       | 4.91                 |            |
| <b>Receive variable JPY, pay variable EUR<sup>(2)</sup></b> | —                         | 892    | —      | —    | —      | —          | 892                  | (227)      |
| Average contractual exchange rate                           | —                         | 100.85 | —      | —    | —      | —          | 100.85               |            |
| Average receive rate (%) <sup>(1)</sup>                     | —                         | (0.07) | —      | —    | —      | —          | (0.07)               |            |
| Average pay rate (%) <sup>(1)</sup>                         | —                         | 2.21   | —      | —    | —      | —          | 2.21                 |            |
| <b>Receive variable JPY, pay fixed EUR<sup>(2)</sup></b>    | 831                       | —      | —      | —    | —      | —          | 831                  | (180)      |
| Average contractual exchange rate                           | 108.35                    | —      | —      | —    | —      | —          | 108.35               |            |



|  |        |   |        |       |   |   |        |     |
|--|--------|---|--------|-------|---|---|--------|-----|
| Average receive rate (%) <sup>(1)</sup>                  | 1.17   | — | —      | —     | — | — | 1.17   |     |
| Average pay rate (%) <sup>(1)</sup>                      | 5.88   | — | —      | —     | — | — | 5.88   |     |
| <b>Receive fixed PLN, pay variable EUR<sup>(2)</sup></b> | —      | — | —      | 72    | — | — | 72     | (3) |
| Average contractual exchange rate                        | —      | — | —      | 3.87  | — | — | 3.87   |     |
| Average receive rate (%) <sup>(1)</sup>                  | —      | — | —      | 11.57 | — | — | 11.57  |     |
| Average pay rate (%) <sup>(1)</sup>                      | —      | — | —      | 4.26  | — | — | 4.26   |     |
| <b>Receive variable EUR, pay fixed HUF<sup>(2)</sup></b> | 295    | — | 50     | —     | — | — | 345    | 7   |
| Average contractual exchange rate                        | 259.86 | — | 253.00 | —     | — | — | 258.86 |     |
| Average receive rate (%) <sup>(1)</sup>                  | 2.65   | — | 2.38   | —     | — | — | 2.61   |     |
| Average pay rate (%) <sup>(1)</sup>                      | 9.17   | — | 9.92   | —     | — | — | 9.28   |     |

193

|   | Maturities <sup>(3)</sup> |       |        |      |       |            | Fair Value |                      |
|---|---------------------------|-------|--------|------|-------|------------|------------|----------------------|
|   | 2004                      | 2005  | 2006   | 2007 | 2008  | Thereafter |            | Total <sup>(4)</sup> |
|   | (millions of €)           |       |        |      |       |            |            |                      |
| <b>Receive variable EUR, pay variable HUF<sup>(2)</sup></b> | 195                       | —     | 252    | —    | —     | —          | 446        | 6                    |
| Average contractual exchange rate                           | 257.00                    | —     | 252.50 | —    | —     | —          | 254.46     |                      |
| Average receive rate (%) <sup>(1)</sup>                     | 2.65                      | —     | 2.38   | —    | —     | —          | 2.50       |                      |
| Average pay rate (%) <sup>(1)</sup>                         | 10.25                     | —     | 9.61   | —    | —     | —          | 9.89       |                      |
| <b>Receive fixed EUR, pay fixed CZK<sup>(2)</sup></b>       | —                         | —     | 10     | —    | —     | —          | 10         | 0                    |
| Average contractual exchange rate                           | —                         | —     | 31.55  | —    | —     | —          | 31.55      |                      |
| Average receive rate (%) <sup>(1)</sup>                     | —                         | —     | 5.44   | —    | —     | —          | 5.44       |                      |
| Average pay rate (%) <sup>(1)</sup>                         | —                         | —     | 5.43   | —    | —     | —          | 5.43       |                      |
| <b>Receive variable EUR, pay variable CZK<sup>(2)</sup></b> | —                         | —     | —      | —    | 55    | —          | 55         | (1)                  |
| Average contractual exchange rate                           | —                         | —     | —      | —    | 32.95 | —          | 32.95      |                      |
| Average receive rate (%) <sup>(1)</sup>                     | —                         | —     | —      | —    | 3.08  | —          | 3.08       |                      |
| Average pay rate (%) <sup>(1)</sup>                         | —                         | —     | —      | —    | 3.07  | —          | 3.07       |                      |
| <b>Receive variable CZK, pay variable EUR<sup>(2)</sup></b> | —                         | 50    | —      | —    | —     | —          | 50         | (3)                  |
| Average contractual exchange rate                           | —                         | 30.30 | —      | —    | —     | —          | 30.30      |                      |
| Average receive rate (%) <sup>(1)</sup>                     | —                         | 3.89  | —      | —    | —     | —          | 3.89       |                      |
| Average pay rate (%) <sup>(1)</sup>                         | —                         | 4.12  | —      | —    | —     | —          | 4.12       |                      |

(1) Weighted average settlement rates applicable to the current settlement period.

(2) Represents notional amounts.

(3) Contractual maturities

(4) Differences in the figures may be a result of rounding.

194

The fair value of cross-currency interest rate swaps is affected by changes in foreign exchange rates and also by changes in interest rates as described under "Item 3. Key Information — Risk Factors — Interest Rate Risk."

## INTEREST RATE RISK

We are exposed to market risk arising from changing interest rates, primarily in the euro-zone, in the United Kingdom and in the United States. In order to mitigate the impact of interest rate fluctuations on our cash-flow in these areas we separately manage the interest rate risk for euro, U.S. dollar and British pound-denominated liquid financial assets and liabilities. Once per year, our Management Board specifies a desired mixture of fixed-and floating-rate liquid financial assets and liabilities for a future term of three years. Under consideration of our existing and forecasted debt structure, Central Treasury enters into interest rate derivatives to modify the interest payments on the debt to the mixture defined by our Management Board. As a result of these derivative hedging activities, 85% of our euro-denominated liquid financial assets and liabilities, 79% of the British pound-denominated liquid financial assets and liabilities, and 77% of the U.S. dollar-denominated liquid financial assets and liabilities, had interest rates that were effectively fixed at December 31, 2003.

The following tables summarize the principal amounts and fair values, maturity and other material contract terms of the interest rate sensitive derivative and non-derivative financial instruments that we held at December 31, 2003.

Assets and related derivative instruments subject to interest rate risk

|   | Maturities <sup>(4)</sup> |      |      |      |      |            | Total <sup>(5)</sup> | Fair Value |
|---|---------------------------|------|------|------|------|------------|----------------------|------------|
|   | 2004                      | 2005 | 2006 | 2007 | 2008 | Thereafter |                      |            |
|   | (millions of €)           |      |      |      |      |            |                      |            |
| <b>Assets</b>                               |                           |      |      |      |      |            |                      |            |
| <b>Long-term loans</b>                      |                           |      |      |      |      |            |                      |            |
| Fixed Rate, EUR <sup>(3)</sup>              | 3                         | 23   | 3    | 2    | 3    | 13         | 47                   | 46         |
| Average interest rate (%) <sup>(1)</sup>    | 0.34                      | 1.77 | 0.32 | 0.49 | 0.28 | 0.15       | 0.98                 |            |
| Variable Rate, EUR <sup>(3)</sup>           | 0                         | —    | —    | —    | —    | —          | 0                    | 0          |
| Average interest rate (%) <sup>(1)</sup>    | 0.00                      |      |      |      |      |            | 0.00                 |            |
| Fixed Rate, USD <sup>(3)</sup>              | —                         | —    | 10   | —    | —    | —          | 10                   | 10         |
| Average interest rate (%) <sup>(1)</sup>    |                           |      | 7.31 |      |      |            | 7.31                 |            |
| Variable Rate, USD <sup>(3)</sup>           | 7                         | —    | —    | —    | —    | —          | 7                    | 7          |
| Average interest rate (%) <sup>(1)</sup>    | 7.49                      |      |      |      |      |            | 7.49                 |            |
| Fixed Rate, HUF <sup>(3)</sup>              | 10                        | —    | —    | —    | —    | —          | 10                   | 10         |
| Average interest rate (%) <sup>(1)</sup>    | 0.00                      |      |      |      |      |            | 0.00                 |            |
| Fixed Rate, HRK <sup>(3)</sup>              | 1                         | 0    | 0    | 0    | 0    | 3          | 5                    | 5          |
| Average interest rate (%) <sup>(1)</sup>    | 0.00                      | 0.00 | 0.00 | 0.00 | 0.00 | 0.00       | 0.00                 |            |
| <b>Investment in non-current securities</b> |                           |      |      |      |      |            |                      |            |
| Fixed Rate, EUR <sup>(3)</sup>              | 59                        | 14   | —    | —    | 7    | 1          | 80                   | 74         |
| Average interest rate (%) <sup>(1)</sup>    | 3.20                      | 8.38 |      |      | 6.88 | 4.99       | 4.41                 |            |
| Variable Rate, EUR <sup>(3)</sup>           | —                         | —    | —    | —    | —    | 2          | 2                    | 2          |
| Average interest rate (%) <sup>(1)</sup>    |                           |      |      |      |      | 0.00       | 0.00                 |            |
| Fixed Rate, USD <sup>(3)</sup>              | 0                         | —    | —    | —    | —    | —          | 0                    | 0          |
| Average interest rate (%) <sup>(1)</sup>    | 0.00                      |      |      |      |      |            | 0.00                 |            |

Edgar Filing: DEUTSCHE TELEKOM AG - Form 20-F

|  |      |   |   |   |   |      |      |    |
|--|------|---|---|---|---|------|------|----|
| Fixed Rate, HUF <sup>(3)</sup>             | 3    | — | — | — | — | —    | 3    | 3  |
| Average interest rate (%) <sup>(1)</sup>   | 0.00 |   |   |   |   |      | 0.00 |    |
| <b>Investment in marketable securities</b> |      |   |   |   |   |      |      |    |
| Fixed Rate, EUR <sup>(3)</sup>             | 65   | — | — | — | — | 0    | 65   | 65 |
| Average interest rate (%) <sup>(1)</sup>   | 7.13 |   |   |   |   | 0.00 | 7.08 |    |
| Fixed Rate, HUF <sup>(3)</sup>             | 1    | — | — | — | — | —    | 1    | 1  |
| Average interest rate (%) <sup>(1)</sup>   | 5.00 |   |   |   |   |      | 5.00 |    |
| Fixed Rate, HRK <sup>(3)</sup>             | 83   | — | — | — | — | —    | 83   | 83 |

195

|  | Maturities <sup>(4)</sup> |      |      |      |      |            | Total <sup>(5)</sup> | Fair Value |
|--|---------------------------|------|------|------|------|------------|----------------------|------------|
|  | 2004                      | 2005 | 2006 | 2007 | 2008 | Thereafter |                      |            |
|  | (millions of €)           |      |      |      |      |            |                      |            |
| Average interest rate (%) <sup>(1)</sup> | 6.00                      |      |      |      |      |            | 6.00                 |            |
| Variable Rate, HRK <sup>(3)</sup>        | 17                        | —    | —    | —    | —    | —          | 17                   | 18         |
| Average interest rate (%) <sup>(1)</sup> | 5.00                      |      |      |      |      |            | 5.00                 |            |
| Fixed Rate, SKK <sup>(3)</sup>           | 0                         | —    | —    | —    | —    | —          | 0                    | 0          |
| Average interest rate (%) <sup>(1)</sup> | 0.00                      |      |      |      |      |            | 0.00                 |            |
| <b>Liquid Assets</b>                     |                           |      |      |      |      |            |                      |            |
| Fixed Rate, EUR <sup>(3)</sup>           | 7,684                     | —    | —    | —    | —    | —          | 7,684                | 7,684      |
| Average interest rate (%) <sup>(1)</sup> | 2.12                      |      |      |      |      |            | 2.12                 |            |
| Fixed Rate, USD <sup>(3)</sup>           | 148                       | —    | —    | —    | —    | —          | 148                  | 148        |
| Average interest rate (%) <sup>(1)</sup> | 1.15                      |      |      |      |      |            | 1.15                 |            |
| Fixed Rate, GBP <sup>(3)</sup>           | 126                       | —    | —    | —    | —    | —          | 126                  | 126        |
| Average interest rate (%) <sup>(1)</sup> | 4.04                      |      |      |      |      |            | 4.04                 |            |
| Fixed Rate, CHF <sup>(3)</sup>           | 18                        | —    | —    | —    | —    | —          | 18                   | 18         |
| Average interest rate (%) <sup>(1)</sup> | 0.24                      |      |      |      |      |            | 0.24                 |            |
| Fixed Rate, CZK <sup>(3)</sup>           | 107                       | —    | —    | —    | —    | —          | 107                  | 107        |
| Average interest rate (%) <sup>(1)</sup> | 2.09                      |      |      |      |      |            | 2.09                 |            |
| Fixed Rate, HUF <sup>(3)</sup>           | 33                        | —    | —    | —    | —    | —          | 33                   | 33         |
| Average interest rate (%) <sup>(1)</sup> | 12.26                     |      |      |      |      |            | 12.26                |            |
| Fixed Rate, HRK <sup>(3)</sup>           | 543                       | —    | —    | —    | —    | —          | 543                  | 543        |
| Average interest rate (%) <sup>(1)</sup> | 6.00                      |      |      |      |      |            | 6.00                 |            |
| Fixed Rate, JPY <sup>(3)</sup>           | 4                         | —    | —    | —    | —    | —          | 4                    | 4          |
| Average interest rate (%) <sup>(1)</sup> | 0.06                      |      |      |      |      |            | 0.06                 |            |
| Fixed Rate, PLN <sup>(3)</sup>           | 3                         | —    | —    | —    | —    | —          | 3                    | 3          |
| Average interest rate (%) <sup>(1)</sup> | 5.45                      |      |      |      |      |            | 5.45                 |            |
| Fixed Rate, DKK <sup>(3)</sup>           | 1                         | —    | —    | —    | —    | —          | 1                    | 1          |
| Average interest rate (%) <sup>(1)</sup> | 2.20                      |      |      |      |      |            | 2.20                 |            |
| Fixed Rate, HKD <sup>(3)</sup>           | 1                         | —    | —    | —    | —    | —          | 1                    | 1          |
| Average interest rate (%) <sup>(1)</sup> | 6.00                      |      |      |      |      |            | 6.00                 |            |
| Fixed Rate, MKD <sup>(3)</sup>           | 52                        | —    | —    | —    | —    | —          | 52                   | 52         |
| Average interest rate (%) <sup>(1)</sup> | 3.00                      |      |      |      |      |            | 3.00                 |            |
| Fixed Rate, SGD <sup>(3)</sup>           | 3                         | —    | —    | —    | —    | —          | 3                    | 3          |
| Average interest rate (%) <sup>(1)</sup> | 0.69                      |      |      |      |      |            | 0.69                 |            |

Edgar Filing: DEUTSCHE TELEKOM AG - Form 20-F

|  |       |   |   |   |   |   |       |     |
|--|-------|---|---|---|---|---|-------|-----|
| Fixed Rate, SKK <sup>(3)</sup>           | 381   | — | — | — | — | — | 381   | 381 |
| Average interest rate (%) <sup>(1)</sup> | 5.70  |   |   |   |   |   | 5.70  |     |
| Fixed Rate, BRL <sup>(3)</sup>           | 7     | — | — | — | — | — | 7     | 7   |
| Average interest rate (%) <sup>(1)</sup> | 15.54 |   |   |   |   |   | 15.54 |     |
| Fixed Rate, ZAR <sup>(3)</sup>           | 15    | — | — | — | — | — | 15    | 15  |
| Average interest rate (%) <sup>(1)</sup> | 8.50  |   |   |   |   |   |       |     |