

ServiceNow, Inc.  
Form 4  
April 15, 2016

**FORM 4**

**UNITED STATES SECURITIES AND EXCHANGE COMMISSION**  
**Washington, D.C. 20549**

Check this box  
if no longer  
subject to  
Section 16.  
Form 4 or  
Form 5  
obligations  
may continue.  
See Instruction  
1(b).

**STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF  
SECURITIES**

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934,  
Section 17(a) of the Public Utility Holding Company Act of 1935 or Section  
30(h) of the Investment Company Act of 1940

## OMB APPROVAL

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(Print or Type Responses)

1. Name and Address of Reporting Person \*  
**LUDDY FREDERIC B**

(Last) (First) (Middle)

**C/O SERVICENOW, INC., 4810  
EASTGATE MALL**

(Street)

**SAN DIEGO, CA 92121**

(City) (State) (Zip)

2. Issuer Name **and** Ticker or Trading  
Symbol  
**ServiceNow, Inc. [NOW]**

3. Date of Earliest Transaction  
(Month/Day/Year)  
**04/13/2016**

4. If Amendment, Date Original  
Filed(Month/Day/Year)

5. Relationship of Reporting Person(s) to  
Issuer

(Check all applicable)

☐ Director ☐ 10% Owner  
☒ Officer (give title below) ☐ Other (specify below)

CHIEF PRODUCT OFFICER

6. Individual or Joint/Group Filing(Check  
Applicable Line)  
☒ Form filed by One Reporting Person  
☐ Form filed by More than One Reporting  
Person

**Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned**

| 1. Title of<br>Security<br>(Instr. 3) | 2. Transaction Date<br>(Month/Day/Year) | 2A. Deemed<br>Execution Date, if<br>any<br>(Month/Day/Year) | 3. Transaction<br>Code<br>(Instr. 8) | 4. Securities Acquired (A)<br>or Disposed of (D)<br>(Instr. 3, 4 and 5) | 5. Amount of<br>Securities<br>Beneficially<br>Owned<br>Following<br>Reported<br>Transaction(s)<br>(Instr. 3 and 4) | 6. Ownership<br>Form:<br>Direct (D)<br>or Indirect<br>(I)<br>(Instr. 4) | 7. Nature of<br>Indirect<br>Beneficial<br>Ownership<br>(Instr. 4) |
|---------------------------------------|-----------------------------------------|-------------------------------------------------------------|--------------------------------------|-------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|-------------------------------------------------------------------|
|                                       |                                         |                                                             | Code                                 | V                                                                       | Amount<br>(A)<br>or<br>(D)                                                                                         | Price                                                                   |                                                                   |
| Common<br>Stock                       | 04/13/2016                              |                                                             | S(1)                                 |                                                                         | 22,929<br>(2)                                                                                                      | \$<br>62.1909<br>(3)                                                    | 3,753,659 I by<br>Frederic<br>B. Luddy<br>Family<br>Trust         |
| Common<br>Stock                       | 04/13/2016                              |                                                             | S(1)                                 |                                                                         | 34,871<br>(2)                                                                                                      | \$<br>62.9991<br>(4)                                                    | 3,718,788 I by<br>Frederic<br>B. Luddy<br>Family<br>Trust         |
| Common<br>Stock                       | 04/13/2016                              |                                                             | S(1)                                 |                                                                         | 17,200<br>(2)                                                                                                      | \$<br>63.7485                                                           | 3,701,588 I by<br>Frederic                                        |

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|                 |            |              |                      |   |                         |           |   |  |                                               |
|-----------------|------------|--------------|----------------------|---|-------------------------|-----------|---|--|-----------------------------------------------|
|                 |            |              |                      |   | <u>(5)</u>              |           |   |  | B. Luddy<br>Family<br>Trust                   |
| Common<br>Stock | 04/14/2016 | S <u>(1)</u> | 33,066<br><u>(2)</u> | D | \$ 62.736<br><u>(6)</u> | 3,668,522 | I |  | by<br>Frederic<br>B. Luddy<br>Family<br>Trust |
| Common<br>Stock | 04/14/2016 | S <u>(1)</u> | 41,934<br><u>(2)</u> | D | \$ 63.067<br><u>(7)</u> | 3,626,588 | I |  | by<br>Frederic<br>B. Luddy<br>Family<br>Trust |
| Common<br>Stock |            |              |                      |   |                         | 269,994   | D |  |                                               |
| Common<br>Stock |            |              |                      |   |                         | 650,000   | I |  | by Luddy<br>Family<br>Dynasty<br>Trust<br>LLC |
| Common<br>Stock |            |              |                      |   |                         | 19,000    | I |  | by<br>Spouse                                  |
| Common<br>Stock |            |              |                      |   |                         | 26,000    | I |  | by<br>Spouse's<br>Trust                       |

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

**Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.**

SEC 1474  
(9-02)

**Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned**  
(e.g., puts, calls, warrants, options, convertible securities)

| 1. Title of<br>Derivative<br>Security<br>(Instr. 3) | 2. Conversion<br>or Exercise<br>Price of<br>Derivative<br>Security | 3. Transaction Date<br>(Month/Day/Year) | 3A. Deemed<br>Execution Date, if<br>any<br>(Month/Day/Year) | 4.<br>Transaction<br>Code<br>(Instr. 8) | 5.<br>Number<br>of<br>Derivative<br>Securities<br>Acquired<br>(A) or<br>Disposed<br>of (D)<br>(Instr. 3,<br>4, and 5) | 6. Date Exercisable and<br>Expiration Date<br>(Month/Day/Year) | 7. Title and<br>Amount of<br>Underlying<br>Securities<br>(Instr. 3 and 4) | 8. Price of<br>Derivative<br>Security<br>(Instr. 5) | 9. Nu<br>Deriv<br>Secur<br>Bene<br>Own<br>Follo<br>Repor<br>Trans<br>(Instr |
|-----------------------------------------------------|--------------------------------------------------------------------|-----------------------------------------|-------------------------------------------------------------|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|---------------------------------------------------------------------------|-----------------------------------------------------|-----------------------------------------------------------------------------|
|                                                     |                                                                    |                                         |                                                             | Code                                    | V (A) (D)                                                                                                             | Date<br>Exercisable                                            | Expiration<br>Date                                                        | Title                                               | Amount<br>or<br>Number                                                      |

of  
Shares

## Reporting Owners

| Reporting Owner Name / Address                                                        | Relationships |           |                       |       |
|---------------------------------------------------------------------------------------|---------------|-----------|-----------------------|-------|
|                                                                                       | Director      | 10% Owner | Officer               | Other |
| LUDDY FREDERIC B<br>C/O SERVICENOW, INC.<br>4810 EASTGATE MALL<br>SAN DIEGO, CA 92121 | X             |           | CHIEF PRODUCT OFFICER |       |

## Signatures

/s/ Frederic B. Luddy by Matthew Kelly,  
Attorney-in-Fact

04/15/2016

                     \*\*Signature of Reporting Person

Date

## Explanation of Responses:

\* If the form is filed by more than one reporting person, *see* Instruction 4(b)(v).

\*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. *See* 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

(1) The transactions reported on this Form 4 were effected pursuant to a Rule 10b5-1 trading plan adopted by the Reporting Person.

(2) Represents the aggregate of sales effected on the same day at different prices pursuant to the 10b5-1 trading plan noted in footnote (1).

Represents the weighted average sales price per share. The shares sold at prices ranging from \$61.50 to \$62.47 per share. Full information  
(3) regarding the number of shares sold at each price shall be provided upon request to the staff of the U.S. Securities and Exchange Commission, the Issuer, or a security holder of the Issuer.

Represents the weighted average sales price per share. The shares sold at prices ranging from \$62.52 to \$63.50 per share. Full information  
(4) regarding the number of shares sold at each price shall be provided upon request to the staff of the U.S. Securities and Exchange Commission, the Issuer, or a security holder of the Issuer.

Represents the weighted average sales price per share. The shares sold at prices ranging from \$63.52 to \$63.89 per share. Full information  
(5) regarding the number of shares sold at each price shall be provided upon request to the staff of the U.S. Securities and Exchange Commission, the Issuer, or a security holder of the Issuer.

Represents the weighted average sales price per share. The shares sold at prices ranging from \$61.97 to \$62.96 per share. Full information  
(6) regarding the number of shares sold at each price shall be provided upon request to the staff of the U.S. Securities and Exchange Commission, the Issuer, or a security holder of the Issuer.

Represents the weighted average sales price per share. The shares sold at prices ranging from \$62.97 to \$63.48 per share. Full information  
(7) regarding the number of shares sold at each price shall be provided upon request to the staff of the U.S. Securities and Exchange Commission, the Issuer, or a security holder of the Issuer.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure.

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