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CHUBB CORP  
Form 10-Q  
May 07, 2004

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D. C.

20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES  
EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2004

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES  
EXCHANGE ACT OF 1934

For the transition period from to

Commission file number 1-8661

THE CHUBB CORPORATION  
(Exact name of registrant as specified in its charter)

NEW JERSEY  
(State or other jurisdiction of  
incorporation or organization)

13-2595722  
(I. R. S. Employer  
Identification No.)

15 MOUNTAIN VIEW ROAD, WARREN, NEW JERSEY  
(Address of principal executive offices)

07061-1615  
(Zip Code)

Registrant's telephone number, including area code (908) 903-2000

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

YES  NO

Indicate by check mark whether the registrant is an accelerated filer (as defined in Rule 12b-2 of the Exchange Act).

YES  NO

The number of shares of common stock outstanding as of March 31, 2004 was 189,715,342.

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THE CHUBB CORPORATION  
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Part I. Financial Information

Item 1 - Financial Statements

THE CHUBB CORPORATION  
CONSOLIDATED STATEMENTS OF INCOME  
THREE MONTHS ENDED MARCH 31

2004	2003
-----	-----
(in millions)	

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Revenues		
Premiums Earned .....	\$ 2,794.0	\$ 2,325.2
Investment Income .....	295.9	257.0
Other Revenues .....	7.5	29.2
Realized Investment Gains .....	80.9	4.5
	-----	-----
Total Revenues .....	3,178.3	2,615.9
	-----	-----
Losses and Expenses		
Insurance Losses and Loss Expenses .....	1,740.6	1,505.5
Amortization of Deferred Policy Acquisition Costs .....	687.2	580.1
Other Insurance Operating Costs and Expenses ....	188.8	177.0
Investment Expenses .....	7.3	10.2
Other Expenses .....	27.2	17.0
Corporate Expenses .....	38.2	43.9
	-----	-----
Total Losses and Expenses .....	2,689.3	2,333.7
	-----	-----
Income Before Federal and Foreign Income Tax .....	489.0	282.2
Federal and Foreign Income Tax .....	128.3	57.6
	-----	-----
Net Income .....	\$ 360.7	\$ 224.6
	=====	=====
Net Income Per Share		
Basic .....	\$ 1.92	\$ 1.32
Diluted .....	1.88	1.31
Dividends Declared Per Share .....		
	.39	.36

See Notes to Consolidated Financial Statements.

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THE CHUBB CORPORATION  
CONSOLIDATED BALANCE SHEETS

	Mar. 31, 2004	Dec. 31, 2003
	-----	-----
	(in millions)	
Assets		
Invested Assets		
Short Term Investments .....	\$ 2,040.9	\$ 2,695.9
Fixed Maturities		
Held-to-Maturity - Tax Exempt (market \$463.4 and \$502.2) .....	430.9	467.0
Available-for-Sale		
Tax Exempt (cost \$11,622.9 and \$10,509.7) ....	12,291.5	11,154.0
Taxable (cost \$11,338.3 and \$10,531.8) .....	11,730.8	10,790.7
Equity Securities (cost \$1,565.0 and \$1,381.4) ..	1,731.8	1,514.4

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TOTAL INVESTED ASSETS .....	28,225.9	26,622.0
Cash .....	43.5	52.2
Securities Lending Collateral .....	1,438.9	704.8
Accrued Investment Income .....	314.3	286.8
Premiums Receivable .....	2,176.7	2,188.0
Reinsurance Recoverable on Unpaid Losses and Loss Expenses .....	3,264.1	3,426.6
Prepaid Reinsurance Premiums .....	379.5	391.0
Deferred Policy Acquisition Costs .....	1,388.3	1,343.4
Real Estate Assets .....	511.3	518.8
Investment in Partially Owned Company .....	328.6	312.3
Deferred Income Tax .....	498.6	641.4
Goodwill .....	467.4	467.4
Other Assets .....	1,594.4	1,405.9
	-----	-----
TOTAL ASSETS .....	\$40,631.5	\$38,360.6
	=====	=====
Liabilities		
Unpaid Losses and Loss Expenses .....	\$18,298.6	\$17,947.8
Unearned Premiums .....	6,173.9	5,939.4
Securities Lending Payable .....	1,438.9	704.8
Long Term Debt .....	2,814.9	2,813.9
Dividend Payable to Shareholders .....	74.0	67.7
Accrued Expenses and Other Liabilities .....	2,784.8	2,365.0
	-----	-----
TOTAL LIABILITIES .....	31,585.1	29,838.6
	-----	-----
Shareholders' Equity		
Common Stock - \$1 Par Value; 195,803,824 and 195,803,824 Shares .....	195.8	195.8
Paid-In Surplus .....	1,304.1	1,318.8
Retained Earnings .....	7,155.6	6,868.9
Accumulated Other Comprehensive Income		
Unrealized Appreciation of Investments, Net of Tax	798.1	673.6
Foreign Currency Translation Gains, Net of Tax ...	21.6	12.0
Receivable from Employee Stock Ownership Plan .....	(17.9)	(17.9)
Treasury Stock, at Cost - 6,088,482 and 7,840,448 Shares .....	(410.9)	(529.2)
	-----	-----
TOTAL SHAREHOLDERS' EQUITY .....	9,046.4	8,522.0
	-----	-----
TOTAL LIABILITIES AND SHAREHOLDERS' EQUITY	\$40,631.5	\$38,360.6
	=====	=====

See Notes to Consolidated Financial Statements.

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THE CHUBB CORPORATION  
CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME  
THREE MONTHS ENDED MARCH 31

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	2004	2003
	-----	-----
	(in millions)	
Net Income .....	\$ 360.7	\$ 224.6
	-----	-----
Other Comprehensive Income		
Change in Unrealized Appreciation of Investments, Net of Tax .....	124.5	42.3
Foreign Currency Translation Gains, Net of Tax .....	9.6	9.5
	-----	-----
	134.1	51.8
	-----	-----
Comprehensive Income .....	\$ 494.8	\$ 276.4
	=====	=====

See Notes to Consolidated Financial Statements.

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THE CHUBB CORPORATION  
CONSOLIDATED STATEMENTS OF CASH FLOWS  
THREE MONTHS ENDED MARCH 31

	2004	2003
	-----	-----
	(in millions)	
Cash Flows from Operating Activities		
Net Income .....	\$ 360.7	\$ 224.6
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities		
Increase in Unpaid Losses and Loss Expenses, Net	513.3	348.7
Increase in Unearned Premiums, Net .....	223.4	349.5
Decrease (Increase) in Premiums Receivable .....	11.3	(56.8)
Increase in Deferred Policy Acquisition Costs ..	(39.6)	(67.9)
Change in Deferred Income Tax .....	60.3	35.1
Depreciation .....	28.2	27.8
Realized Investment Gains .....	(80.9)	(4.5)
Other, Net .....	(188.8)	(165.3)
	-----	-----
Net Cash Provided by Operating Activities .....	887.9	691.2
	-----	-----
Cash Flows from Investing Activities		
Proceeds from Sales of Fixed Maturities .....	925.6	1,403.6
Proceeds from Maturities of Fixed Maturities .....	661.9	281.1
Proceeds from Sales of Equity Securities .....	132.4	129.0
Purchases of Fixed Maturities .....	(3,382.5)	(2,215.9)
Purchases of Equity Securities .....	(259.9)	(270.0)
Decrease (Increase) in Short Term Investments, Net	655.0	(591.6)

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Increase (Decrease) in Net Payable from Security Transactions Not Settled .....	283.5	(11.5)
Purchases of Property and Equipment, Net .....	(17.6)	(20.0)
	-----	-----
Net Cash Used in Investing Activities .....	(1,001.6)	(1,295.3)
	-----	-----
 Cash Flows from Financing Activities		
Decrease in Short Term Debt, Net .....	--	257.0
Proceeds from Issuance of Long Term Debt .....	--	500.0
Repayment of Long Term Debt .....	(.1)	(100.1)
Increase (Decrease) in Funds Held Under		
Deposit Contracts .....	85.3	(.5)
Proceeds from Issuance of Common Stock Under		
Incentive and Purchase Plans .....	87.5	2.7
Dividends Paid to Shareholders .....	(67.7)	(59.9)
Other, Net .....	--	(6.2)
	-----	-----
Net Cash Provided by Financing Activities .....	105.0	593.0
	-----	-----
Net Decrease in Cash .....	(8.7)	(11.1)
Cash at Beginning of Year .....	52.2	41.9
	-----	-----
Cash at End of Period .....	\$ 43.5	\$ 30.8
	=====	=====

See Notes to Consolidated Financial Statements.

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### THE CHUBB CORPORATION NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

1) General

The accompanying consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States and include the accounts of The Chubb Corporation and its subsidiaries (collectively, the Corporation). Significant intercompany transactions have been eliminated in consolidation.

The amounts included in this report are unaudited but include those adjustments, consisting of normal recurring items, which management considers necessary for a fair presentation. These consolidated financial statements should be read in conjunction with the consolidated financial statements and related notes in the Notes to Consolidated Financial Statements included in the Corporation's 2003 Annual Report on Form 10-K.

2) Investments

Short term investments, which have an original maturity of one year or less, are carried at amortized cost which approximates market value. Fixed maturities classified as held-to-maturity are carried at amortized cost. Fixed maturities classified as available-for-sale and equity securities are carried at market value as of the balance sheet date.

The net change in unrealized appreciation or depreciation of

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investments carried at market value was as follows:

	Three Months Ended March 31	
	2004	2003
	(in millions)	
Change in unrealized appreciation or depreciation of equity securities .....	\$ 33.8	\$ (5.2)
Change in unrealized appreciation of fixed maturities .....	157.9	70.3
	191.7	65.1
Deferred income tax .....	67.2	22.8
Change in unrealized appreciation of investments, net .....	\$ 124.5	\$ 42.3

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### 3) Earnings Per Share

The following table sets forth the computation of basic and diluted earnings per share:

	Three Months Ended March 31	
	2004	2003
	(in millions, except per share amounts)	
Basic earnings per share:		
Net income .....	\$ 360.7	\$ 224.6
Weighted average number of common shares outstanding .....	187.9	170.5
Basic earnings per share .....	\$ 1.92	\$ 1.32
Diluted earnings per share:		
Net income .....	\$ 360.7	\$ 224.6
Weighted average number of common shares outstanding .....	187.9	170.5
Additional shares from assumed exercise of stock-based compensation awards .....	3.8	.9
Weighted average number of common shares and		

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potential common shares assumed outstanding for computing diluted earnings per share .....	191.7	171.4
	=====	=====
Diluted earnings per share .....	\$ 1.88	\$ 1.31
	=====	=====

4) Segments Information

The principal business of the Corporation is property and casualty insurance. The profitability of the property and casualty insurance business depends on the results of both underwriting operations and investments, which are viewed as two distinctive operations. The underwriting operations are managed separately from the investment function.

The property and casualty underwriting operations consist of three separate business units: personal insurance, commercial insurance and specialty insurance. The personal segment targets the personal insurance market. The personal classes include automobile, homeowners and other personal coverages. The commercial segment includes those classes of business that are generally available in broad markets and are of a more commodity nature. Commercial classes include multiple peril, casualty, workers' compensation and property and marine. The specialty segment includes those classes of business that are available in more limited markets since they require specialized underwriting and claim settlement. Specialty classes include executive protection, financial institutions and other specialty coverages.

Chubb Financial Solutions' non-insurance business was primarily structured credit derivatives, principally as a counterparty in portfolio credit default swap contracts. The Corporation has implemented a plan to exit the credit derivatives business.

Corporate and other includes investment income earned on corporate invested assets, corporate expenses and the Corporation's real estate and other non-insurance subsidiaries.

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Revenues and income before income tax of the operating segments were as follows:

	Three Months Ended March 31	
	2004	2003
	-----	
	(in millions)	
Revenues		
Property and casualty insurance		
Premiums earned		
Personal insurance .....	\$ 659.8	\$ 579.8
Commercial insurance .....	1,054.5	878.7
Specialty insurance .....	1,079.7	866.7



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	-----	-----
	2,794.0	2,325.2
Investment income .....	284.0	253.6
	-----	-----
Total property and casualty insurance	3,078.0	2,578.8
Chubb Financial Solutions non-insurance business .....	(5.0)	17.4
Corporate and other .....	24.4	15.2
Realized investment gains .....	80.9	4.5
	-----	-----
Total revenues .....	\$ 3,178.3	\$ 2,615.9
	=====	=====
Income (loss) before income tax		
Property and casualty insurance		
Underwriting		
Personal insurance .....	\$ 15.2	\$ (15.6)
Commercial insurance .....	128.0	54.2
Specialty insurance .....	(4.4)	(36.4)
	-----	-----
	138.8	2.2
Increase in deferred policy acquisition costs .....	39.6	67.9
	-----	-----
Underwriting income .....	178.4	70.1
Investment income .....	277.7	246.3
Other charges .....	(1.0)	(7.5)
	-----	-----
Total property and casualty insurance	455.1	308.9
Chubb Financial Solutions non-insurance business .....	(14.3)	14.0
Corporate and other loss .....	(32.7)	(45.2)
Realized investment gains .....	80.9	4.5
	-----	-----
Total income before income tax .....	\$ 489.0	\$ 282.2
	=====	=====

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Item 2 - Management's Discussion and Analysis of Financial Condition and  
Results of Operations for the Quarters Ended March 31, 2004 and 2003

Certain statements in this document are "forward-looking statements" as that term is defined in the Private Securities Litigation Reform Act of 1995 (PSLRA). These forward-looking statements are made pursuant to the safe harbor provisions of the PSLRA and include estimates and assumptions related to economic, competitive, regulatory, judicial, legislative and other developments. These include statements relating to trends in, or representing management's beliefs about, our future strategies, operations and financial results, as well as other statements that include words such as "anticipate," "believe," "estimate," "expect," "intend," "may," "plan," "should," "will," or other similar expressions. Forward-looking statements are made based upon management's current expectations and beliefs concerning trends and future developments and their potential effects on us. These statements are not guarantees of future performance. Actual results may differ materially from those suggested by

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forward-looking statements as a result of risks and uncertainties, which include, among others, those discussed or identified from time to time in our public filings with the Securities and Exchange Commission and those associated with:

- the availability of primary and reinsurance coverage, including the implications relating to terrorism legislation and regulation;
  - global political conditions and the occurrence of any terrorist attacks, including any nuclear, biological, chemical or radiological events;
  - the effects of outbreak or escalation of war or hostilities;
  - premium price increases and profitability or growth estimates overall or by lines of business or geographic area, and related expectations with respect to the timing and terms of any required regulatory approvals;
  - adverse changes in loss cost trends;
  - our ability to retain existing business;
  - material differences between actual and expected assessments for guaranty funds and mandatory pooling arrangements;
  - our expectations with respect to cash flow projections and investment income and with respect to other income;
  - the adequacy of loss reserves including:
    - our expectations relating to reinsurance recoverables;
    - the effects of proposed asbestos liability legislation, including the impact of claims patterns arising from the possibility of legislation and those that may arise if legislation is not passed;
    - our estimates relating to ultimate asbestos liabilities and related reinsurance recoverables;
    - the impact from the bankruptcy protection sought by various asbestos producers and other related businesses;
    - the willingness of parties, including us, to settle disputes;
    - developments in judicial decisions or regulatory or legislative actions relating to coverage and liability for asbestos, toxic waste and mold claims;
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- the impact of economic factors on companies on whose behalf we have issued surety bonds, and, in particular, on those companies that have filed for bankruptcy or otherwise experienced deterioration in creditworthiness;
  - the effects of disclosures by, and investigations of, public companies relating to possible accounting irregularities, practices in the energy and securities industries and other corporate governance issues, including:
    - the effects on the energy markets and the companies that participate

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in them, and in particular as they may relate to concentrations of risk in our surety business;

- the effects on the capital markets and the markets for directors and officers and errors and omissions insurance;
- claims and litigation arising out of actual or alleged accounting or other corporate malfeasance by other companies;
- claims and litigation arising out of investment banking practices;
- legislative or regulatory proposals or changes, including the changes in law and regulation implemented under the Sarbanes-Oxley Act of 2002;
- the occurrence of significant weather-related or other natural or human-made disasters, particularly in locations where we have concentrations of risk;
- any downgrade in our claims-paying, financial strength or other credit ratings;
- the ability of our subsidiaries to pay us dividends;
- general economic conditions including:
  - changes in interest rates, market credit spreads and the performance of the financial markets, generally and as they relate to credit risks assumed by our Chubb Financial Solutions unit in particular;
  - the effects of inflation;
  - changes in domestic and foreign laws, regulations and taxes;
  - changes in competition and pricing environments;
  - regional or general changes in asset valuations;
  - the inability to reinsure certain risks economically;
  - changes in the litigation environment;
  - general market conditions; and
- the ability to implement management's strategic plans and initiatives.

The Corporation assumes no obligation to update any forward looking information set forth in this document, which speak as of the date hereof.

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### CRITICAL ACCOUNTING ESTIMATES AND JUDGMENTS

The consolidated financial statements include amounts based on informed estimates and judgments of management for those transactions that are not yet complete. Such estimates and judgments affect the reported amounts in the financial statements. Those estimates and judgments that were most critical to the preparation of the financial statements involved the adequacy of loss reserves and the recoverability of related reinsurance recoverables, the fair

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value of future obligations under financial products contracts and the recoverability of the carrying value of real estate properties. These estimates and judgments, which are discussed within the following analysis of our results of operations, require the use of assumptions about matters that are highly uncertain and therefore are subject to change as facts and circumstances develop. If different estimates and judgments had been applied, materially different amounts might have been reported in the financial statements.

### EXECUTIVE SUMMARY

The following highlights do not address all of the matters covered in the other sections of Management's Discussion and Analysis of Financial Condition and Results of Operations or contain all of the information that may be important to the Corporation's shareholders or the investing public. This summary should be read in conjunction with the other sections of Management's Discussion and Analysis of Financial Condition and Results of Operations.

- Net income was \$360.7 million in the first quarter of 2004 compared with \$224.6 million in the comparable period of 2003.
- The fundamentals of our property and casualty insurance business remain strong. Premium growth was 13% in the first quarter of 2004.
- Our combined loss and expense ratio was 92.6% in the first quarter of 2004 compared with 95.3% in the corresponding 2003 quarter.
- Property and casualty investment income after taxes increased by 12% in the first quarter of 2004.

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A summary of the Corporation's results for the first quarter of 2004 and 2003 is as follows:

	Quarter Ended March 31	
	2004	2003
	(in millions)	
<b>PROPERTY AND CASUALTY INSURANCE</b>		
<b>Underwriting</b>		
Net Premiums Written .....	\$ 3,017.4	\$ 2,674.7
Increase in Unearned Premiums .....	(223.4)	(349.5)
	2,794.0	2,325.2
Losses and Loss Expenses .....	1,740.6	1,505.5
Operating Costs and Expenses .....	907.3	811.5
Increase in Deferred Policy Acquisition Costs	(39.6)	(67.9)
Dividends to Policyholders .....	7.3	6.0
	178.4	70.1
<b>Investments</b>		
Investment Income Before Expenses .....	284.0	253.6

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Investment Expenses .....	6.3	7.3
	-----	-----
Investment Income .....	277.7	246.3
	-----	-----
Other Charges .....	(1.0)	(7.5)
	-----	-----
Property and Casualty Income .....	455.1	308.9
CHUBB FINANCIAL SOLUTIONS NON-INSURANCE BUSINESS	(14.3)	14.0
CORPORATE AND OTHER .....	(32.7)	(45.2)
REALIZED INVESTMENT GAINS .....	80.9	4.5
	-----	-----
CONSOLIDATED INCOME BEFORE INCOME TAX .....	489.0	282.2
Federal and Foreign Income Tax .....	128.3	57.6
	-----	-----
CONSOLIDATED NET INCOME .....	\$ 360.7	\$ 224.6
	=====	=====
PROPERTY AND CASUALTY INVESTMENT INCOME		
AFTER INCOME TAX .....	\$ 221.8	\$ 198.0
	=====	=====

Net income included realized investment gains after taxes of \$52.6 million in the first quarter of 2004 and \$2.9 million in the first quarter of 2003. Decisions to sell securities are governed principally by considerations of investment opportunities and tax consequences. As a result, realized gains and losses on the sale of investments may vary significantly from period to period.

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### PROPERTY AND CASUALTY INSURANCE RESULTS

Earnings from our property and casualty business were significantly higher in the first quarter of 2004 compared with the same period of 2003. Underwriting income was substantially higher in the first quarter of 2004 due to the exceptionally strong results in our commercial business and, to a lesser extent, improvement in our personal and specialty businesses. Investment income also increased significantly in the first quarter of 2004 compared with 2003. Property and casualty income before taxes amounted to \$455.1 million in the first quarter of 2004 compared with \$308.9 million in 2003.

The profitability of the property and casualty insurance business depends on the results of both underwriting operations and investments, which we view as two distinctive operations. The underwriting functions are managed separately from the investment function. Accordingly, in assessing our performance, we evaluate underwriting results separately from investment results.

### UNDERWRITING RESULTS

We evaluate the underwriting results of our property and casualty insurance business in the aggregate and also for each of our three separate business units: personal insurance, commercial insurance and specialty insurance.

The combined loss and expense ratio, expressed as a percentage, is the key measure of underwriting profitability traditionally used in the property and

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casualty business. We evaluate the performance of our underwriting operations and of each of our business units using the combined loss and expense ratio calculated in accordance with statutory accounting principles. It is the sum of the ratio of losses to premiums earned (loss ratio) plus the ratio of underwriting expenses to premiums written (expense ratio) after reducing both premium amounts by dividends to policyholders. When the combined ratio is under 100%, underwriting results are generally considered profitable; when the combined ratio is over 100%, underwriting results are generally considered unprofitable.

Statutory accounting principles differ in certain respects from generally accepted accounting principles (GAAP). Under statutory accounting principles applicable to property and casualty insurance companies, policy acquisition and other underwriting expenses are recognized immediately, not at the time premiums are earned. We use underwriting results determined in accordance with GAAP, among other measures, to assess the overall performance of the underwriting operations. To convert underwriting results to a GAAP basis, policy acquisition expenses are deferred and amortized over the period in which the related premiums are earned. Underwriting income determined in accordance with GAAP is defined as premiums earned less losses incurred and GAAP underwriting expenses incurred.

### Net Premiums Written

Net premiums written were \$3.0 billion in the first quarter of 2004, an increase of 13% compared with the first quarter of 2003. Premium growth was particularly strong in our reinsurance assumed business generated by Chubb Re.

About 80% of our net premiums written are in the United States. U.S. premiums grew 11% in the first quarter. Premiums produced by Chubb Re accounted for 5 percentage points of the U.S. growth. Non-U.S. premiums grew 19% on a reported basis and 4% in local currencies.

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We experienced premium growth in the first quarter in all segments of our business. The growth was the result of our attracting new customers, retaining a high percentage of our existing customers and securing rate increases when needed. However, as was true for most of 2003, the size of rate increases has decelerated as the marketplace has become more competitive. We expect that this trend will continue throughout 2004.

### Reinsurance

Our premiums written are net of amounts ceded to reinsurers who assume a portion of the risk under the insurance policies that are subject to the reinsurance. As a result of the substantial losses incurred by reinsurers in recent years, the cost of reinsurance in the marketplace has increased significantly and reinsurance capacity for certain coverages, such as terrorism, is limited and expensive.

Our reinsurance costs are expected to increase modestly in 2004. We discontinued a casualty per risk treaty that responded primarily to excess liability exposures over \$25 million, as underwriting actions we have taken in recent years have resulted in a reduction in the number of such exposures, which we believe made this treaty no longer economical. Our executive protection per risk treaty was renewed with coverage similar to the prior year. On our casualty clash treaty, which operates like a catastrophe treaty, our retention remained at \$50 million.

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Our property reinsurance program was renewed in April 2004. On the property per risk treaty, our retention remained at \$15 million. Our property catastrophe treaty for events in the United States was modified to increase our initial retention from \$150 million to \$250 million and to increase the reinsurance coverage at the top. The program now provides coverage of approximately 88% of losses between \$250 million and \$1.25 billion, with additional coverage of \$250 million for losses above \$1.25 billion in the northeastern part of the country.

We are making a concerted effort to monitor and control terrorism risk aggregations. However, our future operating results could be more volatile due to the limited terrorism coverage in our reinsurance program.

Profitability

Underwriting results were highly profitable in the first quarter of both 2004 and 2003. Our combined loss and expense ratio was 92.6% in the first quarter of 2004 compared with 95.3% in 2003.

The loss ratio was 62.5% for the first quarter of 2004 compared with 64.9% in 2003. The improvement in the loss ratio in 2004 reflects the impact of higher premiums and favorable loss experience, including unusually low commercial property losses. Catastrophe losses during the first quarter of 2004 amounted to \$96.7 million which represented 3.5 percentage points of the loss ratio compared with \$94.9 million or 4.1 percentage points in 2003.

Our expense ratio decreased to 30.1% for the first quarter of 2004 from 30.4% in 2003 due primarily to premiums written growing at a somewhat higher rate than overhead expenses.

REVIEW OF UNDERWRITING RESULTS BY BUSINESS UNIT

Underwriting results during 2004 and 2003 by business unit were as follows:

	Net Premiums Written		Combined Loss and Expense Ratios	
	2004	2003	2004	2003
	(in millions)			
Quarter Ended March 31				
PERSONAL INSURANCE				
Automobile .....	\$ 144.6	\$ 132.9	96.2%	101.4%
Homeowners .....	341.7	312.5	109.6	114.1
Other .....	129.5	119.6	77.0	77.8
	-----	-----	-----	-----
Total Personal ...	615.8	565.0	99.9	103.6
	-----	-----	-----	-----

COMMERCIAL INSURANCE

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Multiple Peril .....	302.8	276.5	84.6	88.0
Casualty .....	412.2	344.1	87.3	85.2
Workers' Compensation	221.5	188.4	90.6	87.6
Property and Marine ..	290.6	273.3	71.8	87.4
	-----	-----	-----	-----
Total Commercial .	1,227.1	1,082.3	82.8	86.5
	-----	-----	-----	-----
SPECIALTY INSURANCE				
Executive Protection .	554.6	521.6	101.5	103.6
Financial Institutions	234.2	223.8	110.8	110.9
Other .....	385.7	282.0	84.3	78.8
	-----	-----	-----	-----
Total Specialty ..	1,174.5	1,027.4	97.9	99.2
	-----	-----	-----	-----
TOTAL .....	\$ 3,017.4	\$ 2,674.7	92.6%	95.3%
	=====	=====	=====	=====

Personal Insurance

Premiums from personal insurance coverages, which represent 20% of total premiums written, increased by 9% in the first quarter of 2004 compared with the same quarter in 2003. Premium growth occurred in all classes; however, growth has slowed somewhat from prior periods due to increased competition in the marketplace. The premium growth in our homeowners business was due to increased insurance-to-value and modestly higher rates; the in force policy count for this class was flat.

Our personal insurance business produced near breakeven underwriting results in the first quarter of 2004 compared with unprofitable results in 2003. Results in both years were adversely affected by significant catastrophe losses. The combined loss and expense ratio was 99.9% in the first quarter of 2004 compared with 103.6% in 2003. Excluding catastrophe losses, the combined ratio was 88.4% and 92.7% in the first quarter of 2004 and 2003, respectively.

Homeowners results improved in 2004 but remained highly unprofitable. The improvement was largely the result of better pricing and contract wording. Results in both 2004 and 2003 were adversely affected by significant catastrophe losses, primarily from severe winter weather in the northeastern part of the United States where we have a significant market presence. Catastrophe losses represented 20.0 and 19.6 percentage points of the loss ratio for this class in the first quarter of 2004 and 2003, respectively.

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Our remediation plan relating to our homeowners business in the United States, which began in the latter part of 2001, is on track. We have implemented rate increases in most states where rates have been deficient. We remain concerned about the potential for water damage claims, including those related to mold. We have made regulatory filings in most states to introduce contract changes that would enable us to treat mold as a separate peril available at an appropriate price. These changes have been implemented in 42 states, including Texas, California, Florida and New York, and approved in two other states.

Our automobile business produced profitable results in 2004 compared with near breakeven results in 2003. The improvement was due to stable claim



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frequency and severity. Other personal coverages, which include insurance for valuable articles and excess liability, produced highly profitable results in 2004 and 2003 due to continued favorable loss experience.

### Commercial Insurance

Premiums from commercial insurance, which represent 41% of our total writings, increased by 13% in the first quarter of 2004 compared with the same period a year ago. Growth occurred in all segments of this business but was particularly strong in the casualty and workers' compensation classes. Rates continued to increase in 2004 although, as expected, the level of rate increases declined from 2003 levels as we experienced more competition in the marketplace. Despite this, retention levels in the first quarter of 2004 were about the same as those in the comparable period of 2003. New business remained strong but was down from 2003 levels. We continue to get favorable terms and conditions on business written. We expect that rates will continue to rise overall but that the level of rate increases will continue to decline.

Our commercial insurance business produced highly profitable underwriting results in the first quarter of 2004 and 2003. The combined loss and expense ratio was 82.8% for the first quarter of 2004 compared with 86.5% in 2003. These results reflect the cumulative effect of price increases, better terms and conditions and more stringent risk selection in recent years. The 2004 results were exceptionally profitable due to unusually low property losses.

Multiple peril produced highly profitable results in 2004 and 2003, but more so in 2004. The improvement in 2004 was driven by the property component of this business due in large part to lower catastrophe losses. Catastrophe losses represented 3.9 percentage points of the loss ratio for this class in the first quarter of 2004 compared with 6.9 percentage points in 2003.

Our casualty business produced highly profitable results in 2004 and 2003. Such results were due to the price increases over the last several years and favorable loss experience. The primary liability and automobile components of this business were highly profitable in both years. The excess liability component was profitable to a lesser degree.

Workers' compensation results were highly profitable in 2004 and 2003 due in large part to our disciplined risk selection during the past several years.

Property and marine results were highly profitable in both years, particularly in 2004, due to few severe losses. Catastrophe losses represented 3.3 percentage points of the loss ratio for this class in 2004 compared with 5.6 percentage points in 2003.

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### Specialty Insurance

Premiums from specialty insurance, which represent 39% of our total writings, increased by 14% in the first quarter of 2004 compared with the same period a year ago. The growth in our executive protection and financial institutions businesses was 6% and 5%, respectively. The pace of rate increases has dropped off significantly as a result of increased competition in the marketplace. The decline in rate increases was especially pronounced in the large public directors and officers liability component of this business. Our strategy in recent years has been to concentrate more on growth opportunities with small and middle market publicly-traded and private customers. New business was down from 2003 levels due to a decrease in submission activity. Retention

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levels, however, were higher than in 2003 and we continued to get favorable terms and conditions on both renewals and new business.

Growth in our other specialty business was primarily from Chubb Re, our reinsurance assumed business. Premiums produced by Chubb Re grew 76% in the first quarter of 2004. We expect that Chubb Re's growth will decline as the year progresses.

Our specialty insurance business produced modestly profitable underwriting results in the first quarter of 2004 compared with near breakeven results in 2003. The combined loss and expense ratio was 97.9% for the first quarter of 2004 compared with 99.2% in 2003.

Executive protection results were unprofitable in 2004 and 2003, but showed improvement in 2004 due to the impact of higher premiums. Results in both years were adversely affected by unfavorable development on loss reserves related to accident years 2002 and prior. The adverse development was due in large part to directors and officers liability and errors and omissions liability claims related to the corporate failures and allegations of management misconduct and accounting irregularities in recent years.

Financial institutions results were similarly unprofitable in 2004 and 2003. The fidelity component of this business was less profitable in 2004 due to several large losses outside the United States. Fidelity results in 2003 were highly profitable. The standard commercial business written on financial institutions produced highly profitable results in both years, reflecting the rate increases and more stringent risk selection in recent years. Results for the professional liability component were highly unprofitable in both years due to the same adverse directors and officers liability and errors and omissions liability claim trends experienced in our executive protection business. Financial institutions have been the focus of scrutiny by regulators and the plaintiffs' bar.

Our other specialty results were highly profitable in 2004 and 2003. Our surety business produced highly profitable results in both years. Our reinsurance assumed business generated by Chubb Re and our accident business were both profitable in 2004 and 2003.

Our surety business tends to be characterized by infrequent but potentially high severity losses. Since the end of 2001, we have been reducing our exposure on an absolute basis and by specific bond type. The majority of our obligations are intended to be performance-based guarantees. When losses occur, they are mitigated by the customer's balance sheet, contract proceeds and bankruptcy recovery.

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Notwithstanding our efforts to manage and reduce our surety exposure, we continue to have substantial commercial surety exposure for outstanding bonds. In that regard, we have exposures related to commercial surety bonds issued on behalf of companies that have experienced deterioration in creditworthiness, including several gas forward purchase surety bonds. We therefore may experience an increase in filed claims and may incur high severity losses. Such losses would be recorded if and when claims are filed and determined to be valid, and could have a material adverse effect on the Corporation's results of operations and liquidity.

In particular, we have in force \$510 million of gas forward purchase surety bonds with one principal, Aquila, Inc. Our exposure under these bonds

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will decline over the terms of the bonds, which extend until 2012. These surety bonds, which are uncollateralized, secure Aquila's obligation to supply gas under long-term forward purchase agreements. Under the terms of these bonds, our entire obligation to pay could be triggered if Aquila failed to provide gas under its forward purchase contracts or was the subject of a bankruptcy filing. There is currently no reinsurance in place covering our exposure under these bonds. Aquila continues to perform its obligations under the related gas forward purchase agreements.

### LOSS RESERVES

Loss reserves at March 31, 2004 and December 31, 2003 included significant amounts related to asbestos and toxic waste claims and the September 11, 2001 attack. The components of loss reserves were as follows:

	March 31, 2004	December 31, 2003
	-----	-----
	(in millions)	
<b>Gross loss reserves</b>		
Total, per balance sheet .....	\$ 18,299	\$ 17,948
Less:		
Related to asbestos and toxic waste claims .....	1,265	1,295
Related to September 11 attack ..	861	999
	-----	-----
Total, as adjusted .....	\$ 16,173	\$ 15,654
	=====	=====
<b>Reinsurance recoverable</b>		
Total, per balance sheet .....	\$ 3,264	\$ 3,427
Less:		
Related to asbestos and toxic waste claims .....	55	57
Related to September 11 attack	624	748
	-----	-----
Total, as adjusted .....	\$ 2,585	\$ 2,622
	=====	=====
<b>Net loss reserves</b>		
Total .....	\$ 15,035	\$ 14,521
Total, as adjusted .....	13,588	13,032

The loss reserves related to asbestos and toxic waste claims and the September 11 attack are significant components of our total loss reserves, but they distort the growth trend in our loss reserves. Adjusted to exclude such loss reserves, our loss reserves, net of reinsurance recoverable, increased by \$556 million during the first quarter of 2004.

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Net loss reserves, as adjusted, by segment were as follows:

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	March 31, 2004	December 31, 2003
	-----	-----
	(in millions)	
Personal insurance .....	\$ 1,303	\$ 1,219
Commercial insurance .....	5,390	5,248
Specialty insurance .....	6,895	6,565
	-----	-----
Net loss reserves, as adjusted	\$ 13,588	\$ 13,032
	=====	=====

Loss reserves for each of our business segments increased significantly in the first quarter of 2004. The increase in loss reserves for specialty insurance was due in large part to the relatively low paid losses for directors and officers liability and errors and omissions liability coverages as well as the strong growth in our reinsurance assumed business. Unpaid claims related to catastrophes contributed \$29 million to the increase in personal insurance loss reserves.

We continually review and update our loss reserves. Based on all information currently available, we believe that the aggregate loss reserves of the property and casualty subsidiaries at March 31, 2004 were adequate to cover claims for losses that had occurred, including both those known to us and those yet to be reported. In establishing such reserves, we consider facts currently known and the present state of the law and coverage litigation. However, given the judicial decisions and legislative actions that have broadened the scope of coverage and expanded theories of liability in the past and the possibilities of similar interpretations in the future, particularly as they relate to asbestos claims and, to a lesser extent, toxic waste claims, additional liabilities may emerge in future periods for amounts in excess of carried reserves. Such increases in estimates could have a material adverse effect on the Corporation's future operating results. However, management does not expect that any such increases would have a material effect on the Corporation's consolidated financial condition or liquidity.

### INVESTMENT RESULTS

Property and casualty investment income before taxes increased by 13% in the first quarter of 2004 compared with the same period in 2003. Growth was due to an increase in invested assets since the first quarter of 2003. The increase in invested assets was due to substantial cash flow from operations over the period as well as a capital contribution of \$800 million to the property and casualty subsidiaries by the Corporation in the second quarter of 2003. Growth in investment income in 2004 was dampened, however, by lower available reinvestment rates on fixed maturities that matured over the past year.

The effective tax rate on investment income increased to 20.1% in the first quarter of 2004 from 19.6% in the comparable period in 2003 due to our holding a smaller proportion of our investment portfolio in tax-exempt securities. On an after-tax basis, property and casualty investment income increased by 12% in the first quarter of 2004. Management uses property and casualty investment income after-tax, a non-GAAP financial measure, to evaluate its investment performance because it reflects the impact of any change in the proportion of the investment portfolio invested in tax-exempt securities and is therefore more meaningful for analysis purposes than investment income before income tax.

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### OTHER CHARGES

Other charges include miscellaneous income and expenses of the property and casualty subsidiaries. Other charges in the first quarter of 2003 included expenses of \$3 million related to the restructuring of our operations in Continental Europe.

### CHUBB FINANCIAL SOLUTIONS

Chubb Financial Solutions (CFS) was organized in 2000 to develop and provide customized products to address specific financial needs of corporate clients. CFS operated through both the capital and insurance markets.

In April 2003, the Corporation announced its intention to exit CFS's non-insurance business and to run-off the existing financial products portfolio.

CFS's non-insurance business was primarily structured credit derivatives, principally as a counterparty in portfolio credit default swap contracts. The Corporation guaranteed all of these obligations.

Portfolio credit default swaps are derivatives and are carried in the financial statements at estimated fair value, which represents management's best estimate of the cost to exit the positions. Most of the credit default swaps tend to be unique transactions and there is no market for trading such exposures. To estimate the fair value of the obligation in each credit default swap, we use internal valuation models that are similar to external valuation models.

The fair value of our credit default swaps is subject to fluctuations arising from, among other factors, changes in credit spreads, the financial ratings of referenced asset-backed securities, actual credit events reducing subordination, credit correlation within a portfolio, anticipated recovery rates related to potential defaults and changes in interest rates. Changes in fair value are included in income in the period of the change. Thus, CFS's results are subject to volatility, which has had a significant effect on the Corporation's results of operations from period to period.

The non-insurance business of CFS produced a loss before taxes of \$14.3 million in the first quarter of 2004 compared with income of \$14.0 million in the comparable period of 2003. The loss in the first quarter of 2004 was primarily related to the termination of CFS's obligations under certain credit default swaps during the quarter. Results for the first quarter of 2003 benefited from an improvement in corporate credit spreads.

Revenues from the non-insurance business of CFS, primarily consisting of the change in fair value of derivative contracts, were negative \$5.0 million in the first quarter of 2004 and positive \$17.4 million in the same period of 2003. Revenues were negative in 2004 due to the termination of several portfolio credit default swaps during the quarter.

CFS's aggregate exposure, or retained risk, from each of its in-force portfolio credit default swaps is referred to as notional amount. Notional amounts are used to express the extent of involvement in swap transactions. These amounts are used to calculate the exchange of contractual cash flows and are not necessarily representative of the potential for gain or loss. The notional amounts are not recorded on the balance sheet.

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As a result of the termination of several portfolio credit default swaps during the first quarter of 2004, the notional amount of CFS's credit default swaps was reduced to \$16.0 billion at March 31, 2004. Our realistic loss exposure is a very small portion of the \$16.0 billion notional amount due to several factors. Our position is senior to subordinated interests of \$3.9 billion in the aggregate. Of the \$3.9 billion of subordination, there were only \$37 million of defaults through March 31, 2004, none of which has pierced the subordination limits of any of our contracts. In addition, using internal rating models, CFS estimates that the credit ratings of the individual portfolio credit default swaps at March 31, 2004 were either AAA or AA.

In addition to portfolio credit default swaps, CFS entered into a derivative contract linked to an equity market index and a few other insignificant non-insurance transactions.

The notional amount and fair value of our future obligations under derivative contracts by type of risk were as follows:

	Notional Amount		Fair Value	
	March 31, 2004	December 31, 2003	March 31, 2004	December 31, 2003
	(in billions)		(in millions)	
Credit default swaps				
Corporate securities ..	\$ 3.6	\$ 11.2	\$ 12	\$ 21
Asset-backed securities	9.5	10.5	12	23
Loan portfolios .....	2.9	3.0	1	2
	-----	-----	-----	-----
	16.0	24.7	25	46
Other .....	.4	.4	9	9
	-----	-----	-----	-----
	\$ 16.4	\$ 25.1	\$ 34	\$ 55
	=====	=====	=====	=====

In the fourth quarter of 2003, CFS terminated two asset-backed portfolio credit default swaps that had experienced deterioration in credit quality and simultaneously entered into a new contract that guarantees principal and interest obligations. The Corporation guaranteed CFS's obligations under the contract. CFS's potential payment obligation extends to the date when the last of the underlying obligations expires. At March 31, 2004, the notional amount of referenced securities was \$2.3 billion. Under the agreement, CFS's maximum potential payment obligation is limited to \$500 million regardless of the amount of losses that might be incurred on the \$2.3 billion of referenced securities. Moreover, if losses are incurred, CFS's payment obligations are limited to an extended payment schedule under which no payment would be due until 2010 at the earliest.

CFS established a liability of \$186 million related to the principal and interest contract, which represented the estimated fair value of the guarantee at its inception. The principal and interest guarantee is not a derivative contract. Therefore, the liability related to this contract is not marked-to-market each period. Due to the nature of the guarantee, we will reduce this liability only upon either the expiration or settlement of the guarantee.

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If actual losses are incurred, a liability for the losses will be established, and a portion of the guarantee liability will be released. The amount released will depend on our evaluation of expected ultimate loss experience.

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### CORPORATE AND OTHER

Corporate and other includes investment income earned on corporate invested assets, interest expense and other expenses not allocated to the operating subsidiaries. Corporate and other produced a loss before taxes of \$32.7 million in the first quarter of 2004 compared with a loss of \$45.2 million in the first quarter of 2003. The lower loss in 2004 was due primarily to higher investment income and higher income from our investment in Allied World Assurance Company, Ltd. offset in part by higher interest expense. Investment income was higher in 2004 due to an increase in corporate invested assets resulting from the issuance of debt and equity securities during 2003. Interest expense was higher in 2004 due primarily to the issuance of \$500 million of debt in the first quarter of 2003 and \$460 million of debt in the second quarter of 2003.

In 2004 and 2003, income from our investment in Allied World Assurance Company was offset in varying degrees by a loss at The Chubb Institute, Inc., our post secondary educational subsidiary. As part of our focus on our core insurance business, we are continuing to analyze our alternatives with respect to Chubb Institute.

### REAL ESTATE

Real estate operations resulted in a loss before taxes of \$5.0 million in the first quarter of 2004 compared with a loss of \$1.5 million in the same period in 2003, which amounts are included in the corporate and other results.

We own approximately \$280 million of land that we expect will be developed in the future. In addition, our real estate assets include approximately \$185 million of commercial properties and land parcels under lease, of which \$23 million relates to a variable interest entity in which we are the primary beneficiary. We are continuing to explore the sale of certain of our remaining properties.

The recoverability of the carrying value of our real estate assets is assessed based on our ability to fully recover costs through a future revenue stream. The assumptions used reflect future improvement in demand for office space, an increase in rental rates and the ability and intent to obtain financing in order to hold and develop such remaining properties and protect our interests over the long term. We believe that we have made adequate provisions for impairment of real estate assets. However, if the assets are not sold or developed or if leased properties do not perform as presently contemplated, it is possible that additional impairment losses may be recognized that would have a material adverse effect on the Corporation's results of operations.

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### REALIZED INVESTMENT GAINS AND LOSSES

Net investment gains realized were as follows:

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	Quarter Ended March 31	
	2004	2003
	-----	-----
	(in millions)	
Net realized gains		
Equity securities .....	\$ 56.1	\$ 15.9
Fixed maturities .....	24.8	12.6
	-----	-----
	80.9	28.5
	-----	-----
Other than temporary impairment		
Equity securities .....	--	8.1
Fixed maturities .....	--	15.9
	-----	-----
	--	24.0
	-----	-----
Realized investment gains		
before tax .....	\$ 80.9	\$ 4.5
	=====	=====
Realized investment gains		
after tax .....	\$ 52.6	\$ 2.9
	=====	=====

We regularly review our invested assets with a fair value below cost to determine if an other than temporary decline in value has occurred. In evaluating whether a decline in value of any investment is other than temporary, we consider various quantitative and qualitative factors including the length of time and the extent to which the fair value has been less than the cost, the financial condition and near term prospects of the issuer, whether the debtor is current on contractually obligated interest and principal payments, and our intent and ability to hold the investment for a period of time sufficient to allow us to recover our cost. If a decline in the fair value of an individual security is deemed to be other than temporary, the difference between cost and estimated fair value is charged to income as a realized investment loss. The fair value of the investment becomes its new cost basis.

CAPITAL RESOURCES AND LIQUIDITY

Capital resources and liquidity represent the overall financial strength of the Corporation and its ability to generate cash flows from its operating subsidiaries, borrow funds at competitive rates and raise new capital to meet operating and growth needs.

CAPITAL RESOURCES

Capital resources provide protection for policyholders, furnish the financial strength to support the business of underwriting insurance risks and facilitate continued business growth. At March 31, 2004, the Corporation had shareholders' equity of \$9.0 billion and total debt of \$2.8 billion.



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Management continuously monitors the amount of capital resources that the Corporation maintains both for itself and its operating subsidiaries. In connection with our long-term capital strategy, the Corporation from time to time contributes capital to its property and casualty subsidiaries. In addition, in order to satisfy its capital needs as a result of any rating agency capital adequacy or other future rating issues, or in the event the Corporation were to need additional capital to make strategic investments in light of market opportunities, the Corporation may take a variety of actions, which could include the issuance of additional debt and/or equity securities. In June 2003, a shelf registration statement that the Corporation filed in March 2003 was declared effective by the Securities and Exchange Commission. Under the registration statement, up to \$2.5 billion of various types of securities may be issued. At March 31, 2004, the Corporation had approximately \$650 million remaining under the shelf registration statement.

In July 1998, the Board of Directors authorized the repurchase of up to 12,500,000 shares of the Corporation's common stock. The authorization has no expiration. The Corporation made no share repurchases during the first quarter of 2004. As of March 31, 2004, 3,287,100 shares remained under the share repurchase authorization. We do not anticipate that we will repurchase any shares of our common stock in 2004.

### RATINGS

The Corporation and its insurance subsidiaries are rated by major rating agencies. These ratings reflect the rating agency's opinion of our financial strength, operating performance, strategic position and ability to meet our obligations to policyholders.

Ratings are an important factor in establishing our competitive position in our operating businesses. There can be no assurance that our ratings will continue for any given period of time or that they will not be changed. Reductions in our ratings could adversely affect the competitive position of our operating businesses.

It is possible that positive or negative ratings actions may occur in the future. If our ratings were downgraded, the Corporation may incur higher borrowing costs and may have more limited means to access capital.

### LIQUIDITY

Liquidity is a measure of our ability to generate sufficient cash flows to meet the short and long term cash requirements of our business operations.

Our property and casualty operations provide liquidity in that premiums are generally received months or even years before losses are paid under the policies purchased by such premiums. Historically, cash receipts from operations, consisting of insurance premiums and investment income, have provided more than sufficient funds to pay losses, operating expenses and dividends to the Corporation. After satisfying our cash requirements, excess cash flows are used to build the investment portfolio and thereby increase future investment income.

New cash from operations available for investment by the property and casualty subsidiaries was approximately \$825 million in the first quarter of 2004 compared with \$570 million in the same period in 2003. The increase in cash in 2004 was due to the substantial growth in premium receipts without a commensurate increase in paid losses.

Our property and casualty subsidiaries maintain investments in highly liquid, short-term and other marketable securities to provide for immediate cash needs.

The Corporation's liquidity requirements in the past have been met by dividends from its property and casualty subsidiaries and the issuance of commercial paper and debt and equity securities. Subject to our operating results, financial condition, capital structure and any regulatory constraints, it is expected that our liquidity requirements in the future will be met by these sources of funds or, if necessary, borrowings from our credit facilities.

#### INVESTED ASSETS

The main objectives in managing our investment portfolios are to maximize after-tax investment income and total investment returns while minimizing credit risks in order to provide maximum support to the insurance underwriting operations. Investment strategies are developed based on many factors including underwriting results and our resulting tax position, regulatory requirements, fluctuations in interest rates and consideration of other market risks. Investment decisions are centrally managed by investment professionals based on guidelines established by management and approved by the boards of directors.

Our investment portfolio is primarily comprised of high quality bonds, principally tax-exempt, U.S. Treasury and government agency, mortgage-backed securities and corporate issues as well as foreign bonds that support our international operations. In addition, the portfolio includes equity securities held primarily with the objective of capital appreciation.

In the first quarter of 2004, we invested new cash in tax-exempt securities and, to a lesser extent, U.S. Treasury securities. Our objective is to achieve the appropriate mix of taxable and tax-exempt securities in our portfolio to balance both investment and tax strategies.

The unrealized appreciation before tax of investments carried at market value, which includes fixed maturities classified as available-for-sale and equity securities, was \$1,228 million and \$1,036 million at March 31, 2004 and December 31, 2003, respectively. Such unrealized appreciation is reflected in a separate component of other comprehensive income, net of applicable deferred income tax.

The unrealized market appreciation before tax of those fixed maturities carried at amortized cost was \$33 million at March 31, 2004 and \$35 million at December 31, 2003. Such unrealized appreciation was not reflected in the consolidated financial statements.

Changes in unrealized market appreciation or depreciation of fixed maturities were due primarily to fluctuations in interest rates.

#### Item 4 - Controls and Procedures

As of March 31, 2004, an evaluation of the effectiveness of the design and operation of the Corporation's disclosure controls and procedures was performed under the supervision and with the participation of the Corporation's management, including the chief executive officer and chief financial officer.

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Based on that evaluation, the chief executive officer and chief financial officer concluded that the Corporation's disclosure controls and procedures were effective as of the evaluation date.

During the three month period ended March 31, 2004, there were no changes in internal control over financial reporting that have materially affected, or are reasonably likely to affect, the Corporation's internal control over financial reporting.

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### PART II. OTHER INFORMATION

#### Item 4 - Submission of Matters to a Vote of Security Holders

Information regarding the matters submitted to a vote of the Corporation's security holders at the Corporation's annual meeting conducted on April 27, 2004, including the voting results relating thereto, is set forth in the Corporation's current report on Form 8-K filed with the Securities & Exchange Commission on May 4, 2004.

#### Item 6 - Exhibits and Reports on Form 8-K

##### A. Exhibits

###### Exhibit (31) Rule 13a-14(a)/15d-14(a) Certifications

- (1) Certification by John D. Finnegan
- (2) Certification by Michael O'Reilly

###### Exhibit (32) Section 1350 Certifications

- (1) Certification by John D. Finnegan
- (2) Certification by Michael O'Reilly

##### B. Reports on Form 8-K

The Registrant filed a current report on Form 8-K on February 3, 2004 furnishing under Item 12 information with respect to the issuance of a press release announcing its results for the quarter and year ended December 31, 2003 and the availability of its Supplementary Investor Information Report for the quarter and year ended December 31, 2003.

The Registrant filed a current report on Form 8-K on April 14, 2004 furnishing under Item 9 information with respect to the sale by the Registrant of its investment in Hiscox plc.

The Registrant filed a current report on Form 8-K on April 26, 2004 furnishing under Item 12 information with respect to the issuance of a press release announcing its results for the quarter ended March 31, 2004 and the availability of its Supplementary Investor Information Report for the quarter ended March 31, 2004.

The Registrant filed a current report on Form 8-K on May 4, 2004 under Item 5 regarding matters submitted to a vote of the Corporation's security holders at the Corporation's annual meeting conducted on April 27, 2004, including the voting results relating thereto.

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## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, The Chubb Corporation has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

THE CHUBB CORPORATION

(Registrant)

By: /s/ Henry B. Schram

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Henry B. Schram  
Senior Vice-President and  
Chief Accounting Officer

Date: May 7, 2004