

Voya Financial, Inc.
Form 10-Q
May 12, 2014

UNITED STATES SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549

FORM 10-Q
(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2014

OR
 TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934

For the transition period from _ to _

Commission File Number: _001-35897_____

Voya Financial, Inc.

(Exact name of registrant as specified in its charter)

Delaware

52-1222820

(State or other jurisdiction of incorporation or
organization)

(IRS Employer Identification No.)

230 Park Avenue

New York, New York

10169

(Address of principal executive offices)

(Zip Code)

(212) 309-8200

(Registrant's telephone number, including area code)

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports) and (2) has been subject to such filing requirements for the past 90 days. Yes

No

Indicate by check mark whether the registrant (1) has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer", "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

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Large accelerated filer

Accelerated filer

Non-accelerated filer

Smaller reporting company

(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

APPLICABLE ONLY TO CORPORATE ISSUERS:

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date: At May 6, 2014, 254,594,220 shares of Common Stock, \$0.01 par value, were outstanding.

Voya Financial, Inc.
Form 10-Q for the period ended March 31, 2014

| INDEX | PAGE |
|------------------------------------------------------------------------------------------------------|------------|
| PART I. FINANCIAL INFORMATION (UNAUDITED) | |
| Item 1. Financial Statements: | |
| <u>Condensed Consolidated Balance Sheets</u> | <u>4</u> |
| <u>Condensed Consolidated Statements of Operations</u> | <u>6</u> |
| <u>Condensed Consolidated Statements of Comprehensive Income</u> | <u>7</u> |
| <u>Condensed Consolidated Statements of Changes in Shareholders' Equity</u> | <u>8</u> |
| <u>Condensed Consolidated Statements of Cash Flows</u> | <u>9</u> |
| Notes to Condensed Consolidated Financial Statements | <u>10</u> |
| Item 2. <u>Management's Discussion and Analysis of Financial Condition and Results of Operations</u> | <u>90</u> |
| Item 3. Quantitative and Qualitative Disclosures About Market Risk | <u>143</u> |
| Item 4. Controls and Procedures | <u>153</u> |
| PART II. OTHER INFORMATION | |
| Item 1. Legal Proceedings | <u>154</u> |
| Item 1A. Risk Factors | <u>154</u> |
| Item 2. <u>Unregistered Sales of Equity Securities and Use of Proceeds</u> | <u>155</u> |
| Item 5. Other Information | <u>155</u> |
| Item 6. Exhibits | <u>156</u> |
| <u>Signature</u> | <u>157</u> |
| <u>Exhibit Index</u> | <u>158</u> |

NOTE CONCERNING FORWARD-LOOKING STATEMENTS

This Quarterly Report on Form 10-Q, including “Risk Factors,” and “Management’s Discussion and Analysis of Financial Condition and Results of Operations,” contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements include statements relating to future developments in our business or expectations for our future financial performance and any statement not involving a historical fact. Forward-looking statements use words such as “anticipate,” “believe,” “estimate,” “expect,” “intend,” “plan,” and other words or terms of similar meaning in connection with a discussion of future operating or financial performance. Actual results, performance or events may differ materially from those projected in any forward-looking statement due to, among other things, (i) general economic conditions, particularly economic conditions in our core markets, (ii) performance of financial markets, including emerging markets, (iii) the frequency and severity of insured loss events, (iv) mortality and morbidity levels, (v) persistency and lapse levels, (vi) interest rates, (vii) currency exchange rates, (viii) general competitive factors, (ix) changes in laws and regulations and (x) changes in the policies of governments and/or regulatory authorities. Factors that may cause actual results to differ from those in any forward-looking statement also include those described under "Risk Factors", "Management's Discussion and Analysis of Financial Condition and Results of Operations-Trends and Uncertainties" and "Business-Closed Blocks-CBVA" in the Annual Report on Form 10-K for the year ended December 31, 2013 (File No. 001-35897) (the "Annual Report on Form 10-K"). The risks included here are not exhaustive. Current reports on Form 8-K and other documents filed with the Securities and Exchange Commission (“SEC”) include additional factors that could affect our businesses and financial performance. Moreover, we operate in a rapidly changing and competitive environment. New risk factors emerge from time to time, and it is not possible for management to predict all such risk factors.

PART I. FINANCIAL INFORMATION

Item 1. Financial Statements

Voya Financial, Inc.

Condensed Consolidated Balance Sheets

March 31, 2014 (Unaudited) and December 31, 2013

(In millions, except share and per share data)

| | March 31, 2014 | December 31, 2013 |
|-------------------------------------------------------------------------------------------------------------------|-------------------|----------------------|
| Assets: | | |
| Investments: | | |
| Fixed maturities, available-for-sale, at fair value (amortized cost of \$65,607.9 at 2014 and \$65,033.8 at 2013) | \$70,449.7 | \$68,317.8 |
| Fixed maturities, at fair value using the fair value option | 3,082.1 | 2,935.3 |
| Equity securities, available-for-sale, at fair value (cost of \$244.8 at 2014 and \$267.4 at 2013) | 276.6 | 314.4 |
| Short-term investments | 1,046.2 | 1,048.1 |
| Mortgage loans on real estate, net of valuation allowance of \$3.4 at 2014 and \$3.8 at 2013 | 9,258.1 | 9,312.2 |
| Policy loans | 2,119.7 | 2,147.0 |
| Limited partnerships/corporations | 218.9 | 236.4 |
| Derivatives | 1,044.7 | 1,149.3 |
| Other investments | 124.1 | 124.6 |
| Securities pledged (amortized cost of \$1,230.3 at 2014 and \$1,457.9 at 2013) | 1,271.3 | 1,465.7 |
| Total investments | 88,891.4 | 87,050.8 |
| Cash and cash equivalents | 2,499.8 | 2,840.8 |
| Short-term investments under securities loan agreements, including collateral delivered | 558.6 | 552.9 |
| Accrued investment income | 935.6 | 897.1 |
| Reinsurance recoverable | 6,785.8 | 6,702.2 |
| Deferred policy acquisition costs and Value of business acquired | 4,860.8 | 5,351.6 |
| Sales inducements to contract holders | 258.6 | 279.0 |
| Deferred income taxes | — | 162.1 |
| Goodwill and other intangible assets | 312.5 | 323.7 |
| Other assets | 1,016.1 | 1,036.5 |
| Assets related to consolidated investment entities: | | |
| Limited partnerships/corporations, at fair value | 3,382.4 | 3,218.6 |
| Cash and cash equivalents | 570.0 | 710.7 |
| Corporate loans, at fair value using the fair value option | 5,490.7 | 4,965.3 |
| Other assets | 108.4 | 104.8 |
| Assets held in separate accounts | 107,840.0 | 106,827.1 |
| Total assets | \$223,510.7 | \$221,023.2 |

The accompanying notes are an integral part of these Condensed Consolidated Financial Statements.

Voya Financial, Inc.
Condensed Consolidated Balance Sheets
March 31, 2014 (Unaudited) and December 31, 2013
(In millions, except share and per share data)

| | March 31, 2014 | December 31, 2013 |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------------|
| Liabilities and Shareholders' Equity: | | |
| Future policy benefits | \$ 14,532.6 | \$ 14,098.4 |
| Contract owner account balances | 69,723.5 | 69,908.3 |
| Payables under securities loan agreements, including collateral held | 864.5 | 769.4 |
| Long-term debt | 3,515.0 | 3,514.7 |
| Funds held under reinsurance agreements | 1,174.5 | 1,181.5 |
| Derivatives | 1,013.5 | 1,351.8 |
| Pension and other post-employment provisions | 467.5 | 474.9 |
| Current income taxes | 3.5 | 44.1 |
| Deferred income taxes | 272.1 | — |
| Other liabilities | 1,243.0 | 1,274.1 |
| Liabilities related to consolidated investment entities: | | |
| Collateralized loan obligations notes, at fair value using the fair value option | 5,525.5 | 5,161.6 |
| Other liabilities | 967.5 | 903.3 |
| Liabilities related to separate accounts | 107,840.0 | 106,827.1 |
| Total liabilities | 207,142.7 | 205,509.2 |
| Shareholders' equity: | | |
| Common stock (\$0.01 par value per share; 900,000,000 shares authorized, 262,625,547 and 261,754,931 shares issued as of 2014 and 2013, respectively; 254,734,166 and 261,675,811 shares outstanding as of 2014 and 2013, respectively) | 2.6 | 2.6 |
| Treasury stock (at cost; 7,891,381 and 79,120 shares as of 2014 and 2013, respectively) | (269.8 |) — |
| Additional paid-in capital | 23,579.5 | 23,563.7 |
| Accumulated other comprehensive income (loss) | 2,577.5 | 1,849.1 |
| Retained earnings (deficit): | | |
| Appropriated-consolidated investment entities | 15.2 | 18.4 |
| Unappropriated | (11,903.5 |) (12,161.6 |
| Total Voya Financial, Inc. shareholders' equity | 14,001.5 | 13,272.2 |
| Noncontrolling interest | 2,366.5 | 2,241.8 |
| Total shareholders' equity | 16,368.0 | 15,514.0 |
| Total liabilities and shareholders' equity | \$ 223,510.7 | \$ 221,023.2 |

The accompanying notes are an integral part of these Condensed Consolidated Financial Statements.

Voya Financial, Inc.
Condensed Consolidated Statements of Operations
For the Three Months Ended March 31, 2014 and 2013 (Unaudited)
(In millions, except per share data)

| | Three Months Ended March 31, | |
|---------------------------------------------------------------------------------------------------|------------------------------|-----------|
| | 2014 | 2013 |
| Revenues: | | |
| Net investment income | \$1,145.6 | \$1,198.7 |
| Fee income | 931.8 | 891.9 |
| Premiums | 600.9 | 471.9 |
| Net realized gains (losses): | | |
| Total other-than-temporary impairments | (3.3 |) (11.6 |
| Less: Portion of other-than-temporary impairments recognized in Other comprehensive income (loss) | — | (0.6 |
| Net other-than-temporary impairments recognized in earnings | (3.3 |) (11.0 |
| Other net realized capital gains (losses) | (187.3 |) (863.8 |
| Total net realized capital gains (losses) | (190.6 |) (874.8 |
| Other revenue | 105.5 | 95.6 |
| Income (loss) related to consolidated investment entities: | | |
| Net investment income (loss) | 81.5 | 44.2 |
| Changes in fair value related to collateralized loan obligations | (3.8 |) (8.9 |
| Total revenues | 2,670.9 | 1,818.6 |
| Benefits and expenses: | | |
| Policyholder benefits | 865.0 | 540.5 |
| Interest credited to contract owner account balance | 493.1 | 520.9 |
| Operating expenses | 789.5 | 759.1 |
| Net amortization of deferred policy acquisition costs and value of business acquired | 126.1 | 130.5 |
| Interest expense | 47.6 | 44.4 |
| Operating expenses related to consolidated investment entities: | | |
| Interest expense | 46.2 | 36.8 |
| Other expense | 1.1 | 0.7 |
| Total benefits and expenses | 2,368.6 | 2,032.9 |
| Income (loss) before income taxes | 302.3 | (214.3 |
| Income tax expense (benefit) | 30.7 | 11.2 |
| Net income (loss) | 271.6 | (225.5 |
| Less: Net income (loss) attributable to noncontrolling interest | 13.5 | (13.5 |
| Net income (loss) available to Voya Financial, Inc.'s common shareholders | \$258.1 | \$(212.0 |
| Net income (loss) available to Voya Financial, Inc.'s common shareholders per common share: | | |
| Basic | \$0.99 | \$(0.92 |
| Diluted | \$0.98 | \$(0.92 |
| Cash dividends declared per share of common stock | \$0.01 | \$— |

The accompanying notes are an integral part of these Condensed Consolidated Financial Statements.

Voya Financial, Inc.
 Condensed Consolidated Statements of Comprehensive Income
 For the Three Months Ended March 31, 2014 and 2013 (Unaudited)
 (In millions)

| | Three Months Ended March 31, | | |
|----------------------------------------------------------------------------------------|------------------------------|-----------|---|
| | 2014 | 2013 | |
| Net income (loss) | \$271.6 | \$(225.5) |) |
| Other comprehensive income (loss), before tax: | | | |
| Unrealized gains (losses) on securities | 1,110.1 | (399.9) |) |
| Other-than-temporary impairments | 15.6 | 10.9 |) |
| Pension and other postretirement benefits liability | (3.4 |) (3.5 |) |
| Other comprehensive income (loss), before tax | 1,122.3 | (392.5) |) |
| Income tax expense (benefit) related to items of other comprehensive income (loss) | 393.9 | (134.6) |) |
| Other comprehensive income (loss), after tax | 728.4 | (257.9) |) |
| Comprehensive income (loss) | 1,000.0 | (483.4) |) |
| Less: Comprehensive income (loss) attributable to the noncontrolling interest | 13.5 | (13.5) |) |
| Comprehensive income (loss) attributable to Voya Financial, Inc.'s common shareholders | \$986.5 | \$(469.9) |) |

The accompanying notes are an integral part of these Condensed Consolidated Financial Statements.

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Voya Financial, Inc.

Condensed Consolidated Statements of Changes in Shareholders' Equity

For the Three Months Ended March 31, 2014 and 2013 (Unaudited)

(In millions)

| | Common Stock | Treasury Stock | Additional Paid-In Capital | Accumulated Other Comprehensive Income (Loss) | Retained Earnings (Deficit) Appropriated | Retained Earnings (Deficit) Appropriated | Total Voya Financial, Inc. Shareholders' Equity | Noncontrolling Interest | Total Shareholders' Equity |
|------------------------------------------------------------------|-----------------|-------------------|----------------------------------|-----------------------------------------------------------|------------------------------------------------|------------------------------------------------|----------------------------------------------------------------|----------------------------|----------------------------------|
| Balance at January 1, 2014 | \$ 2.6 | \$— | \$23,563.7 | \$ 1,849.1 | \$18.4 | \$(12,161.6) | \$13,272.2 | \$ 2,241.8 | \$ 15,514.0 |
| Comprehensive income (loss): | | | | | | | | | |
| Net income (loss) | — | — | — | — | — | 258.1 | 258.1 | 13.5 | 271.6 |
| Other comprehensive income (loss), after tax | — | — | — | 728.4 | — | — | 728.4 | — | 728.4 |
| Total comprehensive income (loss) | | | | | | | 986.5 | 13.5 | 1,000.0 |
| Reclassification of noncontrolling interest | — | — | — | — | (3.2) | — | (3.2) | 3.2 | — |
| Common stock acquired - Share buyback | — | (258.9) | — | — | — | — | (258.9) | — | (258.9) |
| Dividends on common stock | — | — | (2.6) | — | — | — | (2.6) | — | (2.6) |
| Share-based compensation | — | (10.9) | 18.4 | — | — | — | 7.5 | — | 7.5 |
| Contribution from (Distribution to) noncontrolling interest, net | — | — | — | — | — | — | — | 108.0 | 108.0 |
| Balance at March 31, 2014 | \$ 2.6 | \$(269.8) | \$23,579.5 | \$ 2,577.5 | \$15.2 | \$(11,903.5) | \$14,001.5 | \$ 2,366.5 | \$ 16,368.0 |

| | Common Stock | Treasury Stock | Additional Paid-In Capital | Accumulated Other Comprehensive Income (Loss) | Retained Earnings (Deficit) Appropriated | Retained Earnings (Deficit) Appropriated | Total Voya Financial, Inc. Shareholders' Equity | Noncontrolling Interest | Total Shareholders' Equity |
|------------------------------|-----------------|-------------------|----------------------------------|-----------------------------------------------------------|------------------------------------------------|------------------------------------------------|----------------------------------------------------------------|----------------------------|----------------------------------|
| Balance at January 1, 2013 | \$ 2.3 | — | \$22,917.6 | \$ 3,710.7 | \$6.4 | \$(12,762.1) | \$13,874.9 | \$ 2,186.3 | \$ 16,061.2 |
| Comprehensive income (loss): | | | | | | | | | |

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| | | | | | | | | | |
|------------------------------------------------------------------|--------|------|------------|------------|--------|----------------|------------|------------|-------------|
| Net income (loss) | — | — | — | — | — | (212.0) | (212.0) | (13.5) | (225.5) |
| Other comprehensive income (loss), after tax | — | — | — | (257.9) | — | — | (257.9) | — | (257.9) |
| Total comprehensive income (loss) | | | | | | | (469.9) | (13.5) | (483.4) |
| Reclassification of noncontrolling interest | — | — | — | — | (6.2) | — | (6.2) | 6.2 | — |
| Common stock acquired - Share buyback | — | — | — | — | — | — | — | — | — |
| Dividends on common stock | — | — | — | — | — | — | — | — | — |
| Share-based compensation | — | — | (7.7) | — | — | — | (7.7) | — | (7.7) |
| Contribution from (Distribution to) noncontrolling interest, net | — | — | — | — | — | — | — | 28.8 | 28.8 |
| Balance at March 31, 2013 | \$ 2.3 | \$ — | \$22,909.9 | \$ 3,452.8 | \$0.2 | \$ (12,974.1) | \$13,391.1 | \$ 2,207.8 | \$ 15,598.9 |

The accompanying notes are an integral part of these Condensed Consolidated Financial Statements.

Voya Financial, Inc.
Condensed Consolidated Statements of Cash Flows
For the Three Months Ended March 31, 2014 and 2013 (Unaudited)
(In millions)

| | Three Months Ended March 31, | | |
|----------------------------------------------------------------------------------------|------------------------------|------------|---|
| | 2014 | 2013 | |
| Net cash provided by (used in) operating activities | \$786.6 | \$(28.4 |) |
| Cash Flows from Investing Activities: | | | |
| Proceeds from the sale, maturity, disposal or redemption of: | | | |
| Fixed maturities | 2,629.7 | 4,455.8 | |
| Equity securities, available-for-sale | 47.7 | 28.4 | |
| Mortgage loans on real estate | 307.4 | 318.3 | |
| Limited partnerships/corporations | 60.9 | 18.0 | |
| Acquisition of: | | | |
| Fixed maturities | (3,057.2 |) (4,802.8 |) |
| Equity securities, available-for-sale | (7.4 |) (9.4 |) |
| Mortgage loans on real estate | (252.9 |) (581.4 |) |
| Limited partnerships/corporations | (18.4 |) (9.8 |) |
| Short-term investments, net | 1.9 | 2,999.1 | |
| Policy loans, net | 27.3 | (4.1 |) |
| Derivatives, net | (178.6 |) (1,089.6 |) |
| Other investments, net | 2.0 | 11.8 | |
| Sales from consolidated investment entities | 571.8 | 573.8 | |
| Purchases within consolidated investment entities | (1,258.8 |) (613.8 |) |
| Collateral received (delivered), net | 89.4 | (360.5 |) |
| Purchases of fixed assets, net | (8.7 |) (6.6 |) |
| Net cash (used in) provided by investing activities | (1,043.9 |) 927.2 | |
| Cash Flows from Financing Activities: | | | |
| Deposits received for investment contracts | 2,500.0 | 2,936.2 | |
| Maturities and withdrawals from investment contracts | (2,809.7 |) (2,996.6 |) |
| Proceeds from issuance of debt with maturities of more than three months | — | 1,000.6 | |
| Repayment of debt with maturities of more than three months | — | (1,304.6 |) |
| Short-term debt, net | — | (169.7 |) |
| Debt issuance costs | (16.7 |) (6.5 |) |
| Borrowings of consolidated investment entities | 28.4 | — | |
| Contributions from (distributions to) participants in consolidated investment entities | 466.9 | 642.7 | |
| Common stock acquired - Share buyback | (250.0 |) — | |
| Dividends paid | (2.6 |) — | |
| Net cash (used in) provided by financing activities | (83.7 |) 102.1 | |
| Net (decrease) increase in cash and cash equivalents | (341.0 |) 1,000.9 | |
| Cash and cash equivalents, beginning of period | 2,840.8 | 1,786.8 | |
| Cash and cash equivalents, end of period | \$2,499.8 | \$2,787.7 | |
| Supplemental cash flow information: | | | |
| Income taxes paid (received), net | \$31.0 | \$(3.2 |) |
| Interest paid | 67.2 | 55.1 | |

The accompanying notes are an integral part of these Condensed Consolidated Financial Statements.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

1. Business, Basis of Presentation and Significant Accounting Policies

Business

Voya Financial, Inc. (which changed its name from ING U.S., Inc. on April 7, 2014) and its subsidiaries (collectively the "Company") is a financial services organization in the United States that offers a broad range of retirement services, annuities, investment management services, mutual funds, life insurance, group insurance and supplemental health products, guaranteed investment contracts and funding agreements. The Company provides its principal products and services in three businesses (Retirement Solutions, Investment Management and Insurance Solutions) and reports results through five ongoing operating segments, including Retirement, Annuities, Investment Management, Individual Life and Employee Benefits. The Company also has a Corporate segment, which includes the financial data not directly related to the businesses, and Closed Block segments. See Note 14. Segments to these Condensed Consolidated Financial Statements.

In 2009, ING Groep N.V. ("ING Group" or "ING"), a global financial services holding company based in The Netherlands, with American Depository Shares listed on the New York Stock Exchange, announced the anticipated separation of its global banking and insurance businesses, including the divestiture of the Company. On April 11, 2013, the Company announced plans to rebrand in the future as Voya Financial. On May 2, 2013, the common stock of Voya Financial, Inc. began trading on the New York Stock Exchange under the symbol "VOYA." On May 7, 2013 and May 31, 2013, Voya Financial, Inc. completed its initial public offering of common stock, including the issuance and sale by Voya Financial, Inc. of 30,769,230 shares of common stock and the sale by ING Insurance International B.V. ("ING International"), an indirect wholly owned subsidiary of ING Group and previously the sole stockholder of ING U.S., Inc., of 44,201,773 shares of outstanding common stock of Voya Financial, Inc. (collectively, the "IPO"). On September 30, 2013, ING International transferred all of its shares of ING U.S., Inc. common stock to ING Group.

On October 29, 2013, ING Group completed a sale of 37,950,000 shares of common stock of the Company in a registered public offering ("Secondary Offering"), reducing ING Group's ownership in the Company to 57%.

On March 25, 2014, ING Group completed a sale of 30,475,000 shares of common stock of Voya Financial, Inc. in a registered public offering (the "March 2014 Offering"). Also on March 25, 2014, pursuant to the terms of a share repurchase agreement between ING Group and Voya Financial, Inc., Voya Financial, Inc. acquired 7,255,853 shares of its common stock from ING Group (the "Direct Share Buyback") (the offering and the Direct Share Buyback collectively, the "Transactions"). Upon completion of the Transactions, ING Group's ownership of Voya Financial, Inc. was reduced to approximately 43%.

Basis of Presentation

The accompanying Condensed Consolidated Financial Statements of the Company have been prepared in accordance with accounting principles generally accepted in the United States ("U.S. GAAP") and are unaudited. The preparation of financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the

Condensed Consolidated Financial Statements and the reported amounts of revenues and expenses during the reporting period. Those estimates are inherently subject to change and actual results could differ from those estimates.

The Condensed Consolidated Financial Statements include the accounts of Voya Financial, Inc. and its subsidiaries, as well as partnerships (voting interest entities ("VOEs")) in which the Company has control and variable interest entities ("VIEs") for which the Company is the primary beneficiary. See Note 13. Consolidated Investment Entities to these Condensed Consolidated Financial Statements. Intercompany transactions and balances have been eliminated.

The accompanying Condensed Consolidated Financial Statements reflect all adjustments (including normal, recurring adjustments) necessary to present fairly the financial position of the Company as of March 31, 2014, and its results of operations, comprehensive income, changes in shareholders' equity and statements of cash flows for the three months ended March 31, 2014 and 2013, in conformity with U.S. GAAP. Interim results are not necessarily indicative of full year performance. The December 31, 2013 Consolidated Balance Sheet is from the audited Consolidated Financial Statements included in the Company's Annual Report on Form 10-K for the year ended December 31, 2013, filed with the Securities and Exchange Commission ("SEC"), which included all disclosures required by U.S. GAAP. Therefore, these unaudited Condensed Consolidated Financial Statements should be read

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

in conjunction with the audited Consolidated Financial Statements of the Company included in the Company's Annual Report on Form 10-K for the year ended December 31, 2013.

Adoption of New Pronouncements

Presentation of Unrecognized Tax Benefits

In July 2013, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") 2013-11, "Income Taxes (Accounting Standards Codification ("ASC") Topic 740): Presentation of an Unrecognized Tax Benefit When a Net Operating Loss Carryforward, a Similar Tax Loss, or a Tax Credit Carryforward Exists" ("ASU 2013-11"), which clarifies that:

An unrecognized tax benefit should be presented as a reduction to a deferred tax asset for a net operating loss carryforward, a similar tax loss or a tax credit carryforward, except,

An unrecognized tax benefit should be presented as a liability and not be combined with a deferred tax asset (i) to the extent a net operating loss carryforward, a similar tax loss or a tax credit carryforward is not available at the reporting date to settle any additional income taxes that would result from the disallowance of a tax position or (ii) the tax law does not require the entity to use, or the entity does not intend to use, the deferred tax asset for such a purpose.

The assessment of whether a deferred tax asset is available is based on the unrecognized tax benefit and deferred tax asset that exist at the reporting date and should be made presuming disallowance of the tax position at the reporting date.

The provisions of ASU 2013-11 were adopted prospectively by the Company on January 1, 2014, to all unrecognized tax benefits existing on that date. The adoption had no effect on the Company's financial condition, results of operations or cash flows, as the guidance is consistent with that previously applied.

Investment Companies

In June 2013, the FASB issued ASU 2013-08, "Financial Services-Investment Companies (ASC Topic 946): Amendments to the Scope, Measurement, and Disclosure Requirements" ("ASU 2013-08"), which provides comprehensive guidance for assessing whether an entity is an investment company and requires an investment company to measure noncontrolling ownership interests in other investment companies at fair value. ASU 2013-08 also requires an entity to disclose that it is an investment company and any changes to that status, as well as information about financial support provided or required to be provided to investees.

The provisions of ASU 2013-08 were adopted prospectively by the Company on January 1, 2014, for entities that are investment companies at that date. The adoption had no effect on the Company's financial condition, results of operations or cash flows.

Joint and Several Liability Arrangements

In February 2013, the FASB issued ASU 2013-04, "Liabilities (ASC Topic 405): Obligations Resulting from Joint and Several Liability Arrangements for Which the Total Amount of the Obligation Is Fixed at the Reporting Date" ("ASU 2013-04"), which requires an entity to measure obligations resulting from joint and several liable arrangements for which the total amount of the obligation within the scope of this guidance is fixed at the reporting date, as the sum of

(1) the amount the reporting entity agreed to pay on the basis of its arrangement among its co-obligors and (2) any additional amount it expects to pay on behalf of its co-obligors. ASU 2013-04 also requires an entity to disclose the nature and amount of the obligation, as well as other information about those obligations. The adoption had no effect on the Company's financial condition, results of operations or cash flows, as the Company did not have any fixed obligations under joint and several liable arrangements as of January 1, 2014.

Fees Paid to the Federal Government by Health Insurers

In July 2011, the FASB issued ASU 2011-06, "Other Expenses (Topic 720): Fees Paid to the Federal Government by Health Insurers" ("ASU 2011-06"), which specifies how health insurers should recognize and classify the annual fee imposed by the Patient Protection and Affordable Care Act as amended by the Health Care Education Reconciliation Act (the "Acts"). The liability for the fee should be estimated and recorded in full at the time the entity provides qualifying health insurance in the year in which the fee is payable, with a corresponding deferred cost that is amortized to expense.

The provisions of ASU 2011-06 were adopted by the Company on January 1, 2014, when the fee initially became effective. The adoption of ASU 2011-06 had no effect on the Company's financial condition, results of operations or cash flows, as the amount of net premium written for qualifying health insurance by the Company in 2014 is expected to be below the \$25.0 threshold as defined by the Acts and, thus, not subject to the fee.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Future Adoption of Accounting Pronouncements

Discontinued Operations and Disposals

In April 2014, the FASB issued ASU 2014-08, "Presentation of Financial Statements (ASC Topic 205) and Property, Plant, and Equipment (ASC Topic 360): Reporting Discontinued Operations and Disclosures of Disposals of Components of an Entity" ("ASU 2014-08"), which requires the disposal of a component of an entity to be reported in discontinued operations if the disposal represents a strategic shift that has, or will have, a major effect on the entity's operations and financial results. The component should be reported in discontinued operations when it meets the criteria to be classified as held for sale, is disposed of by sale or is disposed of other than by sale.

The amendments also require additional disclosures about discontinued operations, including disclosures about an entity's significant continuing involvement with a discontinued operation, and disclosures for a disposal of an individually significant component of an entity that does not qualify for discontinued operations.

The provisions of ASU 2014-08 are effective for annual periods beginning after December 15, 2014 and for interim periods beginning after December 15, 2015. The amendments should be applied prospectively to disposals and classifications as held for sale that occur within those periods. The Company does not expect ASU 2014-08 to have an impact on its financial condition, results of operations, cash flows or disclosures, as the Company does not have any discontinued operations as of March 31, 2014.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

2. Investments (excluding Consolidated Investment Entities)

Fixed Maturities and Equity Securities

Available-for-sale and fair value option ("FVO") fixed maturities and equity securities were as follows as of March 31, 2014:

| | Amortized Cost | Gross Unrealized Capital Gains | Gross Unrealized Capital Losses | Embedded Derivatives ⁽²⁾ | Fair Value | OTTI ⁽³⁾ |
|---------------------------------------------------------|-------------------|-----------------------------------------|------------------------------------------|----------------------------------------|------------|---------------------|
| Fixed maturities: | | | | | | |
| U.S. Treasuries | \$4,991.6 | \$315.6 | \$44.1 | \$— | \$5,263.1 | \$— |
| U.S. Government agencies and authorities | 610.6 | 33.7 | 0.2 | — | 644.1 | — |
| State, municipalities and political subdivisions | 276.5 | 17.5 | 0.4 | — | 293.6 | — |
| U.S. corporate securities | 36,658.8 | 2,876.3 | 361.6 | — | 39,173.5 | 11.8 |
| Foreign securities ⁽¹⁾ : | | | | | | |
| Government | 886.3 | 45.0 | 24.1 | — | 907.2 | — |
| Other | 14,859.9 | 1,062.2 | 88.7 | — | 15,833.4 | — |
| Total foreign securities | 15,746.2 | 1,107.2 | 112.8 | — | 16,740.6 | — |
| Residential mortgage-backed securities: | | | | | | |
| Agency | 5,319.7 | 432.7 | 41.9 | 76.2 | 5,786.7 | 0.3 |
| Non-Agency | 1,054.7 | 175.3 | 10.9 | 46.9 | 1,266.0 | 93.3 |
| Total Residential mortgage-backed securities | 6,374.4 | 608.0 | 52.8 | 123.1 | 7,052.7 | 93.6 |
| Commercial mortgage-backed securities | 3,472.8 | 323.9 | 0.6 | — | 3,796.1 | — |
| Other asset-backed securities | 1,789.4 | 81.4 | 31.4 | — | 1,839.4 | 5.0 |
| Total fixed maturities, including securities pledged | 69,920.3 | 5,363.6 | 603.9 | 123.1 | 74,803.1 | 110.4 |
| Less: Securities pledged | 1,230.3 | 50.4 | 9.4 | — | 1,271.3 | — |
| Total fixed maturities | 68,690.0 | 5,313.2 | 594.5 | 123.1 | 73,531.8 | 110.4 |
| Equity securities: | | | | | | |
| Common stock | 194.3 | 2.3 | 0.2 | — | 196.4 | — |
| Preferred stock | 50.5 | 29.7 | — | — | 80.2 | — |
| Total equity securities | 244.8 | 32.0 | 0.2 | — | 276.6 | — |

| | | | | | | |
|----------------------------------------------------------|------------|-----------|---------|---------|------------|---------|
| Total fixed maturities and equity securities investments | \$68,934.8 | \$5,345.2 | \$594.7 | \$123.1 | \$73,808.4 | \$110.4 |
|----------------------------------------------------------|------------|-----------|---------|---------|------------|---------|

(1) Primarily U.S. dollar denominated.

(2) Embedded derivatives within fixed maturity securities are reported with the host investment. The changes in fair value of embedded derivatives are reported in Other net realized capital gains (losses) in the Condensed Consolidated Statements of Operations.

(3) Represents Other-than-Temporary-Impairments ("OTTI") reported as a component of Other comprehensive income.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Available-for-sale and FVO fixed maturities and equity securities were as follows as of December 31, 2013:

| | Amortized Cost | Gross Unrealized Capital Gains | Gross Unrealized Capital Losses | Embedded Derivatives ⁽²⁾ | Fair Value | OTTI ⁽³⁾ |
|-------------------------------------------------------------|-------------------|-----------------------------------------|------------------------------------------|----------------------------------------|------------|---------------------|
| Fixed maturities: | | | | | | |
| U.S. Treasuries | \$5,094.0 | \$174.0 | \$86.8 | \$— | \$5,181.2 | \$— |
| U.S. Government agencies and authorities | 598.0 | 22.3 | 1.4 | — | 618.9 | — |
| State, municipalities and political subdivisions | 272.0 | 10.6 | 1.5 | — | 281.1 | — |
| U.S. corporate securities | 36,010.3 | 2,174.5 | 706.2 | — | 37,478.6 | 12.8 |
| Foreign securities ⁽¹⁾ : | | | | | | |
| Government | 1,044.0 | 49.6 | 42.2 | — | 1,051.4 | — |
| Other | 14,617.4 | 864.2 | 176.5 | — | 15,305.1 | — |
| Total foreign securities | 15,661.4 | 913.8 | 218.7 | — | 16,356.5 | — |
| Residential mortgage-backed securities: | | | | | | |
| Agency | 5,379.2 | 431.1 | 62.1 | 79.2 | 5,827.4 | 0.4 |
| Non-Agency | 1,101.1 | 166.2 | 18.3 | 47.3 | 1,296.3 | 103.2 |
| Total Residential mortgage-backed securities | 6,480.3 | 597.3 | 80.4 | 126.5 | 7,123.7 | 103.6 |
| Commercial mortgage-backed securities | 3,427.9 | 327.7 | 3.5 | — | 3,752.1 | 4.4 |
| Other asset-backed securities | 1,883.1 | 81.6 | 38.0 | — | 1,926.7 | 5.2 |
| Total fixed maturities, including securities pledged | 69,427.0 | 4,301.8 | 1,136.5 | 126.5 | 72,718.8 | 126.0 |
| Less: Securities pledged | 1,457.9 | 24.6 | 16.8 | — | 1,465.7 | — |
| Total fixed maturities | 67,969.1 | 4,277.2 | 1,119.7 | 126.5 | 71,253.1 | 126.0 |
| Equity securities: | | | | | | |
| Common stock | 214.3 | 5.1 | 0.9 | — | 218.5 | — |
| Preferred stock | 53.1 | 43.4 | 0.6 | — | 95.9 | — |
| Total equity securities | 267.4 | 48.5 | 1.5 | — | 314.4 | — |
| Total fixed maturities and equity securities investments | \$68,236.5 | \$4,325.7 | \$1,121.2 | \$126.5 | \$71,567.5 | \$126.0 |

⁽¹⁾ Primarily U.S. dollar denominated.

⁽²⁾ Embedded derivatives within fixed maturity securities are reported with the host investment. The changes in fair value of embedded derivatives are reported in Other net realized capital gains (losses) in the Condensed Consolidated Statements of Operations.

⁽³⁾ Represents OTTI reported as a component of Other comprehensive income.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The amortized cost and fair value of fixed maturities, including securities pledged, as of March 31, 2014, are shown below by contractual maturity. Actual maturities may differ from contractual maturities as securities may be restructured, called or prepaid. Mortgage-backed securities ("MBS") and Other asset-backed securities ("ABS") are shown separately because they are not due at a single maturity date.

| | Amortized Cost | Fair Value |
|------------------------------------------------|-------------------|---------------|
| Due to mature: | | |
| One year or less | \$ 1,999.3 | \$ 2,032.5 |
| After one year through five years | 13,858.5 | 14,748.5 |
| After five years through ten years | 21,329.9 | 22,070.1 |
| After ten years | 21,096.0 | 23,263.8 |
| Mortgage-backed securities | 9,847.2 | 10,848.8 |
| Other asset-backed securities | 1,789.4 | 1,839.4 |
| Fixed maturities, including securities pledged | \$ 69,920.3 | \$ 74,803.1 |

The investment portfolio is monitored to maintain a diversified portfolio on an ongoing basis. Credit risk is mitigated by monitoring concentrations by issuer, sector and geographic stratification and limiting exposure to any one issuer.

As of March 31, 2014 and December 31, 2013, the Company did not have any investments in a single issuer, other than obligations of the U.S. Government and government agencies, with a carrying value in excess of 10% of the Company's condensed consolidated Shareholders' equity.

The following tables set forth the composition of the U.S. and foreign corporate securities within the fixed maturity portfolio by industry category as of the dates indicated:

| | Amortized Cost | Gross Unrealized Capital Gains | Gross Unrealized Capital Losses | Fair Value |
|--------------------------------|-------------------|-----------------------------------------|------------------------------------------|---------------|
| March 31, 2014 | | | | |
| Communications | \$ 3,966.9 | \$ 403.4 | \$ 29.2 | \$ 4,341.1 |
| Financial | 6,990.9 | 675.5 | 42.7 | 7,623.7 |
| Industrial and other companies | 29,959.3 | 1,964.8 | 293.2 | 31,630.9 |
| Utilities | 9,165.5 | 778.4 | 70.8 | 9,873.1 |
| Transportation | 1,436.1 | 116.4 | 14.4 | 1,538.1 |
| Total | \$ 51,518.7 | \$ 3,938.5 | \$ 450.3 | \$ 55,006.9 |
| December 31, 2013 | | | | |
| Communications | \$ 4,016.2 | \$ 293.0 | \$ 73.4 | \$ 4,235.8 |
| Financial | 6,640.7 | 566.6 | 72.6 | 7,134.7 |
| Industrial and other companies | 29,303.1 | 1,524.5 | 564.5 | 30,263.1 |
| Utilities | 9,200.6 | 570.0 | 142.2 | 9,628.4 |
| Transportation | 1,467.1 | 84.6 | 30.0 | 1,521.7 |

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| | | | | |
|-------|------------|-----------|---------|------------|
| Total | \$50,627.7 | \$3,038.7 | \$882.7 | \$52,783.7 |
|-------|------------|-----------|---------|------------|

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Fixed Maturities and Equity Securities

The Company's fixed maturities and equity securities are currently designated as available-for-sale, except those accounted for using the FVO. Available-for-sale securities are reported at fair value and unrealized capital gains (losses) on these securities are recorded directly in Accumulated other comprehensive income (loss) ("AOCI"), and presented net of related changes in DAC, VOBA and deferred income taxes. In addition, certain fixed maturities have embedded derivatives, which are reported with the host contract on the Condensed Consolidated Balance Sheets.

The Company has elected the FVO for certain of its fixed maturities to better match the measurement of assets and liabilities in the Condensed Consolidated Statements of Operations. Certain collateralized mortgage obligations ("CMOs"), primarily interest-only and principal-only strips, are accounted for as hybrid instruments and valued at fair value with changes in the fair value recorded in Other net realized capital gains (losses) in the Condensed Consolidated Statements of Operations.

The Company invests in various categories of CMOs, including CMOs that are not agency-backed, that are subject to different degrees of risk from changes in interest rates and defaults. The principal risks inherent in holding CMOs are prepayment and extension risks related to significant decreases and increases in interest rates resulting in the prepayment of principal from the underlying mortgages, either earlier or later than originally anticipated. As of March 31, 2014 and December 31, 2013, approximately 41.5% and 38.3%, respectively, of the Company's CMO holdings, such as interest-only or principal-only strips, were invested in those types of CMOs that are subject to more prepayment and extension risk than traditional CMOs.

Repurchase Agreements

The Company engages in dollar repurchase agreements with mortgage-backed securities ("dollar rolls") and repurchase agreements with other collateral types to increase its return on investments and improve liquidity. Such arrangements meet the requirements to be accounted for as financing arrangements. The Company also enters into reverse repurchase agreements. These transactions involve a purchase of securities and an agreement to sell substantially the same securities as those purchased. As of March 31, 2014 and December 31, 2013, the Company did not have any securities pledged in dollar rolls, repurchase agreement transactions or reverse repurchase agreements.

Securities Lending

The Company engages in securities lending whereby certain securities from its portfolio are loaned to other institutions for short periods of time. Initial collateral, primarily cash, is required at a rate of 102% of the market value of the loaned securities. For certain transactions, a lending agent may be used and the agent may retain some or all of the collateral deposited by the borrower and transfer the remaining collateral to the Company. Collateral retained by the agent is invested in liquid assets on behalf of the Company. The market value of the loaned securities is monitored on a daily basis with additional collateral obtained or refunded as the market value of the loaned securities fluctuates. As of March 31, 2014 and December 31, 2013, the fair value of loaned securities was \$449.4 and \$435.4, respectively, and is included in Securities pledged on the Condensed Consolidated Balance Sheets. As of March 31, 2014 and December 31, 2013, collateral retained by the lending agent and invested in liquid assets on the Company's

behalf was \$466.3 and \$451.0, respectively, and recorded in Short-term investments under securities loan agreements, including collateral delivered on the Condensed Consolidated Balance Sheets. As of March 31, 2014 and December 31, 2013, liabilities to return collateral of \$466.3 and \$451.0, respectively, were included in Payables under securities loan agreements, including collateral held on the Condensed Consolidated Balance Sheets.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Unrealized Capital Losses

Unrealized capital losses (including noncredit impairments), along with the fair value of fixed maturity securities, including securities pledged, by market sector and duration were as follows as of March 31, 2014:

| | Six Months or Less Below Amortized Cost | | More Than Six Months and Twelve Months or Less Below Amortized Cost | | More Than Twelve Months Below Amortized Cost | | Total | |
|------------------------------------------------|--------------------------------------------|---------------------------------|------------------------------------------------------------------------------|---------------------------------|----------------------------------------------------|---------------------------------|------------|---------------------------------|
| | Fair Value | Unrealized Capital Losses | Fair Value | Unrealized Capital Losses | Fair Value | Unrealized Capital Losses | Fair Value | Unrealized Capital Losses |
| U.S. Treasuries | \$1,315.7 | \$7.9 | \$927.9 | \$29.4 | \$45.1 | \$6.8 | \$2,288.7 | \$44.1 |
| U.S. Government agencies and authorities | 6.8 | — | * 57.5 | 0.2 | — | — | 64.3 | 0.2 |
| U.S. corporate, state and municipalities | 1,316.4 | 14.2 | 5,743.4 | 247.1 | 1,112.8 | 100.7 | 8,172.6 | 362.0 |
| Foreign | 345.1 | 2.4 | 1,842.9 | 84.5 | 295.9 | 25.9 | 2,483.9 | 112.8 |
| Residential mortgage-backed | 427.1 | 2.7 | 950.4 | 27.1 | 392.2 | 23.0 | 1,769.7 | 52.8 |
| Commercial mortgage-backed | 28.6 | 0.6 | — | — | — | — | 28.6 | 0.6 |
| Other asset-backed | 146.7 | 0.7 | 45.9 | 0.4 | 288.1 | 30.3 | 480.7 | 31.4 |
| Total | \$3,586.4 | \$28.5 | \$9,568.0 | \$388.7 | \$2,134.1 | \$186.7 | \$15,288.5 | \$603.9 |

* Less than \$0.1

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Unrealized capital losses (including noncredit impairments), along with the fair value of fixed maturity securities, including securities pledged, by market sector and duration were as follows as of December 31, 2013:

| | Six Months or Less Below Amortized Cost | | More Than Six Months and Twelve Months or Less Below Amortized Cost | | More Than Twelve Months Below Amortized Cost | | Total | |
|------------------------------------------------|-----------------------------------------------|---------------------------------|------------------------------------------------------------------------------|---------------------------------|----------------------------------------------------|---------------------------------|------------|---------------------------------|
| | Fair Value | Unrealized Capital Losses | Fair Value | Unrealized Capital Losses | Fair Value | Unrealized Capital Losses | Fair Value | Unrealized Capital Losses |
| U.S. Treasuries | \$1,559.5 | \$24.3 | \$1,087.6 | \$52.6 | \$41.9 | \$9.9 | \$2,689.0 | \$86.8 |
| U.S. Government agencies and authorities | 9.5 | — | *55.9 | 1.4 | — | — | 65.4 | 1.4 |
| U.S. corporate, state and municipalities | 3,524.9 | 78.5 | 6,893.9 | 519.6 | 821.9 | 109.6 | 11,240.7 | 707.7 |
| Foreign | 1,133.6 | 16.0 | 2,447.8 | 184.3 | 179.1 | 18.4 | 3,760.5 | 218.7 |
| Residential mortgage-backed | 919.1 | 8.3 | 1,019.6 | 40.6 | 377.9 | 31.5 | 2,316.6 | 80.4 |
| Commercial mortgage-backed | 235.8 | 3.3 | — | — | 6.2 | 0.2 | 242.0 | 3.5 |
| Other asset-backed | 150.6 | 0.9 | 105.5 | 1.5 | 299.3 | 35.6 | 555.4 | 38.0 |
| Total | \$7,533.0 | \$131.3 | \$11,610.3 | \$800.0 | \$1,726.3 | \$205.2 | \$20,869.6 | \$1,136.5 |

* Less than \$0.1

Of the unrealized capital losses aged more than twelve months, the average market value of the related fixed maturities was 92.0% and 89.4% of the average book value as of March 31, 2014 and December 31, 2013, respectively.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Unrealized capital losses (including noncredit impairments) in fixed maturities, including securities pledged, for instances in which fair value declined below amortized cost by greater than or less than 20% for consecutive months as indicated in the tables below, were as follows as of the dates indicated:

| | Amortized Cost | | Unrealized Capital Losses | | Number of Securities | |
|---------------------------------------------------------------------|----------------|---------|---------------------------|--------|----------------------|-------|
| | < 20% | > 20% | < 20% | > 20% | < 20% | > 20% |
| March 31, 2014 | | | | | | |
| Six months or less below amortized cost | \$3,892.3 | \$35.4 | \$69.1 | \$8.5 | 322 | 9 |
| More than six months and twelve months or less below amortized cost | 9,935.5 | 12.9 | 381.6 | 4.1 | 622 | 5 |
| More than twelve months below amortized cost | 2,004.7 | 11.6 | 136.9 | 3.7 | 338 | 15 |
| Total | \$15,832.5 | \$59.9 | \$587.6 | \$16.3 | 1,282 | 29 |
| December 31, 2013 | | | | | | |
| Six months or less below amortized cost | \$7,883.3 | \$80.5 | \$166.0 | \$18.6 | 570 | 20 |
| More than six months and twelve months or less below amortized cost | 12,339.7 | 67.6 | 776.8 | 16.7 | 798 | 8 |
| More than twelve months below amortized cost | 1,579.2 | 55.8 | 144.5 | 13.9 | 302 | 22 |
| Total | \$21,802.2 | \$203.9 | \$1,087.3 | \$49.2 | 1,670 | 50 |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Unrealized capital losses (including noncredit impairments) in fixed maturities, including securities pledged, by market sector for instances in which fair value declined below amortized cost by greater than or less than 20% were as follows as of the dates indicated:

| | Amortized Cost | | Unrealized Capital Losses | | Number of Securities | |
|------------------------------------------|----------------|---------|---------------------------|--------|----------------------|-------|
| | < 20% | > 20% | < 20% | > 20% | < 20% | > 20% |
| March 31, 2014 | | | | | | |
| U.S. Treasuries | \$2,332.8 | \$— | \$44.1 | \$— | 28 | — |
| U.S. Government agencies and authorities | 64.5 | — | 0.2 | — | 3 | — |
| U.S. corporate, state and municipalities | 8,506.0 | 28.6 | 355.1 | 6.9 | 520 | 3 |
| Foreign | 2,593.3 | 3.4 | 112.0 | 0.8 | 210 | 1 |
| Residential mortgage-backed | 1,814.6 | 7.9 | 49.0 | 3.8 | 416 | 15 |
| Commercial mortgage-backed | 29.2 | — | * 0.6 | — | * 8 | 1 |
| Other asset-backed | 492.1 | 20.0 | 26.6 | 4.8 | 97 | 9 |
| Total | \$15,832.5 | \$59.9 | \$587.6 | \$16.3 | 1,282 | 29 |
| December 31, 2013 | | | | | | |
| U.S. Treasuries | \$2,750.5 | \$25.3 | \$81.4 | \$5.4 | 32 | 1 |
| U.S. Government agencies and authorities | 66.8 | — | 1.4 | — | 3 | — |
| U.S. corporate, state and municipalities | 11,892.6 | 55.8 | 694.2 | 13.5 | 744 | 5 |
| Foreign | 3,944.2 | 35.0 | 211.0 | 7.7 | 300 | 6 |
| Residential mortgage-backed | 2,361.4 | 35.6 | 70.2 | 10.2 | 471 | 25 |
| Commercial mortgage-backed | 245.5 | — | 3.5 | — | 16 | — |
| Other asset-backed | 541.2 | 52.2 | 25.6 | 12.4 | 104 | 13 |
| Total | \$21,802.2 | \$203.9 | \$1,087.3 | \$49.2 | 1,670 | 50 |

* Less than \$0.1.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The following tables summarize loan-to-value, credit enhancement and fixed floating rate details for residential mortgage-backed securities ("RMBS") and Other ABS in a gross unrealized loss position as of the dates indicated:

| | Loan-to-Value Ratio | | Unrealized Capital Losses | |
|-----------------------------------|---------------------|--------|---------------------------|-------|
| | Amortized Cost | | | |
| March 31, 2014 | < 20% | > 20% | < 20% | > 20% |
| RMBS and Other ABS ⁽¹⁾ | | | | |
| Non-agency RMBS > 100% | \$38.9 | \$2.6 | \$4.2 | \$0.6 |
| Non-agency RMBS 90% - 100% | 80.5 | 7.1 | 5.1 | 1.6 |
| Non-agency RMBS 80% - 90% | 99.9 | 4.8 | 9.1 | 1.2 |
| Non-agency RMBS < 80% | 281.0 | 6.8 | 15.7 | 2.1 |
| Agency RMBS | 1,605.8 | 4.5 | 39.3 | 2.6 |
| Other ABS (Non-RMBS) | 200.6 | 2.1 | 2.2 | 0.5 |
| Total RMBS and Other ABS | \$2,306.7 | \$27.9 | \$75.6 | \$8.6 |

| | Credit Enhancement Percentage | | Unrealized Capital Losses | |
|-----------------------------------|-------------------------------|--------|---------------------------|-------|
| | Amortized Cost | | | |
| March 31, 2014 | < 20% | > 20% | < 20% | > 20% |
| RMBS and Other ABS ⁽¹⁾ | | | | |
| Non-agency RMBS 10% + | \$387.3 | \$17.9 | \$27.8 | \$4.4 |
| Non-agency RMBS 5% - 10% | 20.6 | — | 0.7 | — |
| Non-agency RMBS 0% - 5% | 34.1 | — | 1.0 | — |
| Non-agency RMBS 0% | 58.3 | 3.4 | 4.6 | 1.1 |
| Agency RMBS | 1,605.8 | 4.5 | 39.3 | 2.6 |
| Other ABS (Non-RMBS) | 200.6 | 2.1 | 2.2 | 0.5 |
| Total RMBS and Other ABS | \$2,306.7 | \$27.9 | \$75.6 | \$8.6 |

| | Fixed Rate/Floating Rate | | Unrealized Capital Losses | |
|----------------|--------------------------|--------|---------------------------|-------|
| | Amortized Cost | | | |
| March 31, 2014 | < 20% | > 20% | < 20% | > 20% |
| Fixed Rate | \$1,317.3 | \$4.2 | \$36.3 | \$1.4 |
| Floating Rate | 989.4 | 23.7 | 39.3 | 7.2 |
| Total | \$2,306.7 | \$27.9 | \$75.6 | \$8.6 |

⁽¹⁾ For purposes of this table, subprime mortgages are included in Non-agency RMBS categories.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

| | Loan-to-Value Ratio | | Unrealized Capital Losses | |
|-----------------------------------|---------------------|--------|---------------------------|--------|
| | Amortized Cost | | < 20% | |
| December 31, 2013 | < 20% | > 20% | < 20% | > 20% |
| RMBS and Other ABS ⁽¹⁾ | | | | |
| Non-agency RMBS > 100% | \$75.7 | \$36.4 | \$2.9 | \$8.3 |
| Non-agency RMBS 90% - 100% | 156.8 | 24.1 | 8.6 | 5.7 |
| Non-agency RMBS 80% - 90% | 151.3 | 5.9 | 8.4 | 1.7 |
| Non-agency RMBS < 80% | 284.7 | 8.0 | 15.5 | 2.2 |
| Agency RMBS | 2,008.9 | 11.3 | 57.9 | 4.2 |
| Other ABS (Non-RMBS) | 225.2 | 2.1 | 2.5 | 0.5 |
| Total RMBS and Other ABS | \$2,902.6 | \$87.8 | \$95.8 | \$22.6 |

| | Credit Enhancement Percentage | | Unrealized Capital Losses | |
|-----------------------------------|-------------------------------|--------|---------------------------|--------|
| | Amortized Cost | | < 20% | |
| December 31, 2013 | < 20% | > 20% | < 20% | > 20% |
| RMBS and Other ABS ⁽¹⁾ | | | | |
| Non-agency RMBS 10% + | \$407.1 | \$47.7 | \$27.6 | \$11.1 |
| Non-agency RMBS 5% - 10% | 43.9 | 0.8 | 1.2 | 0.2 |
| Non-agency RMBS 0% - 5% | 90.4 | 3.9 | 1.9 | 0.8 |
| Non-agency RMBS 0% | 127.1 | 22.0 | 4.7 | 5.8 |
| Agency RMBS | 2,008.9 | 11.3 | 57.9 | 4.2 |
| Other ABS (Non-RMBS) | 225.2 | 2.1 | 2.5 | 0.5 |
| Total RMBS and Other ABS | \$2,902.6 | \$87.8 | \$95.8 | \$22.6 |

| | Fixed Rate/Floating Rate | | Unrealized Capital Losses | |
|-------------------|--------------------------|--------|---------------------------|--------|
| | Amortized Cost | | < 20% | |
| December 31, 2013 | < 20% | > 20% | < 20% | > 20% |
| Fixed Rate | \$1,723.7 | \$4.4 | \$50.5 | \$1.6 |
| Floating Rate | 1,178.9 | 83.4 | 45.3 | 21.0 |
| Total | \$2,902.6 | \$87.8 | \$95.8 | \$22.6 |

⁽¹⁾ For purposes of this table, subprime mortgages are included in Non-agency RMBS categories.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

All investments with fair values less than amortized cost are included in the Company's other-than-temporary impairments analysis, and impairments were recognized as disclosed in the "Evaluating Securities for Other-Than-Temporary Impairments" section below. The Company evaluates non-agency RMBS and ABS for "other-than-temporary impairments" each quarter based on actual and projected cash flows after considering the quality and updated loan-to-value ratios reflecting current home prices of underlying collateral, forecasted loss severity, the payment priority within the tranche structure of the security and amount of any credit enhancements. The Company's assessment of current levels of cash flows compared to estimated cash flows at the time the securities were acquired indicates the amount and the pace of projected cash flows from the underlying collateral has generally been lower and slower, respectively. However, since cash flows are typically projected at a trust level, the impairment review incorporates the security's position within the trust structure as well as credit enhancement remaining in the trust to determine whether an impairment is warranted. Therefore, while lower and slower cash flows will impact the trust, the effect on a particular security within the trust will be dependent upon the trust structure. Where the assessment continues to project full recovery of principal and interest on schedule, the Company has not recorded an impairment. Unrealized losses on below investment grade securities are principally related to RMBS (primarily Alt-A RMBS), and ABS (primarily subprime RMBS) largely due to economic and market uncertainties including concerns over unemployment levels, lower interest rate environment on floating rate securities requiring higher risk premiums since purchase and valuations on residential real estate supporting non-agency RMBS. Based on this analysis, the Company determined that the remaining investments in an unrealized loss position were not other-than-temporarily impaired and therefore no further other-than-temporary impairment was necessary.

Troubled Debt Restructuring

The Company invests in high quality, well performing portfolios of commercial mortgage loans and private placements. Under certain circumstances, modifications are granted to these contracts. Each modification is evaluated as to whether a troubled debt restructuring has occurred. A modification is a troubled debt restructuring when the borrower is in financial difficulty and the creditor makes concessions. Generally, the types of concessions may include reducing the face amount or maturity amount of the debt as originally stated, reducing the contractual interest rate, extending the maturity date at an interest rate lower than current market interest rates and/or reducing accrued interest. The Company considers the amount, timing and extent of the concession granted in determining any impairment or changes in the specific valuation allowance recorded in connection with the troubled debt restructuring. A valuation allowance may have been recorded prior to the quarter when the loan is modified in a troubled debt restructuring. Accordingly, the carrying value (net of the specific valuation allowance) before and after modification through a troubled debt restructuring may not change significantly, or may increase if the expected recovery is higher than the pre-modification recovery assessment. As of March 31, 2014, the Company had no new troubled debt restructurings for private placement or commercial mortgage loans. As of December 31, 2013, the Company had no new private placement troubled debt restructurings and had 21 new commercial mortgage loan troubled debt restructurings with a pre-modification and post modification carrying value of \$91.0. Of these 21 commercial mortgage loans, 20 comprise a portfolio of cross-defaulted, cross-collateralized individual loans, which are owned by the same sponsor. Between the date of the troubled debt restructurings and March 31, 2014, these loans have repaid \$4.2 in principal.

As of March 31, 2014 and December 31, 2013, the Company did not have any commercial mortgage loans or private placements modified in a troubled debt restructuring with a subsequent payment default.

Mortgage Loans on Real Estate

The Company's mortgage loans on real estate are all commercial mortgage loans held for investment, which are reported at amortized cost, less impairment write-downs and allowance for losses. The Company diversifies its commercial mortgage loan portfolio by geographic region and property type to reduce concentration risk. The Company manages risk when originating commercial mortgage loans by generally lending only up to 75% of the estimated fair value of the underlying real estate. Subsequently, the Company continuously evaluates all mortgage loans based on relevant current information including a review of loan-specific credit quality, property characteristics and market trends. Loan performance is monitored on a loan specific basis through the review of submitted appraisals, operating statements, rent revenues and annual inspection reports, among other items. This review ensures properties are performing at a consistent and acceptable level to secure the debt. The components to evaluate debt service coverage are received and reviewed at least annually to determine the level of risk.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The following table summarizes the Company's investment in mortgage loans as of the dates indicated:

| | March 31, 2014 | December 31, 2013 |
|-------------------------------------|----------------|-------------------|
| Commercial mortgage loans | \$9,261.5 | \$9,316.0 |
| Collective valuation allowance | (3.4 |) (3.8 |
| Total net commercial mortgage loans | \$9,258.1 | \$9,312.2 |

There were no impairments taken on the mortgage loan portfolio for the three months ended March 31, 2014 and 2013.

The following table summarizes the activity in the allowance for losses for all commercial mortgage loans for the periods indicated:

| | March 31, 2014 | December 31, 2013 |
|-----------------------------------------------------------------|----------------|-------------------|
| Collective valuation allowance for losses, balance at January 1 | \$3.8 | \$3.9 |
| Addition to (reduction of) allowance for losses | (0.4 |) (0.1 |
| Collective valuation allowance for losses, end of period | \$3.4 | \$3.8 |

The carrying values and unpaid principal balances of impaired mortgage loans were as follows as of the dates indicated:

| | March 31, 2014 | December 31, 2013 |
|-----------------------------------------------|----------------|-------------------|
| Impaired loans with allowances for losses | \$— | \$— |
| Impaired loans without allowances for losses | 94.2 | 94.3 |
| Subtotal | 94.2 | 94.3 |
| Less: Allowances for losses on impaired loans | — | — |
| Impaired loans, net | \$94.2 | \$94.3 |
| Unpaid principal balance of impaired loans | \$96.6 | \$96.7 |

The following table presents information on impaired loans, restructured loans, loans 90 days or more past due and loans in foreclosure as of the dates indicated:

| | March 31, 2014 | December 31, 2013 |
|-----------------------------------------------------------------------------------------|----------------|-------------------|
| Troubled debt restructured loans | \$86.6 | \$86.6 |
| Loans 90 days or more past due, interest no longer accruing, at amortized cost | — | 5.1 |
| Loans in foreclosure, at amortized cost | — | — |
| Unpaid principal balance of loans 90 days or more past due, interest no longer accruing | — | 5.1 |

The Company defines delinquent mortgage loans consistent with industry practice as 60 days past due. The Company's policy is to recognize interest income until a loan becomes 90 days delinquent or foreclosure proceedings are commenced, at which point interest accrual is discontinued. Interest accrual is not resumed until the loan is brought current.

The following table presents the aging of past due mortgage loans at carrying value as of the dates indicated:

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| (\$ in millions) | 30 days or less past due | 31 to 90 days past due | 91 to 180 days past due | 181 days or more past due | Total |
|-------------------------|-----------------------------|---------------------------|----------------------------|------------------------------|-------|
| As of March 31, 2014 | \$— | \$— | \$— | \$— | \$— |
| As of December 31, 2013 | — | 5.1 | — | — | 5.1 |

There were no mortgage loans in the Company's portfolio in process of foreclosure as of March 31, 2014 or December 31, 2013.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

There were no loans in arrears with respect to principal and interest as of March 31, 2014. There was one loan in arrears with respect to principal and interest as of December 31, 2013 with a total amortized cost of \$5.1.

The following table presents information on the average investment during the period in impaired loans and interest income recognized on impaired and troubled debt restructured loans for the periods indicated:

| | Three Months Ended March 31, | |
|--------------------------------------------------------------------------------------|------------------------------|--------|
| | 2014 | 2013 |
| Impaired loans, average investment during the period (amortized cost) ⁽¹⁾ | \$94.2 | \$16.9 |
| Interest income recognized on impaired loans, on an accrual basis ⁽¹⁾ | 1.3 | 0.2 |
| Interest income recognized on impaired loans, on a cash basis ⁽¹⁾ | 1.0 | 0.2 |
| Interest income recognized on troubled debt restructured loans, on an accrual basis | 1.2 | — |

⁽¹⁾ Includes amounts for Troubled debt restructured loans.

Loan-to-value ("LTV") and debt service coverage ("DSC") ratios are measures commonly used to assess the risk and quality of mortgage loans. The LTV ratio, calculated at time of origination, is expressed as a percentage of the amount of the loan relative to the value of the underlying property. A LTV ratio in excess of 100% indicates the unpaid loan amount exceeds the underlying collateral. The DSC ratio, based upon the most recently received financial statements, is expressed as a percentage of the amount of a property's net income to its debt service payments. A DSC ratio of less than 1.0 indicates that a property's operations do not generate sufficient income to cover debt payments. These ratios are utilized as part of the review process described above.

The following table presents the LTV ratios as of the dates indicated:

| | March 31, 2014 ⁽¹⁾ | December 31, 2013 ⁽¹⁾ |
|---------------------------------|-------------------------------|----------------------------------|
| Loan-to-Value Ratio: | | |
| 0% - 50% | \$1,604.3 | \$1,782.6 |
| 50% - 60% | 2,484.6 | 2,390.0 |
| 60% - 70% | 4,708.8 | 4,668.3 |
| 70% - 80% | 445.1 | 455.8 |
| 80% and above | 18.7 | 19.3 |
| Total Commercial mortgage loans | \$9,261.5 | \$9,316.0 |

⁽¹⁾ Balances do not include allowance for mortgage loan credit losses.

The following table presents the DSC ratios as of the dates indicated:

| | March 31, 2014 ⁽¹⁾ | December 31, 2013 ⁽¹⁾ |
|-----------------------------------------------------------------|-------------------------------|----------------------------------|
| Debt Service Coverage Ratio: | | |
| Greater than 1.5x | \$6,333.1 | \$6,346.5 |
| 1.25x - 1.5x | 1,515.3 | 1,520.9 |
| 1.0x - 1.25x | 973.2 | 980.6 |
| Less than 1.0x | 439.7 | 467.8 |
| Commercial mortgage loans secured by land or construction loans | 0.2 | 0.2 |

| | | |
|---------------------------------|-----------|-----------|
| Total Commercial mortgage loans | \$9,261.5 | \$9,316.0 |
|---------------------------------|-----------|-----------|

(1) Balances do not include allowance for mortgage loan credit losses.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Properties collateralizing mortgage loans are geographically dispersed throughout the United States, as well as diversified by property type, as reflected in the following tables as of the dates indicated:

| | March 31, 2014 ⁽¹⁾ | | December 31, 2013 ⁽¹⁾ | | |
|-------------------------------------------|-------------------------------|------------|----------------------------------|------------|---|
| | Gross Carrying Value | % of Total | Gross Carrying Value | % of Total | |
| Commercial Mortgage Loans by U.S. Region: | | | | | |
| Pacific | \$2,369.2 | 25.6 | % \$2,281.8 | 24.5 | % |
| South Atlantic | 1,964.6 | 21.2 | % 1,936.0 | 20.8 | % |
| Middle Atlantic | 1,113.2 | 12.0 | % 1,112.0 | 11.9 | % |
| West South Central | 1,112.7 | 12.0 | % 1,122.3 | 12.0 | % |
| East North Central | 1,055.6 | 11.4 | % 1,037.5 | 11.1 | % |
| Mountain | 771.7 | 8.3 | % 790.4 | 8.5 | % |
| West North Central | 525.6 | 5.7 | % 517.2 | 5.6 | % |
| East South Central | 198.7 | 2.2 | % 200.7 | 2.2 | % |
| New England | 150.2 | 1.6 | % 318.1 | 3.4 | % |
| Total Commercial mortgage loans | \$9,261.5 | 100.0 | % \$9,316.0 | 100.0 | % |

⁽¹⁾ Balances do not include allowance for mortgage loan credit losses.

| | March 31, 2014 ⁽¹⁾ | | December 31, 2013 ⁽¹⁾ | | |
|---------------------------------------------|-------------------------------|------------|----------------------------------|------------|---|
| | Gross Carrying Value | % of Total | Gross Carrying Value | % of Total | |
| Commercial Mortgage Loans by Property Type: | | | | | |
| Retail | \$2,951.0 | 31.9 | % \$2,936.9 | 31.5 | % |
| Industrial | 2,818.6 | 30.4 | % 2,848.0 | 30.6 | % |
| Apartments | 1,348.7 | 14.6 | % 1,296.1 | 13.9 | % |
| Office | 1,089.0 | 11.7 | % 1,242.2 | 13.3 | % |
| Hotel/Motel | 382.1 | 4.1 | % 430.6 | 4.6 | % |
| Mixed Use | 305.8 | 3.3 | % 184.1 | 2.0 | % |
| Other | 366.3 | 4.0 | % 378.1 | 4.1 | % |
| Total Commercial mortgage loans | \$9,261.5 | 100.0 | % \$9,316.0 | 100.0 | % |

⁽¹⁾ Balances do not include allowance for mortgage loan credit losses.

The following table sets forth the breakdown of mortgages by year of origination as of the dates indicated:

| | March 31, 2014 ⁽¹⁾ | December 31, 2013 ⁽¹⁾ |
|----------------------|-------------------------------|----------------------------------|
| Year of Origination: | | |
| 2014 | \$252.9 | \$— |
| 2013 | 2,187.0 | 2,199.8 |
| 2012 | 1,731.5 | 1,743.3 |
| 2011 | 1,804.9 | 1,835.9 |
| 2010 | 394.4 | 409.8 |

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| | | |
|---------------------------------|-----------|-----------|
| 2009 | 148.9 | 149.5 |
| 2008 and prior | 2,741.9 | 2,977.7 |
| Total Commercial mortgage loans | \$9,261.5 | \$9,316.0 |

⁽¹⁾ Balances do not include allowance for mortgage loan credit losses.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Evaluating Securities for Other-Than-Temporary Impairments

The Company performs a regular evaluation, on a security-by-security basis, of its available-for-sale securities holdings, including fixed maturity securities and equity securities in accordance with its impairment policy in order to evaluate whether such investments are other-than-temporarily impaired.

The following table identifies the Company's credit-related and intent-related impairments included in the Condensed Consolidated Statements of Operations, excluding impairments included in Other comprehensive income (loss) by type for the periods indicated:

| | Three Months Ended March 31, | | 2013 | |
|-----------------------------|------------------------------|-------------------|------------|-------------------|
| | 2014 | No. of Securities | Impairment | No. of Securities |
| U.S. corporate | \$0.4 | 1 | \$— | — |
| Residential mortgage-backed | 1.6 | 37 | 3.6 | 74 |
| Commercial mortgage-backed | 0.2 | 2 | 0.1 | 2 |
| Other asset-backed | 0.1 | 2 | 7.3 | 2 |
| Equity | 1.0 | 2 | — | — |
| Total | \$3.3 | 44 | \$11.0 | 78 |

The above table includes \$3.1 and \$3.6 of write-downs related to credit impairments for the three months ended March 31, 2014 and 2013, respectively, in Other-than-temporary impairments, which are recognized in the Condensed Consolidated Statements of Operations. The remaining \$0.2 and \$7.4 in write-downs for the three months ended March 31, 2014 and 2013, respectively, are related to intent impairments.

The following tables summarize these intent impairments, which are also recognized in earnings, by type for the periods indicated:

| | Three Months Ended March 31, | | 2013 | |
|----------------------------|------------------------------|-------------------|------------|-------------------|
| | 2014 | No. of Securities | Impairment | No. of Securities |
| Commercial mortgage-backed | \$0.2 | 2 | \$0.1 | 2 |
| Other asset-backed | — | — | 7.3 | 2 |
| Total | \$0.2 | 2 | \$7.4 | 4 |

The Company may sell securities during the period in which fair value has declined below amortized cost for fixed maturities or cost for equity securities. In certain situations, new factors, including changes in the business environment, can change the Company's previous intent to continue holding a security. Accordingly, these factors may lead the Company to record additional intent related capital losses.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The following table identifies the amount of credit impairments on fixed maturities for which a portion of the OTTI loss was recognized in Other comprehensive income (loss) and the corresponding changes in such amounts for the periods indicated:

| | Three Months Ended March 31, | |
|------------------------------------------------|------------------------------|---------|
| | 2014 | 2013 |
| Balance at January 1 | \$102.8 | \$114.7 |
| Additional credit impairments: | | |
| On securities not previously impaired | 1.1 | 0.2 |
| On securities previously impaired | 1.0 | 3.0 |
| Reductions: | | |
| Securities intent impaired | — | — |
| Securities sold, matured, prepaid or paid down | (3.8 |) (5.5 |
| Balance at March 31 | \$101.1 | \$112.4 |

Net Investment Income

The following table summarizes Net investment income for the periods indicated:

| | Three Months Ended March 31, | |
|---------------------------------------------|------------------------------|-----------|
| | 2014 | 2013 |
| Fixed maturities | \$984.8 | \$1,012.6 |
| Equity securities, available-for-sale | 3.8 | 2.6 |
| Mortgage loans on real estate | 115.3 | 118.2 |
| Policy loans | 28.0 | 29.9 |
| Short-term investments and cash equivalents | 0.8 | 0.9 |
| Other | 14.1 | 35.9 |
| Gross investment income | 1,146.8 | 1,200.1 |
| Less: investment expenses | 1.2 | 1.4 |
| Net investment income | \$1,145.6 | \$1,198.7 |

Interest income on fixed maturities is recorded when earned using an effective yield method, giving effect to amortization of premiums and accretion of discounts. Such interest income is recorded in Net investment income in the Condensed Consolidated Statements of Operations.

Net Realized Capital Gains (Losses)

Net realized capital gains (losses) are comprised of the difference between the amortized cost of investments and proceeds from sale and redemption, as well as losses incurred due to the credit-related and intent-related other-than-temporary impairment of investments. Realized investment gains and losses are also primarily generated from changes in fair value of embedded derivatives within product guarantees and fixed maturities, changes in fair value of fixed maturities recorded at FVO and changes in fair value including accruals on derivative instruments, except for effective cash flow hedges. The cost of the investments on disposal is generally determined based on first-in-first-out ("FIFO") methodology.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Net realized capital gains (losses) were as follows for the periods indicated:

| | Three Months Ended March 31, | |
|--------------------------------------------------------------------|------------------------------|------------|
| | 2014 | 2013 |
| Fixed maturities, available-for-sale, including securities pledged | \$ 13.7 | \$ 9.4 |
| Fixed maturities, at fair value option | (18.9 |) (107.6 |
| Equity securities, available-for-sale | 17.1 | 0.2 |
| Derivatives | 53.8 | (1,099.7 |
| Embedded derivative - fixed maturities | (3.3 |) (23.3 |
| Embedded derivative - product guarantees | (255.1 |) 346.3 |
| Other investments | 2.1 | (0.1 |
| Net realized capital gains (losses) | \$ (190.6 |) \$(874.8 |
| After-tax net realized capital gains (losses) | \$ (118.3 |) \$(568.7 |

Proceeds from the sale of fixed maturities and equity securities, available-for-sale and the related gross realized gains and losses, before tax, were as follows for the periods indicated:

| | Three Months Ended March 31, | |
|-------------------|------------------------------|------------|
| | 2014 | 2013 |
| Proceeds on sales | \$ 1,494.9 | \$ 3,212.7 |
| Gross gains | 39.7 | 42.0 |
| Gross losses | 19.8 | 14.4 |

3. Derivative Financial Instruments

The Company enters into the following types of derivatives:

Interest rate caps: The Company uses interest rate cap contracts to hedge the interest rate exposure arising from duration mismatches between assets and liabilities. Interest rate caps are also used to hedge interest rate exposure if rates rise above a specified level. Such increases in rates will require the Company to incur additional expenses. The future payout from the interest rate caps fund this increased exposure. The Company pays an upfront premium to purchase these caps. The Company utilizes these contracts in non-qualifying hedging relationships.

Interest rate swaps: Interest rate swaps are used by the Company primarily to reduce market risks from changes in interest rates and to alter interest rate exposure arising from mismatches between assets and/or liabilities. Interest rate swaps are also used to hedge the interest rate risk associated with the value of assets it owns or in an anticipation of acquiring them. Using interest rate swaps, the Company agrees with another party to exchange, at specified intervals, the difference between fixed rate and floating rate interest payments, calculated by reference to an agreed upon notional principal amount. These transactions are entered into pursuant to master agreements that provide for a single net payment to be made to/from the counterparty at each due date. The Company utilizes these contracts in qualifying hedging relationships as well as non-qualifying hedging relationships.

Foreign exchange swaps: The Company uses foreign exchange or currency swaps to reduce the risk of change in the value, yield or cash flows associated with certain foreign denominated invested assets. Foreign exchange swaps represent contracts that require the exchange of foreign currency cash flows against U.S. dollar cash flows at regular periods, typically quarterly or semi-annually. The Company utilizes these contracts in qualifying hedging relationships as well as non-qualifying hedging relationships.

Credit default swaps: Credit default swaps are used to reduce credit loss exposure with respect to certain assets that the Company owns, or to assume credit exposure on certain assets that the Company does not own. Payments are made to or received from the counterparty at specified intervals. In the event of a default on the underlying credit exposure, the Company will either receive a

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

payment (purchased credit protection) or will be required to make a payment (sold credit protection) equal to the par minus recovery value of the swap contract. The Company utilizes these contracts in non-qualifying hedging relationships.

Total return swaps: The Company uses total return swaps as a hedge against a decrease in variable annuity account values, which are invested in certain indices. Using total return swaps, the Company agrees with another party to exchange, at specified intervals, the difference between the economic risk and reward of assets or a market index and the LIBOR rate, calculated by reference to an agreed upon notional principal amount. No cash is exchanged at the onset of the contracts. Cash is paid and received over the life of the contract based upon the terms of the swaps. The Company utilizes these contracts in non-qualifying hedging relationships.

Currency forwards: The Company uses currency forward contracts to hedge policyholder liabilities associated with the variable annuity contracts which are linked to foreign indices. The currency fluctuations may result in a decrease in account values, which would increase the possibility of the Company incurring an expense for guaranteed benefits in excess of account values. The Company utilizes these contracts in non-qualifying hedging relationships.

Forwards: The Company uses forward contracts to hedge certain invested assets against movement in interest rates, particularly mortgage rates. The Company uses To Be Announced mortgage-backed securities as an economic hedge against rate movements. The Company utilizes forward contracts in non-qualifying hedging relationships.

Futures: Futures contracts are used to hedge against a decrease in certain equity indices. Such decreases may result in a decrease in variable annuity account values which would increase the possibility of the Company incurring an expense for guaranteed benefits in excess of account values. The Company also uses futures contracts as a hedge against an increase in certain equity indices. Such increases may result in increased payments to the holders of the fixed index annuity ("FIA") contracts. The Company enters into exchange traded futures with regulated futures commissions that are members of the exchange. The Company also posts initial and variation margin with the exchange on a daily basis. The Company utilizes exchange-traded futures in non-qualifying hedging relationships.

Swaptions: A swaption is an option to enter into a swap with a forward starting effective date. The Company uses swaptions to hedge the interest rate exposure associated with the minimum crediting rate and book value guarantees embedded in the retirement products that the Company offers. Increases in interest rates will generate losses on assets that are backing such liabilities. In certain instances, the Company locks in the economic impact of existing purchased swaptions by entering into offsetting written swaptions. Swaptions are also used to hedge against an increase in the interest rate benchmarked crediting strategies within FIA contracts. Such increases may result in increased payments to contract holders of FIA contracts and the interest rate swaptions offset this increased exposure. The Company pays a premium when it purchases the swaption. The Company utilizes these contracts in non-qualifying hedging relationships.

Options: The Company uses put options to manage the equity, interest rate and equity volatility risk of the economic liabilities associated with certain variable annuity minimum guaranteed benefits. The Company also uses call options to hedge against an increase in various equity indices. Such increases may result in increased payments to the holders of the FIA contracts. The Company pays an upfront premium to purchase these options. The Company utilizes these

options in non-qualifying hedging relationships.

Variance swaps: The Company uses variance swaps to manage equity volatility risk on the economic liabilities associated with certain minimum guaranteed living benefits. An increase in the equity volatility results in a higher valuations of such liabilities. In an equity variance swap, the Company agrees with another party to exchange amounts in the future, based on the changes in equity volatility over a defined period. The Company utilizes equity variance swaps in non-qualifying hedging relationships.

Managed custody guarantees ("MCG"): The Company issues certain credited rate guarantees on externally managed variable bond funds that represent stand-alone derivatives. The market value is partially determined by, among other things, levels of or changes in interest rates, prepayment rates and credit ratings/spreads.

Embedded derivatives: The Company also invests in certain fixed maturity instruments and has issued certain annuity products that contain embedded derivatives whose market value is at least partially determined by, among other things, levels of or changes in domestic and/or foreign interest rates (short-term or long-term), exchange rates, prepayment rates, equity rates, or credit ratings/spreads. In addition, the Company has entered into a coinsurance with a funds withheld arrangement which contains an embedded derivative whose fair value is based on the change in the fair value of the underlying assets held in trust. The embedded derivatives

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

for certain fixed maturity instruments, certain annuity products and coinsurance with funds withheld arrangements are reported with the host contract in investments, in Future policy benefits or Funds held under reinsurance agreements, respectively, on the Condensed Consolidated Balance Sheets. Changes in the fair value of embedded derivatives within fixed maturity investments and within annuity products are recorded in Other net realized capital gains (losses) in the Condensed Consolidated Statements of Operations. Changes in fair value of embedded derivatives with reinsurance agreements are reported in Policyholder benefits in the Condensed Consolidated Statements of Operations.

The Company's use of derivatives is limited mainly to economic hedging to reduce the Company's exposure to cash flow variability of assets and liabilities, interest rate risk, credit risk, exchange rate risk and market risk. It is the Company's policy not to offset amounts recognized for derivative instruments and amounts recognized for the right to reclaim cash collateral or the obligation to return cash collateral arising from derivative instruments executed with the same counterparty under a master netting arrangement, which provides the Company with the legal right of offset.

The notional amounts and fair values of derivatives were as follows as of the dates indicated:

| | March 31, 2014 | | | December 31, 2013 | | |
|-----------------------------------------------------------------|-----------------|------------------|----------------------|-------------------|------------------|----------------------|
| | Notional Amount | Asset Fair Value | Liability Fair Value | Notional Amount | Asset Fair Value | Liability Fair Value |
| Derivatives: Qualifying for hedge accounting ⁽¹⁾ | | | | | | |
| Cash flow hedges: | | | | | | |
| Interest rate contracts | \$723.5 | \$94.9 | \$— | \$786.0 | \$81.0 | \$0.5 |
| Foreign exchange contracts | 174.7 | 5.5 | 2.1 | 174.7 | 6.3 | 1.6 |
| Fair value hedges: | | | | | | |
| Interest rate contracts | 873.5 | 3.6 | 62.6 | 873.5 | 4.8 | 64.7 |
| Derivatives: Non-qualifying for hedge accounting ⁽¹⁾ | | | | | | |
| Interest rate contracts ⁽²⁾ | 60,311.6 | 666.7 | 804.6 | 63,122.0 | 826.2 | 1,174.3 |
| Foreign exchange contracts | 1,233.2 | 21.1 | 29.2 | 1,281.7 | 17.8 | 43.3 |
| Equity contracts | 17,412.7 | 217.6 | 102.6 | 11,725.9 | 172.7 | 52.9 |
| Credit contracts | 3,221.0 | 35.3 | 12.4 | 3,221.0 | 40.5 | 14.5 |
| Embedded derivatives: | | | | | | |
| Within fixed maturity investments | N/A | 123.1 | — | N/A | 126.5 | — |
| Within annuity products | N/A | — | 2,969.3 | N/A | — | 2,645.6 |
| Within reinsurance agreements | N/A | — | 95.9 | N/A | — | 79.0 |
| Total | | \$1,167.8 | \$4,078.7 | | \$1,275.8 | \$4,076.4 |

⁽¹⁾ Open derivative contracts are reported as Derivatives assets or liabilities on the Condensed Consolidated Balance Sheets at fair value.

⁽²⁾ As of March 31, 2014, includes a notional amount, asset fair value and liability fair value for interest rate caps of \$11.8 billion, \$101.0 and \$17.7, respectively. As of December 31, 2013, includes a notional amount, asset fair value and liability fair value for interest rate caps of \$11.8 billion, \$162.5 and \$29.7, respectively.

N/A - Not Applicable

Based on the notional amounts, a substantial portion of the Company's derivative positions was not designated or did not qualify for hedge accounting as part of a hedging relationship as of March 31, 2014 and December 31, 2013. The Company utilizes derivative contracts mainly to hedge exposure to variability in cash flows, interest rate risk, credit risk, foreign exchange risk and equity market risk. The majority of derivatives used by the Company are designated as product hedges, which hedge the exposure arising from insurance liabilities or guarantees embedded in the contracts the Company offers through various product lines. These derivatives do not qualify for hedge accounting as they do not meet the criteria of being "highly effective" as outlined in ASC Topic 815, but do provide an economic hedge, which is in line with the Company's risk management objectives. The Company also uses derivatives contracts to hedge its exposure to various risks associated with the investment portfolio. The Company does not seek hedge accounting treatment for certain of these derivatives as they generally do not qualify for hedge accounting due to

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

the criteria required under the portfolio hedging rules outlined in ASC Topic 815. The Company also uses credit default swaps coupled with other investments in order to produce the investment characteristics of otherwise permissible investments which do not qualify as effective accounting hedges under ASC Topic 815.

The maximum length of time over which the Company is hedging its exposure to the variability in future cash flows for forecasted transactions is through the fourth quarter of 2016.

Although the Company has not elected to net its derivative exposures, the notional amounts and fair values of OTC and cleared derivatives excluding exchange traded contracts and forward contracts (To Be Announced mortgage-backed securities) are presented in the tables below as of the dates indicated:

| | March 31, 2014 | | |
|----------------------------------------------|-----------------|------------------|----------------------|
| | Notional Amount | Asset Fair Value | Liability Fair Value |
| Credit contracts | \$3,221.0 | \$35.3 | \$12.4 |
| Equity contracts | 9,707.4 | 212.1 | 44.6 |
| Foreign exchange contracts | 1,407.9 | 26.6 | 31.3 |
| Interest rate contracts | 61,908.6 | 765.2 | 867.2 |
| | | 1,039.2 | 955.5 |
| Counterparty netting ⁽¹⁾ | | (589.5 |) (589.5 |
| Cash collateral netting ⁽¹⁾ | | (326.6 |) (13.6 |
| Securities collateral netting ⁽¹⁾ | | (43.7 |) (260.9 |
| Net receivables/payables | | \$79.4 | \$91.5 |

⁽¹⁾ Represents the netting of receivable balances with payable balances, net of collateral, for the same counterparty under eligible netting agreements.

| | December 31, 2013 | | |
|----------------------------------------------|-------------------|------------------|----------------------|
| | Notional Amount | Asset Fair Value | Liability Fair Value |
| Credit contracts | \$3,221.0 | \$40.5 | \$14.5 |
| Equity contracts | 4,513.5 | 170.7 | 32.0 |
| Foreign exchange contracts | 1,456.4 | 24.1 | 44.9 |
| Interest rate contracts | 64,734.1 | 912.0 | 1,239.5 |
| | | 1,147.3 | 1,330.9 |
| Counterparty netting ⁽¹⁾ | | (701.0 |) (701.0 |
| Cash collateral netting ⁽¹⁾ | | (241.7 |) (15.7 |
| Securities collateral netting ⁽¹⁾ | | (35.9 |) (479.1 |
| Net receivables/payables | | \$168.7 | \$135.1 |

⁽¹⁾ Represents the netting of receivable balances with payable balances, net of collateral, for the same counterparty under eligible netting agreements.

Collateral

Under the terms of the Company's Over-The-Counter ("OTC") Derivative International Swaps and Derivatives Association, Inc. ("ISDA") agreements, the Company may receive from, or deliver to, counterparties collateral to

assure that all terms of the ISDA agreements will be met with regard to the Credit Support Annex ("CSA"). The terms of the CSA call for the Company to pay interest on any cash received equal to the Federal Funds rate. To the extent cash collateral is received and delivered, it is included in Payables under securities loan agreements, including collateral held and Short-term investments under securities loan agreements, including collateral delivered, respectively, on the Condensed Consolidated Balance Sheets and is reinvested in short-term investments. Collateral held is used in accordance with the CSA to satisfy any obligations. Investment grade bonds owned by the Company are the source of noncash collateral posted, which is reported in Securities pledged on the Condensed Consolidated Balance Sheets. As of March 31, 2014, the Company held \$283.7 and \$39.1 of net cash collateral related to OTC derivative contracts

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

and cleared derivative contracts, respectively. As of December 31, 2013, the Company held \$214.7 and \$18.8 of net cash collateral related to OTC derivative contracts and cleared derivative contracts, respectively. In addition, as of March 31, 2014 and December 31, 2013, the Company delivered securities as collateral of \$821.9 and \$1.0 billion, respectively.

Net realized gains (losses) on derivatives were as follows for the periods indicated:

| | Three Months Ended March 31, | |
|-----------------------------------------------------------------|------------------------------|------------|
| | 2014 | 2013 |
| Derivatives: Qualifying for hedge accounting ⁽¹⁾ | | |
| Cash flow hedges: | | |
| Interest rate contracts | \$0.2 | \$0.1 |
| Foreign exchange contracts | 0.4 | — |
| Fair value hedges: | | |
| Interest rate contracts | (5.2 |) 1.3 |
| Derivatives: Non-qualifying for hedge accounting ⁽²⁾ | | |
| Interest rate contracts | 204.2 | (256.0 |
| Foreign exchange contracts | (1.7 |) 87.1 |
| Equity contracts | (144.9 |) (939.1 |
| Credit contracts | 0.8 | 6.9 |
| Embedded derivatives: | | |
| Within fixed maturity investments ⁽²⁾ | (3.3 |) (23.3 |
| Within annuity products ⁽²⁾ | (255.1 |) 346.3 |
| Within reinsurance agreements ⁽³⁾ | (16.7 |) 14.7 |
| Total | \$(221.3 |) \$(762.0 |

⁽¹⁾ Changes in value for effective fair value hedges are recorded in Other net realized capital gains (losses). Changes in fair value upon disposal for effective cash flow hedges are amortized through Net investment income and the ineffective portion is recorded in Other net realized capital gains (losses) in the Condensed Consolidated Statements of Operations. For the three months ended March 31, 2014 and 2013, ineffective amounts were immaterial.

⁽²⁾ Changes in value are included in Other net realized capital gains (losses) in the Condensed Consolidated Statements of Operations.

⁽³⁾ Changes in value are included in Policyholder benefits in the Condensed Consolidated Statements of Operations.

Credit Default Swaps

The Company has entered into various credit default swaps. When credit default swaps are sold, the Company assumes credit exposure to certain assets that it does not own. Credit default swaps may also be purchased to reduce credit exposure in the Company's portfolio. Credit default swaps involve a transfer of credit risk from one party to another in exchange for periodic payments. The Company has ISDA agreements with each counterparty with which it conducts business and tracks the collateral positions for each counterparty. To the extent cash collateral is received, it is included in Payables under securities loan agreements, including collateral held, on the Condensed Consolidated Balance Sheets and is reinvested in short-term investments. Collateral held is used in accordance with the CSA to satisfy any obligations. Investment grade bonds owned by the Company are the source of noncash collateral posted,

which is reported in Securities pledged on the Condensed Consolidated Balance Sheets. As of March 31, 2014, the fair values of credit default swaps of \$35.3 and \$12.4 were included in Derivatives assets and Derivatives liabilities, respectively, on the Condensed Consolidated Balance Sheets. As of December 31, 2013, the fair value of credit default swaps of \$40.5 and \$14.5 were included in Derivatives assets and Derivatives liabilities, respectively, on the Condensed Consolidated Balance Sheets. As of March 31, 2014 and December 31, 2013 the maximum potential future net exposure to the Company was \$1.7 billion, net of purchased protection of \$0.5 billion on credit default swaps, respectively. These instruments are typically written for a maturity period of five years and contain no recourse provisions. If the Company's current debt and claims paying ratings were downgraded in the future, the terms in the Company's derivative agreements may be triggered, which could negatively impact overall liquidity.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

4. Fair Value Measurements (excluding Consolidated Investment Entities)

Fair Value Measurement

The Company categorizes its financial instruments into a three-level hierarchy based on the priority of the inputs to the valuation technique, pursuant to the Fair Value Measurements and disclosures of the FASB ASC Topic 820. The fair value hierarchy gives the highest priority to quoted prices in active markets for identical assets or liabilities (Level 1) and the lowest priority to unobservable inputs (Level 3), as described in the Fair Value Measurements (excluding Consolidated Investment Entities) Note in the Consolidated Financial Statements included in the Annual Report on Form 10-K for the year ended December 31, 2013. If the inputs used to measure fair value fall within different levels of the hierarchy, the category level is based on the lowest priority level input that is significant to the fair value measurement of the instrument.

When available, the estimated fair value of financial instruments is based on quoted prices in active markets that are readily and regularly obtainable. When quoted prices in active markets are not available, the determination of estimated fair value is based on market standard valuation methodologies, including discounted cash flow methodologies, matrix pricing or other similar techniques.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The following table presents the Company's hierarchy for its assets and liabilities measured at fair value on a recurring basis as of March 31, 2014:

| | Level 1 | Level 2 | Level 3 | Total | |
|---------------------------------------------------------------------------------------------------------------|-------------|------------|-----------|-------------|---|
| Assets: | | | | | |
| Fixed maturities, including securities pledged: | | | | | |
| U.S. Treasuries | \$4,677.1 | \$586.0 | \$— | \$5,263.1 | |
| U.S. Government agencies and authorities | — | 636.9 | 7.2 | 644.1 | |
| U.S. corporate, state and municipalities | — | 38,898.4 | 568.7 | 39,467.1 | |
| Foreign ⁽¹⁾ | — | 16,609.9 | 130.7 | 16,740.6 | |
| Residential mortgage-backed securities | — | 6,948.3 | 104.4 | 7,052.7 | |
| Commercial mortgage-backed securities | — | 3,771.2 | 24.9 | 3,796.1 | |
| Other asset-backed securities | — | 1,797.2 | 42.2 | 1,839.4 | |
| Total fixed maturities, including securities pledged | 4,677.1 | 69,247.9 | 878.1 | 74,803.1 | |
| Equity securities, available-for-sale | 215.1 | 4.4 | 57.1 | 276.6 | |
| Derivatives: | | | | | |
| Interest rate contracts | — | 765.2 | — | 765.2 | |
| Foreign exchange contracts | — | 26.6 | — | 26.6 | |
| Equity contracts | 5.5 | 138.9 | 73.2 | 217.6 | |
| Credit contracts | — | 29.0 | 6.3 | 35.3 | |
| Cash and cash equivalents, short-term investments and short-term investments under securities loan agreements | 3,834.2 | 270.4 | — | 4,104.6 | |
| Assets held in separate accounts | 102,600.4 | 5,221.7 | 17.9 | 107,840.0 | |
| Total assets | \$111,332.3 | \$75,704.1 | \$1,032.6 | \$188,069.0 | |
| Percentage of Level to total | 59.3 | % 40.3 | % 0.4 | % 100.0 | % |
| Liabilities: | | | | | |
| Derivatives: | | | | | |
| Annuity product guarantees: | | | | | |
| FIA | \$— | \$— | \$1,808.0 | \$1,808.0 | |
| GMAB/GMWB/GMWBL ⁽²⁾ | — | — | 1,143.3 | 1,143.3 | |
| Stabilizer and MCGs | — | — | 18.0 | 18.0 | |
| Other derivatives: | | | | | |
| Interest rate contracts | — | 867.2 | — | 867.2 | |
| Foreign exchange contracts | — | 31.3 | — | 31.3 | |
| Equity contracts | 58.0 | 44.6 | — | 102.6 | |
| Credit contracts | — | — | 12.4 | 12.4 | |
| Embedded derivative on reinsurance | — | 95.9 | — | 95.9 | |
| Total liabilities | \$58.0 | \$1,039.0 | \$2,981.7 | \$4,078.7 | |

⁽¹⁾ Primarily U.S. dollar denominated.

⁽²⁾ Guaranteed minimum accumulation benefits ("GMAB"), Guaranteed minimum withdrawal benefits ("GMWB") and Guaranteed minimum withdrawal benefits with life payouts ("GMWBL").

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The following table presents the Company's hierarchy for its assets and liabilities measured at fair value on a recurring basis as of December 31, 2013:

| | Level 1 | Level 2 | Level 3 | Total | |
|---------------------------------------------------------------------------------------------------------------|-------------|------------|-----------|-------------|---|
| Assets: | | | | | |
| Fixed maturities, including securities pledged: | | | | | |
| U.S. Treasuries | \$4,617.0 | \$564.2 | \$— | \$5,181.2 | |
| U.S. Government agencies and authorities | — | 604.5 | 14.4 | 618.9 | |
| U.S. corporate, state and municipalities | — | 37,303.2 | 456.5 | 37,759.7 | |
| Foreign ⁽¹⁾ | — | 16,202.2 | 154.3 | 16,356.5 | |
| Residential mortgage-backed securities | — | 7,025.1 | 98.6 | 7,123.7 | |
| Commercial mortgage-backed securities | — | 3,752.1 | — | 3,752.1 | |
| Other asset-backed securities | — | 1,867.5 | 59.2 | 1,926.7 | |
| Total fixed maturities, including securities pledged | 4,617.0 | 67,318.8 | 783.0 | 72,718.8 | |
| Equity securities, available-for-sale | 238.5 | 20.6 | 55.3 | 314.4 | |
| Derivatives: | | | | | |
| Interest rate contracts | — | 912.0 | — | 912.0 | |
| Foreign exchange contracts | — | 24.1 | — | 24.1 | |
| Equity contracts | 1.9 | 83.3 | 87.5 | 172.7 | |
| Credit contracts | — | 33.2 | 7.3 | 40.5 | |
| Cash and cash equivalents, short-term investments and short-term investments under securities loan agreements | 4,396.9 | 44.9 | — | 4,441.8 | |
| Assets held in separate accounts | 101,437.5 | 5,376.5 | 13.1 | 106,827.1 | |
| Total assets | \$110,691.8 | \$73,813.4 | \$946.2 | \$185,451.4 | |
| Percentage of Level to total | 59.7 | % 39.8 | % 0.5 | % 100.0 | % |
| Liabilities: | | | | | |
| Derivatives: | | | | | |
| Annuity product guarantees: | | | | | |
| FIA | \$— | \$— | \$1,736.7 | \$1,736.7 | |
| GMAB/GMWB/GMWBL | — | — | 908.9 | 908.9 | |
| Stabilizer and MCGs | — | — | — | — | |
| Other derivatives: | | | | | |
| Interest rate contracts | — | 1,239.5 | — | 1,239.5 | |
| Foreign exchange contracts | — | 44.9 | — | 44.9 | |
| Equity contracts | 20.9 | 32.0 | — | 52.9 | |
| Credit contracts | — | — | 14.5 | 14.5 | |
| Embedded derivative on reinsurance | — | 79.0 | — | 79.0 | |
| Total liabilities | \$20.9 | \$1,395.4 | \$2,660.1 | \$4,076.4 | |

⁽¹⁾Primarily U.S. dollar denominated.

Valuation of Financial Assets and Liabilities at Fair Value

Certain assets and liabilities are measured at estimated fair value on the Company's Condensed Consolidated Balance Sheets. The Company defines fair value as the price that would be received to sell an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. The exit price and the transaction (or entry) price will be the same at initial recognition in many circumstances.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

However, in certain cases, the transaction price may not represent fair value. The fair value of a liability is based on the amount that would be paid to transfer a liability to a third-party with an equal credit standing. Fair value is required to be a market-based measurement that is determined based on a hypothetical transaction at the measurement date from a market participant's perspective. The Company considers three broad valuation techniques when a quoted price is unavailable: (i) the market approach, (ii) the income approach and (iii) the cost approach. The Company determines the most appropriate valuation technique to use, given the instrument being measured and the availability of sufficient inputs. The Company prioritizes the inputs to fair valuation techniques and allows for the use of unobservable inputs to the extent that observable inputs are not available.

The Company utilizes a number of valuation methodologies to determine the fair values of its financial assets and liabilities in conformity with the concepts of "exit price" and the fair value hierarchy as prescribed in ASC Topic 820. Valuations are obtained from third-party commercial pricing services, brokers and industry-standard, vendor-provided software that models the value based on market observable inputs. The valuations obtained from third-party commercial pricing services are non-binding. The Company reviews the assumptions and inputs used by third-party commercial pricing services for each reporting period in order to determine an appropriate fair value hierarchy level. The documentation and analysis obtained from third-party commercial pricing services are reviewed by the Company, including in-depth validation procedures confirming the observability of inputs. The valuations are reviewed and validated monthly through the internal valuation committee price variance review, comparisons to internal pricing models, back testing to recent trades or monitoring of trading volumes.

Transfers in and out of Level 1 and 2

There were no securities transferred between Level 1 and Level 2 for the three months ended March 31, 2014 and 2013. The Company's policy is to recognize transfers in and transfers out as of the beginning of the reporting period.

Level 3 Financial Instruments

The fair values of certain assets and liabilities are determined using prices or valuation techniques that require inputs that are both unobservable and significant to the overall fair value measurement (i.e., Level 3 as defined by ASC Topic 820), including but not limited to liquidity spreads for investments within markets deemed not currently active. These valuations, whether derived internally or obtained from a third-party, use critical assumptions that are not widely available to estimate market participant expectations in valuing the asset or liability. In addition, the Company has determined, for certain financial instruments, an active market is such a significant input to determine fair value that the presence of an inactive market may lead to classification in Level 3. In light of the methodologies employed to obtain the fair values of financial assets and liabilities classified as Level 3, additional information is presented below.

ING U.S., Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The following table summarizes the change in fair value of the Company's Level 3 assets and liabilities and transfers in and out of Level 3 for the three months ended March 31, 2014:

| | Fair Value as of January 1 | Total Realized/Unrealized Gains (Losses) Included in: | | Purchases | Issuances | Sales | Settlements | Transfers into Level 3 ⁽²⁾ | Transfers out of Level 3 ⁽²⁾ | Fair Value as of March 31 | Change In Unrealized Gains (Losses) Included in Earnings ⁽³⁾ |
|-----------------------------------------------------|----------------------------|-------------------------------------------------------|--------|-----------|-----------|--------|-------------|---------------------------------------|-----------------------------------------|---------------------------|-------------------------------------------------------------------------|
| | | Net Income | OCI | | | | | | | | |
| Fixed maturities, including securities pledged: | | | | | | | | | | | |
| U.S. Government agencies and authorities | \$ 14.4 | \$ — | \$ — | \$ — | \$ — | \$ — | \$ (0.2) | \$ — | \$ (7.0) | \$ 7.2 | \$ — |
| U.S. corporate, state and municipalities | 456.5 | — | 4.5 | 108.0 | — | — | (10.1) | 12.8 | (3.0) | 568.7 | — |
| Foreign | 154.3 | — | 1.6 | — | — | — | (0.2) | — | (25.0) | 130.7 | — |
| Residential mortgage-backed securities | 98.6 | (2.8) | 0.8 | — | — | — | (0.6) | 8.8 | (0.4) | 104.4 | (2.8) |
| Commercial mortgage-backed securities | — | — | — | 24.9 | — | — | — | — | — | 24.9 | — |
| Other asset-backed securities | 59.2 | 3.1 | (2.5) | — | — | — | (17.6) | — | — | 42.2 | 1.0 |
| Total fixed maturities including securities pledged | 783.0 | 0.3 | 4.4 | 132.9 | — | — | (28.7) | 21.6 | (35.4) | 878.1 | (1.8) |
| Equity securities, available-for-sale | 55.3 | (0.9) | 2.8 | — | — | (0.1) | — | — | — | 57.1 | (0.9) |
| Derivatives: | | | | | | | | | | | |
| Product guarantees: | | | | | | | | | | | |
| FIA ⁽¹⁾ | (1,736.7) | (42.4) | — | — | (50.3) | — | 21.4 | — | — | (1,808.0) | — |
| GMAB/GMWB/GMWBL ⁽¹⁾ | (908.9) | (195.9) | — | — | (38.6) | — | 0.1 | — | — | (1,143.3) | — |
| Stabilizer and MCGs ⁽¹⁾ | — | (16.8) | — | (1.2) | — | — | — | — | — | (18.0) | — |
| Other derivatives, net | 80.3 | 1.0 | — | 7.4 | — | — | (21.6) | — | — | 67.1 | (12.7) |
| Assets held in separate accounts ⁽⁴⁾ | 13.1 | — | — | 5.8 | — | (1.0) | — | — | — | 17.9 | — |

⁽¹⁾ All gains and losses on Level 3 liabilities are classified as realized gains (losses) for the purpose of this disclosure because it is impracticable to track realized and unrealized gains (losses) separately on a contract-by contract basis. These amounts are included in Other net realized gains (losses) in the Condensed Consolidated Statements of Operations.

⁽²⁾ The Company's policy is to recognize transfers in and transfers out as of the beginning of the reporting period.

⁽³⁾ For financial instruments still held as of March 31, amounts are included in Net investment income and Total net realized capital gains (losses) in the Condensed Consolidated Statements of Operations.

⁽⁴⁾ The investment income and realized gains (losses) and change in unrealized gains (losses) included in net income for separate account assets are offset by an equal amount for separate account liabilities, which result in a net zero impact on net income for the Company.

ING U.S., Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The following table summarizes the change in fair value of the Company's Level 3 assets and liabilities and transfers in and out of Level 3 for the three months ended March 31, 2013:

| | Fair Value as of January 1 | Total Realized/Unrealized Gains (Losses) Included in: | | | Purchases | Issuances | Sales | Settlements | Transfers into Level 3 ⁽²⁾ | Transfers out of Level 3 ⁽²⁾ | Fair Value as of March 31 | Change In Unrealized Gains (Losses) Included in Earnings ⁽³⁾ |
|-----------------------------------------------------|----------------------------|-------------------------------------------------------|--------|--------|-----------|-----------|---------|-------------|---------------------------------------|-----------------------------------------|---------------------------|-------------------------------------------------------------------------|
| | | Net Income | OCI | | | | | | | | | |
| Fixed maturities, including securities pledged: | | | | | | | | | | | | |
| U.S. Government agencies and authorities | \$— | \$— | \$— | \$— | \$— | \$— | \$— | \$— | \$— | \$— | \$— | \$— |
| U.S. corporate, state and municipalities | 524.2 | (0.1) | 2.2 | 50.1 | — | — | (13.5) | 58.5 | (64.6) | 556.8 | (0.1) | |
| Foreign | 104.2 | — | 4.8 | — | — | — | (1.7) | — | — | 107.3 | — | |
| Residential mortgage-backed securities | 74.1 | (1.8) | — | 16.0 | — | — | (0.2) | 0.2 | — | 88.3 | (1.8) | |
| Commercial mortgage-backed securities | — | — | — | — | — | — | — | — | — | — | — | |
| Other asset-backed securities | 115.2 | 5.9 | (0.7) | — | — | — | (19.5) | 0.3 | (0.3) | 100.9 | 3.7 | |
| Total fixed maturities including securities pledged | 817.7 | 4.0 | 6.3 | 66.1 | — | — | (34.9) | 59.0 | (64.9) | 853.3 | 1.8 | |
| Equity securities, available-for-sale | 55.8 | (0.3) | 1.8 | 2.0 | — | (1.9) | — | 51.8 | (49.8) | 59.4 | — | |
| Derivatives: | | | | | | | | | | | | |
| Product guarantees: | | | | | | | | | | | | |
| FIA ⁽¹⁾ | (1,434.3) | 123.7 | — | — | (15.1) | — | 11.4 | — | — | (1,561.7) | — | |
| GMAB/GMWB/GMWBL ⁽¹⁾ | (2,035.4) | 44.5 | — | — | (37.8) | — | 0.1 | — | — | (1,628.6) | — | |
| Stabilizer and MCGs ⁽¹⁾ | (102.0) | 25.5 | — | (1.5) | — | — | — | — | — | (78.0) | — | |
| Other derivatives, net | 22.9 | 44.7 | — | 6.3 | — | — | (8.4) | — | — | 65.5 | 37.6 | |
| Assets held in separate accounts ⁽⁴⁾ | 16.3 | — | — | 0.2 | — | (6.6) | — | 2.2 | (9.9) | 2.2 | — | |

(1) All gains and losses on Level 3 liabilities are classified as realized gains (losses) for the purpose of this disclosure because it is impracticable to track realized and unrealized gains (losses) separately on a contract-by contract basis. These amounts are included in Other net realized gains (losses) in the Condensed Consolidated Statements of Operations.

(2) The Company's policy is to recognize transfers in and transfers out as of the beginning of the reporting period.

(3) For financial instruments still held as of March 31, amounts are included in Net investment income and Total net realized capital gains (losses) in the Condensed Consolidated Statements of Operations.

(4) The investment income and realized gains (losses) and change in unrealized gains (losses) included in net income for separate account assets are offset by an equal amount for separate account liabilities, which result in a net zero impact on net income for the Company.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

For the three months ended March 31, 2014 and 2013, the transfers in and out of Level 3 for fixed maturities and separate accounts, as well as equity securities for the three months ended March 31, 2013, were due to the variation in inputs relied upon for valuation each quarter. Securities that are primarily valued using independent broker quotes when prices are not available from one of the commercial pricing services are reflected as transfers into Level 3. When securities are valued using more widely available information, the securities are transferred out of Level 3 and into Level 1 or 2, as appropriate.

Significant Unobservable Inputs

Quantitative information about the significant unobservable inputs used in the Company's Level 3 fair value measurements of its annuity product guarantees is presented in the following sections and table.

The Company's Level 3 fair value measurements of its fixed maturities, equity securities available-for-sale and equity and credit derivative contracts are primarily based on broker quotes for which the quantitative detail of the unobservable inputs is neither provided nor reasonably corroborated, thus negating the ability to perform a sensitivity analysis. The Company performs a review of broker quotes by performing a monthly price variance comparison and back tests broker quotes to recent trade prices.

Significant unobservable inputs used in the fair value measurements of GMABs, GMWBs and GMWBLs include long-term equity and interest rate implied volatility, correlations between the rate of return on policyholder funds and between interest rates and equity returns, nonperformance risk, mortality and policyholder behavior assumptions, such as benefit utilization, lapses and partial withdrawals.

Significant unobservable inputs used in the fair value measurements of FIAs include nonperformance risk and lapses. Such inputs are monitored quarterly.

The significant unobservable inputs used in the fair value measurement of the Stabilizer embedded derivatives and MCG derivative are interest rate implied volatility, nonperformance risk, lapses and policyholder deposits. Such inputs are monitored quarterly.

Following is a description of selected inputs:

Equity / Interest Rate Volatility: A term-structure model is used to approximate implied volatility for the equity indices and swap rates for GMAB, GMWB and GMWBL fair value measurements and swap rates for the Stabilizer and MCG fair value measurements. Where no implied volatility is readily available in the market, an alternative approach is applied based on historical volatility.

Correlations: Integrated interest rate and equity scenarios are used in GMAB, GMWB and GMWBL fair value measurements to better reflect market interest rates and interest rate volatility correlations between equity and fixed income fund groups and between equity fund groups and interest rates. The correlations are based on historical fund returns and swap rates from external sources.

Nonperformance Risk: For the estimate of the fair value of embedded derivatives associated with the Company's product guarantees, the Company uses a blend of observable, similarly rated peer company credit default swap spreads, adjusted to reflect the credit quality of the individual insurance company subsidiary that issued the guarantee and the priority of policyholder claims.

Actuarial Assumptions: Management regularly reviews actuarial assumptions, which are based on the Company's experience and periodically reviewed against industry standards. Industry standards and Company experience may be limited on certain products.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The following table presents the unobservable inputs for Level 3 fair value measurements as of March 31, 2014:

| Unobservable Input | Range ⁽¹⁾ | | | |
|--------------------------------------|----------------------|------------------|----------------|------------------|
| | GMWB / GMWBL | GMAB | FIA | Stabilizer / MCG |
| Long-term equity implied volatility | 15% to 25% | 15% to 25% | — | — |
| Interest rate implied volatility | 0.2% to 16% | 0.2% to 16% | — | 0.2% to 7.6% |
| Correlations between: | | | | |
| Equity Funds | 50% to 98% | 50% to 98% | — | — |
| Equity and Fixed Income Funds | -38% to 62% | -38% to 62% | — | — |
| Interest Rates and Equity Funds | -31% to -14% | -31% to -14% | — | — |
| Nonperformance risk | -0.1% to 0.79% | -0.1% to 0.79% | -0.1% to 0.79% | -0.1% to 0.79% |
| Actuarial Assumptions: | | | | |
| Benefit Utilization | 85% to 100% | (2) — | — | — |
| Partial Withdrawals | 0% to 10% | 0% to 10% | — | — |
| Lapses | 0.08% to 40% | (3) 0.08% to 31% | (3) 0% to 10% | (3) 0% to 55% |
| Policyholder Deposits ⁽⁵⁾ | — | — | — | 0% to 60% |
| Mortality | — | (6) — | (6) — | — |

⁽¹⁾ Represents the range of reasonable assumptions that management has used in its fair value calculations.

⁽²⁾ Those policyholders who have elected systematic withdrawals are assumed to continue taking withdrawals. As a percent of account value, 31% are taking systematic withdrawals. Of those policyholders who are not taking withdrawals, we assume that 85% will begin systematic withdrawals after a delay period. The utilization function varies by policyholder age and policy duration. Interactions with lapse and mortality also affect utilization. The utilization rate for GMWB and GMWBL tends to be lower for younger contract owners and contracts that have not reached their maximum accumulated GMWB and GMWBL benefit amount. There is also a lower utilization rate, though indirectly, for contracts that are less "in the money" (i.e., where the notional benefit amount is in excess of the account value) due to higher lapses. Conversely, the utilization rate tends to be higher for contract owners near or beyond retirement age and contracts that have accumulated their maximum GMWB or GMWBL benefit amount. There is also a higher utilization rate, though indirectly, for contracts which are highly "in the money". The chart below provides the GMWBL account value by current age group and average expected delay times from the associated attained age group as of March 31, 2014 (account value amounts are in \$ billions).

| Attained Age Group | Account Values | | | Average Expected Delay (Years) |
|--------------------|----------------|------------------|--------|--------------------------------|
| | In the Money | Out of the Money | Total | |
| < 60 | \$2.4 | \$1.0 | \$3.4 | 5.4 |
| 60-69 | 5.6 | 1.9 | 7.5 | 1.2 |
| 70+ | 4.4 | 1.1 | 5.5 | 0.0 |
| | \$12.4 | \$4.0 | \$16.4 | 2.2 |

⁽³⁾Lapse rates tend to be lower during the contractual surrender charge period and higher after the surrender charge period ends; the highest lapse rates occur in the year immediately after the end of the surrender charge period. The

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Company makes dynamic adjustments to lower the lapse rates for contracts that are more "in the money." The table below shows an analysis of policy account values according to whether they are in or out of the surrender charge period and to whether they are "in the money" or "out of the money" as of March 31, 2014 (account value amounts are in \$ billions).

| | Moneyiness | GMAB Account Value | Lapse Range | GMWB/GMWBL Account Value | Lapse Range |
|--------------------------------|------------------|--------------------------|--------------------|--------------------------------|------------------|
| During Surrender Charge Period | In the Money** | \$— | * 0.08% to 8.2% | \$6.2 | 0.08% to 5.5% |
| | Out of the Money | — | * 0.41% to 12% | 2.5 | 0.36% to 11% |
| After Surrender Charge Period | In the Money** | \$— | * 2.5% to 21% | \$6.2 | 1.5% to 21% |
| | Out of the Money | 0.1 | 12% to 31% | 2.2 | 6.9% to 40% |

* Less than \$0.1.

** The low end of the range corresponds to policies that are highly "in the money." The high end of the range corresponds to the policies that are close to zero in terms of "in the moneyiness."

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

(4) Stabilizer contracts with recordkeeping agreements have a different range of lapse and policyholder deposit assumptions from Stabilizer (Investment only) and MCG contracts as shown below:

| | Percentage of Plans | Overall Range of Lapse Rates | Range of Lapse Rates for 85% of Plans | Overall Range of Policyholder Deposits | Range of Policyholder Deposits for 85% of Plans |
|------------------------------------------------|---------------------|------------------------------|---------------------------------------|----------------------------------------|-------------------------------------------------|
| Stabilizer (Investment Only) and MCG Contracts | 88 | % 0-30% | 0-15% | 0-55% | 0-15% |
| Stabilizer with Recordkeeping Agreements | 12 | % 0-55% | 0-25% | 0-60% | 0-30% |
| Aggregate of all plans | 100 | % 0-55% | 0-25% | 0-60% | 0-30% |

(5) Measured as a percentage of assets under management or assets under administration.

(6) The mortality rate is based on the Annuity 2000 Basic table with mortality improvements.

The following table presents the unobservable inputs for Level 3 fair value measurements as of December 31, 2013:

| Unobservable Input | Range ⁽¹⁾ GMWB / GMWBL | GMAB | FIA | Stabilizer / MCG |
|--------------------------------------|-----------------------------------------|-----------------------------|--------------------------|--------------------------|
| Long-term equity implied volatility | 15% to 25% | 15% to 25% | — | — |
| Interest rate implied volatility | 0.2% to 16% | 0.2% to 16% | — | 0.2% to 8.0% |
| Correlations between: | | | | |
| Equity Funds | 50% to 98% | 50% to 98% | — | — |
| Equity and Fixed Income Funds | -33% to 62% | -33% to 62% | — | — |
| Interest Rates and Equity Funds | -30% to -14% | -30% to -14% | — | — |
| Nonperformance risk | -0.1% to 0.79% | -0.1% to 0.79% | -0.1% to 0.79% | -0.1% to 0.79% |
| Actuarial Assumptions: | | | | |
| Benefit Utilization | 85% to 100% | ⁽²⁾ — | — | — |
| Partial Withdrawals | 0% to 10% | 0% to 10% | — | — |
| Lapses | 0.08% to 40% | ⁽³⁾ 0.08% to 31% | ⁽³⁾ 0% to 10% | ⁽³⁾ 0% to 55% |
| Policyholder Deposits ⁽⁵⁾ | — | — | — | 0% to 60% |
| Mortality | — | ⁽⁶⁾ — | ⁽⁶⁾ — | — |

(1) Represents the range of reasonable assumptions that management has used in its fair value calculations.

(2) Those policyholders who have elected systematic withdrawals are assumed to continue taking withdrawals. As a percent of account value, 30% are taking systematic withdrawals. Of those policyholders who are not taking withdrawals, we assume that 85% will begin systematic withdrawals after a delay period. The utilization function varies by policyholder age and policy duration. Interactions with lapse and mortality also affect utilization. The utilization rate for GMWB and GMWBL tends to be lower for younger contract owners and contracts that have not reached their maximum accumulated GMWB and GMWBL benefit amount. There is also a lower utilization rate, though indirectly, for contracts that are less "in the money" (i.e., where the notional benefit amount is in excess of the account value) due to higher lapses. Conversely, the utilization rate tends to be higher for contract owners near or beyond retirement age and contracts that have accumulated their maximum GMWB or GMWBL benefit

amount. There is also a higher utilization rate, though indirectly, for contracts which are highly "in the money". The chart below provides the GMWBL account value by current age group and average expected delay times from the associated attained age group as of December 31, 2013 (account value amounts are in \$ billions).

Account Values

| Attained Age Group | In the Money | Out of the Money | Total | Average Expected Delay (Years) | |
|--------------------|--------------|------------------|--------|--------------------------------|---|
| < 60 | \$2.1 | \$1.4 | \$3.5 | 5.4 | |
| 60-69 | 5.1 | 2.6 | 7.7 | 1.4 | |
| 70+ | 4.0 | 1.3 | 5.3 | 0.0 | * |
| | \$11.2 | \$5.3 | \$16.5 | 2.3 | |

* Less than 0.1

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Lapse rates tend to be lower during the contractual surrender charge period and higher after the surrender charge period ends; the highest lapse rates occur in the year immediately after the end of the surrender charge period. The Company makes dynamic adjustments to lower the lapse rates for contracts that are more "in the money." The table below shows an analysis of policy account values according to whether they are in or out of the surrender charge period and to whether they are "in the money" or "out of the money" as of December 31, 2013 (account value amounts are in \$ billions).

| | Moneyiness | GMAB Account Value | Lapse Range | GMWB/GMWBL Account Value | Lapse Range |
|---------------------------------------|------------------|--------------------------|--------------------|--------------------------------|------------------|
| During Surrender Charge Period | | | | | |
| | In the Money** | \$— | * 0.08% to 8.2% | \$5.7 | 0.08% to 5.5% |
| | Out of the Money | — | * 0.41% to 12% | 3.3 | 0.36% to 11% |
| After Surrender Charge Period | | | | | |
| | In the Money** | \$— | * 2.5% to 21% | \$5.6 | 1.5% to 21% |
| | Out of the Money | 0.1 | 12% to 31% | 2.8 | 6.9% to 40% |

* Less than \$0.1

** The low end of the range corresponds to policies that are highly "in the money." The high end of the range corresponds to the policies that are close to zero in terms of "in the moneyiness."

(4) Stabilizer contracts with recordkeeping agreements have a different range of lapse and policyholder deposit assumptions from Stabilizer (Investment only) and MCG contracts as shown below:

| | Percentage of Plans | Overall Range of Lapse Rates | Range of Lapse Rates for 85% of Plans | Overall Range of Policyholder Deposits | Range of Policyholder Deposits for 85% of Plans |
|---------------------------------------------------|------------------------|---------------------------------------|------------------------------------------------|-------------------------------------------------|----------------------------------------------------------|
| Stabilizer (Investment Only) and MCG Contracts | 88 | % 0-30% | 0-15% | 0-55% | 0-15% |
| Stabilizer with Recordkeeping Agreements | 12 | % 0-55% | 0-25% | 0-60% | 0-30% |
| Aggregate of all plans | 100 | % 0-55% | 0-25% | 0-60% | 0-30% |

(5) Measured as a percentage of assets under management or assets under administration.

(6) The mortality rate is based on the Annuity 2000 Basic table with mortality improvements.

Generally, the following will cause an increase (decrease) in the GMAB, GMWB and GMWBL embedded derivative fair value liabilities:

- ▲ An increase (decrease) in long-term equity implied volatility
- ▲ An increase (decrease) in interest rate implied volatility
- ▲ An increase (decrease) in equity-interest rate correlations
- ▲ A decrease (increase) in nonperformance risk
- ▲ A decrease (increase) in mortality

- ▲ An increase (decrease) in benefit utilization
- ▲ decrease (increase) in lapses

Changes in fund correlations may increase or decrease the fair value depending on the direction of the movement and the mix of funds. Changes in partial withdrawals may increase or decrease the fair value depending on the timing and magnitude of withdrawals.

Generally, the following will cause an increase (decrease) in the FIA embedded derivative fair value liability:

- ▲ decrease (increase) in nonperformance risk
- ▲ decrease (increase) in lapses

Generally, the following will cause an increase (decrease) in the derivative and embedded derivative fair value liabilities related to Stabilizer and MCG contracts:

- ▲ An increase (decrease) in interest rate implied volatility
- ▲ decrease (increase) in nonperformance risk

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

▲ decrease (increase) in lapses

- A decrease (increase) in policyholder deposits

The Company notes the following interrelationships:

Higher long-term equity implied volatility is often correlated with lower equity returns, which will result in higher in-the-moneyness, which in turn, results in lower lapses due to the dynamic lapse component reducing the lapses. This increases the projected number of policies that are available to use the GMWBL benefit and may also increase the fair value of the GMWBL.

Generally, an increase (decrease) in benefit utilization will decrease (increase) lapses for GMWB and GMWBL.

Generally, an increase (decrease) in interest rate volatility will increase (decrease) lapses of Stabilizer and MCG contracts due to dynamic participant behavior.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Other Financial Instruments

The carrying values and estimated fair values of the Company's financial instruments as of the dates indicated:

| | March 31, 2014 | | December 31, 2013 | |
|------------------------------------------------------------------------------------------------------------|----------------|------------|-------------------|------------|
| | Carrying Value | Fair Value | Carrying Value | Fair Value |
| Assets: | | | | |
| Fixed maturities, including securities pledged | \$74,803.1 | \$74,803.1 | \$72,718.8 | \$72,718.8 |
| Equity securities, available-for-sale | 276.6 | 276.6 | 314.4 | 314.4 |
| Mortgage loans on real estate | 9,258.1 | 9,336.9 | 9,312.2 | 9,404.7 |
| Policy loans | 2,119.7 | 2,119.7 | 2,147.0 | 2,147.0 |
| Limited partnerships/corporations | 218.9 | 218.9 | 236.4 | 236.4 |
| Cash, cash equivalents, short-term investments and short-term investments under securities loan agreements | 4,104.6 | 4,104.6 | 4,441.8 | 4,441.8 |
| Derivatives | 1,044.7 | 1,044.7 | 1,149.3 | 1,149.3 |
| Other investments | 124.1 | 130.6 | 124.6 | 131.1 |
| Assets held in separate accounts | 107,840.0 | 107,840.0 | 106,827.1 | 106,827.1 |
| Liabilities: | | | | |
| Investment contract liabilities: | | | | |
| Funding agreements without fixed maturities and deferred annuities ⁽¹⁾ | 49,732.6 | 54,566.8 | 49,418.4 | 53,713.8 |
| Funding agreements with fixed maturities and guaranteed investment contracts | 2,332.0 | 2,310.5 | 2,692.3 | 2,663.9 |
| Supplementary contracts, immediate annuities and other | 3,542.0 | 3,799.7 | 3,383.6 | 3,567.3 |
| Derivatives: | | | | |
| Annuity product guarantees: | | | | |
| FIA | 1,808.0 | 1,808.0 | 1,736.7 | 1,736.7 |
| GMAB/GMWB/GMWBL | 1,143.3 | 1,143.3 | 908.9 | 908.9 |
| Stabilizer and MCGs | 18.0 | 18.0 | — | — |
| Other derivatives | 1,013.5 | 1,013.5 | 1,351.8 | 1,351.8 |
| Long-term debt | 3,515.0 | 3,824.9 | 3,514.7 | 3,717.8 |
| Embedded derivatives on reinsurance | 95.9 | 95.9 | 79.0 | 79.0 |

⁽¹⁾ Certain amounts included in Funding agreements without fixed maturities and deferred annuities are also reflected within the Annuity product guarantees section of the table above.

The following disclosures are made in accordance with the requirements of ASC Topic 825 which requires disclosure of fair value information about financial instruments, whether or not recognized at fair value on the Condensed Consolidated Balance Sheets, for which it is practicable to estimate that value. In cases where quoted market prices are not available, fair values are based on estimates using present value or other valuation techniques. Those

techniques are significantly affected by the assumptions used, including the discount rate and estimates of future cash flows. In that regard, the derived fair value estimates, in many cases, could not be realized in immediate settlement of the instrument.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

ASC Topic 825 excludes certain financial instruments, including insurance contracts and all nonfinancial instruments from its disclosure requirements. Accordingly, the aggregate fair value amounts presented do not represent the underlying value of the Company.

The following valuation methods and assumptions were used by the Company in estimating the fair value of the following financial instruments, which are not carried at fair value on the Condensed Consolidated Balance Sheets:

Mortgage loans on real estate: The fair values for mortgage loans on real estate are estimated on a monthly basis using discounted cash flow analyses and rates currently being offered in the marketplace for similar loans to borrowers with similar credit ratings. Loans with similar characteristics are aggregated for purposes of the calculations. Mortgage loans on real estate are classified as Level 3.

Policy loans: The fair value of policy loans approximates the carrying value of the loans. Policy loans are collateralized by the cash surrender value of the associated insurance contracts and are classified as Level 2.

Limited partnerships/corporations: The fair value for these investments, primarily private equity fund of funds and hedge funds, is based on actual or estimated Net Asset Value ("NAV") information, as provided by the investee and are classified as Level 3.

Other investments: Federal Home Loan Bank ("FHLB") stock is carried at cost and periodically evaluated for impairment based on ultimate recovery of par value and is classified as Level 1.

Investment contract liabilities:

Funding agreements without a fixed maturity and deferred annuities: Fair value is estimated as the mean present value of stochastically modeled cash flows associated with the contract liabilities taking into account assumptions about contract holder behavior. The stochastic valuation scenario set is consistent with current market parameters and discount is taken using stochastically evolving risk-free rates in the scenarios plus an adjustment for nonperformance risk. Margins for non-financial risks associated with the contract liabilities are also included. These liabilities are classified as Level 3.

Funding agreements with a fixed maturity and guaranteed investment contracts: Fair value is estimated by discounting cash flows, including associated expenses for maintaining the contracts, at rates, that are risk-free rates plus an adjustment for nonperformance risk. These liabilities are classified as Level 2.

Supplementary contracts and immediate annuities: Fair value is estimated as the mean present value of the single deterministically modeled cash flows associated with the contract liabilities discounted using stochastically evolving short risk-free rates in the scenarios plus an adjustment for nonperformance risk. The valuation is consistent with current market parameters. Margins for non-financial risks associated with the contract liabilities are also included. These liabilities are classified as Level 3.

Long-term debt: Estimated fair value of the Company's long-term debt is based upon discounted future cash flows using a discount rate approximating the current market rate, incorporating nonperformance risk. Long-term debt is classified as Level 2.

Fair value estimates are made at a specific point in time, based on available market information and judgments about various financial instruments, such as estimates of timing and amounts of future cash flows. Such estimates do not reflect any premium or discount that could result from offering for sale at one time the Company's entire holdings of a particular financial instrument, nor do they consider the tax impact of the realization of unrealized capital gains (losses). In many cases, the fair value estimates cannot be substantiated by comparison to independent markets, nor can the disclosed value be realized in immediate settlement of the instruments. In evaluating the Company's management of interest rate, price and liquidity risks, the fair values of all assets and liabilities should be taken into consideration, not only those presented above.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

5. Deferred Policy Acquisition Costs and Value of Business Acquired

Activity within deferred policy acquisition costs ("DAC") and value of business acquired ("VOBA") was as follows for the periods indicated:

| | DAC | VOBA | Total |
|------------------------------------------------------------------------------|-----------|-----------|-----------|
| Balance at January 1, 2014 | \$4,316.1 | \$1,035.5 | \$5,351.6 |
| Deferrals of commissions and expenses | 91.6 | 3.4 | 95.0 |
| Amortization: | | | |
| Amortization | (159.6) | (47.3) | (206.9) |
| Interest accrued ⁽¹⁾ | 58.3 | 22.5 | 80.8 |
| Net amortization included in Condensed Consolidated Statements of Operations | (101.3) | (24.8) | (126.1) |
| Change in unrealized capital gains/losses on available-for-sale securities | (293.3) | (166.4) | (459.7) |
| Balance at March 31, 2014 | \$4,013.1 | \$847.7 | \$4,860.8 |

| | DAC | VOBA | Total |
|------------------------------------------------------------------------------|-----------|---------|-----------|
| Balance at January 1, 2013 | \$3,221.6 | \$434.7 | \$3,656.3 |
| Deferrals of commissions and expenses | 104.5 | 3.3 | 107.8 |
| Amortization: | | | |
| Amortization | (174.8) | (36.6) | (211.4) |
| Interest accrued ⁽¹⁾ | 58.4 | 22.5 | 80.9 |
| Net amortization included in Condensed Consolidated Statements of Operations | (116.4) | (14.1) | (130.5) |
| Change in unrealized capital gains/losses on available-for-sale securities | 262.0 | 124.0 | 386.0 |
| Balance at March 31, 2013 | \$3,471.7 | \$547.9 | \$4,019.6 |

⁽¹⁾Interest accrued at the following rates for DAC: 0.6% to 7.4% during 2014 and 1.7% to 7.4% during 2013. Interest accrued at the following rates for VOBA: 4.1% to 7.5% during 2014 and 3.0% to 7.5% during 2013.

6. Share-based Incentive Compensation Plans ING U.S., Inc. 2013 Omnibus Employee Incentive Plan

The Company provides equity-based compensation awards to its employees principally under the ING U.S., Inc. 2013 Omnibus Employee Incentive Plan (the "Omnibus Plan"), which the Company adopted in connection with the IPO. At inception of the Omnibus Plan, a total of 7,650,000 shares of Company common stock were reserved and available for issuance under the Omnibus Plan. As of March 31, 2014, common stock reserved and available for issuance under the Omnibus Plan was 102,408 shares.

The Omnibus Plan permits the granting of a wide range of equity-based awards, including restricted stock units ("RSUs"), which represent the right to receive a number of shares of Company common stock upon vesting; restricted stock, which are shares of Company stock that are subject to sale and transfer restrictions until the vesting conditions are met; performance share units ("PSUs") awards, which are RSUs subject to certain time- and performance-based vesting conditions, and under which the number of shares of common stock delivered upon vesting varies with the

level of achievement of performance criteria; and stock options. Grants of equity-based awards under the Omnibus Plan are made by the Compensation and Benefits Committee (the “Committee”) of the Board of Directors of the Company, and are subject to such terms and conditions as the Committee may determine, including in respect of vesting and forfeiture, subject to certain limitations provided in the Omnibus Plan. Equity-based awards under the Omnibus Plan may carry dividend equivalent rights, pursuant to which notional dividends accumulate on unvested equity awards and are paid, in cash, upon vesting. To date, all awards made under the Omnibus Plan have included dividend equivalent rights.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Dividend equivalents are credited to the recipient and are paid only to the extent the applicable performance criteria and service conditions are met.

During the three months ended March 31, 2014, the Company awarded only RSUs and PSUs under the Omnibus Plan. PSUs awarded in the first quarter of 2014 entitle recipients to receive, upon vesting, a number of shares of common stock that ranges from 0% to 150% of the number of PSUs awarded, depending on the level of achievement of the specified performance conditions. The establishment and the achievement of performance objectives is determined and approved by the Committee. These RSUs and PSUs vest no earlier than one year from the date of the award and no later than four years from the date of the award. Dividend equivalents are credited to the recipient and are paid only to the extent the applicable performance criteria and service conditions are met. In the case of retirement (as defined in the award agreement), awards vest depending on the employee's age and years of service subject to the satisfaction of the applicable performance criteria.

If an award under the Omnibus Plan is forfeited, expired, terminated, or otherwise lapses, the shares of Company common stock underlying that award will again become available for issuance under the Omnibus Plan. Shares withheld by the Company to pay employee taxes, or which are withheld by or tendered to the Company to pay the exercise price of stock options (or are repurchased from an option holder by the Company with proceeds from the exercise of stock options) are not available for reissuance.

As of March 31, 2014, there were no stock options issued or outstanding under the Omnibus Plan.

Deal Incentive Awards: Upon closing of the IPO, RSUs were granted to employees of the Company under the Omnibus Plan in connection with Deal Incentive Awards. Deal Incentive Awards are conditional agreements to grant equity awards to certain employees of the Company, upon the closing of the IPO or upon the satisfaction of certain other conditions. RSUs granted in connection with Deal Incentive Awards are subject to certain vesting conditions, lockup period and other holding requirements.

Due to (1) the completion of the Secondary Offering in 2013 and the ending of the related underwriters' lockup period and (2) the March 2014 Offering, 849,555 RSUs vested during the three months ended March 31, 2014 but have not been issued as of March 31, 2014. As of March 31, 2014, an additional 165,642 Deal Incentive Awards RSUs with a grant date fair value of \$30.03 will proportionally vest and be recognized as compensation costs upon further sales of Company stock by ING Group.

ING U.S., Inc. 2013 Omnibus Non-Employee Director Incentive Plan

The Company offers equity-based awards to ING U.S. Inc. non-employee directors under the ING U.S., Inc. 2013 Omnibus Non-Employee Director Incentive Plan ("2013 Director Plan"), which the Company adopted in connection with the IPO. A total of 88,000 shares of Company common stock were initially reserved and available for issuance under the 2013 Director Plan. The material terms of the 2013 Director Plan are substantially consistent with the material terms of the 2013 Omnibus Plan described above.

Non-Employee Director Service Grants: In March 2014, the Company granted RSUs to the non-employee directors serving on the Board. These awards vest half on the second anniversary of the grant date, and one-quarter vest on the third and fourth anniversaries of the grant date, in each case provided that the grantee remains a director of the Company on the relevant vesting date, and provided that no shares will be delivered in connection with the RSUs until such time as service on the Board is terminated.

ING U.S., Inc. 2014 Employee Phantom Stock Plan

The Company provides certain of its non-executive employees with cash-settled awards under the ING U.S., Inc. 2014 Employee Phantom Stock Plan (the "Phantom Plan"). Awards made under the Phantom Plan are designed to provide grantees with an economic benefit that is equivalent to an analogous grant under the Omnibus Plan, however the Company must deliver cash, and may not deliver equity, upon vesting of such awards. Awards are granted in the form of phantom RSUs and phantom PSUs, each of which is designed to mirror the value of an equity-settled RSU or PSU awarded under the Omnibus Plan, with the cash settlement value determined based on the closing price of a share of Company common stock on the New York Stock Exchange on the trading day immediately preceding the date such award vests. As of March 31, 2014, the Company had granted 183,874 phantom RSUs and 99,160 phantom PSUs to its employees.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

ING Group Equity-Based Plans

Prior to the IPO, employees of the Company received equity-based compensation in the form of ING Group equity awards, pursuant to equity compensation plans adopted by ING Group. These plans included:

Long-term Sustainable Performance Plan: In 2012 and 2013 employees of the Company received ING Group-based equity awards under the Long-Term Sustainable Performance Plan (“LSPP”) of ING Group. LSPP awards made to Company employees are settled by delivery of ING Group American Depository Receipts (“ADRs”).

All LSPP awards to employees of the Company provided in 2013 were, upon the closing of the IPO, converted into Company-based equity awards under the Omnibus Plan. Outstanding awards made in 2012 were not converted. The PSUs were considered granted upon the establishment and communication of the performance measures for the applicable performance period by the Committee, which is generally carried out during the first quarter of each year, although awards in respect of the 2013 performance year were not granted until the second quarter of that year.

LSPP awards provided to the Company’s employees in 2012 remain outstanding and will continue to vest according to the terms of their original grant. One-third of these awards vest, and the underlying ING Group ADRs are delivered, on each of the first, second and third anniversaries of the award date, provided that the participants are still employed by the Company on the relevant vesting date, and, in the case of performance-based LSPP, provided that the relevant performance conditions have been satisfied, as determined by the Committee and the Supervisory Board of ING Group.

Equity Compensation Plan: In 2012, and 2013, certain employees of the Company (principally those employed within the Investment Management business) received equity-based awards under ING America Insurance Holdings, Inc. Equity Compensation Plan (the “Equity Compensation Plan”). Awards made under the Equity Compensation Plan are in the form of restricted ING Group ADRs.

All Equity Compensation Plan awards to employees of the Company provided in 2013 were, upon the closing of the IPO, converted into company-based equity awards under the Omnibus Plan. These awards are subject to a three-year vesting period provided that the participant is still employed by the Company on the relevant vesting date.

Equity Compensation Plan awards to employees of the Company provided in 2012 remain outstanding and are subject to a three-year vesting period, provided that the participant is still employed by the Company on the relevant vesting date.

Compensation Cost

The Company measures the cost of the share-based awards at their grant date fair value, based upon the market value of the stock, and recognizes that cost over the vesting period. Differences in actual versus expected experience or changes in expected forfeitures are recognized in the period of change. Compensation expense is principally related to the granting of PSUs, RSUs and stock options and is recognized in Operating expenses in the Condensed

Consolidated Statements of Operations.

The liability related to the awards made under the Phantom Plan is recorded within Other liabilities. Unlike equity-based awards, which have a fixed grant-date fair value, the fair value of unsettled liability awards is remeasured at the end of each reporting period until the awards vest.

As a result of the reduction of ING Group's ownership in Voya Financial, Inc. to approximately 43% on March 25, 2014, the ING Group equity awards which were not converted to equity awards of Voya Financial, Inc. are no longer deemed to be granted to employees of ING Group. Therefore, beginning on March 25, 2014, the compensation cost will be remeasured at each reporting date until the awards vest. The remeasured cost will be recognized prospectively on a pro-rata basis equal to the proportion of service provided by the award recipients as nonemployees to the total requisite service period of the award. The corresponding amount for the 2012 ING Group LSPP awards will be recorded as a capital contribution. The corresponding amount for the restricted 2012 ING Group ADRs which were issued under the Equity Compensation Plan will be recorded as a liability. The impact of the remeasurement of the compensation cost of these awards for the three months ended March 31, 2014 was immaterial.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The following table summarizes pre-tax share-based compensation costs, which includes costs related to awards granted under the Omnibus Plan, Director Plan, Phantom Plan and ING Group share-based compensation plan for the periods indicated:

| | Three Months Ended March 31, | |
|-----------------------------------------|------------------------------|-------|
| | 2014 | 2013 |
| RSUs ⁽¹⁾ | \$7.0 | \$4.8 |
| RSUs - Deal incentive awards | 5.6 | — |
| PSU awards ⁽¹⁾ | 19.2 | 0.9 |
| Stock options ⁽²⁾ | — | 0.8 |
| Phantom Plan | 0.3 | — |
| Share-based compensation ⁽³⁾ | \$32.1 | \$6.5 |

⁽¹⁾ This table includes compensation costs of \$1.8 and \$10.6 with respect to ING Group RSUs and PSU awards, respectively, for the three months ended March 31, 2014. For the three months ended March 31, 2013, all share-based compensation costs are related to the ING Group equity-based compensation plans.

⁽²⁾ All compensation costs recognized during the three months ended March 31, 2013 represents the associated portion with ING Group stock options held by the Company's employees.

⁽³⁾ The Company recognized no income tax benefit due to recognized valuation allowances for all periods presented. See Note 9. Income Taxes to these Condensed Consolidated Financial Statements for additional information.

Awards Outstanding

The following table summarizes the number of awards under the Omnibus Plan for the period indicated:

| (awards in millions) | RSUs | | RSUs - Deal Incentive Awards ⁽¹⁾ | | PSU Awards | |
|---------------------------------------|------------------|----------------------------------------|---------------------------------------------|----------------------------------------|------------------|----------------------------------------|
| | Number of Awards | Weighted Average Grant Date Fair Value | Number of Awards | Weighted Average Grant Date Fair Value | Number of Awards | Weighted Average Grant Date Fair Value |
| Outstanding at December 31, 2013 | 1.6 | \$19.15 | 0.8 | \$19.50 | 0.5 | \$28.06 |
| Adjustment for PSU performance factor | N/A | N/A | N/A | N/A | 0.3 | 28.06 |
| Granted | 1.8 | 37.01 | — | — | 0.7 | 36.98 |
| Vested | (0.1) | 19.29 | (0.8) | 19.50 | (0.8) | 28.06 |
| Forfeited | — | * — | — | * — | — | * — |
| Outstanding at March 31, 2014 | 3.3 | \$28.66 | — | \$— | 0.7 | \$36.86 |

* Less than 0.1.

⁽¹⁾ Excludes 273,504 RSUs granted in 2013 that proportionally vest upon sales of Company stock by ING Group.

⁽²⁾ As of March 31, 2014, these vested shares have not yet been issued.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

7. Shareholders' Equity and Earnings per Common Share

Common Shares

The following table presents the rollforward of common shares used in calculating the weighted average shares utilized in the basic earnings per common share calculation for the periods indicated:

| (shares in millions) | Common Shares 2014 | | | Common Shares 2013 | | |
|----------------------------------------|-----------------------|---------------------|-------------|-----------------------|---------------------|-------------|
| | Issued | Held in Treasury | Outstanding | Issued | Held in Treasury | Outstanding |
| Common shares, balance at January 1 | 261.8 | 0.1 | 261.7 | 230.1 | 0.1 | 230.0 |
| Common shares acquired - share buyback | — | 7.5 | (7.5) | — | — | — |
| Share-based compensation programs | 0.8 | 0.3 | 0.5 | — | — | — |
| Common shares, balance at March 31 | 262.6 | 7.9 | 254.7 | 230.1 | 0.1 | 230.0 |

Share Repurchase Program

On March 13, 2014, the Company's Board of Directors authorized a share repurchase program (the "Share Repurchase Program"), pursuant to which the Company may, from time to time, purchase shares of its common stock for an aggregate repurchase price not to exceed \$300.0. Share repurchases may be executed through various means, including, without limitation, open market transactions, privately negotiated transactions or tender offers. The Share Repurchase Program does not have an expiration date and does not obligate the Company to purchase any shares. The authorization for the Share Repurchase Program may be terminated, increased or decreased by the Company's Board of Directors at any time.

On March 25, 2014, the Company repurchased 7,255,853 shares of its common stock from ING Group for an aggregate purchase price of \$250.0. This repurchase reduced the remaining authorization under the Share Repurchase Program to \$50.0. As of March 31, 2014, the Company had subsequently repurchased an additional 250,000 shares of its common stock in open market transactions for an aggregate purchase price of \$8.9, which settled on April 2, 2014.

Net Withholding of Shares

In connection with the vesting of equity-based compensation awards, employees may remit to the Company, or the Company may withhold into treasury stock, shares of common stock in respect of tax withholding obligations associated with such vesting. For the three months ended March 31, 2014, the Company increased its treasury stock by 306,408 shares in connection with such withholding activities.

Warrants

On May 7, 2013, the Company issued to ING Group warrants to purchase up to 26,050,846 shares of the Company's common stock equal in the aggregate to 9.99% of the issued and outstanding shares of common stock at that date. The warrants have an exercise price of \$48.75 per share of common stock, are exercisable from May 7, 2014 to May 7, 2023 and are subject to certain exercise restrictions. The warrants are net share settled and are classified as permanent equity. They have been recorded at their fair value determined on the issuance date of May 7, 2013 in the amount of \$94.0 as an addition and reduction to Additional-paid-in-capital. Warrant holders are not entitled to receive dividends.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The following table presents a reconciliation of net income (loss) and shares used in calculating basic and diluted net income (loss) per common share for the periods indicated:

| (\$ in millions, except for share and per share data) | Three Months Ended March 31, | |
|-----------------------------------------------------------------|------------------------------|------------|
| Earnings | 2014 | 2013 |
| Net income (loss) available to common shareholders: | | |
| Net income (loss) | \$271.6 | \$(225.5) |
| Less: Net income (loss) attributable to noncontrolling interest | 13.5 | (13.5) |
| Net income (loss) available to common shareholders | \$258.1 | \$(212.0) |
| Weighted-average common shares outstanding | | |
| Basic | 261.1 | 230.0 |
| Dilutive Effects: | | |
| RSUs | 1.0 | — |
| RSUs - Deal incentive awards | 0.8 | — |
| PSU awards | 0.6 | — |
| Diluted | 263.5 | 230.0 |
| Net income (loss) per common share | | |
| Basic | \$0.99 | \$(0.92) |
| Diluted | 0.98 | (0.92) |

Dividends to Common Shareholders

The declaration and payment of Common Stock dividends by the Company is subject to the discretion of its Board of Directors and will depend on the Company's overall financial condition, results of operations, capital levels, cash requirements, future prospects, receipt of dividends from Voya Financial, Inc.'s insurance subsidiaries, risk management considerations and other factors deemed relevant by the Board. There are no significant restrictions, other than those generally applicable to corporations incorporated in Delaware and those described in the Debt Securities-Junior Subordinated Notes Section within Management's Discussion and Analysis of Results of Operations and Financial Condition-Liquidity and Capital Resources to these Condensed Consolidated Financial Statements, on the payment of dividends by the Company.

On February 6, 2014, Voya Financial, Inc.'s Board of Directors declared a quarterly cash dividend of \$0.01 per share of outstanding common stock. The dividend was paid on March 31, 2014 to shareholders of record of Voya Financial, Inc. as of February 28, 2014.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

8. Accumulated Other Comprehensive Income (Loss)

Shareholders' equity included the following components of Accumulated Other Comprehensive Income ("AOCI") as of the dates indicated:

| | March 31, | |
|-----------------------------------------------------------------|-----------|------------|
| | 2014 | 2013 |
| Fixed maturities, net of OTTI | \$4,759.7 | \$7,067.2 |
| Equity securities, available-for-sale | 31.8 | 35.8 |
| Derivatives | 158.0 | 201.5 |
| DAC/VOBA adjustment on available-for-sale securities | (1,514.7 |) (2,397.6 |
| Sales inducements adjustment on available-for-sale securities | (74.8 |) (119.0 |
| Other | (28.0 |) (28.8 |
| Unrealized capital gains (losses), before tax | 3,332.0 | 4,759.1 |
| Deferred income tax asset (liability) | (802.7 |) (1,363.4 |
| Net unrealized capital gains (losses) | 2,529.3 | 3,395.7 |
| Pension and other postretirement benefits liability, net of tax | 48.2 | 57.1 |
| AOCI | \$2,577.5 | \$3,452.8 |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Changes in AOCI, including the reclassification adjustments recognized in the Condensed Consolidated Statements of Operations were as follows for the periods indicated:

| | Three Months Ended March 31, 2014 | | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|-----------------------|---------------------|
| | Before-Tax Amount | Income Tax | After-Tax Amount |
| Available-for-sale securities: | | | |
| Fixed maturities | \$1,588.4 | (555.6) | 1,032.8 |
| Equity securities | (16.0) | 4.2 | (11.8) |
| Other | (0.3) | 0.1 | (0.2) |
| OTTI | 15.6 | (5.5) | 10.1 |
| Adjustments for amounts recognized in Net realized capital gains (losses) in the Condensed Consolidated Statements of Operations | (8.8) | 3.1 | (5.7) |
| DAC/VOBA | (459.7) | ⁽¹⁾ 160.9 | (298.8) |
| Sales inducements | (16.7) | 5.8 | (10.9) |
| Change in unrealized gains/losses on available-for-sale securities | 1,102.5 | (387.0) | 715.5 |
| Derivatives: | | | |
| Derivatives | 24.6 | ⁽²⁾ (8.6) | 16.0 |
| Adjustments related to effective cash flow hedges for amounts recognized in Net investment income in the Condensed Consolidated Statements of Operations | (1.4) | 0.5 | (0.9) |
| Change in unrealized gains/losses on derivatives | 23.2 | (8.1) | 15.1 |
| Pension and other postretirement benefits liability: | | | |
| Amortization of prior service cost recognized in Operating expenses in the Condensed Consolidated Statements of Operations | (3.4) | 1.2 | (2.2) |
| Change in pension and other postretirement benefits liability | (3.4) | 1.2 | (2.2) |
| Change in Other comprehensive income (loss) | \$1,122.3 | \$(393.9) | \$728.4 |

⁽¹⁾ See Note 5. Deferred Policy Acquisition Costs and Value of Business Acquired to these Condensed Consolidated Financial Statements for additional information.

⁽²⁾ See Note 3. Derivative Financial Instruments to these Condensed Consolidated Financial Statements for additional information.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

| | Three Months Ended March 31, 2013 | | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|-------------------------|---------------------|
| | Before-Tax Amount | Income Tax | After-Tax Amount |
| Available-for-sale securities: | | | |
| Fixed maturities | \$(792.1) | \$274.4 | \$(517.7) |
| Equity securities | (6.3) | 2.2 | (4.1) |
| Other | 11.6 | (4.1) | 7.5 |
| OTTI | 10.9 | (3.8) | 7.1 |
| Adjustments for amounts recognized in Net realized capital gains (losses) in the Condensed Consolidated Statements of Operations | (14.6) | 5.1 | (9.5) |
| DAC/VOBA | 386.0 | ⁽¹⁾ (135.1) | 250.9 |
| Sales inducements | 28.4 | (9.9) | 18.5 |
| Change in unrealized gains/losses on available-for-sale securities | (376.1) | 128.8 | (247.3) |
| Derivatives: | | | |
| Derivatives | (12.7) | ⁽²⁾ 4.5 | (8.2) |
| Adjustments related to effective cash flow hedges for amounts recognized in Net investment income in the Condensed Consolidated Statements of Operations | (0.2) | 0.1 | (0.1) |
| Change in unrealized gains/losses on derivatives | (12.9) | 4.6 | (8.3) |
| Pension and other postretirement benefits liability: | | | |
| Amortization of prior service cost recognized in Operating expenses in the Condensed Consolidated Statements of Operations | (3.5) | 1.2 | (2.3) |
| Change in pension and other postretirement benefits liability | (3.5) | 1.2 | (2.3) |
| Change in Other comprehensive income (loss) | \$(392.5) | \$134.6 | \$(257.9) |

⁽¹⁾ See Note 5. Deferred Policy Acquisition Costs and Value of Business Acquired to these Condensed Consolidated Financial Statements for additional information.

⁽²⁾ See Note 3. Derivative Financial Instruments to these Condensed Consolidated Financial Statements for additional information.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

9. Income Taxes

Income taxes were different from the amount computed by applying the federal income tax rate to income (loss) before income taxes for the following reasons for the periods indicated:

| | Three Months Ended March 31, | | |
|--------------------------------------------------------|------------------------------|----------|---|
| | 2014 | 2013 | |
| Income (loss) before income taxes | \$ 302.3 | \$(214.3 |) |
| Tax rate | 35.0 | % 35.0 | % |
| Income tax expense (benefit) at federal statutory rate | 105.8 | (75.0 |) |
| Tax effect of: | | | |
| Valuation allowance | (53.0 |) 104.2 | |
| Dividend received deduction | (25.8 |) (21.9 |) |
| Audit settlement | (1.1 |) (2.1 |) |
| State tax expense (benefit) | 6.5 | 4.1 | |
| Noncontrolling interest | (4.7 |) 4.7 | |
| Tax credits | — | (4.6 |) |
| Non-deductible expenses | 0.4 | 4.3 | |
| Other | 2.6 | (2.5 |) |
| Income tax expense (benefit) | \$30.7 | \$11.2 | |

Valuation allowances are provided when it is considered unlikely that deferred tax assets will be realized. As of March 31, 2014 and December 31, 2013 the Company had total valuation allowances of approximately \$2.8 billion. As of March 31, 2014 and December 31, 2013, \$3.1 billion and \$3.2 billion, respectively, of these valuation allowances were allocated to continuing operations, and \$(354.1) as of the end of each period were allocated to Other comprehensive income related to realized and unrealized capital losses.

For the three months ended March 31, 2014 and 2013, the total increases (decreases) in the valuation allowance were \$(53.0) and \$104.2, respectively, which were allocated to continuing operations. There were no changes in the valuation allowance allocated to Other comprehensive income for the three months ended March 31, 2014 and 2013.

Tax Regulatory Matters

During April 2014, the IRS completed its examination of the Company's returns through tax year 2012. The 2012 audit settlement did not have a material impact on the financial statements. The Company is currently under audit by the IRS, and it is expected that the examination of tax year 2013 will be finalized within the next twelve months. The Company and the IRS have agreed to participate in the Compliance Assurance Program for the tax years 2013 and 2014.

The Company does not expect any material changes to the unrecognized tax benefits within the next year.

10. Financing Agreements

Short-term Debt

The Company did not have any short-term debt borrowings outstanding as of March 31, 2014 and December 31, 2013.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Long-term Debt

The following table summarizes the carrying value of the Company's long-term debt securities issued and outstanding as of March 31, 2014 and December 31, 2013:

| | Maturity | March 31, 2014 | December 31, 2013 |
|--------------------------------------------------------------------------|------------|----------------|-------------------|
| 7.25% Lion Connecticut Holdings, Inc. debentures due 2023 ⁽¹⁾ | 08/15/2023 | \$158.7 | \$158.6 |
| 7.63% Lion Connecticut Holdings, Inc. debentures due 2026 ⁽¹⁾ | 08/15/2026 | 232.2 | 232.1 |
| 8.42% Equitable of Iowa Companies Capital Trust II notes due 2027 | 04/01/2027 | 13.8 | 13.8 |
| 6.97% Lion Connecticut Holdings, Inc. debentures due 2036 ⁽¹⁾ | 08/15/2036 | 108.6 | 108.6 |
| 1.00% Windsor Property Loan | 06/14/2027 | 4.9 | 4.9 |
| 5.5% Senior Notes due 2022 | 07/15/2022 | 849.6 | 849.6 |
| 2.9% Senior Notes due 2018 | 02/15/2018 | 998.6 | 998.5 |
| 5.65% Fixed-to-Floating Rate Junior Subordinated Notes due 2053 | 05/15/2053 | 750.0 | 750.0 |
| 5.7% Senior Notes due 2043 | 07/15/2043 | 398.6 | 398.6 |
| Subtotal | | 3,515.0 | 3,514.7 |
| Less: Current portion of long-term debt | | — | — |
| Total | | \$3,515.0 | \$3,514.7 |

⁽¹⁾ Guaranteed by ING Group.

As of March 31, 2014 and December 31, 2013, the Company was in compliance with all debt covenants.

Unsecured senior debt, which consists of senior fixed rate notes and guarantees of fixed rate notes, ranks highest in priority, followed by subordinated debt, which consists of junior subordinated debt securities.

Aetna Notes

ING Group guarantees various debentures of Lion Holdings that were assumed by Lion Holdings in connection with the Company's acquisition of Aetna's life insurance and related businesses in 2000 (the "Aetna Notes"). Concurrent with the completion of the Company's IPO, the Company entered into a shareholder agreement with ING Group that governs certain aspects of the Company's continuing relationship. The Company agreed in the shareholder agreement to reduce the aggregate outstanding principal amount of Aetna Notes to:

- no more than \$400.0 as of December 31, 2015;
- no more than \$300.0 as of December 31, 2016;
- no more than \$200.0 as of December 31, 2017;
- no more than \$100.0 as of December 31, 2018;
- and zero as of December 31, 2019.

The reduction in principal amount of Aetna Notes can be accomplished, at the Company's option, through redemptions, repurchases or other means, but will also be deemed to have been reduced to the extent the Company posts collateral with a third-party collateral agent, for the benefit of ING Group, which may consist of cash collateral;

certain investment-grade debt instruments; a letter of credit ("LOC") meeting certain requirements; or senior debt obligations of ING Group or a wholly owned subsidiary of ING Group (other than the Company or its subsidiaries).

If the Company fails to reduce the outstanding principal amount of the Aetna Notes, the Company agreed to pay a quarterly fee (ranging from 0.5% per quarter for 2016 to 1.25% per quarter for 2019) to ING Group based on the outstanding principal amount of Aetna Notes which exceed the limits set forth above.

As of March 31, 2014, the outstanding principal amount of the Aetna Notes guaranteed by ING Group was \$506.1.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Credit Facilities

The following table outlines the Company's credit facilities, their dates of expiration, capacity and utilization as of March 31, 2014:

| Obligor / Applicant | Secured/ Unsecured | Committed/ Uncommitted | Expiration | Capacity | Utilization | Unused Commitment |
|-------------------------------------------------------------------------|-----------------------|---------------------------|-------------|-----------|-------------|----------------------|
| Voya Financial, Inc. | Unsecured | Committed | 02/14/2018 | \$3,000.0 | \$829.9 | \$2,170.1 |
| Security Life of Denver International Limited | Unsecured | Committed | 01/24/2018 | 150.0 | 147.0 | 3.0 |
| Voya Financial, Inc./ Langhorne I, LLC | Unsecured | Committed | 01/15/2019 | 500.0 | — | 500.0 |
| Voya Financial, Inc./ Security Life of Denver International Limited | Unsecured | Committed | 11/09/2021 | 750.0 | 750.0 | — |
| Security Life of Denver International Limited | Unsecured | Committed | 10/29/2020 | 1,125.0 | 631.6 | 493.4 |
| Voya Financial, Inc. / Security Life of Denver International Limited | Unsecured | Committed | 12/27/2022 | 750.0 | 750.0 | — |
| Voya Financial, Inc. / Security Life of Denver International Limited | Unsecured | Committed | 12/29/2023 | 250.0 | 250.0 | — |
| ReliaStar Life Insurance Company | Secured | Committed | Conditional | 255.0 | 255.0 | — |
| Voya Financial, Inc. / Security Life of Denver International Limited | Unsecured | Committed | 12/31/2025 | 475.0 | 475.0 | — |
| Voya Financial, Inc. | Unsecured | Uncommitted | Various | 1.7 | 1.7 | — |
| Voya Financial, Inc. | Secured | Uncommitted | Various | 10.0 | 4.7 | — |
| Voya Financial, Inc. / Roaring River II LLC | Unsecured | Committed | 12/31/2021 | 995.0 | 588.0 | 407.0 |
| Voya Financial, Inc. / Roaring River III LLC | Unsecured | Committed | 06/30/2022 | 1,151.2 | 630.0 | 521.2 |
| Voya Financial, Inc./ Roaring River IV LLC | Unsecured | Committed | 12/31/2028 | 565.0 | 287.0 | 278.0 |
| Total | | | | \$9,977.9 | \$5,599.9 | \$4,372.7 |
| Secured facilities | | | | 265.0 | 259.7 | — |
| Unsecured and uncommitted | | | | 1.7 | 1.7 | — |
| Unsecured and committed | | | | 9,711.2 | 5,338.5 | 4,372.7 |
| Total | | | | \$9,977.9 | \$5,599.9 | \$4,372.7 |

| | | | |
|----------|-----------|---------|---------|
| ING Bank | \$1,275.0 | \$673.1 | \$601.9 |
|----------|-----------|---------|---------|

The Company maintains credit facilities used primarily for collateral required under affiliated reinsurance transactions and also for general corporate purposes. Total fees associated with credit facilities for the three months ended March 31, 2014 and 2013 were \$29.3 and \$45.4, respectively.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Effective January 1, 2014, the reinsurance agreements with Whisperingwind III, LLC ("Whisperingwind III") were novated to Roaring River IV, LLC ("Roaring River IV"), a wholly owned reinsurance subsidiary of the Company, which completed a transaction with a third-party bank to provide up to \$565.0 of statutory reserve financing through a trust note which matures December 31, 2028.

Effective January 15, 2014, Langhorne I, LLC ("Langhorne I"), a wholly owned reinsurance subsidiary of the Company, completed a financing arrangement with a third-party trust to provide up to \$500.0 of trust note collateral funding. The financing arrangement is designed to manage reserve and capital requirements in connection with the stable value business and matures on January 15, 2019.

Effective January 24, 2014, Security Life of Denver International Limited ("SLDI") entered into a letter of credit facility agreement with a third-party bank providing up to \$150.0 of committed capacity until January 24, 2018 which supports reserves on an affiliated reinsurance agreement in connection with a portion of its deferred annuity business.

Senior Unsecured Credit Facility

On February 14, 2014, the Company revised the terms of its Revolving Credit Agreement ("Revolving Credit Agreement") by entering into the Amended and Restated Revolving Credit Agreement ("Amended and Restated Credit Agreement") with a syndicate of banks. The Amended and Restated Credit Agreement modifies the original agreement by: 1) extending the term of the agreement to February 14, 2018; 2) reducing the total amount of LOCs that may be issued from \$3.5 billion to \$3.0 billion and 3) reducing the current cost of LOC issuance fees from 200 bps to 175 bps. The revolving credit sublimit of \$750.0 present in the original agreement remains unchanged. ING Bank, N.V. ("ING Bank"), an affiliate, acted as Joint Lead Arranger, Joint Book Manager and Documentation Agent and received \$0.7 for its services and participation in the syndicate.

As of March 31, 2014, there were no amounts outstanding as revolving credit borrowings and \$829.9 in letters of credit outstanding.

11. Commitments and Contingencies

Commitments

Through the normal course of investment operations, the Company commits to either purchase or sell securities, mortgage loans, or money market instruments, at a specified future date and at a specified price or yield. The inability of counterparties to honor these commitments may result in either a higher or lower replacement cost. Also, there is likely to be a change in the value of the securities underlying the commitments.

As of March 31, 2014, the Company had off-balance sheet commitments to purchase investments equal to their fair value of \$1.1 billion, of which \$323.2 relates to consolidated investment entities. As of December 31, 2013, the Company had off-balance sheet commitments to purchase investments equal to their fair value of \$1.2 billion, of which \$321.3 relates to consolidated investment entities.

Insurance Company Guaranty Fund Assessments

Insurance companies are assessed on the costs of funding the insolvencies of other insurance companies by the various state guaranty associations, generally based on the amount of premiums companies collect in that state.

The Company accrues the cost of future guaranty fund assessments based on estimates of insurance company's insolvencies provided by the National Organization of Life and Health Insurance Guaranty Associations and the amount of premiums written in each state. The Company has estimated this undiscounted liability, which is included in Other liabilities on the Condensed Consolidated Balance Sheets, to be \$26.9 and \$19.2 as of March 31, 2014 and December 31, 2013, respectively. The Company has also recorded an asset in Other assets on the Condensed Consolidated Balance Sheets of \$26.5 and \$18.4 as of March 31, 2014 and December 31, 2013, respectively, for future credits to premium taxes. The Company estimates its liabilities for future

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

assessments under state insurance guaranty association laws. The Company believes the reserves established are adequate for future assessments relating to insurance companies that are currently subject to insolvency proceedings.

Restricted Assets

The Company is required to maintain assets on deposit with various regulatory authorities to support its insurance operations. The Company may also post collateral in connection with certain securities lending, repurchase agreements, funding agreements, credit facilities and derivative transactions. The components of the fair value of the restricted assets were as follows as of the dates indicated:

| | March 31, 2014 | December 31, 2013 |
|-------------------------------------------|----------------|-------------------|
| Fixed maturity collateral pledged to FHLB | \$2,365.6 | \$2,333.4 |
| FHLB restricted stock ⁽¹⁾ | 99.0 | 99.1 |
| Other fixed maturities-state deposits | 257.5 | 251.0 |
| Securities pledged ⁽²⁾ | 1,271.3 | 1,465.7 |
| Total restricted assets | \$3,993.4 | \$4,149.2 |

⁽¹⁾ Included in Other investments in the Condensed Consolidated Balance Sheets.

⁽²⁾ Includes the fair value of loaned securities of \$449.4 and \$435.4 as of March 31, 2014 and December 31, 2013, respectively, which is included in Securities pledged on the Condensed Consolidated Balance Sheets. In addition, as of March 31, 2014 and December 31, 2013, the Company delivered securities as collateral of \$821.9 and \$1.0 billion, respectively, which was included in Securities pledged in the Condensed Consolidated Balance Sheets.

Federal Home Loan Bank Funding Agreements

The Company is a member of the FHLB of Des Moines and the FHLB of Topeka and is required to pledge collateral to back funding agreements issued to the FHLB. As of March 31, 2014 and December 31, 2013, the Company had \$1.8 billion in non-putable funding agreements, which are included in Contract owner account balances on the Condensed Consolidated Balance Sheets. As of March 31, 2014 and December 31, 2013, the Company had \$255.0 and \$265.0 in LOCs issued by the FHLBs, respectively. As of March 31, 2014 and December 31, 2013, assets with a market value of approximately \$2.1 billion and \$2.0 billion, respectively, collateralized the FHLB funding agreements. As of March 31, 2014 and December 31, 2013, assets with a market value of approximately \$301.2 and \$294.1, respectively, collateralized the FHLB LOCs. Assets pledged to the FHLBs are included in Fixed maturities, available-for-sale, on the Condensed Consolidated Balance Sheets.

Litigation and Regulatory Matters

The Company is a defendant in a number of litigation matters arising from the conduct of its business, both in the ordinary course and otherwise. In some of these matters, claimants seek to recover very large or indeterminate amounts, including compensatory, punitive, treble and exemplary damages. Modern pleading practice in the U.S. permits considerable variation in the assertion of monetary damages and other relief. Claimants are not always required to specify the monetary damages they seek or they may be required only to state an amount sufficient to meet a court's jurisdictional requirements. Moreover, some jurisdictions allow claimants to allege monetary damages that far exceed any reasonable possible verdict. The variability in pleading requirements and past experience demonstrates

that the monetary and other relief that may be requested in a lawsuit or claim often bears little relevance to the merits or potential value of a claim. Litigation against the Company includes a variety of claims including negligence, breach of contract, fraud, violation of regulation or statute, breach of fiduciary duty, negligent misrepresentation, failure to supervise, elder abuse and other torts.

As with other financial services companies, the Company periodically receives informal and formal requests for information from various state and federal governmental agencies and self-regulatory organizations in connection with inquiries and investigations of the products and practices of the Company or the financial services industry. It is the practice of the Company to cooperate fully in these matters.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The outcome of a litigation or regulatory matter and amount or range of potential loss is difficult to forecast and estimating potential losses requires significant management judgment. It is not possible to predict the ultimate outcome or to provide reasonably possible losses or ranges of losses for all pending regulatory matters and litigation. While it is possible that an adverse outcome in certain cases could have a material adverse effect upon the Company's financial position, based on information currently known, management believes that the outcome of pending litigation and regulatory matters is not likely to have such an effect. However, given the large and indeterminate amounts sought and the inherent unpredictability of such matters, it is possible that an adverse outcome in certain of the Company's litigation or regulatory matters could, from time to time, have a material adverse effect upon the Company's results of operations or cash flows in a particular quarterly or annual period.

For some matters, the Company is able to estimate a possible range of loss. For such matters in which a loss is probable, an accrual has been made. This paragraph contains an estimate of reasonably possible losses above any amounts accrued. For matters where the Company, however, believes a loss is reasonably possible, but not probable, no accrual is required. For matters for which an accrual has been made, but there remains a reasonably possible range of loss in excess of the amounts accrued, the estimate reflects the reasonably possible range of loss in excess of the accrued amounts. For matters for which a reasonably possible (but not probable) range of loss exists, the estimate reflects the reasonably possible and unaccrued loss or range of loss. As of March 31, 2014, the Company estimates the aggregate range of reasonably possible losses, in excess of any amounts accrued for these matters as of such date, to be up to approximately \$100.0.

For other matters, the Company is currently not able to estimate the reasonably possible loss or range of loss. The Company is often unable to estimate the possible loss or range of loss until developments in such matters have provided sufficient information to support an assessment of the range of possible loss, such as quantification of a damage demand from plaintiffs, discovery from plaintiffs and other parties, investigation of factual allegations, rulings by a court on motions or appeals, analysis by experts and the progress of settlement discussions. On a quarterly and annual basis, the Company reviews relevant information with respect to litigation and regulatory contingencies and updates the Company's accruals, disclosures and reasonably possible losses or ranges of loss based on such reviews.

Litigation against the Company includes a case styled Healthcare Strategies, Inc., Plan Administrator of the Healthcare Strategies Inc. 401(k) Plan v. ING Life Insurance and Annuity Company (U.S.D.C. D. CT, filed February 22, 2011), in which sponsors of 401(k) plans governed by the Employee Retirement Income Security Act ("ERISA") claim that ILIAC has entered into revenue sharing agreements with mutual funds and others in violation of the prohibited transaction rules of ERISA. Among other things, the plaintiffs seek disgorgement of all revenue sharing payments and profits earned in connection with such payments, an injunction barring the practice of revenue sharing, and attorney fees. On September 26, 2012, the district court certified the case as a class action in which the named plaintiffs represent approximately 15,000 similarly situated plan sponsors. On April 11, 2014, the parties submitted to the court a motion for preliminary approval of a class-wide settlement agreement under which ILIAC, without admitting liability, would make a payment to the class of approximately \$15.0 and adopt certain changes in its disclosure practices. Final court approval will be required before the settlement becomes effective.

12. Related Party Transactions

In the normal course of business, the Company enters into various transactions with affiliated companies. Parties are considered to be related if one party has the ability to control or exercise significant influence over the other party in making financial or operating decisions.

The following tables summarize income and expense from transactions with related parties for the periods indicated:

| | Three Months Ended March 31, | | | |
|-------------------------|------------------------------|---------|--------|---------|
| | 2014 | | 2013 | |
| | Income | Expense | Income | Expense |
| NN Group ⁽¹⁾ | \$0.6 | \$0.1 | \$0.4 | \$3.3 |
| ING Group | 5.6 | 3.5 | 4.2 | 5.0 |
| ING Bank ⁽¹⁾ | (0.5 |) 6.6 | (0.4 |) 18.4 |
| Other | 5.3 | 3.4 | 3.6 | 3.7 |
| Total | \$11.0 | \$13.6 | \$7.8 | \$30.4 |

⁽¹⁾ See "Derivatives" section below.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Assets and liabilities from transactions with related parties as of the dates indicated are shown in the following table:

| | March 31, 2014 | | December 31, 2013 | |
|-----------|----------------|-------------|-------------------|-------------|
| | Assets | Liabilities | Assets | Liabilities |
| NN Group | \$0.5 | \$0.1 | \$0.5 | \$0.2 |
| ING Group | 9.0 | 0.9 | 1.3 | 0.9 |
| ING Bank | 11.1 | 3.2 | 13.8 | 5.8 |
| Other | 2.4 | 1.6 | 2.6 | 2.0 |
| Total | \$23.0 | \$5.8 | \$18.2 | \$8.9 |

The material agreements whereby the Company generates revenues and expenses with affiliated entities are as follows:

Credit Facilities

The Company is a borrower in several credit facility agreements with ING Bank, in which ING Bank provides LOC capacity. The Company had accrued payables of \$3.1 and \$4.9 as of March 31, 2014 and December 31, 2013, respectively. The Company incurred expenses of \$3.7 and \$17.7 for the three months ended March 31, 2014 and 2013, respectively.

The Company provided a \$15.0 LOC for a captive reinsurance subsidiary which was issued by ING Bank and was scheduled to expire in 2026. NN Group N.V. ("NN Group"), a wholly owned subsidiary of ING Group, was the guarantor of the LOC and indemnified ING Bank up to \$15.0. On January 14, 2014, the LOC was cancelled and the corresponding guarantee obligation of NN Group was extinguished.

Derivatives

The Company is party to several derivative contracts with NN Group and ING Bank and one or more of ING Bank's subsidiaries. Each of these contracts were entered into as a result of a competitive bid, which included unaffiliated counterparties. The Company is exposed to various risks relating to its ongoing business operations, including but not limited to interest rate risk, foreign currency risk and equity market risk. To manage these risks, the Company uses various strategies, including derivatives contracts, certain of which are with related parties, such as interest rate swaps, equity options and currency forwards.

As of March 31, 2014 and December 31, 2013, the outstanding notional amounts were \$462.9 (consisting of interest rate swaps of \$214.3 and equity options of \$248.6) and \$518.9 (consisting of interest rate swaps of \$328.8 and equity options of \$190.1), respectively. As of March 31, 2014 and December 31, 2013, the market values for these contracts were \$9.2 and \$10.5, respectively. For the three months ended March 31, 2014 and 2013, the Company recorded net realized capital gains (losses) of \$(0.7) and \$(1.4), respectively, with ING Bank and NN Group.

The Company has sold protection under certain credit default swap derivative contracts that were previously supported by a guarantee provided by NN Group. During 2013, the guarantee provided by NN Group on the sold protection was replaced with guarantees provided by Voya Financial, Inc. The Company purchased protection under

one credit default swap derivative contract that is supported by the NN Group guarantee with the potential exposure limited to swap premiums to be paid. As of March 31, 2014 and December 31, 2013, the maximum potential future exposure to the Company on credit default swaps supported by the NN Group guarantee was \$39.8 and \$43.5, respectively.

13. Consolidated Investment Entities

The Company provides investment management services to, and has transactions with, various collateralized loan obligations, private equity funds, single strategy hedge funds, insurance entities, securitizations and other investment entities in the normal course of business. In certain instances, the Company serves as the investment manager, making day-to-day investment decisions concerning the assets of these entities. These entities are considered to be either VIEs or VOEs and the Company evaluates its involvement with each entity to determine whether consolidation is required.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Certain investment entities are consolidated under VIE or VOE consolidation guidance. The Company consolidates certain entities under the VIE guidance when it is determined that the Company is the primary beneficiary of these entities. The Company consolidates certain entities under the VOE guidance when it acts as the controlling general partner and the limited partners have no substantive rights to impact ongoing governance and operating activities.

With the exception of guarantees issued by the Company in relation to collateral support for reinsurance contracts, the Company has no right to the benefits from, nor does it bear the risks associated with these investments beyond the Company's direct equity and debt investments in and management fees generated from these investment products. Such direct investments amounted to approximately \$656.2 and \$654.0 as of March 31, 2014 and December 31, 2013, respectively. If the Company were to liquidate, the assets held by consolidated investment entities would not be available to the general creditors of the Company as a result of the liquidation.

Consolidated Investments

Collateral Loan Obligations ("CLO") Entities

Certain subsidiaries of the Company structure and manage CLO entities created for the sole purpose of offering investors various maturity and risk characteristics by issuing multiple tranches of collateralized debt. The notes issued by the CLO entities are backed by diversified portfolios consisting primarily of senior secured floating rate leveraged loans.

The Company provides collateral management services to the CLO entities. In return for providing management services, the Company earns investment management fees and contingent performance fees. The Company has invested in certain of the entities, generally taking an ownership position in the unrated junior subordinated tranches. The CLO entities are structured and managed similarly but have differing fee structures and initial capital investments made by the Company. The Company's ownership interests and management and contingent performance fees were assessed to determine if the Company is the primary beneficiary of these entities.

As of March 31, 2014 and December 31, 2013, the Company consolidated 13 CLOs and 12 CLOs, respectively.

Private Equity Funds and Single Strategy Hedge Funds (Limited Partnerships)

The Company invests in and manages various limited partnerships, including private equity funds and single strategy hedge funds. The Company, as a general partner or managing member of certain sponsored investment funds, is generally presumed to control the limited partnerships unless the limited partners have the substantive ability to remove the general partner without cause based upon a simple majority vote, or can otherwise dissolve the partnership, or have substantive participating rights over decision-making of the partnerships.

As of March 31, 2014 and December 31, 2013, the Company consolidated 35 funds, which were structured as partnerships.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The following table summarizes the components of the consolidated investment entities, excluding collateral support for certain reinsurance contracts, as of the dates indicated:

| | March 31, 2014 | December 31, 2013 |
|--------------------------------------------------------------|----------------|-------------------|
| Assets of Consolidated Investment Entities | | |
| VIEs - CLO entities: | | |
| Cash and cash equivalents | \$498.6 | \$642.5 |
| Corporate loans, at fair value using the fair value option | 5,490.7 | 4,965.3 |
| Other assets | 84.7 | 83.1 |
| Total CLO entities | 6,074.0 | 5,690.9 |
| VOEs - Private equity funds and single strategy hedge funds: | | |
| Cash and cash equivalents | 71.4 | 68.2 |
| Limited partnerships/corporations, at fair value | 3,382.4 | 3,218.6 |
| Other assets | 23.7 | 21.7 |
| Total investment funds | 3,477.5 | 3,308.5 |
| Total assets of consolidated investment entities | \$9,551.5 | \$8,999.4 |
| Liabilities of Consolidated Investment Entities | | |
| VIEs - CLO entities: | | |
| CLO notes, at fair value using the fair value option | \$5,525.5 | \$5,161.6 |
| Other liabilities | 489.4 | 468.0 |
| Total CLO entities | 6,014.9 | 5,629.6 |
| VOEs - Private equity funds and single strategy hedge funds: | | |
| Other liabilities | 478.1 | 435.3 |
| Total investment funds | 478.1 | 435.3 |
| Total liabilities of consolidated investment entities | \$6,493.0 | \$6,064.9 |

Fair Value Measurement

Upon consolidation of CLO entities, the Company elected to apply the FVO for financial assets and financial liabilities held by these entities and continued to measure these assets (primarily corporate loans) and liabilities (debt obligations issued by CLO entities) at fair value in subsequent periods. The Company has elected the FVO to more closely align its accounting with the economics of its transactions and allows the Company to more effectively align changes in the fair value of CLO assets with a commensurate change in the fair value of CLO liabilities.

Investments held by consolidated private equity funds and single strategy hedge funds are measured and reported at fair value in the Company's Condensed Consolidated Financial Statements. Changes in the fair value of consolidated investment entities are recorded as a separate line item within Income (loss) related to consolidated investment entities in the Company's Condensed Consolidated Statements of Operations.

The methodology for measuring the fair value and fair value hierarchy classification of financial assets and liabilities of consolidated investment entities is consistent with the methodology and fair value hierarchy rules applied by the Company to its investment portfolio. Refer to the Fair Value Measurement section of the Business, Basis of

Presentation and Significant Accounting Policies Note included in the Consolidated Financial Statements in the Annual Report on Form 10-K.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

As discussed in more detail below, the Company utilizes valuations obtained from third-party commercial pricing services, brokers and investment sponsors or third-party administrators that supply NAV (or its equivalent) per share used as a practical expedient. The valuations obtained from brokers and third-party commercial pricing services are non-binding. These valuations are reviewed on a monthly or quarterly basis (dependent on the type of fund or product). Procedures include, but are not limited to, a review of underlying fund investor reports, review of top and worst performing funds requiring further scrutiny, review of variance from prior periods and review of variance from benchmarks, where applicable. In addition, the Company considers both macro and fund specific events that may impact the latest NAV supplied and determines if further adjustments of value should be made. Such changes, if any, are subject to senior management review.

When a price cannot be obtained from a commercial pricing service, independent broker quotes are solicited. Securities priced using independent broker quotes are classified as Level 3. Broker quotes and prices obtained from pricing services are reviewed and validated through an internal valuation committee price variance review, comparisons to internal pricing models, back testing to recent trades or monitoring of trading volumes.

Cash and Cash Equivalents

The carrying amounts for cash reflect the assets' fair values. The fair value for cash equivalents is determined based on quoted market prices. These assets are classified as Level 1.

VIEs - CLO Entities

Corporate loans - Corporate loan investments, which comprise the majority of consolidated CLO portfolio collateral, are senior secured corporate loans maturing at various dates between 2014 and 2022, paying interest at LIBOR or PRIME plus a spread of up to 9.8% and typically range in credit rating categories from AAA down to unrated. As of March 31, 2014 and December 31, 2013, the unpaid principal balance exceeded the fair value of the corporate loans by approximately \$8.7 and \$9.7, respectively. Less than 1% of the collateral assets were in default as of March 31, 2014 and December 31, 2013.

The fair values for corporate loans are determined using independent commercial pricing services. Fair value measurement based on pricing services may be classified in Level 2 or Level 3 depending on the type, complexity, observability and liquidity of the asset being measured. The inputs used by independent commercial pricing services, such as benchmark yields and credit risk adjustments, are those that are derived principally from or corroborated by observable market data. Hence, the fair value measurement of corporate loans priced by independent pricing service providers is classified within Level 2 of the fair value hierarchy. In addition, there are assets held with CLO portfolios that represent senior level debt of other third party CLOs. These CLO investments are classified within Level 3 of the fair value hierarchy. See description of fair value process for CLO notes below.

CLO notes - The CLO notes are backed by a diversified loan portfolio consisting primarily of senior secured floating rate leveraged loans. Repayment risk is segmented into tranches with credit ratings of these tranches reflecting both the credit quality of underlying collateral as well as how much protection a given tranche is afforded by tranches that are subordinate to it. The most subordinated tranche bears the first loss and receives the residual payments, if any. The

interest rates are generally variable rates based on LIBOR plus a pre-defined spread, which varies from 0.22% for the more senior tranches to 7.00% for the more subordinated tranches. CLO notes mature at various dates between 2020 and 2026 and have a weighted average maturity of 9.1 years. The outstanding balance on the notes issued by consolidated CLOs exceeds their fair value by approximately \$141.0 and \$139.6 as of March 31, 2014 and December 31, 2013, respectively. The investors in this debt are not affiliated with the Company and have no recourse to the general credit of the Company for this debt.

The fair values of the CLO notes including subordinated tranches in which the Company retains an ownership interest are obtained from a third-party commercial pricing service. The service combines the modeling of projected cash flow activity and the calibration of modeled results with transactions that have taken place in the specific debt issue as well as debt issues with similar characteristics. Several of the more significant inputs to the models including default rate, recovery rate, prepayment rate and discount margin, are determined primarily based on the nature of the investments in the underlying collateral pools and cannot be corroborated by observable market data. Accordingly, CLO notes are classified within Level 3 of the fair value hierarchy.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The Company reviews the detailed prices including comparisons to prior periods for reasonableness. The Company utilizes a formal pricing challenge process to request a review of any price during which time the vendor examines its assumptions and relevant market inputs to determine if a price change is warranted.

The following table summarizes significant unobservable inputs for Level 3 fair value measurements as of the dates indicated:

| | Fair Value | Valuation Technique | Unobservable Inputs |
|-------------------|------------|----------------------|---------------------------------------------------------------------|
| March 31, 2014 | | | |
| Assets: | | | |
| CLO Investments | \$25.0 | Discounted Cash Flow | Default Rate Recovery Rate Prepayment Rate Discount Margin |
| Liabilities: | | | |
| CLO Notes | \$5,525.5 | Discounted Cash Flow | Default Rate Recovery Rate Prepayment Rate Discount Margin |
| | Fair Value | Valuation Technique | Unobservable Inputs |
| December 31, 2013 | | | |
| Assets: | | | |
| CLO Investments | \$25.5 | Discounted Cash Flow | Default Rate Recovery Rate Prepayment Rate Discount Margin |
| Liabilities: | | | |
| CLO Notes | \$5,161.6 | Discounted Cash Flow | Default Rate Recovery Rate Prepayment Rate Discount Margin |

The following narrative indicates the sensitivity of inputs:

Default Rate: An increase (decrease) in the expected default rate would likely increase (decrease) the discount margin (increase risk premium) used to value the CLO investments and CLO notes and, as a result, would potentially decrease the value of the CLO investments and CLO notes; however, if an increase in the expected default rates does not have a subsequent change in the discount margin used to value the CLO investments and CLO notes, then an increase in default rate would potentially increase the value of the CLO investments and CLO notes as the expected weighted average life ("WAL") of the CLO investments and CLO notes would decrease.

Recovery rate: A decrease (increase) in the expected recovery of defaulted assets would potentially decrease (increase) the valuation of CLO investments and CLO notes.

Prepayment Rate: A decrease (increase) in the expected rate of collateral prepayments would potentially decrease (increase) the valuation of CLO investments and CLO notes as the expected WAL would increase.

Discount Margin (spread over LIBOR): An increase (decrease) in the discount margin used to value the CLO investments and CLO notes and would decrease (increase) the value of the CLO investments and CLO notes.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

VOEs - Private Equity Funds and Single Strategy Hedge Funds

Limited partnerships, at fair value, primarily represent the Company's investments in private equity funds and single strategy hedge funds. At times, the limited partnerships make strategic co-investments directly into private equity companies, including, but not limited to, buyout, venture capital, distressed and mezzanine. The fair value for these investments is estimated based on the NAV from the latest financial statements of these funds, provided by the fund's investment manager or third-party administrator.

Private Equity Funds

As prescribed in ASC Topic 820, the unit of account for these investments is the interest in the investee fund. The Company owns an undivided interest in the fund portfolio and does not have the ability to dispose of individual assets and liabilities in the fund portfolio. Rather, the Company would be required to redeem or dispose of its entire interest in the investee fund. There is no current active market for interests in underlying private equity funds.

Valuation is generally based on the valuations provided by the fund's general partner or investment manager. The valuations typically reflect the fair value of the Company's capital account balance of each fund investment, including unrealized capital gains (losses), as reported in the financial statements of the respective investee fund as of the respective year end or the latest available date. In circumstances where fair values are not provided, the Company seeks to determine the fair value of fund investments based upon other information provided by the fund's general partner or investment manager or from other sources.

The fair value of securities received in-kind from fund investments is determined based on the restrictions around the securities.

• Unrestricted, publicly traded securities are valued at the closing public market price on the reporting date;

• Restricted, publicly traded securities may be valued at a discount from the closing public market price on the reporting date, depending on the circumstances; and

• Privately held securities are valued by the directors/general partner of the investee fund, based on a variety of factors, including the price of recent transactions in the company's securities and the company's earnings, revenue and book value.

In the case of direct investments or co-investments in private equity companies, the Company initially recognizes investments at cost and subsequently adjusts investments to fair value. On a quarterly basis, the Company reviews the general partner or lead investor's valuation of the investee company, taking into account other available information, such as indications of a market value through subsequent issues of capital or transactions between third parties, performance of the investee company during the period and public, comparable companies' analysis, where appropriate.

Investments in these funds typically may not be fully redeemed at NAV within 90 days because of inherent restriction on near term redemptions. Therefore, these investments are classified within Level 3 of the fair value hierarchy.

As of March 31, 2014 and December 31, 2013, certain private equity funds maintained revolving lines of credit of \$400.0, which renew annually and bear interest at LIBOR/EURIBOR plus 235-250 bps. The lines of credit are used for funding transactions before capital is called from investors, as well as for the financing of certain purchases. The private equity funds generally may borrow an amount that does not exceed the lesser of a certain percentage of the funds' undrawn commitments or a certain percentage of the funds' undrawn commitments plus 350% asset coverage from the invested assets of the funds. As of March 31, 2014 and December 31, 2013, outstanding borrowings amount to \$212.2. The borrowings are reflected in Liabilities related to consolidated investment entities - other liabilities on the Condensed Consolidated Balance Sheets. The borrowings are carried at an amount equal to the unpaid principal balance.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Single Strategy Hedge Funds

As of March 31, 2014 and December 31, 2013, the Company acts as Investment Manager of a certain single strategy hedge fund (the "Fund") that seeks to achieve its investment objective by investing in all forms of U.S. residential mortgage-backed securities, government securities and related derivative instruments, including without limitation, U.S. Treasury debt, government sponsored enterprise ("Agency") backed securities and fixed or adjustable rate collateralized mortgage obligations and Real Estate Mortgage Investment Conduits ("REMICs"). The Fund may also enter into repurchase and reverse repurchase agreements.

Investments in this Fund are priced in accordance with the Fund's pricing hierarchy process in which prices are obtained from a primary vendor and, if that vendor is unable to provide the price, the next vendor in the hierarchy is contacted until a price is obtained or it is determined that a price cannot be obtained from a commercial pricing service. When a price cannot be obtained from a commercial pricing service, independent broker quotes are solicited. Securities that rely upon a vendor supplied price are classified as Level 2. Securities priced using independent broker quotes are classified as Level 3.

As of March 31, 2014 and December 31, 2013, this Fund sold securities under an agreement to repurchase at a specified future date. Securities sold under an agreement to repurchase are not derecognized on the Condensed Consolidated Balance Sheets, as the single strategy hedge fund retains substantially all the risks and rewards of ownership. The obligation to repay the corresponding cash received is recognized in the Condensed Consolidated Balance Sheets in Liabilities related to consolidated investment entities - other liabilities. As of March 31, 2014 and December 31, 2013, outstanding financings amount to \$176.0 and \$147.5, respectively.

The following table summarizes the fair value hierarchy levels of consolidated investment entities as of March 31, 2014:

| | Level 1 | Level 2 | Level 3 | Fair Value Measurements |
|---------------------------------------------------------------------|----------------|------------------|------------------|-------------------------|
| Assets | | | | |
| VIEs - CLO entities: | | | | |
| Cash and cash equivalents | \$498.6 | \$— | \$— | \$498.6 |
| Corporate loans, at fair value using the fair value option | — | 5,465.7 | 25.0 | 5,490.7 |
| VOEs - Private equity funds and single strategy hedge funds: | | | | |
| Cash and cash equivalents | 71.4 | — | — | 71.4 |
| Limited partnerships/corporations, at fair value | — | 629.9 | 2,752.5 | 3,382.4 |
| Total assets, at fair value | \$570.0 | \$6,095.6 | \$2,777.5 | \$9,443.1 |
| Liabilities | | | | |
| VIEs - CLO entities: | | | | |
| CLO notes, at fair value using the fair value option | \$— | \$— | \$5,525.5 | \$5,525.5 |
| Total liabilities, at fair value | \$— | \$— | \$5,525.5 | \$5,525.5 |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The following table summarizes the fair value hierarchy levels of consolidated investment entities as of December 31, 2013:

| | Level 1 | Level 2 | Level 3 | Fair Value Measurements |
|--------------------------------------------------------------|---------|-----------|-----------|-------------------------|
| Assets | | | | |
| VIEs - CLO entities: | | | | |
| Cash and cash equivalents | \$642.5 | \$— | \$— | \$642.5 |
| Corporate loans, at fair value using the fair value option | — | 4,939.8 | 25.5 | 4,965.3 |
| VOEs - Private equity funds and single strategy hedge funds: | | | | |
| Cash and cash equivalents | 68.2 | — | — | 68.2 |
| Limited partnerships/corporations, at fair value | — | 484.5 | 2,734.1 | 3,218.6 |
| Total assets, at fair value | \$710.7 | \$5,424.3 | \$2,759.6 | \$8,894.6 |
| Liabilities | | | | |
| VIEs - CLO entities: | | | | |
| CLO notes, at fair value using the fair value option | \$— | \$— | \$5,161.6 | \$5,161.6 |
| Total liabilities, at fair value | \$— | \$— | \$5,161.6 | \$5,161.6 |

Level 3 assets primarily include investments in private equity funds and single strategy hedge funds held by the consolidated VOEs, while the Level 3 liabilities consist of CLO notes. Transfers of investments out of Level 3 and into Level 2 or Level 1, if any, are recorded as of the beginning of the period in which the transfer occurred. For the three months ended March 31, 2014, \$13.9 of investments held in a single strategy hedge fund were transferred from Level 2 to Level 3 based upon the use of broker quotes to price certain underlying securities held by the single strategy hedge fund. There were no transfers between Level 1 and Level 2. For the three months ended March 31, 2013 there were no transfers in or out of Level 3, or transfers between Level 1 and Level 2.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The reconciliation of the beginning and ending fair value measurements for Level 3 assets and liabilities using significant unobservable inputs for the three months ended March 31, 2014 is presented in the table below:

| | Fair Value as of January 1 | Gains (Losses) Included in the Condensed Consolidated Statement of Operations | Purchases | Sales | Transfer in to Level 3 | Transfer out of Level 3 | Fair Value as of March 31 |
|--------------------------------------------------------------------|----------------------------------|----------------------------------------------------------------------------------------------|-----------|-----------|------------------------------|-------------------------------|---------------------------------|
| Assets | | | | | | | |
| VIEs - CLO entities: | | | | | | | |
| Corporate loans, at fair value using the fair value option | \$25.5 | \$0.2 | \$— | \$(0.7) | \$— | \$— | \$25.0 |
| VOEs - Private equity funds and single strategy hedge funds: | | | | | | | |
| Limited partnerships/corporations, at fair value | 2,734.1 | (0.6) | 5.1 | — | 13.9 | — | 2,752.5 |
| Total assets, at fair value | \$2,759.6 | \$(0.4) | \$5.1 | \$(0.7) | \$13.9 | \$— | \$2,777.5 |
| Liabilities | | | | | | | |
| VIEs - CLO entities: | | | | | | | |
| CLO notes, at fair value using the fair value option | \$5,161.6 | \$1.1 | \$409.4 | \$(46.6) | \$— | \$— | \$5,525.5 |
| Total liabilities, at fair value | \$5,161.6 | \$1.1 | \$409.4 | \$(46.6) | \$— | \$— | \$5,525.5 |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The reconciliation of the beginning and ending fair value measurements for Level 3 assets and liabilities using significant unobservable inputs for the three months ended March 31, 2013 is presented in the table below:

| | Fair Value as of January 1 | Gains (Losses) Included in the Condensed Consolidated Statement of Operations | Purchases | Sales | Transfer in to Level 3 | Transfer out of Level 3 | Fair Value as of March 31 |
|---------------------------------------------------------------------|----------------------------------|----------------------------------------------------------------------------------------------|-----------|----------|------------------------------|-------------------------------|---------------------------------|
| Assets | | | | | | | |
| VIEs - CLO entities: | | | | | | | |
| Corporate loans, at fair value using the fair value option | \$— | \$— | \$— | \$— | \$— | \$— | \$— |
| VOEs - Private equity funds and single strategy hedge funds: | | | | | | | |
| Limited partnerships/corporations, at fair value | 2,931.2 | (15.8) | 65.9 | (0.6) | — | — | 2,980.7 |
| Total assets, at fair value | \$2,931.2 | \$(15.8) | \$65.9 | \$(0.6) | \$— | \$— | \$2,980.7 |
| Liabilities | | | | | | | |
| VIEs - CLO entities: | | | | | | | |
| CLO notes, at fair value using the fair value option | \$3,829.4 | \$6.7 | \$612.9 | \$(0.9) | \$— | \$— | \$4,448.1 |
| Total liabilities, at fair value | \$3,829.4 | \$6.7 | \$612.9 | \$(0.9) | \$— | \$— | \$4,448.1 |

Deconsolidation of Certain Investment Entities

During the three months ended March 31, 2014 and 2013, the Company did not deconsolidate any investment entities.

Nonconsolidated VIEs

CLO Entities

In addition to the consolidated CLO entities, the Company also holds variable interest in certain CLO entities that are not consolidated as it has been determined that the Company is not the primary beneficiary. With these CLO entities, the Company serves as the investment manager and receives investment management fees and contingent performance fees. Generally, the Company does not hold any interest in the nonconsolidated CLO entities but if it does, such ownership has been deemed to be insignificant. The Company has never provided, and is not obligated to provide, any financial or other support to these entities.

The Company reviews its assumptions on a periodic basis to determine if conditions have changed such that the projection of these contingent fees becomes significant enough to reconsider the Company's consolidation status as variable interest holder. As of March 31, 2014 and December 31, 2013, the Company does not hold any ownership interests in these unconsolidated CLOs.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The following table presents the carrying amounts of total assets and liabilities of the VIEs in which the Company has concluded that it holds a variable interest, but is not the primary beneficiary as of the dates indicated. The Company determines its maximum exposure to loss to be: (i) the amount invested in the debt or equity of the VIE and (ii) other commitments and guarantees to the VIE.

| | March 31, 2014 | December 31, 2013 |
|----------------------------------------------------|----------------|-------------------|
| Carrying amount | \$— | \$— |
| Maximum exposure to loss | — | — |
| Assets of nonconsolidated investment entities | 1,472.9 | 1,640.4 |
| Liabilities of nonconsolidated investment entities | 1,497.9 | 1,639.0 |

Investment Funds

The Company manages or holds investments in certain private equity funds and single strategy hedge funds. With these entities, the Company serves as the investment manager and is entitled to receive investment management fees and contingent performance fees that are generally expected to be insignificant. Although the Company has the power to direct the activities that significantly impact the economic performance of the funds, it does not hold a significant variable interest in any of these funds and, as such, does not have the obligation to absorb losses or the right to receive benefits from the entity that could potentially be significant to the entity. Accordingly, the Company is not considered the primary beneficiary and did not consolidate any of these investment funds.

In addition, the Company does not consolidate the funds in which its involvement takes a form of a limited partner interest and is restricted to a role of a passive investor, as a limited partner's interest does not provide the Company with any substantive kick-out or participating rights, which would overcome the presumption of control by the general partner.

Securitizations

The Company invests in various tranches of securitization entities, including RMBS, CMBS and ABS. Through its investments, the Company is not obligated to provide any financial or other support to these entities. Each of the RMBS, CMBS and ABS entities are thinly capitalized by design and considered VIEs. The Company's involvement with these entities is limited to that of a passive investor. The Company has no unilateral right to appoint or remove the servicer, special servicer, or investment manager, which are generally viewed to have the power to direct the activities that most significantly impact the securitization entities' economic performance, in any of these entities, nor does the Company function in any of these roles. The Company, through its investments or other arrangements, does not have the obligation to absorb losses or the right to receive benefits from the entity that could potentially be significant to the entity. Therefore, the Company is not the primary beneficiary and will not consolidate any of the RMBS, CMBS and ABS entities in which it holds investments. These investments are accounted for as investments available-for-sale as described in Note 4. Fair Value Measurements (excluding Consolidated Investment Entities) and unrealized capital gains (losses) on these securities are recorded directly in AOCI, except for certain RMBS which are accounted for under the FVO whose change in fair value is reflected in Other net realized gains (losses) in the Condensed Consolidated Statements of Operations. The Company's maximum exposure to loss on these structured investments is limited to the amount of its investment. Refer to Note 2. Investments (excluding Consolidated

Investment Entities) for details regarding the carrying amounts and classifications of these assets.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

14. Segments

The Company provides its principal products and services in three ongoing businesses and reports results through five ongoing segments as follows:

| | |
|-----------------------|--------------------------------------|
| Business | Segment |
| Retirement Solutions | Retirement Annuities |
| Investment Management | Investment Management |
| Insurance Solutions | Individual Life Employee Benefits |

The Company also has a Corporate segment, which includes the financial data not directly related to the businesses and Closed Block segments, which include non-strategic products that are in run-off and no longer being actively marketed and sold.

These segments reflect the manner by which the Company's chief operating decision maker views and manages the business. The following is a brief description of these segments, as well as Corporate and Closed Block segments.

Retirement Solutions

The Retirement Solutions business provides its products through two segments: Retirement and Annuities. The Retirement segment provides tax-deferred, employer-sponsored retirement savings plans and administrative services in corporate, education, healthcare and government markets, as well as rollover IRAs and other retail financial products. The Annuities segment primarily provides fixed and indexed annuities, tax-qualified mutual fund custodial products and payout annuities for pre-retirement wealth accumulation and post-retirement income management sold through multiple channels.

Investment Management

The Investment Management business provides investment products and retirement solutions through a broad range of traditional and alternative asset classes, geographies and styles, in separate accounts, pooled accounts, annuity portfolios and mutual funds. Products and services are offered to institutional clients, including public, corporate and union retirement plans, endowments and foundations and insurance companies, as well as individual investors and affiliated U.S. businesses and are distributed through the Company's direct sales force, consultant channel and intermediary partners (such as banks, broker-dealers and independent financial advisers).

Insurance Solutions

The Insurance Solutions business provides its products through two segments: Individual Life and Employee Benefits. The Individual Life segment provides wealth protection and transfer opportunities through universal, variable, whole life and term products, distributed through independent channels to meet the needs of a broad range of customers from

the middle market through affluent market segments. The Employee Benefits segment provides stop loss, group life, voluntary employee-paid and disability products to mid-sized and large businesses.

Corporate

Corporate includes corporate operations and corporate level assets and financial obligations. The Corporate segment includes investment income on assets backing surplus in excess of amounts held at the segment level, financing and interest expenses, other items not allocated to segments, such as certain expenses and liabilities of employee benefit plans and intercompany eliminations.

Closed Blocks

Closed Blocks include the Closed Block Variable Annuity, Closed Block Institutional Spread Products and Closed Block Other, which are in run-off. Closed Block Variable Annuity and Closed Block Institutional Spread Products (which issues guaranteed

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

investment contracts and funding agreements) are no longer being actively marketed and sold, but are managed to protect regulatory and rating agency capital from equity market movements. The Closed Block Other segment mainly consists of the contingent consideration and loss related to the 2010 sale of three of the Company's broker dealers and the amortization of the deferred gain related to the divestment of Group Reinsurance in 2010 via reinsurance and the Individual Reinsurance segment that was divested in 2004 via reinsurance.

Measurement

Operating earnings before income taxes is an internal measure used by management to evaluate segment performance. The Company uses the same accounting policies and procedures to measure segment operating earnings before income taxes as it does for consolidated net income (loss). Operating earnings before income taxes does not replace net income (loss) as the U.S. GAAP measure of the Company's consolidated results of operations. However, the Company believes that the definitions of operating earnings before income taxes provide users with a more valuable measure of its business and segment performances and enhance the understanding of the Company's performance by highlighting performance drivers. Each segment's operating earnings before income taxes is calculated by adjusting income (loss) before income taxes for the following items:

Net investment gains (losses), net of related amortization of DAC, VOBA, sales inducements and unearned revenue. Net investment gains (losses) include gains (losses) on the sale of securities, impairments, changes in the fair value of investments using the FVO unrelated to the implied loan-backed security income recognition for certain mortgage-backed obligations and changes in the fair value of derivative instruments, excluding realized gains (losses) associated with swap settlements and accrued interest;

Net guaranteed benefit hedging gains (losses), which include changes in the fair value of derivatives related to guaranteed benefits, net of related reserve increases (decreases) and net of related amortization of DAC, VOBA and sales inducements, less the estimated cost of these benefits. The estimated cost, which is reflected in operating results, reflects the expected cost of these benefits if markets perform in line with the Company's long-term expectations and includes the cost of hedging. All other derivative and reserve changes related to guaranteed benefits are excluded from operating results, including the impacts related to changes in the Company's nonperformance spread;

Income (loss) related to business exited through reinsurance or divestment;

Income (loss) attributable to noncontrolling interests;

Income (loss) related to early extinguishments of debt;

Impairment of goodwill, value of management contract rights and value of customer relationships acquired;

Immediate recognition of net actuarial gains (losses) related to the Company's pension and other post-employment benefit obligations and gains (losses) from plan amendments and curtailments; and

•

Other items, including restructuring expenses (severance, lease write-offs, etc.), certain third-party expenses and deal incentives related to the divestment of the Company by ING Group, and expenses associated with the rebranding of Voya Financial, Inc. from ING U.S., Inc.

Operating earnings before income taxes also does not reflect the results of operations of the Company's Closed Block Variable Annuity segment, since this segment is managed to focus on protecting regulatory and rating agency capital rather than achieving operating metrics. When the Company presents the adjustments to Income (loss) before income taxes on a consolidated basis, each adjustment excludes the relative portions attributable to the Company's Closed Block Variable Annuity segment.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The summary below reconciles operating earnings before income taxes for the segments to Income (loss) before income taxes for the periods indicated:

| | Three Months Ended March 31, | |
|-----------------------------------------------------------------------------------|------------------------------|----------|
| | 2014 | 2013 |
| Retirement Solutions: | | |
| Retirement | \$ 114.9 | \$ 137.8 |
| Annuities | 54.8 | 54.3 |
| Investment Management | 49.8 | 30.1 |
| Insurance Solutions: | | |
| Individual Life | 31.1 | 50.8 |
| Employee Benefits | 16.9 | 12.4 |
| Total Ongoing Businesses | 267.5 | 285.4 |
| Corporate | (37.3 |) (50.1 |
| Closed Blocks: | | |
| Closed Block Institutional Spread Products | 5.4 | 22.1 |
| Closed Block Other | (4.5 |) (0.7 |
| Closed Blocks | 0.9 | 21.4 |
| Total operating earnings before income taxes | 231.1 | 256.7 |
| Adjustments: | | |
| Closed Block Variable Annuity | 20.2 | (477.1 |
| Net investment gains (losses) and related charges and adjustments | 57.6 | 41.8 |
| Net guaranteed benefit hedging gains (losses) and related charges and adjustments | 6.4 | 3.1 |
| Loss related to businesses exited through reinsurance or divestment | (10.5 |) (16.9 |
| Income (loss) attributable to noncontrolling interests | 13.5 | (13.5 |
| Other adjustments to operating income | (16.0 |) (8.4 |
| Income (loss) before income taxes | \$302.3 | \$(214.3 |

Operating revenues is a measure of the Company's segment revenues. The Company calculates operating revenues by adjusting each segment's revenues for the following items:

Net realized investment gains (losses) and related charges and adjustments include gains (losses) on the sale of securities, impairments, changes in the fair value of investments using the FVO unrelated to the implied loan-backed security income recognition for certain mortgage-backed obligations and changes in the fair value of derivative instruments, excluding realized gains (losses) associated with swap settlements and accrued interest. These are net of related amortization of unearned revenue;

Gain (loss) on change in fair value of derivatives related to guaranteed benefits include changes in the fair value of derivatives related to guaranteed benefits, less the estimated cost of these benefits. The estimated cost, which is reflected in operating results, reflects the expected cost of these benefits if markets perform in line with the Company's long-term expectations and includes the cost of hedging. All other derivative and reserve changes related

to guaranteed benefits are excluded from operating revenues, including the impacts related to changes in the Company's nonperformance spread;

Revenues related to businesses exited through reinsurance or divestment;

Revenues attributable to noncontrolling interests; and

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Other adjustments to operating revenues primarily reflect fee income earned by the Company's broker-dealers for sales of non-proprietary products, which are reflected net of commission expense in the Company's segments' operating revenues, as well as other items where the income is passed on to third parties.

Operating revenues also do not reflect the revenues of the Company's Closed Block Variable Annuity segment, since this segment is managed to focus on protecting regulatory and rating agency capital rather than achieving operating metrics. When the Company presents the adjustments to Total revenues on a consolidated basis, each adjustment excludes the relative portions attributable to the Company's Closed Block Variable Annuity segment.

The summary below reconciles operating revenues for the segments to Total revenues for the periods indicated:

| | Three Months Ended March 31, | |
|-----------------------------------------------------------------------------------|------------------------------|-----------|
| | 2014 | 2013 |
| Retirement Solutions: | | |
| Retirement | \$598.5 | \$583.2 |
| Annuities | 354.4 | 307.6 |
| Investment Management | 160.5 | 131.9 |
| Insurance Solutions: | | |
| Individual Life | 692.2 | 687.1 |
| Employee Benefits | 338.9 | 318.1 |
| Total Ongoing Businesses | 2,144.5 | 2,027.9 |
| Corporate | 25.3 | 17.1 |
| Closed Blocks: | | |
| Closed Block Institutional Spread Products | 17.6 | 38.3 |
| Closed Block Other | 8.0 | 7.2 |
| Closed Blocks | 25.6 | 45.5 |
| Total operating revenues | 2,195.4 | 2,090.5 |
| Adjustments: | | |
| Closed Block Variable Annuity | 284.6 | (444.0) |
| Net realized investment gains (losses) and related charges and adjustments | 49.6 | 30.4 |
| Gain (loss) on change in fair value of derivatives related to guaranteed benefits | (23.9) |) 20.6 |
| Revenues related to businesses exited through reinsurance or divestment | 19.0 | (12.1) |
| Revenues (loss) attributable to noncontrolling interests | 60.8 | 40.3 |
| Other adjustments to operating revenues | 85.4 | 92.9 |
| Total revenues | \$2,670.9 | \$1,818.6 |

Other Segment Information

The Investment Management segment revenues include the following intersegment revenues, primarily consisting of asset-based management and administration fees for the periods indicated:

| | Three Months Ended March 31, | |
|--|------------------------------|------|
| | 2014 | 2013 |

| | | |
|---------------------------------------------|--------|--------|
| Investment management intersegment revenues | \$39.3 | \$39.3 |
|---------------------------------------------|--------|--------|

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

The summary below presents Total assets for the Company's segments as of the dates indicated:

| | March 31, 2014 | December 31, 2013 |
|--------------------------------------------|----------------|-------------------|
| Retirement Solutions: | | |
| Retirement | \$94,654.8 | \$92,336.7 |
| Annuities | 26,748.3 | 26,528.3 |
| Investment Management | 391.9 | 463.3 |
| Insurance Solutions: | | |
| Individual Life | 25,920.8 | 25,592.2 |
| Employee Benefits | 2,559.7 | 2,518.5 |
| Total Ongoing Businesses | 150,275.5 | 147,439.0 |
| Corporate | 4,566.8 | 4,802.8 |
| Closed Blocks: | | |
| Closed Block Variable Annuity | 49,451.6 | 49,483.5 |
| Closed Block Institutional Spread Products | 2,711.3 | 3,390.1 |
| Closed Block Other | 7,634.5 | 7,586.5 |
| Closed Blocks | 59,797.4 | 60,460.1 |
| Total assets of segments | 214,639.7 | 212,701.9 |
| Noncontrolling interest | 8,871.0 | 8,321.3 |
| Total assets | \$223,510.7 | \$221,023.2 |

15. Condensed Consolidating Financial Information

The accompanying condensed consolidating financial information has been prepared and presented pursuant to SEC Regulation S-X, Rule 3-10, "Financial Statements of Guarantors and Issuers of Guaranteed Securities Registered or Being Registered" ("Rule 3-10"). The condensed consolidating financial information presents the financial position of Voya Financial, Inc. ("Parent Issuer"), Lion Holdings ("Subsidiary Guarantor") and all other subsidiaries ("Non-Guarantor Subsidiaries") of the Company at March 31, 2014 and December 31, 2013, their results of operations and comprehensive income for the three months ended March 31, 2014 and 2013 and their statements of cash flows for the three months ended March 31, 2014 and 2013.

The 5.5% senior notes due 2022, the 2.9% senior notes due 2018 and the 5.7% senior notes due 2043 (collectively, the "Senior Notes") are fully and unconditionally guaranteed by Lion Holdings, a 100% owned subsidiary of the Company. No other subsidiary of Voya Financial, Inc. guarantees the Senior Notes. Rule 3-10(h) provides that a guarantee is full and unconditional if, when the issuer of a guaranteed security has failed to make a scheduled payment, the guarantor is obligated to make the scheduled payment immediately and, if it does not, any holder of the guaranteed security may immediately bring suit directly against the guarantor for payment of all amounts due and payable. In the event that Lion Holdings does not fulfill the guaranteed obligations, any holder of the Senior Notes may immediately bring a claim against Lion Holdings for all amounts due and payable. See Note 12. Insurance Subsidiaries in the Company's Annual Report on Form 10-K for the year ended December 31, 2013 for information on any significant restrictions on the ability of the Parent Issuer or Subsidiary Guarantor to obtain funds from its subsidiaries by dividend or return of capital.

The following condensed consolidating financial information is presented in conformance with the components of the Condensed Consolidated Financial Statements. Investments in subsidiaries are accounted for using the equity method for purposes of illustrating the consolidating presentation. Equity in the subsidiaries is therefore reflected in the Parent Issuer's and Subsidiary Guarantor's Investment in subsidiaries and Equity in earnings of subsidiaries. Non-Guarantor Subsidiaries represent all other subsidiaries on a combined basis. The consolidating adjustments presented herein eliminate investments in subsidiaries and intercompany balances and transactions.

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Condensed Consolidating Balance Sheet

March 31, 2014

| | Parent Issuer | Subsidiary Guarantor | Non-Guarantor Subsidiaries | Consolidating Adjustments | Consolidated |
|-----------------------------------------------------------------------------------------|---------------|----------------------|----------------------------|---------------------------|--------------|
| Assets: | | | | | |
| Investments: | | | | | |
| Fixed maturities, available-for-sale, at fair value | \$— | \$— | \$70,465.1 | \$(15.4) |) \$70,449.7 |
| Fixed maturities, at fair value using the fair value option | — | — | 3,082.1 | — | 3,082.1 |
| Equity securities, available-for-sale, at fair value | 80.9 | 4.4 | 191.3 | — | 276.6 |
| Short-term investments | 21.0 | — | 1,025.2 | — | 1,046.2 |
| Mortgage loans on real estate, net of valuation allowance | — | — | 9,258.1 | — | 9,258.1 |
| Policy loans | — | — | 2,119.7 | — | 2,119.7 |
| Limited partnerships/corporations | — | — | 218.9 | — | 218.9 |
| Derivatives | 66.9 | — | 1,155.1 | (177.3) |) 1,044.7 |
| Investments in subsidiaries | 16,071.5 | 13,215.8 | — | (29,287.3) |) — |
| Other investments | — | 0.2 | 123.9 | — | 124.1 |
| Securities pledged | — | — | 1,271.3 | — | 1,271.3 |
| Total investments | 16,240.3 | 13,220.4 | 88,910.7 | (29,480.0) |) 88,891.4 |
| Cash and cash equivalents | 441.5 | 1.5 | 2,056.8 | — | 2,499.8 |
| Short-term investments under securities loan agreements, including collateral delivered | 30.7 | — | 548.0 | (20.1) |) 558.6 |
| Accrued investment income | — | — | 935.6 | — | 935.6 |
| Reinsurance recoverable | — | — | 6,785.8 | — | 6,785.8 |
| Deferred policy acquisition costs and Value of business acquired | — | — | 4,860.8 | — | 4,860.8 |
| Sales inducements to contract holders | — | — | 258.6 | — | 258.6 |
| Goodwill and other intangible assets | — | — | 312.5 | — | 312.5 |
| Loans to subsidiaries and affiliates | 370.0 | 0.1 | 180.6 | (550.7) |) — |
| Due from subsidiaries and affiliates | 15.5 | 1.0 | 15.1 | (31.6) |) — |
| Other assets | 57.4 | — | 959.4 | (0.7) |) 1,016.1 |
| Assets related to consolidated investment entities: | — | — | 3,382.4 | — | 3,382.4 |

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Limited partnerships/corporations,
at fair value

| | | | | | |
|---------------------------------------------------------------|------------|------------|-------------|---------------|-------------|
| Cash and cash equivalents | — | — | 570.0 | — | 570.0 |
| Corporate loans, at fair value using the fair value option | — | — | 5,490.7 | — | 5,490.7 |
| Other assets | — | — | 108.4 | — | 108.4 |
| Assets held in separate accounts | — | — | 107,840.0 | — | 107,840.0 |
| Total assets | \$17,155.4 | \$13,223.0 | \$223,215.4 | \$(30,083.1) | \$223,510.7 |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Condensed Consolidating Balance Sheet

March 31, 2014

| | Parent Issuer | Subsidiary Guarantor | Non-Guarantor Subsidiaries | Consolidating Adjustments | Consolidated |
|----------------------------------------------------------------------------------|---------------|----------------------|----------------------------|---------------------------|--------------|
| Liabilities and Shareholders' Equity: | | | | | |
| Future policy benefits | \$— | \$— | \$14,532.6 | \$— | \$14,532.6 |
| Contract owner account balances | — | — | 69,723.5 | — | 69,723.5 |
| Payables under securities loan agreement, including collateral held | — | — | 864.5 | — | 864.5 |
| Short-term debt with affiliates | 180.0 | 260.5 | 109.5 | (550.0) | — |
| Long-term debt | 2,996.8 | 514.8 | 18.8 | (15.4) | 3,515.0 |
| Funds held under reinsurance agreements | — | — | 1,174.5 | — | 1,174.5 |
| Derivatives | 110.4 | — | 1,080.4 | (177.3) | 1,013.5 |
| Pension and other post-employment provisions | — | — | 467.5 | — | 467.5 |
| Current income taxes | 1.8 | 13.9 | (12.2) | — | 3.5 |
| Deferred income taxes | (210.1) | 0.3 | 481.9 | — | 272.1 |
| Due to subsidiaries and affiliates | 13.6 | 1.5 | 1.5 | (16.6) | — |
| Other liabilities | 61.4 | 5.5 | 1,212.6 | (36.5) | 1,243.0 |
| Liabilities related to consolidated investment entities: | | | | | |
| Collateralized loan obligations notes, at fair value using the fair value option | — | — | 5,525.5 | — | 5,525.5 |
| Other liabilities | — | — | 967.5 | — | 967.5 |
| Liabilities related to separate accounts | — | — | 107,840.0 | — | 107,840.0 |
| Total liabilities | 3,153.9 | 796.5 | 203,988.1 | (795.8) | 207,142.7 |
| Shareholders' equity: | | | | | |
| Total Voya Financial, Inc. shareholders' equity | 14,001.5 | 12,426.5 | 16,860.8 | (29,287.3) | 14,001.5 |
| Noncontrolling interest | — | — | 2,366.5 | — | 2,366.5 |
| Total shareholders' equity | 14,001.5 | 12,426.5 | 19,227.3 | (29,287.3) | 16,368.0 |
| Total liabilities and shareholders' equity | \$17,155.4 | \$13,223.0 | \$223,215.4 | \$(30,083.1) | \$223,510.7 |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Condensed Consolidating Balance Sheet

December 31, 2013

| | Parent Issuer | Subsidiary Guarantor | Non-Guarantor Subsidiaries | Consolidating Adjustments | Consolidated |
|-----------------------------------------------------------------------------------------|---------------|----------------------|----------------------------|---------------------------|--------------|
| Assets: | | | | | |
| Investments: | | | | | |
| Fixed maturities, available-for-sale, at fair value | \$— | \$— | \$68,333.2 | \$(15.4) |) \$68,317.8 |
| Fixed maturities, at fair value using the fair value option | — | — | 2,935.3 | — | 2,935.3 |
| Equity securities, available-for-sale, at fair value | 76.6 | 20.6 | 217.2 | — | 314.4 |
| Short-term investments | — | — | 1,048.1 | — | 1,048.1 |
| Mortgage loans on real estate, net of valuation allowance | — | — | 9,312.2 | — | 9,312.2 |
| Policy loans | — | — | 2,147.0 | — | 2,147.0 |
| Limited partnerships/corporations | — | — | 236.4 | — | 236.4 |
| Derivatives | 69.9 | — | 1,261.8 | (182.4) |) 1,149.3 |
| Investments in subsidiaries | 15,103.8 | 12,572.7 | — | (27,676.5) |) — |
| Other investments | — | 0.4 | 124.2 | — | 124.6 |
| Securities pledged | — | — | 1,465.7 | — | 1,465.7 |
| Total investments | 15,250.3 | 12,593.7 | 87,081.1 | (27,874.3) |) 87,050.8 |
| Cash and cash equivalents | 640.2 | 1.1 | 2,199.5 | — | 2,840.8 |
| Short-term investments under securities loan agreements, including collateral delivered | 30.7 | — | 542.3 | (20.1) |) 552.9 |
| Accrued investment income | — | — | 897.1 | — | 897.1 |
| Reinsurance recoverable | — | — | 6,702.2 | — | 6,702.2 |
| Deferred policy acquisition costs and Value of business acquired | — | — | 5,351.6 | — | 5,351.6 |
| Sales inducements to contract holders | — | — | 279.0 | — | 279.0 |
| Deferred income taxes | 204.4 | — | (42.3) |) — | 162.1 |
| Goodwill and other intangible assets | — | — | 323.7 | — | 323.7 |
| Loans to subsidiaries and affiliates | 211.3 | — | 0.3 | (211.6) |) — |
| Due from subsidiaries and affiliates | 26.9 | 0.6 | 1.7 | (29.2) |) — |
| Other assets | 43.4 | — | 995.1 | (2.0) |) 1,036.5 |
| Assets related to consolidated investment entities: | | | | | |

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| | | | | | |
|---------------------------------------------------------------|------------|------------|-------------|---------------|-------------|
| Limited partnerships/corporations, at fair value | — | — | 3,218.6 | — | 3,218.6 |
| Cash and cash equivalents | — | — | 710.7 | — | 710.7 |
| Corporate loans, at fair value using the fair value option | — | — | 4,965.3 | — | 4,965.3 |
| Other assets | — | — | 104.8 | — | 104.8 |
| Assets held in separate accounts | — | — | 106,827.1 | — | 106,827.1 |
| Total assets | \$16,407.2 | \$12,595.4 | \$220,157.8 | \$(28,137.2) | \$221,023.2 |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Condensed Consolidating Balance Sheet

December 31, 2013

| | Parent Issuer | Subsidiary Guarantor | Non-Guarantor Subsidiaries | Consolidating Adjustments | Consolidated |
|----------------------------------------------------------------------------------------|---------------|-------------------------|-------------------------------|------------------------------|---------------|
| Liabilities and Shareholders' | | | | | |
| Equity: | | | | | |
| Future policy benefits | \$— | \$— | \$14,098.4 | \$— | \$14,098.4 |
| Contract owner account balances | — | — | 69,908.3 | — | 69,908.3 |
| Payables under securities loan agreement, including collateral held | — | — | 769.4 | — | 769.4 |
| Short-term debt with affiliates | — | 125.4 | 85.9 | (211.3 |) — |
| Long-term debt | 2,996.7 | 514.7 | 18.7 | (15.4 |) 3,514.7 |
| Funds held under reinsurance agreements | — | — | 1,181.5 | — | 1,181.5 |
| Derivatives | 114.0 | — | 1,420.2 | (182.4 |) 1,351.8 |
| Pension and other post-employment provisions | — | — | 474.9 | — | 474.9 |
| Current income taxes | (47.0 |) 10.6 | 80.5 | — | 44.1 |
| Due to subsidiaries and affiliates | 0.2 | 1.5 | 12.5 | (14.2 |) — |
| Other liabilities | 71.1 | 14.4 | 1,226.0 | (37.4 |) 1,274.1 |
| Liabilities related to consolidated investment entities: | | | | | |
| Collateralized loan obligations notes, at fair value using the fair value option | — | — | 5,161.6 | — | 5,161.6 |
| Other liabilities | — | — | 903.3 | — | 903.3 |
| Liabilities related to separate accounts | — | — | 106,827.1 | — | 106,827.1 |
| Total liabilities | 3,135.0 | 666.6 | 202,168.3 | (460.7 |) 205,509.2 |
| Shareholders' equity: | | | | | |
| Total Voya Financial, Inc. shareholders' equity | 13,272.2 | 11,928.8 | 15,747.7 | (27,676.5 |) 13,272.2 |
| Noncontrolling interest | — | — | 2,241.8 | — | 2,241.8 |
| Total shareholders' equity | 13,272.2 | 11,928.8 | 17,989.5 | (27,676.5 |) 15,514.0 |
| Total liabilities and shareholders' equity | \$16,407.2 | \$12,595.4 | \$220,157.8 | \$(28,137.2 |) \$221,023.2 |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Condensed Consolidating Statement of Operations
For the Three Months Ended March 31, 2014

| | Parent Issuer | Subsidiary Guarantor | Non-Guarantor Subsidiaries | Consolidating Adjustments | Consolidated |
|---------------------------------------------------------------------------------------------------------|---------------|-------------------------|-------------------------------|------------------------------|--------------|
| Revenues: | | | | | |
| Net investment income | \$2.0 | \$— | \$1,144.9 | \$(1.3) | \$1,145.6 |
| Fee income | — | — | 931.8 | — | 931.8 |
| Premiums | — | — | 600.9 | — | 600.9 |
| Net realized gains (losses): | | | | | |
| Total other-than-temporary impairments | — | — | (3.3) | — | (3.3) |
| Less: Portion of other-than-temporary impairments recognized in Other comprehensive income (loss) | — | — | — | — | — |
| Net other-than-temporary impairments recognized in earnings | — | — | (3.3) | — | (3.3) |
| Other net realized capital gains (losses) | 0.6 | — | (187.9) | — | (187.3) |
| Total net realized capital gains (losses) | 0.6 | — | (191.2) | — | (190.6) |
| Other revenue | 0.9 | — | 105.5 | (0.9) | 105.5 |
| Income (loss) related to consolidated investment entities: | | | | | |
| Net investment income (loss) | — | — | 81.5 | — | 81.5 |
| Changes in fair value related to collateralized loan obligations | — | — | (3.8) | — | (3.8) |
| Total revenues | 3.5 | — | 2,669.6 | (2.2) | 2,670.9 |
| Benefits and expenses: | | | | | |
| Policyholder benefits | — | — | 865.0 | — | 865.0 |
| Interest credited to contract owner account balance | — | — | 493.1 | — | 493.1 |
| Operating expenses | 1.5 | — | 788.9 | (0.9) | 789.5 |
| Net amortization of deferred policy acquisition costs and value of business acquired | — | — | 126.1 | — | 126.1 |
| Interest expense | 37.2 | 10.5 | 1.2 | (1.3) | 47.6 |
| Operating expenses related to consolidated investment entities: | | | | | |
| Interest expense | — | — | 46.2 | — | 46.2 |
| Other expense | — | — | 1.1 | — | 1.1 |
| Total benefits and expenses | 38.7 | 10.5 | 2,321.6 | (2.2) | 2,368.6 |
| Income (loss) before income taxes | (35.2) | (10.5) | 348.0 | — | 302.3 |
| Income tax expense (benefit) | — | 3.3 | 22.1 | 5.3 | 30.7 |
| | (35.2) | (13.8) | 325.9 | (5.3) | 271.6 |

| | | | | | |
|-----------------------------------------------------------------------------------|---------|-------|---------|----------|-----------|
| Net income (loss) before equity in earnings (losses) of unconsolidated affiliates | | | | | |
| Equity in earnings (losses) of subsidiaries, net of tax | 293.3 | 14.3 | — | (307.6 |) — |
| Net income (loss) including noncontrolling interest | 258.1 | 0.5 | 325.9 | (312.9 |) 271.6 |
| Less: Net income (loss) attributable to noncontrolling interest | — | — | 13.5 | — | 13.5 |
| Net income (loss) available to Voya Financial, Inc.'s common shareholders | \$258.1 | \$0.5 | \$312.4 | \$(312.9 |) \$258.1 |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Condensed Consolidating Statement of Operations
For the Three Months Ended March 31, 2013

| | Parent Issuer | Subsidiary Guarantor | Non-Guarantor Subsidiaries | Consolidating Adjustments | Consolidated |
|---------------------------------------------------------------------------------------------------------|---------------|-------------------------|-------------------------------|------------------------------|--------------|
| Revenues: | | | | | |
| Net investment income | \$25.0 | \$0.1 | \$1,174.3 | \$(0.7) | \$1,198.7 |
| Fee income | — | — | 891.9 | — | 891.9 |
| Premiums | — | — | 471.9 | — | 471.9 |
| Net realized gains (losses): | | | | | |
| Total other-than-temporary impairments | — | — | (11.6) |) — | (11.6) |
| Less: Portion of other-than-temporary impairments recognized in Other comprehensive income (loss) | — | — | (0.6) |) — | (0.6) |
| Net other-than-temporary impairments recognized in earnings | — | — | (11.0) |) — | (11.0) |
| Other net realized capital gains (losses) | — | — | (863.8) |) — | (863.8) |
| Total net realized capital gains (losses) | — | — | (874.8) |) — | (874.8) |
| Other revenue | 2.1 | 0.3 | 96.1 | (2.9) | 95.6 |
| Income (loss) related to consolidated investment entities: | | | | | |
| Net investment income (loss) | — | — | 44.2 | — | 44.2 |
| Changes in fair value related to collateralized loan obligations | — | — | (8.9) |) — | (8.9) |
| Total revenues | 27.1 | 0.4 | 1,794.7 | (3.6) | 1,818.6 |
| Benefits and expenses: | | | | | |
| Policyholder benefits | — | — | 540.5 | — | 540.5 |
| Interest credited to contract owner account balance | — | — | 520.9 | — | 520.9 |
| Operating expenses | 2.7 | — | 759.3 | (2.9) | 759.1 |
| Net amortization of deferred policy acquisition costs and value of business acquired | — | — | 130.5 | — | 130.5 |
| Interest expense | 27.4 | 15.5 | 2.2 | (0.7) | 44.4 |
| Operating expenses related to consolidated investment entities: | | | | | |
| Interest expense | — | — | 36.8 | — | 36.8 |
| Other expense | — | — | 0.7 | — | 0.7 |
| Total benefits and expenses | 30.1 | 15.5 | 1,990.9 | (3.6) | 2,032.9 |
| Income (loss) before income taxes | (3.0) |) (15.1) |) (196.2) |) — | (214.3) |
| Income tax expense (benefit) | (2.0) |) (5.7) |) 18.9 | — | 11.2 |
| | (1.0) |) (9.4) |) (215.1) |) — | (225.5) |

| | | | | | |
|-----------------------------------------------------------------------------------|----------|------------|------------|-----------|----------|
| Net income (loss) before equity in earnings (losses) of unconsolidated affiliates | | | | | |
| Equity in earnings (losses) of subsidiaries, net of tax | (211.0 |) (219.4 |) — | 430.4 | — |
| Net income (loss) including noncontrolling interest | (212.0 |) (228.8 |) (215.1 |) 430.4 | (225.5 |
| Less: Net income (loss) attributable to noncontrolling interest | — | — | (13.5 |) — | (13.5 |
| Net income (loss) available to Voya Financial, Inc.'s common shareholder | \$(212.0 |) \$(228.8 |) \$(201.6 |) \$430.4 | \$(212.0 |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Condensed Consolidating Statement of Comprehensive Income
For the Three Months Ended March 31, 2014

| | Parent Issuer | Subsidiary Guarantor | Non-Guarantor Subsidiaries | Consolidating Adjustments | Consolidated |
|----------------------------------------------------------------------------------------------|---------------|-------------------------|-------------------------------|------------------------------|--------------|
| Net income (loss) including noncontrolling interest | \$258.1 | \$0.5 | \$325.9 | \$(312.9) |) \$271.6 |
| Other comprehensive income (loss), before tax: | | | | | |
| Unrealized gains (losses) on securities | 1,110.1 | 767.7 | 1,113.2 | (1,880.9) |) 1,110.1 |
| Other-than-temporary impairments | 15.6 | 13.2 | 15.6 | (28.8) |) 15.6 |
| Pension and other post-employment benefit liability | (3.4) |) (0.8) |) (3.4) |) 4.2 | (3.4) |
| Other comprehensive income (loss), before tax | 1,122.3 | 780.1 | 1,125.4 | (1,905.5) |) 1,122.3 |
| Income tax expense (benefit) related to items of other comprehensive income (loss) | 393.9 | 274.1 | 393.5 | (667.6) |) 393.9 |
| Other comprehensive income (loss), after tax | 728.4 | 506.0 | 731.9 | (1,237.9) |) 728.4 |
| Comprehensive income (loss) | 986.5 | 506.5 | 1,057.8 | (1,550.8) |) 1,000.0 |
| Less: Comprehensive income (loss) attributable to the noncontrolling interest | — | — | 13.5 | — |) 13.5 |
| Comprehensive income (loss) attributable to Voya Financial, Inc.'s common shareholders | \$986.5 | \$506.5 | \$1,044.3 | \$(1,550.8) |) \$986.5 |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Condensed Consolidating Statement of Comprehensive Income

For the Three Months Ended March 31, 2013

| | Parent Issuer | Subsidiary Guarantor | Non-Guarantor Subsidiaries | Consolidating Adjustments | Consolidated |
|---------------------------------------------------------------------------------------------|---------------|-------------------------|-------------------------------|------------------------------|--------------|
| Net income (loss) including noncontrolling interest | \$(212.0) | \$(228.8) | \$(215.1) | \$430.4 | \$(225.5) |
| Other comprehensive income (loss), before tax: | | | | | |
| Unrealized gains (losses) on securities | (399.9) | (137.0) | (397.8) | 534.8 | (399.9) |
| Other-than-temporary impairments | 10.9 | 6.9 | 10.9 | (17.8) | 10.9 |
| Pension and other post-employment benefit liability | (3.5) | (0.8) | (3.4) | 4.2 | (3.5) |
| Other comprehensive income (loss), before tax | (392.5) | (130.9) | (390.3) | 521.2 | (392.5) |
| Income tax expense (benefit) related to items of other comprehensive income (loss) | (134.6) | (44.9) | (133.8) | 178.7 | (134.6) |
| Other comprehensive income (loss), after tax | (257.9) | (86.0) | (256.5) | 342.5 | (257.9) |
| Comprehensive income (loss) | (469.9) | (314.8) | (471.6) | 772.9 | (483.4) |
| Less: Comprehensive income (loss) attributable to the noncontrolling interest | — | — | (13.5) | — | (13.5) |
| Comprehensive income (loss) attributable to Voya Financial, Inc.'s common shareholder | \$(469.9) | \$(314.8) | \$(458.1) | \$772.9 | \$(469.9) |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Condensed Consolidating Statement of Cash Flows
For the Three Months Ended March 31, 2014

| | Parent Issuer | Subsidiary Guarantor | Non-Guarantor Subsidiaries | Consolidating Adjustments | Consolidated |
|----------------------------------------------------------------------------------------------|---------------|-------------------------|-------------------------------|------------------------------|--------------|
| Net cash provided by (used in) operating activities | \$(12.1 |) \$8.0 | \$816.7 | \$(26.0 |) \$786.6 |
| Cash Flows from Investing Activities: | | | | | |
| Proceeds from the sale, maturity, disposal or redemption of: | | | | | |
| Fixed maturities | — | — | 2,629.7 | — | 2,629.7 |
| Equity securities, available-for-sale | 2.4 | 13.1 | 32.2 | — | 47.7 |
| Mortgage loans on real estate | — | — | 307.4 | — | 307.4 |
| Limited partnerships/corporations | — | — | 60.9 | — | 60.9 |
| Acquisition of: | | | | | |
| Fixed maturities | — | — | (3,057.2 |) — | (3,057.2 |
| Equity securities, available-for-sale | (6.5 |) — | (0.9 |) — | (7.4 |
| Mortgage loans on real estate | — | — | (252.9 |) — | (252.9 |
| Limited partnerships/corporations | — | — | (18.4 |) — | (18.4 |
| Short-term investments, net | (21.0 |) — | 22.9 | — | 1.9 |
| Policy loans, net | — | — | 27.3 | — | 27.3 |
| Derivatives, net | 11.5 | — | (190.1 |) — | (178.6 |
| Other investments, net | — | — | 2.0 | — | 2.0 |
| Sales from consolidated investments entities | — | — | 571.8 | — | 571.8 |
| Purchase of consolidated investment entities | — | — | (1,258.8 |) — | (1,258.8 |
| Maturity of intercompany loans issued to subsidiaries with maturities more than three months | 0.6 | — | — | (0.6 |) — |
| Net (issuance) maturity of short-term intercompany loans | (159.3 |) — | (180.0 |) 339.3 | — |
| Return of capital contributions from subsidiaries | 75.0 | — | — | (75.0 |) — |
| Capital contributions to subsidiaries | — | (156.0 |) — | 156.0 | — |
| Collateral received (delivered), net | — | — | 89.4 | — | 89.4 |

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| | | | | | | |
|-----------------------------------------------------|-------|----------|------------|---------|----------|---|
| Purchases of fixed assets, net | — | — | (8.7 |) — | (8.7 |) |
| Other, net | — | 0.2 | (0.2 |) — | — |) |
| Net cash provided by (used in) investing activities | (97.3 |) (142.7 |) (1,223.6 |) 419.7 | (1,043.9 |) |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Condensed Consolidating Statement of Cash Flows
For the Three Months Ended March 31, 2014

| | Parent Issuer | Subsidiary Guarantor | Non-Guarantor Subsidiaries | Consolidating Adjustments | Consolidated |
|---------------------------------------------------------------------|---------------|-------------------------|-------------------------------|------------------------------|--------------|
| Cash Flows from Financing Activities: | | | | | |
| Deposits received for investment contracts | — | — | 2,500.0 | — | 2,500.0 |
| Maturities and withdrawals from investment contracts | — | — | (2,809.7 |) — | (2,809.7) |
| Debt issuance costs | (16.7 |) — | — | — | (16.7) |
| Intercompany loans with maturities of more than three months | — | — | (0.6 |) 0.6 | — |
| Net (repayments of) proceeds from short-term intercompany loans | 180.0 | 135.1 | 24.2 | (339.3 |) — |
| Dividends to parent | — | — | (26.0 |) 26.0 | — |
| Return of capital contributions to parent | — | — | (75.0 |) 75.0 | — |
| Contributions of capital from parent | — | — | 156.0 | (156.0 |) — |
| Borrowings of consolidated investment entities | — | — | 28.4 | — | 28.4 |
| Contributions from participants in consolidated investment entities | — | — | 466.9 | — | 466.9 |
| Common stock acquired - Share buyback | (250.0 |) — | — | — | (250.0) |
| Dividends paid | (2.6 |) — | — | — | (2.6) |
| Net cash provided by (used in) financing activities | (89.3 |) 135.1 | 264.2 | (393.7 |) (83.7) |
| Net increase (decrease) in cash and cash equivalents | (198.7 |) 0.4 | (142.7 |) — | (341.0) |
| Cash and cash equivalents, beginning of period | 640.2 | 1.1 | 2,199.5 | — | 2,840.8 |
| Cash and cash equivalents, end of period | \$441.5 | \$1.5 | \$2,056.8 | \$— | \$2,499.8 |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Condensed Consolidating Statement of Cash Flows
For the Three Months Ended March 31, 2013

| | Parent Issuer | Subsidiary Guarantor | Non-Guarantor Subsidiaries | Consolidating Adjustments | Consolidated |
|-----------------------------------------------------------------|---------------|-------------------------|-------------------------------|------------------------------|--------------|
| Net cash provided by (used in) operating activities | \$152.3 | \$(2.0) | \$(163.7) | \$(15.0) | \$(28.4) |
| Cash Flows from Investing Activities: | | | | | |
| Proceeds from the sale, maturity, disposal or redemption of: | | | | | |
| Fixed maturities | — | — | 4,455.8 | — | 4,455.8 |
| Equity securities, available-for-sale | 3.2 | 12.4 | 12.8 | — | 28.4 |
| Mortgage loans on real estate | — | — | 318.3 | — | 318.3 |
| Limited partnerships/corporations | — | — | 18.0 | — | 18.0 |
| Acquisition of: | | | | | |
| Fixed maturities | — | — | (4,802.8) | — | (4,802.8) |
| Equity securities, available-for-sale | (5.2) | — | (4.2) | — | (9.4) |
| Mortgage loans on real estate | — | — | (581.4) | — | (581.4) |
| Limited partnerships/corporations | — | — | (9.8) | — | (9.8) |
| Short-term investments, net | — | — | 2,999.1 | — | 2,999.1 |
| Policy loans, net | — | — | (4.1) | — | (4.1) |
| Derivatives, net | — | — | (1,089.6) | — | (1,089.6) |
| Other investments, net | — | — | 11.8 | — | 11.8 |
| Sales from consolidated investments entities | — | — | 573.8 | — | 573.8 |
| Purchase of consolidated investment entities | — | — | (613.8) | — | (613.8) |
| Net maturity (issuance) of short-term intercompany loans | (34.9) | (10.5) | (13.4) | 58.8 | — |
| Collateral received (delivered), net | 8.6 | — | (369.1) | — | (360.5) |
| Purchases of fixed assets, net | — | — | (6.6) | — | (6.6) |
| Net cash provided by (used in) investing activities | (28.3) | 1.9 | 894.8 | 58.8 | 927.2 |

Voya Financial, Inc.

Notes to the Condensed Consolidated Financial Statements (Unaudited)

(Dollar amounts in millions, unless otherwise stated)

Condensed Consolidating Statement of Cash Flows
For the Three Months Ended March 31, 2013

| | Parent Issuer | Subsidiary Guarantor | Non-Guarantor Subsidiaries | Consolidating Adjustments | Consolidated |
|--------------------------------------------------------------------------|---------------|-------------------------|-------------------------------|------------------------------|--------------|
| Cash Flows from Financing Activities: | | | | | |
| Deposits received for investment contracts | — | — | 2,936.2 | — | 2,936.2 |
| Maturities and withdrawals from investment contracts | — | — | (2,996.6 |) — | (2,996.6) |
| Proceeds from issuance of debt with maturities of more than three months | 1,000.3 | — | 0.3 | — | 1,000.6 |
| Repayment of debt with maturities of more than three months | (945.3 |) — | (359.3 |) — | (1,304.6) |
| Short-term debt, net | (169.7 |) — | — | — | (169.7) |
| Debt issuance costs | (6.5 |) — | — | — | (6.5) |
| Net (repayments of) proceeds from short-term intercompany loans | 23.9 | — | 34.9 | (58.8 |) — |
| Dividends to parent | — | — | (15.0 |) 15.0 | — |
| Contributions from participants in consolidated investment entities | — | — | 642.7 | — | 642.7 |
| Net cash provided by (used in) financing activities | (97.3 |) — | 243.2 | (43.8 |) 102.1 |
| Net increase (decrease) in cash and cash equivalents | 26.7 | (0.1 |) 974.3 | — | 1,000.9 |
| Cash and cash equivalents, beginning of period | 357.5 | 0.4 | 1,428.9 | — | 1,786.8 |
| Cash and cash equivalents, end of period | \$384.2 | \$0.3 | \$2,403.2 | \$— | \$2,787.7 |

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations
(Dollar amounts in millions, unless otherwise stated)

For the purposes of this discussion, the "Company," "we," "our," "us," and "Voya Financial, Inc." refer to Voya Financial, Inc. and its subsidiaries. As of the date of this Quarterly Report on Form 10-Q, ING Group is our largest shareholder.

The following discussion and analysis presents a review of our consolidated results of operations for the three months ended March 31, 2014 and 2013 and financial condition as of March 31, 2014 and December 31, 2013. This item should be read in its entirety and in conjunction with the Condensed Consolidated Financial Statements and related notes contained in Part I, Item 1. of this Form 10-Q, as well as "Management's Discussion and Analysis of Financial Condition and Results of Operations" section contained in our Annual Report on Form 10-K for the year ended December 31, 2013.

In addition to historical data, this discussion contains forward-looking statements about our business, operations and financial performance based on current expectations that involve risks, uncertainties and assumptions. Actual results may differ materially from those discussed in the forward-looking statements as a result of various factors. See "Note Concerning Forward-Looking Statements." Investors are directed to consider the risks and uncertainties discussed in this Item 2., as well as in other documents we filed with the SEC.

Overview

We provide our principal products and services in three ongoing businesses—Retirement Solutions, Investment Management and Insurance Solutions—and report our results for these ongoing businesses through five segments.

The Retirement Solutions business provides its products and services through two segments: Retirement and Annuities:

Our Retirement segment provides tax-deferred, employer-sponsored retirement savings plans and administrative services in corporate, education, healthcare and government markets. Our Retirement segment also provides rollover IRAs and other retail financial products as well as comprehensive financial advisory services to individual customers. Our retirement products and services are distributed through multiple intermediary channels, including TPAs, independent and national wirehouse affiliated brokers and registered investment advisors, in addition to independent sales agents and consulting firms. We also have a direct sales team for large defined contribution plans and stable value business, as well as a team of affiliated brokers who sell our products both in person and via telephone. Our Annuities segment provides fixed and indexed annuities, tax-qualified mutual fund custodial products and payout annuities for pre-retirement wealth accumulation and post-retirement income management. Annuity products are primarily distributed by independent marketing organizations, independent broker-dealers, banks, independent insurance agents, pension professionals and affiliated broker-dealers.

The Investment Management business provides its products and services through a single segment, also called Investment Management:

Our Investment Management business provides investment products and retirement solutions to both individual and institutional customers by offering domestic and international fixed income, equity, multi-asset and alternative products and solutions across a range of asset classes, geographies, market sectors, investment styles and capitalization spectrums. Investment Management products and services are primarily marketed to institutional clients, including public, corporate and union retirement plans, endowments and foundations and insurance companies, as well as individual investors and the general accounts of our insurance company subsidiaries. Investment Management products and services are distributed through a combination of our direct sales force,

consultant channel and intermediary partners (such as banks, broker-dealers and independent financial advisers).

The Insurance Solutions business provides its products and services through two segments: Individual Life and Employee Benefits:

Our Individual Life segment provides wealth protection and transfer opportunities through universal, variable, whole life and term life products. Our customers range across a variety of age groups and income levels. We distribute our product offering through three main channels: our independent sales channel, our strategic distribution channel and our specialty markets channel. Our independent sales channel consists of a large network of independent general agents and marketing companies who interact with the majority of licensed independent life insurance agents in the United States. Our strategic distribution channel encompasses a network of independent managing directors who support a large team of producers who engage with our broker dealers to sell a range of products including our branded life, annuity and mutual funds.

Finally, our specialty markets channel focuses on alternative distribution and consists of a large team of producers, in addition to banks, life insurance quote agencies and internet direct marketers.

Our Employee Benefits segment provides stop loss, group life, voluntary employee-paid and disability products to mid-sized and large businesses. We reinsure substantially all of our new disability sales to a third-party. To distribute our products, we utilize brokers, consultants and third-party administrators. In the voluntary market, policies are marketed to employees at the worksite through enrollment firms, technology partners and brokers.

In addition to our ongoing business, we also have Closed Blocks and Corporate reporting segments. Corporate includes our corporate operations and corporate level assets and financial obligations. The Corporate segment includes investment income on assets backing surplus in excess of amounts held at the segment level, financing and interest expenses, other items not allocated to segments, such as certain expenses and liabilities of employee benefit plans and intercompany eliminations.

Closed Blocks consists of three separate reporting segments that include run-off and legacy business lines that are no longer being actively marketed or sold, but are managed to protect regulatory and rating agency capital from equity market movements. The Closed Block Variable Annuity ("CBVA") segment consists of variable annuity contracts that were designed to offer long-term savings products in which individual contract owners made deposits that are maintained in separate accounts. These products included options for policyholders to purchase living benefit riders. In 2009, we separated our CBVA segment from our other operations, placing it in run-off, and made a strategic decision to stop actively writing new retail variable annuity products with substantial guarantee features (the last policies were issued in 2010 and the block shifted to run-off). The Closed Block Institutional Spread Products segment historically issued GICs and funding agreements and invested amounts raised to earn a spread. While the business in the Closed Block Institutional Spread Products segment is being managed in active run-off, we continue to issue liabilities from time to time to replace liabilities that are maturing. The Closed Block Other segment consists primarily of retained and run-off activity related to divestments, including our group reinsurance and individual reinsurance businesses, three broker dealers and Life Insurance Company of Georgia. Accordingly, these segments have been classified as closed blocks and are managed separately from our ongoing business.

Trends and Uncertainties

Throughout this Management's Discussion and Analysis ("MD&A"), we discuss a number of trends and uncertainties that we believe may materially affect our future liquidity, financial condition or results of operations. Where these trends or uncertainties are specific to a particular aspect of our business, we often include such a discussion under the relevant caption of this MD&A, as part of our broader analysis of that area of our business. In addition, the following factors represent some of the key general trends and uncertainties that have influenced the development of our business and our historical financial performance and that we believe will continue to influence our business and financial performance in the future.

Market Conditions

While extraordinary monetary accommodation has suppressed volatility in rate, credit and domestic equity markets, we are cognizant of the potential for an increase in volatility upon the normalization of monetary policy. In the short-to medium-term, this potential for increased volatility, coupled with prevailing low interest rates, can pressure sales and reduce demand as consumers hesitate to make financial decisions. In addition, this environment could make it difficult to manufacture products that are consistently both attractive to customers and profitable. Financial performance can be affected adversely by market volatility as fees driven by AUM fluctuate, hedging costs increase and revenue declines due to reduced sales and increased outflows. In the long-term, however, we believe the recent financial crisis and resultant lingering uncertainty will motivate individuals to seek solutions combining elements of capital preservation, income and growth. Thus, as a company with strong retirement, investment management and insurance capabilities, we believe current market conditions may ultimately enhance the attractiveness of our broad

portfolio of products and services. We will need to continue to monitor the behavior of our customers, as evidenced by mortality rates, morbidity rates, annuitization rates and lapse rates, which adjusts in response to changes in market conditions in order to ensure that our products and services remain attractive as well as profitable.

Interest Rate Environment

Yields across domestic fixed income classes moved notably higher in 2013; however, interest rates remain low by historical standards. The prolonged low interest rate environment has affected and may continue to affect the demand for our products in various ways. In the short to medium-term, we may experience lower sales and reduced demand as the low interest rate environment makes it difficult to manufacture products that are consistently both attractive to customers and profitable.

Our financial performance may also be affected adversely by the current low interest rate environment. The interest rate environment has historically influenced our business and financial performance, and we believe it will continue to do so in the future for several reasons, including the following:

Our general account investment portfolio, which was approximately \$87 billion as of March 31, 2014, consists predominantly of fixed income investments and currently has an average yield of approximately 5.0%. In the near term and absent further material change in yields available on fixed income investments, we expect the yield we earn on new investments will be lower than the yields we earn on maturing investments, which were generally purchased in environments where interest rates were higher than current levels. We currently anticipate that proceeds that are reinvested in fixed income investments in the remainder of 2014 will earn an average yield in the range of 4.25% to 4.50%. If interest rates were to rise, we expect the yield on our new money investments would also rise and gradually converge toward the yield of those maturing assets. In addition, while less material to financial results than new money investment rates, movements in prevailing interest rates also influence the prices of fixed income investments that we sell on the secondary market rather than holding until maturity or repayment, with rising interest rates generally leading to lower prices in the secondary market, and falling interest rates generally leading to higher prices. Certain of our products pay guaranteed minimum rates. For example, fixed accounts and a portion of the stable value accounts included within defined contribution retirement plans, UL policies and individual fixed annuities include guaranteed minimum credited rates. We are required to pay these guaranteed minimum rates even if earnings on our investment portfolio decline, with the resulting investment margin compression negatively impacting earnings. In addition, we expect more policyholders to hold policies (lower lapses) with comparatively high guaranteed rates longer in a low interest rate environment. Conversely, a rise in average yield on our investment portfolio would positively impact earnings if the average interest rate we pay on our products does not rise correspondingly. Similarly, we expect policyholders would be less likely to hold policies (higher lapses) with existing guarantees as interest rates rise.

Our CBVA segment provides certain guaranteed minimum benefits. A prolonged low interest rate environment may subject us to increased hedging costs or an increase in the amount of statutory reserves that our insurance subsidiaries are required to hold for these variable annuity guarantees, lowering their statutory surplus, which would adversely affect their ability to pay dividends to us. A prolonged low interest rate environment may also affect the perceived value of guaranteed minimum income benefits, which in turn may lead to a higher rate of annuitization of those products over time. For additional information on the CBVA segment's sensitivity to interest rates, see Part I, Item 3. of this Form 10-Q for additional information.

In the long-term, however, we believe the recent financial crisis and resultant lingering uncertainty will motivate individuals to seek solutions combining elements of capital preservation, income and growth. Thus, as a company with strong retirement, investment management and insurance capabilities, we believe current market conditions may ultimately enhance the attractiveness of our broad portfolio of products and services. We will need to continue to monitor the behavior of our customers, as evidenced by annuitization rates and lapse rates, which adjusts in response to changes in market conditions, in order to ensure that our products and services remain attractive as well as profitable.

The Impact of our CBVA Segment on U.S. GAAP Earnings

Our ongoing management of our CBVA segment is focused on preserving our current capitalization status through careful risk management and hedging. Because U.S. GAAP accounting differs from the methods used to determine regulatory and rating agency capital measures, our hedge programs may create earnings volatility in our U.S. GAAP financial statements.

Governmental and Public Policy Impact on Demand for Our Products

The demand for our products is influenced by a dynamic combination of governmental and public policy factors. We anticipate that legislative and other governmental activity—and our ability to flexibly respond to changes resulting from such activity—will be crucial to our long-term financial performance. In particular, the demand for our products is influenced by the following factors:

Availability and quality of public retirement solutions: The lack of comprehensive or sufficient government-sponsored retirement solutions has been a significant driver of the popularity of private sector retirement products. We believe that concerns regarding Social Security and the reduced enrollment in defined benefit retirement plans may further increase the demand for private sector retirement solutions. The impact of any legislative actions or new government programs relating to retirement solutions on our business and financial performance will depend substantially on the level of private sector involvement and our ability to participate in any such programs. We believe we are well positioned to take advantage of any future developments involving participation in any such programs by private sector providers.

Tax-advantaged status: Many of the retirement savings, accumulation and protection products we sell qualify for tax-advantaged status. Changes in U.S. tax laws that alter the tax benefits of certain investment vehicles could have a material effect on demand for our products.

Aging of the U.S. Population

We believe that the aging of the U.S. population will affect both the demand for our products and the levels of our assets under management ("AUM") and assets under administration ("AUA"). As the "baby boomer" generation prepares for retirement, we believe that demand for retirement savings, growth and income products will grow. The impact of this growth may be offset to some extent by asset outflows as an increasing percentage of the population begins withdrawing assets to convert their savings into income.

Competition

Our ongoing business operates in highly competitive markets. We face a variety of large and small industry participants, including diversified financial institutions, investment managers and insurance companies. These companies compete in one form or another for the growing pool of retirement assets driven by a number of exogenous factors such as the continued aging of the U.S. population and the reduction in safety nets provided by governments and corporations. In many segments, product differentiation is difficult as product development and life cycles have shortened. In addition, we have experienced pressure on fees as product unbundling and lower cost alternatives have emerged. As a result, scale and the ability to provide value-added services and build long-term relationships are important factors to compete effectively. We believe that our leading presence in the retirement market and resulting relationships with millions of participants, diverse range of capabilities (as a provider of retirement, investment management and insurance products and services) and broad distribution network uniquely position us to effectively serve consumers' increasing demand for retirement savings, income and protection solutions.

Seasonality

Our ongoing business results can vary from quarter to quarter as a result of seasonal factors. For example, the first quarters of each year typically have elevated operating expenses, reflecting higher payroll taxes and certain other annual expenses that are concentrated in the first quarter. The first quarters also tend to have lower investment income from carried interest income from Investment Management and a higher Group Life loss ratio in Employee Benefits. In addition, the fourth quarters tend to have higher levels of performance fees in Investment Management.

Operating Measures

This management's discussion and analysis includes discussion of operating earnings before income taxes and operating revenues, each of which is a measure that is not determined in accordance with U.S. GAAP, because our management uses these measures to manage our businesses and allocate our resources. We also discuss these measures generally because we believe that they provide our investors with useful information regarding our financial performance. In particular, these measures facilitate a comparison of period-to-period results without the effect of the volatility created by certain changes in the financial markets that affect our financial results as reported under U.S. GAAP. Other companies may use similarly titled non-U.S. GAAP financial measures that are calculated differently from the way we calculate such measures, and accordingly, our non-U.S. GAAP financial measures may not be comparable to similar measures used by other companies.

We also discuss certain operating measures, described below, as well as operating earnings before income taxes and operating revenues which provide useful information about our businesses and the operational factors underlying our financial performance. See the Segments Note to our Condensed Consolidated Financial Statements in Part I, Item 1.

of this Form 10-Q for a description of the adjustments made to reconcile Income (loss) before income taxes to operating earnings before income taxes and the adjustments made to reconcile Total revenues to operating revenues.

AUM and AUA

A substantial portion of our fees, other charges and margins are based on AUM. AUM represents on-balance sheet assets supporting customer account values/liabilities and surplus as well as off-balance sheet institutional/mutual funds. Customer account values reflect the amount of policyholder equity that has accumulated within retirement, annuity and universal life products. AUM includes general account assets managed by our Investment Management segment in which we bear the investment risk, separate account assets in which the contract owner bears the investment risk and institutional/mutual funds, which are excluded from our balance

sheet. AUM-based revenues increase or decrease with a rise or fall in the amount of AUM, whether caused by changes in capital markets or by net flows.

AUM is principally affected by net deposits (i.e., new deposits, less surrenders and other outflows) and investment performance (i.e., interest credited to contract owner accounts for assets that earn a fixed return or market performance for assets that earn a variable return). Separate account AUM and institutional/mutual fund AUM include assets managed by our Investment Management segment, as well as assets managed by third-party investment managers. Our Investment Management segment reflects the revenues earned for managing affiliated assets for our other segments (based on arm's length agreements) as well as assets managed for third parties. Our consolidated AUM includes eliminations of AUM managed by our Investment Management segment that is also reflected in other segments' AUM and adjustments for AUM not reflected in any segments.

AUA represents accumulated assets on contracts pursuant to which we either provide administrative services or product guarantees for assets managed by third parties. These contracts are not insurance contracts and the assets are excluded from the Condensed Consolidated Financial Statements. Fees earned on AUA can be based on the number of participants, asset levels and/or the level of services or product guarantees that are provided.

Sales Statistics

In our discussion of our segment results under "Results of Operations—Segment by Segment," we sometimes refer to sales activity for various products. The term "sales" is used differently for different products, as described more fully below. These sales statistics do not correspond to revenues under U.S. GAAP and are used by us as operating measures underlying our financial performance.

Net flows are deposits less redemptions (including benefits and other product charges).

Sales for Individual Life products are based on a calculation of weighted average annual premiums ("WAP"). Sales for Employee Benefits products are based on a calculation of annual premiums, which represents regular premiums on new policies, plus a portion of new single premiums.

WAP is defined as the amount of premium for a policy's first year that is eligible for the highest first year commission rate, plus a varying portion of any premium in excess of this base amount, depending on the product. WAP is a key measure of recent sales performance of our products and is an indicator of the general growth or decline in certain lines of business. WAP is not equal to premium revenue under U.S. GAAP. Renewal premiums on existing policies are included in U.S. GAAP premium revenue in addition to first year premiums and thus changes in persistency of existing in-force business can potentially offset growth from current year sales.

Total gross premiums and deposits are defined as premium revenue and deposits for policies written and assumed. This measure provides information as to growth and persistency trends related to premium and deposits.

Other Measures

Total annualized in-force premiums are defined as a full year of premium at the rate in effect at the end of the period. This measure provides information as to the growth and persistency trends in premium revenue.

Interest adjusted loss ratios are defined as the ratio of benefits expense to premium revenue exclusive of the discount component in the change in benefit reserve. This measure reports the loss ratio related to mortality on life products and morbidity on health products.

In-force face amount is defined as the total life insurance coverage in effect as of the end of the period presented for business written and assumed. This measure provides information as to changes in policy growth and persistency with respect to death benefit coverage.

In-force policy count is defined as the number of policies written and assumed with coverage in effect as of the end of the period. This measure provides information as to policy growth and persistency.

New business policy count (paid) is defined as the number of policies issued during the period for which initial premiums have been paid by the policyholder. This measure provides information as to policy growth from sales during the period.

Results of Operations - Company Condensed Consolidated

The following table presents summary condensed consolidated financial information for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|--------------------------------------------------------------------------------------|------------------------------|-----------|
| | 2014 | 2013 |
| Revenues: | | |
| Net investment income | \$1,145.6 | \$1,198.7 |
| Fee income | 931.8 | 891.9 |
| Premiums | 600.9 | 471.9 |
| Net realized capital gains (losses) | (190.6 |) (874.8 |
| Other revenue | 105.5 | 95.6 |
| Income (loss) related to consolidated investment entities: | | |
| Net investment income | 81.5 | 44.2 |
| Changes in fair value related to collateralized loan obligations | (3.8 |) (8.9 |
| Total revenues | 2,670.9 | 1,818.6 |
| Benefits and expenses: | | |
| Interest credited and other benefits to contract owners/policyholders | 1,358.1 | 1,061.4 |
| Operating expenses | 789.5 | 759.1 |
| Net amortization of deferred policy acquisition costs and value of business acquired | 126.1 | 130.5 |
| Interest expense | 47.6 | 44.4 |
| Operating expenses related to consolidated investment entities: | | |
| Interest expense | 46.2 | 36.8 |
| Other expense | 1.1 | 0.7 |
| Total benefits and expenses | 2,368.6 | 2,032.9 |
| Income (loss) before income taxes | 302.3 | (214.3 |
| Income tax expense (benefit) | 30.7 | 11.2 |
| Net income (loss) | 271.6 | (225.5 |
| Less: Net income (loss) attributable to noncontrolling interest | 13.5 | (13.5 |
| Net income (loss) available to our common shareholders | \$258.1 | \$(212.0 |

The following table presents AUM and AUA as of the dates indicated:

| (\$ in millions) | March 31 2014 | 2013 |
|--------------------------------------------|------------------|--------------|
| AUM and AUA | | |
| Retirement Solutions: | | |
| Retirement | \$342,421.1 | \$318,636.9 |
| Annuities | 26,967.6 | 26,228.0 |
| Investment Management | 260,466.5 | 243,358.5 |
| Insurance Solutions: | | |
| Individual Life | 16,007.7 | 15,598.8 |
| Employee Benefits | 1,776.4 | 1,753.8 |
| Eliminations/Other | (181,790.2 |) (173,416.4 |
| Total Ongoing Businesses | 465,849.1 | 432,159.6 |
| Closed Blocks: | | |
| Closed Block Variable Annuity | 45,042.0 | 44,546.6 |
| Closed Block Institutional Spread Products | 2,351.1 | 3,945.7 |
| Closed Block Other | 538.9 | 558.8 |
| Total Closed Blocks | 47,932.0 | 49,051.1 |
| Total AUM and AUA | \$513,781.1 | \$481,210.7 |
| | | |
| AUM | \$279,511.6 | \$258,176.1 |
| AUA | 234,269.5 | 223,034.6 |
| Total AUM and AUA | \$513,781.1 | \$481,210.7 |

The following table presents the relative contributions of each segment to Operating earnings before income taxes for the periods indicated, and a reconciliation of Operating earnings before income taxes to Income (loss) before income taxes:

| (\$ in millions) | Three Months Ended March 31, | | |
|-----------------------------------------------------------------------------------|------------------------------|----------|---|
| | 2014 | 2013 | |
| Retirement Solutions: | | | |
| Retirement | \$ 114.9 | \$ 137.8 | |
| Annuities | 54.8 | 54.3 | |
| Investment Management | 49.8 | 30.1 | |
| Insurance Solutions: | | | |
| Individual Life | 31.1 | 50.8 | |
| Employee Benefits | 16.9 | 12.4 | |
| Total Ongoing Business | 267.5 | 285.4 | |
| Corporate | (37.3 |) (50.1 |) |
| Closed Blocks: | | | |
| Closed Block Institutional Spread Products | 5.4 | 22.1 | |
| Closed Block Other | (4.5 |) (0.7 |) |
| Total Closed Blocks ⁽¹⁾ | 0.9 | 21.4 | |
| Total operating earnings before income taxes | \$231.1 | \$256.7 | |
| Adjustments: | | | |
| Closed Block Variable Annuity | 20.2 | (477.1 |) |
| Net investment gains (losses) and related charges and adjustments | 57.6 | 41.8 | |
| Net guaranteed benefit hedging gains (losses) and related charges and adjustments | 6.4 | 3.1 | |
| Loss related to businesses exited through reinsurance or divestment | (10.5 |) (16.9 |) |
| Income (loss) attributable to noncontrolling interests | 13.5 | (13.5 |) |
| Other adjustments to operating earnings | (16.0 |) (8.4 |) |
| Income (loss) before income taxes | \$302.3 | \$(214.3 |) |

⁽¹⁾ Our Closed Block Variable Annuity ("CBVA") segment is managed to focus on protecting regulatory and rating capital rather than achieving operating metrics and, therefore, its results of operations are not reflected within Operating earnings before income taxes.

The following table presents the relative contributions of each segment to Operating revenues for the periods indicated and a reconciliation of Operating revenues to Total revenues:

| (\$ in millions) | Three Months Ended March 31, | |
|-----------------------------------------------------------------------------------|------------------------------|-----------|
| | 2014 | 2013 |
| Retirement Solutions: | | |
| Retirement | \$598.5 | \$583.2 |
| Annuities | 354.4 | 307.6 |
| Investment Management | 160.5 | 131.9 |
| Insurance Solutions: | | |
| Individual Life | 692.2 | 687.1 |
| Employee Benefits | 338.9 | 318.1 |
| Total Ongoing Business | 2,144.5 | 2,027.9 |
| Corporate | 25.3 | 17.1 |
| Closed Blocks: | | |
| Closed Block Institutional Spread Products | 17.6 | 38.3 |
| Closed Block Other | 8.0 | 7.2 |
| Total Closed Blocks ⁽¹⁾ | 25.6 | 45.5 |
| Total operating revenues | \$2,195.4 | \$2,090.5 |
| Adjustments: | | |
| Closed Block Variable Annuity | 284.6 | (444.0) |
| Net realized investment gains (losses) and related charges and adjustments | 49.6 | 30.4 |
| Gain (loss) on change in fair value of derivatives related to guaranteed benefits | (23.9) | 20.6 |
| Revenues related to businesses exited through reinsurance or divestment | 19.0 | (12.1) |
| Revenues (loss) attributable to noncontrolling interests | 60.8 | 40.3 |
| Other adjustments to operating revenues | 85.4 | 92.9 |
| Total revenues | \$2,670.9 | \$1,818.6 |

⁽¹⁾ Our CBVA segment is managed to focus on protecting regulatory and rating agency capital rather than achieving operating metrics and, therefore, its results of operations are not reflected within Operating revenues.

Notable Items

We believe the following tables will help investors identify more easily some of the larger causes of changes in our Operating earnings before income taxes during the periods discussed. The tables highlight notable items that are included in Operating earnings before income taxes from the following categories: (1) large gains (losses) that are not indicative of performance in the period; (2) significant gains (losses) resulting from transactions to change our capital structure; and (3) items that typically recur but can be volatile from period to period (e.g., DAC/VOBA and other intangibles unlocking). In addition, we included the historic Interest expense because Interest expense has changed meaningfully over the period given the changes in debt. There may be other items not included in the following table that caused increases (decreases) in Operating earnings before taxes for the periods presented. See the descriptions within the "Results of Operations" section for a more comprehensive discussion of the causes of changes in Operating earnings before income taxes.

| (\$ in millions) | Three Months Ended March 31, | |
|-------------------------------------------------------------|------------------------------|----------|
| | 2014 | 2013 |
| Interest expense (including interest rate swap settlements) | \$(47.0) | \$(41.9) |
| DAC/VOBA and other intangibles unlocking | (19.8) | 7.3 |
| Net gain (loss) from Lehman Recovery | (1.8) | — |

The following table presents the adjustment to Income (loss) before income taxes related to Total investment gains (losses) and the related Net amortization of DAC/VOBA and other intangibles for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|-------------------------------------------------------------------------------------------------------|------------------------------|-------------|
| | 2014 | 2013 |
| Other-than-temporary impairments | \$ (3.3) |) \$ (11.0) |
| CMO-B fair value adjustments ⁽¹⁾ | 65.3 | (33.2) |
| Gains (losses) on the sale of securities | 36.2 | 20.5 |
| Other, including changes in the fair value of derivatives | (48.9) |) 66.1 |
| Total investment gains (losses) | 49.3 | 42.4 |
| Net amortization of DAC/VOBA and other intangibles on above | 7.7 | 12.9 |
| Net investment gains (losses), including Closed Block Variable Annuity | 57.0 | 55.3 |
| Less: Closed Block Variable Annuity net investment gains (losses) and related charges and adjustments | (0.6) |) 13.5 |
| Net investment gains (losses) | \$ 57.6 | \$ 41.8 |

⁽¹⁾ For a description of our CMO-B portfolio, see "Investments - CMO-B Portfolio."

The following table presents the adjustment to Income (loss) before taxes related to Guaranteed benefit hedging gains (losses) net of DAC/VOBA and other intangibles amortization for the periods indicated. This table excludes Closed Block Variable Annuity ("CBVA").

| (\$ in millions) | Three Months Ended March 31, | |
|-----------------------------------------------------------------------------------|------------------------------|-----------|
| | 2014 | 2013 |
| Gain (loss), excluding nonperformance risk | \$ (8.3) |) \$ 16.1 |
| Gain (loss) due to nonperformance risk | 2.7 | (4.1) |
| Net gain (loss) prior to related amortization of DAC/VOBA and sales inducements | (5.6) |) 12.0 |
| Net amortization of DAC/VOBA and sales inducements | 12.0 | (8.9) |
| Net guaranteed benefit hedging gains (losses) and related charges and adjustments | \$ 6.4 | \$ 3.1 |

Terminology Definitions

Net realized capital gains (losses), net realized investment gains (losses) and related charges and adjustments and net guaranteed benefit hedging losses and related charges and adjustments include changes in the fair value of derivatives. Increases in the fair value of derivative assets or decreases in the fair value of derivative liabilities result in "gains." Decreases in the fair value of derivative assets or increases in the fair value of derivative liabilities result in "losses."

In addition, we have certain products that contain guarantees that are embedded derivatives related to guaranteed benefits, while other products contain such guarantees that are considered derivatives (collectively "guaranteed benefit derivatives").

Three Months Ended March 31, 2014 Compared to Three Months Ended March 31, 2013

Net Income (Loss)

Net investment income decreased \$53.1 million from \$1,198.7 million to \$1,145.6 million primarily due to lower prepayment fee income and the impact of the continued low interest rate environment on reinvestment rates as well as lower average volumes in our Annuities and Closed Block Institutional Spread Products segments. The decline in the volumes of our Annuities segment is a result of the continuing run-off of Annual Reset and Multi-Year Guarantee Annuities ("Annual Reset/MYGAs"). Our Closed Block Institutional Spreads Products business experienced a decline as a result of a decrease in block size. Higher accretion on previously impaired securities in our Closed Block

Institutional Spreads Products segment in the first quarter of 2013 also contributed to the decline. These decreases were partially offset by growth in general account assets in our Retirement segment and higher investment income on in our CBVA segment as a result of a higher earned rate and higher volumes.

Fee income increased \$39.9 million from \$891.9 million to \$931.8 million primarily due to an increase in fees in our Retirement, Annuities, Investment Management and CBVA segments associated with higher AUM. In addition, higher fee income in our Individual Life segment was primarily due to increased cost of insurance fees on the aging in-force universal life block.

Premiums increased \$129.0 million from \$471.9 million to \$600.9 million primarily due to higher premiums associated with immediate annuities with life contingencies in our Annuities segment, as well as higher premiums associated with the annuitization of life contingent contracts in our CBVA segment, both of which are offset by a reserve increase in the corresponding Interest credited and other benefits to contract owners/policyholders. Additionally, higher premiums in our Employee Benefits segment were primarily due to increased group stop loss and voluntary product sales.

Net realized capital losses decreased by \$684.2 million from a loss of \$874.8 million to a loss of \$190.6 million primarily due to changes in fair value of derivatives from the CBVA segment liability hedge and CHO program, discussed in further detail below, and changes in fair value of guaranteed benefit derivatives due to nonperformance risk, which resulted in a decrease in Net realized capital losses of \$143.0 million, from a loss of \$110.8 million to a gain of \$32.2 million. In addition, changes in fair value adjustments on our CMO-B portfolio as a result of interest rate movement and lower impairments reduced the net realized capital loss. Gains from market value changes in the embedded derivative associated with business reinsured are entirely offset by the corresponding increase in Interest credited and other benefits to contract owners/policyholders. These improvements were partially offset by changes in fair value of guaranteed benefit derivatives, excluding nonperformance risk, lower gains on the sale of securities, and unfavorable derivative mark to market adjustments due to changes in interest rates.

Changes in fair value of derivatives from the CBVA liability hedge program improved the result by \$1,162.4 million, from a loss of \$1,076.3 million in the prior period to a gain of \$86.1 million in the current period, due to lower equity market appreciation as well as interest rate movements. Lower equity market appreciation also contributed to a decrease in losses on our CHO program of \$147.6 million, from \$158.5 million to \$10.9 million. Improvements in the current period are partially offset by losses resulting from changes in fair value of guaranteed benefit derivatives, excluding nonperformance risk, primarily in our CBVA segment. Changes in guaranteed benefit derivatives, excluding nonperformance risk in our CBVA segment resulted in a loss of \$225.4 million in the current period compared to a gain of \$551.2 million in the prior period, driven by lower equity market growth. The focus in managing our Closed Block Variable Annuity segment is on protecting regulatory and rating agency capital, and our hedging program is primarily designed to mitigate the impacts of market scenarios on capital resources, rather than mitigating earnings volatility.

Other revenue increased \$9.9 million from \$95.6 million to \$105.5 million primarily due to changes in market value adjustments related to retirement plans upon surrender in addition to higher income earned by our Retirement segment's broker dealers for sales on non-proprietary products, which is partially offset by the corresponding higher broker-dealer expenses within Operating expenses.

Interest credited and other benefits to contract owners/policyholders increased \$296.7 million from \$1,061.4 million to \$1,358.1 million primarily due to an increase in reserves in our CBVA segment driven by less favorable fund returns in the current period compared to the prior period. An increase in reserves in our CBVA segment associated with the annuitization of life contingent contracts and an increase in reserves related to annuities with life contingencies in our Annuities segment both correspond with the increase in Premiums described above. Favorable incurred but not recorded ("IBNR") development in the prior period that did not repeat in the current period and higher net claims driven by higher severity impacted our Individual Life segment. These unfavorable variances were partially offset by declining reserves for Annual Reset/MYGAs and lower crediting rates in our Annuities segment as well as declining contract owner account balances for our Closed Block Institutional Spread Products segment.

Operating expenses increased \$30.4 million from \$759.1 million to \$789.5 million primarily due to investments in the business, higher expenses from operating as a public company, increased costs related to rebranding and restructuring and higher asset based commissions in the current period. A reduction in estimated variable compensation accruals in the prior period that did not repeat also contributed to the increase. These were partially offset by lower LOC expenses in the current period due to the termination of the contingent capital letter of credit facility supporting our Closed

Block Variable Annuity segment on May 14, 2013.

Net amortization of DAC/VOBA decreased \$4.4 million from \$130.5 million to \$126.1 million primarily due to a lower amortization rate in our Annuities and Retirement segments and lower gross profits in our Individual Life segment, partially offset by unfavorable unlocking in our Retirement segment due primarily to contract changes on a single large contract that required us to write off the DAC/VOBA in the current period, and in our Employee Benefits segment resulting from terminated cases.

Income (loss) before income taxes increased \$516.6 million from a loss of \$(214.3) million to income of \$302.3 million as a result of several factors including lower net losses related to our CBVA segment incurred guaranteed benefits and guarantee hedge and CHO programs, which improved by \$214.8 million and \$147.6 million, respectively. In addition, changes in the fair value of guaranteed benefit derivatives related to nonperformance risk resulted in an improvement of \$143.0 million. An increase in Fee Income as a result of higher AUM, higher premiums in our Employee Benefits segment, and improved margins in our Annuities segment also contributed to the improvement. In addition, higher net investment gains and income (loss) attributable to

noncontrolling interests improved the overall result. The increases were partially offset by higher operating expenses, lower prepayment fee income, and the impact of the continued low interest rate environment on reinvestment rates across multiple segments, in addition to higher interest credited and other benefits to contract owners/policyholders in our Individual Life segment.

Income tax expense (benefit) increased \$19.5 million from \$11.2 million to \$30.7 million primarily due to increases in tax capital gains. The effective tax rate is low as the tax expense on income (loss) before income taxes is mostly offset by increases/decreases in valuation allowances. However, tax capital gains (losses) are generally not offset by changes in valuation allowances, which is the primary cause of the tax expense in the current and prior periods.

Operating Earnings before Income Taxes

Operating earnings before income taxes decreased \$25.6 million from \$256.7 million to \$231.1 million as a result of several factors including higher operating expenses, lower prepayment fee income, and the impact of the continued low interest rate environment on reinvestment rates across multiple segments. Higher interest credited and other benefits to contract owners/policyholders in our Individual Life segment due to higher net claims driven by higher severity, as well as unfavorable DAC/VOBA unlocking compared to the prior period also contributed to the decrease. Partially offsetting these items was higher Fee income, in addition to higher Premiums in our Employee Benefits segment, improved margins in our Annuities segment and a decrease in DAC/VOBA amortization rates in our Retirement and Annuities segments.

Adjustments from Income (Loss) before Income Taxes to Operating Earnings (Loss) before Income Taxes

CBVA results are discussed in "-Results of Operations-Segment by Segment-Closed Block Variable Annuity."

Net investment gains and related charges and adjustments increased \$15.8 million from \$41.8 million to \$57.6 million primarily due to changes in fair value adjustments on our CMO-B portfolio as a result of interest rate movements, higher gains on the sale of securities, and lower impairments, offset by unfavorable derivative mark to market adjustments due to changes in interest rates.

Net guaranteed benefit hedging gains and related charges and adjustments increased \$3.3 million from \$3.1 million to \$6.4 million, including a \$6.8 million favorable variance in changes in the fair value of guaranteed benefit derivatives related to nonperformance risk. Higher gains on guaranteed benefit derivative hedging, net of amortization of DAC/VOBA and other intangibles, were primarily driven by interest rate and equity market movements.

Loss related to businesses exited through reinsurance or divestment decreased \$6.4 million from \$16.9 million to \$10.5 million primarily due to lower costs associated with the business transferred from us to Hannover Re.

Other adjustments to operating earnings changed \$7.6 million from \$(8.4) million to \$(16.0) million primarily due to increased costs related to rebranding and restructuring.

Results of Operations - Ongoing Business

We consider the Retirement, Annuities, Investment Management, Individual Life, and Employee Benefits segments to be our ongoing businesses. The following table presents Operating earnings before income taxes of our ongoing businesses for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|----------------------------------------|------------------------------|---------|
| | 2014 | 2013 |
| Operating earnings before income taxes | \$267.5 | \$285.4 |

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The following table presents certain notable items that resulted in volatility in Operating earnings before income taxes for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|------------------------------------------|------------------------------|---------|
| | 2014 | 2013 |
| DAC/VOBA and other intangibles unlocking | \$(19.8 |) \$7.3 |

Ongoing Business - Three Months Ended March 31, 2014 Compared to Three Months Ended March 31, 2013

Operating earnings before income taxes decreased \$17.9 million from \$285.4 million to \$267.5 million primarily due to higher operating expenses, lower prepayment fee income, and the impact of the continued low interest rate environment on reinvestment rates across multiple segments. Higher interest credited and other benefits to contract owners/policyholders in our Individual Life segment as well as unfavorable DAC/VOBA unlocking compared to the prior period also contributed to the decrease. Partially offsetting these items was higher Fee Income, in addition to higher Premiums in our Employee Benefits segment, improved margins in our Annuities segment and a decrease in DAC/VOBA amortization rates in our Retirement and Annuities segments.

Results of Operations - Segment by Segment

Retirement Solutions - Retirement

The following table presents Operating earnings before income taxes of our Retirement segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|-----------------------------------------------------------------------|------------------------------|---------|
| | 2014 | 2013 |
| Operating revenues: | | |
| Net investment income and net realized gains (losses) | \$388.5 | \$388.9 |
| Fee income | 191.1 | 183.8 |
| Premiums | 0.7 | 0.5 |
| Other revenue | 18.2 | 10.0 |
| Total operating revenues | 598.5 | 583.2 |
| Operating benefits and expenses: | | |
| Interest credited and other benefits to contract owners/policyholders | 210.7 | 204.6 |
| Operating expenses | 226.0 | 204.0 |
| Net amortization of DAC/VOBA | 46.9 | 36.8 |
| Total operating benefits and expenses | 483.6 | 445.4 |
| Operating earnings before income taxes | \$114.9 | \$137.8 |

The following table presents certain notable items that resulted in the volatility in Operating earnings before income taxes for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|------------------------------------------|------------------------------|---------|
| | 2014 | 2013 |
| DAC/VOBA and other intangibles unlocking | \$(11.3 |) \$3.0 |

The following tables present AUM and AUA for our Retirement segment as of the dates indicated:

| (\$ in millions) | March 31 | |
|-----------------------------|-------------|-------------|
| | 2014 | 2013 |
| Corporate markets | \$40,967.4 | \$35,441.2 |
| Tax-exempt markets | 53,564.2 | 49,269.4 |
| Total full service plans | 94,531.6 | 84,710.6 |
| Stable value ⁽¹⁾ | 8,908.6 | 8,279.7 |
| Individual market | 3,074.9 | 2,612.0 |
| Total AUM | 106,515.1 | 95,602.3 |
| AUA | 235,906.0 | 223,034.6 |
| Total AUM and AUA | \$342,421.1 | \$318,636.9 |

⁽¹⁾ Consists of assets where we are the investment manager.

| (\$ in millions) | March 31 | |
|---------------------------------|-------------|-------------|
| | 2014 | 2013 |
| General Account | \$28,205.7 | \$27,387.8 |
| Separate Account | 58,279.4 | 52,516.8 |
| Mutual Fund/Institutional Funds | 20,030.0 | 15,697.7 |
| AUA | 235,906.0 | 223,034.6 |
| Total AUM and AUA | \$342,421.1 | \$318,636.9 |

The following table presents a rollforward of AUM for our Retirement segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|----------------------------------------------|------------------------------|------------|
| | 2014 | 2013 |
| Balance as of beginning of period | \$105,236.9 | \$90,471.2 |
| Deposits | 3,523.1 | 4,444.3 |
| Surrenders, benefits and product charges | (3,478.7 |) (3,024.9 |
| Net flows | 44.4 | 1,419.4 |
| Interest credited and investment performance | 1,233.8 | 3,711.7 |
| Balance as of end of period | \$106,515.1 | \$95,602.3 |

Retirement - Three Months Ended March 31, 2014 Compared to Three Months Ended March 31, 2013

Operating revenues

Net investment income and net realized gains decreased \$0.4 million from \$388.9 million to \$388.5 million primarily due to lower prepayment fee income and lower investment yields on the CMO-B portfolio as well as other securities. These decreases were mostly offset by increases in investment income due to growth of general account assets. General account assets increased from \$27.4 billion in the prior period to \$28.2 billion in the current period primarily as a result of participants transferring funds from variable investment options into fixed investment options. In addition, investment income on the CMO-B portfolio was lower due to portfolio turnover as reinvestment rates were lower than the yields of the investments that matured.

Fee income increased \$7.3 million from \$183.8 million to \$191.1 million primarily due to increases in full service retirement plan fees partially offset by lower fees for the recordkeeping business. The increase in full service retirement plans fees was driven by net increases in separate account and institutional/mutual fund AUM. These increases were partially offset by a decrease in other recordkeeping fees primarily due to reductions in change order fees as well as terminated contracts.

Other revenue increased \$8.2 million from \$10.0 million to \$18.2 million primarily due to changes in market value adjustments related to retirement plans upon surrender and an increase in broker-dealer revenue.

Operating benefits and expenses

Interest credited and other benefits to contract owners/policyholders increased \$6.1 million from \$204.6 million to \$210.7 million primarily due to an increase in general account liabilities, which corresponds to the increase in general account assets as described above. This increase was partially offset by a decrease in the average credited rates due to actions taken in January 2014 to reflect the continuing low interest rate environment.

Operating expenses increased \$22.0 million from \$204.0 million to \$226.0 million due primarily to investments in the business, higher expenses from operating as a public company and higher asset based commissions in the current period; and a reduction in estimated variable compensation accruals in the prior period that did not repeat.

Net amortization of DAC/VOBA increased \$10.1 million from \$36.8 million to \$46.9 million primarily due to changes in unlocking of DAC/VOBA partially offset by lower amortization. The change in DAC/VOCA unlocking in the current period was \$14.3 million unfavorable when compared to the prior period, largely due to the impact of contract changes in the current period.

Operating earnings before income taxes decreased \$22.9 million from \$137.8 million to \$114.9 million primarily driven by increases in operating expenses, Net amortization of DAC/VOBA, and lower prepayment fee income. These increases were offset by increases in Fee income and Other revenue related to full service retirement plans.

Retirement Solutions-Annuities

The following table presents Operating earnings before income taxes of the Annuities segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|-----------------------------------------------------------------------|------------------------------|---------|
| | 2014 | 2013 |
| Operating revenues: | | |
| Net investment income and net realized gains (losses) | \$270.6 | \$287.1 |
| Fee income | 13.2 | 9.9 |
| Premiums | 66.1 | 7.8 |
| Other revenue | 4.5 | 2.8 |
| Total operating revenues | 354.4 | 307.6 |
| Operating benefits and expenses: | | |
| Interest credited and other benefits to contract owners/policyholders | 229.8 | 184.4 |
| Operating expenses | 35.5 | 31.0 |
| Net amortization of DAC/VOBA | 34.3 | 37.9 |
| Total operating benefits and expenses | 299.6 | 253.3 |
| Operating earnings before income taxes | \$54.8 | \$54.3 |

The following table presents certain notable items that resulted in volatility in Operating earnings before income taxes for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|------------------------------------------|------------------------------|-------|
| | 2014 | 2013 |
| DAC/VOBA and other intangibles unlocking | \$3.2 | \$7.0 |

The following table presents AUM for our Annuities segment as of the dates indicated:

| (\$ in millions) | March 31 | |
|------------------|------------|------------|
| | 2014 | 2013 |
| AUM: | | |
| General account | \$22,573.2 | \$22,772.4 |
| Separate account | 820.1 | 780.1 |
| Mutual funds | 3,574.3 | 2,675.5 |
| Total AUM | \$26,967.6 | \$26,228.0 |

The following table presents a rollforward of AUM for our Annuities segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|----------------------------------------------|------------------------------|------------|
| | 2014 | 2013 |
| Balance as of beginning of period | \$26,646.7 | \$26,101.0 |
| Deposits | 861.6 | 554.8 |
| Surrenders, benefits and product charges | (806.8 |) (775.1 |
| Net flows | 54.8 | (220.3 |
| Interest credited and investment performance | 266.1 | 347.3 |
| Balance as of end of period | \$26,967.6 | \$26,228.0 |

Annuities - Three Months Ended March 31, 2014 Compared to Three Months Ended March 31, 2013

Operating revenues

Net investment income and net realized gains decreased \$16.5 million from \$287.1 million to \$270.6 million primarily due to lower general account assets, lower investment yields on the CMO-B portfolio as well as other securities, and lower prepayment fee income. General account assets decreased as a result of the continuing run-off of the Annual Reset/MYGAs, and reductions in required capital. Partially offsetting these declines was higher investment income resulting from the growth in FIAs. In addition, investment income on the CMO-B portfolio was lower due to portfolio turnover as reinvestment rates were lower than the yields of the investments that matured.

Fee income increased \$3.3 million from \$9.9 million to \$13.2 million due to growth in assets of mutual fund custodial products. Average assets of the mutual fund custodial product increased 35% from \$2.6 billion in the first quarter of 2013 to \$3.5 billion in the first quarter of 2014 due to positive net flows and market performance.

Premiums increased \$58.3 million from \$7.8 million to \$66.1 million primarily due to higher premiums in immediate annuities with life contingencies.

Operating benefits and expenses

Interest credited and other benefits to contract owners/policyholders increased \$45.4 million from \$184.4 million to \$229.8 million primarily driven by the increase in immediate annuities with life contingencies and an increase in FIA AUM. This was partially offset by a decrease in interest credited, driven by a decline in the Annual Reset/MYGAs. The change in mix of business between Annual Reset/MYGA and FIA had a favorable impact on total interest credited, since option costs of FIAs are lower than credited rates on Annual Reset/MYGA.

Operating expenses increased \$4.5 million from \$31.0 million to \$35.5 million due primarily to higher mutual fund commissions and investments in the business, higher expenses from operating as a public company in the current period; and a reduction in estimated variable compensation accruals in the prior period that did not repeat.

Net amortization of DAC/VOBA decreased \$3.6 million from \$37.9 million to \$34.3 million primarily due to a lower amortization rate, as a result of an update to margin projections in third quarter of 2013, partially offset by a lower amount of favorable unlocking in the current period.

Operating earnings before income taxes

Operating earnings before taxes increased \$0.5 million from \$54.3 million to \$54.8 million as a result of several factors including improved margins related to the change in mix of business between Annual Reset/MYGA and FIAs, favorable changes in amortization of DAC/VOBA, and an increase in Fee income. Partially offsetting these items was lower Net investment income due to asset volumes and yields, and higher operating expenses.

Investment Management

The following table presents Operating earnings before income taxes of our Investment Management segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|-------------------------------------------------------|------------------------------|--------|
| | 2014 | 2013 |
| Operating revenues: | | |
| Net investment income and net realized gains (losses) | \$7.3 | \$2.8 |
| Fee income | 145.8 | 121.7 |
| Other revenue | 7.4 | 7.4 |
| Total operating revenues | 160.5 | 131.9 |
| Operating benefits and expenses: | | |
| Operating expenses | 110.7 | 101.8 |
| Total operating benefits and expenses | 110.7 | 101.8 |
| Operating earnings before income taxes | \$49.8 | \$30.1 |

Our Investment Management operating segment revenues include the following intersegment revenues, primarily consisting of asset-based management and administration fees.

| (\$ in millions) | Three Months Ended March 31, | |
|---------------------------------------------|------------------------------|--------|
| | 2014 | 2013 |
| Investment Management intersegment revenues | \$39.3 | \$39.3 |

The following tables present AUM and AUA for our Investment Management segment as of the dates indicated:

| (\$ in millions) | March 31 | |
|----------------------------------|-------------|-------------|
| | 2014 | 2013 |
| AUM: | | |
| Institutional/retail | | |
| Investment Management sourced | \$69,104.4 | \$58,002.1 |
| Affiliate sourced ⁽¹⁾ | 57,988.9 | 49,658.0 |
| General account | 79,684.4 | 79,965.9 |
| Total AUM | 206,777.7 | 187,626.0 |
| AUA: | | |
| Affiliate sourced ⁽²⁾ | 53,688.8 | 55,732.5 |
| Total AUM and AUA | \$260,466.5 | \$243,358.5 |

⁽¹⁾ Affiliate sourced AUM includes assets sourced by other segments and also reported as AUM by such other segments.

⁽²⁾ Affiliate sourced AUA includes assets sourced by other segments and also reported as AUA or AUM by such other segments.

The following table presents net flows for our Investment Management segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|-------------------------------|------------------------------|-----------|
| | 2014 | 2013 |
| Net Flows: | | |
| Investment Management sourced | \$1,345.3 | \$2,630.7 |
| Affiliate sourced | 3,538.9 | 546.8 |
| Total | \$4,884.2 | \$3,177.5 |

Investment Management - Three Months Ended March 31, 2014 Compared to Three Months Ended March 31, 2013

Operating revenues

Net investment income and net realized gains increased \$4.5 million from \$2.8 million to \$7.3 million due to higher alternative investment income partially due to valuation adjustments.

Fee income increased \$24.1 million from \$121.7 million to \$145.8 million primarily due to an increase in AUM resulting in higher management and administrative fees earned. The increase in AUM is predominantly driven by positive net flows including sub-advisor replacements and improved equity markets.

Operating benefits and expenses

Operating expenses increased \$8.9 million from \$101.8 million to \$110.7 million due primarily to higher compensation expenses due to growth in AUM and higher operating earnings. In addition, operating expenses increased due to costs related to sub-advisor replacements that occurred in the current quarter.

Operating earnings before income taxes

Operating earnings before taxes increased \$19.7 million from \$30.1 million to \$49.8 million primarily due to higher Fee income due to an increase in affiliate sourced AUM and Investment Management sourced AUM and an increase in Net investment income. The increases were partially offset by higher operating expenses.

Insurance Solutions - Individual Life

The following table presents Operating earnings before income taxes of our Individual Life segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|-----------------------------------------------------------------------|------------------------------|---------|
| | 2014 | 2013 |
| Operating revenues: | | |
| Net investment income and net realized gains (losses) | \$219.8 | \$216.9 |
| Fee income | 283.6 | 276.8 |
| Premiums | 183.7 | 185.8 |
| Other revenue | 5.1 | 7.6 |
| Total operating revenues | 692.2 | 687.1 |
| Operating benefits and expenses: | | |
| Interest credited and other benefits to contract owners/policyholders | 527.8 | 501.6 |
| Operating expenses | 95.7 | 90.9 |
| Net amortization of DAC/VOBA | 37.6 | 42.9 |
| Interest expense | — | 0.9 |
| Total operating benefits and expenses | 661.1 | 636.3 |
| Operating earnings before income taxes | \$31.1 | \$50.8 |

The following table presents certain notable items that resulted in volatility in Operating earnings before income taxes for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|------------------------------------------|------------------------------|-----------|
| | 2014 | 2013 |
| DAC/VOBA and other intangibles unlocking | \$ (7.1 |) \$ (2.7 |

The following table presents sales, gross premiums, in-force amounts and policy count for our Individual Life segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|----------------------------------|------------------------------|-------------|
| | 2014 | 2013 |
| Sales by Product Line: | | |
| Universal life: | | |
| Guaranteed | \$— | \$0.5 |
| Accumulation | 2.8 | 4.0 |
| Indexed | 7.9 | 6.8 |
| Total universal life | 10.7 | 11.3 |
| Variable life | 0.9 | 2.7 |
| Whole life | 0.1 | — |
| Term | 7.2 | 15.2 |
| Total sales by product line | \$18.9 | \$29.2 |
| | | |
| Total gross premiums | \$499.6 | \$498.6 |
| End of period: | | |
| In-force face amount | \$602,760.9 | \$608,843.8 |
| In-force policy count | 1,323,303 | 1,350,278 |
| New business policy count (paid) | 7,879 | 16,137 |

Individual Life - Three Months Ended March 31, 2014 Compared to Three Months Ended March 31, 2013

Operating revenues

Net investment income and net realized gains increased \$2.9 million from \$216.9 million to \$219.8 million primarily due to higher asset volumes within the investment portfolio partially offset by lower CMO-B and prepayment fee income.

Fee income increased \$6.8 million from \$276.8 million to \$283.6 million primarily due to an increase in cost of insurance fees on the aging in-force universal life block.

Operating benefits and expenses

Interest credited and other benefits to contract owners/policyholders increased \$26.2 million from \$501.6 million to \$527.8 million primarily due to favorable IBNR development in the prior period that did not repeat in the current period and higher net claims driven by higher severity.

Operating expenses increased \$4.8 million from \$90.9 million to \$95.7 million primarily due to increased credit facility fees supporting reinsurance transactions, higher expenses from operating as a public company in the current period and a reduction in estimated variable compensation accruals in the prior period that did not repeat. These increases were partially offset by lower sales related expenses in the current period.

Net amortization of DAC/VOBA decreased \$5.3 million from \$42.9 million to \$37.6 million primarily due to lower amortization on the universal life blocks driven by lower gross profits. This decrease was partially offset by a higher amount of unfavorable unlocking resulting from lower gross profit projections.

Operating earnings before income taxes

Operating earnings before income taxes decreased \$19.7 million from \$50.8 million to \$31.1 million primarily driven by higher Interest credited and other benefits to contract owners/policyholders due to favorable IBNR development in

the prior period that did not repeat in the current period, higher net claims driven by higher severity and higher Operating expenses. Partially offsetting these items were increased Net investment income due to higher asset volumes and higher Fee income resulting from higher cost of insurance fees on the universal life block.

Insurance Solutions - Employee Benefits

The following table presents Operating earnings before income taxes of the Employee Benefits segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|-----------------------------------------------------------------------|------------------------------|---------|
| | 2014 | 2013 |
| Operating revenues: | | |
| Net investment income and net realized gains (losses) | \$26.7 | \$28.4 |
| Fee income | 15.6 | 15.8 |
| Premiums | 296.3 | 274.9 |
| Other revenue | 0.3 | (1.0) |
| Total operating revenues | 338.9 | 318.1 |
| Operating benefits and expenses: | | |
| Interest credited and other benefits to contract owners/policyholders | 244.5 | 242.6 |
| Operating expenses | 68.4 | 60.0 |
| Net amortization of DAC/VOBA | 9.1 | 3.1 |
| Total operating benefits and expenses | 322.0 | 305.7 |
| Operating earnings before income taxes | \$ 16.9 | \$ 12.4 |

The following table presents certain notable items that resulted in volatility in Operating earnings before income taxes for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|------------------------------------------|------------------------------|-------|
| | 2014 | 2013 |
| DAC/VOBA and other intangibles unlocking | \$(4.6 |) \$— |

The following table presents sales, gross premiums and in-force for our Employee Benefits segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | | |
|------------------------------------|------------------------------|---------|---|
| | 2014 | 2013 | |
| Sales by Product Line: | | | |
| Group life | \$37.5 | \$44.0 | |
| Group stop loss | 182.4 | 89.7 | |
| Other group products | 9.6 | 12.7 | |
| Total group products | 229.5 | 146.4 | |
| Voluntary products | 22.3 | 10.3 | |
| Total sales by product line | \$251.8 | \$156.7 | |
| Total gross premiums and deposits | \$342.9 | \$319.5 | |
| Total annualized in-force premiums | 1,407.7 | 1,316.2 | |
| Loss Ratios: | | | |
| Group life (interest adjusted) | 82.0 | % 85.4 | % |
| Group stop loss | 72.4 | % 77.6 | % |

Employee Benefits - Three Months Ended March 31, 2014 Compared to Three Months Ended March 31, 2013

Operating revenues

Premiums increased \$21.4 million from \$274.9 million to \$296.3 million primarily due to higher sales of group stop loss and voluntary products. The new Compass product contributed to the increase in voluntary sales. These increases were partially offset by lower group life premiums.

Operating benefits and expenses

Interest credited and other benefits to contract owners/policyholders increased \$1.9 million from \$242.6 million to \$244.5 million primarily due to higher group stop loss premiums volumes, resulting in higher benefits incurred, partially offset by improved loss ratios in group life and stop loss.

Operating expenses increased \$8.4 million from \$60.0 million to \$68.4 million primarily due to higher sales related commission and administrative expenses for group stop loss and voluntary products in the current period and a reduction in estimated variable compensation accruals in the prior period that did not repeat.

Net amortization of DAC/VOBA increased \$6.0 million from \$3.1 million to \$9.1 million primarily due to increased amortization resulting from terminated cases.

Operating earnings before income taxes

Operating earnings before income taxes increased \$4.5 million from \$12.4 million to \$16.9 million primarily due to improved loss ratios. Partially offsetting this was higher Operating expenses and increased Net amortization of DAC/VOBA resulting from terminated cases.

Corporate

The following table presents Operating earnings before income taxes of our Corporate segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|-------------------------------------------------------------|------------------------------|-------------|
| | 2014 | 2013 |
| Interest expense (including interest rate swap settlements) | \$ (47.0) |) \$ (41.9) |
| Closed Block Variable Annuity contingent capital LOC | — |) (12.8) |
| Amortization of intangibles | (8.6) |) (8.8) |
| Other | 18.3 |) 13.4 |
| Operating earnings before income taxes | \$ (37.3) |) \$ (50.1) |

Our Corporate segment operating results include investment income on assets backing surplus in excess of amounts held at the operating segment level, financing and interest expenses, amortization of intangibles and other items not allocated to operating segments.

Corporate - Three Months Ended March 31, 2014 Compared to Three Months Ended March 31, 2013

Operating earnings before income taxes changed \$12.8 million from \$(50.1) million to \$(37.3) million primarily due to activity associated with our Closed Block Variable Annuity segment, including lower LOC expenses in the current period due to the termination of the contingent capital letter of credit facility supporting our Closed Block Variable Annuity segment on May 14, 2013. Offsetting these items is an increase in Interest Expense driven by a change in debt structure during the second half of 2013. See a description of the change in debt structure under "Debt

Securities."

Closed Blocks

The following table presents Operating earnings before income taxes of our Closed Blocks for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|--------------------------------------------|------------------------------|--------|
| | 2014 | 2013 |
| Closed Block Institutional Spread Products | \$5.4 | \$22.1 |
| Closed Block Other | (4.5 |) (0.7 |
| Operating earnings before income taxes | \$0.9 | \$21.4 |

The following table presents Operating earnings before income taxes of our Closed Block Institutional Spread Products segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|-----------------------------------------------------------------------|------------------------------|--------|
| | 2014 | 2013 |
| Operating revenues: | | |
| Net investment income and net realized gains (losses) | \$17.2 | \$38.0 |
| Premiums | 0.6 | 0.6 |
| Other revenue | (0.2 |) (0.3 |
| Total operating revenues | 17.6 | 38.3 |
| Operating benefits and expenses: | | |
| Interest credited and other benefits to contract owners/policyholders | 8.8 | 13.5 |
| Operating expenses | 3.3 | 2.6 |
| Net amortization of DAC/VOBA | 0.1 | 0.1 |
| Total operating benefits and expenses | 12.2 | 16.2 |
| Operating earnings before income taxes | \$5.4 | \$22.1 |

The following table presents Operating earnings before income taxes of our Closed Block Other segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|-----------------------------------------------------------------------|------------------------------|----------|
| | 2014 | 2013 |
| Operating revenues: | | |
| Net investment income and net realized gains (losses) | \$5.9 | \$6.0 |
| Premiums | 1.9 | 0.9 |
| Other revenue | 0.2 | 0.3 |
| Total operating revenues | 8.0 | 7.2 |
| Operating benefits and expenses: | | |
| Interest credited and other benefits to contract owners/policyholders | 6.7 | 6.8 |
| Operating expenses | 5.8 | 1.1 |
| Total operating benefits and expenses | 12.5 | 7.9 |
| Operating earnings before income taxes | \$(4.5 |) \$(0.7 |

Closed Blocks - Three Months Ended March 31, 2014 Compared to Three Months Ended March 31, 2013

Closed Block Institutional Spread Products

Operating earnings before income taxes decreased \$16.7 million from \$22.1 million to \$5.4 million primarily due to higher accretion income on previously impaired securities in the first quarter of 2013, which did not reoccur at the same level in the current period. In addition, earnings were lower as a result of a decrease in block size. The average block size based on AUM declined approximately 36%, from \$3.9 billion as of March 31, 2013 to \$2.5 billion as of March 31, 2014. As a result, net investment income and interest credited and other benefits to contract owners/policyholders decreased.

Closed Block Other

Operating earnings before income taxes decreased \$(3.8) million from \$(0.7) million to \$(4.5) million primarily due to an increase in operating expenses related to the accrual for a contingency.

Closed Block Variable Annuity

The following table presents Income (loss) before income taxes of our CBVA segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|-----------------------------------------------------------------------|------------------------------|----------|
| | 2014 | 2013 |
| Revenues: | | |
| Net investment income | \$34.8 | \$18.4 |
| Fee income | 316.8 | 309.3 |
| Premiums | 50.2 | — |
| Net realized capital gains (losses) | (121.1 |) (776.4 |
| Other revenue | 3.9 | 4.7 |
| Total revenues | 284.6 | (444.0 |
| Benefits and expenses: | | |
| Interest credited and other benefits to contract owners/policyholders | 126.5 | (94.1 |
| Operating expenses and interest expense | 122.1 | 112.2 |
| Net amortization of DAC/VOBA | 15.8 | 15.0 |
| Total benefits and expenses | 264.4 | 33.1 |
| Income (loss) before income taxes | \$20.2 | \$(477.1 |

The following table presents certain notable items that result in volatility in Income (loss) before income taxes for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|-----------------------------------------------------------------------------------------------------------------------|------------------------------|------------|
| | 2014 | 2013 |
| Net gains (losses) related to incurred guaranteed benefits and guarantee hedge program, excluding nonperformance risk | \$(239.1 |) \$(453.9 |
| Gain (losses) related to CHO program | (10.9 |) (158.5 |
| Gain (loss) due to nonperformance risk | 29.5 | (106.7 |
| Net investment gains (losses) | (0.6 |) 13.5 |
| DAC/VOBA and other intangibles unlocking | 0.4 | (0.2 |

The following table presents AUM for our CBVA segment as of the dates indicated:

| (\$ in millions) | March 31 | |
|------------------|------------|------------|
| | 2014 | 2013 |
| AUM | | |
| General account | \$1,517.3 | \$1,272.1 |
| Separate account | 43,524.7 | 43,274.5 |
| Total AUM | \$45,042.0 | \$44,546.6 |

The following table presents a rollforward of AUM for our CBVA segment for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|----------------------------------------------|------------------------------|------------|
| | 2014 | 2013 |
| Balance as of beginning of period | \$44,788.2 | \$42,590.6 |
| Deposits | 53.6 | 74.9 |
| Surrenders, benefits and product charges | (1,234.4 |) (1,057.8 |
| Net flows | (1,180.8 |) (982.9 |
| Interest credited and investment performance | 415.4 | 2,290.1 |
| Balance as of end of period | \$44,022.8 | \$43,897.8 |
| End of period contracts in payout status | \$1,019.2 | \$648.8 |
| Total balance as of end of period* | \$45,042.0 | \$44,546.6 |

*Includes products in accumulation and payout phase, Policy Loans and Life Insurance Business

Closed Block Variable Annuity - Three Months Ended March 31, 2014 compared to Three Months Ended March 31, 2013

Income (loss) before income taxes increased \$497.3 million from \$(477.1) million to \$20.2 million, including a gain of \$29.5 million due to changes in the fair value of guaranteed benefit derivatives related to nonperformance risk, compared to a loss of \$106.7 million related to nonperformance risk in the prior period. Net losses related to the incurred guaranteed benefits and our guarantee hedge program decreased to a loss of \$239.1 million in the current period compared to a loss of \$453.9 million in the prior period. The \$214.8 million improvement was primarily due to lower equity market returns period over period, as our guarantee hedges backing reserves are more sensitive to changes in equity markets than those reserves, in addition to the impact of favorable fund returns relative to overall equity market returns in the current period compared to the prior period. Lower equity market returns period over period also contributed to a decrease in losses on our CHO program of \$147.6 million, from \$158.5 million to \$10.9 million. The focus in managing our Closed Block Variable Annuity segment is on protecting regulatory and rating agency capital, and our hedging program is primarily designed to mitigate the impacts of market scenarios on capital resources, rather than mitigating earnings volatility.

In addition, the increase in Net investment income is primarily due to a higher earned rate and higher volume, and the increase in Operating expenses is due to higher variable compensation cost as well as higher commissions as a result of higher AUM. Higher premiums associated with the annuitization of life contingent contracts are offset by a reserve increase in the corresponding Interest credited and other benefits to contract owners/policyholders.

Alternative Investment Income

Investment income on certain alternative investments can be volatile due to changes in market conditions. The following table presents the amount of investment income (loss) on certain alternative investments that is included in segment Operating earnings before income taxes and the average level of assets in each segment, prior to intercompany eliminations. These alternative investments are carried at fair value, which is estimated based on the NAV of these funds.

While investment income on these assets can be volatile, based on current plans, we expect to earn 8% to 9% on these assets over the long term.

The following table presents the investment income for the three months ended March 31, 2014 and 2013, respectively, and the average assets of alternative investments as of the dates indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|------------------------------------|------------------------------|---------|
| | 2014 | 2013 |
| Retirement | | |
| Alternative investment income | \$7.1 | \$7.9 |
| Average alternative investment | 266.7 | 256.0 |
| Annuities | | |
| Alternative investment income | 6.4 | 4.4 |
| Average alternative investment | 179.3 | 189.2 |
| Investment Management | | |
| Alternative investment income | 7.3 | 2.8 |
| Average alternative investment | 141.7 | 120.8 |
| Individual Life | | |
| Alternative investment income | 5.5 | 3.4 |
| Average alternative investment | 123.9 | 132.1 |
| Employee Benefits | | |
| Alternative investment income | 0.8 | 0.6 |
| Average alternative investment | 24.1 | 23.6 |
| Total Ongoing Business | | |
| Alternative investment income | 27.1 | 19.1 |
| Average alternative investment | 735.7 | 721.7 |
| Corporate | | |
| Alternative investment income | 5.0 | 2.7 |
| Average alternative investment | 103.7 | 98.1 |
| Closed Blocks⁽¹⁾ | | |
| Alternative investment income | 1.1 | 1.8 |
| Average alternative investment | 29.8 | 62.4 |
| Total ING US | | |
| Alternative investment income | 33.2 | 23.6 |
| Average alternative investment | \$869.2 | \$882.2 |

⁽¹⁾ Our CBVA segment is managed to focus on protecting regulatory and rating agency capital rather than achieving operating metrics and, therefore, its results of operations are not reflected within investment income.

Unlocking of DAC/VOBA and other Contract Owner/Policyholder Intangibles

Changes in Operating earnings before income taxes and net income (loss) are influenced by increases and decreases in amortization of DAC, VOBA, DSI, and URR. The DAC asset represents policy acquisition costs that have been capitalized and are subject to amortization and interest. Capitalized costs are direct incremental costs of contract acquisition, as well as certain costs related directly to acquisition activities. Such costs consist principally of certain commissions, underwriting, sales and contract issuance and processing expenses directly related to the successful acquisition of new and renewal business. The VOBA asset represents the outstanding value of in-force business acquired and is subject to amortization and interest. The value is based on the present value of estimated net cash flows embedded in the insurance contracts at the time of the acquisition and increased for subsequent deferrable expenses on purchased policies. We amortize VOBA over the estimated life of the contracts using the same methodology and assumptions employed to amortize DAC. The DSI asset represents benefits paid to contract owners for a specified period that are incremental to the amounts we credit on similar contracts without sales inducements and are higher than the contracts' expected ongoing crediting rates for periods after the inducement. We defer sales inducements and amortize them over the life of the contracts using the same methodology and assumptions employed to amortize DAC. (The amortization of sales inducements is included in Interest credited and other benefits to contract

owners/policyholders.) In addition, a URR liability is recorded related to variable universal life and universal life products and represents policy charges for services to be provided in future periods. These policy

charges are deferred as unearned revenue and amortized over the expected life of the contracts in proportion to the estimated gross profits in a manner consistent with DAC for these products. The change in URR is included in Fee income.

Generally, we amortize DAC, VOBA, DSI, and URR related to fixed and variable universal life contracts, variable deferred annuity contracts and fixed deferred annuity contracts over the estimated lives of the contracts in relation to the emergence of estimated gross profits. For variable deferred annuity contracts within the CBVA segment, we amortize DAC, VOBA and DSI in relation to the emergence of estimated gross revenue. Assumptions as to mortality, persistency, interest crediting rates, returns associated with separate account performance, impact of hedge performance, expenses to administer the business and certain economic variables, such as inflation, are based on our experience and our overall short-term and long-term future expectations for returns available in the capital markets. At each valuation date, actual historical gross profits are reflected and estimated gross profits and related assumptions are evaluated for continued reasonableness. Adjustments to estimated gross profits require that amortization rates be revised retroactively to the date of the contract issuance, which is referred to as unlocking. As a result of this process, the cumulative balances of DAC, VOBA, DSI and URR are adjusted with an offsetting benefit or charge to income to reflect changes in the period of the revision. An unlocking event that results in a benefit ("favorable unlocking") generally occurs as a result of actual experience or future expectations being favorable compared to previous estimates. Changes in DAC, VOBA and DSI due to contract changes or contract terminations higher than estimated are also included in "unlocking." An unlocking event that results in a charge ("unfavorable unlocking") generally occurs as a result of actual experience or future expectations being unfavorable compared to previous estimates. When unlocking, we unlock assumptions for each of the appropriate intangibles and refer to the unlocking as "DAC/VOBA and other intangible" unlocking. As a result of unlocking, the amortization schedules for future periods are also adjusted.

We also review the estimated gross profits for each of these blocks of business to determine the recoverability of DAC, VOBA and DSI balances each period. These assets are deemed to be unrecoverable if the estimated gross profits do not exceed these balances and a write-down is recorded that is referred to as loss recognition. There was no loss recognition for the three months ended March 31, 2014 and 2013.

The following table presents the amount of DAC/VOBA and other intangibles unlocking that is included in segment Operating earnings before income taxes for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|------------------------------------------------|------------------------------|---------|
| | 2014 | 2013 |
| Retirement | \$(11.3 |) \$3.0 |
| Annuities | 3.2 | 7.0 |
| Individual Life | (7.1 |) (2.7 |
| Employee Benefits | (4.6 |) — |
| Total DAC/VOBA and other intangibles unlocking | \$(19.8 |) \$7.3 |

Liquidity and Capital Resources

Liquidity is our ability to generate sufficient cash flows to meet the cash requirements of operating, investing and financing activities. Capital refers to our long-term financial resources available to support the business operations and contribute to future growth. Our ability to generate and maintain sufficient liquidity and capital depends on the profitability of the businesses, timing of cash flows on investments and products, general economic conditions and access to the capital markets and the alternate sources of liquidity and capital described herein.

Consolidated Sources and Uses of Liquidity and Capital

Our principal available sources of liquidity are product charges, investment income, proceeds from the maturity and sale of investments, proceeds from debt issuance and borrowing facilities, repurchase agreements, contract deposits and securities lending. Primary uses of these funds are payments of policyholder benefits commissions and operating expenses, interest credits, investment purchases and contract maturities, withdrawals and surrenders.

Parent Company Sources and Uses of Liquidity and Capital

In evaluating liquidity it is important to distinguish the cash flow needs of Voya Financial, Inc. from the cash flow needs of the Company as a whole. Voya Financial, Inc. is largely dependent on cash flows from its operating subsidiaries to meet its obligations.

The principal sources of funds available to Voya Financial, Inc. include dividends and returns of capital from its operating subsidiaries, as well as cash and short-term investments. These sources of funds are currently supplemented by Voya Financial, Inc.'s access to the \$750.0 million revolving credit sublimit of its Amended and Restated Revolving Credit Agreement and reciprocal borrowing facilities maintained with its subsidiaries as well as other alternate sources of liquidity described below either directly or indirectly through its insurance subsidiaries.

Voya Financial, Inc.'s primary sources and uses of cash for the periods indicated are presented in the following table:

| (\$ in millions) | Three Months Ended March 31, | |
|------------------------------------------------------------------------|------------------------------|---------|
| | 2014 | 2013 |
| Beginning cash and cash equivalents balance | \$640.2 | \$357.5 |
| Sources: | | |
| Proceeds from loans from subsidiaries, net of repayments | 180.0 | 23.9 |
| Dividends and returns of capital from subsidiaries | 75.0 | — |
| Proceeds from Senior Notes offering | — | 998.3 |
| Amounts received from subsidiaries under tax sharing arrangements, net | 67.8 | 198.3 |
| Refund of income taxes, net | — | 3.8 |
| Total sources | 322.8 | 1,224.3 |
| Uses: | | |
| Payment of interest expense | 48.6 | 29.6 |
| Repayment of commercial paper, net of issuances | — | 188.0 |
| Repayment of credit facility borrowings | — | 925.0 |
| New issuances of loans to subsidiaries, net of repayments | 158.7 | 34.9 |
| Payment of income taxes, net | 30.0 | — |
| Dividends paid | 2.6 | — |
| Common stock acquired - Share buyback | 250.0 | — |
| Acquisition of short-term investments | 21.0 | — |
| Other, net | 10.6 | 20.1 |
| Total uses | 521.5 | 1,197.6 |
| Net increase in cash and cash equivalents | (198.7 |) 26.7 |
| Ending cash and cash equivalents balance | \$441.5 | \$384.2 |

Liquidity

We manage liquidity through access to substantial investment portfolios as well as a variety of other sources of liquidity including committed credit facilities, securities lending and repurchase agreements. Our asset-liability management ("ALM") process takes into account the expected maturity of investments and expected benefit payments as well as the specific nature and risk profile of the liabilities, including variable products with guarantees. As part of our liquidity management process, we model different scenarios to determine whether existing assets are adequate to meet projected cash flows. Key variables in the modeling process include interest rates, equity market movements, quantity and type of interest and equity market hedges, anticipated contract owner behavior, market value of general account assets, variable separate account performance and implications of rating agency actions.

Description of Certain Indebtedness

We borrow funds to provide liquidity, invest in the growth of the business and for general corporate purposes. Our ability to access these borrowings depends on a variety of factors including, but not limited to, the credit rating of Voya Financial, Inc. and of its insurance company subsidiaries and general macroeconomic conditions.

The Company did not have any short-term debt borrowings outstanding as of March 31, 2014. The following table summarizes our borrowing activities for the three months ended March 31, 2014:

| (\$ in millions) | Beginning Balance | Issuance | Maturities and Repayment | Other Changes | Ending Balance |
|-----------------------------------------|----------------------|----------|-----------------------------|---------------|-------------------|
| Long-Term Debt: | | | | | |
| Debt securities | \$3,509.8 | \$— | \$— | \$0.3 | \$3,510.1 |
| Windsor property loan | 4.9 | — | — | — | 4.9 |
| Subtotal | 3,514.7 | — | — | 0.3 | 3,515.0 |
| Less: Current portion of long-term debt | — | — | — | — | — |
| Total long-term debt | \$3,514.7 | \$— | \$— | \$0.3 | \$3,515.0 |

Debt Securities

Senior Notes. As of March 31, 2014, Voya Financial, Inc. had three senior notes outstanding (collectively, the “Senior Notes”). The principal amounts outstanding of the Senior Notes were \$850.0 million, \$1.0 billion and \$400.0 million, respectively. The Senior Notes were issued as private placements under Reg 144A and subsequently registered with the SEC. The Senior Notes are guaranteed by Lion Holdings. We may elect to redeem the Senior Notes at any time at a redemption price equal to the principal amount, or, if greater, a “make-whole redemption price,” plus, in each case accrued and unpaid interest. For additional information on our Senior Notes, see the Financing Agreements Note to the Condensed Consolidated Financial Statements in Part I, Item 1. to this Form 10-Q.

Junior Subordinated Notes. As of March 31, 2014, the principal amount outstanding of junior subordinated notes (the “Junior Subordinated Notes”) was \$750.0 million. The Junior Subordinated Notes were issued as a private placement under Reg 144A and were subsequently registered with the SEC. The Junior Subordinated Notes are guaranteed on an unsecured, junior subordinated basis by Lion Holdings.

So long as no event of default with respect to the Junior Subordinated Notes has occurred and is continuing, we have the right on one or more occasions, to defer the payment of interest on the Junior Subordinated Notes for one or more consecutive interest periods for up to five years.

At any time following notice of our plan to defer interest and during the period interest is deferred, we and our subsidiaries generally, with certain exceptions, may not make payments on or redeem or purchase any shares of our common stock or any of the debt securities or guarantees that rank in liquidation on a parity with or are junior to the Junior Subordinated Notes.

We may elect to redeem the Junior Subordinated Notes in whole at any time or in part on or after May 15, 2023 at a redemption price equal to the principal amount plus accrued and unpaid interest. Also, we may elect to redeem the Junior Subordinated Notes in whole, but not in part, at any time prior to May 15, 2023 within 90 days after the occurrence of a “tax event” or “rating agency event”, at a redemption price equal to the principal amount, or, if greater, a “make-whole redemption price,” plus, in each case accrued and unpaid interest.

Aetna Notes. As of March 31, 2014 and December 31, 2013, Lion Holdings had outstanding \$163.0 million principal amount of 7.25% Debentures due August 15, 2023, \$235.1 million principal amount of 7.63% Debentures due August

15, 2026 and \$108.0 million principal amount of 6.97% Debentures due August 15, 2036 (collectively, the “Aetna Notes”), all of which were issued by a predecessor of Lion Holdings and assumed in connection with our acquisition of Aetna’s life insurance and related businesses. In addition, Equitable of Iowa Capital Trust II, a limited purpose trust, has outstanding \$13.0 million principal amount of 8.42% Series B Capital Securities due April 1, 2027 (the “ING USA Notes”). ING Group guarantees the Aetna Notes. The ING USA Notes benefit from a guarantee by Voya Financial, Inc.

Concurrent with the completion of our IPO, we entered into a shareholder agreement with ING Group that governs certain aspects of our continuing relationship. We agreed to reduce the aggregate outstanding principal amount of Aetna Notes to:

- no more than \$400.0 million as of December 31, 2015;
- no more than \$300.0 million as of December 31, 2016;
- no more than \$200.0 million as of December 31, 2017;
- no more than \$100.0 million as of December 31, 2018;
- and zero as of December 31, 2019.

The reduction in principal amount of Aetna Notes can be accomplished, at our option, through redemptions, repurchases or other means, but will also be deemed to have been reduced to the extent we post collateral with a third-party collateral agent, for the benefit of ING Group, which may consist of cash collateral; certain investment-grade debt instruments; an LOC meeting certain requirements; or senior debt obligations of ING Group or a wholly owned subsidiary of ING Group (other than Voya Financial, Inc. or its subsidiaries).

If we fail to reduce the outstanding principal amount of the Aetna Notes, we agreed to pay a quarterly fee (ranging from 0.5% per quarter for 2016 to 1.25% per quarter for 2019) to ING Group based on the outstanding principal amount of Aetna Notes which exceed the limits set forth above. As of March 31, 2014, the outstanding principal amount of Aetna Notes guaranteed by ING Group was \$506.1 million.

Senior Unsecured Credit Facility

Amended and Restated Credit Agreement. On February 14, 2014, Voya Financial, Inc. revised the terms of its Revolving Credit Agreement by entering into the Amended and Restated Revolving Credit Agreement (the "Amended and Restated Credit Agreement") with a syndicate of banks. The Amended and Restated Credit Agreement modifies the original agreement by: 1) extending the term of the agreement to February 14, 2018; 2) reducing the total amount of LOCs that may be issued from \$3.5 billion to \$3.0 billion and 3) reducing the current cost of LOC issuance fees from 200 bps to 175 bps. The revolving credit sublimit of \$750.0 million present in the original agreement remains unchanged. ING Bank, N.V. ("ING Bank"), an affiliate, acted as Joint Lead Arranger, Joint Book Manager and Documentation Agent and received \$0.7 million for its services and participation in the syndicate.

As of March 31, 2014, there were no amounts outstanding as revolving credit borrowings and \$829.9 million in letters of credit outstanding.

Credit Facilities and Subsidiary Credit Support Arrangement

We use credit facilities primarily to provide collateral required under our affiliated reinsurance transactions as well as certain third-party reinsurance arrangements to which our Arizona captive is a party. We also issue guarantees and enter into financing arrangements in connection with our affiliated reinsurance transactions. These arrangements are primarily designed to facilitate the financing of statutory reserve requirements. Regulation XXX and AG38 require insurers to hold significantly higher levels of reserves on term products and UL insurance products with secondary guarantees, respectively, than are generally thought to be sufficient. By reinsuring business to our captive reinsurance subsidiaries and our Arizona captive, we are able to use alternative sources of collateral to fund the statutory reserve requirements and are generally able to secure longer term financing on a more capital efficient basis.

Effective January 1, 2009, we entered into a master asset purchase agreement (the "MPA") with Scottish Re Group Limited, Scottish Holdings, Inc., Scottish Re (U.S.), Inc. ("SRUS"), Scottish Re Life (Bermuda) Limited ("Scottish Bermuda") and Scottish Re (Dublin) Limited (collectively, "Scottish Re") and Hannover Re. Pursuant to the MPA, we recaptured individual life reinsurance business which had previously been reinsured to Scottish Re and immediately

ceded 100% of such business to Hannover Re on a modified coinsurance, funds withheld and coinsurance basis, which resulted in no gain or loss. We will remain obligated to maintain collateral for the statutory reserve requirements associated with Statutory Regulations XXX and AG38 on the business transferred from us to Hannover Re for the duration of such reserve requirements or until the underlying reinsurance contracts are novated to Hannover Re or Hannover Re puts into place its own collateral for such reserve requirements. Hannover Re reimburses us for a portion of our fees for these credit facilities. We refer to this block as the Hannover Re block and its results are reported as part of the Closed Block Other segment.

We also utilize LOCs to provide credit for reinsurance on portions of the CBVA segment liabilities reinsured to our Arizona captive in order to meet statutory reserve requirements at those times when the assets and other capital backing the reinsurance liabilities

may be less than the statutory reserve requirement. As of March 31, 2014, there was no LOC requirement and the actual amount of the LOCs outstanding was \$425.0 million.

In addition to the \$5.1 billion of Individual Life, Hannover Re block and CBVA credit facilities utilized, \$482.2 million of LOCs were outstanding to support miscellaneous requirements. In total, \$5.6 billion of credit facilities were utilized as of March 31, 2014. As of March 31, 2014, the capacity of our unsecured and uncommitted credit facilities totaled \$1.7 million and the capacity of our unsecured and committed credit facilities totaled \$9.7 billion. We also have approximately \$265.0 million in secured facilities.

The following table summarizes our credit facilities, their dates of expiration, capacity and utilization as of March 31, 2014:

| (\$ in millions) Obligor / Applicant | Liability Supported | Secured/ Unsecured | Committed/ Uncommitted | Expiration | Capacity | Utilization | Unused Commitment |
|------------------------------------------------------|----------------------------------|-----------------------|---------------------------|-------------|-----------|-------------|----------------------|
| Voya Financial, Inc. | | Unsecured | Committed | 02/14/2018 | \$3,000.0 | \$829.9 | \$2,170.1 |
| | Individual Life | | | | | 331.0 | |
| | CBVA | | | | | 425.0 | |
| | Other | | | | | 73.9 | |
| SLDI | Retirement Solutions | Unsecured | Committed | 01/24/2018 | 150.0 | 147.0 | 3.0 |
| Voya Financial, Inc./ Langhorne I, LLC | Retirement Solutions | Unsecured | Committed | 01/15/2019 | 500.0 | — | 500.0 |
| Voya Financial, Inc. / SLDI | Hannover Re block | Unsecured | Committed | 11/09/2021 | 750.0 | 750.0 | — |
| SLDI | Hannover Re block | Unsecured | Committed | 10/29/2020 | 1,125.0 | 631.6 | 493.4 |
| Voya Financial, Inc. / SLDI | Hannover Re block | Unsecured | Committed | 12/27/2022 | 750.0 | 750.0 | — |
| Voya Financial, Inc. / SLDI | Hannover Re block | Unsecured | Committed | 12/29/2023 | 250.0 | 250.0 | — |
| ReliaStar Life Insurance Company | Institutional Spread Products | Secured | Committed | Conditional | 255.0 | 255.0 | — |
| Voya Financial, Inc. / SLDI | Individual Life | Unsecured | Committed | 12/31/2025 | 475.0 | 475.0 | — |
| Voya Financial, Inc. | Other | Unsecured | Uncommitted | Various | 1.7 | 1.7 | — |
| Voya Financial, Inc. | Other | Secured | Uncommitted | Various | 10.0 | 4.7 | — |
| Voya Financial, Inc. / Roaring River II LLC | Individual Life | Unsecured | Committed | 12/31/2021 | 995.0 | 588.0 | 407.0 |

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| | | | | | | | |
|-------------------------------------------------------|-----------------|-----------|-----------|------------|-----------|-----------|-----------|
| Voya Financial, Inc. / Roaring River III LLC | Individual Life | Unsecured | Committed | 06/30/2022 | 1,151.2 | 630.0 | 521.2 |
| Voya Financial, Inc. / Roaring River IV LLC | Individual Life | Unsecured | Committed | 12/31/2028 | 565.0 | 287.0 | 278.0 |
| Total | | | | | \$9,977.9 | \$5,599.9 | \$4,372.7 |

Total fees associated with credit facilities for the three months ended March 31, 2014 and 2013 were \$29.3 million and \$45.4 million, respectively.

Effective January 1, 2014, the reinsurance agreements with Whisperingwind III, LLC ("Whisperingwind III") were novated to Roaring River IV, LLC ("Roaring River IV"), a wholly owned reinsurance subsidiary of the Company, which completed a transaction with a third-party bank to provide up to \$565.0 million of statutory reserve financing through a trust note which matures December 31, 2028. The initial amount of the trust note issued on January 1, 2014 was \$297.0 million and was decreased to \$287.0 million as of March 31, 2014. The trust note replaces \$330.0 million of letters of credit associated with the Whisperingwind III reinsurance agreements which were cancelled in January 2014.

Effective January 15, 2014, Langhorne I, a wholly owned reinsurance subsidiary of the Company, completed a financing arrangement with a third-party trust to provide up to \$500.0 million of trust note collateral funding. The financing arrangement is designed to manage reserve and capital requirements in connection with the stable value business and matures on January 15, 2019. No trust notes were being utilized as of financing arrangement inception.

Effective January 24, 2014, SLDI entered into a letter of credit facility agreement with a third-party bank providing up to \$150.0 million of committed capacity until January 24, 2018 which supports reserves on an affiliated reinsurance agreement in connection with a portion of its deferred annuity business.

The following tables present our existing financing facilities for each of our Individual Life, Hannover Re and Closed Block Variable Annuity blocks of business as of March 31, 2014. While these tables present the current financing for each block, these financing facilities will expire prior to the runoff of the reserve liabilities they support. In addition, these liabilities will change over the life of each block. As a result, the existing financing will be periodically extended or replaced and increased as each block grows toward the peak reserve requirement noted below.

Individual Life

| (\$ in millions) | | | | | |
|----------------------------------------------|---------------------|--------------|------------|-----------|-------------|
| Obligor / Applicant | Financing Structure | Reserve Type | Expiration | Capacity | Utilization |
| Voya Financial, Inc. | Credit Facility | XXX | 2/14/2018 | \$331.0 | \$331.0 |
| Voya Financial, Inc. / Roaring River III LLC | Trust Note | XXX | 6/30/2022 | 1,151.2 | 630.0 |
| Voya Financial, Inc. / Roaring River IV LLC | Trust Note | AG38 | 12/31/2028 | 565.0 | 287.0 |
| Voya Financial, Inc. / SLDI | LOC Facility | AG38 | 12/31/2025 | 475.0 | 475.0 |
| Voya Financial, Inc. / Roaring River II LLC | LOC Facility | XXX | 12/31/2021 | 995.0 | 588.0 |
| Total | | | | \$3,517.2 | \$2,311.0 |

The peak financing requirement for the Individual Life liabilities above is expected to reach approximately \$4.0 billion during the period 2020 - 2025.

Hannover Re block

| (\$ in millions) | | | | | |
|-----------------------------|---------------------|--------------|------------|-----------|-------------|
| Obligor / Applicant | Financing Structure | Reserve Type | Expiration | Capacity | Utilization |
| Voya Financial, Inc. / SLDI | Collateral Note | XXX/AG38 | 11/9/2021 | \$750.0 | \$750.0 |
| Voya Financial, Inc. / SLDI | Collateral Note | XXX/AG38 | 12/27/2022 | 750.0 | 750.0 |
| SLDI | LOC Facility | XXX/AG38 | 10/29/2020 | 1,125.0 | 631.6 |
| Voya Financial, Inc. / SLDI | LOC Facility | XXX/AG38 | 12/29/2023 | 250.0 | 250.0 |
| Total | | | | \$2,875.0 | \$2,381.6 |

The peak financing requirement for the Hannover Re block is expected to reach approximately \$2.6 billion in 2016.

Closed Block Variable Annuity

(\$ in millions)

| Obligor / Applicant | Financing Structure | Product | Expiration | Utilization |
|-----------------------------|---------------------|------------|------------|-------------|
| Voya Financial, Inc. / SLDI | Credit Facility | GMWBL/GMIB | 02/14/2018 | \$425.0 |
| Total | | | | \$425.0 |

Voya Financial, Inc. Credit Support of Subsidiaries

As of March 31, 2014, Voya Financial, Inc. supported the reinsurance obligations of its reinsurance subsidiaries with \$829.9 million in LOCs.

Voya Financial, Inc. also maintains credit facilities with third-party banks to support the reinsurance obligations of our captive reinsurance subsidiaries. As of March 31, 2014, such facilities provided for up to \$2.7 billion of capacity, of which \$1.5 billion was utilized.

In addition to providing credit facilities, we also provide credit support to our captive reinsurance subsidiaries through surplus maintenance agreements, pursuant to which we agree to cause these subsidiaries to maintain particular levels of capital or surplus and which we entered into in connection with particular reinsurance transactions. These agreements are effective for the duration of the in-force policies subject to the related reinsurance transactions and the maximum potential obligations are not specified or applicable. Since these obligations are not subject to limitations, it is not possible to determine the maximum potential amount due under these agreements.

In connection with certain reinsurance transactions involving a third-party trust (the "Master Trust"), Voya Financial, Inc. and SLDI are parties to reimbursement agreements with third-party banks that lend securities to the Master Trust. SLDI has reimbursement obligations to the banks under these agreements, in an aggregate amount of up to \$1.5 billion as of March 31, 2014, which obligations are guaranteed by Voya Financial, Inc. Voya Financial, Inc. also provides an indemnification to the third-party banks with respect to any defaults by the Master Trust under the securities lending agreements under which these banks lend securities to the Master Trust, up to \$1.5 billion. These agreements and the related indemnification were entered into to facilitate collateral requirements supporting reinsurance and are effective for the duration that the collateral remains outstanding.

Voya Financial, Inc. has also entered into a corporate guarantee agreement with a third-party ceding insurer where it guarantees the reinsurance obligations of our subsidiary, Security Life of Denver Insurance Company ("SLD"), assumed under a reinsurance agreement with the third-party cedent. SLD retrocedes the business to Hannover Life Reassurance Company of America ("Hannover US") who is the claim paying party. The current amount of reserves outstanding as of March 31, 2014 is \$25.0 million. The maximum potential obligation is not specified or applicable. Since these obligations are not subject to limitations, it is not possible to determine the maximum potential amount due under these guarantees.

On September 6, 2012, Voya Financial, Inc. as borrowing party and its subsidiary, Roaring River III, LLC ("Roaring River III"), as borrower, entered into a reimbursement agreement with a third-party bank providing for \$390.0 million of initial funding in the form of a putable variable funding trust note due 2022 where Voya Financial, Inc. guarantees the reimbursement obligations of Roaring River III. Roaring River III has entered into a reinsurance agreement with an affiliated ceding company and by entering into the reimbursement agreement, Roaring River III provides collateral for reinsurance in the form of the trust note. To support additional growth in reserves on the policies reinsured, the trust note notional amount may be increased to approximately \$1.2 billion prior to maturity. As of March 31, 2014 the amount of the trust note was \$630.0 million.

Voya Financial, Inc. guarantees the obligations of Lion Holdings under the \$13.0 million principal amount ING USA Notes maturing in 2027 as well as \$506.1 million combined principal amount of Aetna Notes. For more information see “Debt Securities” above. From time to time, Voya Financial, Inc. may also have outstanding guarantees of various obligations of its subsidiaries.

We did not recognize any asset or liability as of March 31, 2014 in relation to intercompany indemnifications and support agreements. As of March 31, 2014, no circumstances existed in which we were required to currently perform under these indemnifications and support agreements.

Credit Support Provided by Other Subsidiaries of Voya Financial, Inc.

Reliastar Life Insurance Company ("RLI") and SLD, indirect and direct subsidiaries of Voya Financial, Inc., respectively, guarantee a reinsurance contract entered into by SLDI with respect to SLDI's reinsurance of \$239.3 million of the principal and interest of a bond insured by an unrelated insurance company. The bond payments are supported by the insurer's closed block. Surplus from the closed block, in the form of dividends, is used to pay the bond principal and interest.

In order to collateralize obligations under this treaty, RLI provided a LOC of \$255.0 million issued by the FHLB of Des Moines to the unrelated insurer which is secured by assets pledged by RLI to FHLB. As of March 31, 2014 and December 31, 2013, the LOC is collateralized by assets with a market value of approximately \$301.2 million and \$294.1 million, respectively.

ING Group Credit Support

As described above, certain of our indebtedness benefits from a guarantee provided by ING Group. As of March 31, 2014, the indebtedness for which ING Group or NN Group provided guarantees consisted of \$506.1 million aggregate principal amount of Aetna Notes issued by Lion Holdings.

Previously NN Group (as successor to ING V) provided a guarantee of an LOC issued by ING Bank and used to support the reinsurance obligations of certain of our captive reinsurance subsidiaries. On January 14, 2014, the LOC was cancelled and the corresponding guarantee obligation of NN Group was extinguished.

Borrowings from Subsidiaries

We maintain revolving reciprocal loan agreements with a number of our life and non-life insurance subsidiaries that are used to fund short-term cash requirements that arise in the ordinary course of business. Under these agreements, either party may borrow up to the maximum allowable under the agreement for a term not more than 270 days. For life insurance subsidiaries, the amounts that either party may borrow from the other under the agreement vary and are equal to 2%-5% of the insurance subsidiary's statutory net admitted assets (excluding separate accounts) as of the previous year end depending on the state of domicile. As of March 31, 2014, the aggregate amount that may be borrowed or lent under agreements with life insurance subsidiaries was \$2.4 billion. For non-life insurance subsidiaries, the maximum allowable under the agreement is based on the assets of the subsidiaries and their particular cash requirements. As of March 31, 2014, \$180.0 million were borrowed from our subsidiaries and \$370.0 million were lent to our subsidiaries.

Ratings

Our access to funding and our related cost of borrowing, requirements for derivatives collateral posting and the attractiveness of certain of our products to customers are affected by our credit ratings and insurance financial strength ratings, which are periodically reviewed by the rating agencies. Financial strength ratings and credit ratings are important factors affecting public confidence in an insurer and its competitive position in marketing products. The credit ratings are also important for the ability to raise capital through the issuance of debt and for the cost of such financing.

A downgrade in our credit ratings or the credit or financial strength ratings of our rated subsidiaries could potentially, among other things, limit our ability to market products, reduce our competitiveness, increase the number or value of policy surrenders and withdrawals, increase our borrowing costs and potentially make it more difficult to borrow funds, adversely affect the availability of financial guarantees or LOCs, cause additional collateral requirements or other required payments under certain agreements, allow counterparties to terminate derivative agreements and/or hurt

our relationships with creditors, distributors or trading counterparties thereby potentially negatively affecting our profitability, liquidity and/or capital. In addition, we consider nonperformance risk in determining the fair value of our liabilities. Therefore, changes in our credit or financial strength ratings may affect the fair value of our liabilities.

Additionally, ratings of certain of our securities guaranteed by our largest shareholder, ING Group, could be influenced by ING Group's ratings. A downgrade of the credit ratings of ING Group could result in downgrades of these securities.

Financial strength ratings represent the opinions of rating agencies regarding the financial ability of an insurance company to meet its obligations under an insurance policy. Credit ratings represent the opinions of rating agencies regarding an entity's ability to repay its indebtedness. These ratings are not a recommendation to buy or hold any of our securities and they may be revised or revoked at any time at the sole discretion of the rating organization.

The financial strength and credit ratings of Voya Financial, Inc. and its principal subsidiaries as of the date of this Quarterly Report on Form 10-Q are summarized in the following table. In parentheses, following the initial occurrence in the table of each rating, is an indication of that rating's relative rank within the agency's rating categories. That ranking refers only to the generic or major rating category and not to the modifiers appended to the rating by the rating agencies to denote relative position within such generic or major category. For each rating, the relative position of the rating within the relevant rating agency's ratings scale is presented, with "1" representing the highest rating in the scale.

| | A.M. Best | Fitch, Inc. | Moody's Investors Service, Inc. | Standard & Poor's |
|----------------------------------------------------------------|---------------|---------------|------------------------------------|-------------------|
| Company | ("A.M. Best") | ("Fitch") | ("Moody's") | ("S&P") |
| Voya Financial, Inc. (Long-term Issuer Credit) | bbb (4 of 10) | BBB (4 of 11) | Baa3 (LT Issuer Domestic) (4 of 9) | BBB- (4 of 11) |
| Voya Financial, Inc. (Senior Unsecured Debt) ⁽¹⁾ | bbb (4 of 10) | BBB- (4 of 9) | Baa3 (4 of 9) | BBB- (4 of 9) |
| Voya Financial, Inc. (Junior Subordinated Debt) ⁽²⁾ | bb+ (5 of 10) | BB (5 of 9) | Ba1(hyb) (5 of 9) | BB (5 of 9) |
| ING Life Insurance and Annuity Company | | | | |
| Financial Strength Rating | A (3 of 16) | A- (3 of 9) | A3 (3 of 9) | A- (3 of 9) |
| ING USA Annuity & Life Insurance | | | | |
| Financial Strength Rating | A (3 of 16) | A- (3 of 9) | A3 (3 of 9) | A- (3 of 9) |
| Short-term Issuer Credit Rating ⁽³⁾ | NR | NR | P-2 (2 of 4) | WD |
| ReliaStar Life Insurance Company | | | | |
| Financial Strength Rating | A (3 of 16) | A- (3 of 9) | A3 (3 of 9) | A- (3 of 9) |
| Short-term Issuer Credit Rating | NR | NR | NR | A-2 (2 of 8) |
| Security Life of Denver Insurance Company | | | | |
| Financial Strength Rating | A (3 of 16) | A- (3 of 9) | A3 (3 of 9) | A- (3 of 9) |
| Short-term Issuer Credit Rating | NR | NR | P-2 (2 of 4) | A-2 (2 of 8) |
| Midwestern United Life Insurance Company | | | | |
| Financial Strength Rating | A- (4 of 16) | NR | NR | A- (3 of 9) |
| Lion Connecticut Holdings Inc. | | | | |
| Long-term Issuer Credit Rating | NR | NR | Baa3 (LT Issuer) (4 of 9) | BBB- (4 of 11) |

⁽¹⁾ \$850.0 million, \$1.0 billion and \$400.0 million of our Senior Notes.

⁽²⁾ \$750.0 million of our Junior Subordinated Notes.

⁽³⁾ Effective March 5, 2014, the Company requested S&P to withdraw ("WD") the short-term issuer credit rating on ING USA Life and Annuity Insurance Company ("ING USA") as the rating was necessary only for the marketing and distribution of products no longer offered by the company.

| Rating Agency | Financial Strength Rating Scale | Long-term Credit Rating Scale | Senior Unsecured Debt Credit Rating Scale | Short-term Credit Rating Scale |
|--------------------------|---------------------------------|-------------------------------|-------------------------------------------|--------------------------------|
| A.M. Best ⁽¹⁾ | "A++" to "S" | "aaa" to "rs" | "aaa" to "d" | "AMB-1+" to "d" |
| Fitch ⁽²⁾ | "AAA" to "C" | "AAA" to "D" | "AAA" to "C" | "F1" to "D" |
| Moody's ⁽³⁾ | "Aaa" to "C" | "Aaa" to "C" | "Aaa" to "C" | "Prime-1" to "Not Prime" |
| S&P ⁽⁴⁾ | "AAA" to "R" | "AAA" to "D" | "AAA" to "D" | "A-1" to "D" |

⁽¹⁾ A.M. Best's financial strength rating is an independent opinion of an insurer's financial strength and ability to meet its ongoing insurance policy and contract obligations. It is based on a comprehensive quantitative and qualitative evaluation of a company's balance sheet strength, operating performance and business profile. A.M. Best's long-term credit ratings reflect its assessment of the ability of an obligor to pay interest and principal in accordance with the terms of the obligation. Ratings from "aa" to "ccc" may be enhanced with a "+" (plus) or "-" (minus) to indicate whether credit quality is near the top or bottom of a category. A.M. Best's short-term credit rating is an opinion to the ability of the rated entity to meet its senior financial commitments on obligations maturing in generally less than one year.

⁽²⁾ Fitch's financial strength ratings provides an assessment of the financial strength of an insurance organization. The IFS Rating is assigned to the insurance company's policyholder obligations, including assumed reinsurance obligations and contract holder obligations, such as guaranteed investment contracts. Within long-term and short-term ratings, a "+" or a "-" may be appended to a rating to denote relative status within major rating categories.

⁽³⁾ Moody's financial strength ratings opinions of the ability of insurance companies to repay punctually senior policyholder claims and obligations. Moody's appends numerical modifiers 1, 2, and 3 to each generic rating classification from Aa through Caa. The modifier 1 indicates that the obligation ranks in the higher end of its generic rating category; the modifier 2 indicates a mid-range ranking; and the modifier 3 indicates a ranking in the lower end of that generic rating category. Moody's long-term credit ratings opinions of the relative credit risk of fixed-income obligations with an original maturity of one year or more. They address the possibility that a financial obligation will not be honored as promised. Moody's short-term ratings are opinions of the ability of issuers to honor short-term financial obligations.

⁽⁴⁾ S&P's insurer financial strength rating is a forward-looking opinion about the financial security characteristics of an insurance organization with respect to its ability to pay under its insurance policies and contracts in accordance with their terms. A "+" or "-" indicates relative strength within a category. An S&P credit rating is assessment of default risk, but may incorporate an assessment of relative seniority or ultimate recovery in the event of default. Short-term issuer credit ratings reflect the obligor's creditworthiness over a short-term time horizon.

Our ratings by A.M. Best, Fitch, Moody's and S&P reflect a broader view of how the financial services industry is being challenged by the current economic environment, but also are based on the rating agencies' specific views of our financial strength. In making their ratings decisions, the agencies consider past and expected future capital and earnings, asset quality and risk, profitability and risk of existing liabilities and current products, market share and product distribution capabilities and direct or implied support from parent companies, including implications of the ongoing divestment of Voya Financial, Inc. by ING Group, among other factors.

Rating agencies use an "outlook" statement for both industry sectors and individual companies. For an industry sector, a stable outlook generally implies that over the next 12 to 18 months the rating agency expects ratings to remain unchanged among companies in the sector. For a particular company, an outlook generally indicates a medium- or long-term trend in credit fundamentals, which if continued, may lead to a rating change.

Ratings actions affirmation and outlook changes by A.M. Best, Fitch, Moody's and S&P from December 31, 2013 through March 31, 2014 and subsequently through the date of this Quarterly Report on Form 10-Q are as follows:

• On March 14, 2014, S&P affirmed the ratings of Voya Financial, Inc. and its operating subsidiaries, and revised the rating outlook to Positive from Stable.

•

On March 6, 2014, Fitch affirmed the ratings of Voya Financial, Inc. and its operating subsidiaries and revised the rating outlook to Positive from Stable.

Potential Impact of a Ratings Downgrade

Our ability to borrow funds and the terms under which we borrow are sensitive to our short- and long-term issuer credit ratings. A downgrade of either or both of these credit ratings could increase our cost of borrowing. Additionally, a downgrade of either or both of these credit ratings could decrease the total amount of new debt that we are able to issue in the future or increase the costs associated with an issuance.

With respect to our credit facility agreements, based on the amount of credit outstanding as of March 31, 2014, no increase in collateral requirements would result due to a ratings downgrade of the credit ratings of Voya Financial, Inc. by S&P or Moody's.

Certain of our derivative and reinsurance agreements contain provisions that are linked to the financial strength ratings of certain of our insurance subsidiaries. If financial strength ratings were downgraded in the future, these provisions might be triggered and counterparties to the agreements could demand collateralization which could negatively impact overall liquidity.

Certain of our reinsurance agreements contain provisions that are linked to the financial strength ratings of the individual legal entity that entered into the reinsurance agreement. If the insurance subsidiaries' financial strength ratings were downgraded in the future, the terms in our reinsurance agreements might be triggered and counterparties to the credit facility agreements could demand collateralization which could negatively impact overall liquidity. Based on the amount of credit outstanding as of March 31, 2014 and December 31, 2013, a one-notch downgrade of our insurance subsidiaries would have resulted in an estimated increase in our collateral requirements by approximately \$25.0 million. The nature of the collateral that we may be required to post is principally in the form of cash, highly rated securities or LOC.

Certain of our derivative agreements contain provisions that are linked to the financial strength ratings of the individual legal entity that entered into the derivative agreement. If insurance subsidiaries' financial strength ratings were downgraded in the future, the terms in our derivative agreements might be triggered and counterparties to the derivative agreements could demand immediate further collateralization which could negatively impact overall liquidity. Based on the market value of our derivatives as of March 31, 2014 and December 31, 2013, a one-notch downgrade of our insurance subsidiaries would have resulted in an estimated increase in our derivative collateral requirements by approximately \$112.0 million and \$111.0 million, respectively. The nature of the collateral that we may be required to post is principally in the form of cash and U.S. Treasury securities.

Based on the market value of our derivatives as of March 31, 2014 and December 31, 2013, a two-notch downgrade of our insurance subsidiaries would have resulted in an estimated increase in the derivative collateral requirements required by a one-notch downgrade by an additional \$2.5 million and \$1.3 million, respectively.

The amount of collateral that would be required to be posted is also dependent on the fair value of our derivative positions. For additional information on our derivative positions, see the Derivative Financial Instruments Note to the Condensed Consolidated Financial Statements in Part I, Item 1. to this Form 10-Q.

Restrictions on Dividends and Returns of Capital from Subsidiaries

Our business is conducted through operating subsidiaries. U.S. insurance laws and regulations regulate the payment of dividends and other distributions by our U.S. insurance subsidiaries to their respective parents. Dividends in excess of prescribed limits established by the applicable state regulations are considered to be extraordinary transactions and require explicit regulatory approval. In addition, under the insurance laws applicable to our insurance subsidiaries domiciled in Colorado, Connecticut, Iowa and Minnesota (collectively, "principal insurance subsidiaries"), no dividend or other distribution exceeding an amount equal to an insurance company's earned surplus may be paid without the domiciliary insurance regulator's prior approval.

Security Life of Denver International, our Arizona captive, may not declare or pay dividends other than in accordance with its annual capital and dividend plan as approved by the Arizona Department of Insurance, which includes a minimum capital requirement.

We may receive dividends from or contribute capital to our wholly owned non-life insurance subsidiaries such as broker-dealers, investment management entities and intermediate holding companies.

Insurance Subsidiaries - Dividends

On May 2, 2014, Voya Financial, Inc.'s principal insurance subsidiaries domiciled in Connecticut, Iowa and Minnesota declared ordinary dividends in the aggregate amount of \$690.0 million, \$474.0 million of which is payable on or after May 15, 2014 and \$216.0 million of which is payable on or after May 19, 2014.

Critical Accounting Judgments and Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States ("U.S. GAAP") requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Critical estimates and assumptions are evaluated on an on-going basis based on historical developments, market conditions, industry trends and other information that is reasonable under the circumstances. There can be no assurance that actual results will conform to estimates and assumptions and that reported results of operations will not be materially affected by the need to make future accounting adjustments to reflect changes in these estimates and assumptions from time to time.

We have identified the following accounting judgments and estimates as critical in that they involve a higher degree of judgment and are subject to a significant degree of variability:

Reserves for future policy benefits, deferred acquisition costs ("DAC"), value of business acquired ("VOBA") and other intangibles (collectively, "DAC/VOBA and other intangibles"), valuation of investments and derivatives, impairments, income taxes, contingencies and employee benefit plans.

In developing these accounting estimates, we make subjective and complex judgments that are inherently uncertain and subject to material changes as facts and circumstances develop. Although variability is inherent in these estimates, we believe the amounts provided are appropriate based upon the facts available upon preparation of the Condensed Consolidated Financial Statements.

The above critical accounting estimates are described in "Item 8. Note 1. Business, Basis of Presentation and Significant Accounting Policies" to the Voya Financial, Inc. Consolidated Financial Statements contained in our Annual Report on Form 10-K for the year ended December 31, 2013.

Impact of New Accounting Pronouncements

For information regarding the impact of new accounting pronouncements, see "Part I. Item 1. Note 1. Business, Basis of Presentation and Significant Accounting Policies" to the Condensed Consolidated Financial Statements to this Form 10-Q.

Income Taxes

As of March 31, 2014, we have recognized \$697.2 million deferred tax assets based on tax planning strategies related to unrealized gains on investment assets. Such tax planning strategies support the recognition of deferred tax assets associated with deductible temporary differences and may be adversely impacted by decreases in unrealized gains.

The deferred tax valuation allowance as of March 31, 2014 was \$2.8 billion. We estimate that approximately \$1.1 billion, \$42 million, \$260 million, \$174 million and \$1.0 billion were related to federal net operating losses, non-life realized capital losses, non-life subgroup deferred amounts, life subgroup deferred amounts, and SLDI related deferred amounts, respectively. The remaining balance was attributable to various items including state taxes and other deferred tax assets. We also estimate that the deferred tax asset associated with life subgroup deferred amounts, as of March 31, 2014, was approximately \$570 million, excluding the valuation allowance.

Also, during the quarter ended March 31, 2014, we believe we had a Section 382 ownership change. However, using information available as of date of the ownership change, we estimate that the deferred tax asset that would potentially be subject to an additional valuation allowance was approximately \$200 million to \$240 million (mainly as a result of built-in losses), which could change following the final Section 382 calculations. Under statutory accounting, a Section 382 event could reduce the admitted deferred tax asset by approximately \$58 million if measured as of March 31, 2014. However, based on the estimated amount of the Section 382 limitation, we do not believe an additional valuation allowance is necessary, and we estimate that it is unlikely that the deferred tax asset, the tax valuation allowance or the admitted deferred tax asset will change as a result of the section 382 event. This estimate may change because the computation is dependent on several factors and because numerous aspects of the application of Section 382 are subject to review by the U.S. Internal Revenue Service ("IRS"). The actual impact on the valuation allowance is dependent mainly on the level of the unrealized capital gains and losses at the time of the ownership change, the calculated Section 382 limitation, the estimated reversal pattern of the capital losses supported by tax planning strategies, the estimated reversal pattern of the unrealized capital gains comprising the tax planning strategies and the estimated reversal pattern of the unrealized capital. The actual impact may be materially different from this estimate.

The amounts described above are based solely on data and assumptions as of March 31, 2014.

INVESTMENTS

(excluding Consolidated investment Entities)

Investments for our general account are managed by our wholly owned asset manager, ING Investment Management LLC, pursuant to investment advisory agreements with affiliates. In addition, our internal treasury group manages our holding company liquidity investments, primarily money market funds.

Investment Strategy

Our investment strategy seeks to achieve sustainable risk-adjusted returns by focusing on principal preservation, disciplined matching of asset characteristics with liability requirements and the diversification of risks. Investment activities are undertaken according to investment policy statements that contain internally established guidelines and risk tolerances and in all cases are required to comply with applicable laws and insurance regulations. Risk tolerances are established for credit risk, credit spread risk, market risk, liquidity risk and concentration risk across issuers, sectors and asset types that seek to mitigate the impact of cash flow variability arising from these risks.

Segmented portfolios are established for groups of products with similar liability characteristics. Our investment portfolio consists largely of high quality fixed maturities and short-term investments, investments in commercial mortgage loans, alternative investments and other instruments, including a small amount of equity holdings. Fixed maturities include publicly issued corporate bonds, government bonds, privately placed notes and bonds, ABS, traditional MBS and various CMO tranches managed in combination with financial derivatives as part of a proprietary strategy known as CMO-B.

We use derivatives for hedging purposes to reduce our exposure to the cash flow variability of assets and liabilities, interest rate risk, credit risk and market risk. In addition, we use credit derivatives to replicate exposure to individual securities or pools of securities as a means of achieving credit exposure similar to bonds of the underlying issuer(s) more efficiently.

See the Investments (excluding Consolidated Investment Entities) Note to the Condensed Consolidated Financial Statements in Part I, Item 1. of this Form 10-Q.

Portfolio Composition

The following table presents the investment portfolio as of the dates indicated:

| (\$ in millions) | March 31, 2014 | | December 31, 2013 | | |
|--------------------------------------------------------------------|----------------|-------|-------------------|-------|---|
| | Carrying Value | % | Carrying Value | % | |
| Fixed maturities, available-for-sale, excluding securities pledged | \$70,449.7 | 79.3 | % \$68,317.8 | 78.4 | % |
| Fixed maturities, at fair value using the fair value option | 3,082.1 | 3.5 | % 2,935.3 | 3.4 | % |
| Equity securities, available-for-sale | 276.6 | 0.3 | % 314.4 | 0.4 | % |
| Short-term investments ⁽¹⁾ | 1,046.2 | 1.2 | % 1,048.1 | 1.2 | % |
| Mortgage loans on real estate | 9,258.1 | 10.4 | % 9,312.2 | 10.7 | % |
| Policy loans | 2,119.7 | 2.4 | % 2,147.0 | 2.5 | % |
| Limited partnerships/corporations | 218.9 | 0.2 | % 236.4 | 0.3 | % |
| Derivatives | 1,044.7 | 1.2 | % 1,149.3 | 1.3 | % |
| Other investments | 124.1 | 0.1 | % 124.6 | 0.1 | % |
| Securities pledged ⁽²⁾ | 1,271.3 | 1.4 | % 1,465.7 | 1.7 | % |
| Total investments | \$88,891.4 | 100.0 | % \$87,050.8 | 100.0 | % |

⁽¹⁾ Short-term investments include investments with remaining maturities of one year or less, but greater than 3 months, at the time of purchase.

⁽²⁾ See "Management's Discussion and Analysis of Results of Operations and Financial Condition-Liquidity and Capital Resources" for information regarding securities pledged.

Fixed Maturities

Total fixed maturities by market sector, including securities pledged, were as presented below as of the dates indicated:

| (\$ in millions) | March 31, 2014 | | Fair Value | % | |
|------------------------------------------------------|----------------|------------|--------------|------------|------------|
| | Amortized Cost | % of Total | | % of Total | % of Total |
| Fixed maturities: | | | | | |
| U.S. Treasuries | \$4,991.6 | 7.0 | % \$5,263.1 | 6.9 | % |
| U.S. Government agencies and authorities | 610.6 | 1.0 | % 644.1 | 0.9 | % |
| State, municipalities and political subdivisions | 276.5 | 0.4 | % 293.6 | 0.4 | % |
| U.S. corporate securities | 36,658.8 | 52.4 | % 39,173.5 | 52.4 | % |
| Foreign securities ⁽¹⁾ | 15,746.2 | 22.5 | % 16,740.6 | 22.4 | % |
| Residential mortgage-backed securities | 6,374.4 | 9.1 | % 7,052.7 | 9.4 | % |
| Commercial mortgage-backed securities | 3,472.8 | 5.0 | % 3,796.1 | 5.1 | % |
| Other asset-backed securities | 1,789.4 | 2.6 | % 1,839.4 | 2.5 | % |
| Total fixed maturities, including securities pledged | \$69,920.3 | 100.0 | % \$74,803.1 | 100.0 | % |

⁽¹⁾ Primarily U.S. dollar denominated.

| (\$ in millions) | December 31, 2013 | | Fair Value | % | |
|------------------------------------------------------|-------------------|------------|--------------|------------|------------|
| | Amortized Cost | % of Total | | % of Total | % of Total |
| Fixed maturities: | | | | | |
| U.S. Treasuries | \$5,094.0 | 7.3 | % \$5,181.2 | 7.1 | % |
| U.S. Government agencies and authorities | 598.0 | 0.9 | % 618.9 | 0.9 | % |
| State, municipalities and political subdivisions | 272.0 | 0.4 | % 281.1 | 0.4 | % |
| U.S. corporate securities | 36,010.3 | 51.9 | % 37,478.6 | 51.5 | % |
| Foreign securities ⁽¹⁾ | 15,661.4 | 22.6 | % 16,356.5 | 22.5 | % |
| Residential mortgage-backed securities | 6,480.3 | 9.3 | % 7,123.7 | 9.8 | % |
| Commercial mortgage-backed securities | 3,427.9 | 4.9 | % 3,752.1 | 5.2 | % |
| Other asset-backed securities | 1,883.1 | 2.7 | % 1,926.7 | 2.6 | % |
| Total fixed maturities, including securities pledged | \$69,427.0 | 100.0 | % \$72,718.8 | 100.0 | % |

⁽¹⁾ Primarily U.S. dollar denominated.

As of March 31, 2014, the average duration of our fixed maturities portfolio, including securities pledged, is between 6.5 and 7 years.

Fixed Maturities Credit Quality - Ratings

The Securities Valuation Office ("SVO") of the NAIC evaluates the fixed maturity security investments of insurers for regulatory reporting and capital assessment purposes and assigns securities to one of six credit quality categories called "NAIC designations." An internally developed rating is used as permitted by the NAIC if no rating is available. These designations are generally similar to the credit quality designations of the NAIC acceptable rating organizations ("ARO") for marketable fixed maturity securities, called rating agency designations except for certain structured securities as described below. NAIC designations of "1," highest quality and "2," high quality, include fixed maturity securities generally considered investment grade by such rating organizations. NAIC designations 3 through 6 include fixed maturity securities generally considered below investment grade by such rating organizations.

The NAIC adopted revised designation methodologies for non-agency RMBS, including RMBS backed by subprime mortgage loans reported within ABS and for CMBS. The NAIC's objective with the revised designation

methodologies for these structured securities was to increase the accuracy in assessing expected losses and to use the improved assessment to determine a more appropriate capital requirement for such structured securities. The NAIC designations for structured securities, including subprime

and Alt-A RMBS, are based upon a comparison of the bond's amortized cost to the NAIC's loss expectation for each security. Securities where modeling results in no expected loss in all scenarios are considered to have the highest designation of NAIC 1. A large percentage of our RMBS securities carry a NAIC 1 designation while the ARO rating indicates below investment grade. This is primarily due to the credit and intent impairments recorded by us that reduced the amortized cost on these securities to a level resulting in no expected loss in all scenarios, which corresponds to a NAIC 1 designation. The revised methodology reduces regulatory reliance on rating agencies and allows for greater regulatory input into the assumptions used to estimate expected losses from such structured securities. In the tables below, we present the rating of structured securities based on ratings from the revised NAIC rating methodologies described above (which may not correspond to rating agency designations.) All NAIC designations (e.g., NAIC 1-6) are based on the revised NAIC methodologies.

As a result of time lags between the funding of investments, the finalization of legal documents and the completion of the SVO filing process, the fixed maturity portfolio generally includes securities that have not yet been rated by the SVO as of each balance sheet date, such as private placements. Pending receipt of SVO ratings, the categorization of these securities by NAIC designation is based on the expected ratings indicated by internal analysis.

Information about certain of our fixed maturity securities holdings by the NAIC designation is set forth in the following tables. Corresponding rating agency designation does not directly translate into NAIC designation, but represents our best estimate of comparable ratings from rating agencies, including Moody's, S&P and Fitch. If no rating is available from a rating agency, then an internally developed rating is used.

The fixed maturities in our portfolio are generally rated by external rating agencies and, if not externally rated, are rated by us on a basis similar to that used by the rating agencies. Ratings are derived from three ARO ratings and are applied as follows based on the number of agency ratings received:

- when three ratings are received then the middle rating is applied;
- when two ratings are received then the lower rating is applied;
- when a single rating is received, the ARO rating is applied; and
- when ratings are unavailable then an internal rating is applied.

The following tables present credit quality of fixed maturities, including securities pledged, using NAIC designations as of the dates indicated:

| NAIC Quality Designation | March 31, 2014 | | | | | | Total Fair Value |
|--------------------------------------------------|----------------|----------|---------|-------|------|-------|------------------|
| | 1 | 2 | 3 | 4 | 5 | 6 | |
| U.S. Treasuries | \$5,263.1 | \$— | \$— | \$— | \$— | \$— | \$5,263.1 |
| U.S. Government agencies and authorities | 644.1 | — | — | — | — | — | 644.1 |
| State, municipalities and political subdivisions | 288.5 | 3.4 | 1.7 | — | — | — | 293.6 |
| U.S. corporate securities | 18,973.7 | 18,102.0 | 1,792.6 | 278.5 | 5.5 | 21.2 | 39,173.5 |
| Foreign securities ⁽¹⁾ | 4,822.8 | 10,969.1 | 860.5 | 79.3 | — | 8.9 | 16,740.6 |
| Residential mortgage-backed securities | 6,675.2 | 68.7 | 78.6 | 25.9 | 49.3 | 155.0 | 7,052.7 |
| Commercial mortgage-backed securities | 3,779.9 | — | 8.4 | 7.8 | — | — | 3,796.1 |
| Other asset-backed securities | 1,677.6 | 106.4 | 31.0 | 16.4 | 4.5 | 3.5 | 1,839.4 |

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| | | | | | | | |
|------------------------|------------|------------|-----------|---------|--------|---------|------------|
| Total fixed maturities | \$42,124.9 | \$29,249.6 | \$2,772.8 | \$407.9 | \$59.3 | \$188.6 | \$74,803.1 |
| % of Fair Value | 56.3 | % 39.1 | % 3.7 | % 0.5 | % 0.1 | % 0.3 | % 100.0 |

(1) Primarily U.S. dollar denominated.

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| (\$ in millions) | December 31, 2013 | | | | | | Total Fair Value |
|--------------------------------------------------|-------------------|------------|-----------|---------|--------|---------|------------------|
| NAIC Quality Designation | 1 | 2 | 3 | 4 | 5 | 6 | |
| U.S. Treasuries | \$5,181.2 | \$— | \$— | \$— | \$— | \$— | \$5,181.2 |
| U.S. Government agencies and authorities | 618.9 | — | — | — | — | — | 618.9 |
| State, municipalities and political subdivisions | 276.4 | 3.8 | 0.9 | — | — | — | 281.1 |
| U.S. corporate securities | 18,095.0 | 17,651.6 | 1,452.3 | 250.2 | 5.7 | 23.8 | 37,478.6 |
| Foreign securities ⁽¹⁾ | 4,757.3 | 10,712.7 | 846.6 | 31.0 | — | 8.9 | 16,356.5 |
| Residential mortgage-backed securities | 6,741.7 | 76.4 | 79.9 | 24.8 | 50.7 | 150.2 | 7,123.7 |
| Commercial mortgage-backed securities | 3,734.1 | — | 9.4 | 8.6 | — | — | 3,752.1 |
| Other asset-backed securities | 1,764.8 | 110.9 | 26.7 | 14.9 | 5.3 | 4.1 | 1,926.7 |
| Total fixed maturities | \$41,169.4 | \$28,555.4 | \$2,415.8 | \$329.5 | \$61.7 | \$187.0 | \$72,718.8 |
| % of Fair Value | 56.5 | % 39.3 | % 3.3 | % 0.5 | % 0.1 | % 0.3 | % 100.0 % |

⁽¹⁾Primarily U.S. dollar denominated.

As of March 31, 2014 and December 31, 2013, the weighted average quality rating of our fixed maturities portfolio was A. The following tables present credit quality of fixed maturities, including securities pledged, using ARO ratings as of the dates indicated:

| (\$ in millions) | March 31, 2014 | | | | | | Total Fair Value |
|--------------------------------------------------|----------------|-----------|------------|------------|-----------|-------------|------------------|
| ARO Quality Ratings | AAA | AA | A | BBB | BB | B and Below | |
| U.S. Treasuries | \$5,263.1 | \$— | \$— | \$— | \$— | \$— | \$5,263.1 |
| U.S. Government agencies and authorities | 638.2 | 2.8 | 3.1 | — | — | — | 644.1 |
| State, municipalities and political subdivisions | 61.0 | 191.5 | 35.9 | 3.4 | 1.8 | — | 293.6 |
| U.S. corporate securities | 843.3 | 2,218.9 | 16,072.8 | 17,986.6 | 1,746.4 | 305.5 | 39,173.5 |
| Foreign securities ⁽¹⁾ | 94.8 | 1,369.2 | 3,812.5 | 10,758.3 | 648.4 | 57.4 | 16,740.6 |
| Residential mortgage-backed securities | 5,756.0 | 31.9 | 50.1 | 137.0 | 93.8 | 983.9 | 7,052.7 |
| Commercial mortgage-backed securities | 1,680.8 | 636.9 | 424.4 | 511.1 | 320.4 | 222.5 | 3,796.1 |
| Other asset-backed securities | 1,169.7 | 13.1 | 75.9 | 53.5 | 48.0 | 479.2 | 1,839.4 |
| Total fixed maturities | \$15,506.9 | \$4,464.3 | \$20,474.7 | \$29,449.9 | \$2,858.8 | \$2,048.5 | \$74,803.1 |
| % of Fair Value | 20.7 | % 6.0 | % 27.4 | % 39.4 | % 3.8 | % 2.7 | % 100.0 % |

⁽¹⁾Primarily U.S. dollar denominated.

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| (\$ in millions) | December 31, 2013 | | | | | | |
|--------------------------------------------------|-------------------|-----------|------------|------------|-----------|-------------|------------------|
| ARO Quality Ratings | AAA | AA | A | BBB | BB | B and Below | Total Fair Value |
| U.S. Treasuries | \$5,181.2 | \$— | \$— | \$— | \$— | \$— | \$5,181.2 |
| U.S. Government agencies and authorities | 613.2 | 2.9 | 2.8 | — | — | — | 618.9 |
| State, municipalities and political subdivisions | 59.2 | 182.8 | 34.3 | 3.9 | 0.9 | — | 281.1 |
| U.S. corporate securities | 796.9 | 2,031.7 | 15,424.1 | 17,435.3 | 1,510.5 | 280.1 | 37,478.6 |
| Foreign securities ⁽¹⁾ | 93.1 | 1,331.6 | 3,781.7 | 10,446.0 | 659.2 | 44.9 | 16,356.5 |
| Residential mortgage-backed securities | 5,801.9 | 35.5 | 45.9 | 144.7 | 98.2 | 997.5 | 7,123.7 |
| Commercial mortgage-backed securities | 1,552.3 | 727.5 | 426.9 | 476.0 | 350.8 | 218.6 | 3,752.1 |
| Other asset-backed securities | 1,232.9 | 30.1 | 77.9 | 55.6 | 56.5 | 473.7 | 1,926.7 |
| Total fixed maturities | \$15,330.7 | \$4,342.1 | \$19,793.6 | \$28,561.5 | \$2,676.1 | \$2,014.8 | \$72,718.8 |
| % of Fair Value | 21.0 | % 6.0 | % 27.2 | % 39.3 | % 3.7 | % 2.8 | % 100.0 |

⁽¹⁾Primarily U.S. dollar denominated.

Fixed maturities rated BB and below may have speculative characteristics and changes in economic conditions or other circumstances that are more likely to lead to a weakened capacity of the issuer to make principal and interest payments than is the case with higher rated fixed maturities.

Unrealized Capital Losses

Gross unrealized losses on fixed maturities, including securities pledged, decreased \$532.6 million from \$1,136.5 million to \$603.9 million for the year ended March 31, 2014. The decrease in gross unrealized losses was primarily due to declining interest rates. Gross unrealized losses on fixed maturities, including securities pledged, increased \$843.8 million from \$292.7 million to \$1,136.5 million for the year ended December 31, 2013. The increase in gross unrealized losses was primarily due to increasing interest rates.

As of March 31, 2014, we held one fixed maturity with unrealized capital losses in excess of \$10.0 million. The unrealized capital losses on this fixed maturity equaled \$10.1 million, or 1.7% of the total unrealized losses. As of December 31, 2013 we held two fixed maturities with unrealized capital losses in excess of \$10.0 million. The unrealized capital losses on these fixed maturities equaled \$22.0 million, or 1.9% of the total unrealized losses. See “Item 1. Note 2. Investments (excluding Consolidated Investment Entities)” of this Form 10-Q for further information on unrealized capital losses.

CMO-B Portfolio

As part of our broadly diversified investment portfolio, we have a core holding in a proprietary mortgage derivatives strategy known as CMO-B, which invests in a variety of CMO securities in combination with interest rate derivatives in targeting a specific type of exposure to the U.S. residential mortgage market. Because of their relative complexity and generally small natural buyer base, we believe certain types of CMO securities are consistently priced below their

intrinsic value, thereby providing a source of potential return for investors in this strategy.

The CMO securities that are part of our CMO-B portfolio are either notional or principal securities, backed by the interest and principal components, respectively, of mortgages secured by single-family residential real estate. There are many variations of these two types of securities including interest only and principal only securities, as well as inverse-floating rate (principal) securities and inverse interest only securities, all of which are part of our CMO-B portfolio. This strategy has been in place for nearly two decades and thus far has been a significant source of investment income while exhibiting relatively low volatility and correlation compared to the other asset types in the investment portfolio, although we cannot predict whether favorable returns will continue in future periods.

To protect against the potential for credit loss associated with financially troubled borrowers, investments in our CMO-B portfolio are primarily in CMO securities backed by one of the government sponsored entities: the Federal National Mortgage Association

("Fannie Mae"), the Federal Home Loan Mortgage Corporation ("Freddie Mac") or Government National Mortgage Association ("Ginnie Mae").

Because the timing of the receipt of the underlying cash flow is highly dependent on the level and direction of interest rates, our CMO-B portfolio also has exposure to both interest rate and convexity risk. The exposure to interest rate risk-the potential for changes in value that results from changes in the general level of interest rates-is managed to a defined target duration using interest rate swaps. The exposure to convexity risk-the potential for changes in value that result from changes in duration caused by changes in interest rates-is dynamically hedged using interest rate swaps and at times, interest rate swaptions.

Prepayment risk represents the potential for adverse changes in portfolio value resulting from changes in residential mortgage prepayment speed (actual and projected), which in turn depends on a number of factors, including conditions in both credit markets and housing markets. Changes in the prepayment behavior of homeowners represent both a risk and potential source of return for our CMO-B portfolio. As a result, we seek to invest in securities that are broadly diversified by collateral type to take advantage of the uncorrelated prepayment experiences of homeowners with unique characteristics that influence their ability or desire to prepay their mortgage. We choose collateral types and individual securities based on an in-depth quantitative analysis of prepayment incentives across all available borrower types.

The following table shows fixed maturities balances held in the CMO-B portfolio by NAIC rating as of the dates indicated:

| NAIC Designation | March 31, 2014 | | | December 31, 2013 | | | |
|------------------|----------------|------------|--------------|-------------------|------------|--------------|---|
| | Amortized Cost | Fair Value | % Fair Value | Amortized Cost | Fair Value | % Fair Value | |
| 1 | \$2,703.7 | \$3,240.2 | 93.2 | % \$2,609.1 | \$3,138.1 | 93.0 | % |
| 2 | 3.3 | 3.7 | 0.1 | % 6.8 | 10.6 | 0.3 | % |
| 3 | 3.7 | 7.0 | 0.2 | % 2.9 | 6.1 | 0.2 | % |
| 4 | 10.9 | 20.7 | 0.6 | % 11.1 | 20.1 | 0.6 | % |
| 5 | 34.5 | 49.3 | 1.4 | % 35.9 | 50.7 | 1.5 | % |
| 6 | 91.7 | 155.0 | 4.5 | % 88.9 | 150.2 | 4.4 | % |
| | \$2,847.8 | \$3,475.9 | 100.0 | % \$2,754.7 | \$3,375.8 | 100.0 | % |

For CMO securities where we elected the FVO, amortized cost represents the market values. For details on the NAIC designation methodology, please see "Fixed Maturities Credit Quality-Ratings" above.

The following table presents the notional amounts and fair values of interest rate derivatives used in our CMO-B portfolio as of the dates indicated:

| Derivatives non-qualifying for hedge accounting: | March 31, 2014 | | | December 31, 2013 | | |
|--------------------------------------------------------|-----------------|-------------------|----------------------|-------------------|-------------------|----------------------|
| | Notional Amount | Assets Fair Value | Liability Fair Value | Notional Amount | Assets Fair Value | Liability Fair Value |
| Interest Rate Contracts | \$26,771.7 | \$467.1 | \$521.4 | \$26,358.1 | \$526.1 | \$568.2 |

The following table presents our CMO-B fixed maturity securities balances and tranche type as of the dates indicated:

| Tranche Type | March 31, 2014 | | | December 31, 2013 | | | |
|---------------------|----------------|------------|--------------|-------------------|------------|--------------|--|
| | Amortized Cost | Fair Value | % Fair Value | Amortized Cost | Fair Value | % Fair Value | |
| Inverse Floater | \$788.0 | \$1,122.2 | 32.4 % | \$840.1 | \$1,172.7 | 34.8 % | |
| Interest Only (IO) | 326.9 | 365.6 | 10.5 % | 312.5 | 349.2 | 10.3 % | |
| Inverse IO | 1,285.9 | 1,534.2 | 44.1 % | 1,149.5 | 1,398.2 | 41.4 % | |
| Principal Only (PO) | 397.3 | 402.1 | 11.6 % | 401.6 | 403.1 | 11.9 % | |
| Floater | 42.1 | 43.2 | 1.2 % | 45.2 | 45.9 | 1.4 % | |
| Other | 7.6 | 8.6 | 0.2 % | 5.8 | 6.7 | 0.2 % | |
| Total | \$2,847.8 | \$3,475.9 | 100.0 % | \$2,754.7 | \$3,375.8 | 100.0 % | |

Generally, a continued increase in valuations, as well as muted prepayments despite low interest rates, led to a very strong performance for our CMO-B portfolio in recent years. Based on fundamental prepayment analysis, we have been able to increase the allocation to notional securities in a manner that was diversified by borrower and mortgage characteristics without unduly increasing portfolio risk because the underlying drivers of prepayment behavior across collateral type are varied.

During the first quarter of 2014, the valuations of our CMO-B portfolio generally increased due to lower levels of prepayment speeds compared to market expectations. Yields within the CMO-B portfolio continue to decline primarily as a result of paydowns or maturities of higher yielding historical CMO-B assets being replaced at lower reinvestment rates.

The following table shows returns for our CMO-B portfolio for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|----------------------------------------------------|------------------------------|----------|
| | 2014 | 2013 |
| Net investment income (loss) | \$191.2 | \$210.6 |
| Net realized capital gains (losses) ⁽¹⁾ | (53.1 |) (154.3 |
| Total income (pre-tax) | \$138.1 | \$56.3 |

⁽¹⁾Net realized capital gains (losses) also include derivatives interest settlements, mark to market adjustments and realized gains (losses) on standalone derivatives contracts that are in the CMO-B portfolio.

In defining operating earnings before income taxes and non-operating earnings for our CMO-B portfolio, certain recharacterizations are recognized. As indicated in footnote (1) above, derivatives activity, including net coupon settlement on interest rate swaps, is included in Net realized capital gains (losses). Since these swaps are hedging securities whose coupon payments are reflected as net investment income (loss) (operating earnings), it is appropriate to represent the net swap coupons as operating income before income taxes rather than non-operating income. Also included in Net realized capital gains (losses) is the premium amortization and the change in fair value for securities designated under the FVO, whereas the coupon for these securities is included in net investment income (loss). In order to present the economics of these fair value securities in a similar manner to those of an available for sale security, the premium amortization is reclassified from Net realized capital gains (losses) (or non-operating income) to operating income.

After adjusting for the two items referenced immediately above, the following table presents operating earnings before income taxes and non-operating income for our CMO-B portfolio for the periods indicated:

| (\$ in millions) | Three Months Ended March 31, | |
|----------------------------------------|------------------------------|--------|
| | 2014 | 2013 |
| Operating earnings before income taxes | \$74.2 | \$90.0 |
| Realized gains/losses including OTTI | (1.4 |) (0.5 |
| Fair value adjustments | 65.3 | (33.2 |

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| | | | |
|----------------------------|---------|---------|---|
| Non-operating income | \$63.9 | \$(33.7 |) |
| Income before income taxes | \$138.1 | \$56.3 | |

Subprime and Alt-A Mortgage Exposure

The performance of pre-2008 vintage subprime and Alt-A mortgage collateral has exhibited sustained signs of recovery, after struggling through a multi-year correction in nationwide home values. While collateral losses continue to be realized, serious delinquencies and other measures of performance, like prepayments and severities, have displayed sustained periods of improvement. Reflecting these fundamental improvements, related bond prices and sector liquidity increased substantially since the credit crisis. Despite these improvements, the sector remains susceptible to various market risks. For example, in the third quarter of 2013, the upward momentum in bond prices and market liquidity was disrupted, at least in part, by the pick-up in interest rate volatility. As this volatility dissipated, prices and liquidity recovered into the end of the year, supported by strength in the US economy and, more specifically, the housing market. The first quarter of 2014 has been characterized by continued stability in underlying fundamentals, despite the adverse seasonal related impacts observed in certain housing activity related measures. In managing our risk exposure to subprime and Alt-A mortgages, we take into account collateral performance and structural characteristics associated with our various positions.

We do not originate or purchase subprime or Alt-A whole-loan mortgages. Subprime lending is the origination of loans to customers with weaker credit profiles. We define Alt-A mortgages to include the following: residential mortgage loans to customers who have strong credit profiles but lack some element(s), such as documentation to substantiate income; residential mortgage loans to borrowers that would otherwise be classified as prime but whose loan structure provides repayment options to the borrower that increase the risk of default; and any securities backed by residential mortgage collateral not clearly identifiable as prime or subprime.

We have exposure to RMBS, CMBS and ABS. Our exposure to subprime mortgage-backed securities is primarily in the form of ABS structures collateralized by subprime residential mortgages and the majority of these holdings were included in Other ABS under "Fixed Maturities" above. As of March 31, 2014, the fair value, amortized cost and gross unrealized losses related to our exposure to subprime mortgage-backed securities totaled \$623.1 million, \$603.7 million and \$29.2 million, respectively, representing 0.8% of total fixed maturities, including securities pledged, based on fair value. As of December 31, 2013, the fair value, amortized cost and gross unrealized losses related to our exposure to subprime mortgage-backed securities totaled \$623.4 million, \$614.7 million and \$35.5 million, respectively, representing 0.9% of total fixed maturities, including securities pledged, based on fair value.

The following tables present our exposure to subprime mortgage-backed securities by credit quality using NAIC designations, ARO ratings and vintage year as of the dates indicated:

| | % of Total Subprime Mortgage-backed Securities | | | | Vintage | | |
|-------------------|------------------------------------------------|-------|----------------|-------|------------------|-------|---|
| | NAIC Designation | | ARO Ratings | | | | |
| March 31, 2014 | | | | | | | |
| | 1 | 76.0 | % AAA | 0.2 | % 2007 | 28.7 | % |
| | 2 | 15.4 | % AA | 0.9 | % 2006 | 25.4 | % |
| | 3 | 5.0 | % A | 5.1 | % 2005 and prior | 45.9 | % |
| | 4 | 2.6 | % BBB | 7.0 | % | 100.0 | % |
| | 5 | 0.7 | % BB and below | 86.8 | % | | |
| | 6 | 0.3 | % | 100.0 | % | | |
| | | 100.0 | % | | | | |
| December 31, 2013 | | | | | | | |
| | 1 | 76.2 | % AAA | 0.3 | % 2007 | 29.2 | % |
| | 2 | 16.0 | % AA | 1.2 | % 2006 | 24.0 | % |
| | 3 | 4.3 | % A | 5.4 | % 2005 and prior | 46.8 | % |
| | 4 | 2.4 | % BBB | 7.2 | % | 100.0 | % |
| | 5 | 0.8 | % BB and below | 85.9 | % | | |
| | 6 | 0.3 | % | 100.0 | % | | |

100.0 %

Our exposure to Alt-A mortgages is included in the “RMBS” line item in the “Fixed Maturities” table under “Fixed Maturities” above. As of March 31, 2014, the fair value, amortized cost and gross unrealized losses related to our exposure to Alt-A RMBS totaled \$353.3 million, \$297.7 million and \$6.2 million, respectively, representing 0.5% of total fixed maturities, including securities

134

pledged, based on fair value. As of December 31, 2013, the fair value, amortized cost and gross unrealized losses related to our exposure to Alt-A RMBS totaled \$353.5 million, \$307.4 million and \$10.4 million, respectively, representing 0.5% of total fixed maturities, including securities pledged, based on fair value.

The following tables present our exposure to Alt-A RMBS by credit quality using NAIC designations, ARO ratings and vintage year as of the dates indicated:

| | % of Total Alt-A Mortgage-backed Securities | | | Vintage | | | |
|-------------------|---------------------------------------------|-------------|--------------|---------|------------------|-------|---|
| | NAIC Designation | ARO Ratings | | | | | |
| March 31, 2014 | | | | | | | |
| | 1 | 79.2 | % AAA | 0.1 | % 2007 | 22.1 | % |
| | 2 | 8.6 | % AA | — | 2006 | 26.5 | % |
| | 3 | 6.7 | % A | 1.3 | % 2005 and prior | 51.4 | % |
| | 4 | 4.7 | % BBB | 3.9 | % | 100.0 | % |
| | 5 | — | BB and below | 94.7 | % | | |
| | 6 | 0.8 | % | 100.0 | % | | |
| | | 100.0 | % | | | | |
| December 31, 2013 | | | | | | | |
| | 1 | 77.4 | % AAA | 0.1 | % 2007 | 21.9 | % |
| | 2 | 10.8 | % AA | — | 2006 | 26.5 | % |
| | 3 | 6.7 | % A | 1.5 | % 2005 and prior | 51.6 | % |
| | 4 | 4.3 | % BBB | 3.9 | % | 100.0 | % |
| | 5 | — | BB and below | 94.5 | % | | |
| | 6 | 0.8 | % | 100.0 | % | | |
| | | 100.0 | % | | | | |

Commercial Mortgage-Backed and Other Asset-backed Securities

CMBS investments represent pools of commercial mortgages that are broadly diversified across property types and geographical areas. Delinquency rates on commercial mortgages increased over the course of 2009 through mid-2012. Since then, the steep pace of increases observed in the early years following the credit crisis has ceased, and the percentage of delinquent loans has declined through 2013 and the first quarter of 2014. Other performance metrics like vacancies, property values and rent levels have also shown improvements, although these metrics are not observed uniformly, differing by dimensions such as geographic location and property type. These improvements have been buoyed by some of the same macro-economic tailwinds alluded to in regards to our subprime and Alt-A mortgage exposure. In addition, a robust environment for property refinancing has continued to be supportive of improving credit performance metrics into 2014. The new issue market for CMBS has been a major contributor to the refinance environment. It has continued its recovery from the credit crisis with meaningful new issuance in 2014, following 5 straight years of increasing new issuance volumes since the credit crisis. First quarter 2014 volume, while slightly lower on a year-over-year basis, remains robust, reflective of the active and competitive refinancing market.

For consumer Other ABS, delinquency and loss rates have been maintained at levels considered low by historical standards and indicative of high credit quality. Relative strength in various credit metrics across multiple types of asset-backed loans have been observed on a sustained basis.

The following tables present our exposure to CMBS holdings by credit quality using NAIC designations, ARO ratings and vintage year as of the dates indicated:

| | % of Total CMBS | | ARO Ratings | | Vintage | |
|-------------------|------------------|-------|----------------|-------|----------------|--------|
| | NAIC Designation | | | | | |
| March 31, 2014 | | | | | | |
| | 1 | 99.6 | % AAA | 44.2 | % 2014 | 1.4% |
| | 2 | — | % AA | 16.8 | % 2013 | 9.0% |
| | 3 | 0.2 | % A | 11.2 | % 2012 | 0.2% |
| | 4 | 0.2 | % BBB | 13.5 | % 2011 | — |
| | 5 | — | % BB and below | 14.3 | % 2010 | 0.2% |
| | 6 | — | % | 100.0 | % 2009 | — |
| | | 100.0 | % | | 2008 and prior | 89.2% |
| | | | | | | 100.0% |
| December 31, 2013 | | | | | | |
| | 1 | 99.5 | % AAA | 41.4 | % 2013 | 5.3% |
| | 2 | — | AA | 19.4 | % 2012 | 0.2% |
| | 3 | 0.3 | % A | 11.4 | % 2011 | — |
| | 4 | 0.2 | % BBB | 12.7 | % 2010 | — |
| | 5 | — | BB and below | 15.1 | % 2009 | — |
| | 6 | — | % | 100.0 | % 2008 | 0.3% |
| | | 100.0 | % | | 2007 and prior | 94.2% |
| | | | | | | 100.0% |

As of March 31, 2014, the fair value, amortized cost and gross unrealized losses of our Other ABS, excluding subprime exposure, totaled \$1.2 billion, \$1.2 billion and \$2.7 million, respectively. As of December 31, 2013 the fair value, amortized cost and gross unrealized losses of our Other ABS, excluding subprime exposure, totaled \$1.3 billion, \$1.3 billion and \$3.0 million, respectively.

As of March 31, 2014, Other ABS was broadly diversified both by type and issuer with credit card receivables, nonconsolidated collateralized loan obligations and automobile receivables, comprising 46.7%, 2.1% and 31.2%, respectively, of total Other ABS, excluding subprime exposure. As of December 31, 2013, Other ABS was broadly diversified both by type and issuer with credit card receivables, nonconsolidated collateralized loan obligations and automobile receivables, comprising 42.5%, 3.2% and 34.1%, respectively, of total Other ABS, excluding subprime exposure.

The following tables summarize our exposure to Other ABS holdings, excluding subprime exposure, by credit quality using NAIC designations, ARO ratings and vintage year as of the dates indicated:

| | % of Total Other ABS | | ARO Ratings | | Vintage | | |
|-------------------|----------------------|-------|--------------|-------|----------------|-------|---|
| | NAIC Designation | | | | | | |
| March 31, 2014 | | | | | | | |
| | 1 | 99.0 | % AAA | 94.7 | % 2014 | 3.8 | % |
| | 2 | 0.8 | % AA | 0.6 | % 2013 | 12.3 | % |
| | 3 | 0.1 | % A | 3.7 | % 2012 | 16.7 | % |
| | 4 | — | BBB | 0.8 | % 2011 | 7.5 | % |
| | 5 | — | BB and below | 0.2 | % 2010 | 3.4 | % |
| | 6 | 0.1 | % | 100.0 | % 2009 | 2.5 | % |
| | | 100.0 | % | | 2008 and prior | 53.8 | % |
| | | | | | | 100.0 | % |
| December 31, 2013 | | | | | | | |
| | 1 | 98.9 | % AAA | 93.8 | % 2013 | 13.8 | % |
| | 2 | 0.9 | % AA | 1.7 | % 2012 | 17.7 | % |
| | 3 | — | A | 3.4 | % 2011 | 8.9 | % |
| | 4 | — | BBB | 0.9 | % 2010 | 3.9 | % |
| | 5 | — | BB and below | 0.2 | % 2009 | 2.3 | % |
| | 6 | 0.2 | % | 100.0 | % 2008 | 6.4 | % |
| | | 100.0 | % | | 2007 and prior | 47.0 | % |
| | | | | | | 100.0 | % |

Troubled Debt Restructuring

Although our portfolio of commercial loans and private placements is high quality, a small number of these contracts have been granted modifications, certain of which are considered to be troubled debt restructurings. See “Item 1. Note 2. Investments (excluding Consolidated Investment Entities)” of this Form 10-Q for further information on troubled debt restructuring.

Mortgage Loans on Real Estate

We rate all commercial mortgages to quantify the level of risk. We place those loans with higher risk on a watch list and closely monitor these loans for collateral deficiency or other credit events that may lead to a potential loss of principal and/or interest. If we determine the value of any mortgage loan to be OTTI (i.e., when it is probable that we will be unable to collect on all amounts due according to the contractual terms of the loan agreement), the carrying value of the mortgage loan is reduced to either the present value of expected cash flows from the loan, discounted at the loan's effective interest rate or fair value of the collateral. For those mortgages that are determined to require foreclosure, the carrying value is reduced to the fair value of the underlying collateral, net of estimated costs to obtain and sell at the point of foreclosure. The carrying value of the impaired loans is reduced by establishing an other-than-temporary write-down recorded in net realized capital gains (losses) in the Condensed Consolidated Statements of Operations.

Loan-to-value (“LTV”) and debt service coverage (“DSC”) ratios are measures commonly used to assess the risk and quality of commercial mortgage loans. The LTV ratio, calculated at time of origination, is expressed as a percentage of the amount of the loan relative to the value of the underlying property. An LTV ratio in excess of 100% indicates the unpaid loan amount exceeds the value of the underlying collateral. The DSC ratio, based upon the most recently received financial statements, is expressed as a percentage of the amount of a property's net income (loss) to its debt

service payments. A DSC ratio of less than 1.0 indicates that property's operations do not generate sufficient income to cover debt payments. These ratios are utilized as part of the review process described above.

As of March 31, 2014, our mortgage loans on real estate portfolio had a weighted average DSC of 2.0 times and a weighted average LTV ratio of 59.2%. As of December 31, 2013, our mortgage loans on real estate portfolio had a weighted average DSC of 2.0 times and a weighted average LTV ratio of 59.0%. See “Item 1. Note 2. Investments (excluding Consolidated Investment Entities)” of this Form 10-Q for further information on mortgage loans on real estate.

| (\$ in millions) | Recorded Investment Debt Service Coverage Ratios | | | | Commercial mortgage loans secured by land or construction loans | Total | % of Total |
|------------------------------|-----------------------------------------------------|------------------|-----------------|----------------|-----------------------------------------------------------------------------|------------------|----------------|
| | > 1.5x | 1.25x - 1.5x | 1.0x - 1.25x | < 1.0x | | | |
| March 31, 2014 | | | | | | | |
| Loan to Value Ratios: | | | | | | | |
| 0% - 50% | \$1,218.1 | \$133.9 | \$184.9 | \$67.4 | \$— | \$1,604.3 | 17.4 % |
| 50% - 60% | 1,725.7 | 336.5 | 260.0 | 162.4 | — | 2,484.6 | 26.8 % |
| 60% - 70% | 3,301.0 | 851.8 | 406.1 | 149.7 | 0.2 | 4,708.8 | 50.8 % |
| 70% - 80% | 88.3 | 193.1 | 114.2 | 49.5 | — | 445.1 | 4.8 % |
| 80% and above | — | — | 8.0 | 10.7 | — | 18.7 | 0.2 % |
| Total | \$6,333.1 | \$1,515.3 | \$973.2 | \$439.7 | \$0.2 | \$9,261.5 | 100.0 % |

| (\$ in millions) | Recorded Investment Debt Service Coverage Ratios | | | | Commercial mortgage loans secured by land or construction loans | Total | % of Total |
|------------------------------|-----------------------------------------------------|------------------|-----------------|----------------|-----------------------------------------------------------------------------|------------------|----------------|
| | > 1.5x | 1.25x - 1.5x | 1.0x - 1.25x | < 1.0x | | | |
| December 31, 2013 | | | | | | | |
| Loan to Value Ratios: | | | | | | | |
| 0% - 50% | \$1,371.2 | \$136.0 | \$187.3 | \$88.1 | \$— | \$1,782.6 | 19.1 % |
| 50% - 60% | 1,617.7 | 343.0 | 265.5 | 163.8 | — | 2,390.0 | 25.7 % |
| 60% - 70% | 3,267.5 | 845.6 | 401.3 | 153.7 | 0.2 | 4,668.3 | 50.1 % |
| 70% - 80% | 90.1 | 196.3 | 118.4 | 51.0 | — | 455.8 | 4.9 % |
| 80% and above | — | — | 8.1 | 11.2 | — | 19.3 | 0.2 % |
| Total | \$6,346.5 | \$1,520.9 | \$980.6 | \$467.8 | \$0.2 | \$9,316.0 | 100.0 % |

Other-Than-Temporary Impairments

We evaluate available-for-sale fixed maturities and equity securities for impairment on a regular basis. The assessment of whether impairments have occurred is based on a case-by-case evaluation of the underlying reasons for the decline in estimated fair value. See “Item 8. Note 1. Business, Basis of Presentation and Significant Accounting Policies,” of our Annual Report on Form 10-K for the year ended December 31, 2013 for the policy used to evaluate whether the investments are other-than-temporarily impaired.

As of March 31, 2014, we recorded \$3.1 million of credit related OTTI of which the primary contributor being \$1.5 million of write-downs recorded in the RMBS sector on securities collateralized by Alt-A residential mortgages. See “Item 1. Note 2. Investments (excluding Consolidated Investment Entities)” of this Form 10-Q for further information

on OTTI.

Derivatives

We use derivatives for a variety of hedging purposes as further described below. We also have embedded derivatives within fixed maturities instruments and certain annuity products with guarantees. See “Item 8. Note 1. Business, Basis of Presentation and Significant Accounting Policies,” of the Annual Report on Form 10-K for further information.

Closed Block Variable Annuity Hedging

Refer to Part I. Item 3. Quantitative and Qualitative Disclosures About Market Risk of this Quarterly Report on Form 10-Q for further information.

Invested Asset and Credit Hedging

Interest rate caps and interest rate swaps are used to manage the interest rate risk in our fixed maturities portfolio. Interest rate swaps include forward starting swaps, which are used for anticipated purchases of fixed maturities. They represent contracts that require the exchange of cash flows at regular interim periods, typically monthly or quarterly.

Foreign exchange swaps are used to reduce the risk of a change in the value, yield or cash flow with respect to invested assets. Foreign exchange swaps represent contracts that require the exchange of foreign currency cash flows for U.S. dollar cash flows at regular interim periods, typically quarterly or semiannually.

Certain forwards are acquired to hedge certain CMO assets held by us against movements in interest rates, particularly mortgage rates. On the settlement date, we will either receive a payment (interest rate decreases on purchased forwards or interest rate rises on sold forwards) or will be required to make a payment (interest rate rises on purchased forwards or interest rate decreases on sold forwards).

CDS are used to reduce the credit loss exposure with respect to certain assets that we own, or to assume credit exposure on certain assets that we do not own. Payments are made to or received from the counterparty at specified intervals and amounts for the purchase or sale of credit protection. In the event of a default on the underlying credit exposure, we will either receive an additional payment (purchased credit protection) or will be required to make an additional payment (sold credit protection) equal to par minus recovery value of the swap contract.

European Exposures

We closely monitor our exposures to European sovereign debt in general, with a primary focus on the sovereign debt of Greece, Ireland, Italy, Portugal and Spain (which we refer to as “peripheral Europe”), as these countries have applied for support from the European Financial Stability Facility or received support from the European Central Bank via government bond purchases in the secondary market.

The financial turmoil in Europe continues to be a potential threat to global capital markets and remains a challenge to global financial stability. Additionally, the possibility of capital market volatility spreading through a highly integrated and interdependent banking system remains. Despite signs of continuous improvement in the region, it is our view that the risk among European sovereigns and financial institutions still warrants scrutiny, in addition to our customary surveillance and risk monitoring, given how highly correlated these sectors of the region have become.

We quantify and allocate our exposure to the region, as described in the table below, by attempting to identify all aspects of the region or country risk to which we are exposed. Among the factors we consider are the nationality of the issuer, the nationality of the issuer's ultimate parent, the corporate and economic relationship between the issuer and its parent, as well as the political, legal and economic environment in which each functions. By undertaking this

assessment, we believe that we develop a more accurate assessment of the actual geographic risk, with a more integrated understanding of all contributing factors to the full risk profile of the issuer.

In the normal course of our ongoing risk and portfolio management process, we closely monitor compliance with a credit limit hierarchy designed to minimize overly concentrated risk exposures by geography, sector and issuer. This framework takes into account various factors such as internal and external ratings, capital efficiency and liquidity and is overseen by a combination of Investment and Corporate Risk Management, as well as insurance portfolio managers focused specifically on managing the investment risk embedded in our portfolio.

As of March 31, 2014, we had \$849.6 million of exposure to peripheral Europe, which consisted of a broadly diversified portfolio of credit-related investments primarily in the industrial and utility sectors. We did not have any fixed maturities or equity securities exposure to European sovereigns based in peripheral Europe. Peripheral European exposure included non-sovereign exposure in Ireland of \$313.9 million, Italy of \$277.1 million, Portugal of \$10.4 million, and Spain of \$248.2 million. We did not have any exposure to Greece. As of March 31, 2014, we did not have any exposure to derivative assets within the financial institutions based in peripheral Europe. For purposes of calculating the derivative assets exposure, we have aggregated exposure to single name and portfolio product CDS, as well as all non-CDS derivative exposure for which it either has counterparty or direct credit exposure to a company whose country of risk is in scope.

Among the remaining \$7,993.4 million of total non-peripheral European exposure, we had a portfolio of credit-related assets similarly diversified by country and sector across developed and developing Europe. As of March 31, 2014 our sovereign exposure was \$259.2 million, which consisted of fixed maturities. We also had \$921.6 million in net exposure to non-peripheral financial institutions, with a concentration in Switzerland of \$161.2 million and the United Kingdom of \$318.0 million. The balance of \$6,812.6 million was invested across non-peripheral, non-financial institutions.

In addition to aggregate concentration in the Netherlands of \$1,266.3 million and the United Kingdom of \$3,175.8 million, we had significant non-peripheral European total country exposures in Belgium of \$380.4 million, France of \$601.8 million, Germany of \$739.2 million and Switzerland of \$782.0 million. We place additional scrutiny on our financial exposure in the United Kingdom, France and Switzerland given our concern for the potential for volatility to spread through the European banking system. We believe the primary risk results from market value fluctuations resulting from spread volatility and the secondary risk is default risk, should the European crisis worsen or fail to be resolved.

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The following table presents our European exposures at fair value and amortized cost as of March 31, 2014:
Fixed Maturities and Equity Securities

| (\$ in millions) | Fixed Maturities and Equity Securities | | | | Derivative Assets | | | | | Total (Fair Value) | Net Non-US Funded at March 31 ⁽¹⁾ | |
|-----------------------------|----------------------------------------|------------------------|----------------------------|--------------------|------------------------|-------------------------------------------------|----------------------------------|----------------------------|-------------------------|--------------------|----------------------------------------------|-----------|
| | Sovereign | Financial Institutions | Non-Financial Institutions | Total (Fair Value) | Total (Amortized Cost) | Loan and Receivables Sovereign (Amortized Cost) | Financial Sovereign Institutions | Non-Financial Institutions | Margin Less: Collateral | | | |
| Ireland | \$— | \$— | \$ 312.7 | \$312.7 | \$294.5 | \$— | \$— | \$— | \$ 1.2 | \$— | \$1.2 | \$313.9 |
| Italy | — | — | 277.1 | 277.1 | 253.6 | — | — | — | — | — | — | 277.1 |
| Portugal | — | — | 10.4 | 10.4 | 7.8 | — | — | — | — | — | — | 10.4 |
| Spain | — | — | 248.2 | 248.2 | 230.3 | — | — | — | — | — | — | 248.2 |
| Total Peripheral Europe | \$— | \$— | \$ 848.4 | \$848.4 | \$786.2 | \$— | \$— | \$— | \$ 1.2 | \$— | \$1.2 | \$849.6 |
| Austria | \$— | \$— | \$ 15.7 | \$15.7 | \$15.0 | \$— | \$— | \$— | \$— | \$— | \$— | \$15.7 |
| Belgium | 37.0 | — | 343.4 | 380.4 | 327.6 | — | — | — | — | — | — | 380.4 |
| Bulgaria | 5.7 | — | — | 5.7 | 5.6 | — | — | — | — | — | — | 5.7 |
| Croatia | 28.0 | — | — | 28.0 | 25.6 | — | — | — | — | — | — | 28.0 |
| Czech Republic | — | — | 10.1 | 10.1 | 10.1 | — | — | — | — | — | — | 10.1 |
| Denmark | — | 10.5 | 123.1 | 133.6 | 123.7 | — | — | — | — | — | — | 133.6 |
| Finland | — | — | 18.7 | 18.7 | 17.0 | — | — | — | — | — | — | 18.7 |
| France | — | 133.9 | 465.3 | 599.2 | 562.3 | — | — | 50.7 | — | 48.1 | 2.6 | 601.8 |
| Germany | — | 52.3 | 686.9 | 739.2 | 698.1 | — | — | — | — | — | — | 739.2 |
| Hungary | 6.1 | — | — | 6.1 | 5.9 | — | — | — | — | — | — | 6.1 |
| Kazakhstan | 42.7 | 1.3 | 20.4 | 64.4 | 60.6 | — | — | — | — | — | — | 64.4 |
| Latvia | 4.9 | — | — | 4.9 | 4.6 | — | — | — | — | — | — | 4.9 |
| Lithuania | 33.6 | — | — | 33.6 | 30.5 | — | — | — | — | — | — | 33.6 |
| Luxembourg | — | — | 24.6 | 24.6 | 23.4 | — | — | — | — | — | — | 24.6 |
| Netherlands | — | 182.2 | 1,084.1 | 1,266.3 | 1,171.8 | — | — | — | — | — | — | 1,266.3 |
| Norway | — | 0.7 | 284.2 | 284.9 | 278.9 | — | — | — | — | — | — | 284.9 |
| Russian Federation | 73.7 | 5.0 | 91.5 | 170.2 | 165.1 | — | — | — | — | — | — | 170.2 |
| Slovakia | 5.3 | — | — | 5.3 | 5.0 | — | — | — | — | — | — | 5.3 |
| Sweden | — | 53.9 | 124.1 | 178.0 | 165.0 | — | — | — | — | — | — | 178.0 |
| Switzerland | — | 150.6 | 619.6 | 770.2 | 714.4 | — | — | 10.9 | 1.2 | 0.3 | 11.8 | 782.0 |
| Turkey | 22.2 | — | 41.9 | 64.1 | 65.4 | — | — | — | — | — | — | 64.1 |
| United Kingdom | — | 318.0 | 2,857.8 | 3,175.8 | 2,988.0 | — | — | 27.2 | — | 27.2 | — | 3,175.8 |
| Total Non-Peripheral Europe | 259.2 | 908.4 | 6,811.4 | 7,979.0 | 7,463.6 | — | — | 88.8 | 1.2 | 75.6 | 14.4 | 7,993.4 |
| Total Europe | \$259.2 | \$908.4 | \$7,659.8 | \$8,827.4 | \$8,249.8 | \$— | \$— | \$88.8 | \$2.4 | \$75.6 | \$15.6 | \$8,843.0 |

⁽¹⁾ Represents: (i) fixed maturities and equity securities at fair value, including securities pledged; (ii) loan and receivables sovereign at amortized cost; and (iii) derivative assets at fair value including securities pledged.

Consolidated Investment Entities

We provide investment management services to, and have transactions with, various collateralized debt structures and securitizations (primarily consolidated investment entities ("CLO entities")), private equity funds and single strategy hedge funds, insurance entities and other investment entities in the normal course of business. In certain instances, we serve as the investment manager, making day-to-day investment decisions concerning the assets of these entities. These entities are considered to be either variable interest entities ("VIEs") or voting interest entities ("VOEs") and we evaluate our involvement with each entity to determine whether consolidation is required.

Certain investment entities are consolidated under consolidation guidance. We consolidate certain entities under the VIE guidance when it is determined that we are the primary beneficiary. We consolidate certain entities under the VOE guidance when we act as the controlling general partner and the limited partners have no substantive rights to impact ongoing governance and operating activities.

We have no right to the benefits from, nor do we bear the risks associated with, these investments beyond our direct equity and debt investments in and management fees generated from these investment products. Such direct investments amounted to approximately \$656.2 million and \$654.0 million as of March 31, 2014 and December 31, 2013, respectively. If we were to liquidate, the assets held by consolidated investment entities would not be available to our general creditors.

Fair Value Measurement

Upon consolidation of CLO entities, we elected to apply the FVO for financial assets and financial liabilities held by these entities to measure these assets (primarily corporate loans) and liabilities (debt obligations issued by CLO entities) at fair value. We have elected the FVO to more closely align the accounting with the economics of the transactions and allow us to more effectively reflect changes in the fair value of CLO assets with a commensurate change in the fair value of CLO liabilities.

Investments held by consolidated private equity funds and single strategy hedge funds are reported in our Condensed Consolidated Financial Statements. Changes in the fair value of consolidated investment entities are recorded as a separate line item within Income related to Consolidated Investment Entities in our Condensed Consolidated Financial Statements.

The methodology for measuring the fair value and fair value hierarchy classification of financial assets and liabilities of consolidated investment entities is consistent with the methodology and fair value hierarchy rules that we apply to our investment portfolio. See the Fair Value Measurement section of Business, Basis of Presentation and Significant Accounting Policies Note included in the Consolidated Financial Statements in our Annual Report on Form 10-K.

Nonconsolidated VIEs

We also hold variable interest in certain CLO entities that we do not consolidate because we have determined that we are not the primary beneficiary. With these CLO entities, we serve as the investment manager and receive investment management fees and contingent performance fees. Generally, we do not hold any interest in the nonconsolidated CLO entities but if we do, such ownership has been deemed to be insignificant. We have not provided and are not obligated to provide any financial or other support to these entities.

We manage or hold investments in certain private equity funds and single strategy hedge funds. These funds are managed as a portfolio of investments that use advanced investment strategies such as leverage, long, short and derivative positions in both domestic and international markets with the goal of generating high returns. With these entities, we serve as the investment manager and are entitled to receive investment management fees and contingent

performance fees that are generally expected to be insignificant. We do not hold any equity interest in these fund VIEs and have not provided and are not obligated to provide any financial or other support to these funds.

In addition, we do not consolidate funds in which our involvement takes the form of a limited partner interest and is restricted to a role of a passive investor, as a limited partner's interest does not provide us with any substantive kick-out or participating rights, which would overcome the presumption of control by the general partner. See "Item 1.Note 13. Consolidated Investment Entities" of this Form 10-Q for more information.

Securizations

We invest in various tranches of securitization entities, including RMBS, CMBS and ABS. Certain RMBS investments represent agency pass-through securities and close-to-the-index tranches issued by Fannie Mae, Freddie Mac or a similar government sponsored entity. Investments that we hold in non-agency RMBS and CMBS also include interest-only, principal-only and inverse floating securities. We are not obligated to provide any financial or other support to these entities. The RMBS, CMBS and ABS entities are thinly capitalized by design and considered VIEs. Our involvement with these entities is limited to that of a passive investor. These investments are accounted for as investments available-for-sale as described in “Item 1. Note 4. Fair Value Measurements (excluding Consolidated Investment Entities)” of this Form 10-Q, and unrealized capital gains (losses) on these securities are recorded directly in AOCI, except for certain RMBS which are accounted for under the FVO, whose change in fair value is reflected in Other net realized gains (losses) in the Condensed Consolidated Statements of Operations. Our maximum exposure to loss on these structured investments is limited to the amount of our investment. See “Item 1. Note 2. Investments (excluding Consolidated Investment Entities)” of this Form 10-Q for details regarding the carrying amounts and classifications of these assets.

Legislative and Regulatory Developments

State insurance regulators, the National Association of Insurance Commissioners (“NAIC”) and other regulatory agencies are investigating the life insurance industry’s use of affiliated captive reinsurers and offshore entities to reinsure insurance risks. In October 2011, the NAIC established a subgroup to study insurers’ use of captives and special purpose vehicles to transfer insurance risk in relation to existing state laws and regulations, and to establish appropriate regulatory requirements to address concerns identified in the study. Additionally, in June 2013, the New York Department of Financial Services (“NYDFS”) released a report critical of certain captive reinsurance structures and calling, in part, for other state regulators to adopt a moratorium on approving such structures pending further review by state and federal regulators. Also, in December 2013, the United States Treasury Department’s Federal Insurance Office (“FIO”) issued a report on how to modernize and improve the system of insurance regulation in the United States, recommending, in part, that states develop a uniform and transparent solvency oversight regime for the transfer of risk to reinsurance captives and adopt a uniform capital requirement for reinsurance captives, including a prohibition on transactions that do not constitute legitimate risk transfer. In March 2014, the Missouri Department of Insurance, Division of Insurance Company Regulation (the “Missouri Division”) notified us that it is performing a review of special purpose life reinsurance captive insurance company transactions that have occurred in Missouri’s captive program and, as part of that review, the Missouri Division has requested information from us regarding our captive reinsurance subsidiaries. The NAIC is currently considering several captive proposals. The Principle-Based Reserving Implementation Task Force of the NAIC is considering the February 17, 2014 report of Rector and Associates which proposes a new regulatory framework for captives assuming term life insurance (“XXX”) or universal life insurance with secondary guarantees (“AXXX”) business that are created on or after July 1, 2014 or that were created prior to July 1, 2014 but reinsure direct business written on or after January 1, 2015. The Financial Regulation Standards and Accreditation Committee of the NAIC is considering a proposal to require states to apply NAIC accreditation standards applicable to traditional insurers to captives that enter into reinsurance agreements on or after July 1, 2014 or with respect to reinsurance agreements entered into prior to July 1, 2014 on direct business written on or after January 1, 2015. We cannot predict what actions and regulatory changes will result from the NAIC study, the NYDFS report, the FIO report, the Missouri Division review or current or future NAIC captives proposals, or what impact such changes will have on our financial condition and results of operation. Like many life insurance companies, we utilize captive reinsurers to satisfy certain reserve requirements related to certain of our policies. If state insurance regulators determine to restrict our use of captive reinsurers, either retroactively or prospectively, it could require us to increase statutory reserves, incur higher operating and/or tax costs or reduce sales.

Item 3. Quantitative and Qualitative Disclosures About Market Risk

Market risk is the risk that our consolidated financial position and results of operations will be affected by fluctuations in the value of financial instruments. We have significant holdings in financial instruments and are naturally exposed to a variety of market risks. The main market risks we are exposed to include credit risk, interest rate risk and equity market price risk. We do not have material market risk exposure to "trading" activities in our Condensed Consolidated Financial Statements.

Risk Management

As a financial services company active in Retirement, Investment Management and Insurance, taking measured risks is part of our business. As part of our effort to ensure measured risk taking, we have integrated risk management in our daily business activities and strategic planning.

We place a high priority on risk management and risk control. We have comprehensive risk management and control procedures in place at all levels and have established a dedicated risk management function with responsibility for the formulation of our risk appetite, strategies, policies and limits. The risk management function is also responsible for monitoring our overall market risk exposures and provides review, oversight and support functions on risk-related issues.

Our risk appetite is aligned with how our businesses are managed and anticipates future regulatory developments. In particular, our risk appetite is aligned with regulatory capital requirements applicable to our regulated insurance subsidiaries as well as metrics that are aligned with various ratings agency models.

Our risk governance and control systems enable us to identify, control, monitor and aggregate risks and provide assurance that risks are being measured, monitored and reported adequately and effectively. To promote measured risk taking, we have integrated risk management with our business activities and strategic planning through a strategy to manage risk in accordance with the following three principles:

1. Management of the businesses has primary responsibility for the day-to-day management of risk and forms the first line of defense.
The risk management function, both at the corporate and the business level, has the primary responsibility to align
2. risk taking with strategic planning through risk tolerance and limit setting and forms the second line of defense. Risk managers in the businesses have direct reporting lines to the Chief Risk Officer ("CRO").
The internal audit function provides an ongoing independent (i.e., outside of the risk organization) and objective
3. assessment of the effectiveness of internal controls, including financial and operational risk management and forms the third line of defense.

Our risk management is organized along a functional line comprising two levels within the organization: the corporate and business levels. The CRO heads the functional line, and each of the businesses has a similar function that reports to the CRO. This layered, functional approach is designed to promote consistent application of guidelines and procedures, regular reporting and appropriate communication vertically through the risk management function, as well as to provide ongoing support for the business. The scope, roles, responsibilities and authorities of the risk management function at different levels are described in an Insurance Risk Management Governance Framework to which all businesses must adhere.

Our Risk Committee discusses and approves all risk policies and reviews and approves risks associated with our activities. This includes volatility (affecting earnings and value), exposure (required capital and market risk) and insurance risks. Each business has an Asset-Liability Committee that reviews business specific risks and is governed by the Risk Committee.

We have implemented several limit structures to manage risk. Examples include, but are not limited to, the following:

- At-risk limits on sensitivities of earnings and regulatory capital to the capital markets provide the fundamental framework to manage capital markets risks including the risk of asset / liability mismatch;
- Duration and convexity mismatch limits;
- Credit risk concentration limits;
- Mortality concentration limits;
- Catastrophe and mortality exposure retention limits for our insurance risk; and
- Investment and derivative guidelines.

We manage our risk appetite based on two key risk metrics:

-

Regulatory and Rating Agency Capital Sensitivities: the potential reduction, under a moderate capital markets stress scenario, of the excess of available statutory capital above the minimum required under the NAIC regulatory RBC methodology and of our targeted rating agency capital position; and

Earnings Sensitivities: the potential reduction in results of operations under a moderate capital markets stress scenario. Maintaining a consistent level of earnings helps us to finance our operations, support our capital requirements and provide funds to pay dividends to stockholders.

Our risk metrics cover the most important aspects in terms of performance measures where risk can materialize and are representative of the regulatory constraints to which our business is subject. The sensitivities for earnings and statutory capital are important metrics since they provide insight into the level of risk we take under 'moderate stress' scenarios. They also are the basis for internal risk management.

We are also subject to cash flow stress testing pursuant to regulatory requirements. This analysis measures the effect of changes in interest rate assumptions on asset and liability cash flows. The analysis includes the effects of:

- the timing and amount of redemptions and prepayments in our asset portfolio;
- our derivative portfolio;
- death benefits and other claims payable under the terms of our insurance products;
- lapses and surrenders in our insurance products;
- minimum interest guarantees in our insurance products; and
- book value guarantees in our insurance products.

We evaluate any shortfalls that our cash flow testing reveals and if needed increase statutory reserves or adjust portfolio management strategies.

Derivatives are financial instruments whose values are derived from interest rates, foreign currency exchange rates, financial indices, or other prices of securities or commodities. Derivatives include swaps, futures, options and forward contracts. Under U.S. insurance statutes, our insurance subsidiaries may use derivatives to hedge market values or cash flows of assets or liabilities; to replicate cash market instruments; and for certain limited income generating activities. Our insurance subsidiaries are generally prohibited from using derivatives for speculative purposes. References below to hedging and hedge programs refer to our process of reducing exposure to various risks. This does not mean that the process necessarily results in hedge accounting treatment for the respective derivative instruments. To qualify for hedge accounting treatment, a derivative must be highly effective in mitigating the designated risk of the hedged item and meet other specific requirements. Effectiveness of the hedge is assessed at inception and throughout the life of the hedging relationship. Even if a derivative qualifies for hedge accounting treatment, there may be an element of ineffectiveness of the hedge. The ineffective portion of a hedging relationship subject to hedge accounting is recognized in Net realized capital gains (losses) in the Condensed Consolidated Statements of Operations.

Market Risk Related to Interest Rates

We define interest rate risk as the risk of an economic loss due to adverse changes in interest rates. This risk arises from our holdings in interest sensitive assets and liabilities, primarily as a result of investing life insurance premiums, fixed annuity and guaranteed investment contract deposits received in interest-sensitive assets and carrying these funds as interest-sensitive liabilities. We are also subject to interest rate risk on our variable annuity business, stable value contracts and secondary guarantee universal life contracts. A sustained decline in interest rates or a prolonged period of low interest rates may subject us to higher cost of guaranteed benefits and increased hedging costs on those products that are being hedged. In a rising interest rate environment, we are exposed to the risk of financial disintermediation through a potential increase in the level of book value withdrawals on certain stable value contracts. Conversely, a steady increase in interest rates would tend to improve financial results due to reduced hedging costs, lower costs of guaranteed benefits and improvement to fixed margins.

We use product design, pricing and ALM strategies to reduce the adverse effects of interest rate movement. Product design and pricing strategies can include the use of surrender charges, withdrawal restrictions and the ability to reset credited interest rates. ALM strategies can include the use of derivatives and duration and convexity mismatch limits. See "Risk Factors-Risks Related to Our Business-General - The level of interest rates may adversely affect our profitability, particularly in the event of a continuation of the current low interest rate environment or a period of rapidly increasing interest rates" included in our Annual Report on Form 10-K for the year ended December 31, 2013.

Derivatives strategies include the following:

-

Guaranteed Minimum Contract Value Guarantees. For certain liability contracts, we provide the contract holder a guaranteed minimum contract value. These contracts include certain fixed annuities and other insurance liabilities. We purchase interest rate floors, swaps and swaptions to reduce risk associated with these liability guarantees.

- Book Value Guarantees in Stable Value Contracts. For certain stable value contracts, the contract holder and participants may surrender the contract for the account value even if the market value of the asset portfolio is in an unrealized loss position. We purchase derivatives including interest rate caps, swaps and swaptions to reduce the risk associated with this type of guarantee.

Interest Risk Related to Variable Annuity Guaranteed Living Benefits. For Variable Annuity contracts with Guaranteed Living benefits, the contract holder may elect to receive income benefits over the remainder of their lifetime. We use derivatives such as interest rate swaps to hedge a portion of the interest rate risk associated with this type of guarantee.

Other Market Value and Cash Flow Hedges. We also use derivatives in general to hedge present or future changes in cash flows or market value changes in our assets and liabilities. We use derivatives such as interest rate swaps to specifically hedge interest rate risks associated with our CMO-B portfolio, see "Investments-CMO-B Portfolio."

We assess interest rate exposures for financial assets, liabilities and derivatives using hypothetical test scenarios that assume either increasing or decreasing 100 basis point parallel shifts in the yield curve, reflecting changes in either credit spreads or risk-free rates. The following table summarizes the net estimated potential change in fair value from hypothetical 100 basis point upward and downward shifts in interest rates as of March 31, 2014. While the test scenarios are for illustrative purposes only and do not reflect our expectations regarding future interest rates or the performance of fixed-income markets, they are a near-term, reasonably possible hypothetical change that illustrates the potential impact of such events. These tests do not measure the change in value that could result from non-parallel shifts in the yield curve. As a result, the actual change in fair value from a 100 basis point change in interest rates could be different from that indicated by these calculations.

| (\$ in millions) | As of March 31, 2014 | | Hypothetical Change in Fair Value ⁽²⁾ | |
|-----------------------------------------------------------------------------------|----------------------|---------------------------|--------------------------------------------------|--------------------------------------|
| | Notional | Fair Value ⁽¹⁾ | + 100 Basis Points Yield Curve Shift | - 100 Basis Points Yield Curve Shift |
| Financial assets with interest rate risk: | | | | |
| Fixed maturity securities, including securities pledged | \$— | \$74,803.1 | \$(4,947.0) |) \$5,309.3 |
| Commercial mortgage and other loans | — | 9,336.9 | (424.1) |) 432.2 |
| Derivatives: | | | | |
| Interest rate swaps, caps, forwards | 61,908.6 | (102.0) |) (395.3) |) 604.4 |
| Financial liabilities with interest rate risk: | | | | |
| Investment contracts: | | | | |
| Funding agreements without fixed maturities and deferred annuities ⁽³⁾ | — | 54,566.8 | (3,230.8) |) 3,947.8 |
| Funding agreements with fixed maturities and GICs | — | 2,310.5 | (92.4) |) 95.1 |
| Supplementary contracts and immediate annuities | — | 3,799.7 | (202.2) |) 226.0 |
| Long-term debt | — | 3,824.9 | (264.2) |) 297.7 |
| Embedded derivatives on reinsurance | — | 95.9 | (69.1) |) 72.3 |
| Guaranteed benefit derivatives ⁽³⁾ : | | | | |
| FIA | — | 1,808.0 | (102.3) |) 108.1 |
| GMAB / GMWB / GMWBL | — | 1,143.3 | (612.1) |) 811.1 |
| Stabilizer and MCGs | — | 18.0 | (18.0) |) 76.0 |

(1) Separate account assets and liabilities which are interest sensitive are not included herein as any interest rate risk is borne by the holder of separate account.

(2) (Decreases) in assets or (decreases) in liabilities are presented in parentheses. Increases in assets or increases in liabilities are presented without parentheses.

(3) Certain amounts included in Funding agreements without fixed maturities and deferred annuities section are also reflected within the Guaranteed benefit derivatives section of the tables above.

For certain liability contracts, we provide the contractholder a guaranteed minimum interest rate ("GMIR"). These contracts include fixed annuities and other insurance liabilities. We are required to pay these guaranteed minimum rates even if earnings on our investment portfolio decline, with a resulting investment margin compression negatively impacting earnings. Credited rates are set either quarterly or annually.

The following table summarizes detail on the differences between the interest rate being credited to contractholders as of March 31, 2014, and the respective GMIRs:

| (\$ in millions) | Account Value ⁽¹⁾ | | | | | | |
|--------------------------------------------------|------------------------------------|-----------------------------|-----------------------------------|-----------------------------------|-----------------------------------|----------------------------------|-------------|
| | Excess of crediting rate over GMIR | | | | | | |
| | At GMIR | Up to .50% Above GMIR | 0.51% - 1.00% Above GMIR | 1.01% - 1.50% Above GMIR | 1.51% - 2.00% Above GMIR | More than 2.00% Above GMIR | Total |
| Guaranteed minimum interest rate: | | | | | | | |
| Up to 1.00% | \$ 1,661.0 | \$ 521.4 | \$ 803.6 | \$ 741.7 | \$ 252.5 | \$ 177.0 | \$ 4,157.2 |
| 1.01% - 2.00% | 1,631.7 | 777.0 | 537.7 | 329.3 | 134.7 | 814.3 | 4,224.7 |
| 2.01% - 3.00% | 18,803.9 | 873.7 | 490.0 | 337.8 | 123.4 | 99.9 | 20,728.7 |
| 3.01% - 4.00% | 11,971.8 | 1,110.7 | 810.2 | 2.3 | 0.6 | — | 13,895.6 |
| 4.01% and Above | 3,037.9 | 119.3 | 0.4 | 0.7 | — | 1.4 | 3,159.7 |
| Renewable beyond 12 months (MYGA) ⁽²⁾ | 2,273.7 | — | — | — | — | — | 2,273.7 |
| Total discretionary rate setting products | \$ 39,380.0 | \$ 3,402.1 | \$ 2,641.9 | \$ 1,411.8 | \$ 511.2 | \$ 1,092.6 | \$ 48,439.6 |
| Percentage of Total | 81.2 | % 7.0 | % 5.5 | % 2.9 | % 1.1 | % 2.3 | % 100.0 |

Includes only the account values for investment spread products with GMIRs and discretionary crediting rates, net ⁽¹⁾ of policy loans. Excludes Stabilizer products, which are fee based. Also excludes the portion of the account value of FIA products for which the crediting rate is based on market indexed strategies.

⁽²⁾ Represents MYGA contracts with renewal dates after March 31, 2015 on which we are required to credit interest above the contractual GMIR for at least the next year.

Market Risk Related to Credit Risk

Credit risk is primarily embedded in the general account portfolio. The carrying value of our fixed maturity and equity portfolio totaled \$75.1 billion and \$73.0 billion as of March 31, 2014 and December 31, 2013, respectively. Our credit risk materializes primarily as impairment losses. We are exposed to occasional cyclical economic downturns, during which impairment losses may be significantly higher than the long-term historical average. This is offset by years where we expect the actual impairment losses to be substantially lower than the long-term average.

Credit risk in the portfolio can also materialize as increased capital requirements as assets migrate into lower credit qualities over time. The effect of rating migration on our capital requirements is also dependent on the economic cycle and increased asset impairment levels may go hand in hand with increased asset related capital requirements.

We manage the risk of default and rating migration by applying disciplined credit evaluation and underwriting standards and prudently limiting allocations to lower quality, higher risk investments. In addition, we diversify our exposure by issuer and country, using rating based issuer and country limits. We also set investment constraints that limit our exposure by industry segment. To limit the impact that credit risk can have on earnings and capital adequacy levels, we have portfolio-level credit risk constraints in place. Limit compliance is monitored on a daily or, in some cases, monthly basis. Limit violations are reported to senior management and we are actively involved in decisions around curing such limit violations.

We also have credit risk related to the ability of our derivatives and reinsurance counterparties to honor their obligations to pay the contract amounts under various agreements. In order to minimize the risk of credit loss on such

contracts, we diversify our exposures among several counterparties and limit the amount of exposure to each based on credit rating. For most counterparties, including the largest reinsurance counterparties, we have collateral agreements in place that would substantially limit our credit losses in case of a counterparty default. We also generally limit our selection of counterparties that we do new transactions with to those with an "A" credit rating or above. When exceptions are made to that principle, we ensure that we obtain collateral to mitigate our risk of loss. For derivatives counterparty risk exposures (which includes reverse repurchase and securities lending transactions), we measure and monitor our risks on a market value basis daily.

Market Risk Related to Equity Market Prices

Our variable products, FIA products and general account equity securities are significantly influenced by global equity markets. Increases or decreases in equity markets impact certain assets and liabilities related to our variable products and our earnings derived from those products. Our variable products include variable annuity contracts and variable life insurance.

We assess equity risk exposures for financial assets, liabilities and derivatives using hypothetical test scenarios that assume either an increase or decrease of 10% in all equity market benchmark levels. The following table summarizes the net estimated potential change in fair value from an instantaneous increase and decrease in all equity market benchmark levels of 10% as of March 31, 2014. In calculating these amounts, we exclude separate account equity securities related to products for which the investment risk is borne primarily by the separate account contract holder rather than by us. While the test scenarios are for illustrative purposes only and do not reflect our expectations regarding the future performance of equity markets, they are near-term, reasonably possible hypothetical changes that illustrate the potential impact of such events. These scenarios consider only the direct effect on fair value of declines in equity benchmark market levels and not changes in asset-based fees recognized as revenue, changes in our estimates of total gross profits used as a basis for amortizing DAC/VOBA, other intangibles and other costs, or changes in any other assumptions such as market volatility or mortality, utilization or persistency rates in variable contracts that could also impact the fair value of our living benefits features. In addition, these scenarios do not reflect the effect of basis risk, such as potential differences in the performance of the investment funds underlying the variable annuity products relative to the equity market benchmark we use as a basis for developing our hedging strategy. The impact of basis risk could result in larger differences between the change in fair value of the equity-based derivatives and the related living benefit features, in comparison to the hypothetical test scenarios.

| (\$ in millions) | As of March 31, 2014 | | Hypothetical Change in Fair Value ⁽¹⁾ | |
|------------------------------------------------------|----------------------|------------|--------------------------------------------------|-------------------|
| | Notional | Fair Value | + 10% Equity Shock | -10% Equity Shock |
| Financial assets with equity market risk: | | | | |
| Equity securities, available for sale | \$— | \$276.6 | \$19.1 | \$(19.1) |
| Limited liability partnerships/corporations | — | 218.9 | 13.1 | (13.1) |
| Derivatives: | | | | |
| Equity futures and total return swaps ⁽²⁾ | 8,810.0 | (69.2) | (742.4) | 742.4 |
| Equity options | 8,602.7 | 184.2 | (18.4) | 4.9 |
| Financial liabilities with equity market risk: | | | | |
| Guaranteed benefit derivatives | | | | |
| FIA | — | 1,808.0 | 103.5 | (184.6) |
| GMAB / GMWB/ GMWBL | — | 1,143.3 | (191.6) | 276.5 |

⁽¹⁾ (Decreases) in assets or (decreases) in liabilities are presented in parentheses. Increases in assets or increases in liabilities are presented without parentheses.

⁽²⁾ Primarily related to CBVA hedging programs.

Market Risk Related to Closed Block Variable Annuity

Closed Block Variable Annuity Net Amount at Risk ("NAR")

The NAR for Guaranteed Minimum Death Benefits ("GMDB"), Guaranteed Minimum Accumulation Benefits ("GMAB") and Guaranteed Minimum Withdrawal Benefits ("GMWB") is equal to the guaranteed value of these benefits in excess of the account values in each case as of the date indicated. The NAR assumes utilization of benefits by all customers as of the date indicated.

The NAR for Guaranteed Minimum Income Benefits ("GMIB") and Guaranteed Minimum Withdrawal Benefits for Life ("GMWBL") is equal to the excess of the present value of the minimum guaranteed annuity payments available to the contract owner over the current account value. It assumes that all policyholders exercise their benefit immediately, even if they have not yet attained the first exercise date shown in their contracts, and that there are no future lapses. The NAR assumes utilization of benefits by all customers as of the date indicated. This hypothetical

immediate exercise of the benefit means that the customers give up any future increase in the guaranteed benefit that might accrue if they were to delay exercise to a later date. The discount rates used in the GMIB NAR methodology grade from current U.S. Treasury rates to long-term best estimates over fifteen years. The GMWBL NAR methodology uses current swap rates. The discounting for GMWBL and GMIB NAR was developed to be consistent with the methodology for the establishment of U.S. GAAP reserves.

For GMIB products, in general, the policyholder has the right to elect income payment, beginning (for certain products) on the tenth anniversary year of product commencement, receive lump sum payment of the then current cash value, or remain in the variable sub-account. For GMIB products, if the policyholder makes the election to annuitize, the policyholder is entitled to receive

the guaranteed benefit amount over an annuitization period. A small percentage of the products were first eligible to elect annuitizations beginning in 2010 and 2011. The remainder of the products become eligible to elect annuitization from 2012 to 2020, with the majority of first eligibility dates in the period from 2014 through 2016. Many of these contracts contain significant incentives to delay annuitization past first eligibility.

Because policyholders have various contractual rights and significant incentives to defer their annuitization election, the period over which annuitization election will take place is subject to policyholder behavior and therefore indeterminate. In addition, upon annuitization the contract holder surrenders access to the account value and the account value is transferred to the Company's general account where it is invested and the additional investment proceeds are used towards payment of the guaranteed benefit payment.

Similarly, most of our GMWBL contracts are still in the first four to six policy years, so our assumptions for withdrawal from contracts with GMWBL benefits may change as experience emerges. In addition, like our GMIB contracts, many of our GMWBL contracts contain significant incentives to delay withdrawal. We expect customer decisions on annuitization and withdrawal will be influenced by customers' financial plans and needs as well as by interest rate and market conditions over time and by the availability and features of competing products. If emerging experience deviates from our assumptions on either GMIB annuitization or GMWBL withdrawal, we could experience gains or losses and a significant decrease or increase to reserve and capital requirements.

The account values and NAR, both gross and net of reinsurance ("retained NAR"), of contract owners by type of minimum guaranteed benefit for retail variable annuity contracts are summarized below as of March 31, 2014.

| (\$ in millions, unless otherwise indicated) | As of March 31, 2014 | | | | |
|----------------------------------------------|------------------------------|-----------|--------------|---------------------------------------------|-----------------------------------|
| | Account Value ⁽¹⁾ | Gross NAR | Retained NAR | % Contracts NAR In-the-Money ⁽²⁾ | % NAR In-the-Money ⁽³⁾ |
| GMDB | \$43,977 | \$5,696 | \$5,090 | 41 % | 26 % |
| Living Benefit | | | | | |
| GMIB | \$15,594 | \$1,964 | \$1,964 | 67 % | 16 % |
| GMWBL | 16,373 | 656 | 656 | 30 % | 13 % |
| GMAB/GMWB | 893 | 20 | 20 | 12 % | 19 % |
| Living Benefit Total | \$32,860 | \$2,640 | \$2,640 | 50 % ⁽⁴⁾ | 15 % ⁽⁵⁾ |

(1) Account value excludes \$1.1 billion of Payout, Policy Loan and life insurance business which is included in consolidated account values.

(2) Percentage of contracts that have a NAR greater than zero.

(3) For contracts with a NAR greater than zero, % NAR In-the-Money is defined as NAR/(NAR + Account Value).

(4) Total Living Benefit % Contracts NAR In-the-Money as of March 31, 2013 was 65%.

(5) Total Living Benefit % NAR In-the-Money as of March 31, 2013 was 18%.

As of the date indicated above, compared to \$2.6 billion of NAR, we held gross statutory reserves before reinsurance of \$2.7 billion for living benefit guarantees; of this amount, \$2.6 billion was ceded to SLDI, fully supported by assets in trust. There was no LOC requirement to support the reserve. However, NAR and statutory reserves are not directly comparable measures. Our U.S. GAAP reserves for living benefit guarantees were \$2.2 billion as of March 31, 2014.

For a discussion of our U.S. GAAP reserves calculation methodology, see "Note 1. Business, Basis of Presentation and Significant Accounting Policies - Future Policy Benefits and Contract Owner Accounts" included in our Annual Report on Form 10-K for the year ended December 31, 2013.

Variable Annuity Hedge Program

Variable Annuity Guarantee Hedge Program

We primarily mitigate CBVA market risk exposures through hedging. Market risk arises primarily from the minimum guarantees within the CBVA products, whose economic costs are primarily dependent on future equity market returns, interest rate levels, equity volatility levels and policyholder behavior. The Variable Annuity Guarantee Hedge Program is used to mitigate our exposure to equity market and interest rate changes and seeks to ensure that the required assets are available to satisfy future death benefit and living benefit obligations. While the Variable Annuity Guarantee Hedge Program does not explicitly hedge statutory or U.S. GAAP reserves, as markets move up or down, in aggregate the returns generated by the Variable Annuity Guarantee Hedge Program will significantly offset the statutory and U.S. GAAP reserve changes due to market movements.

The objective of the Variable Annuity Guarantee Hedge Program is to offset changes in equity market returns for most minimum guaranteed death benefits and all guaranteed living benefits, while also providing interest rate protection for certain minimum guaranteed living benefits. We hedge the equity market exposure using a hedge target set using market consistent valuation techniques for all guaranteed living benefits and most death benefits. We also hedge a portion of the interest rate risk in our GMWB/GMAB/GMWBL blocks using a market consistent valuation hedge target. We do not hedge interest rate risks for our GMIB or GMDB primarily because doing so would result in volatility in our regulatory reserves and rating agency capital that exceeds our tolerances and, secondarily, because doing so would produce additional volatility in our U.S. GAAP financial statements. These hedge targets may change over time with market movements, changes in regulatory and rating agency capital, available collateral and our risk tolerance.

Equity index futures on various equity indices are used to mitigate the risk of the change in value of the policyholder-directed separate account funds underlying the CBVA contracts with minimum guarantees. A dynamic trading program is utilized to seek replication of the performance of targeted fund groups (i.e. the fund groups that can be covered by indices where liquid futures markets exist).

Total return swaps are also used to mitigate the risk of the change in value of certain policyholder directed separate account funds. These include fund classes such as emerging markets and real estate. They may also be used instead of futures of more liquid indices where it may be deemed advantageous. This hedging strategy is employed at our discretion based on current risk exposures and related transaction costs.

Interest rate swaps are used to match a portion of the hedge targets on GMWB/GMAB/GMWBL as described above.

Variance swaps and equity options are used to mitigate the impact of changes in equity volatility on the economic liabilities associated with certain minimum guaranteed living benefits.

Foreign exchange forwards are used to mitigate the impact of policyholder-directed investments in international funds with exposure to fluctuations in exchange rates of certain foreign currencies. Rebalancing is performed based on pre-determined notional exposures to the specific currencies.

Variable Annuity Capital Hedge Overlay ("CHO") Program

CBVA guaranteed benefits are hedged based on their economic or fair value; however, the statutory reserves and rating agency required assets are not based on a market value. When equity markets decrease, the statutory reserve and rating agency required assets for the CBVA guaranteed benefits can increase more quickly than the value of the derivatives held under the Variable Annuity Guarantee Hedge Program. This causes regulatory reserves to increase and rating agency capital to decrease. The CHO program is intended to mitigate equity risk to the regulatory and rating agency capital of the Company. The hedge is executed through the purchase and sale of equity index derivatives and is designed to limit the uncovered reserve and rating agency capital increases in an immediate down equity market scenario to an amount we believe prudent for a company of our size and scale. This amount will change over time with market movements, changes in regulatory and rating agency capital, available collateral and our risk tolerance.

The following table summarizes the estimated net impacts to funding our regulatory reserves to our CBVA segment, after giving effect to our CHO program and the Variable Annuity Guarantee Hedge Program for various shocks in equity markets and interest rates. This reflects the hedging we had in place as well as any collateral (in the form of LOC) or change in underlying asset values that would be used to achieve credit for reinsurance for the segment of liabilities reinsured to our Arizona captive at the close of business on March 31, 2014 in light of our determination of risk tolerance and available collateral at that time, which, as noted above, we assess periodically.

| (\$ in millions) | March 31, 2014 | | | | | | | |
|-----------------------------------------------|-------------------------|------------|----------|--------|----------|----------|----------------|---------|
| | Equity Market (S&P 500) | | | | | | Interest Rates | |
| | -25% | -15% | -5% | +5% | +15% | +25% | -1% | +1% |
| Decrease/(increase) in regulatory reserves | \$(3,800) | \$(2,200) | \$(600) | \$650 | \$1,400 | \$2,000 | \$(800) | \$550 |
| Hedge gain/(loss) immediate impact | 2,750 | 1,500 | 400 | (500) | (1,200) | (1,750) | 550 | (500) |
| Increase/(decrease) in Market Value of Assets | — | — | — | — | — | — | 350 | (350) |
| Increase/(decrease) in LOCs | 1,050 | 700 | 250 | — | — | — | — | 250 |
| Net impact | \$— | \$— | \$50 | \$150 | \$200 | \$250 | \$100 | \$(50) |

The foregoing sensitivities illustrate the estimated impact of the indicated shocks beginning on the first market trading day following March 31, 2014 and give effect to rebalancing over the course of the shock event. The estimates of equity market shocks reflect a shock to all equity markets, domestic and global, of the same magnitude. The estimates of interest rate shocks reflect a shock to rates at all durations (a "parallel" shift in the yield curve). Decrease / (increase) in regulatory reserves includes statutory reserves for policyholder account balances, AG43 reserves and additional cash flow testing reserves related to the CBVA segment. Hedge Gain / (Loss) includes both the Variable Annuity Guarantee Hedge Program and the CHO program and assumes that hedge positions can be rebalanced during the market shock and that the performance of the derivative contracts reasonably matches the performance of the contract owners' variable fund returns. Increase / (decrease) in LOCs indicates the change in the amount of LOCs used to provide credit for reinsurance at those times when the assets backing the reinsurance liabilities may be less than the statutory reserve requirement. Increase / (decrease) in Market Value of Assets is the estimated potential change in market value of assets supporting the segment of liabilities reinsured to our Arizona captive from 100 basis point upward and downward shifts in interest rates.

Results of an actual shock to equity markets or interest rates will differ from the above illustration for reasons such as variance in market volatility versus what is assumed, 'basis risk' (differences in the performance of the derivative contracts versus the contract owner variable fund returns), equity shocks not occurring uniformly across all equity markets, combined effects of interest rates and equities, additional impacts from rebalancing of hedges and/or the effects of time and changes in assumptions or methodology that affect reserves or hedge targets. Additionally, estimated net impact sensitivities vary over time as the market and closed book of business evolve or if assumptions or methodologies that affect reserves or hedge targets are refined.

As stated above, the primary focus of the hedge program is to protect regulatory and rating agency capital from equity market movements. Hedge ineffectiveness, along with other aspects not directly hedged (including unexpected policyholder behavior), may cause losses of regulatory or rating agency capital. Regulatory and rating agency capital requirements may move disproportionately (i.e., they may change by different amounts as market conditions and other factors change), and, therefore, could also cause our hedge program to not realize its key objective of protecting both regulatory and rating agency capital from equity market movements.

For ING USA Annuity and Life Insurance Company ("ING USA"), a wholly-owned subsidiary of the Company, our guarantee and overlay equity hedges resulted in a loss of approximately \$100 million for the three months ended

March 31, 2014 which was offset by the equity market decrease in AG43 reserves in excess of reserves for cash surrender value of approximately \$200 million for the three months ended March 31, 2014. Changes in statutory reserves due to equity and equity hedges for ING USA include the effects of non-affiliated reinsurance for variable annuity policies, but exclude the effect of the affiliated reinsurance transaction associated with the GMIB and GMWBL riders. Substantially all of the CBVA business was written by ING USA. In addition to equity hedge results and change in reserves due to the impact of equity market movements, statutory income includes fee income, investment income and other income offset by benefit payments, operating expenses and other costs as well as impacts to reserves and hedges due to effects of time and other market factors.

As U.S. GAAP accounting differs from the methods used to determine regulatory reserves and rating agency capital requirements, our hedge programs may result in immediate impacts that may be lower or higher than the regulatory impacts illustrated above. The following table summarizes the estimated net impacts to U.S. GAAP earnings pre-tax in our CBVA segment, which is the sum of the increase or decrease in U.S. GAAP reserves and the hedge gain or loss from our CHO program and the Variable Annuity Guarantee Hedge Program for various shocks in both equity markets and interest rates. This reflects the hedging we had in place at the close of business on March 31, 2014 in light of our determination of risk tolerance at that time, which, as noted above, we assess periodically.

| (\$ in millions) | As of March 31, 2014 | | | | | | | |
|--------------------------------------|-------------------------|-------|-------|---------|---------|---------|----------------|-------|
| | Equity Market (S&P 500) | | | | | | Interest Rates | |
| | -25% | -15% | -5% | +5% | +15% | +25% | -1% | +1% |
| Total estimated earnings sensitivity | \$850 | \$450 | \$100 | \$(250) | \$(600) | \$(800) | \$(300) | \$150 |

The foregoing sensitivities illustrate the impact of the indicated shocks on the first market trading day following March 31, 2014 and give effect to dynamic rebalancing over the course of the shock events. The estimates of equity market shocks reflect a shock to all equity markets, domestic and global, of the same magnitude. The estimates of interest rate shocks reflect a shock to rates at all durations (a "parallel" shift in the yield curve). We regularly monitor and refine our hedge program targets in line with our primary goal of protecting regulatory and rating agency capital. It is possible that further changes to our hedge program will be made and those changes may either increase or decrease earnings sensitivity. Liabilities are based on U.S. GAAP reserves and embedded derivatives, with the latter excluding the effects of nonperformance risk. DAC is amortized on gross revenues, which will not be volatile; however, volatility could be driven by loss recognition. Hedge Gain / (Loss) impacting the above estimated earnings sensitivity includes both the Variable Annuity Guarantee Hedge Program and the CHO program and assumes that hedge positions can be rebalanced during the market shock and that the performance of the derivative contracts reasonably matches the performance of the contract owners' variable fund returns.

Actual results will differ from the estimates above for reasons such as variance in market volatility versus what is assumed, 'basis risk' (differences in the performance of the derivative contracts versus the contract owner variable fund returns), changes in non-performance spreads, equity shocks not occurring uniformly across all equity markets, combined effects of interest rates and equities, additional impacts from rebalancing of hedges, and/or the effects of time and changes in assumptions or methodology that affect reserves or hedge targets. Additionally, estimated net impact sensitivities vary over time as the market and closed block of business evolves, or if changes in assumptions or methodologies that affect reserves or hedge targets are refined. As the closed block of business evolves, actual net impacts are realized, or if changes are made to the target of the hedge program, the sensitivities may vary over time. Additionally, actual results will differ from the above due to issues such as basis risk, market volatility, changes in implied volatility, combined effects of interest rates and equities, rebalancing of hedges in the future, or the effects of time and other variations from the assumptions in the above table.

Hedging of Fixed Indexed Annuity ("FIA") Benefits

We mitigate FIA market risk exposures through a combination of capital market hedging, product design and capital management. For the FIA book of business, these risks stem from the minimum guaranteed contract value offered and the additional interest credits (Equity Participation or Interest Rate Participation) based on exposure to various stock market indices or the 3-month LIBOR. The minimum guarantees, interest rate and equity market exposures, are strongly dependent on capital markets and, to a lesser degree, policyholder behavior.

We hedge FIA equity exposure by purchasing exchange traded equity index futures contracts. We also hedge FIA equity exposure by purchasing over-the-counter ("OTC") equity index call options from broker-dealer derivative counterparties who generally have a minimum credit rating of A3 from Moody's and A- from S&P.

Additionally, the credited rate mechanism for certain FIA contracts exposes us to changes in interest rate benchmarks. We mitigate this exposure by purchasing OTC interest rate swaptions from broker-dealer derivative counterparties who generally have a minimum credit rate of A3 from Moody's and A- from S&P. For each broker-dealer counterparty, our derivative exposure to that counterparty is aggregated with any fixed income exposure to the same counterparty and is maintained within applicable limits.

These hedge programs are limited to the current policy term of the liabilities, based on current participation rates. Future returns, which may be reflected in FIA credited rates beyond the current policy term, are not hedged.

While the FIA hedge program does not explicitly hedge statutory or U.S. GAAP income volatility, the FIA hedge program tends to mitigate the statutory and U.S. GAAP reserve changes associated with movements in the equity market and 3-month LIBOR. This is due to the fact that a key component in the calculation of statutory and U.S. GAAP reserves is the market valuation of the current term embedded derivative. The risk management of the current term embedded derivative is the goal of the FIA hedging program. Due to the alignment of the embedded derivative reserve component with hedging of this same embedded derivative, there should be a match between changes in this component of the reserve and changes in the assets backing this component of the reserve. However, there may be an interim mismatch due to the fact that the hedges that are put in place are only intended to cover exposures expected to remain until the end of an indexing term (e.g. account value decrements during an indexing term associated with expected lapses and mortality are not hedged).

Call options are used to hedge against an increase in various equity indices. An increase in various equity indices may result in increased payments to contract holders of FIA contracts. The call options offset this increased expense.

Futures contracts are also used to hedge against an increase in certain equity indices. An increase in certain equity indices may result in increased payments to contract holders of fixed indexed annuity contracts. The futures contracts offset this increased expense.

Interest rate swaptions are used to hedge against an increase in the interest rate benchmark (currently the 3-month LIBOR). An increase in the interest rate benchmark may result in increased payments to contract holders of FIA contracts. The interest rate swaptions offset this increased expense.

Item 4. Controls and Procedures

The Company carried out an evaluation, under the supervision and with the participation of its management, including its Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of the Company's disclosure controls and procedures (as defined in Rule 13a-15(e) and 15d-15(e) of the Securities Exchange Act of 1934, as amended ("Exchange Act")) as of the end of the period covered by this report. Based on that evaluation, the Chief Executive Officer and the Chief Financial Officer have concluded that the Company's current disclosure controls and procedures are effective in ensuring that material information relating to the Company required to be disclosed in the Company's periodic SEC filings is made known to them in a timely manner.

PART II. OTHER INFORMATION

Item 1. Legal Proceedings

See the Commitments and Contingencies Note to the Condensed Consolidated Financial Statements included in Part I, Item 1.

Item 1A. Risk Factors

The following should be read in conjunction with and supplements and amends the risk factors that may affect our business or operations described under "Risk Factors" in Part I, Item 1A, of our Annual Report on Form 10-K for the year ended December 31, 2013.

Our insurance businesses are heavily regulated, and changes in regulation in the United States, enforcement actions and regulatory investigations may reduce profitability.

Our insurance operations are subject to comprehensive regulation and supervision throughout the United States. State insurance laws regulate most aspects of our insurance businesses, and our insurance subsidiaries are regulated by the insurance departments of the states in which they are domiciled and the states in which they are licensed. The primary purpose of state regulation is to protect policyholders, and not necessarily to protect creditors and investors.

State insurance guaranty associations have the right to assess insurance companies doing business in their state in order to help pay the obligations of insolvent insurance companies to policyholders and claimants. Because the amount and timing of an assessment is beyond our control, liabilities we have currently established for these potential assessments may not be adequate.

State insurance regulators, the NAIC and other regulatory agencies regularly reexamine existing laws and regulations applicable to insurance companies and their products. Changes in these laws and regulations, or in interpretations thereof, are often made for the benefit of the consumer at the expense of the insurer and could materially and adversely affect our business, results of operations or financial condition. We currently use our Missouri captive reinsurance subsidiaries primarily to reinsure term life insurance ("XXX"), universal life insurance with secondary guarantees ("AXXX"), and stable value annuity business. We also use our Arizona captive primarily to reinsure life insurance and annuity business from our insurance subsidiaries. In October 2011, the NAIC established a subgroup to study insurers' use of captive reinsurance companies and special purpose vehicles to transfer insurance risk in relation to existing state laws and regulations, and to establish appropriate regulatory requirements to address concerns identified in the study. Additionally, in June 2013, the NYDFS released a report critical of certain captive reinsurance structures and calling, in part, for other state regulators to adopt a moratorium on approving such structures pending further review by state and federal regulators. Also, in December 2013, the FIO issued a report on how to modernize and improve the system of insurance regulation in the United States, recommending, in part, that states develop a uniform and transparent solvency oversight regime for the transfer of risk to reinsurance captives and adopt a uniform capital requirement for reinsurance captives, including a prohibition on transactions that do not constitute legitimate risk transfer. In March 2014, the Missouri Division notified Voya Financial, Inc. that it is performing a review of special purpose life reinsurance captives insurance company transactions that have occurred in Missouri's captive program and, as part of that review, the Missouri Division has requested information from Voya Financial, Inc. regarding our captive reinsurance subsidiaries. The NAIC is currently considering several captive proposals. The Principle-Based Reserving Implementation Task Force of the NAIC is considering the February 17, 2014 report of Rector and Associates which proposes a new regulatory framework for captives assuming XXX and AXXX business that are created on or after July 1, 2014 or that were created prior to July 1, 2014 but reinsure direct business written on or after January 1, 2015. The Financial Regulation Standards and Accreditation Committee of the NAIC is considering a proposal to require states to apply NAIC accreditation standards applicable to traditional insurers to

captives that enter into reinsurance agreements on or after July 1, 2014 or with respect to reinsurance agreements entered into prior to July 1, 2014 on direct business written on or after January 1, 2015. We cannot predict what actions and regulatory changes will result from the NAIC study, the NYDFS report, the FIO report, the Missouri Division review or current or future NAIC captives proposals, or what impact such actions and changes will have on our financial condition and results of operation. Any regulatory action that prohibits or limits our use of or materially increases our cost of using captive reinsurance companies, either retroactively or prospectively, could have a material adverse effect on our financial condition or results of operations.

Insurance regulators have implemented, or begun to implement significant changes in the way in which insurers must determine statutory reserves and capital, particularly for products with contractual guarantees such as variable annuities and universal life policies, and are considering further potentially significant changes in these requirements. The NAIC is currently working on comprehensive reforms related to life insurance reserves and the accounting for such reserves. The timing and extent of further changes to statutory reserves and reporting requirements are uncertain.

In addition, state insurance regulators are becoming more active in adopting and enforcing suitability standards with respect to sales of fixed, indexed and variable annuities. In particular, the NAIC has adopted a revised Suitability in Annuity Transactions Model Regulation (“SAT”), which will, if enacted by the states, place new responsibilities upon issuing insurance companies with respect to the suitability of annuity sales, including responsibilities for training agents. Several states have already enacted laws based on the SAT.

In addition to the foregoing risks, the financial services industry is the focus of increased regulatory scrutiny as various state and federal governmental agencies and self-regulatory organizations conduct inquiries and investigations into the products and practices of the financial services industries. See “Item 1. Note 11. Commitments and Contingencies” of this Form 10-Q for a description of certain regulatory inquiries affecting the Company. It is possible that future regulatory inquiries or investigations involving the insurance industry generally, or the Company specifically, could materially and adversely affect our business, results of operations or financial condition.

In some cases, this regulatory scrutiny has led to legislation and regulation, or proposed legislation and regulation that could significantly affect the financial services industry, or has resulted in regulatory penalties, settlements and litigation. New laws, regulations and other regulatory actions aimed at the business practices under scrutiny could materially and adversely affect our business, results of operations or financial condition. The adoption of new laws and regulations, enforcement actions, or litigation, whether or not involving us, could influence the manner in which we distribute our products, result in negative coverage of the industry by the media, cause significant harm to our reputation and materially and adversely affect our business, results of operations or financial condition.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

Purchases of Equity Securities by the Issuer

The following table summarizes the Company's repurchases of its common stock for the three months ended March 31, 2014:

| Period | Total Number of Shares Purchased | Average Price Paid Per Share | Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs | Approximate Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs ⁽¹⁾ |
|--------------------------------------|----------------------------------|------------------------------|----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
| March 1, 2014 through March 31, 2014 | 7,505,853 | \$34.49 | 7,505,853 | \$41.1 |
| Total | 7,505,853 | \$34.49 | 7,505,853 | \$41.1 |

(in millions)

On March 13, 2014, Voya Financial, Inc.’s (“the Company”) Board of Directors authorized a share repurchase program (the “Share Repurchase Program”), pursuant to which the Company may, from time to time, purchase shares of its common stock for an aggregate repurchase price not to exceed \$300.0 million. Share repurchases may be ⁽¹⁾ executed through various means, including, without limitation, open market transactions, privately negotiated transactions or tender offers. The Share Repurchase Program does not have an expiration date and does not obligate the Company to purchase any shares. The authorization for the Share Repurchase Program may be terminated, increased or decreased by the Company’s Board of Directors at any time.

In connection with the vesting of equity-based compensation awards, employees may remit to the Company, or the Company may withhold into treasury stock, shares of common stock in respect of tax withholding obligations associated with such vesting. For the three months ended March 31, 2014, the Company increased its treasury stock by 306,408 shares in connection with such withholding activities.

Item 5. Other Information

Section 219 of the Iran Threat Reduction and Syria Human Rights Act of 2012, which was signed into law on August 10, 2012, added a new subsection (r) to Section 13 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), which requires us to disclose whether the Company or any of its affiliates, including ING Groep N.V. ("ING Group") or its affiliates has engaged during the quarter ended March 31, 2014 in certain Iran-related activities, including any transaction or dealing with the Government of Iran that is not conducted pursuant to a specific authorization of the U.S. Government.

Neither Voya Financial, Inc. nor any of its subsidiaries, have knowingly engaged in any transaction or dealing reportable under Section 13(r) of the Exchange Act during the quarter ended March 31, 2014. The disclosure below relates solely to a limited legacy portfolio of guarantees, accounts, loans and relationships maintained by ING Bank N.V. ("ING Bank"), a subsidiary of ING Group and therefore an affiliate of Voya Financial, Inc., and does not relate to any activities conducted by Voya Financial, Inc. or its subsidiaries, or involve the management of Voya Financial, Inc. or its subsidiaries.

Other than the transactions described below, at no time during the quarter ended March 31, 2014, did ING Group or any of its affiliates knowingly conduct or engage in any activities that would require disclosure to the U.S. Securities and Exchange Commission pursuant to Section 13(r) of the Exchange Act. ING Bank maintains a limited legacy portfolio of guarantees, accounts, and loans that involve various entities owned by the Government of Iran. ING Bank also has limited legacy relationships with certain persons who are designated under Executive Orders 13224 and 13382. These positions remain on the books, but accounts related thereto may be 'frozen' under applicable laws and procedures. In such cases, any interest or other payments ING Bank is legally required to make in connection with said positions are made into 'frozen' accounts. Funds can only be withdrawn by relevant parties from these 'frozen' accounts after due regulatory consent from the relevant competent authorities. ING Bank has strict controls in place to ensure that no unauthorized account activity takes place while the account is 'frozen'. ING Bank may receive loan repayments, but all legacy loan repayments received by ING Bank have been duly authorized by the relevant competent authorities. For the three months ended March 31, 2014, ING Bank had gross revenues of approximately \$3.4 million related to these activities, which was principally related to legacy loan repayment. ING Bank estimates that it had net profit of approximately \$62.5 thousand related to these activities. ING Bank intends to terminate each of the legacy positions as the nature thereof and applicable law permits.

Item 6. Exhibits

See Exhibit Index on pages 159 hereof.

SIGNATURE

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

May 12, 2014
(Date)

Voya Financial, Inc.
(Registrant)

By: /s/ Ewout L. Steenbergen
Ewout L. Steenbergen
Executive Vice President and
Chief Financial Officer
(Duly Authorized Officer and Principal Financial Officer)

Voya Financial, Inc.

| Exhibit No. | Description of Exhibit |
|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | Exhibit Index |
| 3.1 | Certificate of Ownership and Merger (incorporated by reference to Exhibit 3.1 to the Company's Current Report on Form 8-K (File No. 001-35897) filed on April 7, 2014) |
| 10.01 | Amended and Restated Revolving Credit Agreement dated as of February 14, 2014 (incorporated by reference to Exhibit 10.1 to the Company's Current Report on Form 8-K (File No. 001-35897) filed on February 21, 2014) |
| 10.02 | Form of 2014 Restricted Stock Unit Award Agreement under the Voya Financial, Inc. 2013 Omnibus Employee Incentive Plan (incorporated by reference to Exhibit 10.95 to the Company's Annual Report on Form 10-K (File No. 001-35897) filed on March 10, 2014) |
| 10.03 | Share Repurchase Agreement, dated as of March 18, 2014, between the Company and ING Groep N.V. (incorporated by reference to Exhibit 10.96 to the Company's Amendment No. 1 to Registration Statement on Form S-1 (No. 333-194469) filed on March 18, 2014) |
| 12.1+ | Voya Financial, Inc. Ratio of Earnings to Fixed Charges |
| 31.1+ | Rule 13a-14(a)/15d-14(a) Certification of Rodney O. Martin, Chief Executive Officer (included as Exhibit 31.1 to Form 10-Q) |
| 31.2+ | Rule 13a-14(a)/15d-14(a) Certification of Ewout L. Steenberg, Chief Financial Officer (included as Exhibit 31.2 to Form 10-Q) |
| 32.1+ | Section 1350 Certification of Rodney O. Martin, Chief Executive Officer (included as Exhibit 32.1 to Form 10-Q) |
| 32.2+ | Section 1350 Certification of Ewout L. Steenberg, Chief Financial Officer (included as Exhibit 32.2 to Form 10-Q) |
| 101.INS+ | XBRL Instance Document [1] |
| 101.SCH+ | XBRL Taxonomy Extension Schema |
| 101.CAL+ | XBRL Taxonomy Extension Calculation Linkbase |
| 101.DEF+ | XBRL Taxonomy Extension Definition Linkbase |
| 101.LAB+ | XBRL Taxonomy Extension Label Linkbase |
| 101.PRE+ | XBRL Taxonomy Extension Presentation Linkbase |

In accordance with Rule 406T of Regulation S-T, the interactive data files contained in Exhibit 101 to this Form 10-Q are furnished and shall not be deemed to be "filed" for purposes of Sections 11 and 12 of the Securities Act of 1933, as amended (the "Securities Act"), nor will they be deemed filed for purposes of Section 18 of the Securities Exchange Act, as amended (the "Exchange Act"), or otherwise subject to the liability of such sections, and shall not be part of any registration statement or other document filed under the Securities Act or the Exchange Act, except as shall be expressly set forth by specific reference in such filing.

+ Filed herewith.