PRUDENTIAL PLC Form 6-K March 14, 2017

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 6-K

REPORT OF FOREIGN PRIVATE ISSUER

Pursuant to Rule 13a-16 or 15d-16 of the Securities Exchange Act of 1934

For the month of March, 2017

PRUDENTIAL PUBLIC LIMITED COMPANY

(Translation of registrant's name into English)

LAURENCE POUNTNEY HILL, LONDON, EC4R 0HH, ENGLAND (Address of principal executive offices)

Indicate by check mark whether the registrant files or will file annual reports under cover Form 20-F or Form 40-F.

Form 20-F X Form 40-F

Indicate by check mark whether the registrant by furnishing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes No X

If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82-

IFRS Disclosure and Additional Unaudited Financial Information Prudential plc 2016 results International Financial Reporting Standards (IFRS) Basis Results

CONSOLIDATED INCOME STATEMENT

Year ended 31

December

Note 2016 £m 2015 £m

38,981 36,663

Gross premiums earned		
Outward reinsurance premiums	(2,020)	(1,157)
Earned premiums, net of reinsurance	36,961	35,506
Investment return Other income	32,511 2,370	3,304 2,495
Total revenue, net of reinsurance	71,842	
Benefits and claims Outward reinsurers'	(60,948)	(30,547)
share of benefit and claims	2,412	1,389
Movement in unallocated surplus	(830)	(498)
of with-profits funds Benefits and claims	(650)	(470)
and movement in unallocated surplus	(50 366)	(29,656)
of with-profits funds, net of reinsurance	(39,300)	(29,030)
Acquisition costs and other expenditure	(8,848)	(8,208)
Finance costs: interest on core		
structural borrowings	(360)	(312)
shareholder-financed operations		
Remeasurement of carrying value of		
Korea life business classified as held for	(238)	-
sale Disposal of Japan life		
business - cumulative exchange		
loss recycled from other comprehensive	-	(46)
income Total charges, net of		
reinsurance Share of profits from	(68,812)	(38,222)
joint ventures and associates, net of	182	238
related tax Profit before tax	3,212	3,321
(being tax attributable to	- , 	,-
shareholders' and		

policyholders'			
returns)*			
Less tax charge			
attributable to		(937)	(173)
policyholders' returns	3		
Profit before tax			
attributable to	B1.1	2,275	3,148
shareholders			
Total tax charge			
attributable to	B5	(1,291)	(742)
policyholders and	DЭ	(1,291)	(742)
shareholders			
Adjustment to			
remove tax charge		937	173
attributable to		731	175
policyholders' returns	3		
Tax charge			
attributable to	B5	(354)	(569)
shareholders' returns			
Profit for the year			
attributable to equity		1,921	2,579
holders of the		1,741	2,319
Company			

Earnings

per share 2016 2015

(in pence)
Based on
profit
attributable
to the
equity
holders of
the

Company:

Basic 75.0p 101.0p Diluted 75.0p 100.9p

Dividends per share (in pence)		2016	2015
Dividends relating to reporting year:	В7		
First interim ordinary dividend		12.93p	12.31p
Second interim ordinary dividend		30.57p	26.47p
Special dividend		-	10.00p
Total		43.50p	48.78p
Dividends paid in reporting year:	В7		
Current year first interim ordinary dividend		12.93p	12.31p
Second interim ordinary dividend/final ordinary dividend for prior year		26.47p	25.74p
Special dividend		10.00p) -
Total		49.40p	38.05p

* This measure is the formal profit before tax measure under IFRS but it is not the result attributable to shareholders.

This is principally because the corporate taxes of the Group include those on the income of consolidated with-profits and unit-linked funds that, through adjustments to benefits, are borne by policyholders. These amounts are required to be included in the tax charge of the Company under IAS 12. Consequently, the profit before all taxes measure is not representative of pre-tax profits attributable to shareholders. Profit before all taxes is determined after deducting the cost of policyholder benefits and movements in the liability for unallocated surplus of the PAC with-profits fund after adjusting for taxes borne by policyholders.

International Financial Reporting Standards (IFRS) Basis Results CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

Year ended 31 December	Note	2016 £m	2015 £m
Profit for the year		1,921	2,579
Other comprehensive income: Items that may be reclassified subsequently to profit or loss Exchange movements on foreign operations and net investment hedges: Exchange movements arising during the year Cumulative exchange loss of sold Japan life business recycled through profit or loss Related tax Net unrealised valuation movements on securities of US insurance operations classified as available-for-sale:		1,148 - 13 1,161	68 46 4 118
Net unrealised holding gains (losses) arising during the year Deduct net gains included in the income statement on disposal and impairment Total Related change in amortisation of deferred acquisition costs Related tax	C3.2(c) C5 (b)	76 (17) 31	(1,256) (49) (1,305) 337 339 (629)
Total		1,192	(511)
Items that will not be reclassified to profit or loss Shareholders' share of actuarial gains and losses on defined benefit pension schemes: Gross Related tax		(107) 14 (93)	27 (5) 22
Other comprehensive income (loss) for the year, net of related tax		1,099	(489)
Total comprehensive income for the year attributable to the equity holders of the Company		3,020	2,090

International Financial Reporting Standards (IFRS) Basis Results CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

Year ended 31 December 2016 £m
Available

		Share capital	Share premium		Translation sreserve	Available -for-sale securities reserves	Shareholders' equity	Non- controlling interests	Total equity
	Note	note C10	note C10						
Reserves Profit for the year Other comprehensive income:		-	-	1,921	-	-	1,921	-	1,921
Exchange movements on foreign operations and net investment hedges, net of related tax		-	-	-	1,161	-	1,161	-	1,161
Net unrealised valuation movements, net of related change in amortisation of deferred acquisition costs and related tax		-	-	-	-	31	31	-	31
Shareholders' share of actuarial gains and losses on defined benefit pension schemes, net of tax		-	-	(93)	-	-	(93)	-	(93)
Total other comprehensive income (loss)	e	-	-	(93)	1,161	31	1,099	-	1,099
Total comprehensive income for the year		-	-	1,828	1,161	31	3,020	-	3,020
Dividends Reserve movements in	В7	-	-	(1,267)	-	-	(1,267)	-	(1,267)
respect of share-based payments		-	-	(51)	-	-	(51)	-	(51)
Share capital and share premium New share capital subscribed	C10	1	12	-	-	-	13	-	13
Treasury shares Movement in own shares in respect of share-based payment plans Movement in Prudential		-	-	2	-	-	2	-	2
plc shares purchased by unit trusts consolidated under IFRS		-	-	(6)	-	-	(6)	-	(6)
Net increase in equity		1	12	506	1,161	31	1,711	-	1,711

At beginning of year	128	1,915	10,436	149	327	12,955	1	12,956
At end of year	129	1,927	10,942	1,310	358	14,666	1	14,667

International Financial Reporting Standards (IFRS) Basis Results CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

Year ended 31 December 2015 £m

			i ear end	ieu 31 Dec	cember 2013				
		Share capital	Share premium		Translation sreserve	Available -for-sale securities reserves	Shareholders	Non- controlling interests	Total equity
	Note	note C10	note C10						
Reserves Profit for the year Other comprehensive income:		-	-	2,579	-	-	2,579	-	2,579
Exchange movements on foreign operations and net investment hedges, net of related tax		-	-	-	118	-	118	-	118
Net unrealised valuation movements, net of related change in amortisation of deferred acquisition costs and related tax		-	-	-	-	(629)	(629)	-	(629)
Shareholders' share of actuarial gains and losses on defined benefit pension schemes, net of tax		-	-	22	-	-	22	-	22
Total other comprehensive income (loss)	2	-	-	22	118	(629)	(489)	-	(489)
Total comprehensive income for the year		-	-	2,601	118	(629)	2,090	-	2,090
Dividends	В7	-	-	(974)	-	-	(974)	-	(974)
Reserve movements in respect of share-based payments		-	-	39	-	-	39	-	39
Share capital and share premium New share capital subscribed	C10	-	7	-	-	-	7	-	7
Treasury shares		-	-	(38)	-	-	(38)	-	(38)

Movement in own shares								
in respect of share-based								
payment plans								
Movement in Prudential								
plc shares purchased by			20			20		20
unit trusts consolidated	-	-	20	-	-	20	-	20
under IFRS								
Net increase in equity	-	7	1,648	118	(629)	1,144	-	1,144
At beginning of year	128	1,908	8,788	31	956	11,811	1	11,812
At end of year	128	1,915	10,436	149	327	12,955	1	12,956

International Financial Reporting Standards (IFRS) Basis Results CONSOLIDATED STATEMENT OF FINANCIAL POSITION

31 December Assets	Note	2016 £m	2015 £m
Goodwill Deferred acquisition	C5(a)	1,628	1,648
costs and other intangible assets	C5(b)	10,807	8,472
Property, plant and equipment		743	1,197
Reinsurers' share of insurance contract liabilities		10,051	7,903
Deferred tax assets	C8	4,315	2,819
Current tax recoverable		440	477
Accrued investment income		3,153	2,751
Other debtors		3,019	1,955
Investment properties	8	14,646	13,422
Investment in joint			
ventures and			
associates accounted		1,273	1,034
for using the equity			
method	G2 2	15 172	10.050
Loans	C3.3	15,173	12,958
Equity securities and portfolio holdings in		198,552	157,453
unit trusts			
Debt securities	C3.2	170,458	147,671
Derivative assets		3,936	2,958
Other investments		5,465	4,395
Deposits	D.I	12,185	12,088
Assets held for sale	D1	4,589	2
Cash and cash		10,065	7,782
equivalents Total assets	C1	470,498	386 985
10tal assets	C 1	T/0,T/0	500,705

Equity			
Shareholders' equity		14,666	12,955
Non-controlling		1	1
interests		1	1
Total equity		14,667	12,956
Liabilities			
Insurance contract	C4 1	316,436	260 753
liabilities	C+.1	310,430	200,733
Investment contract			
liabilities with	C4 1	52,837	42,959
discretionary	C-1.1	32,037	72,737
participation features			
Investment contract			
liabilities without	C4 1	19,723	18,806
discretionary	C 1.1	17,723	10,000
participation features			
Unallocated surplus	C4 1	14,317	13,096
of with-profits funds	C 1.1	11,517	15,070
Core structural			
borrowings of	C6 1	6 798	5,011
shareholder-financed	C0.1	0,770	3,011
operations			
Operational			
borrowings			
attributable to	C6.2	2,317	1,960
shareholder-financed			
operations			
Borrowings			
attributable to	C6 2	1,349	1,332
with-profits	C0.2	1,5 17	1,552
operations			
Obligations under			
funding, securities			
lending and sale and		5,031	3,765
repurchase			
agreements			
Net asset value			
attributable to unit			
holders of		8,687	7,873
consolidated unit		0,007	7,075
trusts and similar			
funds			
Deferred tax	C8	5,370	4,010
liabilities	00		•
Current tax liabilities		649	325
Accruals, deferred			
income and other		13,825	10,416
liabilities			
Provisions		947	604

Derivative liabilities		3,252	3,119
Liabilities held for sale	D1	4,293	-
Total liabilities	C1	455,831	374,029

Total equity and liabilities 470,498 386,985

Included within equity securities and portfolio holdings in unit trusts, debt securities and other investments are £8,545 million (2015: £5,995 million) of lent securities and assets subject to repurchase agreements.

International Financial Reporting Standards (IFRS) Basis Results CONSOLIDATED STATEMENT OF CASH FLOWS

Year ended 31 December Cash flows from operating activities	Note	2016 £m	2015 £m
Profit before tax (being tax attributable to shareholders' and policyholders' returns)note (i)		3,212	3,321
Non-cash movements in operating assets and liabilities reflected in profit before	S		
tax: Investments		(27.924)	(6 014)
Other non-investment and non-cash		(37,824)	(0,814)
assets		(2,490)	(1,063)
Policyholder liabilities (including unallocated surplus)		31,135	6,067
Other liabilities (including operational borrowings)		7,861	1,761
Interest income and expense and			
dividend income included in result		(9,749)	(8,726)
before tax		004	224
Other non-cash itemsnote (ii)		834	234
Operating cash items:		7 006	7.216
Interest receipts		7,886	7,316
Dividend receipts		2,286	1,777
Tax paidnote (v)		(950)	(1,340)
Net cash flows from operating activities		2,201	2,533
Cash flows from investing activities			
Purchases of property, plant and		(348)	(256)
equipment Proceeds from disposal of property			
Proceeds from disposal of property,		102	30
plant and equipment			
Acquisition of subsidiaries and intangibles		(303)	(286)
Sale of businesses			43
		(540)	_
Net cash flows from investing activities		(549)	(469)
Cash flows from financing activities			
Structural borrowings of the Group:	06.1		

Shareholder-financed operations:note

-				
1	1	1	1	١
•	1	1	1	•

(111)			
Issue of subordinated debt, net of costs		1,227	590
Interest paid		(335)	(288)
With-profits operations:note (iv)	C6.2		
Interest paid		(9)	(9)
Equity capital:			
Issues of ordinary share capital		13	7
Dividends paid		(1,267)	(974)
Net cash flows from financing activities		(371)	(674)
Net increase in cash and cash		1,281	1,390
equivalents		1,201	1,370
Cash and cash equivalents at beginning		7,782	6,409
of year		7,702	0,107
Effect of exchange rate changes on cash		1,002	(17)
and cash equivalents		1,002	(17)
Cash and cash equivalents at end of year		10,065	7,782

Notes

- (i) This measure is the formal profit before tax measure under IFRS but it is not the result attributable to shareholders.
 - (ii) Other non-cash items consist of the adjustment of non-cash items to profit before tax.
- (iii) Structural borrowings of shareholder-financed operations exclude borrowings to support short-term fixed income securities programmes, non-recourse borrowings of investment subsidiaries of shareholder-financed operations and other borrowings of shareholder-financed operations. Cash flows in respect of these borrowings are included within cash flows from operating activities.
- (iv) Interest paid on structural borrowings of with-profits operations relate solely to the £100 million 8.5 per cent undated subordinated guaranteed bonds, which contribute to the solvency base of the Scottish Amicable Insurance Fund (SAIF), a ring-fenced sub-fund of the PAC with-profits fund. Cash flows in respect of other borrowings of with-profits funds, which principally relate to consolidated investment funds, are included within cash flows from operating activities.
- (v) Tax paid includes £226 million (2015: £229 million) paid on profits taxable at policyholder rather than shareholder rates.

International Financial Reporting Standards (IFRS) Basis Results NOTES

A BACKGROUND

Al Basis of preparation and exchange rates

These statements have been prepared in accordance with IFRS Standards as issued by the International Accounting Standards Board (IASB) and as endorsed by the European Union (EU) as required by EU law (IAS Regulation EC1606/2032). EU-endorsed IFRS Standards may differ from IFRS Standards issued by the IASB if, at any point in time, new or amended IFRS Standards have not been endorsed by the EU. At 31 December 2016, there were no unendorsed standards effective for the two years ended 31 December 2016 affecting the consolidated financial information of the Group. There were no differences between IFRS Standards endorsed by the EU and IFRS Standards issued by the IASB in terms of their application to the Group.

The Group IFRS accounting policies are the same as those applied for the year ended 31 December 2015 with the exception of the adoption of the new and amended accounting standards as described in note A2. Exchange rates

The exchange rates applied for balances and transactions in currency other than the presentational currency of the Group, pounds sterling (GBP) were:

	Closing rate at	Average rate for	Closing rate at	Average rate for
	31 Dec 2016	2016	31 Dec 2015	2015
Local currency: £				
Hong Kong	9.58	10.52	11.42	11.85
Indonesia	16,647.30	18,026.11	20,317.71	20,476.93
Malaysia	5.54	5.61	6.33	5.97
Singapore	1.79	1.87	2.09	2.1
China	8.59	8.99	9.57	9.61
India	83.86	91.02	97.51	98.08
Vietnam	28,136.99	30,292.79	33,140.64	33,509.21
Thailand	44.25	47.80	53.04	52.38
US	1.24	1.35	1.47	1.53

Certain notes to the financial statements present 2015 comparative information at Constant Exchange Rates (CER), in addition to the reporting at Actual Exchange Rates (AER) used throughout the consolidated financial statements. AER are actual historical exchange rates for the specific accounting period, being the average rates over the period for the income statement and the closing rates for the balance sheet at the balance sheet date. CER results are calculated by translating prior period results using the current period foreign exchange rate ie current period average rates for the income statement and current period closing rates for the balance sheet.

The financial information set out in this announcement does not constitute the Company's statutory accounts for the years ended 31 December 2016 or 2015 but is derived from those accounts. The auditors have reported on the 2016 statutory accounts. Statutory accounts for 2015 have been delivered to the registrar of companies, and those for 2016 will be delivered following the Company's Annual General Meeting. Their report was (i) unqualified, (ii) did not include a reference to any matters to which the auditors drew attention by way of emphasis without qualifying their report and (iii) did not contain a statement under section 498(2) or (3) of the Companies Act 2006.

A2 Adoption of new accounting pronouncements in 2016

The Group has adopted the following new accounting pronouncements which were effective in 2016:

- Annual improvements to IFRSs 2012-2014 cycle;
- Clarification of Acceptable Methods of Depreciation and Amortisation (Amendments to IAS 16 and

IAS 38); and

- Disclosure Initiative (Amendments to IAS 1).

The adoption of these pronouncements has had no impact on these financial statements.

- B EARNINGS PERFORMANCE
- B1 Analysis of performance by segment
- B1.1 Segment results profit before tax

		2016 £m	2015* £r	n	%	
	Note		AER	CER	2016 vs 2015 AER	2016 vs 2015 CER
			note (vi)	note (vi)	note (vi)	note (vi)
Asia operations						
Asia insurance operations*	B4(a)	1,503	1,171	1,303	28%	15%
Eastspring Investments		141	115	128	23%	10%
Total Asia operations		1,644	1,286	1,431	28%	15%
US operations						
Jackson (US insurance operations)		2,052	1,691	1,908	21%	8%
Broker-dealer and asset management		(4)	11	13	(136)%	(131)%
Total US operations		2,048	1,702	1,921	20%	7%

UK operations						
UK insurance operations:	B4(b))				
Long-term business		799	1,167	1,167	(32)%	(32)%
General insurance commissionnote (i)		29	28	28	4%	4%
Total UK insurance operations		828	1,195	1,195	(31)%	(31)%
M&G	B2	425	442	442	(4)%	(4)%
Prudential Capital		27	19	19	42%	42%
Total UK operations		1,280	1,656	1,656	(23)%	(23)%
Total segment profit		4,972	4,644	5,008	7%	(1)%
Other in a second area of the second						
Other income and expenditure Investment return and other income		1	14	14	(02)0/	(02)01
		1	14	14	(93)%	(93)%
Interest payable on core structural borrowings		(360)	(312)	(312)	(15)%	(15)%
Corporate expenditurenote (ii)		(334)	(319)	(319)	(5)%	(5)%
Total		(693)	(617)	(617)	(12)%	(12)%
Solvency II implementation costs		(28)	(43)	(43)	35%	35%
Restructuring costs note (iii)						
Interest received from tax settlement		(38) 43	(15)	(15)	(153)%	(153)%
		43	-	-	n/a	n/a
Operating profit based on longer-term		4,256	3,969	4,333	7%	(2)%
investment returns Short-term fluctuations in investment						
	D1 2	(1 670)	(755)	(927)	(122)0/	(102)0/
returns on	B1.2	(1,678)	(755)	(827)	(122)%	(103)%
shareholder-backed business	_					
Amortisation of acquisition accounting	5	(76)	(76)	(85)	0%	11%
adjustmentsnote (iv)						
(Loss) profit attaching to the held for	D1	(227)	56	62	n/a	n/a
sale Korea life business						
Cumulative exchange loss on the sold						
Japan life business		-	(46)	(46)	n/a	n/a
recycled from other comprehensive						
incomenote (v)						
Profit before tax attributable to		2,275	3,148	3,437	(28)%	(34)%
shareholders	.•					
Tax charge attributable to shareholders	•	(354)	(569)	(621)	38%	43%
returns						
Profit for the year attributable to		1,921	2,579	2,816	(26)%	(32)%
shareholders						
		2016	2015		%	
		2010	2013		2016 vs	2016 vs
				CER		2016 VS 2015 CER
Regio corninge per chara (in pance)	B6			note (v:)		
Basic earnings per share (in pence)	DÜ			note (VI)	note (vi)	note (vi)
Based on operating profit based on longer-term investment returns		131.3p	124.6p	136.0p	5%	(3)%
Based on profit for the year		75.0p	101.0p	110.1p	(26)%	(32)%
* To facilitate future commercians		75.0p	101.0p	110.1p	(20)/0	(34) 10

^{*} To facilitate future comparisons of operating profit based on longer-term investment returns that reflect the Group's retained operations, the results attributable to the held for sale Korea life business are included separately within the supplementary analysis of profit above.

Notes

- (i) The Group's UK insurance operations transferred its general insurance business to Churchill in 2002. General insurance commission represents the commission receivable net of expenses for Prudential-branded general insurance products as part of this arrangement, which terminated at the end of 2016.
 - (ii) Corporate expenditure as shown above is for Group Head Office and Asia Regional Head Office.
- (iii) Restructuring costs are incurred in the UK and Asia and represent one-off business development expenses.
- (iv) Amortisation of acquisition accounting adjustments principally relate to the acquired REALIC business of Jackson.
 - (v) On 5 February 2015, the Group completed the sale of its closed book life insurance business in Japan.
 - (vi) For definitions of AER and CER refer to note A1.
 - B1.2 Short-term fluctuations in investment returns on shareholder-backed business

2016 £m 2015* £m

Insurance
operations:
Asianote (i) (225) (137)

USnote (ii) (1,455) (424)

UKnote (iii) 198 (120)

Other
operationsnoté196) (74)

(iv)

Total (1,678) (755)

(i) Asia insurance operations

In Asia, the short-term fluctuations of negative £(225) million (2015: negative £(137) million) principally reflect the impact of changes in interest rates across the region on bonds and, equity market falls in China.

(ii) US insurance operations

The short-term fluctuations in investment returns for US insurance operations are reported net of related credit for amortisation of deferred acquisition costs, of £565 million as shown in note C5(b) (2015: £93 million) and comprise amounts in respect of the following items:

	2016 £m	2015 £m
Net equity		
hedge	(1,587)	(504)
resultnote (a)		
Other than		
equity-related derivatives not	(126)	29
derivativesnot	e ⁽¹²⁰⁾	29
(b)		
Debt		
securities note	201	1
(c)		
Equity-type	35	19
investments:		

^{*} To facilitate comparisons of operating profit based on longer-term investment returns that reflect the Group's retained operations, the short-term fluctuations in investment returns attributable to the held for sale Korea life business are included separately within the supplementary analysis of profit.

Notes

actual less longer-term return

Other items 22 31 Total (1,455) (424)

Notes

(a) Net equity hedge result

The purpose of the inclusion of this item in short-term fluctuations in investment returns is to segregate the amount included in pre-tax profit that relates to the accounting effect of market movements on both the measured value of guarantees in Jackson's variable annuity and fixed index annuity products and on the related derivatives used to manage the exposures inherent in these guarantees. As the Group applies US GAAP for the measured value of the product guarantees this item also includes asymmetric impacts where the measurement bases of the liabilities and associated derivatives used to manage the Jackson annuity business differ as described below. The result comprises the net effect of:

- 1 The accounting value movements on the variable and fixed index annuity guarantee liabilities. This includes:
- The Guaranteed Minimum Death Benefit (GMDB), and the 'for life' portion of Guaranteed Minimum Withdrawal Benefit (GMWB) guarantees which are measured under the US GAAP basis applied for IFRS in a way that is substantially insensitive to the effect of current period equity market and interest rate changes; and
- The 'not for life' portion of GMWB embedded derivative liabilities which are required to be measured under IAS 39 using a basis under which the projected future growth rate of the account balance is based on current swap rates (rather than expected rates of return) with only a portion of the expected future guarantee fees included. Reserve value movements on these liabilities are sensitive to changes to levels of equity markets, implied volatility and interest rates.
 - 2 Adjustments in respect of fee assessments and claim payments;
- 3 Fair value movements on free-standing equity derivatives held to manage equity exposures of the variable annuity guarantees and fixed index annuity embedded options.
- 4 Related changes to DAC amortisation in accordance with the policy that DAC is amortised in line with emergence of margins.

The net equity hedge result therefore includes significant accounting mismatches and other factors that detract from the presentation of an economic result. These other factors include:

- The variable annuity guarantees and fixed index annuity embedded options being only partially fair valued under 'grandfathered' US GAAP;
- The interest rate exposure being managed through the other than equity-related derivative programme explained in note (b) below; and
- Jackson's management of its economic exposures for a number of other factors that are treated differently in the accounting frameworks such as future fees and assumed volatility levels.
- (b) Other than equity-related derivatives

The fluctuations for this item comprise the net effect of:

- Fair value movements on free-standing, other than equity-related derivatives;
- Accounting effects of the Guaranteed Minimum Income Benefit (GMIB) reinsurance; and
- Related amortisation of DAC.

The free-standing, other than equity-related derivatives, are held to manage interest rate exposures and durations within the general account and the variable annuity guarantees and fixed index annuity embedded options described in note (a) above.

The direct GMIB liability is valued using the US GAAP measurement basis applied for IFRS reporting in a way that substantially does not recognise the effects of market movements. Reinsurance arrangements are in place so as to essentially fully insulate Jackson from the GMIB exposure. Notwithstanding that the liability is essentially fully reinsured, as the reinsurance asset is net settled, it is deemed a derivative under IAS 39 which requires fair valuation. The fluctuations for this item therefore include significant accounting mismatches caused by:

- The fair value movements booked in the income statement on the derivative programme being in respect of the management of interest rate exposures of the variable and fixed index annuity business, as well as the fixed annuity business guarantees and durations within the general account;
- Fair value movements on Jackson's debt securities of the general account which are recorded in other comprehensive income rather than the income statement; and
 - The mixed measurement model that applies for the GMIB and its reinsurance.
- (c) Short-term fluctuations related to debt securities

	2016 £	m2015 £m
Short-term fluctuations relating to debt securities		
(Charges) credits in the year:		
Losses on sales of impaired and deteriorating bonds	(94)	(54)
Defaults	(4)	-
Bond write-downs	(35)	(37)
Recoveries / reversals	15	18
Total (charges) credits in the year	(118)	(73)
Less: Risk margin allowance deducted from operating profit based on longer-term investment returnsnote	89	83
	(29)	10
Interest-related realised gains:	,	
Arising in the year	376	102
Less: Amortisation of gains and losses arising in current and prior years to operating profit based on longer-term investment returns	(135)	(108)
	241	(6)
Related amortisation of deferred acquisition costs	(11)	(3)
Total short-term fluctuations related to debt securities	201	1

Note

The debt securities of Jackson are held in the general account of the business. Realised gains and losses are recorded in the income statement with normalised returns included in operating profit with variations from year to year included in the short-term fluctuations category. The risk margin reserve charge for longer-term credit-related losses included in operating profit based on longer-term investment returns of Jackson for 2016 is based on an average annual risk margin reserve of 21 basis points (2015: 23 basis points) on average book values of US\$56.4 billion (2015: US\$54.6 billion) as shown below:

Moody's rating category (or equivalent under NAIC ratings of mortgage-backed securities)	2016 Average book value US\$m		Annua expect loss US\$m	ed	2015 Average book value US\$m		Annua expect loss US\$m	ed
A3 or higher Baa1, 2 or 3	29,051 25,964	0.12 0.24	(36) (62)	` /	28,185 24,768	0.13 0.25	(37) (62)	(24) (40)
Ba1, 2 or 3	1,051	1.07	(11)	(8)	1,257	1.17	(15)	(10)
B1, 2 or 3	312	2.95	(9)	(7)	388	3.08	(12)	(8)
Below B3	40	3.81	(2)	(1)	35	3.70	(1)	(1)
Total	56,418	0.21	(120)	(89)	54,633	0.23	(127)	(83)
Related amortisation of deferred acquisition costs (see below) Risk margin reserve charge to operating profit for longer-term				17 (72)			24 (103)	16 (67)
credit related losses			(97)	(12)			(103)	(07)

Consistent with the basis of measurement of insurance assets and liabilities for Jackson's IFRS results, the charges and credits to operating profits based on longer-term investment returns are partially offset by related amortisation of deferred acquisition costs.

In addition to the accounting for realised gains and losses described above for Jackson general account debt securities, included within the statement of other comprehensive income is a pre-tax credit for unrealised losses on debt securities classified as available-for-sale net of related change in amortisation of deferred acquisition costs of £48 million (2015: charge for net unrealised losses £(968) million). Temporary market value movements do not reflect defaults or impairments. Additional details of the movement in the value of the Jackson portfolio are included in note C3.2(b).

(iii) UK insurance operations

The positive short-term fluctuations in investment returns for UK insurance operations of £198 million (2015: negative £(120) million) mainly reflects gains on bonds backing the capital of the shareholder-backed annuity business following the fall in 15-year gilt yields over 2016.

(iv) Other

The negative short-term fluctuations in investment returns for other operations of £(196) million (2015: negative £(74) million) include unrealised value movements on financial instruments driven by the fall in interest rates.

(v) Default losses

The Group incurred default losses of £(4) million on its shareholder-backed debt securities for 2016 wholly in respect of Jackson's portfolio (2015: £nil).

B1.3 Determining operating segments and performance measure of operating segments Operating segments

The Group's operating segments, determined in accordance with IFRS 8 'Operating Segments', are as follows:

Insurance operations: Asset management operations:

- Asia - Eastspring Investments

- US (Jackson) - US broker-dealer and asset management

- UK - M&G

- Prudential Capital

The Group's operating segments are also its reportable segments for the purposes of internal management reporting. Performance measure

The performance measure of operating segments utilised by the Company is IFRS operating profit attributable to shareholders based on longer-term investment returns, as described below. This measurement basis distinguishes operating profit based on long-term investment returns from other constituents of the total profit as follows:

- Short-term fluctuations in investment returns on shareholder-backed business. This includes the impact of short-term market effects on the carrying value of Jackson's guarantee liabilities and related derivatives as explained below.
- Amortisation of acquisition accounting adjustments arising on the purchase of business. This comprises principally the charge for the adjustments arising on the purchase of REALIC in 2012;
 - Loss attaching to the held for sale Korea life business. See note D1 for further details;
- The recycling of the cumulative exchange translation loss on the sold Japan life business from other comprehensive income to the income statement in 2015.

Segment results that are reported to the Group Executive Committee include items directly attributable to a segment as well as those that can be allocated on a reasonable basis. Unallocated items are mainly in relation to the Group Head Office and the Asia Regional Head Office.

Determination of operating profit based on longer-term investment returns for investment and liability movements:

- (a) General principles
- (i) UK style with-profits business

The operating profit based on longer-term returns reflects the statutory transfer gross of attributable tax. Value movements in the underlying assets of the with-profits funds do not affect directly the determination of operating profit.

(ii) Unit-linked business

The policyholder unit liabilities are directly reflective of the underlying asset value movements. Accordingly, the operating results based on longer-term investment returns reflect the current period value movements in both the unit liabilities and the backing assets.

(iii) US variable annuity and fixed index annuity business

This business has guarantee liabilities which are measured on a combination of fair value and other US GAAP derived principles. These liabilities are subject to an extensive derivative programme to manage equity and, with those of the general account, interest rate exposures. The principles for determination of the operating profit and short-term fluctuations are necessarily bespoke, as discussed in section (c) below.

(iv) Business where policyholder liabilities are sensitive to market conditions

Under IFRS, the degree to which the carrying values of liabilities to policyholders are sensitive to current market conditions varies between territories depending upon the nature of the 'grandfathered' measurement basis. In general, in those instances where the liabilities are particularly sensitive to routine changes in market conditions, the accounting basis is such that the impact of market movements on the assets and liabilities is broadly equivalent in the income statement, and operating profit based on longer-term investments returns is not distorted. In these circumstances, there is no need for the movement in the liability to be bifurcated between the elements that relate to longer-term market conditions and short-term effects.

However, some types of business movements in liabilities do require bifurcation to ensure that at the net level (ie after allocated investment return and charge for policyholder benefits) the operating result reflects longer-term market returns.

Examples of where such bifurcation is necessary are in Hong Kong and for UK shareholder-backed annuity business, as explained in sections b(i) and d(i), respectively.

(v) Other shareholder-financed business

The measurement of operating profit based on longer-term investment returns reflects the particular features of long-term insurance business where assets and liabilities are held for the long-term and for which the accounting basis for insurance liabilities under current IFRS is not generally conducive to demonstrating trends in underlying performance of life businesses exclusive of the effects of short-term fluctuations in market conditions. In determining the profit on this basis, the following key elements are applied to the results of the Group's shareholder-financed operations.

Except in the case of assets backing liabilities which are directly matched (such as unit-linked business) or closely correlated with value movements (as discussed below) operating profit based on longer-term investment returns for shareholder-financed business is determined on the basis of expected longer-term investment returns.

Debt, equity-type securities and loans

Longer-term investment returns comprise actual income receivable for the period (interest/dividend income) and for both debt and equity-type securities longer-term capital returns.

In principle, for debt securities and loans, the longer-term capital returns comprise two elements:

- Risk margin reserve based charge for the expected level of defaults for the period, which is determined by reference to the credit quality of the portfolio. The difference between impairment losses in the reporting period and the risk margin reserve charge to the operating result is reflected in short-term fluctuations in investment returns; and
- The amortisation of interest-related realised gains and losses to operating results based on longer-term investment returns to the date when sold bonds would have otherwise matured.

At 31 December 2016, the level of unamortised interest-related realised gains and losses related to previously sold bonds for the Group was a net gain of £969 million (2015: £567 million).

Equity-type securities

For equity-type securities, the longer-term rates of return are estimates of the long-term trend investment returns for income and capital having regard to past performance, current trends and future expectations. Equity-type securities held for shareholder-financed operations other than the UK annuity business, unit-linked and US variable annuity are of significance for the US and Asia insurance operations. Different rates apply to different categories of equity-type

securities.

Derivative value movements

Generally, derivative value movements are excluded from operating results based on longer-term investment returns (unless those derivative value movements broadly offset changes in the accounting value of other assets and liabilities included in operating profit). The principal example of non-equity based derivatives (for example, interest rate swaps and swaptions) whose value movements are excluded from operating profit arises in Jackson, as discussed below in section (c).

- (b) Asia insurance operations
- (i) Business where policyholder liabilities are sensitive to market conditions

For certain Asia non-participating business, for example in Hong Kong, the economic features are more akin to asset management products with policyholder liabilities reflecting asset shares over the contract term. For these products, the charge for policyholder benefits in the operating results should reflect the asset share feature rather than volatile movements that would otherwise be reflected if the local regulatory basis (also applied for IFRS basis) was used. For certain other types of non-participating business, longer-term interest rates are used to determine the movement in policyholder liabilities for determining operating results.

(ii) Other Asia shareholder-financed business

Debt securities

For this business, the realised gains and losses are principally interest related. Accordingly, all realised gains and losses to date for these operations are being amortised over the period to the date those securities would otherwise have matured, with no explicit risk margin reserve charge.

Equity-type securities

For Asia insurance operations, investments in equity securities held for non-linked shareholder-backed operations amounted to £1,405 million as at 31 December 2016 (2015: £840 million). The rates of return applied in 2016 ranged from 3.2 per cent to 13.9 per cent (2015: 3.5 per cent to 13.0 per cent) with the rates applied varying by territory. These rates are broadly stable from period to period but may be different between countries reflecting, for example, differing expectations of inflation in each territory. The assumptions are for the returns expected to apply in equilibrium conditions. The assumed rates of return do not reflect any cyclical variability in economic performance and are not set by reference to prevailing asset valuations.

The longer-term investment returns for the Asia insurance joint ventures accounted for using the equity method are determined on a similar basis as the other Asia insurance operations described above.

- (c) US Insurance operations
- (i) Separate account business

For such business the policyholder unit liabilities are directly reflective of the asset value movements. Accordingly, the operating results based on longer-term investment returns reflect the current period value movements in unit liabilities and the backing assets.

(ii) US variable and fixed index annuity business

The following value movements for Jackson's variable and fixed index annuity business are excluded from operating profit based on longer-term investment returns. See note B1.2 note (ii):

- Fair value movements for equity-based derivatives;
- Fair value movements for embedded derivatives for the 'not for life' portion of GMWB and fixed index annuity business, and GMIB reinsurance (see below);
- Movements in the accounts carrying value of GMDB and the 'for life' portion of GMWB and GMIB liabilities, for which, under the 'grandfathered' US GAAP applied under IFRS for Jackson's insurance assets and liabilities, the measurement basis gives rise to a muted impact of current period market movements;
 - A portion of the fee assessments as well as claim payments, in respect of guarantee liabilities; and
 - Related amortisation of deferred acquisition costs for each of the above items.

Embedded derivatives for variable annuity guarantee minimum income benefit

The GMIB liability, which is essentially fully reinsured, subject to a deductible and annual claim limits, is accounted for in accordance with Financial Accounting Standards Board (FASB) Accounting Standards Codification (ASC) Subtopic 944-80 Financial Services - Insurance - Separate Accounts (formerly SOP 03-1) under IFRS using 'grandfathered' US GAAP. As the corresponding reinsurance asset is net settled, it is considered to be a derivative

under IAS 39, 'Financial Instruments: Recognition and Measurement', and the asset is therefore recognised at fair value. As the GMIB is economically reinsured, the mark-to-market element of the reinsurance asset is included as a component of short-term fluctuations in investment returns.

(iii) Other derivative value movements

The principal example of non-equity based derivatives (for example, interest rate swaps and swaptions) whose value movements are excluded from operating profit, arises in Jackson. Non-equity based derivatives are primarily held by Jackson as part of a broadly-based hedging programme for features of Jackson's bond portfolio (for which value movements are booked in the statement of comprehensive income rather than the income statement), product liabilities (for which US GAAP accounting as 'grandfathered' under IFRS 4 does not fully reflect the economic features being hedged), and the interest rate exposure attaching to equity-based embedded derivatives.

(iv) Other US shareholder-financed business

Debt securities

Jackson is the shareholder-backed operation for which the distinction between impairment losses and interest-related realised gains and losses is in practice relevant to a significant extent. Jackson has used the ratings by Nationally Recognised Statistical Ratings Organisations (NRSRO) or ratings resulting from the regulatory ratings detail issued by the National Association of Insurance Commissioners (NAIC) developed by external third parties such as BlackRock Solutions to determine the average annual risk margin reserve to apply to debt securities held to back general account business. Debt securities held to back separate account and reinsurance funds withheld are not subject to risk margin reserve charge. Further details of the risk margin reserve charge, as well as the amortisation of interest-related realised gains and losses, for Jackson are shown in note B1.2.

Equity-type securities

As at 31 December 2016, the equity-type securities for US insurance non-separate account operations amounted to £1,323 million (2015: £1,004 million). For these operations, the longer-term rates of return for income and capital applied in the years indicated, which reflect the combination of the average risk-free rates over the year and appropriate risk premiums are as follows:

2016 2015 Equity-type securities such as common and preferred stock and portfolio holdings in 5.5% to 6.5% 5.7% to 6.4% mutual funds

Other equity-type securities such as investments in limited partnerships and private equity

7.5% to 8.5% 7.7% to 8.4% funds

(d) UK Insurance operations

Shareholder-backed annuity business

For this business, policyholder liabilities are determined by reference to current interest rates. The value movements of the assets covering liabilities are closely correlated with the related change in liabilities. Accordingly, asset value movements are recorded within the 'operating results based on longer-term investment returns'. Policyholder liabilities include a margin for credit risk. Variations between actual and best estimate expected impairments are recorded as a component of short-term fluctuations in investment returns.

The operating result based on longer-term investment returns reflects the impact of value movements on policyholder liabilities for annuity business within the non-profit sub-fund of The Prudential Assurance Company (PAC) after adjustments to allocate the following elements of the movement to the category of 'short-term fluctuations in investment returns':

- The impact on credit risk provisioning of actual upgrades and downgrades during the period;
- Credit experience compared with assumptions; and
- Short-term value movements on assets backing the capital of the business.

Credit experience reflects the impact of defaults and other similar experience, such as asset exchanges arising from debt restructuring by issuers that include effectively an element of permanent impairment of the security held. Positive or negative experience compared with assumptions is included within short-term fluctuations in investment returns without further adjustment. The effects of other changes to credit risk provisioning are included in the operating result, as is the net effect of changes to the valuation rate of interest due to portfolio rebalancing to align more closely with

management benchmark.

(ii) Non-linked shareholder-financed business

For debt securities backing non-linked shareholder-financed business of the UK insurance operations (other than the annuity business) the realised gains and losses are principally interest related. Accordingly, all realised gains and losses to date for these operations are being amortised over the period to the date those securities would otherwise have matured, with no explicit risk margin reserve charge.

(e) Fund management and other non-insurance businesses

For these businesses, the particular features applicable for life assurance noted above do not apply. For these businesses, it is inappropriate to include returns in the operating result on the basis described above. Instead, it is appropriate to generally include realised gains and losses in the operating result with temporary unrealised gains and losses being included in short-term fluctuations. In some instances, it may also be appropriate to amortise realised gains and losses on derivatives and other financial instruments to operating results over a time period that reflects the underlying economic substance of the arrangements.

B2 Profit before tax - asset management operations

The profit included in the income statement in respect of asset management operations for the year is as follows:

			2016	£m		2015 £m
	M&G	Prudential Capital	US	Eastspring Investments	Total	Total
Revenue		1				
(excluding						
NPH	1,188	62	235	391	1,876	1,964
broker-dealer						
fees) NPH						
broker-dealer	_	_	550	_	550	522
feesnote (i)			330		330	322
Gross	1 100	60	705	201	2.426	2 406
revenue	1,188	62	785	391	2,426	2,486
Charges						
(excluding						
NPH	(768)	(91)	(239)	(304)	(1,402)	(1,497)
broker-dealer						
fees) NPH						
broker-dealer		_	(550)	_	(550)	(522)
feesnote (i)	_	_	(330)		(330)	(322)
Gross charges	s(768)	(91)	(789)	(304)	(1.952)	(2,019)
Share of		(-)	()	()	())	() /
profit from						
joint ventures	13	_	_	54	67	55
and		_	_	J 1	07	33
associates, ne	t					
of related tax						
Profit (loss) before tax	433	(29)	(4)	141	541	522
Comprising:						
Operating	425	27	(4)	141	589	587
profit based			(.)		202	- 0 .
on						

longer-term investment returnsnote (ii)						
Short-term						
fluctuations in investment returns	8	(56)	-	-	(48)	(65)
Profit (loss) before tax	433	(29)	(4)	141	541	522

Notes

(i) The segment revenue of the Group's asset management operations includes:

NPH broker-dealer fees which represent commissions received that are then paid on to the writing brokers on sales of investment products. To reflect their commercial nature the amounts are also wholly reflected as charges within the income statement. After allowing for these charges, there is no effect on profit from this item. The presentation in the table above shows separately the amounts attributable to this item so that the underlying revenue and charges can be seen.

(ii) M&G operating profit based on longer-term investment returns:

	2016 £m	2015 £m
Asset management	900	934
fee income	700	751
Other income	23	5
Staff costs	(332)	(293)
Other costs	(212)	(240)
Underlying profit		
before	379	406
performance-related	319	400
fees		
Share of associate	13	14
results		14
Performance-related	22	22
fees	33	22
Total M&G		
operating profit	425	442
based on longer-term	1 ⁻²³	774
investment returns		

The revenue for M&G of £956 million (2015: £961 million), comprising the amounts for asset management fee income, other income and performance-related fees shown above, is different to the amount of £1,188 million shown in the main table of this note. This is because the £956 million (2015: £961 million) is after deducting commissions which would have been included as charges in the main table. The difference in the presentation of commission is aligned with how management reviews the business.

B3 Acquisition costs and other expenditure

	2016 £m	2015 £m
Acquisition costs incurred for insurance policies	(3,687)	(3,275)
Acquisition costs deferred less amortisation of acquisition costs	923	431
Administration costs and other expenditure	(5,522)	(4,746)

Movements in amounts attributable to external unit holders of consolidated investment funds (562) (618)

Total acquisition costs and other expenditure (8,848) (8,208)

B4 Effect of changes and other accounting features on insurance assets and liabilities

The following features are of relevance to the determination of the 2016 results:

(a) Asia insurance operations

In 2016, the IFRS operating profit based on longer-term investment returns for Asia insurance operations included a net credit of £67 million (2015: £62 million) representing a small number of non-recurring items, including a gain resulting from entering into a reinsurance contract in the year.

(b) UK insurance operations

Annuity business

Allowance for credit risk

For IFRS reporting, the results for UK shareholder-backed annuity business are particularly sensitive to the allowances made for credit risk. The allowance is reflected in the deduction from the valuation rate of interest for discounting projected future annuity payments to policyholders that would have otherwise applied. The credit risk allowance comprises an amount for long-term best estimate defaults and additional provisions for credit risk premium, the cost of downgrades and short-term defaults.

Prudential Retirement Income Limited (PRIL) was the principal company writing the UK's shareholder-backed annuity business. In 2016, the business of PRIL was transferred into PAC following a Part VII transfer under the Financial Services and Markets Act 2000.

The IFRS credit risk allowance made for the ex-PRIL UK shareholder-backed fixed and linked annuity business equated to 43 basis points at 31 December 2016 (31 December 2015: 43 basis points). The allowance represented 26 per cent of the bond spread over swap rates (31 December 2015: 25 per cent).

The reserves for credit risk allowance at 31 December 2016 for the UK shareholder-backed business (both for ex-PRIL and the legacy PAC shareholder annuity business) were £1.7 billion (31 December 2015: £1.6 billion). Other assumption changes

For the shareholder-backed business, in addition to the movement in the credit risk allowance discussed above, the net effect of routine changes to assumptions in 2016, was a credit of £16 million (2015: credit of £31 million).

Longevity reinsurance and other management actions

A number of management actions were taken in 2016 to improve the Solvency II position of the UK insurance operations and further mitigate market risk, which have generated combined profits of £332 million. Similar actions were also taken in 2015.

Of this amount £197 million related to profit from additional longevity reinsurance transactions covering £5.4 billion of annuity liabilities on an IFRS basis, with the balance of £135 million reflecting the effect of repositioning the fixed income portfolio and other actions.

The contribution to profit from similar longevity reinsurance transactions in 2015 was £231 million, covering £6.4 billion of annuity liabilities (on a Pillar 1 basis). Other asset-related management actions generated a further £169 million in 2015.

At 31 December 2016, longevity reinsurance covered £14.4 billion of IFRS annuity liabilities equivalent to 42 per cent of total annuity liabilities.

Review of past annuity sales

Prudential has agreed with the Financial Conduct Authority (FCA) to review annuities sold without advice after 1 July 2008 to its contract-based defined contribution pension customers. The review will examine whether customers were given sufficient information about their potential eligibility to purchase an enhanced annuity, either from Prudential or another pension provider. The review is expected to commence in 2017 and last a period of three years. A provision of £175 million has been established at 31 December 2016 to cover the costs of undertaking the review and any potential redress. The ultimate amount that will be expended by the Group on the review remains uncertain. Although the Group's professional indemnity insurance may mitigate the overall financial impact of this review, with potential insurance recoveries of up to £175 million, no such recovery has been factored in the provision, in accordance with the requirements of IAS 37 'Provisions, Contingent Liabilities and Contingent Assets'.

B5 Tax charge

(a) Total tax charge by nature of expense

The total tax charge in the income statement is as follows:

	2016 £r	$2015 \pounds m$			
Tax charge	Current	Deferred	Total	Total	
Tax charge	tax	tax	Total		
UK tax	(438)	(326)	(764)	(149)	
Overseas tax	(939)	412	(527)	(593)	
Total tax (charge) credit	(1,377)	86	(1,291)	(742)	

The current tax charge of £1,377 million (2015: £734 million) includes £53 million (2015: £35 million) in respect of the tax charge for the Hong Kong operation. The Hong Kong current tax charge is calculated as 16.5 per cent for all periods on either (i) 5 per cent of the net insurance premium or (ii) the estimated assessable profits, depending on the nature of the business written.

The total tax charge comprises tax attributable to policyholders and unallocated surplus of with-profits funds, unit-linked policies and shareholders as shown below:

	2016 £r			2015 £m	
Tax charge	Current	Deferred	Total	Total	
Tax charge	tax	tax	Total	Total	
Tax (charge) to policyholders' returns	(421)	(516)	(937)	(173)	
Tax (charge) credit attributable to shareholders	(956)	602	(354)	(569)	
Total tax (charge) credit	(1,377)	86	(1,291)	(742)	

The principal reason for the increase in the tax charge attributable to policyholders' returns is an increase in realised and unrealised gains on equity and bond investments in the with-profits fund of the main UK insurance business. The principal reason for the decrease in the tax charge attributable to shareholders' returns is a deferred tax credit on derivative fair value movements in the US insurance operations.

(b) Reconciliation of effective tax rate

In the reconciliation below, the expected tax rates reflect the corporate income tax rates that are expected to apply to the taxable profit of the relevant business. Where there are profits of more than one jurisdiction the expected tax rates reflect the corporation tax rates weighted by reference to the amount of profit contributing to the aggregate business result. In the column 'Attributable to policyholders', the 100 per cent expected tax rate is the result of accounting for policyholder income after the deduction of expenses and movement on unallocated surpluses and on an after tax basis, the effect of which leaves the profit equal to the tax charge.

	2016 £m						
	Asia	US	UK	Other	Attributable	Attributable	
	insurance	insurance	insurance	operations	to	to	Total
	operations	operations	operations	operations	shareholders	policyholders	
Operating profit based on longer-term	1,503	2,052	828	(127)	4,256	n/a	n/a
investment returns							
Non-operating (loss) profit	(460)	(1,523)	198	(196)	(1,981)	n/a	n/a
Profit (loss) before tax	1,043	529	1,026	(323)	2,275	937	3,212
Expected tax rate	22%	35%	20%	19%	25%	100%	47%
Tax at the expected rate	229	185	205	(61)	558	937	1,495
Effects of recurring tax reconciliation							
items:							
Income not taxable or taxable at concessionary rates	(28)	(18)	(12)	(9)	(67)		(67)

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Deductions not allowable for tax purposes	19	8	7	26	60		60
Items related to taxation of life insurance businesses	(20)	(159)	(1)	-	(180)		(180)
Deferred tax adjustments	(11)	-	2	(14)	(23)		(23)
Effect of results of joint ventures and associates	(29)	-	-	(17)	(46)		(46)
Irrecoverable withholding taxes	-	-	-	36	36		36
Other	-	- (1.60)	1	(6)	(5)		(5)
Total	(69)	(169)	(3)	16	(225)	-	(225)
Effects of non-recurring tax reconciliation items:							
Adjustments to tax charge in relation to prior years	1	(81)	(7)	5	(82)		(82)
Movements in provisions for open tax matters	20	-	-	31	51		51
Impact of changes in local statutory tax rates	-	-	(5)	(1)	(6)		(6)
Write down of Korea life business	58	-	-	-	58		58
Total	79	(81)	(12)	35	21	-	21
Total actual tax charge (credit) Analysed into:	239	(65)	190	(10)	354	937	1,291
Tax on operating profit based on	254	468	160	12	894	n/a	n/a
longer-term investment returns Tax on non-operating profit	(15)	(533)	30	(22)	(540)	n/a	n/a
Actual tax rate:	(13)	(333)	30	(22)	(340)	11/ a	11/ a
Operating profit based on longer-term	l						
investment returns Including non-recurring tax							
reconciling items	17%	23%	19%	(9)%	21%	n/a	n/a
Excluding non-recurring tax reconciling items	16%	27%	21%	18%	22%	n/a	n/a
Total profit	23%	(12)%	19%	3%	16%	100%	40%
•							

The 2016 expected and actual tax rates as shown include the impact of the re-measurement loss on the held for sale Korea life business. The 2016 tax rates for Asia insurance and Group, excluding the impact of the held for sale Korea life business are as follows:

	Asia insurance	Attributable to shareholders
Expected tax rate on total profit	22%	24%
Actual tax rate:		
Operating profit based on longer-term investment returns	17%	21%
Total profit	19%	14%

The more significant reconciling items are explained below:

Asia insurance operations

The £28 million reconciling item 'income not taxable or taxable at concessionary rates' primarily reflects income taxable at rates lower than the expected rates in Malaysia and Singapore. It is lower than the 2015 adjustment of £42 million due to the absence of non-taxable gains on domestic securities in Taiwan.

The £20 million reconciling item 'items related to taxation of life insurance businesses' reflects where the basis of tax is not the accounting profits, primarily in:

- Hong Kong where the taxable profit is based on the net insurance premiums; and
- Indonesia and Philippines where investment income is subject to withholding tax at source and no further corporation tax.

There is no significant movement in the reconciling items from 2015.

The £29 million reconciling item 'effect of results of the joint ventures and associates' arises from the accounting requirement for inclusion in the profit before tax of Prudential's share of the profits after tax from the joint ventures and associates, with no equivalent item included in Prudential's tax charge. The decrease reflects a lower profit from joint ventures and associates in 2016.

The £58 million reconciling item 'write down of Korea life business' reflects the non-tax deductible write down of the held for sale Korea life business.

US insurance operations

The £159 million reconciling item 'items related to taxation of life insurance businesses reflects the impact of the dividend received deduction on the taxation of profits from variable annuity business.

The £81 million non-recurring reconciling item 'adjustments to tax charge in relation to prior years' arose as a result of the finalisation of the dividend received deduction in the 2015 tax return as compared to the estimate included in the tax charge at 2015.

UK insurance operations

There are no significant reconciling items or significant movements from 2015.

Other operations

The £26 million reconciling item 'deductions not allowable for tax purposes' primarily relates to non-tax deductible foreign exchange movements on debt instruments.

		US insurance operations	UK insurance operations	Other operations	Attributable to shareholders	Attributable to policyholders	Total
Operating profit (loss) based on longer-term investment returns	1,171	1,691	1,195	(88)	3,969	n/a	n/a
Non-operating loss	(135)	(492)	(120)	(74)	(821)	n/a	n/a
Profit (loss) before tax	1,036	1,199	1,075	(162)	3,148	173	3,321
Expected tax rate	24%	35%	20%	20%	27%	100%	31%
Tax at the expected rate	249	420	215	(32)	852	173	1,025
Effects of recurring tax reconciliation items:							
Income not taxable or taxable at concessionary rates	(42)	(10)	(2)	(9)	(63)		(63)
Deductions not allowable for tax purposes	15	5	7	6	33		33
Items related to taxation of life insurance businesses	(20)	(113)	-	-	(133)		(133)
Deferred tax adjustments	10	-	-	(11)	(1)		(1)
Effect of results of joint ventures and associates	(37)	-	-	(13)	(50)		(50)
Irrecoverable withholding taxes	-	_	-	28	28		28
Other	(4)	(1)	6	2	3		3
Total	(78)	(119)	11	3	(183)		(183)

Effects of non-recurring tax reconciliation items: Adjustments to tax charge in relation to prior years	5	(65)	(7)	-	(67)		(67)
Movements in provisions for open tax matters	(6)	-	-	(5)	(11)		(11)
Impact of changes in local statutory tax rates	(5)	-	(16)	(1)	(22)		(22)
Total	(6)	(65)	(23)	(6)	(100)		(100)
Total actual tax charge (credit) Analysed into:	165	236	203	(35)	569	173	742
Tax on operating profit based on longer-term investment returns	170	408	227	(19)	786	n/a	n/a
Tax on non-operating profit Actual tax rate:	(5)	(172)	(24)	(16)	(217)	n/a	n/a
Operating profit based on longer-term investment returns							
Including non-recurring tax reconciling items	15%	24%	19%	22%	20%	n/a	n/a
Excluding non-recurring tax reconciling items	15%	28%	21%	15%	22%	n/a	n/a
Total profit	16%	20%	19%	22%	18%	100%	22%

B6 Earnings per share

		2016			Basic	Diluted
		Before tax	Tax	Net of tax	earnings	earnings per share
	Note		B5	C	•	•
75 1		£m	£m	£m	Pence	Pence
Based on operating profit based on longer-term investment returns		4,256	(894)	3,362	131.3p	131.2p
Short-term						
fluctuations in investment returns on shareholder-backed business		(1,678)	519	(1,159)	(45.3)p	(45.2)p
Loss attaching to held for sale Korea life business	D1	(227)	(4)	(231)	(9.0)p	(9.0)p
Amortisation of acquisition accounting adjustments		(76)	25	(51)	(2.0)p	(2.0)p

Based on profit for the year		2,275	(354)	1,921	75.0p	75.0p
		2015*				
		Before tax	Tax	Net of tax	_	Diluted earnings per share
	Note	B1.1 £m	B5 £m	£m	Pence	Pence
Based on operating		2111	2111	2111	Tence	Tence
profit based on longer-term investment returns		3,969	(786)	3,183	124.6p	124.5p
Short-term						
fluctuations in						
investment returns on	B1.2	(755)	206	(549)	(21.5)p	(21.5)p
shareholder-backed						
business Profit attaching to						
held for sale Korea	D1	56	(14)	42	1.7p	1.7p
life business						
Cumulative exchange loss on						
the sold Japan life						
business recycled from other		(46)	-	(46)	(1.8)p	(1.8)p
comprehensive						
income						
Amortisation of						
acquisition accounting		(76)	25	(51)	(2.0)p	(2.0)p
adjustments						
Based on profit for the year		3,148	(569)	2,579	101.0p	100.9p

^{*} To facilitate comparisons of operating profit based on longer-term investment returns that reflect the Group's retained operations, the results attributable to the held for sale Korea life business are included separately within the supplementary analysis of profit above.

Earnings per share are calculated based on earnings attributable to ordinary shareholders, after related tax and non-controlling interests.

The weighted average number of shares for calculating earnings per share, which excludes those held in employee share trusts and consolidated unit trusts and OEICs, is set out as below:

Share traded and consolidated white traded and C21C5, is set out as colon.		
	2016	2015
Weighted average number of shares for calculation of:	(millions)	(millions)
Basic earnings per share	2,560	2,553
Shares under option at end of year	7	9
Number of shares that would have been issued at fair value on assumed option price	(5)	(6)
Diluted earnings per share	2,562	2,556
DZ D' ' 1 1		

B7 Dividends

	2016		2015	
	Pence per share	£m	Pence per share	£m
Dividends relating to reporting year:				
First interim ordinary dividend	12.93p	333	12.31p	315
Second interim ordinary dividend	30.57p	789	26.47p	681
Special dividend	-	-	10.00p	257
Total	43.50p	1,122	48.78p	1,253
Dividends paid in reporting year:				
Current year first interim ordinary dividend	12.93p	332	12.31p	315
Second interim ordinary dividend/final ordinary dividend for prior year	26.47p	679	25.74p	659
Special dividend	10.00p	256	-	-
Total	49.40p	1,267	38.05p	974

Dividend per share

For the year ended 31 December 2015 the second interim ordinary dividend of 26.47 pence per ordinary share and the special dividend of 10.00 pence per ordinary share were paid to eligible shareholders on 20 May 2016. The 2016 first interim ordinary dividend of 12.93 pence per ordinary share was paid to eligible shareholders on 29 September 2016. The second interim ordinary dividend for the year ended 31 December 2016 of 30.57 pence per share will be paid on 19 May 2017 in sterling to shareholders on the principal register and the Irish branch register at 6.00pm BST on 31 March 2017 (Record Date), and in Hong Kong dollars to shareholders on the Hong Kong branch register at 4.30pm Hong Kong time on the Record Date (HK Shareholders). Holders of US American Depositary Receipts (US Shareholders) will be paid their dividends in US dollars on or about 26 May 2017. The second interim ordinary dividend will be paid on or about 26 May 2017 in Singapore dollars to shareholders with shares standing to the credit of their securities accounts with The Central Depository (Pte.) Limited (CDP) at 5.00pm Singapore time on the Record Date (SG Shareholders). The dividend payable to the HK Shareholders will be translated using the exchange rate quoted by the WM Company at the close of business on 13 March 2017. The exchange rate at which the dividend payable to the SG Shareholders will be translated into Singapore dollars, will be determined by CDP. Shareholders on the principal register and Irish branch register will be able to participate in a Dividend Reinvestment Plan.

- C BALANCE SHEET NOTES
- C1 Analysis of Group statement of financial position by segment
- (a) Position as at 31 December 2016

		2016 £	Em					Elimin- (2015 £m Group Total
		Insura	nce oper	ations	Asset management		Unallo- cated to a segment (central opera- tions)	of intra- Grou group Tota debtors and creditors	•
	Note	Asia	US	UK	MAXI T	tspring estments			
By operating segment		C2.1	C2.2	C2.3	1 "				
Assets									

Goodwill	C5(a)	245	-	153	1,153	-	16	61	-	-	1,628 1,648
Deferred acquisition costs and other intangible	C5(b)	2,316	8,323	107	8	-	4	3	46	-	10,807,872
assets Property, plant and equipment Reinsurers'		121	237	343	5	-	10	3	24	-	743 1,197
share of insurance contract		1,539	7,224	2,590	-	-	-	-	-	(1,302	210,051,903
liabilities Deferred tax assets	C8	98	3,861	146	23	8	118	9	52	-	4,315 2,819
Current tax recoverable		29	95	283	25	2	6	-	-	-	440 477
Accrued investment income		521	549	1,915	6	20	79	28	35		3,153 _{2,751}
Other debtors		2,633	295	2,447	880	788	293	53	5,620	(9,990)\$,019 1,955
Investment properties Investment in		5	6	14,635	-	-	-	-	-	-	14,646
joint ventures and associates accounted for using the equity method	y	688	-	409	39	-	-	137	-	-	1,273 1,034
Loans	C3.3	1,303	9,735	3,572	-	563	-	-	-	-	15,173 12,958
Equity securities and portfolio holdings in unitrusts	t	23,581	120,747	54,037	140	-	-	18	29	-	198,552 157,453
Debt securities	C3.2	36,546	40,745	90,796	-	2,359	-	-	12	-	170,458 147,671
Derivative		47	834	2,927	-	124	_	-	4	_	3,936 2,958
assets Other investments		-	987	4,449	24	-	5	-	-	-	5,465 _{4,395}
Deposits		1,379	-	10,705	-	-	49	46	6	-	12,185
Assets held for sale	D1	3,863	-	726	-	-	-	-	-	-	4,589 2
Cash and cash equivalents		1,995	1,054	4,703	354	1,451	81	162	265	-	10,065,782
Total assets	C1	76,909	194,692	194,943	2,657	5,315	661	520	6,093		386,985

(11,29**27**0,498

Total equity		4,993	5,204	5,999	1,820	22	204 383	(3,958)	-	14,667 12,956
Liabilities										
Insurance contract C liabilities Investment	C4.1	54,417	174,328	88,993	-	-		-	(1,302	2316,436 260,753
contract liabilities with discretionary participation features Investment	C4.1	347	-	52,490	-	-		-	-	52,837,42,959
contract liabilities without C discretionary participation features	C4.1	254	3,298	16,171	-	-		-	-	19,723
Unallocated surplus of with-profits funds	C4.1	2,667	-	11,650	-	-		-	-	14,317
Core structural borrowings of shareholder-finan operations	nced	-	202	-	-	275		6,321	-	6,798 5,011
Operational borrowings attributable to shareholder-finan operations	nced	19	480	167	-	-		1,651	-	2,317 1,960
Borrowings attributable to with-profits operations Obligations		4	-	1,345	-	-		-	-	1,349 1,332
under funding, securities lending and sale and repurchase		-	3,534	1,497	-	-		-	-	5,031 3,765
agreements Net asset value attributable to unit holders of		3,093	-	5,594	-	-		-	-	8,6877,873

consolidated unit trusts and similar funds												
Deferred tax liabilities	C8	935	2,831	1,577	15	-	1	-	11	-	5,370	4,010
Current tax liabilities		113	-	447	64	7	-	12	6	-	649	325
Accruals deferred income and other liabilities		5,887	4,749	6,176	553	4,396	455	53	1,546	(9,990	0)13,82	25 10,416
Provisions		157	2	442	205	-	1	72	68	-	947	604
Derivative liabilities		265	64	1,860	-	615	-	-	448	-	3,252	23,119
Liabilities held for sale	D1	3,758	-	535	-	-	-	-	-	-	4,293	-
Total liabilities	C1	71,916	189,488	188,944	837	5,293	457	137	10,051	(11,29	9 4 \$5,8	31 374,029
Total equity and liabilities		76,909	194,692	194,943	2,657	5,315	661	520	6,093	(11,29	9 47 0,4	198 386,985

C2 Analysis of segment statement of financial position by business type

C2.1 Asia insurance operations

		31 Dec 2016	£m			31 Dec 2015 £m
		With-profits business	Unit-linked assets and liabilities	Other business	Total	Total
	Note					
Assets						
Goodwill		-	-	245	245	233
Deferred acquisition						
costs and other		28	-	2,288	2,316	2,145
intangible assets						
Property, plant and		89	_	32	121	73
equipment				-		, -
Reinsurers' share of		4.2		1 406	1.520	505
insurance contract		43	-	1,496	1,539	797
liabilities				00	00	((
Deferred tax assets		-	-	98	98	66
Current tax recoverable		-	2	27	29	34
Accrued investment						
income		238	49	234	521	505
Other debtors		1,960	147	526	2,633	2,212
Investment propertie	2	-	-	5	5	5
Investment in joint	9	_	_	688	688	475
ventures and						.,.
associates accounted						
for using the equity						

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method						
Loans	C3.3	690	_	613	1,303	1,084
Equity securities and		070		013	1,505	1,001
portfolio holdings in		10,737	11,439	1,405	23 581	18,532
unit trusts		10,737	11,437	1,405	23,301	10,552
Debt securities	C3.2	21,861	3,321	11,364	36 546	28,292
Derivative assets	C3.2	27	5,521	20	47	57
Deposits		319	403	657	1,379	773
Assets held for sale	D1	-	2,877	986	3,863	
Cash and cash	DΙ	-	2,677	900	3,803	-
		816	222	957	1,995	2,064
equivalents Total assets		26 909	10 460	21 641	76,909	57 247
		36,808	18,460	21,641	-	•
Total equity Liabilities		-	-	4,993	4,993	3,957
Insurance contract liabilities		28,221	14,035	12,161	54,417	42,084
Investment contract						
liabilities with	C4.1	347	_	-	347	251
discretionary						
participation features						
Investment contract						
liabilities without	C4.1	_	254	-	254	181
discretionary						
participation features						
Unallocated surplus		2,667	_	-	2,667	2,553
of with-profits funds						
Operational						
borrowings			10	7	10	
attributable to		-	12	7	19	-
shareholder-financed						
operations						
Borrowings						
attributable to		4	_	-	4	-
with-profits						
operations						
Net asset value						
attributable to unit						
holders of		1,770	1,144	179	3,093	2,802
consolidated unit						
trusts and similar						
funds						
Deferred tax		639	25	271	935	734
liabilities				7 0		
Current tax liabilities		35	-	78	113	50
Accruals, deferred		2.027	100	2.0.42	5 00 5	4.456
income and other		2,837	108	2,942	5,887	4,476
liabilities		<i>-</i> -		0.2	1.55	110
Provisions		65	-	92	157	119
Derivative liabilities		223	5	37	265	140
Liabilities held for	D1	_	2,877	881	3,758	_
sale			,~	~ = =	-,	

Total liabilities	36,808	18,460	16,648	71,916 53,390
Total equity and	26 909	19 460	21 641	76 000 57 247
liabilities	36,808	18,460	21,041	76,909 57,347

Note

The statement of financial position for with-profits business comprises the with-profits assets and liabilities of the Hong Kong, Malaysia and Singapore operations. Assets and liabilities of other participating business are included in the column for 'Other business'.

C2.2 US insurance operations

		31 Dec 2016 £m			31 Dec 2015 £m
	Note	Variable annuity separate account assets and liabilities	Fixed annuity, GIC and other business	Total	Total
Assets	Note				
Deferred acquisition					
costs and other		_	8,323	8,323	6,168
intangible assets		_	0,323	0,323	0,100
Property, plant and					
equipment		-	237	237	192
Reinsurers' share of					
insurance contract			7,224	7,224	6,211
liabilities		-	1,224	1,224	0,211
Deferred tax assets		_	3,861	3,861	2,448
Current tax			3,001	3,001	2,440
recoverable		-	95	95	307
Accrued investment					
income		-	549	549	473
Other debtors		_	295	295	22
Investment properties	:	_	6	6	5
Loans	C3.3	_	9,735	9,735	7,418
Equity securities and	C3.5		<i>)</i> ,735	,,,,,,	7,110
portfolio holdings in		120,411	336	120,747	91 216
unit trusts		120,111		120,7) 1, 2 10
Debt securities	C3.2	-	40,745	40,745	34,071
Derivative assets		-	834	834	905
Other investments		-	987	987	810
Cash and cash					
equivalents		-	1,054	1,054	1,405
Total assets		120,411	74,281	194,692	151,651
Total equity		-	5,204	5,204	
Liabilities			•	,	•
Insurance contract liabilities		120,411	53,917	174,328	136,129
Investment contract					
liabilities without					
discretionary	C4.1	-	3,298	3,298	2,784
participation features					
participation realures					

Core structural borrowings of shareholder-financed operations	-	202	202	169
Operational borrowings attributable to shareholder-financed operations	-	480	480	66
Obligations under funding, securities lending and sale and repurchase agreements	-	3,534	3,534	1,914
Net asset value attributable to unit holders of consolidated unit trusts and similar funds	-	-	-	22
Deferred tax liabilities	-	2,831	2,831	2,086
Current tax liabilities	-	-	-	3
Accruals, deferred income and other liabilities	-	4,749	4,749	4,069
Provisions	-	2	2	6
Derivative liabilities Total liabilities	- 120 411	64	64	249 147,497
Total rabilities Total equity and liabilities	120,411 120,411	69,077 74,281		151,651

C2.3 UK insurance operations

	31 Dec 2016 £m					31 Dec 2015 £m
	With-profits sub-funds	Other funds Unit-linked assets and liabilities	Annuity and	Total	Total	Total
By operating segmentNote	note (i)					
Assets Goodwill Deferred acquisition	153	-	-	-	153	185
costs and other intangible assets	25	-	82	82	107	91
Property, plant and equipment	325	-	18	18	343	798
• •	1,352	134	1,104	1,238	2,590	2,156

Reinsurers' share of insurance contract liabilities							
Deferred tax assets		82	-	64	64	146	132
Current tax recoverable		1	-	282	282	283	135
Accrued investment income		1,227	101	587	688	1,915	1,622
Other debtors		1,436	322	689	1,011	2,447	2,498
Investment properties Investment in joint ventures and	S	12,391	661	1,583	2,244	14,635	13,412
associates accounted for using the equity method		409	-	-	-	409	434
Loans		1,892	-	1,680	1,680	3,572	3,571
Equity securities and							
portfolio holdings in unit trusts		38,803	15,183	51	•	54,037	47,593
Debt securities	C3.2	48,936	6,277	35,583	-	90,796	83,101
Derivative assets		2,388	14	525	539	2,927	1,930
Other investments		4,443	5	1	6	4,449	3,556
Deposits		8,464	1,009	1,232	2,241	10,705	11,226
Assets held for salenote (ii)		726	-	-	-	726	2
Cash and cash		3,209	694	800	1,494	4,703	2,880
		3,207	U) T	800	1,424	4,703	2,000
equivalents Total assets							
Total assets		126,262	24,400	44,281	68,681	194,943	175,322
Total assets Total equity						194,943	
Total assets Total equity Liabilities		126,262	24,400	44,281 5,999	68,681 5,999	194,943 5,999	175,322 5,140
Total assets Total equity Liabilities Insurance contract	C4.1		24,400	44,281	68,681 5,999	194,943	175,322
Total assets Total equity Liabilities	C4.1	126,262	24,400	44,281 5,999	68,681 5,999	194,943 5,999	175,322 5,140
Total assets Total equity Liabilities Insurance contract liabilities		126,262 - 49,001	24,400	44,281 5,999 33,963	68,681 5,999 39,992	194,943 5,999 88,993	175,322 5,140 83,801
Total assets Total equity Liabilities Insurance contract liabilities Investment contract		126,262	24,400	44,281 5,999	68,681 5,999	194,943 5,999	175,322 5,140 83,801
Total assets Total equity Liabilities Insurance contract liabilities Investment contract liabilities with	C4.1	126,262 - 49,001	24,400	44,281 5,999 33,963	68,681 5,999 39,992	194,943 5,999 88,993	175,322 5,140 83,801
Total assets Total equity Liabilities Insurance contract liabilities Investment contract liabilities with discretionary	C4.1	126,262 - 49,001	24,400	44,281 5,999 33,963	68,681 5,999 39,992	194,943 5,999 88,993	175,322 5,140 83,801
Total assets Total equity Liabilities Insurance contract liabilities Investment contract liabilities with discretionary participation features	C4.1	126,262 - 49,001 52,477	24,400 - 6,029	44,281 5,999 33,963	68,681 5,999 39,992	194,943 5,999 88,993 52,490	175,322 5,140 83,801 42,708
Total assets Total equity Liabilities Insurance contract liabilities Investment contract liabilities with discretionary participation features Investment contract liabilities without discretionary	C4.1	126,262 - 49,001 52,477	24,400	44,281 5,999 33,963	68,681 5,999 39,992	194,943 5,999 88,993 52,490	175,322 5,140 83,801
Total assets Total equity Liabilities Insurance contract liabilities Investment contract liabilities with discretionary participation features Investment contract liabilities without discretionary participation features	C4.1	126,262 - 49,001 52,477	24,400 - 6,029	44,281 5,999 33,963	68,681 5,999 39,992	194,943 5,999 88,993 52,490	175,322 5,140 83,801 42,708
Total assets Total equity Liabilities Insurance contract liabilities Investment contract liabilities with discretionary participation features Investment contract liabilities without discretionary participation features Unallocated surplus	C4.1	126,262 - 49,001 52,477	24,400 - 6,029	44,281 5,999 33,963	68,681 5,999 39,992	194,943 5,999 88,993 52,490	175,322 5,140 83,801 42,708
Total assets Total equity Liabilities Insurance contract liabilities Investment contract liabilities with discretionary participation features Investment contract liabilities without discretionary participation features Unallocated surplus of with-profits funds	C4.1	126,262 - 49,001 52,477	24,400 - 6,029	44,281 5,999 33,963	68,681 5,999 39,992	194,943 5,999 88,993 52,490	175,322 5,140 83,801 42,708
Total assets Total equity Liabilities Insurance contract liabilities Investment contract liabilities with discretionary participation features Investment contract liabilities without discretionary participation features Unallocated surplus of with-profits funds Operational	C4.1	126,262 - 49,001 52,477	24,400 - 6,029	44,281 5,999 33,963	68,681 5,999 39,992	194,943 5,999 88,993 52,490	175,322 5,140 83,801 42,708
Total assets Total equity Liabilities Insurance contract liabilities Investment contract liabilities with discretionary participation features Investment contract liabilities without discretionary participation features Unallocated surplus of with-profits funds Operational borrowings	C4.1	126,262 - 49,001 52,477	24,400 - 6,029 - 16,090	44,281 5,999 33,963 13	68,681 5,999 39,992 13	194,943 5,999 88,993 52,490 16,171 11,650	175,322 5,140 83,801 42,708 15,841 10,543
Total assets Total equity Liabilities Insurance contract liabilities Investment contract liabilities with discretionary participation features Investment contract liabilities without discretionary participation features Unallocated surplus of with-profits funds Operational borrowings attributable to	C4.1 C4.1	126,262 - 49,001 52,477	24,400 - 6,029	44,281 5,999 33,963	68,681 5,999 39,992	194,943 5,999 88,993 52,490	175,322 5,140 83,801 42,708
Total assets Total equity Liabilities Insurance contract liabilities Investment contract liabilities with discretionary participation features Investment contract liabilities without discretionary participation features Unallocated surplus of with-profits funds Operational borrowings attributable to shareholder-financed	C4.1 C4.1	126,262 - 49,001 52,477	24,400 - 6,029 - 16,090	44,281 5,999 33,963 13	68,681 5,999 39,992 13	194,943 5,999 88,993 52,490 16,171 11,650	175,322 5,140 83,801 42,708 15,841 10,543
Total assets Total equity Liabilities Insurance contract liabilities Investment contract liabilities with discretionary participation features Investment contract liabilities without discretionary participation features Unallocated surplus of with-profits funds Operational borrowings attributable to shareholder-financed operations	C4.1 C4.1	126,262 - 49,001 52,477	24,400 - 6,029 - 16,090	44,281 5,999 33,963 13	68,681 5,999 39,992 13	194,943 5,999 88,993 52,490 16,171 11,650	175,322 5,140 83,801 42,708 15,841 10,543
Total assets Total equity Liabilities Insurance contract liabilities Investment contract liabilities with discretionary participation features Investment contract liabilities without discretionary participation features Unestment contract liabilities without discretionary participation features Unallocated surplus of with-profits funds Operational borrowings attributable to shareholder-financed operations Borrowings	C4.1 C4.1	126,262 - 49,001 52,477	24,400 - 6,029 - 16,090	44,281 5,999 33,963 13	68,681 5,999 39,992 13	194,943 5,999 88,993 52,490 16,171 11,650	175,322 5,140 83,801 42,708 15,841 10,543
Total assets Total equity Liabilities Insurance contract liabilities Investment contract liabilities with discretionary participation features Investment contract liabilities without discretionary participation features Unallocated surplus of with-profits funds Operational borrowings attributable to shareholder-financed operations	C4.1 C4.1	126,262 - 49,001 52,477	24,400 - 6,029 - 16,090	44,281 5,999 33,963 13	68,681 5,999 39,992 13	194,943 5,999 88,993 52,490 16,171 11,650	175,322 5,140 83,801 42,708 15,841 10,543

Obligations under funding, securities lending and sale and repurchase agreements	757	-	740	740	1,497	1,651
Net asset value attributable to unit holders of consolidated unit trusts and similar funds	3,513	2,066	15	2,081	5,594	5,049
Deferred tax liabilities	1,279	-	298	298	1,577	1,162
Current tax liabilities Accruals deferred	90	59	298	357	447	203
income and other liabilities	4,649	129	1,398	1,527	6,176	5,430
Provisions	95	-	347	347	442	158
Derivative liabilities	853	23	984	1,007	1,860	2,125
Liabilities held for salenote (ii)	535	-	-	-	535	-
Total liabilities	126,262	24,400	38,282	62,682	188,944	170,182
Total equity and liabilities	126,262	24,400	44,281	68,681	194,943	175,322

Note

- (i) Includes the Scottish Amicable Insurance Fund which, at 31 December 2016 have total assets and liabilities of £6,101 million (2015: £6,230 million). The PAC with-profits sub-fund (WPSF) mainly contains with-profits business but it also contains some non-profit business (unit-linked, term assurances and annuities). The PAC with-profits fund includes £11.2 billion (2015: £10.8 billion) of non-profits annuities liabilities.
- (ii) The assets and liabilities held for sale for the UK insurance operations at 31 December 2016 comprise the investment properties and consolidated venture investments of the PAC with-profits fund, for which the sales had been agreed but not yet completed at the year end.
- C3 Assets and liabilities
- C3.1 Group assets and liabilities measurement
 - (a) Determination of fair value

The fair values of the financial instruments for which fair valuation is required under IFRS are determined by the use of current market bid prices for exchange-quoted investments or by using quotations from independent third parties such as brokers and pricing services or by using appropriate valuation techniques.

The estimated fair value of derivative financial instruments reflects the estimated amount the Group would receive or pay in an arm's length transaction. This amount is determined using quoted prices if exchange listed, quotations from independent third parties or valued internally using standard market practices.

The loans and receivables have been shown net of provisions for impairment. The fair value of loans have been estimated from discounted cash flows expected to be received. The rate of discount used was the market rate of interest where applicable.

The fair value of investment properties is based on market values as assessed by professionally qualified external valuers or by the Group's qualified surveyors.

The fair value of the subordinated and senior debt issued by the parent company is determined using quoted prices from independent third parties.

The fair value of financial liabilities (other than derivative financial instruments) is determined using discounted cash flows of the amounts expected to be paid.

(b) Fair value measurement hierarchy of Group assets and liabilities

Assets and liabilities carried at fair value on the statement of financial position

The table below shows the assets and liabilities carried at fair value analysed by level of the IFRS 13 'Fair Value Measurement' defined fair value hierarchy. This hierarchy is based on the inputs to the fair value measurement and reflects the lowest level input that is significant to that measurement.

Financial instruments at fair value

	31 Dec 2016 £m Level 1 Quoted prices (unadjusted) in active markets	Level 2 Valuation based on significant observable market inputs	Level 3 Valuation based on significant unobservable market inputs	Total
Analysis of financial investments, net of derivative liabilities by business type	s	·	·	
With-profits Loans	-	-	27	27
Equity securities and portfolio holdings in unit trusts	45,181	3,669	690	49,540
Debt securities	26,227	43,880	690	70,797
Other investments (including derivative assets)	58	3,357	3,443	6,858
Derivative liabilities	(51)	(1,025)	-	(1,076)
Total financial investments, net of derivative liabilities	•	49,881	4,850	126,146
Percentage of total Unit-linked and variable annuity separate account Equity securities		40%	4%	100%
and portfolio holdings in unit	146,637	374	22	147,033
trusts Debt securities Other investments	5,136	4,462	-	9,598
(including derivative assets)	6	8	5	19
Derivative liabilities	(4)	(24)	-	(28)
	151,775	4,820	27	156,622

Total financial investments, net of derivative liabilities				
Percentage of total Non-linked shareholder-backed	97%	3%	0%	100%
Loans Equity securities	-	276	2,672	2,948
and portfolio holdings in unit trusts	1,966	3	10	1,979
Debt securities Other investments	21,896	67,915	252	90,063
(including derivative assets)	-	1,492	1,032	2,524
Derivative liabilities	(9)	(1,623)	(516)	(2,148)
Total financial investments, net of derivative liabilities		68,063	3,450	95,366
Percentage of total		71%	4%	100%
Group total analysis, including other financial liabilities held at fair value				
Group total Loans Equity securities	-	276	2,699	2,975
and portfolio holdings in unit trusts	193,784	4,046	722	198,552
Debt securities Other investments	53,259	116,257	942	170,458
(including derivative assets)	64	4,857	4,480	9,401
Derivative liabilities Total financial	(64)	(2,672)	(516)	(3,252)
investments, net of derivative liabilities Investment contrac liabilities without	S	122,764	8,327	378,134
discretionary participation features held at fair value	-	(16,425)	-	(16,425)
Net asset value attributable to unit holders of	(4,217)	(3,587)	(883)	(8,687)

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consolidated unit trusts and similar funds				
Other financial				
liabilities held at	-	(385)	(2,851)	(3,236)
fair value				
Total financial				
instruments at fair	242,826	102,367	4,593	349,786
value				
Percentage of total	70%	29%	1%	100%

All assets and liabilities held at fair value are classified as fair value through profit or loss, except for £40,645 million (2015: £33,984 million) of debt securities classified as available-for-sale.

In addition to the financial instruments shown above, the assets and liabilities held for sale on the consolidated statement of financial position at 31 December 2016 in respect of Korea life business included a net financial instruments balance of £3,200 million, primarily for equity securities and debt securities. Of this amount, £2,763 million was classified as level 1 and £437 million as level 2.

	31 Dec 2015 £m Level 1 Quoted prices (unadjusted)	on significant	Level 3 Valuation based on significant	Total
	in active markets	observable market inputs	unobservable market inputs	
Analysis of financial investments, net of derivative liabilities by business type With-profits		•		
Equity securities and portfolio holdings in unit trusts	35,441	3,200	554	39,195
Debt securities	20,312	40,033	525	60,870
Other investments (including derivative assets)	85	1,589	3,371	5,045
Derivative liabilities Total financial	(110)	(1,526)	-	(1,636)
investments, net of derivative liabilities		43,296	4,450	103,474
Percentage of total Unit-linked and variable annuity separate account Equity securities		42%	4%	100%
and portfolio holdings in unit trusts	116,691	354	22	117,067

Debt securities	4,350	4,940	-	9,290
Other investments (including derivative assets)	5	20	4	29
Derivative liabilities Total financial	(2)	(16)	-	(18)
investments, net of derivative liabilities		5,298	26	126,368
Percentage of total Non-linked shareholder-backed	96%	4%	0%	100%
Loans Equity securities	-	255	2,183	2,438
and portfolio holdings in unit trusts	1,150	10	31	1,191
Debt securities Other investments	17,767	59,491	253	77,511
(including derivative assets)	-	1,378	901	2,279
Derivative liabilities Total financial	-	(1,112)	(353)	(1,465)
investments, net of derivative liabilities		60,022	3,015	81,954
Percentage of total		73%	4%	100%
Group total analysis, including other financial liabilities held at fair value				
Group total Loans Equity securities	-	255	2,183	2,438
and portfolio holdings in unit trusts	153,282	3,564	607	157,453
Debt securities Other investments	42,429	104,464	778	147,671
(including derivative assets)	90	2,987	4,276	7,353
Derivative liabilities	(112)	(2,654)	(353)	(3,119)
Total financial investments, net of derivative liabilities		108,616	7,491	311,796
Investment contracts liabilities without	-	(16,022)	-	(16,022)

discretionary participation				
features held at fair value				
Net asset value				
attributable to unit holders of consolidated unit	(5,782)	(1,055)	(1,036)	(7,873)
trusts and similar funds				
Other financial				
liabilities held at	-	(322)	(2,347)	(2,669)
fair value Total financial				
instruments at fair	189,907	91,217	4,108	285,232
value Percentage of total	67%	32%	1%	100%
i sittimage of total	S. 75	2 = , s	1,0	10070

Investment properties at fair value

	31 December £m			
	Level 1	Level 2	Level 3	Total
	Quoted prices	Valuation based on	Valuation based on significant	
	(unadjusted) in active	significant observable market	unobservable market inputs	
	markets	inputs	unooservaore market inputs	
2016	-	-	14,646	14,646
2015	-	-	13,422	13,422

(c) Valuation approach for level 2 fair valued assets and liabilities

A significant proportion of the Group's level 2 assets are corporate bonds, structured securities and other non-national government debt securities. These assets, in line with market practice, are generally valued using independent pricing services or third-party broker quotes. These valuations are determined using independent external quotations from multiple sources and are subject to a number of monitoring controls, such as monthly price variances, stale price reviews and variance analysis on prices achieved on subsequent trades.

Pricing services, where available, are used to obtain the third-party broker quotes. Where pricing services providers are used, a single valuation is obtained and applied.

When prices are not available from pricing services, quotes are sourced directly from brokers. Prudential seeks to obtain a number of quotes from different brokers so as to obtain the most comprehensive information available on their executability. Where quotes are sourced directly from brokers, the price used in the valuation is normally selected from one of the quotes based on a number of factors, including the timeliness and regularity of the quotes and the accuracy of the quotes considering the spreads provided. The selected quote is the one which best represents an executable quote for the security at the measurement date.

Generally, no adjustment is made to the prices obtained from independent third parties. Adjustment is made in only limited circumstances, where it is determined that the third-party valuations obtained do not reflect fair value (eg either because the value is stale and/or the values are extremely diverse in range). These are usually securities which are distressed or that could be subject to a debt restructure or where reliable market prices are no longer available due to an inactive market or market dislocation. In these instances, prices are derived using internal valuation techniques including those as described below in this note with the objective of arriving at a fair value measurement that reflects the price at which an orderly transaction would take place between market participants on the measurement date. The techniques used require a number of assumptions relating to variables such as credit risk and interest rates. Examples

of such variables include an average credit spread based on the corporate bond universe and the relevant duration of the asset being valued. Prudential determines the input assumptions based on the best available information at the measurement dates. Securities valued in such manner are classified as level 3 where these significant inputs are not based on observable market data.

Of the total level 2 debt securities of £116,257 million at 31 December 2016 (2015: £104,464 million), £12,708 million are valued internally (2015: £10,331 million). The majority of such securities are valued using matrix pricing, which is based on assessing the credit quality of the underlying borrower to derive a suitable discount rate relative to government securities of a comparable duration. Under matrix pricing, the debt securities are priced taking the credit spreads on comparable quoted public debt securities and applying these to the equivalent debt instruments factoring in a specified liquidity premium. The majority of the parameters used in this valuation technique are readily observable in the market and, therefore, are not subject to interpretation.

(d) Fair value measurements for level 3 fair valued assets and liabilities

Valuation approach for level 3 fair valued assets and liabilities

Financial instruments at fair value

Investments valued using valuation techniques include financial investments which by their nature do not have an externally quoted price based on regular trades, and financial investments for which markets are no longer active as a result of market conditions eg market illiquidity. The valuation techniques used include comparison to recent arm's length transactions, reference to other instruments that are substantially the same, discounted cash flow analysis, option adjusted spread models and, if applicable, enterprise valuation. These techniques may include a number of assumptions relating to variables such as credit risk and interest rates. Changes in assumptions relating to these variables could positively or negatively impact the reported fair value of these instruments. When determining the inputs into the valuation techniques used priority is given to publicly available prices from independent sources when available, but overall the source of pricing is chosen with the objective of arriving at a fair value measurement that reflects the price at which an orderly transaction would take place between market participants on the measurement date.

The fair value estimates are made at a specific point in time, based upon available market information and judgements about the financial instruments, including estimates of the timing and amount of expected future cash flows and the credit standing of counterparties. Such estimates do not reflect any premium or discount that could result from offering for sale at one time the Group's entire holdings of a particular financial instrument, nor do they consider the tax impact of the realisation of unrealised gains or losses from selling the financial instrument being fair valued. In some cases the disclosed value cannot be realised in immediate settlement of the financial instrument. In accordance with the Group's risk management framework, the estimated fair value of derivative financial instruments valued internally using standard market practices are subject to assessment against external counterparties' valuations

At 31 December 2016, the Group held £4,593 million (2015: £4,108 million) of net financial instruments at fair value within level 3. This represents 1 per cent (2015: 1 per cent) of the total fair valued financial assets net of fair valued financial liabilities.

Included within these amounts were loans of £2,672 million at 31 December 2016 (2015: £2,183 million), measured as the loan outstanding balance, attached to REALIC and held to back the liabilities for funds withheld under reinsurance arrangements. The funds withheld liability of £2,851 million at 31 December 2016 (2015: £2,347 million) was also classified within level 3, accounted for on a fair value basis being equivalent to the carrying value of the underlying assets.

Excluding the loans and funds withheld liability under REALIC's reinsurance arrangements as described above, which amounted to a net liability of £(179) million (2015: £(164) million), the level 3 fair valued financial assets net of financial liabilities were £4,772 million (2015: £4,272 million). Of this amount, a net asset of £72 million (2015: net liability of £(77) million) was internally valued, representing less than 0.1 per cent of the total fair valued financial assets net of financial liabilities (2015: less than 0.1 per cent). Internal valuations are inherently more subjective than external valuations. Included within these internally valued net asset/liability were:

(a) Debt securities of £422 million (2015: £381 million), which were either valued on a discounted cash flow method with an internally developed discount rate or on external prices adjusted to reflect the specific known conditions relating to these securities (eg distressed securities or securities which were being restructured).

- (b) Private equity and venture investments of £956 million (2015: £852 million) which were valued internally based on management information available for these investments. These investments were principally held by consolidated investment funds that are managed on behalf of third parties.
- (c) Liabilities of £(883) million (2015: £(1,013) million) for the net asset value attributable to external unit holders in respect of the consolidated investment funds, which are non-recourse to the Group. These liabilities are valued by reference to the underlying assets.
- (d) Derivative liabilities of £(516) million (2015: £(353) million) which are valued internally using standard market practices but are subject to independent assessment against external counterparties' valuations.
 - (e) Other sundry individual financial investments of £93 million (2015: £56 million).

Of the internally valued net asset referred to above of £72 million (2015: net liability of £(77) million):

- (a) A net asset of £315 million (2015: £29 million) was held by the Group's participating funds and therefore shareholders' profit and equity are not impacted by movements in the valuation of these financial instruments.
- (b) A net liability of £(243) million (2015: £(106) million) was held to support non-linked shareholder-backed business. If the value of all the level 3 instruments held to support non-linked shareholder-backed business valued internally was varied downwards by 10 per cent, the change in valuation would be £24 million (2015: £11 million), which would reduce shareholders' equity by this amount before tax. Of this amount, a decrease of £24 million (2015: a decrease of £10 million) would pass through the income statement substantially as part of short-term fluctuations in investment returns outside of operating profit and no impact (2015: a decrease of £1 million) would be included as part of other comprehensive income, being unrealised movements on assets classified as available-for-sale.

Other assets at fair value - investment properties

The investment properties of the Group are principally held by the UK insurance operations that are externally valued by professionally qualified external valuers using the Royal Institution of Chartered Surveyors (RICS) valuation standards. An 'income capitalisation' technique is predominantly applied for these properties. This technique calculates the value through the yield and rental value depending on factors such as the lease length, building quality, covenant and location. The variables used are compared to recent transactions with similar features to those of the Group's investment properties. As the comparisons are not with properties that are virtually identical to the Group's investment properties, adjustments are made by the valuers where appropriate to the variables used. Changes in assumptions relating to these variables could positively or negatively impact the reported fair value of the properties.

(e) Transfers into and transfers out of levels

The Group's policy is to recognise transfers into and transfers out of levels as of the end of each half year reporting period except for material transfers which are recognised as of the date of the event or change in circumstances that caused the transfer.

During 2016, the transfers between levels within the Group's portfolio were primarily transfers from level 1 to level 2 of £455 million and transfers from level 2 to level 1 of £902 million. These transfers which relate to equity securities and debt securities arose to reflect the change in the observability of the inputs used in valuing these securities. In addition, in 2016, the transfers into level 3 were £138 million and the transfers out of level 3 were £394 million. These transfers were between levels 3 and 2 and primarily for equity securities and debt securities.

(f) Valuation processes applied by the Group

The Group's valuation policies, procedures and analyses for instruments categorised as level 3 are overseen by Business Unit committees as part of the Group's wider financial reporting governance processes. The procedures undertaken include approval of valuation methodologies, verification processes, and resolution of significant or complex valuation issues. In undertaking these activities the Group makes use of the extensive expertise of its asset management functions.

C3.2 Debt securities

This note provides analysis of the Group's debt securities, including asset-backed securities and sovereign debt securities.

(a) Credit rating

Debt securities are analysed below according to external credit ratings issued, with equivalent ratings issued by different ratings agencies grouped together. Standard and Poor's ratings have been used where available, if this isn't the case Moody's and then Fitch have been used as alternatives. In the table below, AAA is the highest possible rating.

Investment grade financial assets are classified within the range of AAA to BBB- ratings. Financial assets which fall outside this range are classified as below BBB. Debt securities with no external credit rating are classified as "other".

	2016 £	m					
	AAA	AA+ to AA-	A+ to A-	BBB+ to BBB-	Below BBB-	Other	Total
Asia							
With-profits	3,183	8,522	3,560	2,996	1,887	1,713	21,861
Unit-linked	448	112	525	1,321	494	421	3,321
Non-linked shareholder-backed US	1,082	2,435	2,864	2,388	1,680	915	11,364
Non-linked shareholder-backed UK	445	7,932	10,609	13,950	1,009	6,800	40,745
With-profits	5,740	9,746	10,679	12,798	3,289	6,684	48,936
Unit-linked	461	2,660	1,158	1,699	212	87	6,277
Non-linked shareholder-backed	4,238	10,371	10,558	4,515	397	5,504	35,583
Other operations	830	1,190	242	97	10	2	2,371
Total debt securities	16,427	42,968	40,195	39,764	8,978	22,126	170,458
	2015 £	m					
		m AA+ to AA-	A+ to A-	BBB+ to BBB-	Below BBB-	Other	Total
Asia	AAA	AA+ to AA-		to BBB-			
With-profits	AAA 2,050	AA+ to AA- 6,212	2,463	to BBB- 2,238	1,879	1,493	16,335
With-profits Unit-linked	AAA 2,050 333	AA+ to AA- 6,212 404	2,463 420	to BBB- 2,238 1,050	1,879 203	1,493 399	16,335 2,809
With-profits	AAA 2,050 333	AA+ to AA- 6,212	2,463	to BBB- 2,238	1,879	1,493	16,335
With-profits Unit-linked Non-linked shareholder-backed	AAA 2,050 333 700	AA+ to AA- 6,212 404	2,463 420	to BBB- 2,238 1,050	1,879 203	1,493 399	16,335 2,809
With-profits Unit-linked Non-linked shareholder-backed US	AAA 2,050 333 700	AA+ to AA- 6,212 404 2,626	2,463 420 1,919	to BBB- 2,238 1,050 1,736	1,879 203 1,223	1,493 399 944	16,335 2,809 9,148
With-profits Unit-linked Non-linked shareholder-backed US Non-linked shareholder-backed	AAA 2,050 333 700	AA+ to AA- 6,212 404 2,626	2,463 420 1,919	to BBB- 2,238 1,050 1,736	1,879 203 1,223	1,493 399 944	16,335 2,809 9,148
With-profits Unit-linked Non-linked shareholder-backed US Non-linked shareholder-backed UK	AAA 2,050 333 700 1,209	AA+ to AA- 6,212 404 2,626 5,563	2,463 420 1,919 8,767	to BBB- 2,238 1,050 1,736 11,623	1,879 203 1,223 832	1,493 399 944 6,077	16,335 2,809 9,148 34,071
With-profits Unit-linked Non-linked shareholder-backed US Non-linked shareholder-backed UK With-profits	2,050 333 700 1,209 5,657 1,101	AA+ to AA- 6,212 404 2,626 5,563 8,318 1,842 9,022	2,463 420 1,919 8,767 9,557 1,164 8,735	to BBB- 2,238 1,050 1,736 11,623 12,241 1,999 4,994	1,879 203 1,223 832 2,673	1,493 399 944 6,077 6,089	16,335 2,809 9,148 34,071 44,535
With-profits Unit-linked Non-linked shareholder-backed US Non-linked shareholder-backed UK With-profits Unit-linked	2,050 333 700 1,209 5,657 1,101	AA+ to AA- 6,212 404 2,626 5,563 8,318 1,842	2,463 420 1,919 8,767 9,557 1,164	to BBB- 2,238 1,050 1,736 11,623 12,241 1,999	1,879 203 1,223 832 2,673 272	1,493 399 944 6,077 6,089 103	16,335 2,809 9,148 34,071 44,535 6,481

The credit ratings, information or data contained in this report which are attributed and specifically provided by S&P, Moody's and Fitch Solutions and their respective affiliates and suppliers ('Content Providers') is referred to here as the 'Content'. Reproduction of any Content in any form is prohibited except with the prior written permission of the relevant party. The Content Providers do not guarantee the accuracy, adequacy, completeness, timeliness or availability of any Content and are not responsible for any errors or omissions (negligent or otherwise), regardless of the cause, or for the results obtained from the use of such Content. The Content Providers expressly disclaim liability for any damages, costs, expenses, legal fees, or losses (including lost income or lost profit and opportunity costs) in connection with any use of the Content. A reference to a particular investment or security, a rating or any observation concerning an investment that is part of the Content is not a recommendation to buy, sell or hold any such investment or security, nor does it address the suitability an investment or security and should not be relied on as investment advice

Securities with credit ratings classified as 'Other' can be further analysed as follows:

2016 £m 2015 £m

Asia - non-linked shareholder-backed Internally rated

162

63

Corporate bonds - r	ated as			
investment grade by local			757	481
external ratings age	ncies			
Other			95	301
Total Asia				
non-linked			915	944
shareholder-backed				
US	Mortgage -backed securities	Other securities	2016 Total	2015 Total
Implicit ratings of other US debt securities based on				

Government bonds

NAIC* valuations (see below) NAIC 1

NAIC 2

NAIC 3-6

Total US

4,334

1,594

149

6,077

	2016 £m	2015 £m
UK		
Internal ratings or		
unrated		
AAA to A-	6,939	5,570
BBB to B-	3,257	3,234
Below B- or unrated	2,079	1,578
Total UK	12,275	10,382

2,587

2,607

8

12

2,172

1,901

4,193

120

4,759

1,909

6,800

132

In addition to the debt securities shown above, the assets held for sale on the consolidated statement of financial position at 31 December 2016 in respect of Korea life business included a debt securities balance of £652 million.

(b) Additional analysis of US insurance operations debt securities

	2016 £m	2015 £m
Corporate and government security and commercial loans:		
Government	5,856	4,242
Publicly traded and SEC Rule 144A securities*	25,992	21,776
Non-SEC Rule 144A securities	4,576	3,733
Asset backed securities (see note (e))	4,321	4,320
Total US debt securities†	40,745	34,071

^{*} A 1990 SEC rule that facilitates the resale of privately placed securities under Rule 144A that are without SEC registration to qualified institutional investors. The rule was designed to develop a more liquid and

^{*} The Securities Valuation Office of the NAIC classifies debt securities into six quality categories ranging from Class 1 (the highest) to Class 6 (the lowest). Performing securities are designated as Classes 1 to 5 and securities in or near default are designated Class 6.

efficient institutional resale market for unregistered securities.

† Debt securities for US operations included in the statement of financial position comprise:

	2016 £m	2015 £m
Available-for-sale	40,645	33,984
Fair value through profit or loss:		
Securities held to back liabilities for funds withheld under reinsurance arrangement	100	87
	40,745	34,071

Realised gains and losses, including impairments, recorded in the income statement are as shown in note B1.2 of this report.

(c) Movements in unrealised gains and losses on Jackson available-for-sale securities

There was a movement in the statement of financial position value for debt securities classified as available-for-sale from a net unrealised gain of £592 million to a net unrealised gain of £676 million as analysed in the table below.

	2016	Foreign exchange translation Reflected as movement is comprehense	in other	2015
	£m	£m	£m	£m
Assets fair valued at below book value				
Book value*	14,617			13,163
Unrealised loss	(675)	(118)	116	(673)
Fair value (as included in statement of financial position)	13,942			12,490
Assets fair valued at or above book value				
Book value*	25,352			20,229
Unrealised gain	1,351	230	(144)	1,265
Fair value (as included in statement of financial position)	26,703			21,494
Total				
Book value*	39,969			33,392
Net unrealised gain	676	112	(28)	592
Fair value (as included in the footnote above in the overview table and the statement of financial position)	40,645			33,984

The available-for-sale debt securities of Jackson are analysed into US Treasuries and other debt securities as follows:

5,486	3,477
(412) (30) (436)	54
5,074	3,531
34,483	29,915
1,088 142 408	538
35,571	30,453
39,969	33,392
	(412) (30) (436) 5,074 34,483 1,088 142 408 35,571

Net unrealised gain (loss) 676 112 (28) 592 Fair value 40,645 33,984

- * Book value represents cost/amortised cost of the debt securities.
- ** Translated at the average rate of US\$1.3546: £1.00.
 - (d) US debt securities classified as available-for-sale in an unrealised loss position
 - (i) Fair value of securities as a percentage of book value

The following table shows the fair value of the debt securities in a gross unrealised loss position for various percentages of book value:

	2016 £m		2015 £m	
	Fair	Unrealised	Fair	Unrealised
	value	loss	value	loss
Between 90% and 100%	12,326	(405)	11,058	(320)
Between 80% and 90%	1,598	(259)	902	(144)
Below 80%:				
Residential mortgage-backed securities - sub-prime	-	-	4	(1)
Commercial mortgage-backed securities	8	(3)	-	-
Other asset-backed securities	9	(8)	9	(7)
Government bonds	-	-	-	-
Corporates	1	-	517	(201)
	18	(11)	530	(209)
Total	13,942	(675)	12,490	(673)

(ii) Unrealised losses by maturity of security

	2016 £m	2015 £m
1 year to 5 years	(7)	(51)
5 years to 10 years	(118)	(334)
More than 10 years	(510)	(247)
Mortgage-backed and other debt securities	(40)	(41)
Total	(675)	(673)

(iii) Age analysis of unrealised losses for the periods indicated

The following table shows the age analysis of all the unrealised losses in the portfolio by reference to the length of time the securities have been in an unrealised loss position:

2016 £m			2015 £m		
Non- investment grade	Investment grade	Total	Non- investment grade	Investment grade	Total
(3)	(599)	(602)	(13)	(148)	(161)
-	(2)	(2)	(17)	(332)	(349)
(4)	(27)	(31)	(16)	(63)	(79)
(2)	(1)	(3)	(3)	(38)	(41)
(2)	(35)	(37)	(3)	(40)	(43)
(11)	(664)	(675)	(52)	(621)	(673)
	Non-investment grade (3) - (4) (2) (2)	Non-investment grade (3) (599) - (2) (4) (27) (2) (1) (2) (35)	Non-investment grade (3) (599) (602) - (2) (2) (4) (27) (31) (2) (1) (3) (2) (35) (37)	Non-investment grade Investment grade Total investment grade (3) (599) (602) (13) - (2) (2) (17) (4) (27) (31) (16) (2) (1) (3) (3) (2) (35) (37) (3)	Non-investment grade Total investment grade Total investment grade Investment grade Investment grade Investment grade (3) (599) (602) (13) (148) - (2) (2) (17) (332) (4) (27) (31) (16) (63) (2) (1) (3) (3) (38) (2) (35) (37) (3) (40)

Further, the following table shows the age analysis as at 31 December 2016, of the securities whose fair values were below 80 per cent of the book value:

	2016	£m	2015	£m
Age analysis	Fair	Unrealised	Fair	Unrealised
Age allarysis	value	loss	value	loss
Less than 3 months	1	-	450	(165)
3 months to 6 months	-	-	64	(34)
More than 6 months	17	(11)	16	(10)
	18	(11)	530	(209)

(e) Asset-backed securities

The Group's holdings in Asset-Backed Securities (ABS), which comprise Residential Mortgage-Backed Securities (RMBS), Commercial Mortgage-Backed Securities (CMBS), Collateralised Debt Obligations (CDO) funds and other asset-backed securities, at 31 December 2016 are as follows:

2016 £m	2015 £m
130	111
4,321	4,320
1,464	1,531
771	911
6,686	6,873
357	262
5,177	4,600
5,534	4,862
12,220	11,735
	130 4,321 1,464 771 6,686 357 5,177 5,534

Notes

(i) Asia insurance operations

The Asia insurance operations' exposure to asset-backed securities is primarily held by the with-profits operations. Of the £357 million, 99 per cent (31 December 2015: 84 per cent) are investment grade.

(ii) US insurance operations

US insurance operations' exposure to asset-backed securities at 31 December 2016 comprises:

	2016 £m	2015 £m
RMBS		
RMBS Sub-prime (2016: 2% AAA, 12% AA, 4% A)	180	191
Alt-A (2016: 3% AAA, 6% A)	177	191
Prime including agency (2016: 72% AA, 3% A)	675	902
CMBS (2016: 76% AAA, 16% AA, 5% A)	2,234	2,403
CDO funds (2016: 35% AAA, 5% AA, 23% A),	50	52
including £nil exposure to sub-prime	30	32
Other ABS (2016: 21% AAA, 18% AA, 52% A),	1.005	581
including £129 million exposure to sub-prime	1,005	301
Total	4,321	4,320

(iii) UK insurance operations

The majority of holdings of the shareholder-backed business are UK securities and relate to PAC's annuity business. Of the holdings of the with-profits operations, £1,623 million (2015: £1,140 million) relates to exposure to the US

markets with the remaining exposure being primarily to the UK market.

(iv) Asset management operations

Asset management operations' exposure to asset-backed securities is held by Prudential Capital with no sub-prime exposure. Of the £771 million, 95 per cent (2015: 95 per cent) are graded AAA.

(f) Group sovereign debt and bank debt exposure

The Group exposures held by the shareholder-backed business and with-profits funds in sovereign debts and bank debt securities at 31 December 2016 are analysed as follows:

Exposure to sovereign debts

	2016 £m		2015 £m	
	Shareholder-backed	With-profits	Shareholder-backed	With-profits
	business	funds	business	funds
Italy	56	61	55	60
Spain	33	18	1	17
France	22	-	19	-
Germany*	573	329	409	358
Other Eurozone	83	33	62	44
Total Eurozone	767	441	546	479
United Kingdom	5,510	2,868	4,997	1,802
United States**	6,861	9,008	3,911	6,893
Other, predominantly Asia	3,979	2,079	3,368	1,737
Total	17,117	14,396	12,822	10,911

^{*} Including bonds guaranteed by the federal government.

Exposure to bank debt securities

	2016 £m							
	Senior de	ebt		Subore	dinated	debt		
			Total			Total	2016	2015
Shareholder-backed business	Covered	Senior	senior	Tier 1	Tier 2	subordinated	Total	Total
			debt			debt	£m	£m
Italy	-	32	32	-	-	-	32	30
Spain	148	22	170	-	-	-	170	154
France	28	53	81	10	75	85	166	226
Germany	46	4	50	-	74	74	124	130
Netherlands	-	44	44	-	6	6	50	31
Other Eurozone	-	19	19	-	-	-	19	31
Total Eurozone	222	174	396	10	155	165	561	602
United Kingdom	536	318	854	6	314	320	1,174	957
United States	-	2,494	2,494	6	184	190	2,684	2,457
Other, predominantly Asia	17	511	528	76	414	490	1,018	718
Total	775	3,497	4,272	98	1,067	1,165	5,437	4,734
With profits funds								
With-profits funds		60	62				62	57
Italy	-	62	62	-	-	-	62	57
Spain	153	60	213	-	-	-	213	182
France	8	140	148	-	65	65	213	250
Germany	96	18	114	-	-	-	114	111
Netherlands	-	189	189	6	7	13	202	205

^{**} The exposure to the United States sovereign debt comprises holdings of the US, UK and Asia insurance operations.

Other Eurozone	-	31	31	-	-	-	31	35
Total Eurozone	257	500	757	6	72	78	835	840
United Kingdom	544	400	944	2	450	452	1,396	1,351
United States	-	1,851	1,851	58	320	378	2,229	1,796
Other, including Asia	312	1,035	1,347	220	425	645	1,992	1,656
Total	1,113	3,786	4,899	286	1,267	1,553	6,452	5,643

The tables above exclude assets held to cover linked liabilities and those of the consolidated unit trusts and similar funds. In addition, the tables above exclude the proportionate share of sovereign debt holdings of the Group's joint venture operations.

C3.3 Loans portfolio

(a) Overview of loans portfolio

Loans are accounted for at amortised cost net of impairment except for:

- Certain mortgage loans which have been designated at fair value through profit or loss of the UK insurance operations as this loan portfolio is managed and evaluated on a fair value basis; and
- Certain policy loans of the US insurance operations that are held to back liabilities for funds withheld under reinsurance arrangements and are also accounted on a fair value basis.

The amounts included in the statement of financial position are analysed as follows:

	2016 £m Mortgage loans*	Policy loans**	Other loans†	Total	2015 £m Mortgage loans*	Policy loans**	Other loans†	Total
Asia								
With-profits	-	577	113	690	-	452	88	540
Non-linked shareholder-backed US	179	226	208	613	130	269	145	544
Non-linked shareholder-backed UK	6,055	3,680	-	9,735	4,367	3,051	-	7,418
With-profits	668	6	1,218	1,892	727	8	1,324	2,059
Non-linked shareholder-backed	1,642	-	38	1,680	1,508	-	4	1,512
Asset management operations	-	-	563	563	-	-	885	885
Total loans securities	8,544	4,489	2,140	15,173	3 6,732	3,780	2,446	12,958

- * All mortgage loans are secured by properties. In the US, mortgage loans are all commercial mortgage loans that are secured on the following property types: industrial, multi-family residential, suburban office, retail or hotel. By carrying value, 96 per cent of the £1,642 million (2015: 78 per cent of the £1,508 million) mortgage loans held for UK shareholder-backed business relates to lifetime (equity release) mortgage business which has an average loan to property value of 30 per cent (2015: 30 per cent).
- ** In the US £2,672 million (2015: £2,183 million) policy loans are backing liabilities for funds withheld under reinsurance arrangements and are accounted for at fair value through profit or loss. All other policy loans are accounted for at amortised cost, less any impairment.
- † Other loans held in UK with-profits funds are commercial loans and comprise mainly syndicated loans. The majority of other loans in shareholder-backed business in Asia are commercial loans held by the Malaysia operation and which are all investment graded by two local rating agencies.

(b) Additional information on US loans

The US insurance operations' commercial mortgage loan portfolio does not include any single-family residential mortgage loans and is therefore not exposed to the risk of defaults associated with residential sub-prime mortgage loans. The average loan size is £12.4 million (2015: £8.6 million). The portfolio has a current estimated average loan to value of 59 per cent (2015: 59 per cent).

At 31 December 2016, Jackson had no mortgage loans where the contractual terms of the agreements had been restructured (2015: none).

(c) Loans held by asset management operations

These relate to loans and receivables managed by Prudential Capital. These assets are generally secured but most have no external credit ratings. Internal ratings prepared by the Group's asset management operations, as part of the risk management process, are:

	2016 £m	2015 £m
Loans and		
receivables		
internal ratings:		
AA+ to AA-	29	-
A+ to A-	100	157
BBB+ to BBB-	248	607
BB+ to BB-	185	119
B and other	1	2
Total	563	885

C4 Policyholder liabilities and unallocated surplus

The note provides information of policyholder liabilities and unallocated surplus of with-profits funds held on the Group's statement of financial position:

- C4.1 Movement and duration of liabilities
- C4.1(a) Group overview
- (i) Analysis of movements in policyholder liabilities and unallocated surplus of with-profits funds

	Insurance			
	Asia	US	UK	Total
	note	note	note	
	C4.1(b)	C4.1(c)	C4.1(d)	
At 1 January 2015	45,022	126,746	154,436	326,204
Comprising:				
- Policyholder liabilities on the consolidated statement of financial	38,705	126,746	144,088	309,539
position	*	120,740	144,000	307,337
- Unallocated surplus of with-profits funds on the consolidated stateme	nt _{2.102}	_	10,348	12,450
of financial position	_,			,
- Group's share of policyholder liabilities of joint ventures and	4,215	_	_	4,215
associate§	,			,
Net flows:				
Premiums	7,784	16,699	9,692	34,175
	· ·	,	•	· ·
Surrenders	(2,550)	(6,759)	(6,363)	(15,672)
Maturities/Deaths	(1,265)	(1,464)	(6,991)	(9,720)
Net flows	3,969	8,476	(3,662)	8,783

Shareholders' transfers post-tax Investment-related items and other movements	(43) (364)	(3,824)	(214) 2,319	(257) (1,869)
Foreign exchange translation differences	194	7,515	14	7,723
As at 31 December 2015/1 January 2016	48,778	138,913	152,893	340,584
Comprising:				
- Policyholder liabilities on the consolidated statement of financial	41,255	138,913	142,350	322,518
position	4			
- Unallocated surplus of with-profits funds on the consolidated statemen	^{nt} 2,553	-	10,543	13,096
of financial position				
- Group's share of policyholder liabilities of joint ventures and	4,970	-	_	4,970
associate§	(2.012)			(2.012)
Reclassification of Korea life business as held for sale*	(2,812)	-	-	(2,812)
Net flows:				
Premiums	9,639	14,766	11,129	35,534
Surrenders	(2,299)	(7,872)	(6,821)	(16,992)
Maturities/Deaths	(1,558)	(1,696)	(6,835)	(10,089)
Net flows	5,782	5,198	(2,527)	8,453
Shareholders' transfers post-tax	(44)	_	(215)	(259)
Investment-related items and other movements	2,005	5,690	18,626	26,321
Foreign exchange translation differences	9,075	27,825	527	37,427
At 31 December 2016	62,784	177,626	169,304	409,714
Comprising:				
- Policyholder liabilities on the consolidated statement of financial	52 716	177 626	157 651	200 006
position¶	53,716	177,626	157,654	388,996
- Unallocated surplus of with-profits funds on the consolidated statement	nt _{2.667}		11.650	14217
of financial position	2,007	-	11,650	14,317
- Group's share of policyholder liabilities of joint ventures and	6,401			6,401
associate§	0,401	-	-	0,401
Average policyholder liability balances†				
2016	51,765	158,270	150,003	360,038
2015	44,573	132,830	143,219	320,622

- * The reclassification of Korea life business as held for sale reflects the value of policyholder liabilities held at 1 January 2016. No other amounts are shown within the 2016 analysis above in respect of Korea.
- † Averages have been based on opening and closing balances and adjusted for acquisitions, disposals and corporate transactions in the year and exclude unallocated surplus of with-profits funds.
- § The Group's investment in joint ventures and associates are accounted for on an equity method basis in the Group's balance sheet. The Group's share of the policyholder liabilities as shown above relate to life businesses in China, India and of the Takaful business in Malaysia.
- ¶ The policyholder liabilities of the Asia insurance operations of £53,716 million (2015: £41,255 million), shown in the table above, is after deducting the intra-group reinsurance liabilities ceded by the UK insurance operations of £1,302 million (2015: £1,261 million) to the Hong Kong with-profits business. Including this amount total Asia policyholder liabilities are £55,018 million (2015: £42,516 million).

The items above represent the amount attributable to changes in policyholder liabilities and unallocated surplus of with-profits funds as a result of each of the components listed. The policyholder liabilities shown include investment contracts without discretionary participation features (as defined in IFRS 4) and their full movement in the year. The items above are shown gross of external reinsurance.

The analysis includes the impact of premiums, claims and investment movements on policyholders' liabilities. The impact does not represent premiums, claims and investment movements as reported in the income statement. For example, the premiums shown above will exclude any deductions for fees/charges. Claims represent the policyholder liabilities provision released rather than the claim amount paid to the policyholder.

(ii) Analysis of movements in policyholder liabilities for shareholder-backed business

	Shareholder-backed business £m			ness £m
	Asia	US	UK	Total
At 1 January 2015	26,410	126,746	55,009	208,165
Net flows:				
Premiums	4,793	16,699	3,146	24,638
Surrenders	(2,308)	(6,759)	(3,227)	(12,294)
Maturities/Deaths	(618)	(1,464)	(2,613)	(4,695)
Net flowsnote (a)	1,867	8,476	(2,694)	7,649
Investment-related items and other movements	(121)	(3,824)	509	(3,436)
Foreign exchange translation differences	(312)	7,515	-	7,203
At 31 December 2015/1 January 2016	27,844	138,913	52,824	219,581
Comprising:				
- Policyholder liabilities on the consolidated statement of financial position	22,874	138,913	52,824	214,611
- Group's share of policyholder liabilities relating to joint ventures	4,970	-	-	4,970
At 1 January 2016	27,844	138,913	52,824	219,581
Reclassification of Korea life business as held for sale*	(2,812)	-	-	(2,812)
Net flows:				
Premiums	4,749	14,766	1,842	21,357
Surrenders	(1,931)	(7,872)	(2,967)	(12,770)
Maturities/Deaths	(732)	(1,696)	(2,521)	(4,949)
Net flowsnote (a)	2,086	5,198	(3,646)	3,638
Investment-related items and other movements	1,116	5,690	6,980	13,786
Foreign exchange translation differences	4,617	27,825	-	32,442
At 31 December 2016	32,851	177,626	56,158	266,635
Comprising:				
- Policyholder liabilities on the consolidated statement of financial position	26,450	177,626	56,158	260,234
- Group's share of policyholder liabilities relating to joint ventures	6,401	-	-	6,401

Group's share of policyholder liabilities relating to joint ventures 6,401 - - 6,401 * The reclassification of Korea life business as held for sale reflects the value of policyholder liabilities held at 1

Note

(a) Including net flows of the Group's insurance joint ventures and associate.

C4.1(b) Asia insurance operations

(i) Analysis of movements in policyholder liabilities and unallocated surplus of with-profits funds A reconciliation of the total policyholder liabilities and unallocated surplus of with-profits funds of Asia insurance operations from the beginning of the year to the end of the year is as follows:

	With-profits business	Unit-linked liabilities	Other business	Total
	£m	£m	£m	£m
At 1 January 2015	18,612	16,209	10,201	45,022
Comprising:				
- Policyholder liabilities on the consolidated statement of financial position	16,510	13,874	8,321	38,705
- Unallocated surplus of with-profits funds on the consolidated statement of financial position	2,102	-	-	2,102

^{*} The reclassification of Korea life business as held for sale reflects the value of policyholder liabilities held at 1 January 2016. No other amounts are shown within the 2016 analysis above in respect of Korea.

- Group's share of policyholder liabilities relating to joint ventures and associate‡	-	2,335	1,880	4,215
Premiums				
New business	812	1,322	781	2,915
In-force	2,179	1,496	1,194	4,869
	2,991	2,818	1,975	7,784
Surrenders note (c)	(242)	(2,043)	(265)	(2,550)
Maturities/Deaths	(647)	(88)	(530)	(1,265)
Net flows note (b)	2,102	687	1,180	3,969
Shareholders' transfers post-tax	(43)	-	-	(43)
Investment-related items and other movements	(243)	(536)	415	(364)
Foreign exchange translation differences note (a)	506	(394)	82	194
At 31 December 2015/1 January 2016	20,934	15,966	11,878	48,778
Comprising:				
- Policyholder liabilities on the consolidated statement of financial	18,381	13,355	9,519	41,255
position	10,301	13,333	9,319	41,233
- Unallocated surplus of with-profits funds on the consolidated statement	2,553	_	_	2,553
of financial position	2,333	_	_	2,333
- Group's share of policyholder liabilities relating to joint ventures and	_	2,611	2,359	4,970
associate‡		•		
Reclassification of Korea life business as held for sale*	-	(2,187)	(625)	(2,812)
Premiums				
New business	1,701	921	767	3,389
In-force	3,189	1,447	1,614	6,250
III-101CC	4,890	2,368	2,381	9,639
Surrenders note (c)	(368)	(1,641)	(290)	(2,299)
Maturities/Deaths	(826)	(78)	(654)	(1,558)
Net flows note (b)	3,696	649	1,437	5,782
Shareholders' transfers post-tax	(44)	-	-	(44)
Investment-related items and other movements note (d)	889	621	495	2,005
Foreign exchange translation differences note (a)	4,458	2,458	2,159	9,075
At 31 December 2016note (b)	29,933	17,507	15,344	62,784
Comprising:	- /	. ,	- ,-	- ,
- Policyholder liabilities on the consolidated statement of financial	27.266	1.4.200	10.161	50.516
position§	27,266	14,289	12,161	53,716
- Unallocated surplus of with-profits funds on the consolidated statement	0.667			0.667
of financial position	2,667	-	-	2,667
- Group's share of policyholder liabilities relating to joint ventures and		2 210	2 102	6 401
associate‡	-	3,218	3,183	6,401
Average policyholder liability balances†				
2016	22,823	15,643	13,299	51,765
2015	17,446	16,088	11,039	44,573

^{*} The reclassification of Korea life business as held for sale reflects the value of policyholder liabilities held at 1 January 2016. No other amounts are shown within the 2016 analysis above in respect of Korea. If Korea life business had been excluded from the 2015, the average policyholder liability balance for 2015 would have been £41,814 million in total allocated £17,446 million, £13,940 million and £10,428 million for its with-profits business, unit-linked business and other business, respectively.

[†] Averages have been based on opening and closing balances and adjusted for acquisitions and disposals in the year and exclude unallocated surplus of with-profits funds.

- ‡ The Group's investment in joint ventures and associate are accounted for on an equity method basis and the Group's share of the policyholder liabilities as shown above relate to the life businesses in China, India and of the Takaful business in Malaysia.
- § The policyholder liabilities of the with-profits business of £27,266 million, shown in the table above, is after deducting the intra-group reinsurance liabilities ceded by the UK insurance operations of £1,302 million to the Hong Kong with-profits business (2015: £1,261 million). Including this amount the Asia with-profits policyholder liabilities are £28,568 million.

Notes

- (a) Movements in the year have been translated at the average exchange rates for the year. The closing balance has been translated at the closing spot rates as at the end of the year. Differences upon retranslation are included in foreign exchange translation differences.
- (b) Net flows have increased by £1,860 million to £5,782 million in 2016 after excluding Korea 2015 net inflows of £47 million from the comparative period reflecting increased flows from new business and growth in the in-force books.
- (c) The rate of surrenders for shareholder-backed business (expressed as a percentage of opening liabilities) was 7.7 per cent in 2016, compared with 7.6 per cent in 2015 excluding Korea (2015: 8.7 per cent including Korea).
- (d) Investment-related items and other movements for 2016 principally represent realised gains on equity markets and bonds during the year. The gains were mixed across the region with the greatest impact on with-profits and unit-linked business.
 - (ii) Duration of liabilities

The table below shows the carrying value of policyholder liabilities and the maturity profile of the cash flows on a discounted basis for 2016 and 2015, taking account of expected future premiums and investment returns:

	$2016\mathrm{\pounds m}$	2015 £m
Policyholder liabilities	53,716	41,255
Expected maturity:	%	%
0 to 5 years	23	23
5 to 10 years	20	20
10 to 15 years	16	17
15 to 20 years	11	12
20 to 25 years	9	9
Over 25 years	21	19

C4.1(c) US insurance operations

(i) Analysis of movements in policyholder liabilities

A reconciliation of the total policyholder liabilities of US insurance operations from the beginning of the year to the end of the year is as follows:

US insurance operations

```
Variable
annuity Fixed annuity,
separate GIC and other Total
account business
liabilities
£m £m £m
At 1 81,741 45,005 126,746
January
```

		Lugari
2015		
Premi t/2 0899	3,800	16,699
Surren(4e357)		(6,759)
Maturi655/Dea		(1,464)
Net	,	() /
flows 7,887	7 00	0.456
note 7,887	589	8,476
(b)		
Transfers		
from		
general 847		
to 847	(847)	-
separate		
account		
Investment-rel	ated	
items		
and (4,351)	527	(3,824)
other		(=,==:)
movements		
Foreign		
exchange		
•		
translation 4,898 differences	2,617	7,515
note		
(a)		
At 31		
December		
2015/91,022	47,891	138,913
January	.,,.,	
2016		
Premitton 232	4 534	14,766
Surren(d,036)		(7,872)
Matur(803/Dea		(1,696)
Net		(1,000)
flows note 4,393	805	5,198
(b)		
Transfers		
from		
general to 1,164	(1,164)	-
separate		
account		
Investment-rel	ated	
items		
and		
other 5,246	444	5,690
movements		2,020
note		
(c)		
10.70	0.000	

18,586

9,239

27,825

Foreign exchange translation differences note (a)
At 31
Decembred 11 57,215 177,626
2016
Average policyholder liability balances*

2016 105,717 52,553 158,270 2015 86,382 46,448 132,830

Notes

- (a) Movements in the year have been translated at an average rate of US\$1.35/£1.00 (2015: US\$1.53/£1.00). The closing balances have been translated at closing rate of US\$1.24/£1.00 (2015: US\$1.47/£1.00). Differences upon retranslation are included in foreign exchange translation differences.
- (b) Net flows were £5,198 million in 2016, reflecting continued strong in-flows into the variable annuity business.
- (c) Positive investment-related items and other movements in variable annuity separate account liabilities of £5,246 million for 2016 primarily reflects the increases in equities and bond values during the year. Fixed annuity, GIC and other business investment and other movements of £444 million primarily reflect the increase in guarantee reserve in the year.
 - (ii) Duration of liabilities

The table below shows the carrying value of policyholder liabilities and maturity profile of the cash flows on a discounted basis for 2016 and 2015:

	2016				2015	
		Variable			Variable	
	Fixed annuity and other	annuity		Fixed annuity and other	annuity	
	business (including GICs and	separate	Total	business (including GICs and	separate	Total
	similar contracts)	account		similar contracts)	account	
	C	liabilities		Com	liabilities	
D 11 1 11	£m	£m	£m	£m	£m	£m
Policyholder liabilities	57,215	120,411	177,626	47,891	91,022	138,913
	%	%	%	%	%	%
Expected						
maturity:						
0 to 5 years	49	43	45	48	43	44
5 to 10 years	26	29	28	26	28	28
10 to 15 years	11	14	14	12	15	14
15 to 20 years	7	8	7	7	8	8
20 to 25 years	3	4	3	4	4	4
Over 25 years	4	2	3	3	2	2

C4.1(d) UK insurance operations

^{*} Averages have been based on opening and closing balances.

(i) Analysis of movements in policyholder liabilities and unallocated surplus of with-profits funds A reconciliation of the total policyholder liabilities and unallocated surplus of with-profits funds of UK insurance operations from the beginning of the year to the end of the year is as follows:

Shareholder-backed funds and subsidiaries

			Annuity	
	With-profits sub-funds**	Unit-linked liabilities	and other long-term business	
	£m	£m	£m	£m
At 1 January 2015	99,427	23,300	31,709	154,436
Comprising:			·	•
- Policyholder liabilities	89,079	23,300	31,709	144,088
- Unallocated surplus of with-profits funds	10,348	-	-	10,348
Premiums	6,546	1,115	2,031	9,692
Surrenders	(3,136)	(3,168)	(59)	(6,363)
Maturities/Deaths	(4,378)	(573)	(2,040)	(6,991)
Net flows note (a)	(968)	(2,626)	(68)	(3,662)
Shareholders' transfers post-tax	(214)	-	-	(214)
Switches	(189)	189	-	-
Investment-related items and other movements	1,999	579	(259)	2,319
Foreign exchange translation differences	14	-	_	14
At 31 December 2015/1 January 2016	100,069	21,442	31,382	152,893
Comprising:				
- Policyholder liabilities	89,526	21,442	31,382	142,350
- Unallocated surplus of with-profits funds	10,543	-	-	10,543
Premiums	9,287	1,227	615	11,129
Surrenders	(3,854)	(2,889)	(78)	(6,821)
Maturities/Deaths	(4,314)	(583)	(1,938)	(6,835)
Net flows note (a)	1,119	(2,245)	(1,401)	(2,527)
Shareholders' transfers post-tax	(215)	-	-	(215)
Switches	(152)	152	-	-
Investment-related items and other movements note (b)	11,798	2,770	4,058	18,626
Foreign exchange translation differences	527	-	_	527
At 31 December 2016	113,146	22,119	34,039	169,304
Comprising:	,	,	,	,
- Policyholder liabilities	101,496	22,119	34,039	157,654
- Unallocated surplus of with-profits funds	11,650	-	-	11,650
Average policyholder liability balances*				•
2016	95,511	21,781	32,711	150,003
2015	89,303	22,371	31,545	143,219

^{*}Averages have been based on opening and closing balances and exclude unallocated surplus of with-profits funds.

Notes

^{**}Includes the Scottish Amicable Insurance Fund.

- (a) Net outflows improved from £3,662 million in 2015 to £2,527 million in 2016, due primarily to higher premium flows into our with-profits funds following increased sales into with-profits savings and retirement products. This has been offset by lower premiums into our annuity business following our staged withdrawal from this market in the UK.
- (b) Investment-related items and other movements of £18,626 million mainly reflects investment return earned in the year, attributable to policyholders. Gains on shareholder-backed annuity business reflects a fall in bond yields over 2016.

(ii) Duration of liabilities

The following tables show the carrying value of the policyholder liabilities and the maturity profile of the cash flows, on a discounted basis for 2016 and 2015:

	2016 £m									
	With-profits business			Annuity business (Insurance contracts)			Other			Total
		Investment contracts	Total	Non- profit annuities within WPSF	Shareholder -backed annuity	Total	Insurance contracts	Investments contracts	Total	
Policyholder liabilities	37,848	52,495	90,343	11,153	33,881	45,034	6,111	16,166	22,277	157,654
	2016 %									
Expected maturity:										
0 to 5 years	37	37	37	29	25	26	40	34	37	34
5 to 10 years	23	29	26	24	22	23	23	23	23	25
10 to 15 years	15	16	16	18	18	18	12	17	15	17
15 to 20 years	9	10	10	12	14	13	7	12	10	11
20 to 25 years	7	4	5	7	9	9	4	7	6	6
over 25 years	9	4	6	10	12	11	14	7	9	7