

H&R BLOCK INC
Form 10-Q
March 05, 2015
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UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549
FORM 10-Q
(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934
For the quarterly period ended January 31, 2015
OR
.. TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934
For the transition period from to

Commission file number 1-6089

H&R Block, Inc.

(Exact name of registrant as specified in its charter)

MISSOURI

(State or other jurisdiction of
incorporation or organization)

44-0607856
(I.R.S. Employer
Identification No.)

One H&R Block Way, Kansas City, Missouri 64105
(Address of principal executive offices, including zip code)
(816) 854-3000

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes No ..

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

Yes No ..

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one)

Large accelerated filer Accelerated filer .. Non-accelerated filer .. Smaller reporting company ..
(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes .. No

The number of shares outstanding of the registrant's Common Stock, without par value, at the close of business on February 28, 2015: 275,248,147 shares.

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Form 10-Q for the Period Ended January 31, 2015

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PART I FINANCIAL INFORMATION

ITEM 1. FINANCIAL STATEMENTS

CONSOLIDATED STATEMENTS OF OPERATIONS
AND COMPREHENSIVE LOSS(unaudited, in 000s, except
per share amounts)

	Three months ended January 31,		Nine months ended January 31,	
	2015	2014	2015	2014
REVENUES:				
Service revenues	\$406,441	\$138,613	\$637,356	\$358,845
Royalty, product and other revenues	63,335	23,788	81,905	43,268
Interest income	39,298	37,369	58,027	59,192
	509,074	199,770	777,288	461,305
OPERATING EXPENSES:				
Cost of revenues:				
Compensation and benefits	186,656	160,830	307,892	267,668
Occupancy and equipment	92,303	88,387	263,235	249,481
Provision for bad debt and loan losses	39,283	31,420	44,032	45,760
Depreciation and amortization	29,181	25,267	82,695	65,982
Other	47,255	43,761	116,247	124,087
	394,678	349,665	814,101	752,978
Selling, general and administrative:				
Marketing and advertising	87,569	77,943	108,227	98,667
Compensation and benefits	60,380	60,211	175,697	168,076
Depreciation and amortization	14,110	6,544	33,211	15,371
Other selling, general and administrative	27,488	29,750	66,991	83,123
	189,547	174,448	384,126	365,237
Total operating expenses	584,225	524,113	1,198,227	1,118,215
Other expense, net	6,666	9,610	9,629	13,295
Interest expense on borrowings	9,048	13,872	36,686	41,476
Loss from continuing operations before income tax benefit	(90,865)) (347,825)) (467,254)) (711,681)
Income tax benefit	(55,554)) (135,074)) (209,865)) (282,645)
Net loss from continuing operations	(35,311)) (212,751)) (257,389)) (429,036)
Net income (loss) from discontinued operations, net of tax (benefits) of \$(1,016), \$(1,164), \$(4,814) and \$(3,591)	(1,637)) (1,960)) (7,789)) (5,805)
NET LOSS	\$(36,948)) \$(214,711)) \$(265,178)) \$(434,841)
BASIC AND DILUTED LOSS PER SHARE:				
Continuing operations	\$(0.13)) \$(0.78)) \$(0.94)) \$(1.57)
Discontinued operations	—	—	(0.03)) (0.02)
Consolidated	\$(0.13)) \$(0.78)) \$(0.97)) \$(1.59)
DIVIDENDS DECLARED PER SHARE	\$0.20	\$0.20	\$0.60	\$0.60
COMPREHENSIVE INCOME (LOSS):				
Net loss	\$(36,948)) \$(214,711)) \$(265,178)) \$(434,841)

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Unrealized gains (losses) on securities, net of taxes:

Unrealized holding gains (losses) arising during the period	2,147	(2,926) 6,917	(9,503)
Reclassification adjustment for gains included in income	—	—	(15) —	
Change in foreign currency translation adjustments	(9,987) (3,313) (13,342) (5,823)
Other comprehensive loss	(7,840) (6,239) (6,440) (15,326)
Comprehensive loss	\$(44,788) \$(220,950) \$(271,618) \$(450,167)

See accompanying notes to consolidated financial statements.

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(unaudited, in 000s, except share and per share amounts)			
CONSOLIDATED BALANCE SHEETS	January 31, 2015	January 31, 2014	April 30, 2014
As of			
ASSETS			
Cash and cash equivalents	\$1,321,134	\$437,404	\$2,185,307
Cash and cash equivalents - restricted	51,085	44,855	115,319
Receivables, less allowance for doubtful accounts of \$49,859, \$42,716 and \$52,578	777,453	677,221	191,618
Prepaid expenses and other current assets	260,802	345,231	198,267
Investments in available-for-sale securities	367,845	—	423,495
Total current assets	2,778,319	1,504,711	3,114,006
Mortgage loans held for investment, less allowance for loan losses of \$9,375, \$11,563 and \$11,272	245,663	282,149	268,428
Investments in available-for-sale securities	7,883	443,770	4,329
Property and equipment, at cost less accumulated depreciation and amortization of \$509,039, \$469,733 and \$446,049	308,805	314,565	304,911
Intangible assets, net	443,329	318,719	355,622
Goodwill	442,961	437,386	436,117
Other assets	151,981	213,987	210,116
Total assets	\$4,378,941	\$3,515,287	\$4,693,529
LIABILITIES AND STOCKHOLDERS' EQUITY			
LIABILITIES:			
Commercial paper borrowings	\$591,486	\$194,984	\$—
Customer banking deposits	1,286,216	806,887	769,785
Accounts payable, accrued expenses and other current liabilities	472,490	520,121	569,007
Accrued salaries, wages and payroll taxes	118,512	108,583	167,032
Accrued income taxes	1,619	23,375	406,655
Current portion of long-term debt	781	400,570	400,637
Total current liabilities	2,471,104	2,054,520	2,313,116
Long-term debt	505,460	505,959	505,837
Other noncurrent liabilities	255,992	268,049	318,027
Total liabilities	3,232,556	2,828,528	3,136,980
COMMITMENTS AND CONTINGENCIES			
STOCKHOLDERS' EQUITY:			
Common stock, no par, stated value \$.01 per share, 800,000,000 shares authorized, shares issued of 316,628,110	3,166	3,166	3,166
Convertible preferred stock, no par, stated value \$0.01 per share, 500,000 shares authorized	—	—	—
Additional paid-in capital	778,845	762,102	766,654
Accumulated other comprehensive income (loss)	(1,263) (4,776) 5,177
Retained earnings	1,158,376	734,233	1,589,297
Less treasury shares, at cost	(792,739) (807,966) (807,745
Total stockholders' equity	1,146,385	686,759	1,556,549
Total liabilities and stockholders' equity	\$4,378,941	\$3,515,287	\$4,693,529

See accompanying notes to consolidated financial statements.

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CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS	(unaudited, in 000s)	
Nine months ended January 31,	2015	2014
NET CASH USED IN OPERATING ACTIVITIES	\$(1,247,200) \$(1,120,322
CASH FLOWS FROM INVESTING ACTIVITIES:		
Purchases of available-for-sale securities	(100) (45,158
Maturities of and payments received on available-for-sale securities	68,013	72,502
Principal payments on mortgage loans held for investment, net	18,098	35,320
Capital expenditures	(98,876) (125,654
Payments made for business acquisitions, net of cash acquired	(112,163) (37,865
Proceeds received on notes receivable	—	64,865
Franchise loans:		
Loans funded	(48,013) (62,039
Payments received	34,164	17,893
Other, net	6,179	12,227
Net cash used in investing activities	(132,698) (67,909
CASH FLOWS FROM FINANCING ACTIVITIES:		
Repayments of commercial paper and other short-term borrowings	(457,576) (80,930
Proceeds from issuance of commercial paper and other short-term borrowings	1,049,062	275,914
Repayments of long-term debt	(400,000) —
Customer banking deposits, net	515,015	(124,947
Dividends paid	(164,905) (164,134
Proceeds from exercise of stock options	16,026	28,083
Other, net	(26,348) (35,919
Net cash provided by (used in) financing activities	531,274	(101,933
Effects of exchange rate changes on cash	(15,549) (20,016
Net decrease in cash and cash equivalents	(864,173) (1,310,180
Cash and cash equivalents at beginning of the period	2,185,307	1,747,584
Cash and cash equivalents at end of the period	\$1,321,134	\$437,404
SUPPLEMENTARY CASH FLOW DATA:		
Income taxes paid, net of refunds received	\$201,374	\$87,672
Interest paid on borrowings	43,561	43,297
Interest paid on deposits	523	1,696
Transfers of foreclosed loans to other assets	3,240	6,389
Accrued additions to property and equipment	1,986	4,113
Conversion of investment in preferred stock to available-for-sale common stock	5,000	—
Transfer of mortgage loans held for investment to held for sale	—	7,608

See accompanying notes to consolidated financial statements.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (unaudited)

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

BASIS OF PRESENTATION – The consolidated balance sheets as of January 31, 2015 and 2014, the consolidated statements of operations and comprehensive income (loss) for the three and nine months ended January 31, 2015 and 2014, and the condensed consolidated statements of cash flows for the nine months ended January 31, 2015 and 2014 have been prepared by the Company, without audit. In the opinion of management, all adjustments, which include only normal recurring adjustments, necessary to present fairly the financial position, results of operations and cash flows as of January 31, 2015 and 2014 and for all periods presented have been made.

"H&R Block," "the Company," "we," "our" and "us" are used interchangeably to refer to H&R Block, Inc. or to H&R Block, Inc. and its subsidiaries, as appropriate to the context.

Certain information and footnote disclosures normally included in financial statements prepared in accordance with accounting principles generally accepted in the U. S. (GAAP) have been condensed or omitted. These consolidated financial statements should be read in conjunction with the financial statements and notes thereto included in our April 30, 2014 Annual Report to Shareholders on Form 10-K. All amounts presented herein as of April 30, 2014 or for the year then ended are derived from our April 30, 2014 Annual Report to Shareholders on Form 10-K.

MANAGEMENT ESTIMATES – The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting periods. Significant estimates, assumptions and judgments are applied in the evaluation of contingent losses arising from our discontinued mortgage business, contingent losses associated with pending claims and litigation, valuation allowances on deferred tax assets, reserves for uncertain tax positions and related matters. Estimates have been prepared based on the best information available as of each balance sheet date. As such, actual results could differ materially from those estimates.

SEASONALITY OF BUSINESS – Our operating revenues are seasonal in nature with peak revenues typically occurring in the months of January through April. Therefore, results for interim periods are not indicative of results to be expected for the full year.

DISCONTINUED OPERATIONS – Our discontinued operations include the results of operations of Sand Canyon Corporation, previously known as Option One Mortgage Corporation (including its subsidiaries, collectively, SCC), which exited its mortgage business in fiscal year 2008. See notes 13 and 14 for additional information on litigation, claims and other loss contingencies related to our discontinued operations.

NOTE 2: H&R BLOCK BANK

In April 2014, our subsidiaries, H&R Block Bank (HRB Bank) and Block Financial LLC, the sole shareholder of HRB Bank (Block Financial), entered into a definitive Purchase and Assumption Agreement (P&A Agreement) with BofI Federal Bank, a federal savings bank (BoFI). The P&A Agreement is subject to various closing conditions, including the receipt of certain required approvals, entry into certain additional agreements, and the fulfillment of various other customary conditions. If the closing conditions (including regulatory approvals) are satisfied, we will complete a transaction in which we will sell assets and assign certain liabilities, including all of HRB Bank's deposit liabilities, to BoFI (P&A Transaction). As previously disclosed, the parties to the P&A Agreement entered into a Letter Agreement, effective October 23, 2014 (October Letter Agreement), which, among other things, extended the date after which any party is permitted to terminate the P&A Agreement from October 31, 2014 to May 31, 2015. The October Letter Agreement was filed as an exhibit to our Current Report on Form 8-K on October 23, 2014. The parties to the P&A Agreement entered into another Letter Agreement, effective February 12, 2015 (February Letter Agreement), which, among other things, extended the date after which any party is permitted to terminate the P&A Agreement from May 31, 2015 to July 31, 2015 and set the date of closing as June 30, 2015, unless otherwise agreed by the parties. The February Letter Agreement was filed as an exhibit to our Current Report on Form 8-K on February 13, 2015.

Due to the lack of regulatory approval, we continue to offer financial services products to our clients through HRB Bank during the 2015 tax season.

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Upon the closing of the P&A Transaction, we will make a cash payment to BofI for the difference in the carrying value of assets sold and the carrying value of liabilities (including deposit liabilities) transferred. The amount of the cash payment made at closing will primarily be equal to the carrying value of the liabilities to be transferred since the carrying value of the assets to be transferred is immaterial. Pursuant to the February Letter Agreement, the parties have set the date of closing as June 30, 2015, unless otherwise agreed by the parties. Due to the seasonality of our business, the timing of any closing of the P&A Transaction will impact the amount of deposit liabilities transferred.

Assuming the P&A Transaction closes on June 30, 2015, we estimate that our cash payment to BofI will equal approximately \$425 million to \$575 million. In connection with the closing we intend to liquidate the available-for-sale (AFS) securities held by HRB Bank, which totaled \$368 million at January 31, 2015.

In connection with the additional agreements expected to be entered into upon the closing of the P&A Transaction, BofI would offer H&R Block-branded financial products distributed by the Company to the Company's clients. An operating subsidiary of the Company would provide certain marketing, servicing and operational support to BofI with respect to such financial products.

The P&A Transaction is part of a three-step transaction pursuant to which the Company plans to divest HRB Bank (Divestiture Transaction), including: (1) the conversion of HRB Bank from a federal savings bank to a national bank; (2) the sale of certain HRB Bank assets to and assignment of certain liabilities (including all deposit liabilities) to BofI in the P&A Transaction; and (3) the merger of HRB Bank with and into Block Financial.

H&R Block, Inc., H&R Block Group, Inc. and Block Financial (our Holding Companies) are savings and loan holding companies (SLHCs) because they control HRB Bank. By consummating the Divestiture Transaction, our Holding Companies would cease to be SLHCs and would no longer be subject to regulation by the Board of Governors of the Federal Reserve System (Federal Reserve) as SLHCs or to the regulatory capital requirements applicable to SLHCs.

The obligations of the parties to complete the P&A Transaction are subject to the fulfillment of numerous conditions, including regulatory approval. We cannot be certain when or if the conditions to the P&A Transaction will be satisfied, or whether the P&A Transaction will be completed. In addition, there may be changes to the terms and conditions of the P&A Agreement and other contemplated agreements as part of the regulatory approval process.

NOTE 3: LOSS PER SHARE AND STOCKHOLDERS' EQUITY

LOSS PER SHARE – Basic and diluted loss per share is computed using the two-class method. The two-class method is an earnings allocation formula that determines net income per share for each class of common stock and participating security according to dividends declared and participation rights in undistributed earnings. Per share amounts are computed by dividing net income from continuing operations attributable to common shareholders by the weighted average shares outstanding during each period. The dilutive effect of potential common shares is included in diluted earnings per share except in those periods with a loss from continuing operations. Diluted earnings per share excludes the impact of shares of common stock issuable upon the lapse of certain restrictions or the exercise of options to purchase 5.3 million shares for the three and nine months ended January 31, 2015, and 5.7 million shares for the three and nine months ended January 31, 2014, as the effect would be antidilutive due to the net loss from continuing operations during those periods.

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The computations of basic and diluted earnings per share from continuing operations are as follows:

(in 000s, except per share amounts)

	Three months ended January 31,		Nine months ended January 31,	
	2015	2014	2015	2014
Net loss from continuing operations attributable to shareholders	\$(35,311) \$(212,751) \$(257,389) \$(429,036
Amounts allocated to participating securities	(105) (88) (291) (242
Net loss from continuing operations attributable to common shareholders	\$(35,416) \$(212,839) \$(257,680) \$(429,278
Basic weighted average common shares	275,190	274,110	274,957	273,699
Potential dilutive shares	—	—	—	—
Dilutive weighted average common shares	275,190	274,110	274,957	273,699

Loss per share from continuing operations attributable to common shareholders:

Basic	\$(0.13) \$(0.78) \$(0.94) \$(1.57
Diluted	(0.13) (0.78) (0.94) (1.57

STOCK-BASED COMPENSATION – During the nine months ended January 31, 2015, we acquired 0.3 million shares of our common stock at an aggregate cost of \$10.4 million. These shares represent shares swapped or surrendered to us in connection with the vesting or exercise of stock-based awards. During the nine months ended January 31, 2014, we acquired 0.2 million shares at an aggregate cost of \$6.0 million for similar purposes.

During the nine months ended January 31, 2015 and 2014, we issued 1.3 million and 1.8 million shares of common stock, respectively, due to the vesting or exercise of stock-based awards.

During the nine months ended January 31, 2015, we granted equity awards equivalent to 1.0 million shares under our stock-based compensation plans, consisting primarily of nonvested units. Nonvested units generally either vest over a three-year period with one-third vesting each year or cliff vest at the end of a three-year period. Stock-based compensation expense of our continuing operations totaled \$6.1 million and \$20.7 million for the three and nine months ended January 31, 2015, respectively, and \$4.7 million and \$15.5 million for the three and nine months ended January 31, 2014, respectively. As of January 31, 2015, unrecognized compensation cost for stock options totaled \$0.3 million, and for nonvested shares and units totaled \$37.2 million.

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OTHER COMPREHENSIVE INCOME – Components of other comprehensive income include foreign currency translation adjustments and the change in net unrealized gains or losses on AFS marketable securities, and are as follows:

(in 000s)

	Foreign Currency Translation Adjustments	Unrealized Gain (Loss) on AFS Securities	Total	
Balances as of May 1, 2014	\$3,334	\$1,843	\$5,177	
Other comprehensive income (loss) before reclassifications:				
Gross gains (losses) arising during the year	(13,342) 11,389	(1,953)
Income taxes	—	4,472	4,472	
	(13,342) 6,917	(6,425)
Amounts reclassified to net income:				
Gross amount reclassified	—	(24) (24)
Income taxes	—	(9) (9)
	—	(15) (15)
Net other comprehensive income (loss)	(13,342) 6,902	(6,440)
Balances as of January 31, 2015	\$(10,008) \$8,745	\$(1,263)
Balances as of May 1, 2013	\$6,809	\$3,741	\$10,550	
Other comprehensive income (loss) before reclassifications:				
Gross losses arising during the year	(5,823) (15,709) (21,532)
Income taxes	—	(6,206) (6,206)
Net other comprehensive loss	(5,823) (9,503) (15,326)
Balances as of January 31, 2014	\$986	\$(5,762) \$(4,776)

Gross amounts reclassified out of accumulated other comprehensive income are included in other expense, net in the consolidated statements of operations.

NOTE 4: RECEIVABLES

Receivables consist of the following:

(in 000s)

As of	January 31, 2015		January 31, 2014		April 30, 2014	
	Short-term	Long-term	Short-term	Long-term	Short-term	Long-term
Loans to franchisees	\$71,420	\$84,770	\$104,841	\$114,676	\$63,716	\$90,747
Receivables for tax preparation and related fees	234,056	—	73,575	—	45,619	—
Cash Back® receivables	7,130	—	10,099	—	48,812	—
Emerald Advance lines of credit	370,041	2,254	444,590	5,555	20,577	3,862
Royalties from franchisees	68,486	—	30,309	—	9,978	—
Other	76,179	15,404	56,523	23,384	55,494	17,186
	827,312	102,428	719,937	143,615	244,196	111,795
Allowance for doubtful accounts	(49,859) —	(42,716) (2,531) (52,578) —
	\$777,453	\$102,428	\$677,221	\$141,084	\$191,618	\$111,795

We recognize revenue for tax preparation services when tax returns are electronically filed. As of January 31, 2014, we did not recognize revenue and related receivables for 1.8 million tax returns. Balances presented above as short-term are included in receivables, while the long-term portions are included in other assets in the consolidated

balance sheets.

LOANS TO FRANCHISEES – Franchisee loan balances as of January 31, 2015 and 2014 and April 30, 2014, consisted of \$100.3 million, \$132.3 million and \$109.1 million, respectively, in term loans made primarily to finance the purchase

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of franchises and \$55.9 million, \$87.2 million and \$45.4 million, respectively, in revolving lines of credit primarily for the purpose of funding off-season working capital needs.

As of January 31, 2015 and 2014, loans with a principal balance of \$1.4 million and \$0.6 million, respectively, were more than 30 days past due, while we had no loans more than 30 days past due at April 30, 2014. We had no loans to franchisees on non-accrual status.

CANADIAN CASH BACK® PROGRAM – Refunds advanced under the Cash Back program are not subject to credit approval, therefore the primary indicator of credit quality is the age of the receivable amount. Cash Back amounts are generally received within 60 days of filing the client's return. As of January 31, 2015 and 2014 and April 30, 2014, \$0.3 million, \$0.5 million and \$1.9 million of Cash Back balances were more than 60 days old, respectively.

H&R BLOCK EMERALD ADVANCE® LINES OF CREDIT – We review the credit quality of our H&R Block Emerald Advance® lines of credit (EA) receivables based on pools, which are segregated by the year of origination, with older years being deemed more unlikely to be repaid. These amounts as of January 31, 2015, by year of origination, are as follows:

(in 000s)

Credit Quality Indicator – Year of origination:

2015	\$342,461
2014	3,374
2013	1,472
2012 and prior	4,171
Revolving loans	20,817
	\$372,295

As of January 31, 2015 and 2014 and April 30, 2014, \$19.5 million, \$25.7 million and \$20.7 million of EAs were on non-accrual status and classified as impaired, or more than 60 days past due, respectively.

ALLOWANCE FOR DOUBTFUL ACCOUNTS – Activity in the allowance for doubtful accounts for our short-term and long-term receivables for the nine months ended January 31, 2015 and 2014 is as follows:

(in 000s)

	EAs	Loans to Franchisees	Cash Back ®	All Other	Total
Balances as of May 1, 2014	\$7,530	\$—	\$3,002	\$42,046	\$52,578
Provision	28,521	—	199	12,944	41,664
Charge-offs	—	—	(1,521)	(42,862)	(44,383)
Balances as of January 31, 2015	\$36,051	\$—	\$1,680	\$12,128	\$49,859
Balances as of May 1, 2013	\$7,390	\$—	\$2,769	\$47,544	\$57,703
Provision	24,787	42	248	12,202	37,279
Charge-offs	—	(2)	(1,667)	(48,066)	(49,735)
Balances as of January 31, 2014	\$32,177	\$40	\$1,350	\$11,680	\$45,247

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NOTE 5: MORTGAGE LOANS HELD FOR INVESTMENT

The composition of our mortgage loan portfolio is as follows:

(dollars in 000s)

As of	January 31, 2015		January 31, 2014		April 30, 2014			
	Amount	% of Total	Amount	% of Total	Amount	% of Total		
Adjustable-rate loans	\$ 135,481	54	% \$ 158,369	54	% \$ 149,480	54	%	
Fixed-rate loans	117,484	46	% 132,956	46	% 127,943	46	%	
	252,965	100	% 291,325	100	% 277,423	100	%	
Unamortized deferred fees and costs	2,073		2,387		2,277			
Less: Allowance for loan losses	(9,375)		(11,563)		(11,272)			
	\$ 245,663		\$ 282,149		\$ 268,428			

Our loan loss allowance as a percent of mortgage loans was 3.7% as of January 31, 2015, compared to 4.0% as of January 31, 2014 and 4.1% as of April 30, 2014.

Activity in the allowance for loan losses for the nine months ended January 31, 2015 and 2014 is as follows:

(in 000s)

Nine months ended January 31,	2015	2014
Balance at beginning of the period	\$ 11,272	\$ 14,314
Provision	1,090	7,224
Recoveries	1,155	3,250
Charge-offs	(4,142)	(13,225)
Balance at end of the period	\$ 9,375	\$ 11,563

When determining our allowance for loan losses, we evaluate loans less than 60 days past due on a pooled basis, while loans we consider impaired, including those loans more than 60 days past due or modified as a troubled debt restructuring (TDR), are evaluated individually. The balance of these loans and the related allowance is as follows:

(in 000s)

As of	January 31, 2015		January 31, 2014		April 30, 2014	
	Portfolio Balance	Related Allowance	Portfolio Balance	Related Allowance	Portfolio Balance	Related Allowance
Pooled (less than 60 days past due)	\$ 144,144	\$ 3,629	\$ 169,404	\$ 4,979	\$ 158,496	\$ 4,508
Impaired:						
Individually (TDRs)	38,782	4,083	44,635	4,371	43,865	4,346
Individually (60 days or more past due)	70,039	1,663	77,286	2,213	75,062	2,418
	\$ 252,965	\$ 9,375	\$ 291,325	\$ 11,563	\$ 277,423	\$ 11,272

Detail of our mortgage loans held for investment and the related allowance as of January 31, 2015 is as follows:

(dollars in 000s)

	Outstanding Principal Balance	Loan Loss Allowance Amount	% of Principal	% 30+ Days Past Due	
Purchased from SCC	\$ 145,812	\$ 7,292	5.0	% 28.4	%
All other	107,153	2,083	1.9	% 6.8	%
	\$ 252,965	\$ 9,375	3.7	% 19.2	%

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Credit quality indicators as of January 31, 2015 include the following:

(in 000s)

Credit Quality Indicators	Purchased from SCC	All Other	Total Portfolio
Occupancy status:			
Owner occupied	\$107,581	\$70,670	\$178,251
Non-owner occupied	38,231	36,483	74,714
	\$145,812	\$107,153	\$252,965
Documentation level:			
Full documentation	\$47,314	\$76,095	\$123,409
Limited documentation	4,607	11,745	16,352
Stated income	82,252	11,857	94,109
No documentation	11,639	7,456	19,095
	\$145,812	\$107,153	\$252,965
Internal risk rating:			
High	\$41,216	\$—	\$41,216
Medium	104,596	—	104,596
Low	—	107,153	107,153
	\$145,812	\$107,153	\$252,965

Loans given our internal risk rating of "high" generally had no documentation or were based on stated income. Loans given our internal risk rating of "medium" generally had full documentation or were based on stated income, with loan-to-value ratios at origination of more than 80%, and were made to borrowers with credit scores below 700 at origination. Loans given our internal risk rating of "low" generally had loan-to-value ratios at origination of less than 80% and were made to borrowers with credit scores greater than 700 at origination.

Our mortgage loans held for investment include concentrations of loans to borrowers in certain states, which may result in increased exposure to loss as a result of changes in real estate values and underlying economic or market conditions related to a particular geographical location. Approximately 52% of our mortgage loan portfolio consists of loans to borrowers located in the states of Florida, California and New York.

Detail of the aging of the mortgage loans in our portfolio as of January 31, 2015 is as follows:

(in 000s)

	Less than 60 Days Past Due	60 – 89 Days Past Due	90+ Days Past Due ⁽¹⁾	Total Past Due	Current	Total
Purchased from SCC	\$11,305	\$238	\$45,864	\$57,407	\$88,405	\$145,812
All other	5,416	302	7,408	13,126	94,027	107,153
	\$16,721	\$540	\$53,272	\$70,533	\$182,432	\$252,965

⁽¹⁾ We do not accrue interest on loans past due 90 days or more.

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Information related to our non-accrual loans is as follows:

(in 000s)

As of	January 31, 2015	January 31, 2014	April 30, 2014
Loans:			
Purchased from SCC	\$59,452	\$64,573	\$61,767
Other	11,117	12,325	12,528
	70,569	76,898	74,295
TDRs:			
Purchased from SCC	4,928	4,221	4,648
Other	817	957	951
	5,745	5,178	5,599
Total non-accrual loans	\$76,314	\$82,076	\$79,894

Information related to impaired loans is as follows:

(in 000s)

	Balance With Allowance	Balance With No Allowance	Total Impaired Loans	Related Allowance
As of January 31, 2015:				
Purchased from SCC	\$24,318	\$ 67,320	\$91,638	\$4,772
Other	3,388	13,797	17,185	974
	\$27,706	\$ 81,117	\$108,823	\$5,746
As of January 31, 2014:				
Purchased from SCC	\$28,037	\$ 73,873	\$101,910	\$5,341
Other	5,030	14,982	20,012	1,243
	\$33,067	\$ 88,855	\$121,922	\$6,584
As of April 30, 2014:				
Purchased from SCC	\$27,924	\$ 71,075	\$98,999	\$3,239
Other	5,176	14,752	19,928	3,525
	\$33,100	\$ 85,827	\$118,927	\$6,764

Information related to the allowance for impaired loans is as follows:

(in 000s)

As of	January 31, 2015	January 31, 2014	April 30, 2014
Portion of total allowance for loan losses allocated to impaired loans and TDR loans:			
Based on collateral value method	\$1,663	\$2,213	\$2,418
Based on discounted cash flow method	4,083	4,371	4,346
	\$5,746	\$6,584	\$6,764

Information related to activities of our non-performing assets is as follows:

(in 000s)

Nine months ended January 31,	2015	2014
Average impaired loans:		
Purchased from SCC	\$96,767	\$116,061
All other	18,683	22,607
	\$115,450	\$138,668

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NOTE 6: INVESTMENTS

The amortized cost and fair value of securities classified as AFS are summarized below:
(in 000s)

	Amortized Cost	Gross Unrealized Gains	Gross Unrealized Losses	Fair Value
As of January 31, 2015:				
Mortgage-backed securities	\$352,179	\$15,566	\$—	\$367,745
Municipal bonds	4,077	135	(17) 4,195
Common stock	5,000	—	(1,312) 3,688
U.S. treasury bills	100	—	—	100
	\$361,356	\$15,701	\$(1,329) \$375,728
As of January 31, 2014:				
Mortgage-backed securities	449,097	3,201	(12,903) 439,395
Municipal bonds	4,134	241	—	4,375
	\$453,231	\$3,442	\$(12,903) \$443,770
As of April 30, 2014:				
Mortgage-backed securities	\$420,697	\$2,798	\$—	\$423,495
Municipal bonds	4,120	209	—	4,329
	\$424,817	\$3,007	\$—	\$427,824

Substantially all AFS debt securities held as of January 31, 2015 mature after five years.

NOTE 7: GOODWILL AND INTANGIBLE ASSETS

Changes in the carrying amount of goodwill of our Tax Services segment for the nine months ended January 31, 2015 and 2014 are as follows:
(in 000s)

	Goodwill	Accumulated Impairment Losses	Net	
Balances as of April 30, 2014	\$468,414	\$(32,297) \$436,117	
Acquisitions	9,614	—	9,614	
Disposals and foreign currency changes, net Impairments	(2,770) —	(2,770)
Balances as of January 31, 2015	\$475,258	\$(32,297) \$442,961	
Balances as of April 30, 2013	\$467,079	\$(32,297) \$434,782	
Acquisitions	5,206	—	5,206	
Disposals and foreign currency changes, net Impairments	(2,602) —	(2,602)
Balances as of January 31, 2014	\$469,683	\$(32,297) \$437,386	

We test goodwill for impairment annually or more frequently if events occur or circumstances change which would, more likely than not, reduce the fair value of a reporting unit below its carrying value.

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Components of the intangible assets of our Tax Services segment are as follows:
(in 000s)

	Gross Carrying Amount	Accumulated Amortization	Net
As of January 31, 2015:			
Reacquired franchise rights	\$294,587	\$(39,954)) \$254,633
Customer relationships	169,058	(71,799)) 97,259
Internally-developed software	114,447	(78,063)) 36,384
Noncompete agreements	30,546	(23,171)) 7,375
Franchise agreements	19,201	(7,894)) 11,307
Purchased technology	54,700	(18,329)) 36,371
	\$682,539	\$(239,210)) \$443,329
As of January 31, 2014:			
Reacquired franchise rights	\$233,675	\$(23,120)) \$210,555
Customer relationships	121,055	(56,283)) 64,772
Internally-developed software	98,012	(70,964)) 27,048
Noncompete agreements	24,573	(22,028)) 2,545
Franchise agreements	19,201	(6,614)) 12,587
Purchased technology	14,800	(13,588)) 1,212
	\$511,316	\$(192,597)) \$318,719
As of April 30, 2014:			
Reacquired franchise rights	\$233,749	\$(26,136)) \$207,613
Customer relationships	123,110	(59,521)) 63,589
Internally-developed software	101,162	(72,598)) 28,564
Noncompete agreements	24,694	(22,223)) 2,471
Franchise agreements	19,201	(6,934)) 12,267
Purchased technology	54,900	(13,782)) 41,118
	\$556,816	\$(201,194)) \$355,622

Amortization of intangible assets for the three and nine months ended January 31, 2015 was \$16.7 million and \$41.2 million, respectively. Amortization of intangible assets for the three and nine months ended January 31, 2014 was \$8.8 million and \$21.4 million, respectively. Estimated amortization of intangible assets for fiscal years 2015, 2016, 2017, 2018 and 2019 is \$58.8 million, \$60.2 million, \$51.0 million, \$44.2 million and \$36.0 million, respectively.

The increase in intangible assets resulted primarily from acquired franchisee and competitor businesses during the period. The weighted-average life of the acquired assets is as follows:

Assets acquired	Weighted-Average Life (in years)
Reacquired franchise rights	6
Customer relationships	6
Internally-developed software	3
Noncompete agreements	5
Total	5

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NOTE 8: LONG-TERM DEBT

The components of long-term debt are as follows:

(in 000s)

As of	January 31, 2015	January 31, 2014	April 30, 2014
Senior Notes, 5.500%, due November 2022	\$497,823	\$497,541	\$497,612
Senior Notes, 5.125%, due October 2014	—	399,824	399,882
Capital lease obligation	8,418	9,164	8,980
	506,241	906,529	906,474
Less: Current portion	(781) (400,570) (400,637
	\$505,460	\$505,959	\$505,837

Our 5.125% Senior Notes with a principal balance of \$400 million matured in October 2014 and, utilizing available cash on hand, we repaid them according to their terms.

In addition to our long-term debt obligations, we also had commercial paper borrowings of \$591.5 million at January 31, 2015, compared to \$195.0 million at the same time last year. These borrowings were used to fund our seasonal working capital needs.

NOTE 9: FAIR VALUE

FAIR VALUE MEASUREMENT

Assets measured on a recurring basis are initially measured at fair value and are required to be remeasured at fair value in the financial statements at each reporting date. Our investments in AFS securities are carried at fair value on a recurring basis with gains and losses reported as a component of other comprehensive income, except for losses assessed to be other than temporary. Our AFS securities include certain agency and agency-sponsored mortgage-backed securities and municipal bonds. Quoted market prices are not available for these securities, as they are not actively traded and have fewer observable transactions. As a result, we use third-party pricing services to determine fair value and classify the securities as Level 2. The third-party pricing services' models are based on market data and utilize available trade, bid and other market information for similar securities. Quarterly, we compare the prices obtained from our third-party pricing services to other available independent pricing information to validate the reasonableness of the valuations provided. In addition, we also perform analytics to assess the reasonableness of the fair value received from the third-party pricing service based on changes in the portfolio and changes in market conditions. We evaluate whether adjustments to third-party pricing is necessary and historically, we have not made adjustments to prices obtained from our third-party pricing services.

There were no transfers of AFS securities between hierarchy levels during the nine months ended January 31, 2015 and 2014. See note 6 for details of our AFS securities that were remeasured at fair value on a recurring basis during the nine months ended January 31, 2015 and 2014 and the unrealized gains or losses on those remeasurements.

The following table presents the assets that were remeasured at fair value on a non-recurring basis during the nine months ended January 31, 2015 and 2014 and the losses on those remeasurements:

(dollars in 000s)

	Total	Level 1	Level 2	Level 3	Losses
As of January 31, 2015:					
Impaired mortgage loans held for investment	\$57,314	\$—	\$—	\$57,314	\$(1,756)
As a percentage of total assets	1.3	% —	% —	% 1.3	%
As of January 31, 2014:					
Impaired mortgage loans held for investment	\$71,053	\$—	\$—	\$71,053	\$(4,022)
As a percentage of total assets	2.0	% —	% —	% 2.0	%

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The fair value of impaired mortgage loans held for investment is generally based on the net present value of discounted cash flows for TDR loans or the appraised value of the underlying collateral for all other loans. Impaired and TDR loans are required to be remeasured at least annually, based on HRB Bank's loan policy. These loans are classified as Level 3.

We have established various controls and procedures to ensure that the unobservable inputs used in the fair value measurement of these instruments are appropriate. Appraisals are obtained from certified appraisers and reviewed internally by HRB Bank's asset management group. The inputs and assumptions used in our discounted cash flow model for TDRs are reviewed and approved by HRB Bank management each time the balances are remeasured. Significant changes in fair value from the previous measurement are presented to HRB Bank management for approval. There were no changes to the unobservable inputs used in determining the fair values of our Level 3 financial assets.

The following table presents the quantitative information about our Level 3 fair value measurements, which utilize significant unobservable internally-developed inputs:

(in 000s)

	Fair Value as of January 31, 2015	Valuation Technique	Unobservable Input	Range (Weighted Average)
Impaired mortgage loans held for investment – non TDRs	\$68,376	Collateral- based	Cost to list/sell	0% – 193%(10%)
			Time to sell (months)	24 (24)
			Collateral depreciation	(166%) – 100%(38%)
			Loss severity	0% – 100%(61%)
Impaired mortgage loans held for investment – TDRs	\$34,699	Discounted cash flow	Aged default performance	23% – 37%(30%)
			Loss severity	0% – 23%(6%)

ESTIMATED FAIR VALUE OF FINANCIAL INSTRUMENTS

The carrying amounts and estimated fair values of our financial instruments are as follows:

(in 000s)

As of	January 31, 2015		January 31, 2014		April 30, 2014	
	Carrying Amount	Estimated Fair Value	Carrying Amount	Estimated Fair Value	Carrying Amount	Estimated Fair Value
Assets:						
Cash and cash equivalents	\$1,321,134	\$1,321,134	\$437,404	\$437,404	\$2,185,307	\$2,185,307
Cash and cash equivalents - restricted	51,085	51,085	44,855	44,855	115,319	115,319
Receivables, net - short-term	777,453	777,453	677,221	679,590	191,618	191,618
Mortgage loans held for investment, net	245,663	190,422	282,149	195,282	268,428	192,281
Investments in AFS securities	375,728	375,728	443,770	443,770	427,824	427,824
Receivables, net - long-term	102,428	102,428	141,084	140,661	111,795	111,795
Liabilities:						
Customer banking deposits	1,286,582	1,273,283	808,008	810,486	770,288	765,376
Long-term debt	506,241	558,693	906,529	953,944	906,474	955,050
Contingent consideration payments	12,848	12,848	10,523	10,523	9,206	9,206

Fair value estimates, methods and assumptions are set forth below. The fair value was not estimated for assets and liabilities that are not considered financial instruments.

Cash and cash equivalents, including restricted - Fair value approximates the carrying amount (Level 1).

Receivables, net - short-term - For short-term balances the carrying values reported in the balance sheet approximate fair market value due to the relative short-term nature of the respective instruments (Level 1).

Mortgage loans held for investment, net - The fair value of mortgage loans held for investment is estimated using a third-party pricing service. The fair value is determined using the present value of expected future cash flows at the

asset level, assuming future prepayments and using discount factors determined by prices obtained for residential loans with similar characteristics in the secondary market, as discounted for illiquid

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assets. Quarterly, we perform analytics to assess the reasonableness of the fair value received from the third-party pricing service based on changes in the portfolio and changes in market conditions. We evaluate whether adjustments to third-party pricing is necessary and historically, we have not made adjustments to prices obtained from our third-party pricing service (Level 3).

Investments in AFS securities - For mortgage-backed securities, we use a third-party pricing service to determine fair value. The service's pricing model is based on market data and utilizes available trade, bid and other market information for similar securities (Level 2). The fair value of our investment in common stock is determined based on quoted market prices (Level 1).

Receivables, net - long-term - The carrying values for the long-term portion of loans to franchisees approximate fair market value due to variable interest rates, low historical delinquency rates and franchise territories serving as collateral (Level 1). Long-term EA receivables are carried at net realizable value which approximates fair value (Level 3). Net realizable value is determined based on historical collection rates.

Customer banking deposits - The fair value of deposits with no stated maturity, such as non-interest-bearing demand deposits, checking, money market and savings accounts, is equal to the amount payable on demand (Level 1). The fair value of IRAs and other time deposits is estimated by discounting the future cash flows using the rates currently offered by HRB Bank for products with similar remaining maturities (Level 3).

Long-term debt - The fair value of our Senior Notes is based on quotes from multiple banks (Level 2).

Contingent consideration payments - Fair value approximates the carrying amount (Level 3).

NOTE 10: INCOME TAXES

We file a consolidated federal income tax return in the United States (U.S.) with the Internal Revenue Service (IRS) and file tax returns in various state and foreign jurisdictions. Tax returns are typically examined and settled upon completion of the examination, with tax controversies settled either at the exam level or through the appeals process. In December 2014, we received written notice from our IRS exam team of the completion of the examination of our 2011 and 2012 federal income tax returns for which we agreed to all proposed adjustments. We recorded the impact of the completed audit in the current quarter. The Company currently does not have a U.S. federal return under examination.

We had gross unrecognized tax benefits of \$79.3 million, \$127.5 million and \$111.5 million as of January 31, 2015 and 2014 and April 30, 2014, respectively. The gross unrecognized tax benefits decreased \$32.2 million and decreased \$18.9 million during the nine months ended January 31, 2015 and 2014, respectively. The decrease in unrecognized tax benefits during the nine months ending January 31, 2015 is related to tax positions expiring due to statutes of limitations and the settlement of our federal 2011 and 2012 audit, partially offset by changes for various current year federal and state positions. We believe it is reasonably possible that the balance of unrecognized tax benefits could decrease by approximately \$8 million within the next twelve months. The anticipated decrease is due to the expiration of statutes of limitations and anticipated settlements of state audit issues. The portion of unrecognized benefits expected to be cash settled within the next twelve months amounts to \$1.9 million and is included in accrued income taxes on our consolidated balance sheet. The remaining liability for uncertain tax positions is classified as long-term and is included in other noncurrent liabilities in the consolidated balance sheet.

We had income taxes receivable of \$40.9 million and \$57.6 million as of January 31, 2015 and 2014, respectively. These receivables were included in prepaid expenses and other current assets on the consolidated balance sheet. As of April 30, 2014, the balance in accrued income taxes was a payable of \$407 million. Due to the seasonality of our core business, in which we incur operating losses in the first three fiscal quarters, tax benefits are recorded through the first nine months which reduces the tax payable balance. In the fourth quarter, the company realizes substantial operating income which more than offsets the losses incurred in the first three quarters. This results in a significant increase in our income taxes payable late in the fiscal year.

Consistent with prior years, our pretax loss for the nine months ended January 31, 2015 is expected to be offset by income in the fourth quarter due to the established pattern of seasonality in our primary business operations. As such, management has determined that it is more-likely-than-not that realization of tax benefits recorded in our financial statements will occur in our fiscal year. The amount of tax benefit recorded reflects management's estimate

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of the annual effective tax rate applied to the year-to-date loss from continuing operations. Certain discrete tax adjustments are also reflected in income tax expense for the periods presented.

A discrete income tax benefit of \$18.7 million was recorded in the three months ended January 31, 2015 while a discrete tax expense of \$3.2 million was recorded in the same period of the prior year. The discrete tax benefit recorded in the current period resulted from the settlement of our 2011-2012 federal audit and revised state income tax positions. During the nine months ended January 31, 2015, a net discrete tax benefit of \$30.9 million was recorded. In addition to discrete tax benefits recorded in the current quarter, the expiration of statutes of limitation contributed to the year-to-date discrete tax benefits. We recorded a net discrete tax benefit of \$3.7 million during the nine months ended January 31, 2014.

Excluding discrete items, management's estimate of the annualized effective tax rate for the nine months ended January 31, 2015 and 2014 was 38.3% and 39.2%, respectively. Our effective tax rate for continuing operations, including the effects of discrete income tax items was 44.9% and 39.7% for the nine months ended January 31, 2015 and 2014, respectively. Due to the loss in both periods, a discrete tax benefit in either period increases the tax rate while an item of discrete tax expense decreases the tax rate. Due to the seasonal nature of our business, the effective tax rate through our third quarter may not be indicative of the rate for our full fiscal year.

NOTE 11: INTEREST INCOME AND INTEREST EXPENSE

The following table shows the components of interest income and expense:

(in 000s)

	Three months ended January 31,		Nine months ended January 31,	
	2015	2014	2015	2014
Interest income:				
Emerald Advance lines of credit	\$30,288	\$27,656	\$31,439	\$28,602
Mortgage loans, net	3,103	3,409	9,070	10,582
Loans to franchisees	2,260	2,396	6,221	7,069
AFS securities	2,063	2,430	6,466	7,284
Other	1,584	1,478	4,831	5,655
	\$39,298	\$37,369	\$58,027	\$59,192
Interest expense:				
Borrowings	\$9,048	\$13,872	\$36,686	\$41,476
Deposits	224	571	509	1,727
	\$9,272	\$14,443	\$37,195	\$43,203

The presentation of interest expense from borrowings in the amount of \$13.9 million and \$41.5 million for the three and nine months ended January 31, 2014, respectively, has been restated to correct errors in presentation. We reclassified such interest expense from cost of revenues to a separate caption in the consolidated statements of operations and comprehensive loss.

NOTE 12: COMMITMENTS AND CONTINGENCIES

Changes in deferred revenue balances related to our Peace of Mind® (POM) program, the current portion of which is included in accounts payable, accrued expenses and other current liabilities and the long-term portion of which is included in other noncurrent liabilities in the consolidated balance sheets, are as follows:

(in 000s)

Nine months ended January 31,	2015	2014
Balance, beginning of the period	\$145,237	\$146,286
Amounts deferred for new guarantees issued	17,658	16,686
Revenue recognized on previous deferrals	(54,308)	(59,661)
Balance, end of the period	\$108,587	\$103,311

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We accrued \$9.0 million, \$15.2 million and \$11.4 million as of January 31, 2015 and 2014 and April 30, 2014, respectively, related to estimated losses under our standard guarantee, which is included with our standard in-office tax preparation services. The current portion of this liability is included in accounts payable, accrued expenses and other current liabilities and the long-term portion is included in other noncurrent liabilities in the consolidated balance sheets.

We have accrued estimated contingent consideration payments totaling \$12.8 million, \$10.5 million and \$9.2 million as of January 31, 2015 and 2014 and April 30, 2014, respectively, related to acquisitions, with the short-term amount recorded in accounts payable, accrued expenses and other current liabilities and the long-term portion included in other noncurrent liabilities. Estimates of contingent payments are typically based on expected financial performance of the acquired business and economic conditions at the time of acquisition. Should actual results differ from our assumptions, future payments made will differ from the above estimate and any differences will be recorded in results from continuing operations.

We have contractual commitments to fund certain franchises with approved revolving lines of credit. Our total obligation under these lines of credit was \$79.2 million at January 31, 2015, and net of amounts drawn and outstanding, our remaining commitment to fund totaled \$23.2 million.

We maintain compensating balances with certain financial institutions that are creditors in our \$1.5 billion unsecured committed line of credit governed by a Credit and Guarantee Agreement (2012 CLOC), which are not legally restricted as to withdrawal. We had no material compensating balances as of January 31, 2015. These balances may fluctuate significantly over the course of any fiscal year.

NOTE 13: LITIGATION AND RELATED CONTINGENCIES

We are a defendant in numerous litigation matters, arising both in the ordinary course of business and otherwise, including as described below. The matters described below are not all of the lawsuits to which we are subject. In some of the matters, very large or indeterminate amounts, including punitive damages, are sought. U.S. jurisdictions permit considerable variation in the assertion of monetary damages or other relief. Jurisdictions may permit claimants not to specify the monetary damages sought or may permit claimants to state only that the amount sought is sufficient to invoke the jurisdiction of the court. In addition, jurisdictions may permit plaintiffs to allege monetary damages in amounts well exceeding reasonably possible verdicts in the jurisdiction for similar matters. We believe that the monetary relief which may be specified in a lawsuit or a claim bears little relevance to its merits or disposition value due to this variability in pleadings and our experience in litigating or resolving through settlement of numerous claims over an extended period of time.

The outcome of a litigation matter and the amount or range of potential loss at particular points in time may be difficult to ascertain. Among other things, uncertainties can include how fact finders will evaluate documentary evidence and the credibility and effectiveness of witness testimony, and how trial and appellate courts will apply the law. Disposition valuations are also subject to the uncertainty of how opposing parties and their counsel will themselves view the relevant evidence and applicable law.

In addition to litigation matters, we are also subject to claims and other loss contingencies arising out of our business activities, including as described below.

We accrue liabilities for litigation, claims and other loss contingencies and any related settlements (each referred to, individually, as a "matter" and, collectively, as "matters") when it is probable that a loss has been incurred and the amount of the loss can be reasonably estimated. Liabilities have been accrued for a number of the matters noted below. If a range of loss is estimated, and some amount within that range appears to be a better estimate than any other amount within that range, then that amount is accrued. If no amount within the range can be identified as a better estimate than any other amount, we accrue the minimum amount in the range.

For such matters where a loss is believed to be reasonably possible, but not probable, or the loss cannot be reasonably estimated, no accrual has been made. It is possible that such matters could require us to pay damages or make other expenditures or accrue liabilities in amounts that could not be reasonably estimated as of January 31, 2015. While the potential future liabilities could be material in the particular quarterly or annual periods in which they are recorded, based on information currently known, we do not believe any such liabilities are likely to have a material adverse effect on our consolidated financial position, results of operations and cash flows. As of January 31,

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2015 and 2014 and April 30, 2014, we accrued liabilities of \$8.9 million, \$20.9 million and \$23.7 million, respectively, for matters other than those described in note 14.

For some matters where a liability has not been accrued, we are able to estimate a reasonably possible loss or range of loss. This estimated range of reasonably possible loss is based upon currently available information and is subject to significant judgment and a variety of assumptions, as well as known and unknown uncertainties. The matters underlying the estimated range will change from time to time, and actual results may vary significantly from the current estimate. Those matters for which an estimate is not reasonably possible are not included within this estimated range. Therefore, this estimated range of reasonably possible loss represents what we believe to be an estimate of reasonably possible loss only for certain matters meeting these criteria. It does not represent our maximum loss exposure. For those matters, and for matters where a liability has been accrued, as of January 31, 2015, we believe the aggregate range of reasonably possible losses in excess of amounts accrued is not material.

For other matters, we are not currently able to estimate the reasonably possible loss or range of loss. We are often unable to estimate the possible loss or range of loss until developments in such matters have provided sufficient information to support an assessment of the reasonably possible loss or range of loss, such as quantification of a damage demand from plaintiffs, discovery from other parties and investigation of factual allegations, rulings by courts on motions or appeals, analysis by experts, or the status of any settlement negotiations.

On a quarterly and annual basis, we review relevant information with respect to litigation and other loss contingencies and update our accruals, disclosures and estimates of reasonably possible loss or range of loss based on such reviews. Costs incurred with defending matters are expensed as incurred. Any receivable for insurance recoveries is recorded separately from the corresponding liability, and only if recovery is determined to be probable and reasonably estimable.

We believe we have meritorious defenses to the claims asserted in the various matters described in this note, and we intend to defend them vigorously, but there can be no assurances as to their outcomes. In the event of unfavorable outcomes, it could require modifications to our operations; in addition, the amounts that may be required to be paid to discharge or settle the matters could be substantial and could have a material adverse impact on our business and consolidated financial position, results of operations and cash flows.

LITIGATION, CLAIMS, INCLUDING INDEMNIFICATION CLAIMS, OR OTHER LOSS CONTINGENCIES PERTAINING TO DISCONTINUED MORTGAGE OPERATIONS – Although SCC ceased its mortgage loan origination activities in December 2007 and sold its loan servicing business in April 2008, SCC or the Company have been, remain, or may in the future be subject to litigation, claims, including indemnification claims, and other loss contingencies pertaining to SCC's mortgage business activities that occurred prior to such termination and sale. These contingencies, claims and lawsuits include actions by regulators, third parties seeking indemnification, including depositors and underwriters, individual plaintiffs, and cases in which plaintiffs seek to represent a class of others alleged to be similarly situated. Among other things, these contingencies, claims and lawsuits allege or may allege discriminatory or unfair and deceptive loan origination and servicing (including debt collection, foreclosure and eviction) practices, other common law torts, rights to indemnification and contribution, breach of contract, violations of securities laws and a variety of federal statutes, including the Truth in Lending Act (TILA), Equal Credit Opportunity Act, Fair Housing Act, Real Estate Settlement Procedures Act (RESPA), Home Ownership & Equity Protection Act (HOEPA), as well as similar state statutes. Given the impact of the financial crisis on the non-prime mortgage environment, the aggregate volume of these matters is substantial although it is difficult to predict either the likelihood of new matters being initiated or the outcome of existing matters. In many of these matters, including certain of the lawsuits and claims described below, it is not possible to estimate a reasonably possible loss or range of loss due to, among other things, the inherent uncertainties involved in these matters, some of which are beyond the Company's control, and the indeterminate damages sought in some of these matters.

On October 15, 2010, the Federal Home Loan Bank of Chicago (FHLB-Chicago) filed a lawsuit in the Circuit Court of Cook County, Illinois (Case No. 10CH45033) styled Federal Home Loan Bank of Chicago v. Bank of America Funding Corporation, et al. against multiple defendants, including various SCC-related entities, H&R Block, Inc. and other entities, arising out of FHLB-Chicago's purchase of residential mortgage-backed securities (RMBSs). The plaintiff seeks rescission and damages under state securities law and for common law negligent misrepresentation in

connection with its purchase of two securities collateralized by loans originated and securitized by SCC. These two securities had a total initial principal amount of approximately \$50 million, of which approximately \$33 million remains outstanding.

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The plaintiff agreed to voluntarily dismiss H&R Block, Inc. from the suit. The remaining defendants, including SCC, filed motions to dismiss, which the court denied. The defendants moved for leave to appeal and the circuit court denied the motion. A portion of our loss contingency accrual is related to this matter for the amount of loss that we consider probable and reasonably estimable.

On May 31, 2012, a lawsuit was filed by Homeward Residential, Inc. (Homeward) in the Supreme Court of the State of New York, County of New York, against SCC styled Homeward Residential, Inc. v. Sand Canyon Corporation (Index No. 651885/2012). SCC removed the case to the United States District Court for the Southern District of New York on June 28, 2012 (Case No. 12-cv-5067). The plaintiff, in its capacity as the master servicer for Option One Mortgage Loan Trust 2006-2 and for the benefit of the trustee and the certificate holders of such trust, asserts claims for breach of contract, anticipatory breach, indemnity and declaratory judgment in connection with alleged losses incurred as a result of the breach of representations and warranties relating to SCC and to loans sold to the trust. The plaintiff seeks specific performance of alleged repurchase obligations or damages to compensate the trust and its certificate holders for alleged actual and anticipated losses, as well as a repurchase of all loans due to alleged misrepresentations by SCC as to itself and as to the loans' compliance with its underwriting standards and the value of underlying real estate. In response to a motion filed by SCC, the court dismissed the plaintiff's claims for breach of the duty to cure or repurchase, anticipatory breach, indemnity, and declaratory judgment. The case is proceeding on the remaining claims. We have not concluded that a loss related to this matter is probable, nor have we accrued a liability related to this matter.

On September 28, 2012, a second lawsuit was filed by Homeward in the United States District Court for the Southern District of New York against SCC styled Homeward Residential, Inc. v. Sand Canyon Corporation (Case No. 12-cv-7319). The plaintiff, in its capacity as the master servicer for Option One Mortgage Loan Trust 2006-3 and for the benefit of the trustee and the certificate holders of such trust, asserts claims for breach of contract and indemnity in connection with losses allegedly incurred as a result of the breach of representations and warranties relating to 96 loans sold to the trust. The plaintiff seeks specific performance of alleged repurchase obligations or damages to compensate the trust and its certificate holders for alleged actual and anticipated losses. In response to a motion filed by SCC, the court dismissed the plaintiff's claims for breach of the duty to cure or repurchase and for indemnification of its costs associated with the litigation. The case is proceeding on the remaining claims. We have not concluded that a loss related to this matter is probable, nor have we accrued a liability related to this matter.

On April 5, 2013, a third lawsuit was filed by Homeward in the United States District Court for the Southern District of New York against SCC. The suit, styled Homeward Residential, Inc. v. Sand Canyon Corporation (Case No. 13-cv-2107), was filed as a related matter to the September 2012 Homeward suit mentioned above. In this April 2013 lawsuit, the plaintiff, in its capacity as the master servicer for Option One Mortgage Loan Trust 2007-4 and for the benefit of the trustee and the certificate holders of such trust, asserts claims for breach of contract and indemnity in connection with losses allegedly incurred as a result of the breach of representations and warranties relating to 159 loans sold to the trust. The plaintiff seeks specific performance of alleged repurchase obligations or damages to compensate the trust and its certificate holders for alleged actual and anticipated losses. In response to a motion filed by SCC, the court dismissed the plaintiff's claims for breach of the duty to cure or repurchase and for indemnification of its costs associated with the litigation. The case is proceeding on the remaining claims. We have not concluded that a loss related to this matter is probable, nor have we accrued a liability related to this matter.

Underwriters and depositors are, or have been, involved in multiple lawsuits related to securitization transactions in which SCC participated. These lawsuits allege or alleged a variety of claims, including violations of federal and state securities laws and common law fraud, based on alleged materially inaccurate or misleading disclosures. Based on information currently available to SCC, it believes that the 19 lawsuits in which SCC received notice of a claim for indemnification of losses and expenses, involved 38 securitization transactions with original investments of approximately \$14 billion (of which the outstanding principal amount is approximately \$4 billion). Because SCC has not been a party to these lawsuits (with the exception of the Federal Home Loan Bank of Chicago v. Bank of America Funding Corporation case discussed above) and has not had control of this litigation or any settlements thereof, SCC does not have precise information about the amount of damages or other remedies being asserted, the defenses to the claims in such lawsuits or the terms of any settlements of such lawsuits. SCC therefore cannot reasonably estimate the

amount of potential losses or associated fees and expenses that may be incurred in connection with such lawsuits, which may be material. Additional lawsuits against the underwriters or depositors may be filed in the future, and SCC may receive additional notices of claims for indemnification from underwriters or depositors with respect to existing or new lawsuits or settlements of such lawsuits. Certain of the notices received included, and future notices may

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include, a reservation of rights that encompasses a right of contribution which may become operative if indemnification is unavailable or insufficient to cover all of the losses and expenses involved. We have not concluded that a loss related to any of these indemnification claims is probable, nor have we accrued a liability related to any of these claims.

LITIGATION, CLAIMS OR OTHER LOSS CONTINGENCIES PERTAINING TO CONTINUING OPERATIONS – RAL and RAC Litigation. A series of putative class action lawsuits were filed against us in various federal courts beginning on November 17, 2011 concerning the refund anticipation loan (RAL) and refund anticipation check (RAC) products. The plaintiffs generally allege we engaged in unfair, deceptive or fraudulent acts in violation of various state consumer protection laws by facilitating RALs that were accompanied by allegedly inaccurate TILA disclosures, and by offering RACs without any TILA disclosures. Certain plaintiffs also allege violation of disclosure requirements of various state statutes expressly governing RALs and provisions of those statutes prohibiting tax preparers from charging or retaining certain fees. Collectively, the plaintiffs seek to represent clients who purchased RAL or RAC products in up to forty-two states and the District of Columbia during timeframes ranging from 2007 to the present. The plaintiffs seek equitable relief, disgorgement of profits, compensatory and statutory damages, restitution, civil penalties, attorneys' fees and costs. These cases were consolidated by the Judicial Panel on Multidistrict Litigation in the United States District Court for the Northern District of Illinois for coordinated pretrial proceedings, in a matter styled *IN RE: H&R Block Refund Anticipation Loan Litigation* (MDL No. 2373/No. 1:12-CV-02973-JBG). On July 23, 2014, the MDL court granted our motion to compel arbitration of the claims of the named plaintiffs and stayed the cases pending arbitration. The MDL court certified its arbitration order for interlocutory appeal. Plaintiffs filed a petition for permission to appeal with the Seventh Circuit Court of Appeals, which was denied on January 30, 2015. The cases remain stayed pending arbitration. We have not concluded that a loss related to this matter is probable, nor have we accrued a loss contingency related to this matter.

Compliance Fee Litigation. On April 16, 2012, a putative class action lawsuit was filed against us in the Circuit Court of Jackson County, Missouri styled *Manuel H. Lopez III v. H&R Block, Inc., et al.* (Case # 1216CV12290) concerning a compliance fee charged to retail tax clients in the 2011 and 2012 tax seasons. The plaintiff seeks to represent all Missouri citizens who were charged the compliance fee, and asserts claims of violation of the Missouri Merchandising Practices Act, money had and received, and unjust enrichment. We filed a motion to compel arbitration of the 2011 claims. The court denied the motion. We filed an appeal. On May 6, 2014, the Missouri Court of Appeals, Western District, reversed the ruling of the trial court and remanded the case for further consideration of the motion, which remains pending. We have not concluded that a loss related to this matter is probable, nor have we accrued a loss contingency related to this matter.

On April 19, 2012, a putative class action lawsuit was filed against us in the United States District Court for the Western District of Missouri styled *Ronald Perras v. H&R Block, Inc., et al.* (Case No. 4:12-cv-00450-DGK) concerning a compliance fee charged to retail tax clients in the 2011 and 2012 tax seasons. The plaintiff seeks to represent all persons nationwide (excluding citizens of Missouri) who were charged the compliance fee, and asserts claims of violation of various state consumer laws, money had and received, and unjust enrichment. In November 2013, the court compelled arbitration of the 2011 claims and stayed all proceedings with respect to those claims. On June 20, 2014, the court denied class certification of the remaining 2012 claims. Plaintiff filed an appeal of the denial of class certification to the Eighth Circuit Court of Appeals, which remains pending. We have not concluded that a loss related to this matter is probable, nor have we accrued a loss contingency related to this matter.

Form 8863 Litigation. A series of putative class action lawsuits were filed against us in various federal courts and one state court beginning on March 13, 2013. Taken together, the plaintiffs in these lawsuits purport to represent certain clients nationwide who filed Form 8863 during tax season 2013 through an H&R Block office or using H&R Block At Home® online tax services or tax preparation software, and allege breach of contract, negligence and violation of state consumer laws in connection with transmission of the form. The plaintiffs seek damages, pre-judgment interest, attorneys' fees and costs. In August 2013, the plaintiff in the state court action voluntarily dismissed her case without prejudice. The Judicial Panel on Multidistrict Litigation subsequently granted our petition to consolidate the remaining federal lawsuits for coordinated pretrial proceedings in the United States District Court for the Western District of Missouri in a proceeding styled *IN RE: H&R BLOCK IRS FORM 8863 LITIGATION* (MDL No. 2474/Case No.

4:13-MD-02474-FJG). On July 11, 2014, the MDL court granted our motion to compel arbitration for those named plaintiffs who agreed to arbitrate their claims. Plaintiffs filed a consolidated class action complaint in October 2014. We filed a motion to strike the class allegations relating to those clients who agreed to arbitration, which the court granted on January 7,

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2015. The cases remain stayed with respect to the individual plaintiffs who agreed to arbitration. We have not concluded that a loss related to this matter is probable, nor have we accrued a liability related to this matter. LITIGATION, CLAIMS AND OTHER LOSS CONTINGENCIES PERTAINING TO OTHER DISCONTINUED OPERATIONS –

Express IRA Litigation. On January 2, 2008, the Mississippi Attorney General in the Chancery Court of Hinds County, Mississippi First Judicial District (Case No. G 2008 6 S 2) filed a lawsuit regarding our former Express IRA product that is styled Jim Hood, Attorney for the State of Mississippi v. H&R Block, Inc., H&R Block Financial Advisors, Inc., et al. The complaint alleges fraudulent business practices, deceptive acts and practices, common law fraud and breach of fiduciary duty with respect to the sale of the product in Mississippi and seeks equitable relief, disgorgement of profits, damages and restitution, civil penalties and punitive damages.

Although we sold H&R Block Financial Advisors, Inc. (HRBFA) effective November 1, 2008, we remain responsible for any liabilities relating to the Express IRA litigation, among other things, through an indemnification agreement. A portion of our accrual is related to these indemnity obligations.

OTHER – We are from time to time a party to litigation, claims and other loss contingencies not discussed herein arising out of our business operations. These matters may include actions by state attorneys general, other state regulators, federal regulators, individual plaintiffs, and cases in which plaintiffs seek to represent a class of others similarly situated.

While we cannot provide assurance that we will ultimately prevail in each instance, we believe the amount, if any, we are required to pay to discharge or settle these other matters will not have a material adverse impact on our business or our consolidated financial position, results of operations and cash flows.

We believe we have meritorious defenses to the claims asserted in the various matters described in this note, and we intend to defend them vigorously. The amounts claimed in the matters are substantial, however, and there can be no assurances as to their outcomes. In the event of unfavorable outcomes, it could require modifications to our operations; in addition, the amounts that may be required to be paid to discharge or settle the matters could be substantial and could have a material adverse impact on our consolidated financial position, results of operations and cash flows.

NOTE 14: LOSS CONTINGENCIES ARISING FROM REPRESENTATIONS AND WARRANTIES OF OUR DISCONTINUED MORTGAGE OPERATIONS

SCC ceased originating mortgage loans in December 2007 and, in April 2008, sold its servicing assets and discontinued its remaining operations.

Mortgage loans originated by SCC were sold either as whole loans to single third-party buyers, who generally securitized such loans, or in the form of RMBSs. In connection with the sale of loans and/or RMBSs, SCC made certain representations and warranties. Claims under these representations and warranties together with any settlement arrangements related to these losses are collectively referred to as "representation and warranty claims." These representations and warranties varied based on the nature of the transaction and the buyer's or insurer's requirements, but generally pertained to the ownership of the loan, the validity of the lien securing the loan, borrower fraud, the loan's compliance with the criteria for inclusion in the transaction, including compliance with SCC's underwriting standards or loan criteria established by the buyer, ability to deliver required documentation, and compliance with applicable laws. Representations and warranties related to borrower fraud in whole loan sale transactions to institutional investors, which were generally securitized by such investors and represented approximately 68% of the disposal of loans originated in calendar years 2005, 2006 and 2007, included a "knowledge qualifier" limiting SCC's liability to those instances where SCC had knowledge of the fraud at the time the loans were sold. Representations and warranties made in other sale transactions effectively did not include a knowledge qualifier as to borrower fraud. SCC believes it would have an obligation to repurchase a loan only if it breached a representation and warranty and such breach materially and adversely affects the value of the mortgage loan or certificate holder's interest in the mortgage loan. SCC also would assert that it has no liability for the failure to repurchase any mortgage loan that has been liquidated prior to a repurchase demand, although there is conflicting case law on the liquidated loan defense issue. These decisions are from lower courts, are inconsistent in their analysis and receptivity to this defense, and may be subject to appeal.

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Representation and warranty claims received by SCC have primarily related to alleged breaches of representations and warranties related to a loan's compliance with the underwriting standards established by SCC at origination and borrower fraud for loans originated in calendar years 2006 and 2007. SCC has received claims representing an original principal amount of \$2.2 billion since May 1, 2008, of which \$1.8 billion were received prior to fiscal year 2013.

SETTLEMENT ACTIONS – SCC has entered into tolling agreements with the counterparties that have made and are expected to assert a significant majority of previously denied and possible future representation and warranty claims. These tolling agreements toll the running of any applicable statute of limitations related to potential lawsuits regarding representation and warranty claims and other claims against SCC.

Beginning in the fourth quarter of fiscal year 2013 and continuing through the third quarter of fiscal year 2015, SCC has been engaged in discussions with these counterparties regarding the bulk settlement of previously denied and potential future claims. Based on settlement discussions with these counterparties, SCC believes a bulk settlement approach, rather than the loan-by-loan resolution process, will be needed to resolve all of the representation and warranty and other claims that are the subject of these discussions. On December 5, 2014, SCC entered into a settlement agreement to resolve certain of these claims. The amount paid under the settlement agreement was fully covered by prior accruals. In the event that the ongoing efforts to settle are not successful, SCC believes claim volumes may increase or litigation may result.

SCC will continue to vigorously contest any request for repurchase when it has concluded that a valid basis for repurchase does not exist. SCC's decision whether to engage in bulk settlement discussions is based on factors that vary by counterparty or type of counterparty and include the considerations used by SCC in determining its loss estimate, described below under "Liability for Estimated Contingent Losses."

LIABILITY FOR ESTIMATED CONTINGENT LOSSES – SCC accrues a liability for losses related to representation and warranty claims when those losses are believed to be both probable and reasonably estimable. Development of loss estimates is subject to a high degree of management judgment and estimates may vary significantly period to period. SCC's loss estimate as of January 31, 2015 is based on the best information currently available, significant management judgment, and a number of factors that are subject to change, including developments in case law and the factors mentioned below. These factors include the terms of prior bulk settlements, the terms expected to result from ongoing bulk settlement discussions, and an assessment of, among other things, historical claim results, threatened claims, terms and provisions of related agreements, counterparty willingness to pursue a settlement, legal standing of counterparties to provide a comprehensive settlement, bulk settlement methodologies used and publicly disclosed by other market participants, the potential pro-rata realization of the claims as compared to all claims and other relevant facts and circumstances when developing its estimate of probable loss. SCC believes that the most significant of these factors are the terms expected to result from ongoing bulk settlement discussions, which have been primarily influenced by the bulk settlement methodologies used and publicly disclosed by other market participants and the anticipated pro-rata realization of the claims of particular counterparties as compared to the anticipated realization if all claims and litigation were resolved together with payment of SCC's related administration and legal expense. Changes in any one of the factors mentioned above could significantly impact the estimate.

The liability is included in accounts payable, accrued expenses and other current liabilities on the consolidated balance sheets. A rollforward of SCC's accrued liability for these loss contingencies is as follows:

(in 000s)

Nine months ended January 31,	2015	2014
Balance, beginning of the period	\$183,765	\$158,765
Provisions	10,000	—
Payments	(50,000) —
Balance, end of the period	\$143,765	\$158,765

In December 2013, a decision by the New York intermediate appellate court, ACE Securities Corp. v. DB Structured Products, Inc., held that, under New York law, which governs many RMBS transactions into which SCC entered, the six-year statute of limitations starts to run at the time the representations and warranties are made, not the date when the repurchase demand was denied. That decision has been applied by the state and federal courts in several RMBS

lawsuits not involving SCC, resulting in the dismissal of claims involving representations and warranties made

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more than six years prior to the initiation of the lawsuit. Unless overturned by New York's highest appellate court, which has taken the case for review, this decision would apply to claims and lawsuits brought against SCC where New York law governs. However, this decision would not affect representation and warranty claims and lawsuits SCC has received or may receive, for example, where the statute of limitations has been tolled by agreement or a suit was timely filed. In addition, if the ACE decision is overturned, it could result in representation and warranty claims being asserted that were previously thought to be time-barred. It is also possible that in response to the statute of limitations rulings, parties seeking to pursue representation and warranty claims or lawsuits with respect to trusts where the statute of limitations for representation and warranty claims against the originator has run, may pursue alternate legal theories of recovery or assert claims against other contractual parties. SCC has not accrued liabilities for claims not subject to a tolling arrangement or not asserted prior to the expiration of the applicable statute of limitations. The impact on SCC, if any, of the ACE decision being overturned or from alternative legal theories or assertions is unclear.

SCC is taking the legal position, where appropriate, for both contractual representation and warranty claims and similar claims in litigation, that a valid representation and warranty claim cannot be made with respect to a mortgage loan that has been liquidated. There is conflicting case law on this issue. These decisions are from lower courts, are inconsistent in their analysis and receptivity to this defense, and may be subject to appeal. It is anticipated that the liquidated mortgage loan defense will be the subject of future judicial decisions. In the event the liquidated loan defense is further clarified by the courts or other developments occur, the liquidated loan defense may be a factor in SCC's estimated accrual for representation and warranty claims where such defense may be applicable.

SCC believes it is reasonably possible that future representation and warranty losses may vary from amounts accrued for these exposures. SCC currently believes the aggregate range of reasonably possible losses in excess of amounts accrued is not material. This estimated range is based on the best information currently available, significant management judgment and a number of factors that are subject to change, including developments in case law and the factors mentioned above. The actual loss that may be incurred could differ materially from our accrual or the estimate of reasonably possible losses.

As described more fully in note 13, losses may also be incurred with respect to various indemnification claims by underwriters and depositors in securitization transactions in which SCC participated. Losses from these indemnification claims are frequently not subject to a stated term or limit. We have not concluded that a loss related to any of these indemnification claims is probable, have not accrued a liability for these claims and are not able to estimate a reasonably possible loss or range of loss for these claims. Accordingly, neither the accrued liability described above totaling \$143.8 million, nor the estimated range of reasonably possible losses in excess of the amount accrued described above, includes any possible losses which may arise from these indemnification claims. There can be no assurances as to the outcome or impact of these indemnification claims. In the event of unfavorable outcomes on these claims, the amount required to discharge or settle them could be substantial and could have a material adverse impact on our business and our consolidated financial position, results of operations and cash flows.

If the amount that SCC is ultimately required to pay with respect to claims and litigation related to its past sales and securitizations of mortgage loans, together with payment of SCC's related administration and legal expense, exceeds SCC's net assets, the creditors of SCC, or a bankruptcy trustee if SCC were to file or be forced into bankruptcy, may attempt to assert claims against us for payment of SCC's obligations. SCC's principal assets, as of January 31, 2015, total approximately \$470 million and consist primarily of an intercompany note receivable and a deferred tax asset. We believe our legal position is strong on any potential corporate veil-piercing arguments; however, if this position is challenged and not upheld, it could have a material adverse effect on our business and our consolidated financial position, results of operations and cash flows.

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NOTE 15: REGULATORY CAPITAL REQUIREMENTS

The following table sets forth HRB Bank's regulatory capital requirements calculated in its Call Report, as filed with the Federal Financial Institutions Examination Council (FFIEC):

(dollars in 000s)

	Actual		Minimum Capital Requirement		Minimum to be Well Capitalized		
	Amount	Ratio	Amount	Ratio	Amount	Ratio	
As of December 31, 2014:							
Total risk-based capital ratio ⁽¹⁾	\$611,704	87.4	% \$55,964	8.0	% \$69,955	10.0	%
Tier 1 risk-based capital ratio ⁽²⁾	602,908	86.2	% N/A	N/A	41,973	6.0	%
Tier 1 capital ratio (leverage) ⁽³⁾	602,908	49.6	% 145,865	12.0	% ⁽⁵⁾ 60,777	5.0	%
Tangible equity ratio ⁽⁴⁾	602,908	49.6	% 18,233	1.5	% N/A	N/A	
As of December 31, 2013:							
Total risk-based capital ratio ⁽¹⁾	\$517,031	72.5	% \$57,023	8.0	% \$71,279	10.0	%
Tier 1 risk-based capital ratio ⁽²⁾	508,015	71.3	% N/A	N/A	42,768	6.0	%
Tier 1 capital ratio (leverage) ⁽³⁾	508,015	37.1	% 164,404	12.0	% ⁽⁵⁾ 68,502	5.0	%
Tangible equity ratio ⁽⁴⁾	508,015	37.1	% 20,550	1.5	% N/A	N/A	
As of March 31, 2014:							
Total risk-based capital ratio ⁽¹⁾	\$563,899	168.5	% \$26,771	8.0	% \$33,464	10.0	%
Tier 1 risk-based capital ratio ⁽²⁾	559,572	167.2	% N/A	N/A	20,079	6.0	%
Tier 1 capital ratio (leverage) ⁽³⁾	559,572	32.1	% 209,041	12.0	% ⁽⁵⁾ 87,101	5.0	%
Tangible equity ratio ⁽⁴⁾	559,572	32.1	% 26,130	1.5	% N/A	N/A	

⁽¹⁾ Total risk-based capital divided by risk-weighted assets.

⁽²⁾ Tier 1 (core) capital less deduction for low-level recourse and residual interest divided by risk-weighted assets.

⁽³⁾ Tier 1 (core) capital divided by adjusted total assets.

⁽⁴⁾ Tangible capital divided by tangible assets.

⁽⁵⁾ Effective April 5, 2012, the minimum capital requirement was changed to 4% by the OCC, although HRB Bank plans to maintain a minimum of 12.0% leverage capital at the end of each calendar quarter.

Quantitative measures established by regulation to ensure capital adequacy require HRB Bank to maintain minimum amounts and ratios of tangible equity, total risk-based capital and Tier 1 capital, as set forth in the table above. As of January 31, 2015, HRB Bank's leverage ratio was 31.2%.

To the extent our Holding Companies continue to be SLHCs, our first Federal Reserve regulatory filing disclosing our SLHC regulatory capital ratios will be due in May 2015 with respect to the calendar quarter ending March 31, 2015. Consistent with our past practice regarding HRB Bank's regulatory capital ratios, we will include H&R Block, Inc.'s regulatory capital ratios in the periodic filing immediately following our quarterly regulatory filing with the Federal Reserve.

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NOTE 16: SEGMENT INFORMATION

Results of our continuing operations by reportable segment are as follows:

(in 000s)

	Three months ended January 31,		Nine months ended January 31,	
	2015	2014	2015	2014
REVENUES :				
Tax preparation fees:				
U.S. assisted	\$283,692	\$72,108	\$341,107	\$123,145
International	10,021	9,253	94,308	82,915
U.S. digital	36,720	17,339	42,545	23,211
	330,433	98,700	477,960	229,271
Royalties	52,284	15,061	68,508	31,150
Revenues from Refund Transfers	50,899	15,542	56,472	21,282
Revenues from Emerald Card®	13,910	12,689	39,479	37,299
Revenues from Peace of Mind® guarantees	13,492	12,684	54,308	59,661
Interest and fee income on Emerald Advance	30,288	27,656	31,439	28,602
Other	11,702	11,664	32,605	36,462
Total Tax Services	503,008	193,996	760,771	443,727
Corporate and eliminations	6,066	5,774	16,517	17,578
	\$509,074	\$199,770	\$777,288	\$461,305
LOSS FROM CONTINUING OPERATIONS				
BEFORE TAXES :				
Tax Services	\$(75,428) \$(322,099) \$(402,630) \$(625,807
Corporate and eliminations	(15,437) (25,726) (64,624) (85,874
	\$(90,865) \$(347,825) \$(467,254) \$(711,681

NOTE 17: CONDENSED CONSOLIDATING FINANCIAL STATEMENTS

Block Financial is a 100% owned subsidiary of the Company. Block Financial is the Issuer and the Company is the full and unconditional Guarantor of the Senior Notes issued on October 25, 2012, our 2012 CLOC, and other indebtedness issued from time to time. These condensed consolidating financial statements have been prepared using the equity method of accounting. Earnings of subsidiaries are, therefore, reflected in the Company's investment in subsidiaries account. The elimination entries eliminate investments in subsidiaries, related stockholders' equity and other intercompany balances and transactions.

Certain amounts included in the following statements of operations for the three and nine months ended January 31, 2014, the statements of cash flows for the nine months ended January 31, 2014, and the balance sheet as of January 31, 2014 have been restated to correct errors in presentation. The statements of operations have been corrected to properly reflect equity earnings in subsidiaries of H&R Block, Inc. (Guarantor) in "Other income (expense), net" to include income taxes and discontinued operations which were previously shown on separate lines. The balance sheet has been corrected to properly reflect a classified balance sheet and to show the investment in Block Financial by Other Subsidiaries. The statements of cash flows have been corrected to properly reflect intercompany borrowings and payments as either investing or financing activities, as appropriate. These restatements impacted disclosures required by this note, but had no impact on the consolidated financial statements as of and for the three and nine months ended January 31, 2014.

Additionally, as discussed in note 11, the presentation of interest expense on borrowings for the three and nine months ended January 31, 2014 has been restated to correct errors in presentation. We reclassified such interest expense from cost of revenues to a separate caption.

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CONDENSED CONSOLIDATING STATEMENTS OF OPERATIONS					(in 000s)
Three months ended January 31, 2015	H&R Block, Inc. (Guarantor)	Block Financial (Issuer)	Other Subsidiaries	Eliminations	Consolidated H&R Block
Total revenues	\$ —	\$ 62,482	\$ 448,444	\$(1,852)) \$509,074
Cost of revenues	—	43,405	353,125	(1,852)) 394,678
Selling, general and administrative	—	3,401	186,146	—	189,547
Total operating expenses	—	46,806	539,271	(1,852)) 584,225
Other expense (income), net	31,053	1,216	(6,198)) (19,405)) 6,666
Interest expense on borrowings	—	8,952	96	—	9,048
Income (loss) from continuing operations before tax benefit	(31,053)) 5,508	(84,725)) 19,405	(90,865)
Income tax expense (benefit)	5,895	(9,823)) (51,626)) —	(55,554)
Net income (loss) from continuing operations	(36,948)) 15,331	(33,099)) 19,405	(35,311)
Net income (loss) from discontinued operations	—	(2,615)) 978	—	(1,637)
Net income (loss)	(36,948)) 12,716	(32,121)) 19,405	(36,948)
Other comprehensive income (loss)	(7,840)) 3,504	(7,840)) 4,336	(7,840)
Comprehensive income (loss)	\$ (44,788)) \$ 16,220	\$(39,961)) \$23,741	\$(44,788)
Three months ended January 31, 2014	H&R Block, Inc. (Guarantor)	Block Financial (Issuer)	Other Subsidiaries	Eliminations	Consolidated H&R Block
Total revenues	\$ —	\$ 54,455	\$ 146,755	\$(1,440)) \$199,770
Cost of revenues	—	41,871	309,234	(1,440)) 349,665
Selling, general and administrative	—	10,346	164,102	—	174,448
Total operating expenses	—	52,217	473,336	(1,440)) 524,113
Other expense (income), net ⁽¹⁾	214,711	(232)) 9,842	(214,711)) 9,610
Interest expense on borrowings ⁽¹⁾	—	13,763	109	—	13,872
Loss from continuing operations before tax benefit	(214,711)) (11,293)) (336,532)) 214,711	(347,825)
Income tax expense (benefit) ⁽¹⁾	—	7,602	(142,676)) —	(135,074)
Net loss from continuing operations	(214,711)) (18,895)) (193,856)) 214,711	(212,751)
Net income (loss) from discontinued operations ⁽¹⁾	—	(2,118)) 158	—	(1,960)
Net loss	(214,711)) (21,013)) (193,698)) 214,711	(214,711)
Other comprehensive loss	(6,239)) (3,052)) (3,187)) 6,239	(6,239)
Comprehensive loss	\$ (220,950)) \$ (24,065)	\$(196,885)) \$220,950	\$(220,950)

⁽¹⁾ Amounts have been restated, including the presentation of interest expense on borrowings, and equity in earnings of subsidiaries net of income taxes and discontinued operations.

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CONDENSED CONSOLIDATING STATEMENTS OF OPERATIONS					(in 000s)
Nine months ended January 31,	H&R Block, Inc.	Block Financial	Other	Eliminations	Consolidated
2015	(Guarantor)	(Issuer)	Subsidiaries		H&R Block
Total revenues	\$ —	\$ 107,233	\$ 672,000	\$(1,945)) \$ 777,288
Cost of revenues	—	66,063	749,978	(1,940)) 814,101
Selling, general and administrative	—	12,598	371,533	(5)) 384,126
Total operating expenses	—	78,661	1,121,511	(1,945)) 1,198,227
Other expense (income), net	264,699	(180)) 12,878	(267,768)) 9,629
Interest expense on borrowings	—	36,388	298	—	36,686
Loss from continuing operations before tax benefit	(264,699)) (7,636)) (462,687)) 267,768	(467,254)
Income tax expense (benefit)	479	(19,486)) (190,858)) —	(209,865)
Net income (loss) from continuing operations	(265,178)) 11,850	(271,829)) 267,768	(257,389)
Net income (loss) from discontinued operations	—	(11,458)) 3,669	—	(7,789)
Net income (loss)	(265,178)) 392	(268,160)) 267,768	(265,178)
Other comprehensive income (loss)	(6,440)) 7,765	(6,440)) (1,325)) (6,440)
Comprehensive income (loss)	\$ (271,618)) \$ 8,157	\$(274,600)) \$ 266,443	\$(271,618)
Nine months ended January 31,	H&R Block, Inc.	Block Financial	Other	Eliminations	Consolidated
2014	(Guarantor)	(Issuer)	Subsidiaries		H&R Block
Total revenues	\$ —	\$ 102,840	\$ 360,095	\$(1,630)) \$ 461,305
Cost of revenues	—	80,777	673,831	(1,630)) 752,978
Selling, general and administrative	—	25,753	339,484	—	365,237
Total operating expenses	—	106,530	1,013,315	(1,630)) 1,118,215
Other expense (income), net ⁽¹⁾	434,841	(1,938)) 15,233	(434,841)) 13,295
Interest expense on borrowings ⁽¹⁾	—	41,148	328	—	41,476
Loss from continuing operations before tax benefit	(434,841)) (42,900)) (668,781)) 434,841	(711,681)
Income tax benefit ⁽¹⁾	—	(3,999)) (278,646)) —	(282,645)
Net loss from continuing operations	(434,841)) (38,901)) (390,135)) 434,841	(429,036)
Net loss from discontinued operations ⁽¹⁾	—	(4,834)) (971)) —	(5,805)
Net loss	(434,841)) (43,735)) (391,106)) 434,841	(434,841)
Other comprehensive loss	(15,326)) (9,668)) (5,658)) 15,326	(15,326)
Comprehensive loss	\$ (450,167)) \$ (53,403)	\$(396,764)) \$ 450,167	\$(450,167)

⁽¹⁾ Amounts have been restated, including the presentation of interest expense on borrowings, and equity in earnings of subsidiaries net of income taxes and discontinued operations.

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CONDENSED CONSOLIDATING BALANCE SHEETS					(in 000s)
As of January 31, 2015	H&R Block, Inc. (Guarantor)	Block Financial (Issuer)	Other Subsidiaries	Eliminations	Consolidated H&R Block
Cash & cash equivalents	\$—	\$969,387	\$352,015	\$(268)	\$1,321,134
Cash & cash equivalents - restricted	—	3,459	47,626	—	51,085
Receivables, net	—	436,907	340,546	—	777,453
Prepaid expenses and other current assets	—	89,490	245,850	(74,538)	260,802
Investments in AFS securities	—	367,745	100	—	367,845
Total current assets	—	1,866,988	986,137	(74,806)	2,778,319
Mortgage loans held for investment, net	—	245,663	—	—	245,663
Investments in AFS securities	—	—	7,883	—	7,883
Property and equipment, net	—	136	308,669	—	308,805
Intangible assets, net	—	—	443,329	—	443,329
Goodwill	—	—	442,961	—	442,961
Investments in subsidiaries	635,258	—	69,988	(705,246)	—
Amounts due from affiliates	513,204	459,955	1,029	(974,188)	—
Other assets	—	132,374	19,607	—	151,981
Total assets	\$1,148,462	\$2,705,116	\$2,279,603	\$(1,754,240)	\$4,378,941
Commercial paper borrowings	\$—	\$591,486	\$—	\$—	\$591,486
Customer banking deposits	—	1,286,484	—	(268)	1,286,216
Accounts payable, accrued expenses and other current liabilities	1,048	178,197	293,245	—	472,490
Accrued salaries, wages and payroll taxes	—	1,929	116,583	—	118,512
Accrued income taxes	—	53,655	22,502	(74,538)	1,619
Current portion of long-term debt	—	—	781	—	781
Total current liabilities	1,048	2,111,751	433,111	(74,806)	2,471,104
Long-term debt	—	497,823	7,637	—	505,460
Other noncurrent liabilities	—	25,554	230,438	—	255,992
Amounts due to affiliates	1,029	—	973,159	(974,188)	—
Total liabilities	2,077	2,635,128	1,644,345	(1,048,994)	3,232,556
Stockholders' equity	1,146,385	69,988	635,258	(705,246)	1,146,385
Total liabilities and stockholders' equity	\$1,148,462	\$2,705,116	\$2,279,603	\$(1,754,240)	\$4,378,941

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CONDENSED CONSOLIDATING BALANCE SHEETS					(in 000s)
As of January 31, 2014	H&R Block, Inc. (Guarantor)	Block Financial (Issuer)	Other Subsidiaries	Eliminations	Consolidated H&R Block
Cash & cash equivalents	\$ —	\$ 181,483	\$ 256,541	\$(620)	\$ 437,404
Cash & cash equivalents - restricted	—	4,883	39,972	—	44,855
Receivables, net	—	529,954	147,267	—	677,221
Prepaid expenses and other current assets ⁽¹⁾	—	14,686	343,228	(12,683)	345,231
Total current assets	—	731,006	787,008	(13,303)	1,504,711
Mortgage loans held for investment, net	—	282,149	—	—	282,149
Investments in AFS securities	—	439,395	4,375	—	443,770
Property and equipment, net	—	126	314,439	—	314,565
Intangible assets, net	—	—	318,719	—	318,719
Goodwill	—	—	437,386	—	437,386
Investments in subsidiaries ⁽¹⁾	2,845,467	—	3,037	(2,848,504)	—
Amounts due from affiliates	—	542,657	2,167,747	(2,710,404)	—
Other assets	9,708	144,759	59,520	—	213,987
Total assets	\$ 2,855,175	\$ 2,140,092	\$ 4,092,231	\$(5,572,211)	\$ 3,515,287
Commercial paper borrowings	\$ —	\$ 194,984	\$ —	\$ —	\$ 194,984
Customer banking deposits	—	807,507	—	(620)	806,887
Accounts payable, accrued expenses and other current liabilities	669	190,857	328,595	—	520,121
Accrued salaries, wages and payroll taxes	—	1,823	106,760	—	108,583
Accrued income taxes ⁽¹⁾	—	36,058	—	(12,683)	23,375
Current portion of long-term debt	—	399,824	746	—	400,570
Total current liabilities	669	1,631,053	436,101	(13,303)	2,054,520
Long-term debt	—	497,542	8,417	—	505,959
Other noncurrent liabilities	—	8,460	259,589	—	268,049
Amounts due to affiliates	2,167,747	—	542,657	(2,710,404)	—
Total liabilities	2,168,416	2,137,055	1,246,764	(2,723,707)	2,828,528
Stockholders' equity ⁽¹⁾	686,759	3,037	2,845,467	(2,848,504)	686,759
Total liabilities and stockholders' equity	\$ 2,855,175	\$ 2,140,092	\$ 4,092,231	\$(5,572,211)	\$ 3,515,287

Note: Amounts have been restated to include the presentation of a classified balance sheet.

(1) Amounts have been restated, including the presentation of deferred tax assets and liabilities and the investment of Other Subsidiaries in Block Financial.

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CONDENSED CONSOLIDATING BALANCE SHEETS					(in 000s)
As of April 30, 2014	H&R Block, Inc. (Guarantor)	Block Financial (Issuer)	Other Subsidiaries	Eliminations	Consolidated H&R Block
Cash & cash equivalents	\$—	\$612,376	\$1,574,031	\$(1,100)	\$2,185,307
Cash & cash equivalents - restricted	—	67,463	47,856	—	115,319
Receivables, net	—	89,975	101,643	—	191,618
Prepaid expenses and other current assets	—	10,202	188,065	—	198,267
Investments in AFS securities	—	423,495	—	—	423,495
Total current assets	—	1,203,511	1,911,595	(1,100)	3,114,006
Mortgage loans held for investment, net	—	268,428	—	—	268,428
Investments in AFS securities	—	—	4,329	—	4,329
Property and equipment, net	—	121	304,790	—	304,911
Intangible assets, net	—	—	355,622	—	355,622
Goodwill	—	—	436,117	—	436,117
Investments in subsidiaries	904,331	—	60,902	(965,233)	—
Amounts due from affiliates	642,101	386,818	397	(1,029,316)	—
Other assets	11,271	173,168	25,677	—	210,116
Total assets	\$1,557,703	\$2,032,046	\$3,099,429	\$(1,995,649)	\$4,693,529
Customer banking deposits	\$—	\$770,885	\$—	\$(1,100)	\$769,785
Accounts payable, accrued expenses and other current liabilities	757	223,677	344,573	—	569,007
Accrued salaries, wages and payroll taxes	—	2,190	164,842	—	167,032
Accrued income taxes	—	71,132	335,523	—	406,655
Current portion of long-term debt	—	399,882	755	—	400,637
Total current liabilities	757	1,467,766	845,693	(1,100)	2,313,116
Long-term debt	—	497,612	8,225	—	505,837
Other noncurrent liabilities	—	5,766	312,261	—	318,027
Amounts due to affiliates	397	—	1,028,919	(1,029,316)	—
Total liabilities	1,154	1,971,144	2,195,098	(1,030,416)	3,136,980
Stockholders' equity	1,556,549	60,902	904,331	(965,233)	1,556,549
Total liabilities and stockholders' equity	\$1,557,703	\$2,032,046	\$3,099,429	\$(1,995,649)	\$4,693,529

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CONDENSED CONSOLIDATING STATEMENTS OF CASH FLOWS					(in 000s)
Nine months ended January 31, 2015	H&R Block, Inc. (Guarantor)	Block Financial (Issuer)	Other Subsidiaries	Eliminations	Consolidated H&R Block
Net cash used in operating activities:	\$ —	\$ (290,104)	\$ (957,096)	\$ —	\$ (1,247,200)
Cash flows from investing:					
Purchases of AFS securities	—	—	(100)	—	(100)
Maturities of and payments received on AFS securities	—	68,013	—	—	68,013
Principal payments on mortgage loans held for investment, net	—	18,098	—	—	18,098
Capital expenditures	—	(119)	(98,757)	—	(98,876)
Payments made for business acquisitions, net of cash acquired	—	—	(112,163)	—	(112,163)
Loans made to franchisees	—	(47,835)	(178)	—	(48,013)
Repayments from franchisees	—	33,927	237	—	34,164
Intercompany payments/investments in subsidiaries	—	(128,713)	(159,234)	287,947	—
Other, net	—	(1,925)	8,104	—	6,179
Net cash used in investing activities	—	(58,554)	(362,091)	287,947	(132,698)
Cash flows from financing:					
Repayments of commercial paper and other short-term borrowings	—	(457,576)	—	—	(457,576)
Proceeds from commercial paper and other short-term borrowings	—	1,049,062	—	—	1,049,062
Repayments of long-term debt	—	(400,000)	—	—	(400,000)
Customer banking deposits, net	—	514,183	—	832	515,015
Dividends paid	(164,905)	—	—	—	(164,905)
Proceeds from exercise of stock options	16,026	—	—	—	16,026
Intercompany borrowings	159,234	—	128,713	(287,947)	—
Other, net	(10,355)	—	(15,993)	—	(26,348)
Net cash provided by (used in) financing activities	—	705,669	112,720	(287,115)	531,274
Effects of exchange rates on cash	—	—	(15,549)	—	(15,549)
Net increase (decrease) in cash and cash equivalents	—	357,011	(1,222,016)	832	(864,173)
Cash and cash equivalents at beginning of the period	—	612,376	1,574,031	(1,100)	2,185,307
Cash and cash equivalents at end of the period	\$ —	\$ 969,387	\$ 352,015	\$ (268)	\$ 1,321,134

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CONDENSED CONSOLIDATING STATEMENTS OF CASH FLOWS					(in 000s)
Nine months ended January 31, 2014	H&R Block, Inc. (Guarantor)	Block Financial (Issuer)	Other Subsidiaries	Eliminations	Consolidated H&R Block
Net cash used in operating activities:	\$ (309)	\$ (347,188)	\$ (772,825)	\$—	\$ (1,120,322)
Cash flows from investing:					
Purchases of AFS securities	—	(45,158)	—	—	(45,158)
Maturities of and payments received on AFS securities	—	72,502	—	—	72,502
Principal payments on mortgage loans held for investment, net	—	35,320	—	—	35,320
Capital expenditures	—	(59)	(125,595)	—	(125,654)
Payments made for business acquisitions, net of cash acquired	—	—	(37,865)	—	(37,865)
Proceeds received on notes receivable	—	—	64,865	—	64,865
Loans made to franchisees	—	(62,039)	—	—	(62,039)
Repayments from franchisees	—	17,893	—	—	17,893
Intercompany payments/investments in subsidiaries ⁽¹⁾	—	(122,216)	(142,407)	264,623	—
Other, net	—	6,384	5,843	—	12,227
Net cash used in investing activities	—	(97,373)	(235,159)	264,623	(67,909)
Cash flows from financing:					
Repayments of commercial paper and other short-term borrowings	\$ —	\$ (80,930)	\$—	\$—	\$ (80,930)
Proceeds from commercial paper and other short-term borrowings	—	275,914	—	—	275,914
Customer banking deposits, net	—	(127,050)	—	2,103	(124,947)
Dividends paid	(164,134)	—	—	—	(164,134)
Proceeds from exercise of stock options	28,083	—	—	—	28,083
Intercompany borrowings ⁽¹⁾	142,407	—	122,216	(264,623)	—
Other, net	(6,047)	—	(29,872)	—	(35,919)
Net cash provided by (used in) financing activities	309	67,934	92,344	(262,520)	(101,933)
Effects of exchange rates on cash	—	—	(20,016)	—	(20,016)
Net decrease in cash and cash equivalents	—	(376,627)	(935,656)	2,103	(1,310,180)
Cash and cash equivalents at beginning of the period	—	558,110	1,192,197	(2,723)	1,747,584
Cash and cash equivalents at end of the period	\$ —	\$ 181,483	\$ 256,541	\$ (620)	\$ 437,404

⁽¹⁾ Amounts have been restated, including the presentation of intercompany borrowings (payments) as either investing or financing activities.

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ITEM MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF
2. OPERATIONS

Our subsidiaries provide tax preparation, retail banking services and other services. Tax returns are either prepared by H&R Block tax professionals (in company-owned or franchise offices or virtually via the internet) or prepared and filed by our clients through H&R Block tax software, either online or using our software or mobile applications.

RECENT DEVELOPMENTS

In April 2014, our subsidiaries, HRB Bank and Block Financial, entered into a P&A Agreement with BofI, which was amended in October 2014 and again in February 2015 as described in Item 1, note 2 to the consolidated financial statements above. Pursuant to the P&A Agreement, HRB Bank will sell certain assets and assign certain liabilities, including all of HRB Bank's deposit liabilities, to BofI, subject to various closing conditions, including the receipt of certain required regulatory approvals, entry into certain additional agreements, and the fulfillment of various other customary conditions. See below under "Financial Condition - HRB Bank" for additional information.

Due to the lack of regulatory approval, we continue to offer financial services products to our clients through HRB Bank during the 2015 tax season.

The obligations of the parties to complete the P&A Transaction are subject to the fulfillment of numerous conditions including regulatory approval. We cannot be certain when or if the conditions to and other components of the P&A Transaction will be satisfied, or whether the P&A Transaction will be completed. In addition, there may be changes to the terms and conditions of the P&A Agreement and other contemplated agreements as part of the regulatory approval process.

In connection with additional agreements expected to be entered into upon the closing of the P&A Transaction, BofI would offer H&R Block-branded financial products distributed by the Company to the Company's clients. An operating subsidiary of the Company would provide certain marketing, servicing and operational support to BofI for such financial services and products. We expect the net, ongoing annual financial impact of these agreements to be dilutive by approximately \$0.07 to \$0.09 per share beginning in fiscal year 2016, based on current fully diluted shares outstanding. Results will vary based upon the volume of financial services products sold and the actual closing date. Given the P&A Transaction was pending but not yet consummated at the end of calendar year 2014, H&R Block, Inc. became subject to the new SLHC regulatory capital requirements, effective January 1, 2015. Although no SLHC regulatory capital filings have been required or completed as of the date of this report, our internal computations show that H&R Block, Inc. exceeded the minimum regulatory capital requirements as of January 1, 2015 (the date on which the new SLHC regulatory capital requirements became effective). Until we divest HRB Bank and cease to be an SLHC, H&R Block, Inc. will remain subject to the minimum regulatory capital requirements which will likely restrict the capital allocation strategies available to us. See additional discussion below under "Regulatory Environment."

RESULTS OF OPERATIONS

TAX SERVICES – This segment consists primarily of our assisted and DIY income tax preparation offerings - in-person, online, software and mobile applications - including tax operations primarily in the U.S. and its territories, Canada, and Australia. This segment also includes the activities of HRB Bank that support our U.S. tax preparation business.

CORPORATE AND ELIMINATIONS – Corporate operating results include net interest income and gains or losses relating to mortgage loans held for investment and residual interests in securitizations, interest expense on borrowings, other corporate expenses, and eliminations of intercompany activities.

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Tax Services – Operating Statistics (U.S. only)		
Nine months ended January 31,	2015	2014
Tax returns prepared: (in 000s) ⁽¹⁾		
Company-owned operations	1,532	1,516
Franchise operations	947	1,037
Total assisted	2,479	2,553
Desktop	180	137
Online	1,027	654
Total Tax Software	1,207	791
Free File Alliance	129	64
Total U.S. returns	3,815	3,408
As of January 31,	2015	2014
Tax offices:		
Company-owned offices	6,270	6,012
Company-owned shared locations ⁽²⁾	95	74
Total company-owned offices	6,365	6,086
Franchise offices	3,894	4,266
Franchise shared locations ⁽²⁾	27	26
Total franchise offices	3,921	4,292
Total U.S. offices	10,286	10,378

⁽¹⁾ Assisted returns at January 31, 2014 include 1.8 million returns which were completed as of that date but not yet electronically filed. Revenue for these returns was recognized in the fourth quarter of fiscal year 2014.

⁽²⁾ Shared locations include offices located within third-party businesses.

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A summary of the financial results for our operations is as follows:

Consolidated – Financial Results

(in 000s)

Three months ended January 31,	2015			2014		
	Tax Services	Corporate and Eliminations	Total	Tax Services	Corporate and Eliminations	Total
Tax preparation fees:						
U.S. assisted	\$283,692	\$—	\$283,692	\$72,108	\$—	\$72,108
International	10,021	—	10,021	9,253	—	9,253
U.S. digital	36,720	—	36,720	17,339	—	17,339
	330,433	—	330,433	98,700	—	98,700
Royalties	52,284	—	52,284	15,061	—	15,061
Revenues from Refund Transfers	50,899	—	50,899	15,542	—	15,542
Revenues from Emerald Card®	13,910	—	13,910	12,689	—	12,689
Revenues from Peace of Mind® guarantees	13,492	—	13,492	12,684	—	12,684
Interest and fee income on Emerald Advance	30,288	—	30,288	27,656	—	27,656
Other	11,702	6,066	17,768	11,664	5,774	17,438
Total revenues	503,008	6,066	509,074	193,996	5,774	199,770
Compensation and benefits:						
Field wages	161,921	—	161,921	136,885	—	136,885
Other wages	41,157	4,826	45,983	41,629	4,682	46,311
Benefits and other compensation	35,625	3,507	39,132	34,696	3,149	37,845
	238,703	8,333	247,036	213,210	7,831	221,041
Occupancy and equipment	92,700	155	92,855	88,148	201	88,349
Marketing and advertising	87,569	—	87,569	77,852	91	77,943
Depreciation and amortization	43,287	4	43,291	31,808	3	31,811
Bad debt	38,928	355	39,283	31,420	—	31,420
Supplies	6,963	18	6,981			